

Regional Center of the East Bay

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Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 22,490 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

In the year 2021 RCEB continued to experience the unprecedented and wide ranging impacts due to the COVID-19 pandemic and the State of Emergency issued by the Governor of California. RCEB remained open while continuing the work of assisting the individuals we serve to maintain their residences and engage in meaningful albeit alternate remote day time activities. The data does not reflect the monumental efforts of RCEB staff and service providers in supporting people safely at home

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in increasing the percentage of adults living in home settings increasing the number of children living with families,, reducing the number of adults living in large facilities and reducing the number of children living in large facilities. We also reduced the number of individuals residing in developmental centers which we believe was due to the development of alternative options for those involved with the forensic system.

This year we experienced impacts to meeting our intake timelines due to COVID related protocols limiting in person assessments as well as the impacts of illness. This is an area in which we are seeing improvements and expect improved numbers in the next year.

In reviewing our data on reducing disparities and increasing equity, we found few changes in expenditures for any groups compared to their percentage in the regional center population by age from year to year. In this data, we are especially interested in the data on children served either under Early Start or Lanterman. Expenditures in these groups are not impacted by different residence types and these comparisons are more valid. For purchase of service expenditures by language, we saw increases in expenditures for most large language groups (over 100) except for Arabic. We will look at what factors may have impacted that decrease. Finally, this is the first year we were provided data on satisfaction of family members by race/ethnicity and where people live. Since this is new data, we will

be to comparing satisfactions by race /ethnicity to expenditures and focus on groups with less satisfaction to make improvements. We look forward to new investments in our system especially the initiatives for lower caseloads for those with low or no expenditures to focus on these individuals.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rceb.org

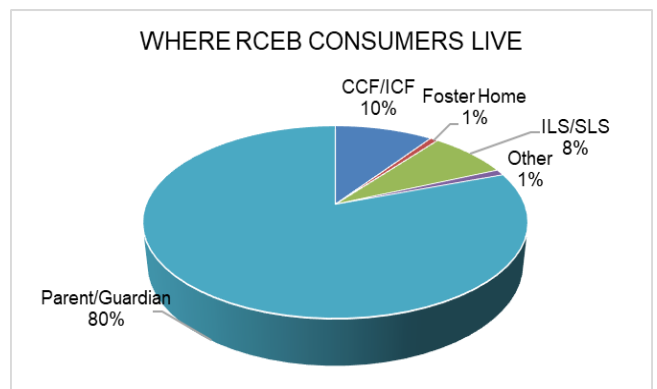
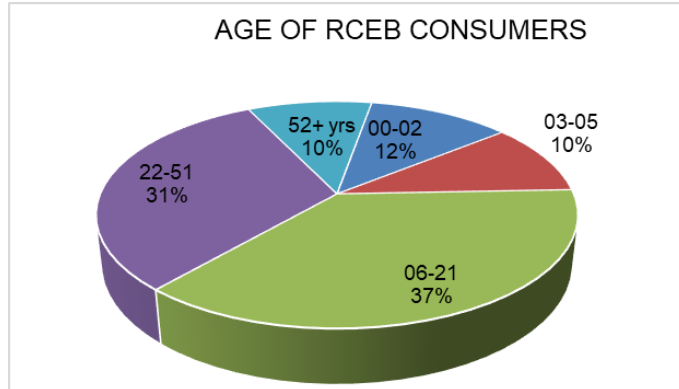
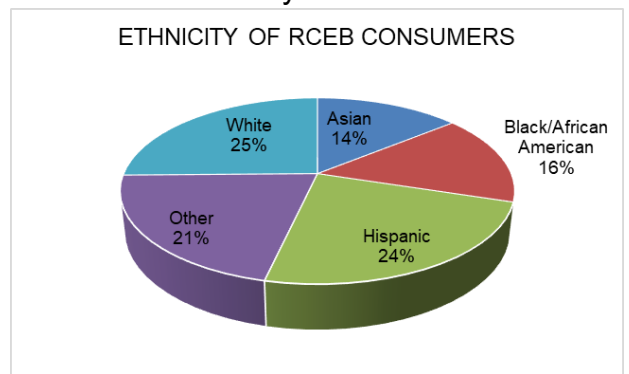
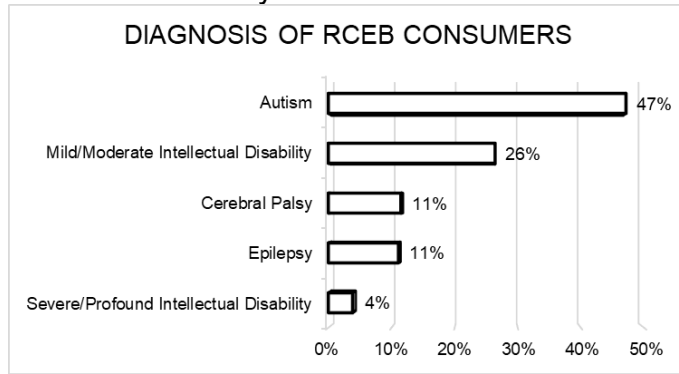
Or contact Ronke Sodipo at **(510) 618-7708**

Lisa Kleinbub

Executive Director, Regional Center of the East Bay

Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.



How well is RCEB performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2020. And, the second column shows how RCEB was doing at the end of 2021.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	RCEB	State Average	RCEB
Fewer consumers live in developmental centers	0.07%	0.13%	0.06%	0.08%
More children live with families	99.51%	99.24%	99.58%	99.40%
More adults live in home settings*	81.71%	78.03%	82.50%	78.55%
Fewer children live in large facilities (more than 6 people)	0.04%	0.01%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	2.06%	1.78%	1.80%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult

Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	97.77%	96.82%
Intake/Assessment timelines for consumers age 3 or older met	97.05%	92.92%
IPP (<i>Individual Program Plan</i>) requirements met	98.90%	98.55%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	87.7%	88.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCEB doing at getting consumers working?

The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	RCEB	CA	RCEB	
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department(EDD)	Jan through Dec 2019		Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	1,956	22,772	1,608	
Percentage of consumers with earned income	17.17%	19.90%	18.86%	20.78%	
Average annual wages	\$8,772	\$10,235	\$9,733	\$11,837	
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019		2020		
	\$25,990		\$26,794		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	20%	35%	N/A**	
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20		2020-21		
	CA Average	RCEB	CA Average	RCEB	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	7	6	2	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	6%	14%	8%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$14.70	\$14.25	\$16.24	
Average hours worked per week for adults who participated in a Paid Internship Program	16	20	17	19	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$14.57	\$14.81	\$15.60	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	24	23	23	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	54	17	32
	\$1,250	28	51	19	49
	\$1,000	34	49	33	80

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	0%	0%	18%	21%	9%	8%	35%	33%	0%	0%	15%	14%	23%	24%
	Expenditures	0%	0%	18%	20%	8%	9%	33%	32%	0%	0%	14%	15%	26%	24%
3 to 21	Consumers	0%	0%	22%	22%	13%	13%	28%	28%	0%	0%	19%	19%	18%	18%
	Expenditures	0%	0%	20%	20%	18%	18%	22%	21%	0%	0%	25%	24%	15%	16%
22 and older	Consumers	0%	0%	15%	15%	22%	21%	16%	16%	0%	0%	38%	38%	9%	10%
	Expenditures	0%	0%	12%	12%	20%	20%	10%	10%	0%	0%	49%	49%	8%	9%

Per capita purchase of service expenditures by individual's primary language
 (for primary languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	19-20	2020-21	19-20	2020-21
English	16,963	17,703	\$22,359	\$24,102
Spanish	3,755	3,890	\$7,865	\$8,314
Cantonese Chinese	455	465	\$16,342	\$19,132
All Other Languages	369	447	\$6,534	\$6,727
Vietnamese	278	293	\$8,968	\$9,663
Tagalog	291	283	\$17,017	\$19,889
Mandarin Chinese	251	278	\$13,913	\$15,622
Arabic	131	152	\$5,958	\$5,772
American Sign Language	149	145	\$49,559	\$54,017
Farsi (Persian)	105	109	\$21,172	\$29,645
Hindi (Northern India)	94	102	\$9,506	\$8,329
Other Asian	93	95	\$11,161	\$9,770
Korean	95	90	\$15,820	\$17,634
Urdu (Pakistan India)	56	51	\$10,636	\$14,634
Cambodian	52	51	\$9,500	\$13,042
Other Indo-Iranian Language	39	49	\$8,056	\$7,614
Portuguese	32	43	\$7,498	\$4,801
Mien	40	41	\$7,030	\$7,697
Russian	29	35	\$13,615	\$12,530

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Child Family Survey: 2019-20**)

This is a survey of parents/guardians of children living at home.

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	646	12,696
Missing Race*	50%	71%
American Indian/Alaska Native	100%	77%
Asian	58%	70%
Black/African-American	69%	70%
Native Hawaiian/Pacific Islander	40%	73%
White	56%	73%
Other/Unknown	64%	65%
Hispanic or Latino	72%	70%
Mixed Race	72%	72%
Overall	64%	71%

*No race was indicated on the survey

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2019-20**)

This is a survey of family members whose adult child resides out of the family home.

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	444	4,994
Missing Race*	90%	87%
American Indian/Alaska Native	100%	81%
Asian	78%	87%
Black/African-American	82%	80%
Native Hawaiian/Pacific Islander	N/A	78%
White	82%	88%
Other/Unknown	100%	79%
Hispanic or Latino	85%	82%
Mixed Race	79%	83%
Overall	82%	87%

*No race was indicated on the survey

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Adult Family Survey: 2019-20**)

This survey is completed by family members who adult son or daughter resides with them.

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	886	13,780
Missing Race *	68%	85%
American Indian/Alaska Native	80%	85%
Asian	80%	89%
Black/African-American	75%	82%
Native Hawaiian/Pacific Islander	33%	88%
White	72%	82%
Other/Unknown	80%	93%
Hispanic or Latino	76%	87%
Mixed Race	68%	84%
Overall	74%	85%

*No race was indicated on the survey

Want more information?

To see the complete report, go to: <https://www.rceb.org/>

Or contact Ronke Sodipo at (510) 618-7708