

Quality Incentive Program Workgroup

November 9, 2021



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active

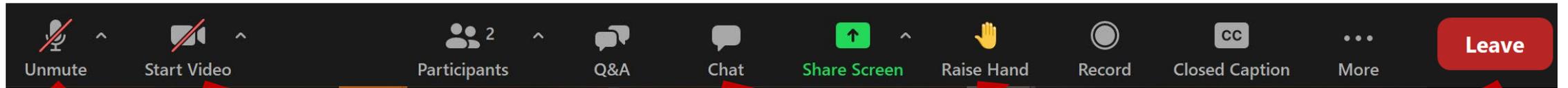


This meeting is being recorded



Materials are available at: <https://www.dds.ca.gov/initiatives/stakeholder-events/>

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



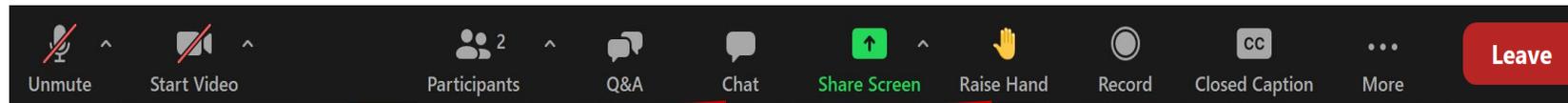
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



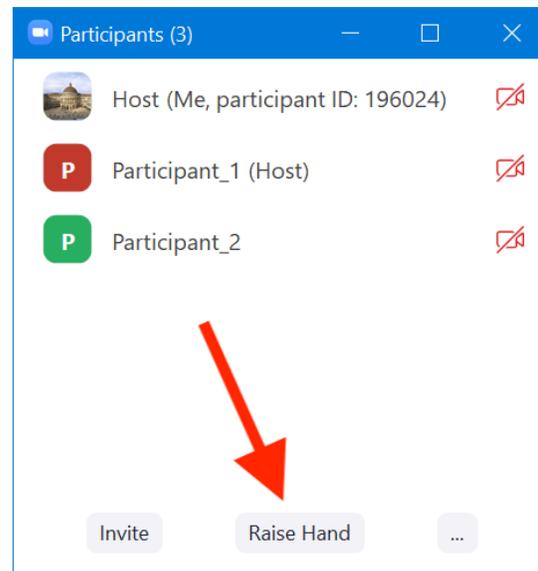
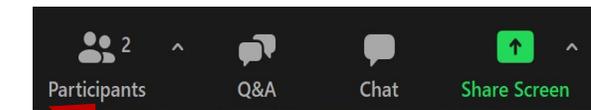
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment

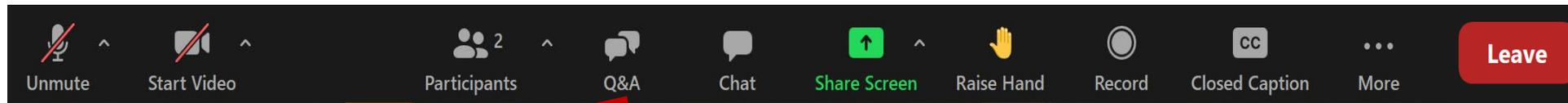


You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Providing Comments – Members of the Public

For all attendees not on the Workgroup: Please use Zoom's Q&A function to comment



- Please let DDS staff respond to the Q&A – we are monitoring and will provide comments/answers live or written when we can



Submit written comment via email to QualityIncentives@dds.ca.gov

Agenda

- I. Welcome & Introductions**
- II. Workgroup Purpose**
- III. Statutory Review**
- IV. Next Steps & Future Meetings**
- V. Closing**

Workgroup Members (Invited)

Elizabeth Arreola, Family Member of Early Start Recipient
Elizabeth Barrios Gomez, Family Member & Integrated Community Collaborative
Sascha Bittner, Self-Advocate and SCDD
Boyd Bradshaw, Family Member & Provider
Jessica Carter, ABA Provider, Special Needs Network
Eric Ciampa, Provider, UCP Sacramento
Veronica Contreras, Family Member
Pebbles Dumon, Provider, Community Catalysts of CA
Jacque Dillard Foss, Provider, STEP
Peter Frangel, CA Department of Rehabilitation
Jonathan Fratz, Self-Advocate
Lucina Galarza, San Gabriel Pomona Regional Center
David Gauthier, Self-Advocate
Lisa Gonzales, Provider, Deaf Plus Adult Community
Amy Hao, Self Advocate, Self-Advocate Group Empowerment (SAGE)
Carlene Holden, Easter Seals Southern CA
Barry Jardini, CA Disability Services Assoc.
Adrienne Jesso, Self-Advocate
Diva Johnson, Tri-Counties Regional Center
Mark Klaus, San Diego Regional Center

Workgroup Members (Invited, cont.)

Dorrie Koenig, Provider, Mains'l
Meuy Lee, Provider, Level Up NorCal
Will Leiner, Disability Rights California
Jordan Lindsey, The Arc California
Victor Lira, Aveanna Health Care
Judy Mark, Family Member, Disability Voices United
Karen Mejia, South Central LA Reg Center
Kimberly Mills, Provider, A Better Life Together
Tania Morawiec, SCDD
Matt Omelagah, Provider, Omelagah, Inc.,
Mike Pereira, Provider, Ala Costa Centers
Michael Pham, Self-Advocate
Magdalena Pruitt, Provider, Mentor California
Michelle Ramirez, Provider, On My Own
Sheri Rosen, Provider, Sunny Days of CA
Carolyn Tellalian, Family Member
Pablo Velez, Provider, Amigo Baby
Tiffany Whiten, SEIU
Alona Yorkshire, Family Member & Provider, The Adult Skills Center
Eric Zigman, Golden Gate Regional Center

Workgroup Purpose

Welfare and Institutions Code Section 4519.10(e)

See the handout distributed with your meeting invitation

- Provide input to the Department regarding “...quality measures or benchmarks, or both, for consumer outcomes and regional center and service provider performance...”

Context: An Outcome-Based System

- The Budget Act of 2021 includes several initiatives focused on outcomes:
 - **Quality Incentive Program**
 - Regional Center Performance Measures
 - Quality Improvement Pilot
 - Rate Adjustments
- CalHHS Principles and Priorities and the DDS/DSTF Guiding Principles are a link between these initiatives
(December meeting)
- This workgroup's focus is the **Quality Incentive Program.**

Process Snapshot

- ❑ Quality Incentive Program workgroup purpose (*today*)
- ❑ Quality Incentive Program, and other initiatives (*today*)
- ❑ Foster a common understanding: (*December*)
 - Vision
 - Guiding Principles and Priorities
 - Short-term and long-term perspectives
 - Identify domains in which quality measures can be developed
- ❑ What is “quality”, and how is it different from everything else? (*January*)
 - Existing measures of quality
- ❑ Identify and develop possible measures (*as subgroups?*)
 - Methodology to measure quality within each domain, and how often
- ❑ Review measures using National Quality Forum (NQF) filter
 - Identify how to incentivize improvements in quality
- ❑ Workgroup review of draft measures of quality and their incentives
- ❑ Workgroup make recommendations for measures, incentives and methodology

Next Meetings

Meeting Dates:

2021

- November 9 @ 2:00 to 3:30 pm (*today*)
- TBD: December 2, 3 or 14 @ 2:00pm to 3:30pm

2022 – Tentative Schedule

First week of each month

- *January*
- *February*
- *March*
- *April*
- *May...*



Preparation for Future Work - Where Do We Start?

December:

- ✓ **CalHHS Guiding Principles and Strategic Priorities**
- ✓ **DDS' Guiding Principles* and Values Statement**
- ✓ **Quality Measures by Program Areas (Domains)**

* DS Task Force

Email input and/or questions to:

qualityincentives@dds.ca.gov