

DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 7-40
Sacramento, CA 95814
TTY: 711
(833) 421-0061



DATE: FEBRUARY 3, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: ELECTRONIC VISIT VERIFICATION (EVV): PERSONAL CARE SERVICE PROVIDER SELF-REGISTRATION

In accordance with [Section 12006\(a\) of the 21st Century Cures Act](#) (the Cures Act), states are required to implement EVV for personal care services and home health care services that require an in-home visit by a provider. EVV implementation for regional center personal care services began January 2022. EVV implementation for regional center home health care services is anticipated to begin January 2023.

By March 1, 2022, regional center providers of personal care services subject to EVV are required to register in the state's EVV system. The link for provider self-registration and additional tools can be found on the Department's [EVV webpage at this link](#), under the "Providers" tab.

As a reminder, regional center personal care services and service codes subject to EVV are:

- 465 Participant-Directed Respite Service, Family Member;
- 862 In-Home Respite Services, Agency;
- 864 In-Home Respite Worker;
- 896 Supported Living Services;
- 858 Homemaker;
- 860 Homemaker Service; and,
- 062 Personal Assistance.

Information about exemptions from EVV for live-in caregivers can be found on the Department's [EVV webpage at this link](#), under the "Guidance/Notifications" tab.

Technical questions from providers can be directed to CACustomerCare@Sandata.com or by phone at (855) 943-6070.

If you have any questions regarding this correspondence, please contact EVV@dds.ca.gov.

Sincerely,

Original signed by:

MARICRIS ACON
Deputy Director
Federal Programs Division

cc: Regional Center Board Presidents
Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies

"Building Partnerships, Supporting Choices"