

**Harbor Regional Center**

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**Performance Report for Harbor Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Harbor Regional Center (HRC) we served about 15,850 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in providing the children and adults we serve with appropriate services and supports so they can continue to live in home and community settings. This includes providing the necessary supports for individuals who have moved from the State Developmental Centers who are now living in the community. We were also successful in completing intake assessments and determining eligibility for individuals ages three (3) and over in a timely manner.

As our community continued to navigate the challenges of the COVID-19 global pandemic throughout 2021, HRC increased virtual and electronic communication to remain connected with our community. HRC will continue our efforts to work in partnership with supported employment service providers to develop competitive, integrated employment opportunities for interested adult clients, while also collaborate with adult day service providers to offer additional alternative services to better support individualized work and volunteer experiences. We hope to increase service access and equity across all domains.

We hope this report helps you learn more about HRC. If you have any questions or comments, please contact us!

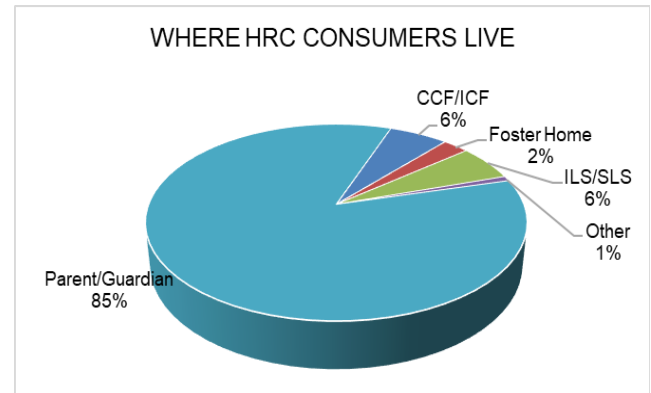
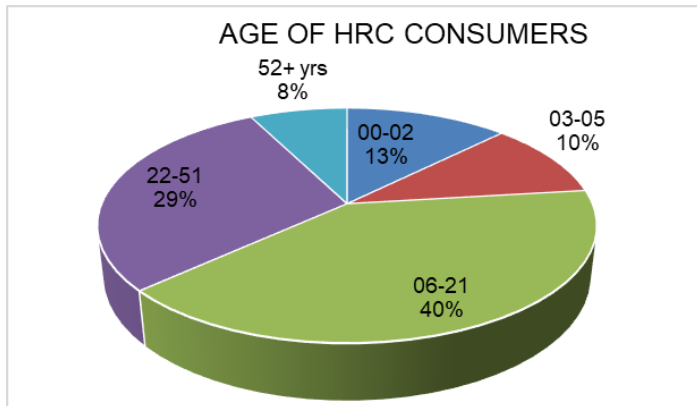
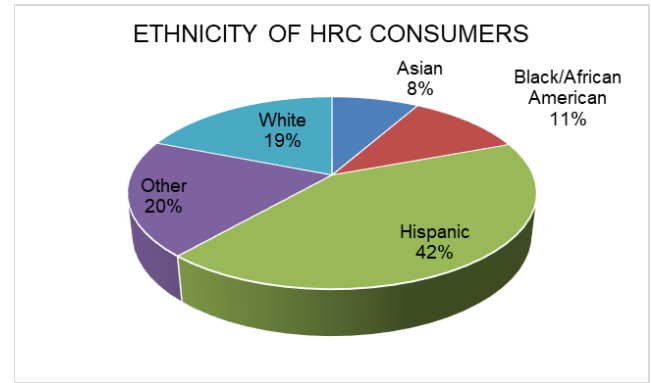
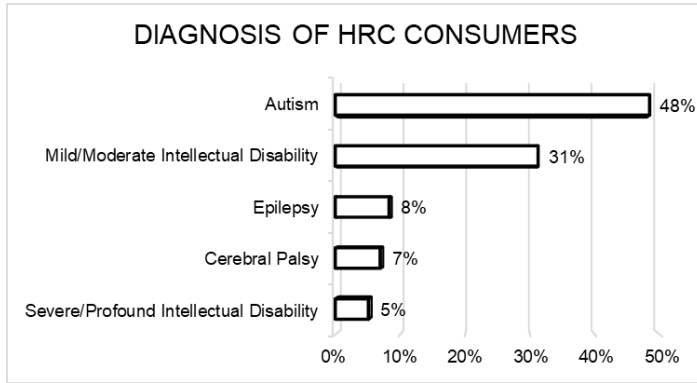
This report is a summary. To see the complete report, go to [www.harborrc.org](http://www.harborrc.org) or contact Thao Mailloux at (310) 543-0154.

A handwritten signature in black ink that reads "Patrick Ruppe". The signature is fluid and cursive.

Executive Director, Harbor Regional Center

## Who uses HRC?

These charts tell you about who HRC clients are and where they live.



## How well is HRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the end of 2020, and the second column shows how HRC was doing at the end of 2021.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	HRC	State Average	HRC
Fewer clients live in developmental centers	0.08%	0.03%	0.06%	0.03%
More children live with families	99.44%	99.86%	99.58%	99.80%
More adults live in home settings*	80.84%	83.70%	82.50%	85.20%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	0.81%	1.78%	0.69%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

**Did HRC meet DDS standards?**

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis).	99.45%	99.27%
Intake/Assessment timelines for clients age 3 or older met	99.56%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.85%	99.66%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	86.3%	87.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is HRC doing at getting clients working?

The chart below shows how well HRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	HRC	CA	HRC	
<b>Consumer Earned Income ( Age 16 to 64 years)**:</b> Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	840	22,772	859	
Percentage of consumers with earned income	17.17%	14.16%	18.86%	17.41%	
Average annual wages	\$8,772	\$11,323	\$9,733	\$11,451	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2019		2020		
	\$25,990		\$26,794		
<b>National Core Indicator Adult Consumer Survey</b>	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	29%	35%	35%	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2019-20		2020-21		
	CA Average	HRC	CA Average	HRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	26	6	29	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	20%	14%	40%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$12.68	\$14.25	\$13.77	
Average hours worked per week for adults who participated in a Paid Internship Program	16	18	17	19	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$13.49	\$14.81	\$14.57	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	24	23	24	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	36	17	28
	\$1,250	28	37	19	33
	\$1,000	34	54	33	73

\*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset.

## How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific		White		Other	
	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Home	⚠ 0.74	✅ 0.80	⚠ 0.64	⚠ 0.64	⚠ 0.64	⚠ 0.61	⚠ 0.63	⚠ 0.63	⚠ 0.68	⚠ 0.67	⚠ 0.62	⚠ 0.60	⚠ 0.58	⚠ 0.56
ILS/SLS	✅ 0.85	✅ 0.89	✅ 0.87	⚠ 0.75	✅ 0.79	✅ 0.80	✅ 0.76	✅ 0.80	❌ 0.08	❌ 0.39	⚠ 0.71	✅ 0.78	✅ 0.80	✅ 0.76
Institutions	N/A	N/A	N/A	N/A	❌ 0.16	❌ 0.38	⚠ 0.66	⚠ 0.51	N/A	N/A	✅ 0.81	❌ 0.36	N/A	N/A
Medical	❌ 0.46	N/A	✅ 0.83	✅ 0.80	✅ 0.93	✅ 0.93	⚠ 0.68	✅ 0.77	✅ 1.00	✅ 1.00	✅ 0.86	✅ 0.78	⚠ 0.68	N/A
Residential Care	✅ 0.82	✅ 0.87	✅ 0.96	✅ 0.88	✅ 0.95	✅ 0.87	✅ 0.95	✅ 0.88	✅ 0.96	✅ 0.89	✅ 0.95	✅ 0.86	✅ 0.95	✅ 0.91
Other	N/A	N/A	✅ 0.84	✅ 0.94	✅ 0.92	✅ 0.87	⚠ 0.70	⚠ 0.75	❌ 0.05	N/A	✅ 0.88	⚠ 0.66	⚠ 0.65	❌ 0.44

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	0%	0%	10%	9%	8%	8%	44%	44%	0%	0%	11%	11%	27%	28%
	Expenditures	0%	0%	11%	11%	8%	8%	44%	46%	0%	0%	12%	10%	25%	26%
3 to 21	Consumers	0%	0%	12%	12%	10%	10%	46%	47%	0%	0%	15%	14%	16%	17%
	Expenditures	1%	0%	14%	11%	11%	12%	40%	47%	0%	0%	20%	16%	14%	13%
22 and older	Consumers	0%	0%	14%	13%	14%	14%	33%	34%	1%	1%	31%	31%	7%	7%
	Expenditures	0%	0%	13%	13%	13%	13%	24%	24%	1%	1%	44%	43%	6%	6%

**Want more information?**

To see the complete report, go to: [www.harborrc.org/accountability](http://www.harborrc.org/accountability)

Or contact Thao Mailloux, Director of Information and Development at **(310) 543-0154**