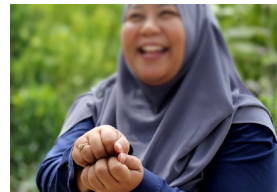
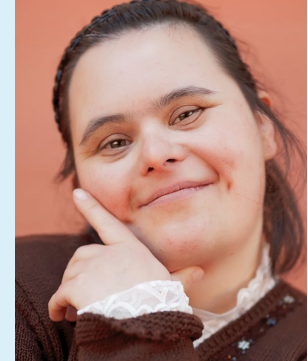


Developmental Services Task Force Meeting

December 17, 2021



HOUSEKEEPING



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



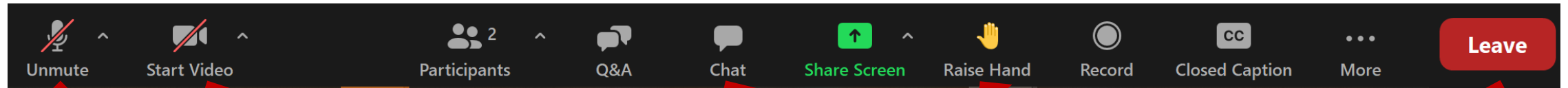
This meeting is being recorded



Materials are available at:

<https://www.dds.ca.gov/initiatives/stakeholder-events/>

ZOOM TIPS



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



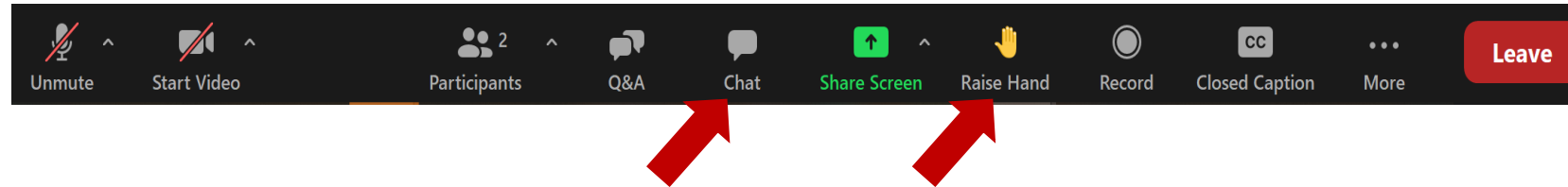
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



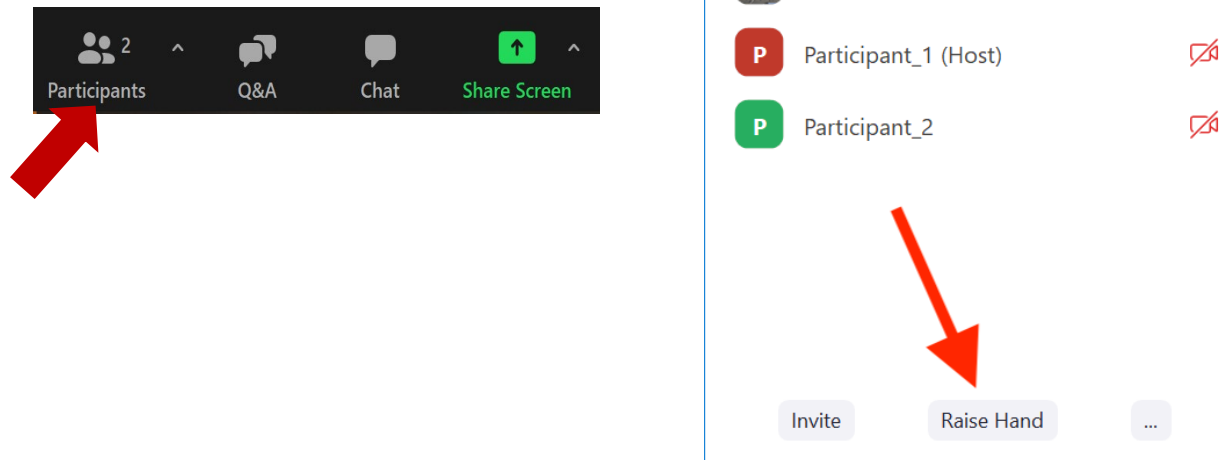
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

PROVIDING COMMENTS – WORKGROUP MEMBERS

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment

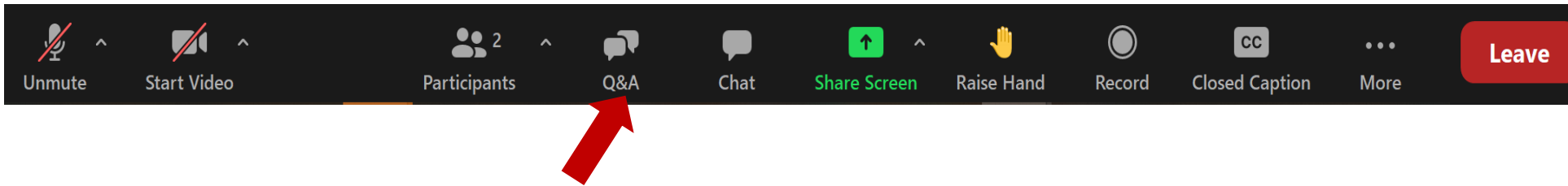


You may need to click on “Participants” and a new window will open where you can “Raise Hand”



PROVIDING COMMENTS – MEMBERS OF THE PUBLIC

For all attendees not on the Workgroup: Please use Zoom's Q&A function to comment



Please let DDS staff respond to the Q&A – we are monitoring and will provide comments/answers live or written when we can



Submit written comment via email to dstaskforce@dds.ca.gov

AGENDA

I. Welcome

II. DDS Updates

- 1) Rate Adjustment Implementation
- 2) RC Measures Workgroup
- 3) Quality Incentives Workgroup
- 4) Service Access & Equity (SAE) Initiatives
- 5) American Rescue Plan Act (ARPA)
- 6) Self Determination Program (SDP)
- 7) COVID-19

III. DSTF Purpose

IV. Guiding Principles Discussion

V. Closing Comments

Policy Initiatives



RATE ADJUSTMENTS & RATE MODEL IMPLEMENTATION

**Enhanced Person-
centered, Outcomes-
based System**

**Quality Incentive
Program**

**Annual Rate
Adjustments Informed
By The 2019 Rate Study**

**Full Rate Model
Implementation
2025/26**

AB 136 - RATE ADJUSTMENT TIMELINE

April 1, 2022

25% of difference between
March 31, 2022 rate and
applicable rate model

July 1, 2023

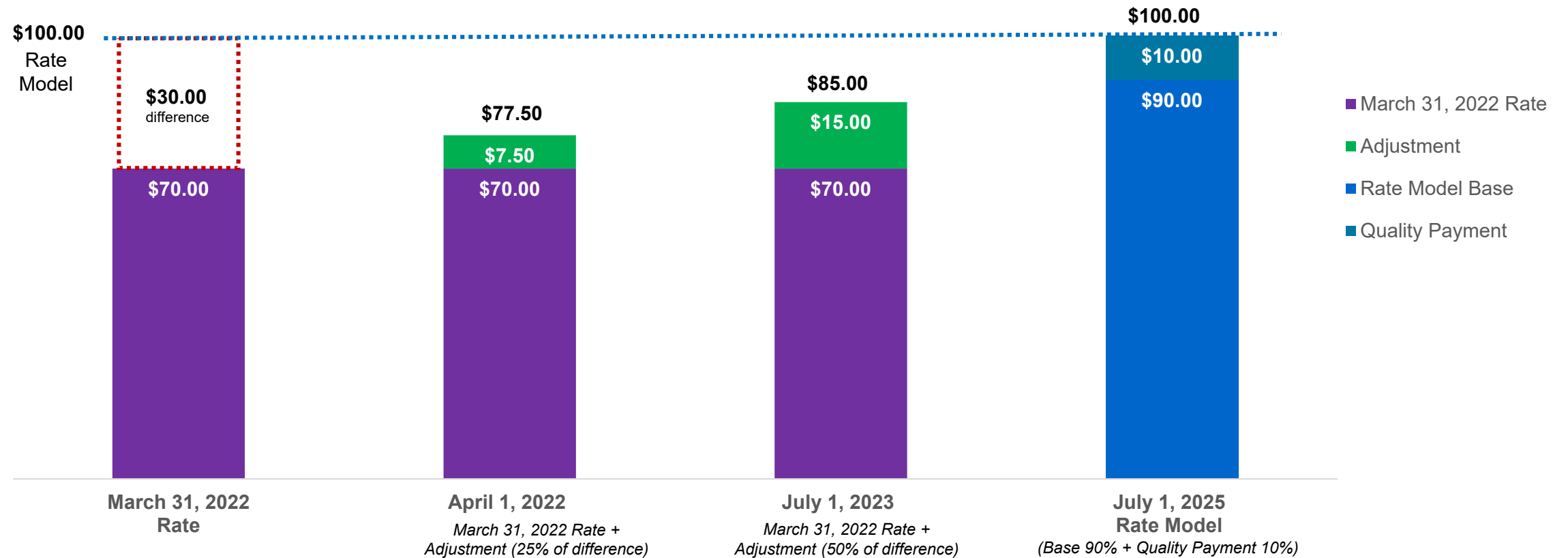
50% of difference between
March 31, 2022 rate
and applicable rate model

July 1, 2025

Full implementation of rates
with 2 parts to payments:

- Base rate equaling 90% of the rate model
- Quality Incentive Program component of up to 10% of the rate model

RATE ADJUSTMENT - EXAMPLE



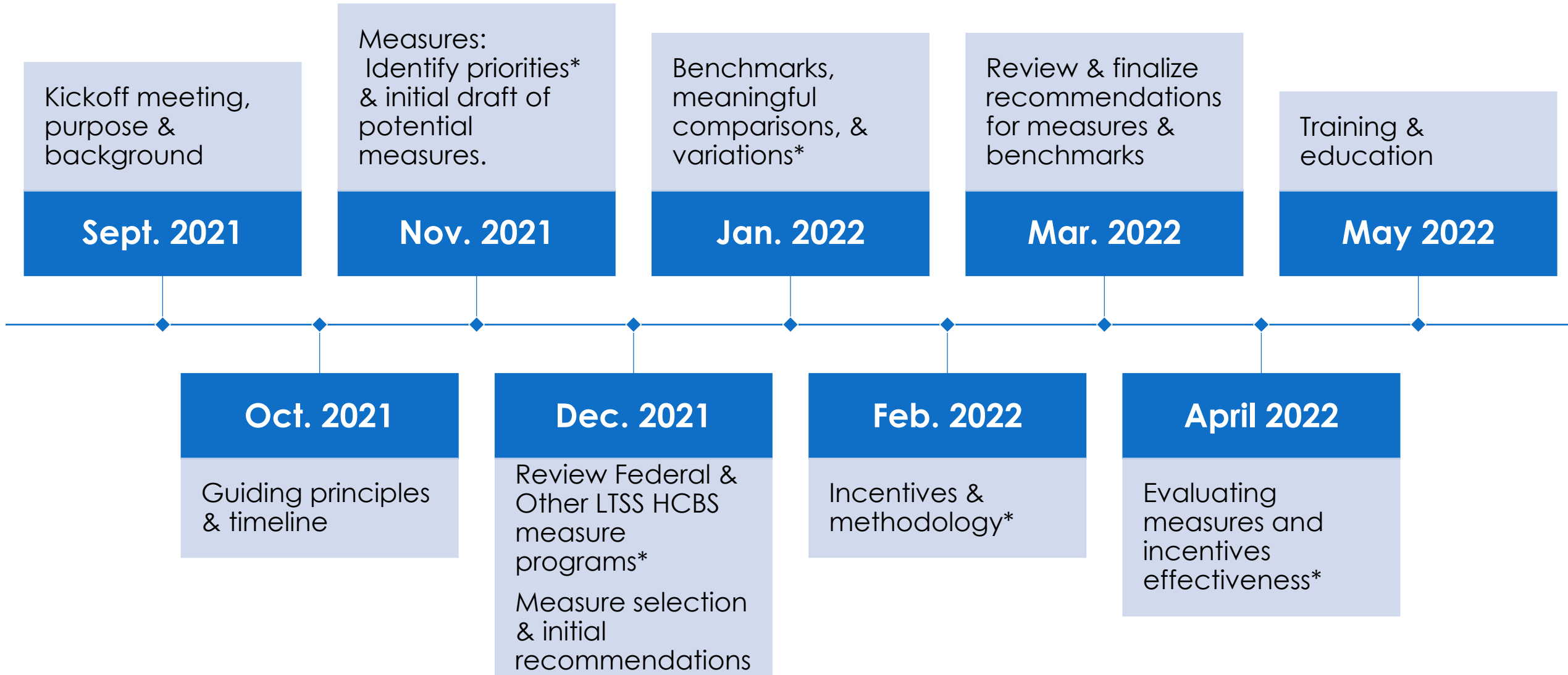
REGIONAL CENTER (RC) MEASURES WORKGROUP

- Monthly Meetings
- Explored Guiding Principles
- Targeted four priority areas for measures:
 - Equity in service access
 - Person Centered Planning
 - Consumer and Family Experience and Satisfaction
 - Innovation in service Availability and Delivery
- Explored types of measures and what performance measurement means

REGIONAL CENTER MEASURES WORKGROUP: FUTURE DISCUSSIONS

- Meaningful variation in RC performance
- Incentive payments
- Effective and meaningful measures
- Real time data
- Training on the measures selected

RC MEASURES WORKGROUP: TIMELINE



* From WIC 4620.5(c)

QUALITY INCENTIVE PROGRAM WORKGROUP THEMES

Suggestions from November 9, 2021, meeting:

- Be clear about the link to other initiatives underway
- Utilize guiding principles when making decisions about measures
- Be realistic about what we can & need to do now, versus in the future
- Include more self-advocates & family members

Suggestions regarding potential measures:

- Focus on a few major measures of quality / do not have too many measures
- Measures should be person-centered; need to define “person-centered”
- Measures need analysis based on race, ethnicity, language, age and/or living arrangement (family home; own home, licensed residential facility, etc.)

QUALITY INCENTIVES WORKGROUP PROCESS SNAPSHOT

- ✓ Workgroup purpose & other initiatives *(November 9)*
- Foster a common understanding: *(December 14)*
 - CalHHS Principles & Priorities
 - Recap, including short- and long-term
 - DDS Vision and Guiding Principles
 - Types of measures
 - Consumer, regional center, and service provider quality measures
- ❑ What “quality” is: examples of existing measures of quality *(January)*
- ❑ Identify and develop possible measures *(January & February)*
- ❑ Review measures: discuss benchmarks & incentives *(February)*
- ❑ Review & recommend measures of quality, incentives, benchmarks, & methodology *(March)*
- ❑ Associate measures with timelines *(Ongoing)*

Updated December 16, 2021

SERVICE ACCESS & EQUITY (SAE) INITIATIVE UPDATES



EQUITY INITIATIVES

Implicit Bias Training

- RFP - January 2022
- Training to begin Summer 2022

Early Start Tribal Outreach

- Listening Session with Tribal Chairpersons
- Working with tribal leaders on project design
- Implementation - early 2022

Independent Evaluation of Grant Program

- RFP Released September 10
- Contract awarded to Georgetown University
- Finalizing contract

EQUITY INITIATIVES, cont.

Community Navigator Program

- Working with Family Resource Center Network of California
- Program design in progress
- Implementation Spring 2022

Enhanced Service Coordination

- DDS & RCs developing implementation plan, program outcomes, & data collection requirements
- Guidelines in development
- Implementation Spring 2022

Community Engagement

- African American Focus Group, Tribal Leadership, and Hispanic Community
- CBOs & Cultural Specialist monthly collaboration

ADDITIONAL EQUITY RELATED INITIATIVES

Provisional Eligibility for
3 & 4 year olds

Deaf Services Specialists

DSP Bilingual Pay
Differential

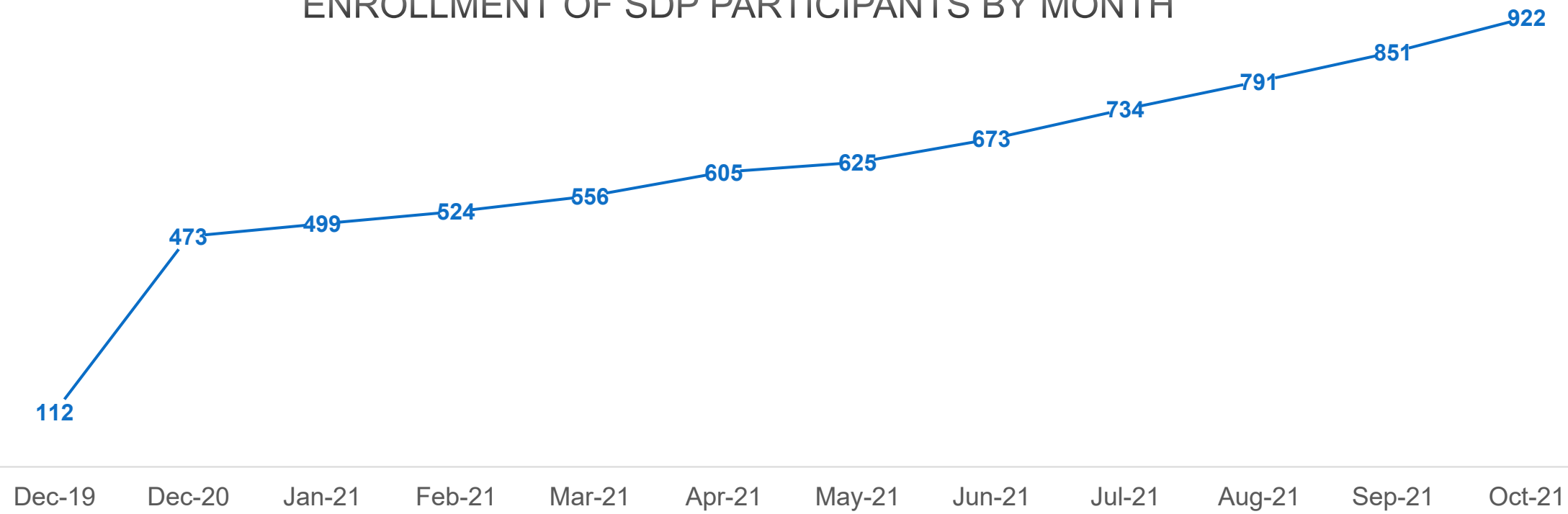
Coordinated Family
Support Services

Social Recreation &
Camp

Language Access &
Culture Competency
Orientations &
Translations

SDP STATEWIDE ENROLLMENT

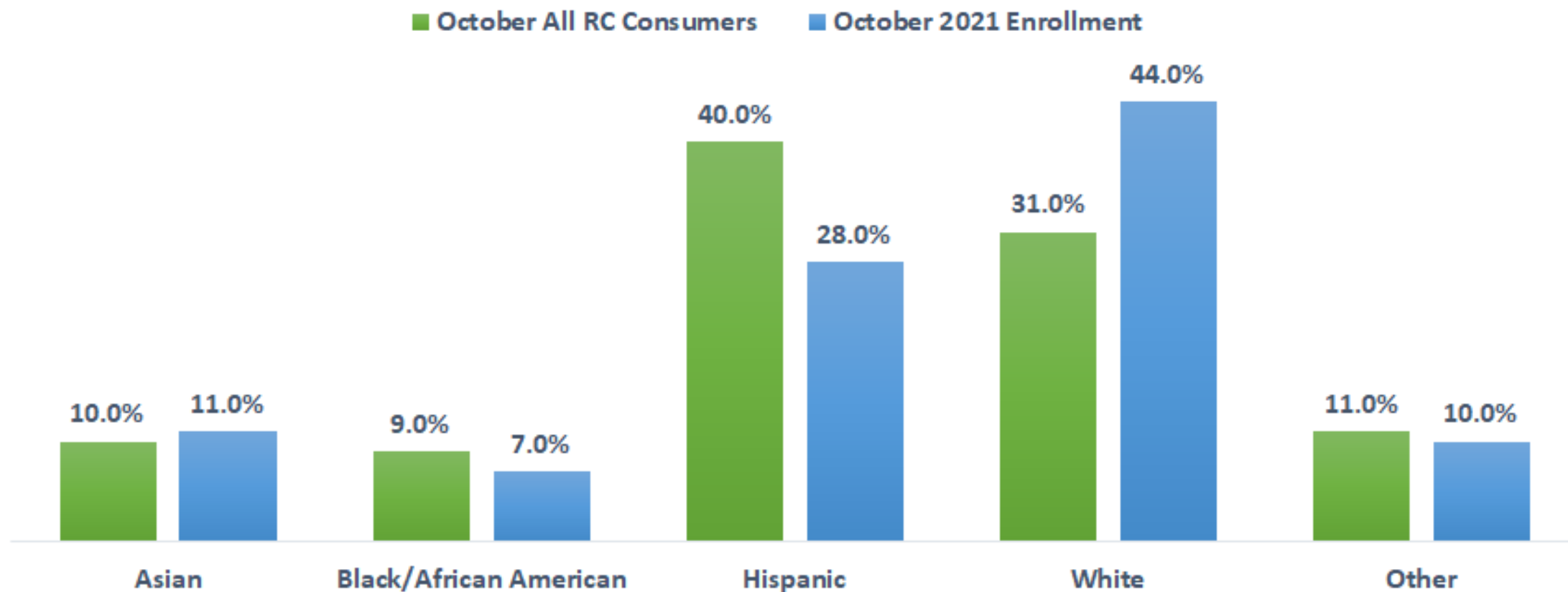
ENROLLMENT OF SDP PARTICIPANTS BY MONTH



922 SDP participants, including 73 pilot participants

SDP ENROLLMENT BY ETHNICITY

Statewide Enrollment of Non-Pilot SDP Participants by Ethnicity



OTHER SDP UPDATES

October 2021 – [DDS 2021 Trailer Bill Language Overview Letter](#)

- Long-Term Sustainability
- Oversight and Accountability
- Regional Center Performance Improvement Program
- Quality Incentives Program
- Increase Service Access and Equity and Reduce Disparities

November 2021

- [Updated FAQs](#) & [Budget Template](#)

OFFICE OF THE SDP OMBUDSPERSON

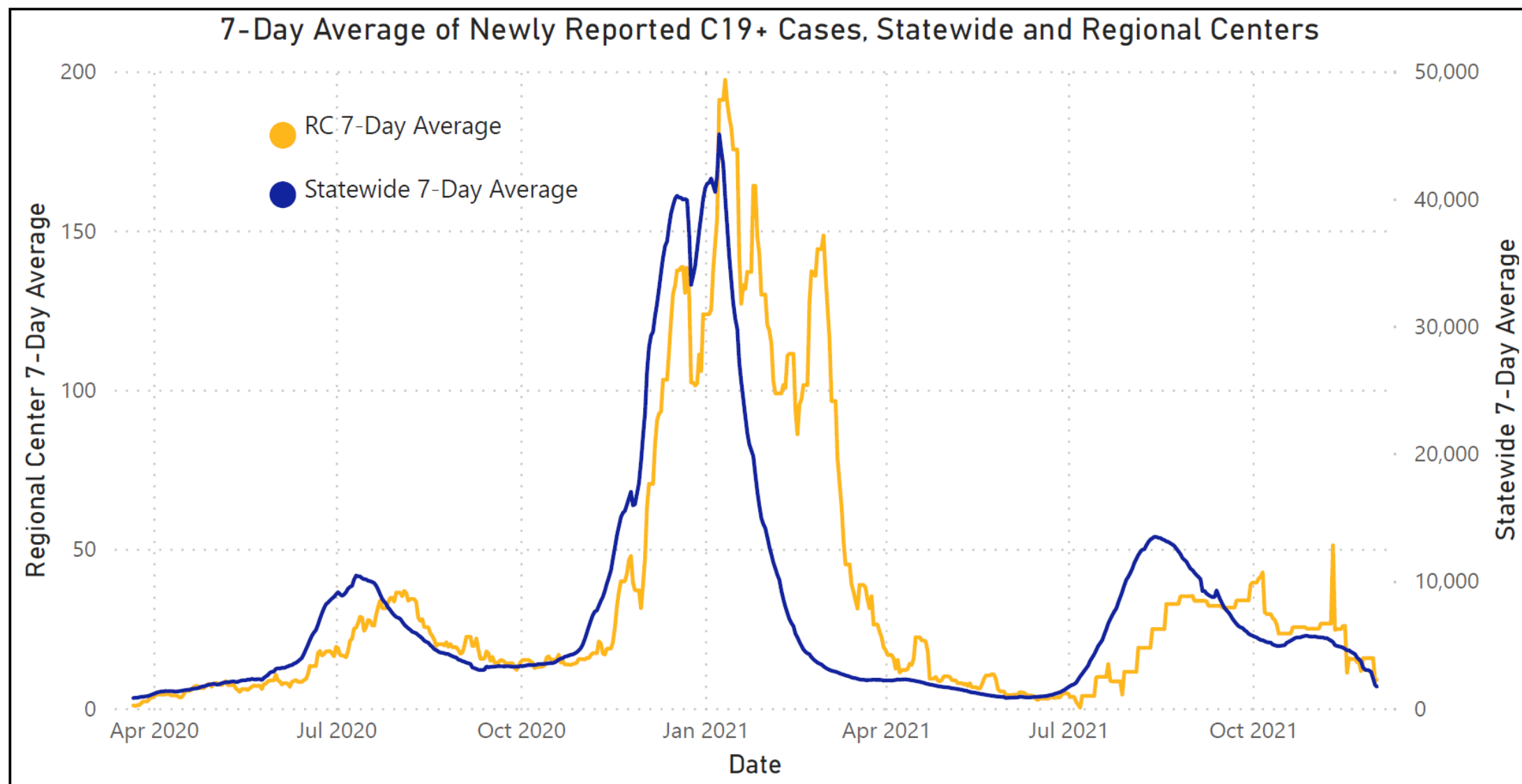
- Acting Ombudsperson: Katie Hornberger
 - Appointed on October 12, 2021
- Ombudsperson position currently is being advertised
 - First round closes on December 20, 2021
- Office will have 6 staff members
- Other staff position advertisements will be posting soon

OFFICE OF THE SDP OMBUDSPERSON

- 89 Contacts
 - 52 direct emails
 - 37 calls
- Status of Contacts
 - 52 completed contacts
 - 37 open contacts
- Topics of Completed Contacts *
 - 18 were for General Information about SDP
 - 25 were about Budgets
 - 16 were about Spending Plans
 - 10 were about Financial Management Services (FMS)

** some completed contacts include multiple issues*

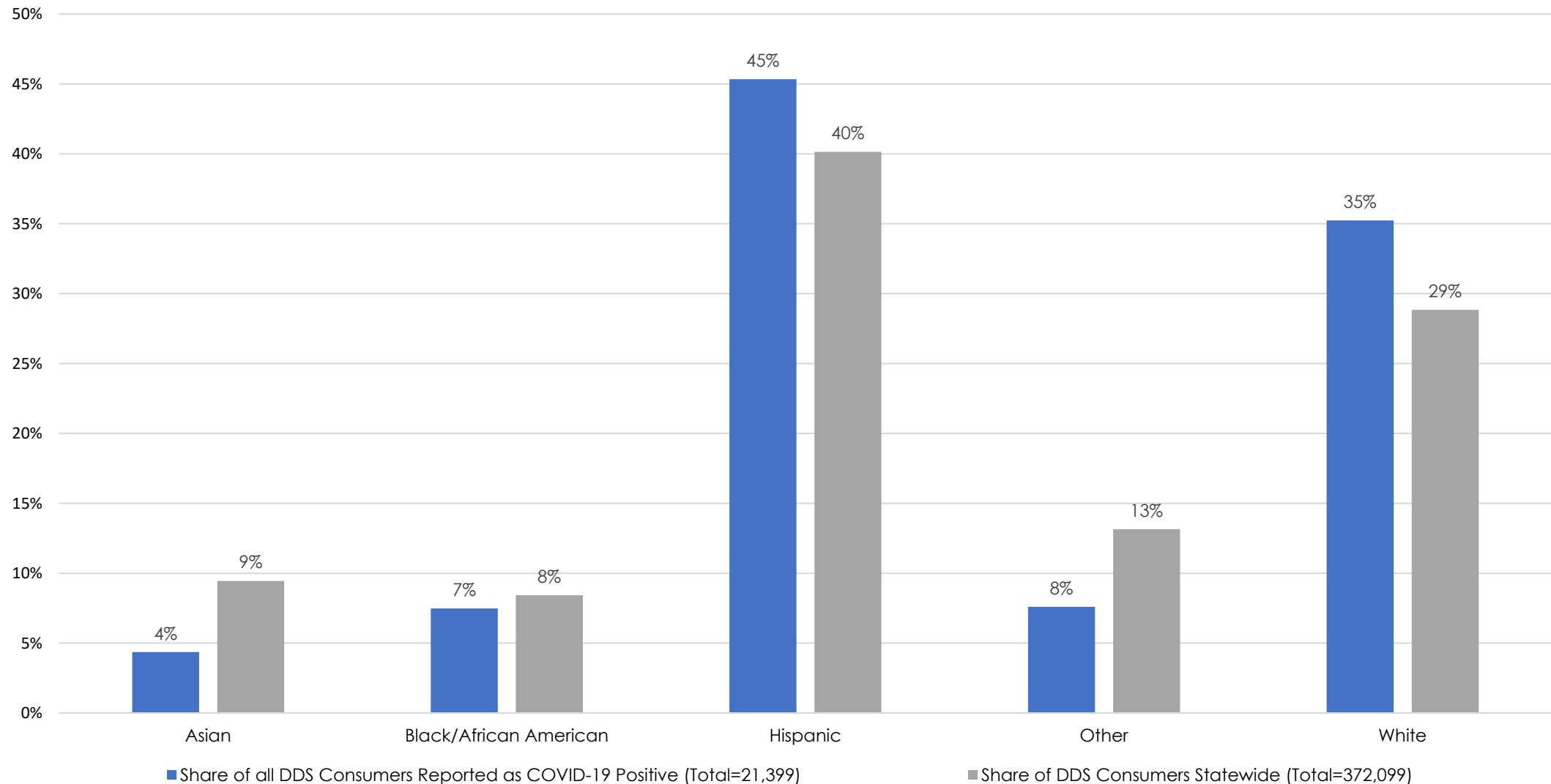
COVID-19 CASE TREND



Data as reported by regional centers and California Department of Public Health as of 12/2/21

HISPANIC & WHITE ETHNICITIES SLIGHTLY OVER-REPRESENTED

Number of DDS Consumers Reported as COVID-19 Positive by Ethnicity



Data as of 12/2/21

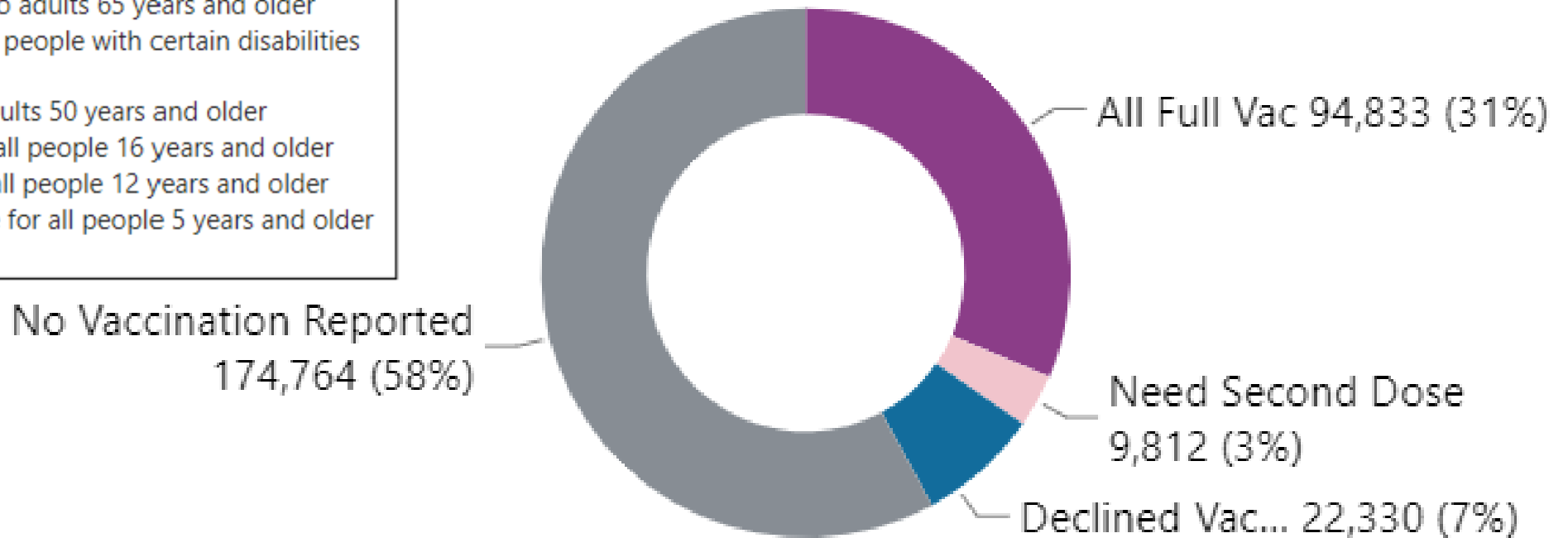
NEARLY 1/3 OF CONSUMERS ARE KNOWN TO BE FULLY VACCINATED

There are 301,739 consumers who are age 5 or older, who thus are eligible for vaccination. This data reflects what is known to regional centers; consumer reporting of vaccination status is not required.

Number and Share of Eligible Consumers

Key Dates in 2021:

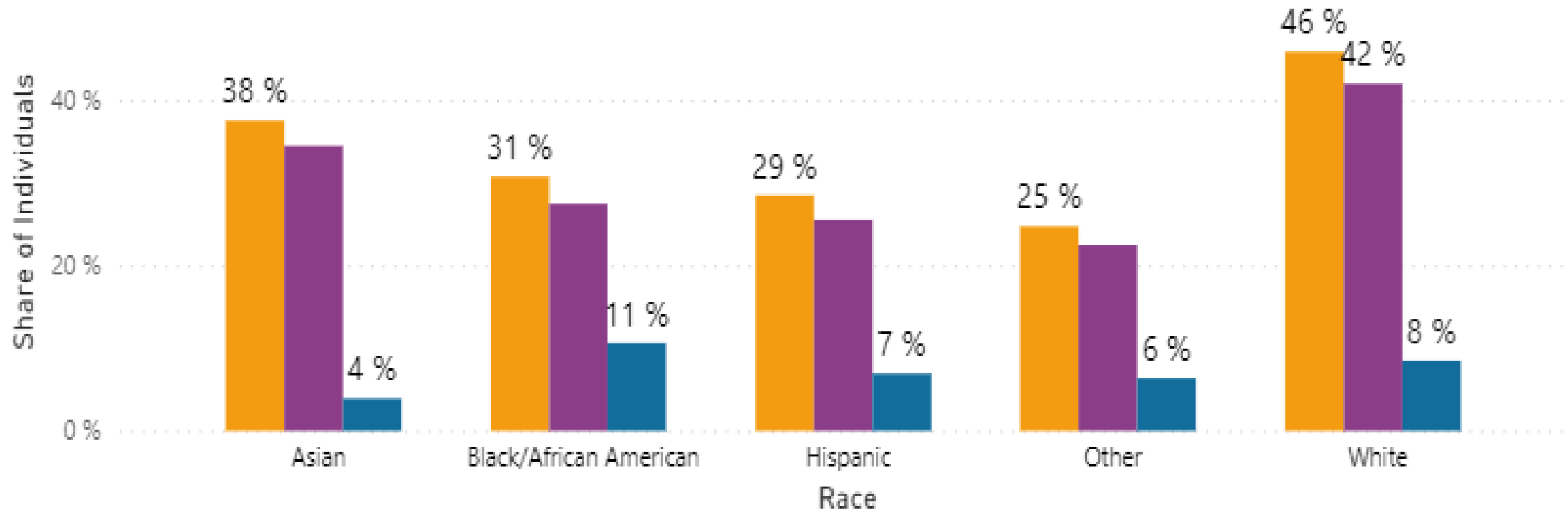
- January 13 – available to adults 65 years and older
- March 15 – available to people with certain disabilities age 16-64 years
- April 1 – available to adults 50 years and older
- April 15 – available for all people 16 years and older
- May 12 – available for all people 12 years and older
- November 2 – available for all people 5 years and older



INDIVIDUALS VACCINATED & DECLINED BY ETHNICITY

Vaccination by Race

● Share Vaccinated with At Least One Dose ● Share Fully Vaccinated ● Share Declined Vaccine

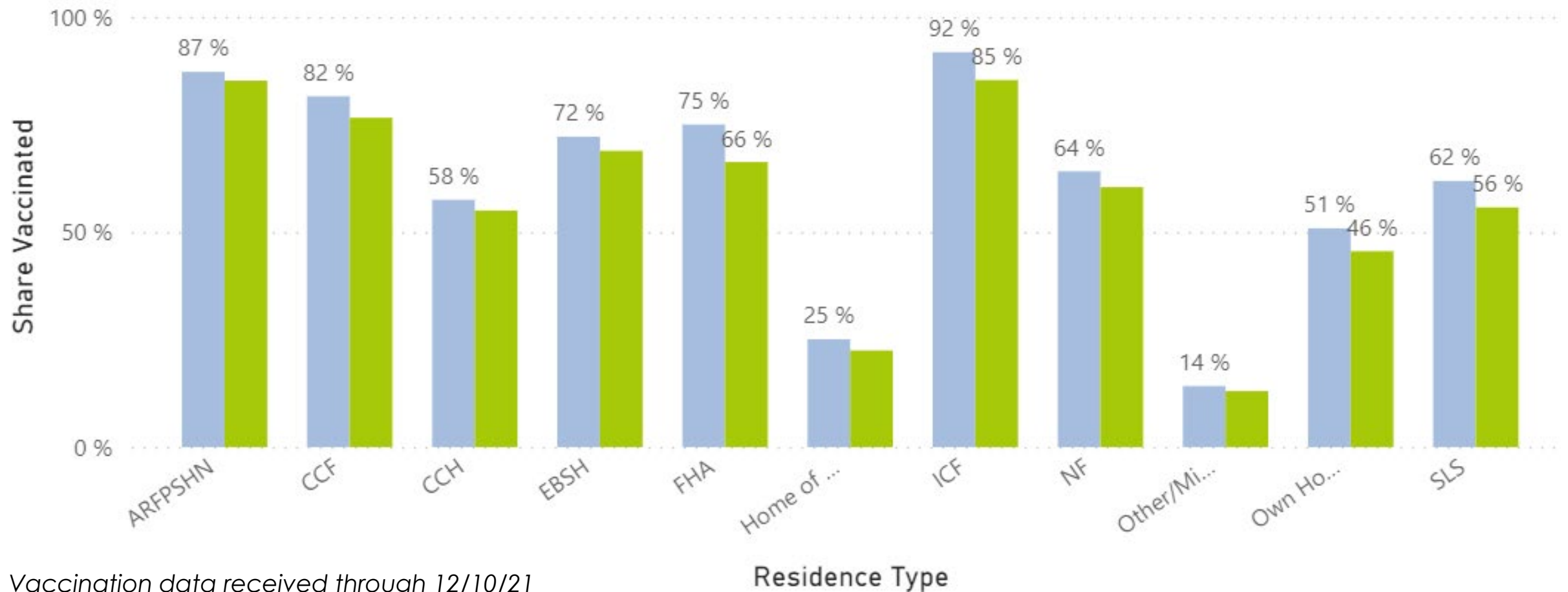


Vaccination data received through 12/10/21

SHARE OF INDIVIDUALS VACCINATED BY RESIDENCE TYPE

Share of Individuals Vaccinated by Residence Type

● At Least One Dose ● Fully Vaccinated



Vaccination data received through 12/10/21

AMERICAN RESCUE PLAN ACT (ARPA) UPDATE

Home and Community-Based Services Spending Plan, \$1.2 Billion Total Funds:

- Language Access & Cultural Competency
- Coordinated Family Supports
- Enhanced Community Integration for Children & Adolescents
- Social Recreation & Camp Services
- Rate Model Implementation
- Information Technology Modernization



AMERICAN RESCUE PLAN ACT UPDATE

Early Start Part C, \$24 Million

- Technology
- Outreach
- Family Wellness
- Transitions to Part B Services
- Technical Assistance & Monitoring



DDS VISION & GUIDING PRINCIPLES

Vision: Create transformational changes toward a culturally & linguistically competent developmental disabilities system, which reflects service quality and is responsive to the beliefs, values, attitudes, language, behaviors, and choices of individuals who receive services.¹

- Developmental Services Task Force (DSTF) guiding principles developed in 2014 reinforce CalHHS guiding principles
- Together, the Vision, DSTF guiding principles and CalHHS guiding principles and strategic priorities set a foundation for quality measures

(See handouts)

¹ Vision statement developed through the Community of Practice, 2019

DS TASK FORCE GUIDING PRINCIPLES: A SUMMARY

- Lanterman Act and lifelong services
- Person centered IPP is central to choice
- Consumer choice must be prioritized in solutions and providing services people want
- Consumer choice, self-determination and consumer-directed services are fundamental
- Health & safety includes prevention, protection from harm and abuse, and crisis intervention and response.
- Services must be culturally and linguistically responsive to consumers and their families

- Sufficient & stable funding must be available to meet program goals and be sustainable
- Community integration and access reflect the HCBS expectations
- Fiscal accountability, transparency and responsibility must be present
- Monitoring and quality built into services
- Technology maximization
- Effective use of developmental center resources to benefit consumers in the community
- Flexibility to allow for special circumstances, support choice and make exemptions

TENTATIVE MEETING SCHEDULE - SAVE THE DATE(S)

- **January 4** – Quality Incentives Workgroup
- **January 20** – RC Measures Workgroup
- **January 24** – Employment Workgroup
- **January 25** – EVV Monthly Stakeholder Meeting
- **January 26** – Safety Net Workgroup
- **January 28** – SDP Stakeholder Meeting

- **February TBD** - Full DS Task Force

CLOSING COMMENTS

