

## Central Valley Regional Center

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*Spring 2022*

## Performance Report for Central Valley Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Central Valley Regional Center (CVRC) we served about 22,430 individuals. The charts on page two tell you about the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At CVRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we

- have consistently met all audit requirements,
- have fewer adults and children residing in large facilities,
- have improved CDER and ESR entry and updates to 98.21%, and
- have increased per capita expenditures in 5 of 6 languages.

We are still working to improve

- the % of individuals who receive case management only, and
- IFSP timelines.

We hope this report helps you learn more about CVRC. If you have any questions or comments, please contact us!

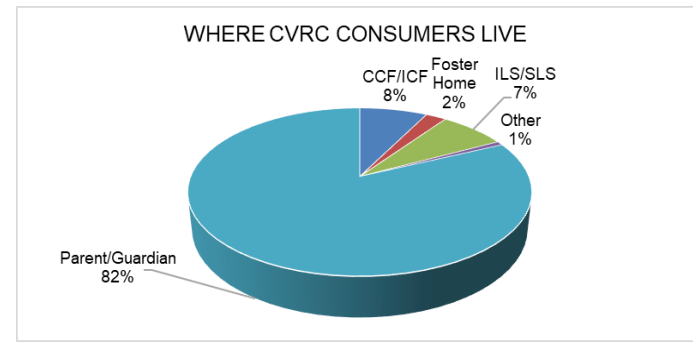
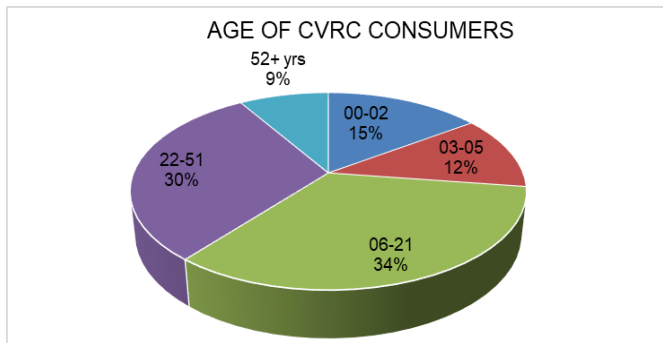
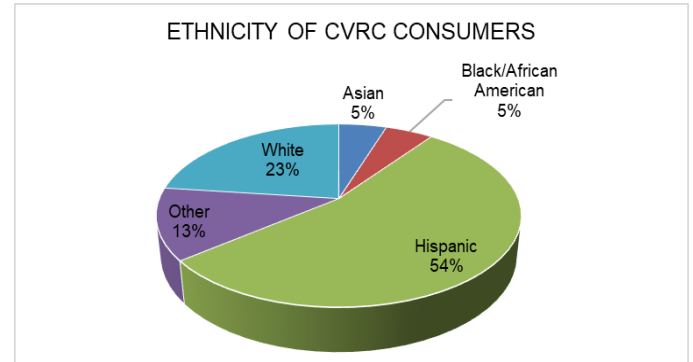
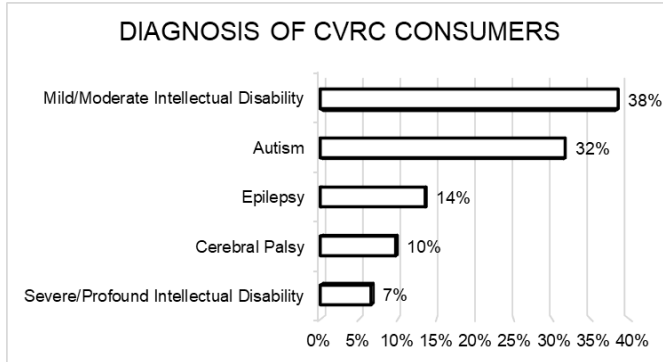
To see the complete report, go to: [www.cvrc.org](http://www.cvrc.org), tab on Transparency and Access to Info, Contracts, Draft Performance Contract 2021 OR contact Aaron Olson at (559) 276-4359 or email [aolson@cvrc.org](mailto:aolson@cvrc.org)

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Summary Performance Report for Central Valley Regional Center, Spring 2022

## Who uses CVRC?

These charts tell you who CVRC consumers are and where they live.



## How well is CVRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how CVRC was doing at the end of 2020, and the second column shows how CVRC was doing at the end of 2021.

To see how CVRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	CVRC	State Average	CVRC
Fewer consumers live in developmental centers	0.07%	0.15%	0.06%	0.13%
More children live with families	99.51%	99.46%	99.58%	99.48%
More adults live in home settings	81.71%	81.82%	82.50%	82.45%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.92%	0.52%	1.78%	0.47%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did CVRC meet DDS standards?

Read below to see how well CVRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.06%	98.21%
Intake/Assessment timelines for consumers age 3 or older met	99.31%	98.06%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.95%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	89.3%	89.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

CVRC has consistently met all audit requirements. We continue to improve CDER/ESR completion and updates. We continue to work toward continued improvement with Intake and IFSP requirements.

## How well is CVRC doing at getting consumers working?

The chart below shows how well CVRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	CVRC	CA	CVRC
<b>Consumer Earned Income ( Age 16 to 64 years)*:</b> Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020	
Quarterly number of consumers with earned income	25,710	1,213	22,772	1,032
Percentage of consumers with earned income	17.17%	13.61%	18.86%	15.65%
Average annual wages	\$8,772	\$5,579	\$9,733	\$6,958
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2019		2020	
	\$25,990		\$26,794	
<b>National Core Indicator Adult Consumer Survey</b>	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	21%	35%	N/A**
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2019-20		2020-21	
	CA Average	CVRC	CA Average	CVRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	7	6	15
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	9%	14%	36%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$12.38	\$14.25	\$13.45
Average hours worked per week for adults who participated in a Paid Internship Program	16	21	17	22
<b>Competitive Integrated Employment</b> Competitive Integrated Employment				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$12.69	\$14.81	\$13.84
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	26	23	26
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	6	17
	\$1,250	28	8	19
	\$1,000	34	14	33

\*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. \*\*Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

## How well is CVRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	1	15	2	6%	42%	4%
	20-21	1	15	4	8%	38%	9%
Asian	19-20	7	257	104	4%	43%	18%
	20-21	13	340	132	9%	53%	23%
Black/African American	19-20	8	213	62	6%	47%	9%
	20-21	12	248	93	11%	52%	14%
Hispanic	19-20	103	2,303	595	4%	37%	15%
	20-21	194	3,162	811	8%	48%	19%
Native Hawaiian or Other Pacific Islander	19-20	0	3	1	0%	30%	14%
	20-21		7	2	0%	58%	25%
White	19-20	28	823	248	5%	44%	8%
	20-21	44	941	345	8%	48%	11%
Other Ethnicity or Race	19-20	18	430	49	2%	38%	13%
	20-21	63	575	69	6%	41%	17%
Total	19-20	165	4,044	1,061	4%	39%	12%
	20-21	327	5,288	1,456	7%	48%	16%

Per capita purchase of service expenditures by individual's primary language  
 (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2019-20	2020-21	2019-20	2020-21
English	18,121	19,266	\$14,855	\$15,471
Spanish	4,645	4,721	\$7,692	\$8,228
Hmong	355	349	\$7,602	\$8,977
Laotian	43	42	\$9,046	\$9,404
Cambodian	35	36	\$14,715	\$15,240
Arabic	30	32	\$11,014	\$9,709

**Want more information?**

To see the complete report, go to: [www.cvrc.org](http://www.cvrc.org), tab on Transparency and Access to Info, Contracts, Draft Performance Contract 2021.

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