

Westside Regional Center

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Spring 2022

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,310 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in developing resources so that children could live in small settings or with family; supporting adults to live in home settings; increasing our timeliness with Intakes and completing CDER reports. But we still need to improve in IFSP development and increasing employment options.

WRC's employment activities were severely impacted by the COVID 19 Pandemic. WRC is starting to see increases in employment among the individuals we support in 2022.

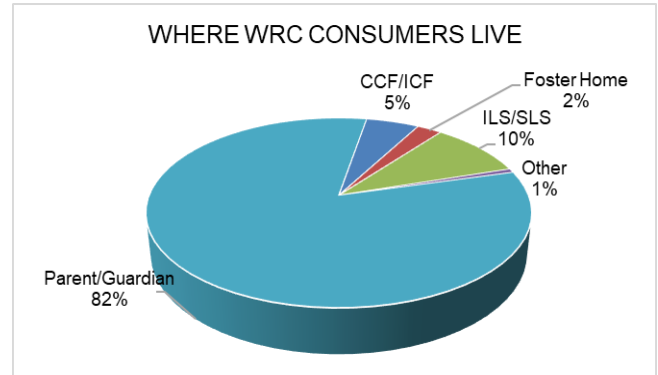
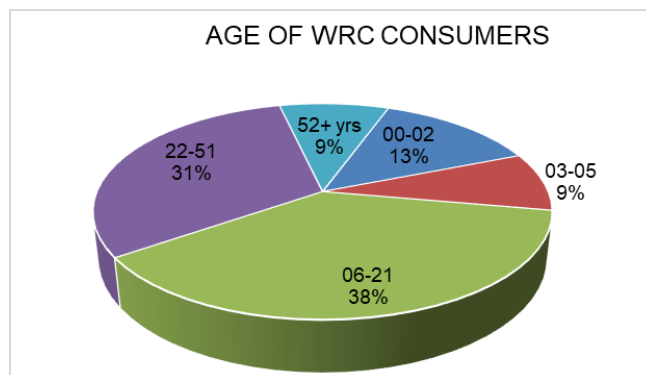
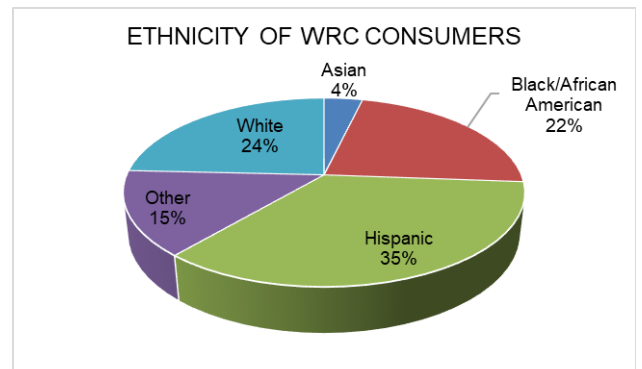
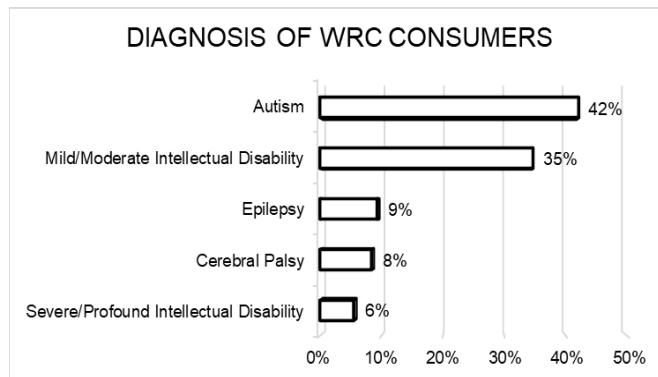
We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: www.westsiderc.org or contact Mary Lou Weise-Stusser, Director of Community Services at Westside Regional Center **(310) 258- 4000**.

Sincerely,
Jane Borochoff
Executive Director
Westside Regional Center

Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2020, and the second column shows how WRC was doing at the end of 2021.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.07%	0.03%	0.06%	0.04%
More children live with families	99.51%	99.78%	99.58%	99.83%
More adults live in home settings*	81.71%	87.36%	82.50%	87.90%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	0.67%	1.78%	0.65%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living

Summary Performance Report for Westside Regional Center, Spring 2022

Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met (see note 4)	Not Met (see note 4)
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	98.52%	98.68%
Intake/Assessment timelines for consumers age 3 or older met	91.40%	97.58%
IPP (<i>Individual Program Plan</i>) requirements met	98.67%	96.76%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	90.4%	91.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Qualified opinion expressed in CPA report.

How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured		Time Period			
		CA	WRC	CA	WRC
Consumer Earned Income (Ages 16 and above): Data Source: Employment Development Department		Jan through Dec 2019		Jan through Dec 2020	
Quarterly number of consumers with earned income		25,710	708	22,772	628
Percentage of consumers with earned income		17.17%	18.27%	18.86%	16.93%
Average annual wages		\$8,772	\$10,293	\$9,733	\$14,184
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate		2019		2020	
		\$25,990		\$26,794	
National Core Indicator Adult Consumer Survey		July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP		29%	41%	35%	45%
Paid Internship Program Data Source: Paid Internship Program Survey		2019-20		2020-21	
		CA Average	WRC	CA Average	WRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		8	5	6	3
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		9%	13%	14%	17%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$13.31	\$13.24	\$14.25	\$14.87
Average hours worked per week for adults who participated in a Paid Internship Program		16	9	17	13
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		\$13.52	\$14.60	\$14.81	\$15.77
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		21	16	23	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	15	17	14
	\$1,250	28	20	19	18
	\$1,000	34	27	33	26

*Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	0%	0%	5%	4%	12%	12%	38%	35%	0%	0%	25%	26%	19%	22%
	Expenditures	0%	0%	6%	4%	11%	11%	38%	36%	0%	0%	27%	28%	18%	21%
3 to 21	Consumers	0%	0%	5%	5%	20%	20%	40%	40%	0%	0%	20%	21%	15%	15%
	Expenditures	0%	0%	4%	5%	24%	24%	34%	34%	0%	0%	25%	23%	13%	14%
22 and older	Consumers	0%	0%	5%	5%	29%	29%	28%	28%	0%	0%	31%	30%	8%	8%
	Expenditures	0%	0%	5%	4%	29%	29%	21%	21%	0%	0%	38%	37%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2019-20	2020-21	2019-20	2020-21
English	8,836	8,935	\$23,748	\$27,040
Spanish	1,986	1,877	\$15,123	\$18,892
Farsi (Persian)	55	54	\$57,019	\$64,234

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	0	2	0	0%	33%	0%
	20-21	0	2	0	N/A	40%	0%
Asian	19-20	1	45	19	1%	20%	10%
	20-21	3	63	24	3%	27%	12%
Black/African American	19-20	5	189	63	2%	19%	6%
	20-21	5	253	82	2%	25%	7%
Hispanic	19-20	12	493	91	1%	24%	9%
	20-21	21	635	113	3%	32%	10%
Native Hawaiian or Other Pacific Islander	19-20	0	5	0	0%	50%	0%
	20-21	0	5	0	0%	71%	0%
White	19-20	6	234	83	1%	23%	7%
	20-21	10	314	109	2%	31%	9%
Other Ethnicity or Race	19-20	3	178	27	1%	24%	9%
	20-21	15	231	34	3%	32%	10%
Total	19-20	27	1,146	283	1%	23%	7%
	20-21	54	1,503	362	3%	30%	9%

Want more information?

To see the complete report, go to: www.westsiderc.org

Or contact Mary Lou Wiese-Stusser, Westside Regional Center at **(310) 258- 4000**