



You May Benefit from Pacific Gas and Electric Company's (PG&E) Medical Baseline Program

Apply today for additional savings, resources and customer support if you rely on power for certain medical needs.

BENEFITS

Financial Savings: Receive additional energy at the lowest price on your current rate.

Extra Customer Support: Get additional notifications ahead of Public Safety Power Shutoffs (PSPS), which may include extra phone calls and/or a doorbell ring.

ARE YOU ELIGIBLE?

You may be eligible if you use medical equipment or have a medical condition with specific heating or cooling needs (e.g., multiple sclerosis, scleroderma or other medical conditions that require heating or cooling to sustain life or prevent medical deterioration).

Some of the Eligible Medical Devices:

- Motorized Wheelchairs
- CPAP Machines
- Respirators
- Dialysis Machines

For a list of qualifying medical conditions and devices, please visit [pge.com/medicalbaseline](https://www.pge.com/medicalbaseline) or call **1-800-743-5000**. Eligibility is not based on income.

Please See Reverse for How to Enroll and Additional Resources —>

HOW TO ENROLL

1 FILL OUT THE APPLICATION FORM.

Scan the QR code with the camera on your phone to easily access the online application, or visit pge.com/medicalbaseline.



2 CHECK YOUR EMAIL FOR YOUR CONFIRMATION CODE.

Share the code with your medical practitioner and explain that you need help with your Medical Baseline Program application.

3 HAVE YOUR MEDICAL PRACTITIONER COMPLETE YOUR APPLICATION.

Once your medical practitioner confirms your eligibility for Medical Baseline status, they will return the application to PG&E.

You can also print a copy of the application form by visiting pge.com/medicalbaseline.
Print applications can be sent to:

PG&E Billing Center
Medical Baseline
P.O. Box 8329
Stockton, CA 95208

To request a paper application in large print or Braille, please call **1-800-743-5000**.



ADDITIONAL RESOURCES FOR MEDICAL BASELINE CUSTOMERS

Before PSPS Outages:

- See if you qualify for backup power support to power medical devices during outages. pge.com/backuppowersupport
- Save **1-800-743-5002** in your phone so you will recognize our number when we contact you.

During PSPS Outages:

- Get basic supplies at your local Community Resource Center. pge.com/crc
- Find resources such as food replacement and transportation. disabilitydisasteraccess.org
- Connect with local organizations for support. 211.org

 For translated support in 240+ languages, call PG&E at **1-866-743-6589**.