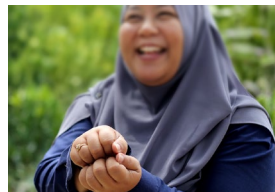
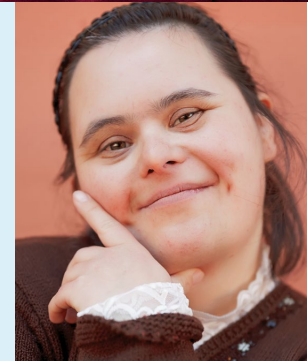


Developmental Services Task Force Meeting

April 19, 2022



HOUSEKEEPING



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



This meeting is being recorded

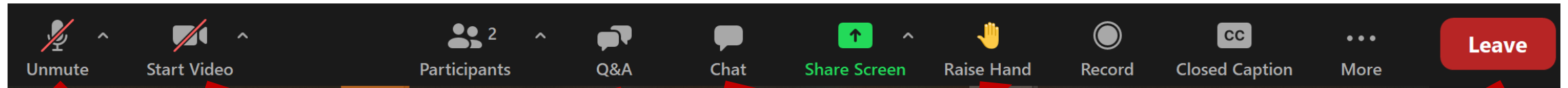


Materials are available at: <https://www.dds.ca.gov/initiatives/ds-task-force/>



Submit written comment via email to dstaskforce@dds.ca.gov

ZOOM TIPS



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



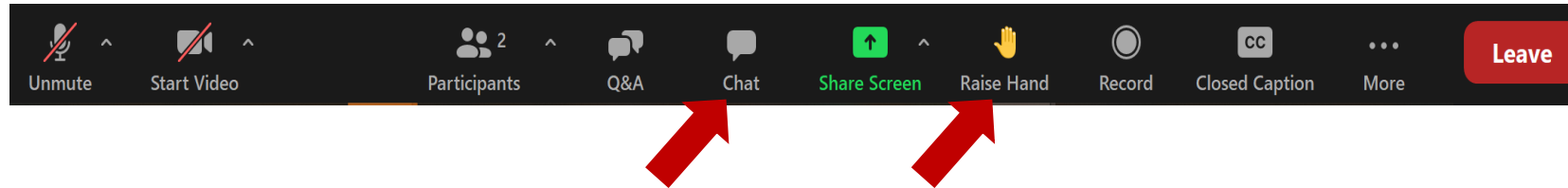
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



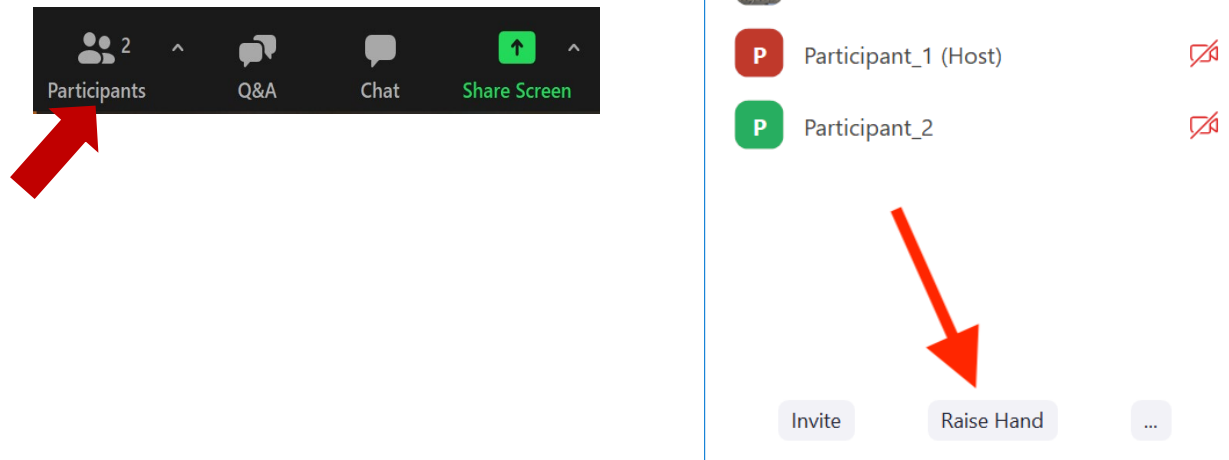
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

PROVIDING COMMENTS – WORKGROUP MEMBERS

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



AGENDA

- I. Welcome
- II. Review Agenda & Handouts
- III. Vision Statement
- IV. DDS Updates & Member Discussions
 - 1) Operationalizing Workgroup Recommendations
 - 2) Policy Initiatives Workgroups
 - 3) Self Determination Program (SDP)
 - 4) DSP Workforce Survey Launch
- V. Future Meeting Dates
- VI. Closing Comments

VISION STATEMENT

Vision: People with intellectual and developmental disabilities experience respect for their culture and language preferences, their beliefs, values, needs, choices, and goals, from a person-centered service system made up of a network of community agencies that provide high quality, outcome-based and equitable services.

Visión: Las personas con discapacidades intelectuales y del desarrollo serán respetadas por sus preferencias culturales y lingüísticas, creencias, valores, necesidades, decisiones y metas, apoyados por un sistema de servicios centrado en las personas formado por una red de agencias comunitarias que brindan servicios de alta calidad con resultados y servicios equitativos.

Operationalizing DS Task Force (DSTF) Recommendations



EXCERPTS FROM DS TASK FORCE RECOMMENDATIONS

- Shift system from utilization-based towards outcome-focused [System & Fiscal](#) and [OAT](#)
- Develop a sustainable, flexible rates system [Rates and System & Fiscal](#)
- Explore new service models based on flexibility & individual needs; provide more information on housing options to families [Community Resources - CPP/CRDP](#)
- Focus on prevention; increase # of specialized providers & well-trained staff, create more accessible mobile crisis services [Safety Net](#)
- Increase employment opportunities/education, use of innovative practices, blended services & flexibility [Community Services – Employment](#)
- Provide cultural & linguistic competency training to RCs & providers, support with plain language and preferred language resources, consider improvements to the appeal process [Service Access & Equity](#)

EXAMPLES OF ACTIVITIES ALIGNED WITH DSTF RECOMMENDATIONS

- Developing RC Measures and Quality Incentives
- Implementation of Rate Adjustments
- Developing Coordinated Family Support Services
- Expansion of state-operated STAR homes
- Expansion of Systemic, Therapeutic, Assessment, Resources and Treatment (START) teams
- Establishing Group Homes for Children with Special Health Care Needs
- Developing a Standardized RC “Intake Packet”
- Establishing DSP Workforce Training & Development
- Establishing DSP Bilingual Differential
- Increased collaboration (DDS, EDD, DOR) and establishment of Employment Grants
- Providing Implicit Bias Training for regional centers
- Enhancing strategies to support individuals who are deaf
- Enhancement and evaluation of Service Access & Equity Grant program
- Establishing Community Navigator Program
- Enhancing Early Start outreach with tribal engagement
- [Full list of DDS 2021-22 Budget Initiatives](#)

EMPLOYMENT WORKGROUP



MEETINGS

- First meeting held on December 13, 2021 with 36 stakeholder members
- Monthly meetings in January, February, March
- Next meeting scheduled for April 25



PURPOSE

- Improve access to services that lead to Competitive Integrated Employment
- Increase pathways to employment
- Improve employment outcomes



CURRENT FOCUS

- Recommendations for the \$10M Employment Grants priority areas, proposed project types & measures
- Present data
- Presentations from state department partners



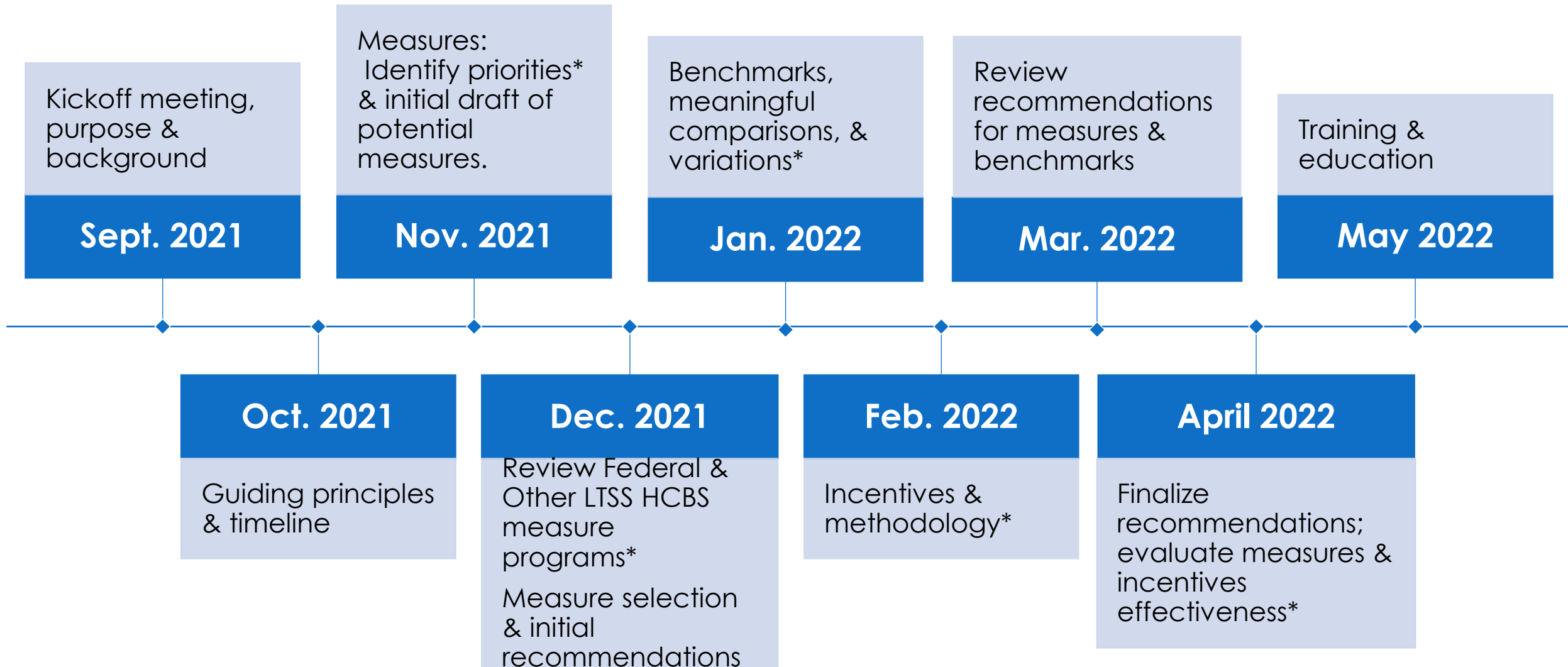
FUTURE FOCUS

- Present additional data
- Incorporate employer perspectives
- Continue broader discussions about recommendations to advance employment

Regional Center Measures



RC MEASURES WORKGROUP TIMELINE



* From WIC 4620.5(c)

DRAFT RECOMMENDATIONS FOR RC MEASURES

Discussed during March 30 & April 13 RC Measures Workgroup meetings:

[Recommended Performance Measures and Incentives](#)

[Recomendaciones Para Medidas e Incentivos de Desempeño](#)

Quality Incentives



QUALITY INCENTIVES WORKGROUP TIMELINE

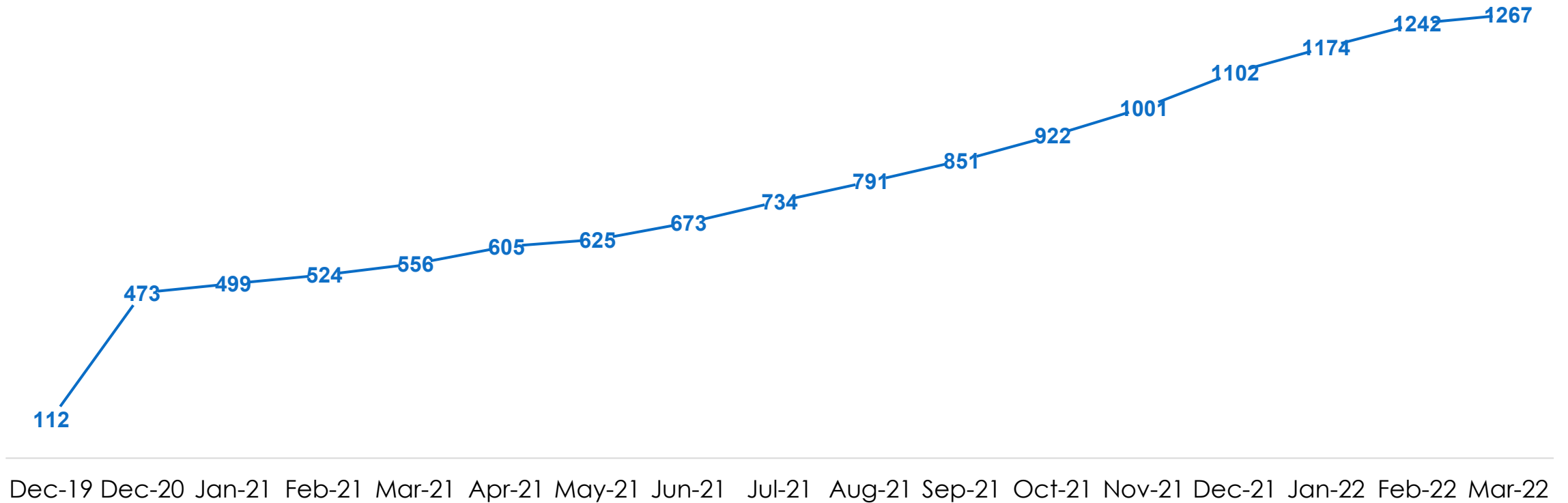
- ✓ Quality Incentive Program workgroup purpose *(November)*
- ✓ Quality Incentive Program, and other initiatives *(November)*
- ✓ Foster a common understanding *(December)*
- ✓ Considerations for measures *(January, morning session)*
- ✓ What is “quality,” and existing measures of quality *(January, morning session)*
- ✓ Discuss and develop possible measures *(January, afternoon session)*
- ✓ Identify potential long-term quality measures in breakout rooms *(February)*
 - ✓ Identify potential steps to achieve them
- Workgroup review of draft quality measures and incentives **(April 26)**
- Department posts proposed quality measures for public input *(early May)*
- Small workgroup meetings *(May)*
- Refine 2022-23 measures and incentives for implementation *(June)*

Self-Determination Program



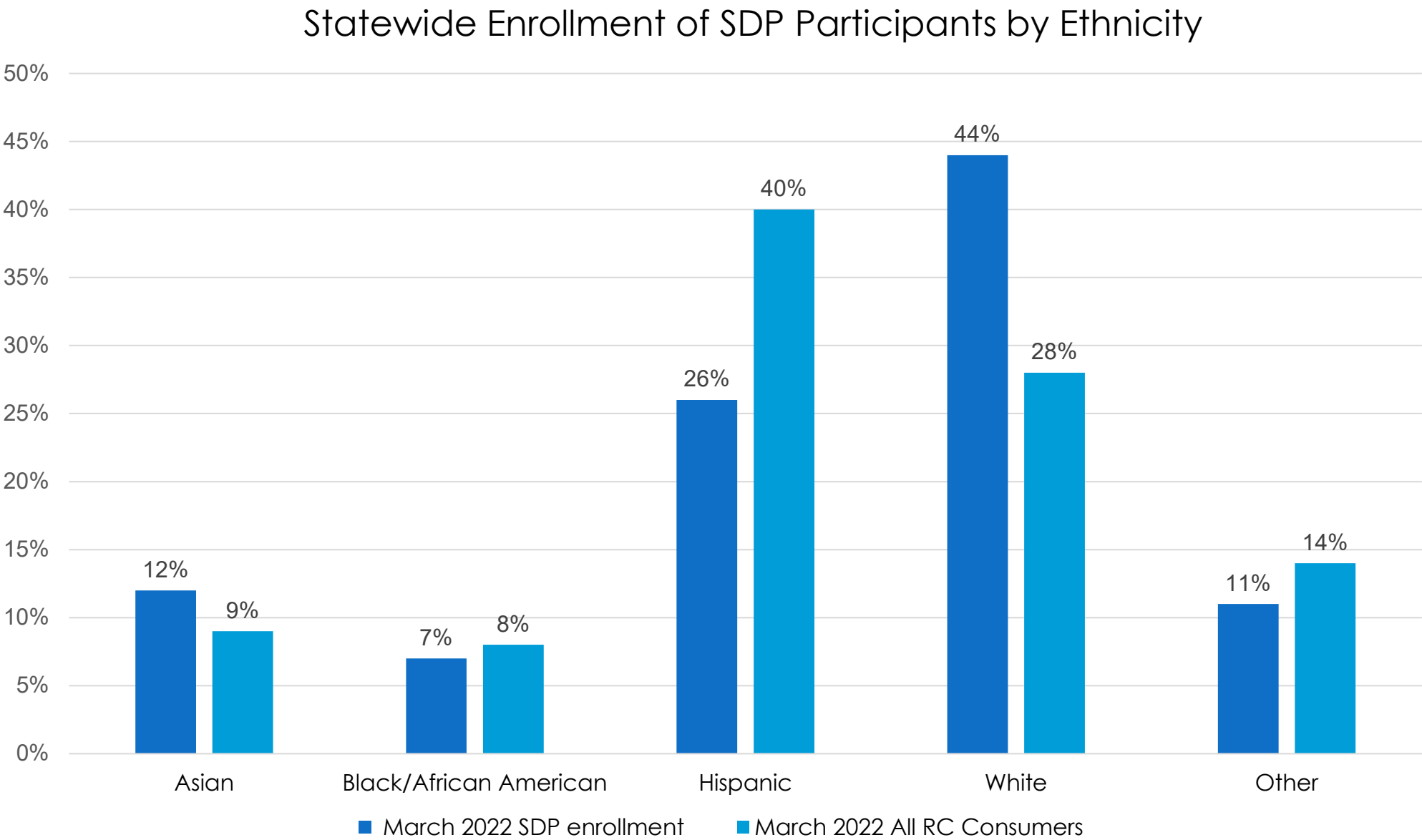
STATEWIDE ENROLLMENT

ENROLLMENT OF SDP PARTICIPANTS BY MONTH



1267 SDP participants, including 73 pilot participants

ETHNIC DIVERSITY- STATEWIDE



OTHER SDP UPDATES

January 2022

- Goods and Services
- Individual Budget Development and Certification Tool and Spending Plan
Frequently Asked Questions

February 2022

- Funding to support Implementation of the Self-Determination Program

March 2022

- Home and Community- Based Services Setting Assessment

Updated FAQs

OFFICE OF THE SDP OMBUDSPERSON

Acting Ombudsperson: Katie Hornberger

- Effective October 12, 2021

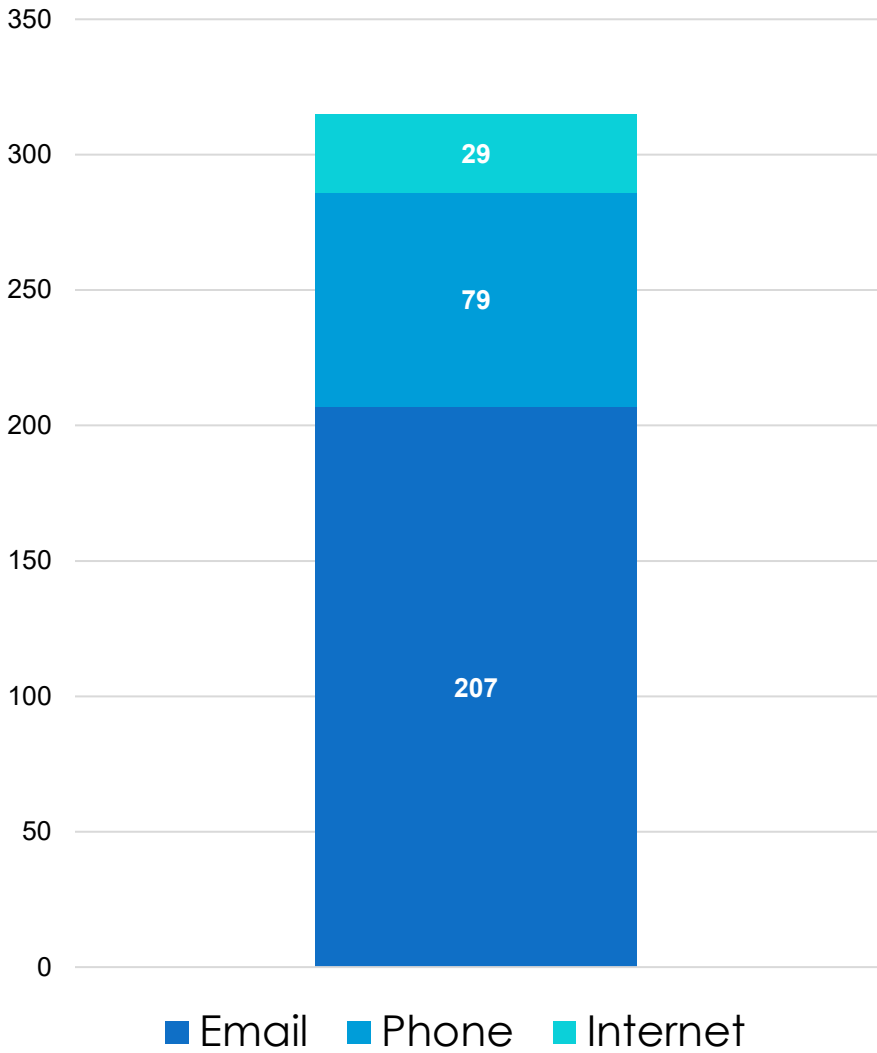
Office Information

- Website: [Office of the Self-Determination Program Ombudsperson - CA Department of Developmental Services](https://www.dds.ca.gov/ombudsman)
- Phone Number: (877) 658-9731
- Email Address: SDP.Ombudsperson@dds.ca.gov

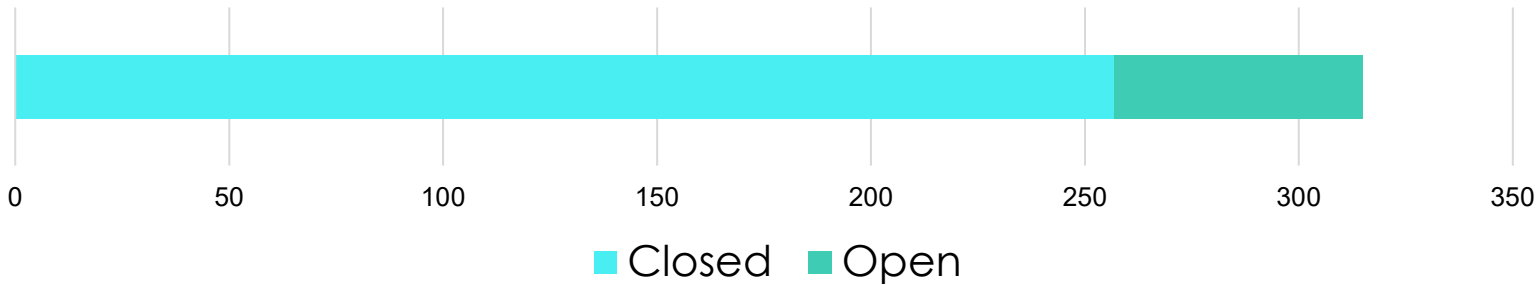
Office is hiring 6 permanent staff members

OFFICE OF THE SDP OMBUDSPERSON

315 Total Contacts

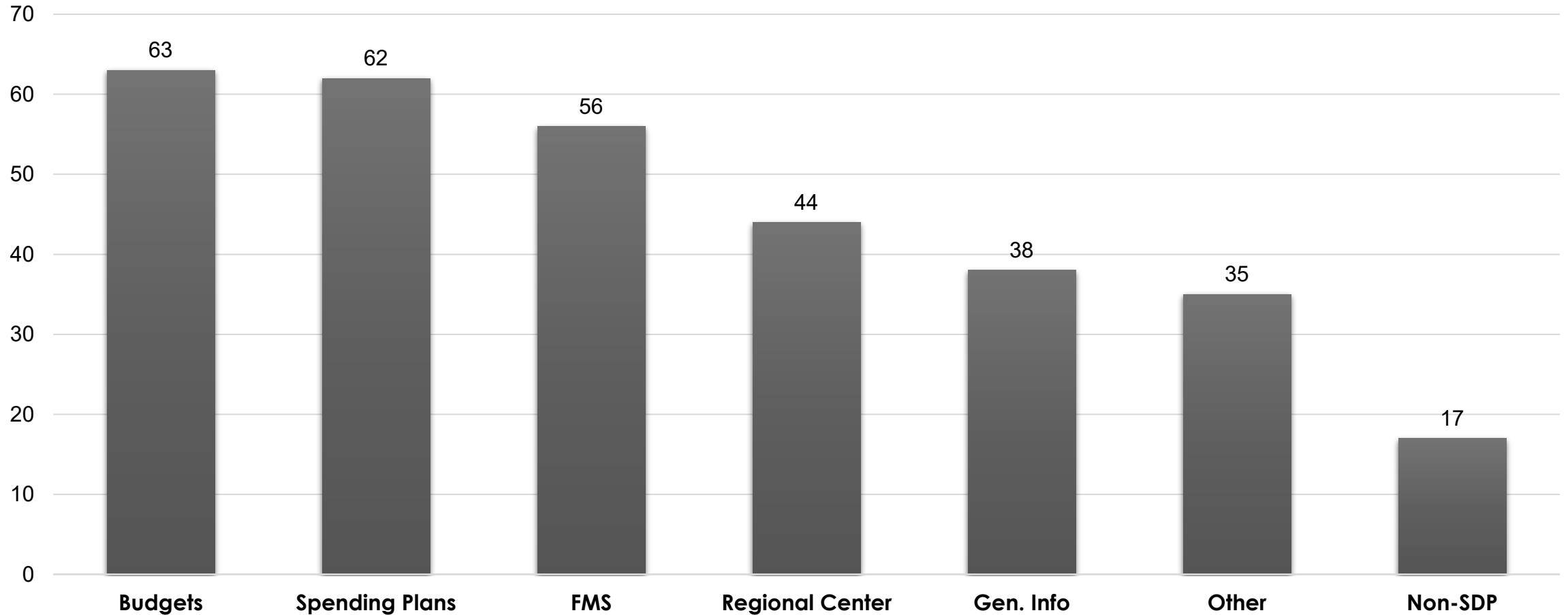


Status



OFFICE OF THE SDP OMBUDSPERSON

Primary Issue



DSP WORKFORCE SURVEY

What:

- Agencies employing direct support professionals (DSPs) will receive a survey to collect info about factors impacting this workforce during 2021

Why:

- Establish quantitative baseline info on factors impacting the DSP workforce
- Provide insight to potential improvement opportunities
- Evaluate impact of current initiatives

Who:

- Over 4,300 agencies that employed DSPs
 - In-home, residential, & non-residential supports
 - In operation for at least 6 months in 2021

The survey is voluntary; we want maximum participation!

DSP WORKFORCE SURVEY

Survey Instrument:

- National Core Indicator (NCI) Staff Stability Survey tool collects data on payroll, benefits, compensation, retention and recruitment, bonuses, overtime, and front-line supervision.
- Providers will receive an email invitation with their own unique link to the survey portal from HSRI.

Key Dates:

- Soft launch of 4 regional centers on **April 20th**
- Full launch of remaining 17 regional centers on **May 4th**
- Survey portal closes **June 30th**. Results will be aggregated to protect confidentiality.

For more information:

- DSP [workforce survey page](#) on DDS website or email DSPworkforce@dds.ca.gov
- [NCI-IDD 2020 Staff Stability Report and COVID-Supplement](#)

TENTATIVE MEETING SCHEDULE - SAVE THE DATE(S)

Workgroups:

Employment – April 25

Quality Incentives – April 26

RC Measures – April 28

Ongoing:

Information on all public stakeholder meetings (with registration links) can be found on the DDS website at: <https://www.dds.ca.gov/calendar/>

CLOSING COMMENTS

