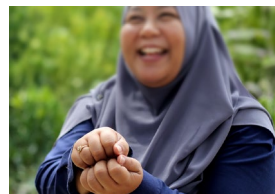


Quality Incentive Program Workgroup

April 26, 2022



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active

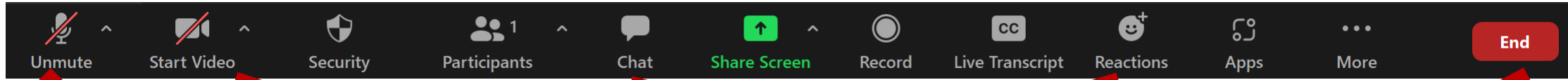


This meeting is being recorded



Materials are available at:
<https://www.dds.ca.gov/initiatives/stakeholder-events/>

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

Type questions and comments into the chat; Please send chats to "Everyone"

Use "Reactions" to raise your hand when you want to speak

Leave at the end of the meeting



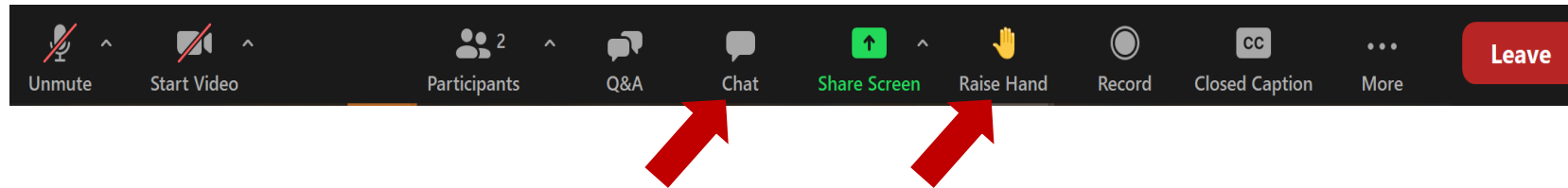
Features will vary based on the version of Zoom and device you are using
Some Zoom features are not available for telephone-only participants



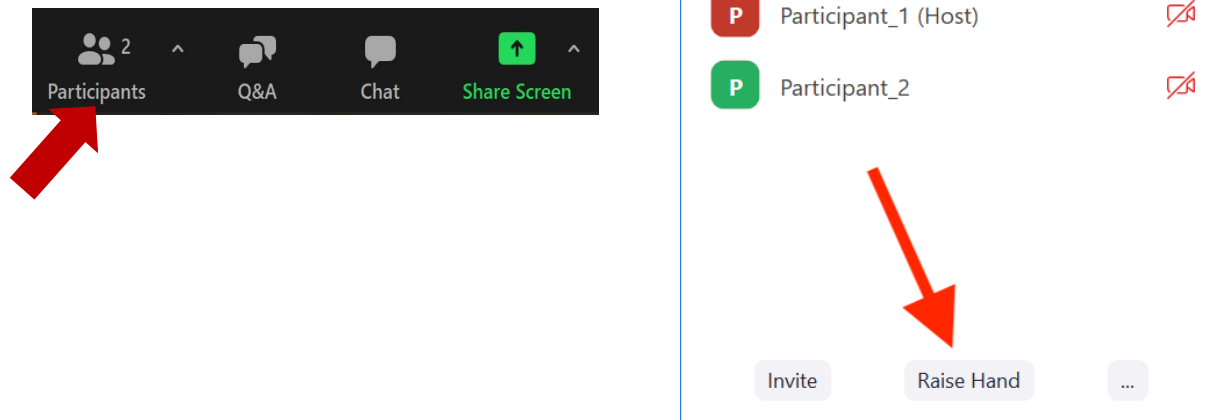
Submit written comment via email to qualityincentives@dds.ca.gov

PROVIDING COMMENTS – WORKGROUP MEMBERS

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Agenda

- I. Welcome**
- II. February 1, 2022 Meeting - Recap**
- III. Discussion - Measures**
- IV. Next Steps**

Quality Incentives Workgroup Process (Updated)

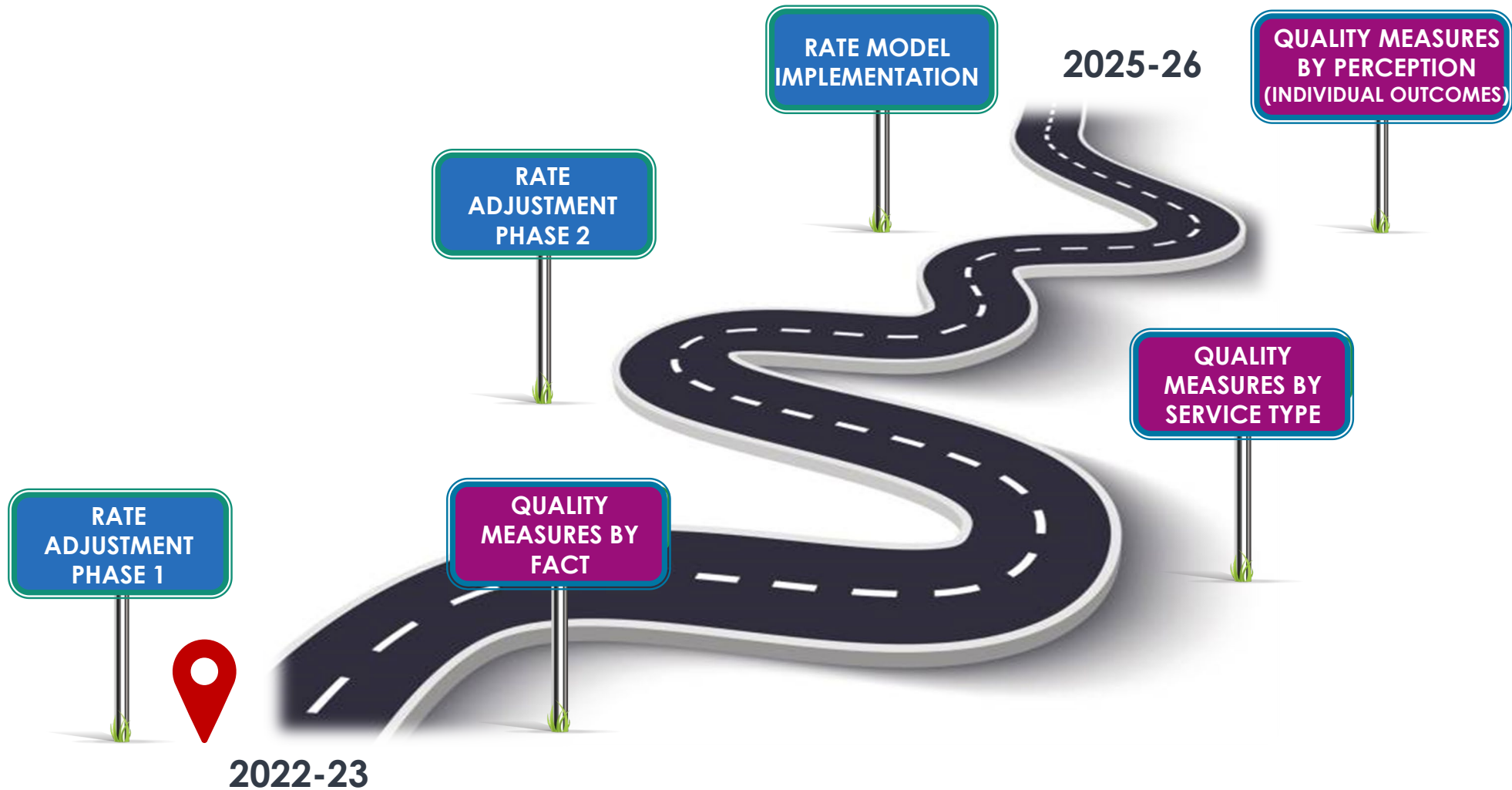
- ✓ Quality Incentive Program workgroup purpose *(November)*
- ✓ Quality Incentive Program, and other initiatives *(November)*
- ✓ Foster a common understanding *(December)*
- ✓ Considerations for measures *(January, morning session)*
- ✓ What is “quality,” and existing measures of quality *(January, morning session)*
- ✓ Discuss and develop possible measures *(January, afternoon session)*
- ✓ Identify potential long-term quality measures in breakout rooms *(February)*
 - ✓ Identify potential steps to achieve them
- ✓ DDS Internal evaluation and draft measures —details on Slide #11
- Workgroup review of draft quality measures **(April 26)**
- ❑ Department posts proposed quality measures for public input *(early May)*
- ❑ Focused workgroup meetings *(May)*
- ❑ Finalize 2022-23 measures and incentive structure *(June)*

VISION STATEMENT

Vision: People with intellectual and developmental disabilities experience respect for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a person-centered service system made up of a network of community agencies that provide high quality, outcome-based and equitable services.

Visión: Las personas con discapacidades intelectuales y del desarrollo serán respetadas por sus preferencias culturales y lingüísticas, sus decisiones, creencias, valores, necesidades y metas, apoyados por un sistema de servicios centrado en las personas formado por una red de agencias comunitarias que brindan servicios de alta calidad con resultados y servicios equitativos.

RATE REFORM & QUALITY INCENTIVES



First Round Topic Areas Identified

**Choice &
Satisfaction**

**Service Access
& Equity**

Employment

**Person-
Centered
Planning**

**Compliance
with HCBS
Requirements**

Prevention

**Early
Intervention**

**Workforce
Capacity**

Priority Areas Identified: Updates Since February Meeting

**Prevention &
Wellness**

Employment

Service Access

Early Intervention

**Workforce
Capacity**

**Informed Choice
& Satisfaction**

What to Consider When Selecting Measures to Use:

Important to Measure

Meaningful to all?

Priority of the system?

High impact goal of the system?

Does the measure link to a guiding principle?

Reliable & Valid

Reliably reported & consistently represents the same thing in all entities

Confident the measure demonstrates the concept intended by the workgroup

Useful

The measure can drive action to improve; it provides information that each entity can act upon

Feasible

The level of difficulty of gathering info. & reporting on data is justified by the importance & usability of the measure

Attributable

Factors measured are fully the responsibility of the entity being measured

Quality Incentives Workgroup Process

Since February 1, the Department reviewed input from workgroup efforts, to:

- Incorporate “what is important to measure”
- Identify desired long-term outcomes
- Identify proposed baseline data collection, measures and incentive structure
- Frame future measures
- Identify existing data for year 1 implementation
 - If no data currently exists, can it be reliably and validly established?
 - If data exists, are changes needed to meet the measure?
- Consider interaction with other initiatives

Other notes:

- Considerations for measures includes feasibility, attribution, and validity
- Equity is rooted in all topics

Future work:

Explore evaluation steps, refine future measures and incentive structure and implementation steps

Refer to Meeting Materials (Document Screen Sharing)

Prevention: Baseline from National Core Indicators (NCI) Data

- Prevention: Access to preventative health screenings, priority expressed by DS Task Force
- Existing Statewide NCI Data Statewide for baseline
- Service level (ARFPSHN) to begin year 1
- Expand to additional residential setting types in future years
- Data will be provider reported, to determine validity, then evolve to medical claims

	Pre-COVID	FY 2020-21
Physical exam in past year	85%	65%
Dental visit in past year	80%	61%
Pap smear in past two years	48%	43%
Mammogram in past two years	69%	58%
Colorectal screening	42%	49%

Refer to Meeting Materials (Document Screen Sharing)

Choice: Baseline from National Core Indicators (NCI) Data

- Choice in everyday activities
- Choice in service type/formal life decisions
- Current Data From NCI as potential baseline
- Will need to test data collection at individual provider level
- Collaborate with PAVE project to identify measure possibilities
- Will continue to prioritize development

NCI Choices in Everyday Life	FY 2020-21
Who I spend time with	53-75%; 64% Average.
How I spend my money	38-60%; 48% Average.
What I do with my free time	59-78%; 68% Average.
NCI Choices of Life Decisions	FY 2020-21
Where I live	11-37%; 21% Average.
How I spend my day	42-69%; 53% Average
Other service decisions	63-91%; 76% Average

Next Steps

May 2022:

Public posting

Focused Group Discussions on each Priority Area

Will use poll for workgroup members to “sign up”

June 2022:

Department will review public input with Quality Incentive Workgroup

Department to finalize measures for 2022-23

Next Meetings

2022 Tentative Meeting Dates

May 3—CANCELLED (budget hearing)

May

Focused group meetings

Stakeholder input

June 7 (tentative)

July 12 (tentative)



Email input and/or questions to:

qualityincentives@dds.ca.gov



Workgroup Members (Invited)

Elizabeth Arreola, Family Member of Early Start Recipient

Elizabeth Barrios Gomez, Family Member & Integrated Community Collaborative

Sascha Bittner, Self-Advocate and State Council on Developmental Disabilities (SCDD)

Boyd Bradshaw, Family Member & Provider

Jessica Carter, ABA Provider, Special Needs Network

Eric Ciampa, Provider, UCP Sacramento

Veronica Contreras, Family Member

Pebbles Dumon, Provider, Community Catalysts of CA

Jacquie Dillard Foss, Provider, STEP

Peter Frangel, CA Department of Rehabilitation

Jonathan Fratz, Self-Advocate

Lucina Galarza, San Gabriel Pomona Regional Center

David Gauthier, Self-Advocate

Lisa Gonzales, Provider, Deaf Plus Adult Community

Amy Hao, Self Advocate, Self-Advocate Group Empowerment (SAGE)

Carlene Holden, Easter Seals Southern CA

Barry Jardini, CA Disability Services Association

Adrienne Jesso, Self-Advocate

Diva Johnson, Tri-Counties Regional Center

Mark Klaus, San Diego Regional Center

Dorrie Koenig, Provider, Mains'I

Workgroup Members (Invited, cont.)

Meuy Lee, Provider, Level Up NorCal

Will Leiner, Disability Rights California

Jordan Lindsey, The Arc California

Victor Lira, Aveanna Health Care

Judy Mark, Family Member, Disability Voices United

Karen Mejia, South Central LA Reg Center

Mark Melanson, California Community Living Network

Kimberly Mills, Provider, A Better Life Together

Tania Morawiec, SCDD

Matt Omelagah, Provider, Omelagah, Inc.,

Mike Pereira, Provider, Ala Costa Centers

Michael Pham, Self-Advocate

Magdalena Pruitt, Provider, Mentor California

Michelle Ramirez, Provider, On My Own

Sheri Rosen, Provider, Sunny Days of CA

Carolyn Tellalian, Family Member

Pablo Velez, Provider, Amigo Baby

Tiffany Whiten, Service Employees International Union (SEIU)

Alona Yorkshire, Family Member & Provider, The Adult Skills Center

Eric Zigman, Golden Gate Regional Center