

San Diego Regional Center

Carlos Flores, Executive Director
4355 Ruffin Road, Suite 200, San Diego, CA 92123-1648
Phone: (858) 576-2996 • Fax: (858) 576-2873
E-mail: info@sdrc.org
<https://www.sdrc.org>



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Performance Report for San Diego Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 31,280 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in moving individuals living in the developmental centers into homes in the community. But, we still need to improve in increasing the number of clients and families who receive only case management services.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

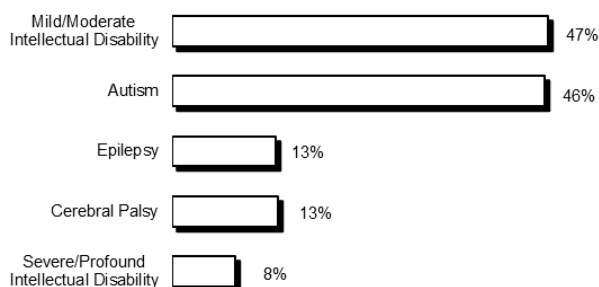
This report is a summary. For more information about the regional center, please go to: www.sdrc.org or contact the SDRC Community Services Department at **(858) 576-2966**.

Carlos Flores, Executive Director
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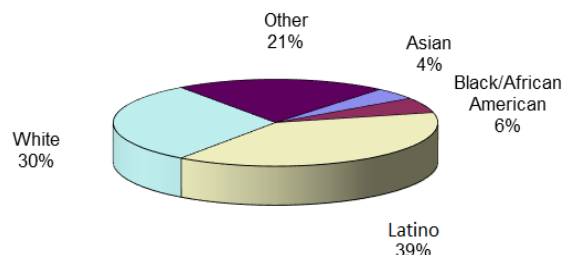
Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.

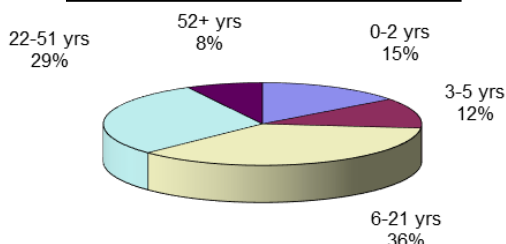
DIAGNOSIS OF SDRC CLIENTS



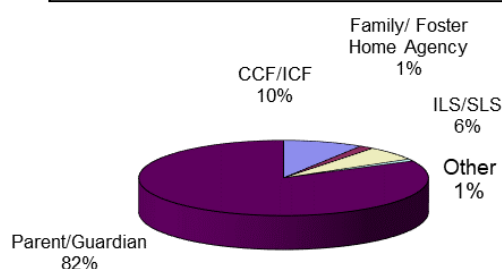
ETHNICITY OF SDRC CLIENTS



AGE OF SDRC CLIENTS



WHERE SDRC CLIENTS LIVE



How well is SDRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the end of 2019, and the second column shows how SDRC was doing at the end of 2020.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	SDRC	State Average	SDRC
Fewer clients live in developmental centers	0.08%	0.06%	0.07%	0.05%
More children live with families	99.44%	99.60%	99.51%	99.58%
More adults live in home settings*	80.84%	78.78%	81.71%	79.76%
Fewer children live in large facilities (more than 6 people)	0.04%	0.05%	0.04%	0.08%
Fewer adults live in large facilities (more than 6 people)	2.15%	2.25%	1.92%	2.14%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for San Diego Regional Center, Spring 2021

Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis.)*	93.61%	97.15%
Intake/Assessment timelines for clients age 3 or older met	99.76%	85.47%
IPP (<i>Individual Program Plan</i>) requirements met	99.43%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	92.9%	93.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is SDRC doing at getting clients working?

The chart below shows how well SDRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	SDRC	CA	SDRC	
Client Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of clients with earned income	27,526	2,295	28,170	2,519	
Percentage of clients with earned income	16%	17%	16%	17%	
Average annual wages	\$10,317	\$9,492	\$11,327	\$10,250	
Annual earnings of clients compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
National Core Indicator Adult Client Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	29%	31%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	SDRC	CA Average	SDRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	3	8	2	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	3%	9%	1%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$12.15	\$13.31	\$13.04	
Average hours worked per week for adults who participated in a Paid Internship Program	17	15	16	12	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.27	\$13.52	\$13.26	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	35	22	31
	\$1,250	39	43	28	46
	\$1,000	43	49	34	39

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Latino		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Clients	0%	0%	6%	6%	3%	3%	38%	36%	0%	0%	21%	19%	31%	35%
	Expenditures	0%	0%	7%	6%	3%	3%	40%	39%	0%	0%	21%	18%	29%	34%
3 to 21	Clients	0%	0%	9%	9%	5%	5%	44%	43%	0%	0%	24%	23%	18%	19%
	Expenditures	0%	0%	8%	8%	6%	7%	37%	38%	0%	0%	32%	29%	16%	18%
22 and older	Clients	0%	0%	7%	7%	8%	8%	32%	33%	0%	0%	45%	44%	7%	7%
	Expenditures	0%	0%	5%	5%	8%	7%	24%	24%	1%	1%	56%	56%	6%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Clients Receiving Case Management Only			Percent of Eligible Clients Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	13	6	0%	32%	14%
	19-20	1	15	7	5%	34%	17%
Asian	18-19	12	447	157	3%	34%	20%
	19-20	14	528	159	4%	36%	19%
Black/African American	18-19	3	282	108	1%	39%	11%
	19-20	1	332	128	0%	42%	13%
Latino	18-19	91	2,347	534	3%	36%	15%
	19-20	71	2718	636	3%	38%	16%
Native Hawaiian or Other Pacific Islander	18-19	1	30	6	13%	46%	12%
	19-20	2	34	8	18%	55%	15%
White	18-19	75	1,075	489	5%	33%	10%
	19-20	46	1194	548	4%	31%	11%
Other Ethnicity or Race	18-19	91	839	110	4%	30%	14%
	19-20	90	1058	143	4%	34%	16%
Total	18-19	273	5,033	1,410	4%	34%	12%
	19-20	225	5879	1629	3%	36%	14%

Want more information?

To see the complete report, go to: www.sdrc.org

Or contact the SDRC Cultural Specialist at **(858) 576-2869**