

September 20, 2021

Emergency Broadband Benefit (EBB) Program

Feds say only 1 out of 12 eligible households have signed up

The Emergency Broadband Benefit (EBB), a program created by Congress in response to the COVID-19 pandemic. EBB will provide a discount of up to \$50 per month towards broadband service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. EBB is limited to one monthly service discount and one device discount per household.

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as CalFresh, Medi-Cal, or Lifeline;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program in the school years that began in 2019, 2020, or 2021;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

There are three ways for eligible households to apply:

1. **Contact a [participating broadband provider](#)** directly to learn about their application process. If you are unable to apply through them directly, you can apply using option 2 or 3 below.
2. **Go to [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application or [print a copy](#)**, and return it along with copies of documents showing proof of eligibility to:

Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

After you received a notice that you have qualified for the program, households must contact a participating provider to select an EBB eligible service plan.

You can find more information about EBB at <https://www.fcc.gov/broadbandbenefit>.

