

Tri-Counties Regional Center

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Performance Report for Tri-Counties Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Tri-Counties Regional Center (TCRC) we served about 15,300 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At TCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in areas including:

- Fewer individuals live in developmental centers
- More children live with families than the state average
- Fewer children are living in large facilities than the state average
- More adults live in home settings
- Fewer adults live in large facilities

But, we still need to improve in:

- Number and percent of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program
- Continue to work to meet ISFP compliance

We hope this report helps you learn more about TCRC. If you have any questions or comments, please contact us!

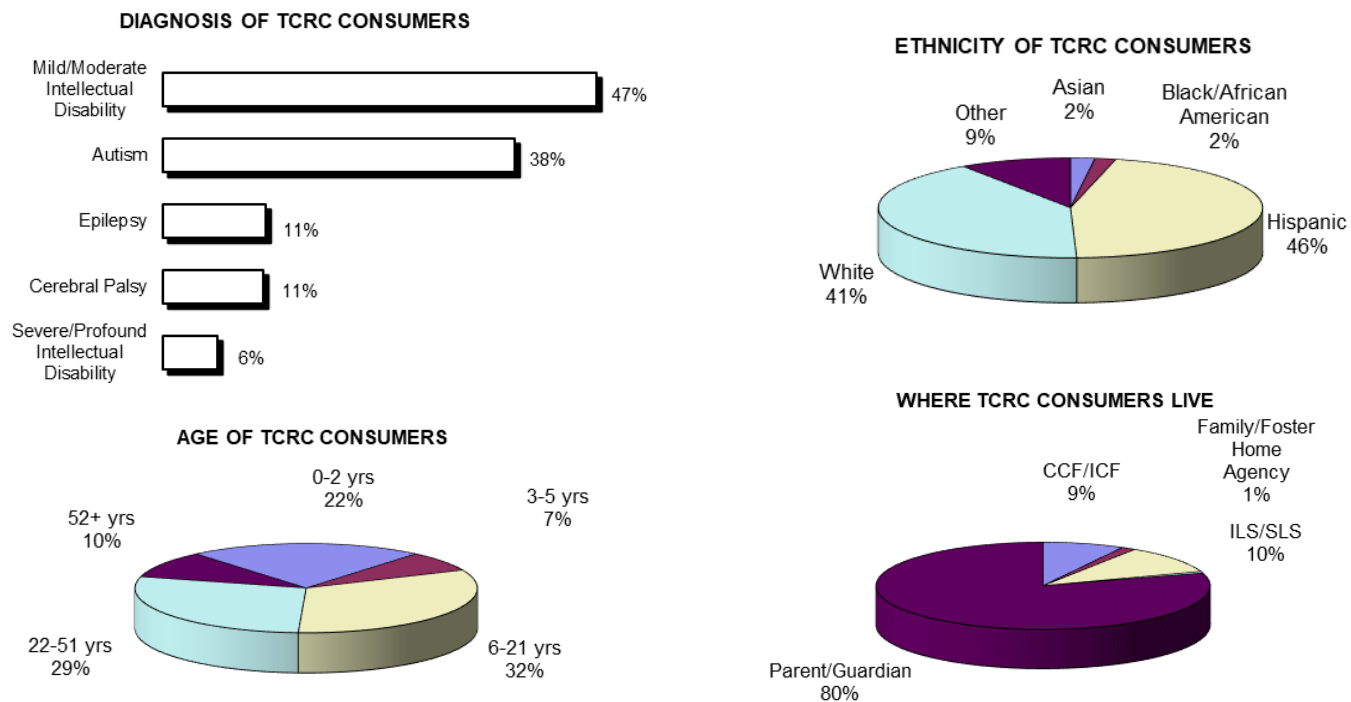
This report is a summary. For more information about the regional center, please go to: www.tri-counties.org or contact Liz Mocabee, Assistant Director, Training and Organizational Development at (805) 884-7208.

A handwritten signature in black ink, appearing to read "Omar Noorzad", followed by a horizontal line.

Executive Director, Tri-Counties Regional Center

Who uses TCRC?

These charts tell you about the people who are served by TCRC and where they live.



How well is TCRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how TCRC was doing at the end of 2019, and the second column shows how TCRC was doing at the end of 2020.

To see how TCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	TCRC	State Average	TCRC
Fewer people live in developmental centers	0.08%	0.11%	0.07%	0.05%
More children live with families	99.44%	99.69%	99.51%	99.65%
More adults live in home settings*	80.84%	81.88%	81.71%	82.82%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	3.06%	1.92%	2.53%

Notes: 1) People can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did TCRC meet DDS standards?

Read below to see how well TCRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	See Note 4
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)*	94.53%	99.86%
Intake/Assessment timelines for persons age 3 or older met	100%	100%
IPP (<i>Individual Program Plan</i>) requirements met	N/A	99.94%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	95.6%	95.6%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Department Directive 01-041520 waives the requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract.

How well is TCRC doing at getting people with developmental disabilities working?

The chart below shows how well TCRC is performing on increasing employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	TCRC	CA	TCRC	
Consumer Earned Income (Age 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of consumers with earned income	27,526	1,223	28,170	1,242	
Percentage of consumers with earned income	16%	18%	16%	18%	
Average annual wages	\$10,317	\$10,284	\$11,327	\$11,197	
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	31%	29%	35%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	TCRC	CA Average	TCRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	14	8	27	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	12%	9%	17%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$12.49	\$13.31	\$13.27	
Average hours worked per week for adults who participated in a Paid Internship Program	17	13	16	15	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$11.72	\$13.52	\$13.46	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	20	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	30	22	13
	\$1,250	39	38	28	19
	\$1,000	43	31	34	36

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is TCRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals served by the regional center.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Percent of Consumers	0%	0%	1%	1%	0%	0%	61%	61%	0%	0%	28%	28%	10%	9%
	Percent of Expenditures	0%	0%	1%	1%	0%	0%	66%	66%	0%	0%	24%	25%	8%	8%
3 to 21	Percent of Consumers	0%	0%	4%	4%	1%	1%	50%	51%	0%	0%	36%	35%	9%	8%
	Percent of Expenditures	0%	1%	4%	3%	2%	2%	47%	48%	0%	0%	39%	38%	8%	8%
22 and older	Percent of Consumers	0%	0%	3%	3%	3%	3%	31%	31%	0%	0%	56%	56%	6%	6%
	Percent of Expenditures	0%	0%	3%	3%	3%	3%	23%	23%	0%	0%	65%	63%	6%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	1	1	0%	11%	7%
	19-20	0	4	1	N/A	40%	6%
Asian	18-19	0	62	22	0%	22%	11%
	19-20	0	76	23	0%	27%	11%
Black/African American	18-19	0	27	13	0%	26%	7%
	19-20	0	22	16	0%	23%	9%
Hispanic	18-19	25	599	197	1%	17%	11%
	19-20	21	700	198	1%	18%	10%
Native Hawaiian or Other Pacific Islander	18-19	0	0	2	0%	0%	18%
	19-20	0	0	0	0%	0%	0%
White	18-19	15	110	257	1%	22%	8%
	19-20	15	615	263	1%	24%	8%
Other Ethnicity or Race	18-19	8	557	32	2%	19%	9%
	19-20	6	138	38	1%	22%	10%
Total	18-19	48	1,356	524	1%	19%	9%
	19-20	42	1,555	539	1%	21%	9%

What about other performance areas?

Through our Strategic Performance Plan 2019-2021 we also made progress on:

- Service Coordinators increased communication with individuals served and families through email, phone text, Zoom, Whatsapp, GoToConnect and GoToMeeting. TCRC staff has been able to respond to requests more quickly as a result of these additional modes of communication during the COVID pandemic.

- Continually improving TCRC's cultural proficiency by collaborating with Mixteco Indigena Community Organizing Project (MICOP), Santa Barbara County Education Office – Healthy Linkages (SBCEO), CFSSLO and Family Resource Centers to connect families to resources and distribute information.
- Expanding the knowledge around person centered employment planning and integrated employment by:
 - Providing a live webinar for fifteen (15) self-advocates, job seekers and parents in Ventura County on TCRC-funded employment services, community employment services and post-secondary education opportunities offered in partnership with Rainbow Connection Family Resource Center.
 - Holding four (4) virtual resource fairs on transition & employment resources for 120+ self-advocates and job seekers age 12 to 22+, family members and school staff in Ventura, Santa Barbara, and SLO Counties.

Want more information?

To see the complete report, go to: www.tri-counties.org

Or contact Liz Mocabee at **(805) 884-7208**