

San Andreas Regional Center

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Spring 2022

Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 17,650 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in helping people we serve to live in places of their own choice or with their families. But, we still need to improve in helping adults we serve remain in the community and not in large facilities.

Throughout 2021 SARC continued to excel in keeping children in their homes. No children were placed by SARC in a large facility for a consecutive year. However, SARC is still slightly lower than the state average for children in their homes (though we improved from 2020), showing us that more work can be done. SARC is actively assisting in the purchase and creation of more innovative and effective group homes for children with exceptional behavioral, psychological, and/or physical care needs. SARC is one of the lead agencies in all four of our counties for the development and implementation of California's Integrated Core Practice Model for child welfare services, emphasizing an integrated, holistic, and trauma-informed system of care.

SARC improved in helping adults we serve to live in home settings, showing year-over-year increases in this measure. We unfortunately remain slightly below the state average, mostly due to the high costs of living in the region we serve. To that end, SARC is working with affordable housing agencies and advocates to increase the supply of low-cost housing in the region.

SARC is concerned about the increasing number of individuals who need specialized or secure treatment, often at one of DDS's Stabilization, Treatment, Assessment, and Rehabilitation (STAR) crisis homes, mostly located on the grounds of former developmental centers. We have also observed an increase in the number of individuals who are mandated to enter secure treatment by the courts. SARC is working hard to increase the number of robust, innovative residential care programs in the community, such as our Enhanced Behavior Services Homes and Community Crisis Homes, as well

as community-based crisis intervention services, and we are working closely with our system partners, such as county behavioral health departments, to encourage earlier intervention and more effective treatment.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to:
www.sanandreasregional.org/reports-policies/#performance-contract

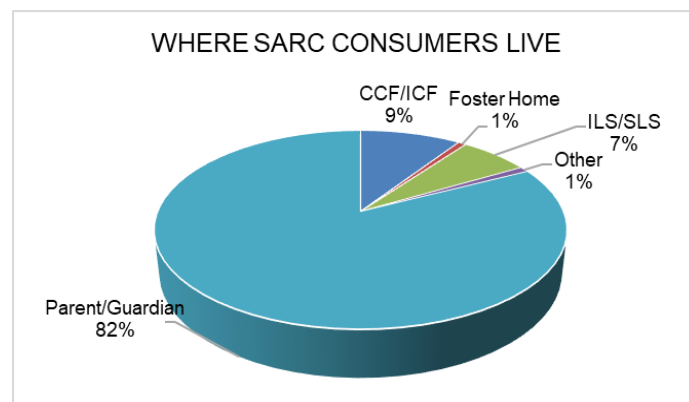
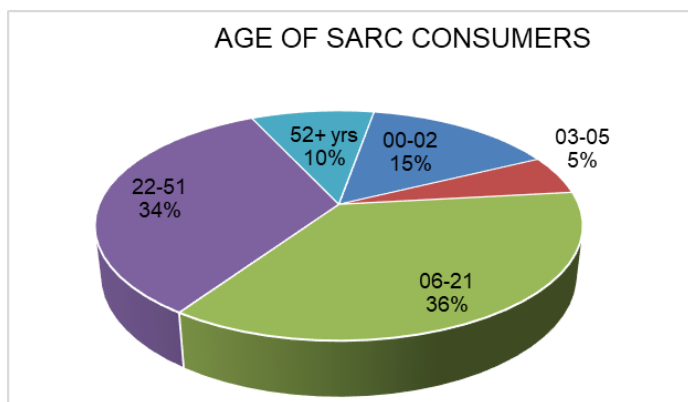
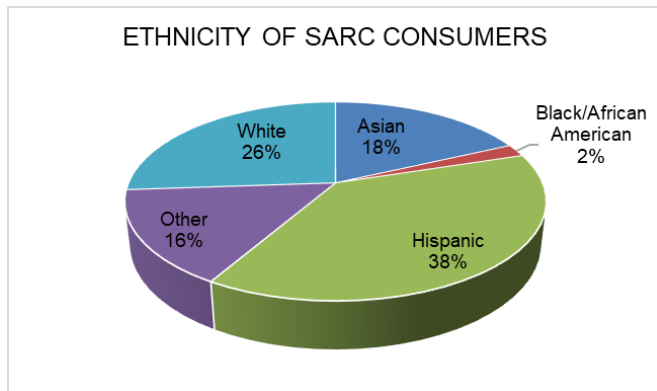
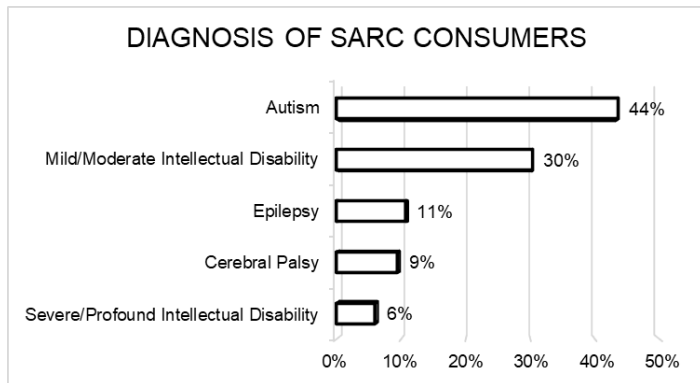
Or contact James Elliott, Special Projects Manager, at (408) 341-3828.

Javier Zaldivar

Executive Director
San Andreas Regional Center

Who uses SARC?

These charts tell you about who SARC consumers are and where they live.



How well is SARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the end of 2020. And, the second column shows how SARC was doing at the end of 2021.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	SARC	State Average	SARC
Fewer consumers live in developmental centers	0.07%	0.04%	0.06%	0.05%
More children live with families	99.51%	99.16%	99.58%	99.29%
More adults live in home settings*	81.71%	80.55%	82.50%	81.12%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	1.54%	1.78%	1.57%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.84%	98.98%
Intake/Assessment timelines for consumers age 3 or older met	94.25%	88.36%
IPP (<i>Individual Program Plan</i>) requirements met	97.29%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	89.6%	90.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

SARC recognizes that it needs to improve in several areas, most notably in our intake and assessment timelines. The COVID-19 pandemic continues to negatively affect our ability to conduct timely initial intakes and eligibility determination assessments. There is a notable increase in referrals for intake from our partners in behavioral health, child welfare, and criminal justice. Similarly, meeting DDS's requirements for the Individual Program and Family Support Plans (IPP or IFSP) have shown small-scale improvement, but nowhere near enough; this has been primarily driven by high caseloads, an inability to fund sufficient staff, and the pandemic. Now, as the pandemic eases and the Legislature has provided the regional center system with an influx of operational funding, SARC has begun an aggressive hiring initiative to expand its service coordinator and support workforce.

How well is SARC doing at getting consumers working?

The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	SARC	CA	SARC	
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	1,224	22,772	1,089	
Percentage of consumers with earned income	17.17%	15.08%	18.86%	16.45%	
Average annual wages	\$8,772	\$10,751	\$9,733	\$11,690	
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019		2020		
	\$25,990		\$26,794		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	26%	35%	N/A**	
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20		2020-21		
	CA Average	SARC	CA Average	SARC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	12	6	7	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	10%	14%	27%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$14.79	\$14.25	\$15.93	
Average hours worked per week for adults who participated in a Paid Internship Program	16	15	17	19	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$14.60	\$14.81	\$16.60	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	18	23	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	22	17	8
	\$1,250	28	30	19	7
	\$1,000	34	35	33	21

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

How well is SARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	0	1	2	N/A	50%	9%
	20-21	0	1	4	N/A	50%	17%
Asian	19-20	27	581	133	5%	28%	10%
	20-21	51	692	176	9%	33%	13%
Black/African American	19-20	0	56	31	N/A	39%	12%
	20-21	0	59	28	0%	44%	11%
Hispanic	19-20	80	987	241	4%	28%	10%
	20-21	217	1,101	290	11%	31%	12%
Native Hawaiian or Other Pacific Islander	19-20	0	4	5	N/A	27%	22%
	20-21	1	4	4	50%	36%	17%
White	19-20	43	545	238	8%	33%	8%
	20-21	65	644	328	11%	41%	11%
Other Ethnicity or Race/Multi-cultural	19-20	43	371	70	6%	33%	12%
	20-21	104	428	86	14%	38%	14%
Total	19-20	193	2,545	720	5%	30%	9%
	20-21	438	2,929	916	11%	34%	12%

Per capita purchase of service expenditures by individual's primary language
(for languages chosen by 30 or more consumers only)

Language	Consumer Count		Per Capita Purchase of Service Expenditures	
	2019-20	2020-21	2019-20	2020-21
English	13,196	13,385	\$26,227	\$28,401
Spanish	4,809	4,730	\$10,540	\$11,908
Vietnamese	945	972	\$16,198	\$18,204
Mandarin Chinese	329	310	\$11,126	\$12,756
Tagalog	132	133	\$23,017	\$26,980
Hindi (Northern India)	107	117	\$11,423	\$11,177
Cantonese Chinese	88	90	\$24,208	\$26,451
Korean	85	84	\$8,368	\$8,836
All other languages	28	63	\$28,617	\$16,425
Farsi (Persian)	48	51	\$22,965	\$23,193
Japanese	42	43	\$15,173	\$20,507
Russian	41	38	\$21,100	\$24,954
Arabic	37	33	\$12,007	\$12,984

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