# Quality Incentive Program (QIP) Measure Workgroup

October 19, 2022













## Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



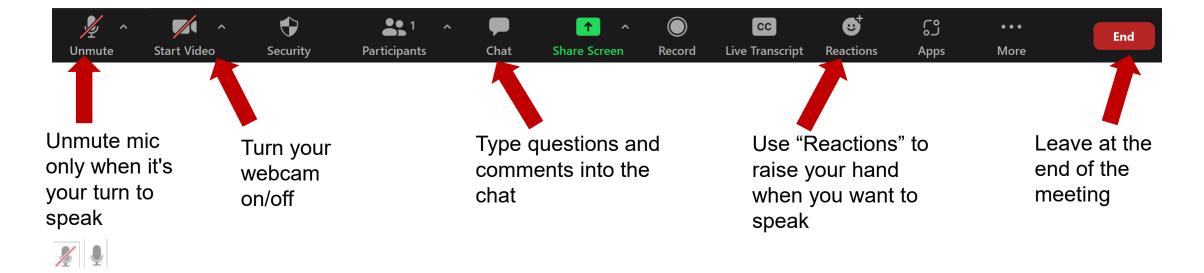
This meeting is being recorded



Materials are available at:

https://www.dds.ca.gov/initiatives/stakeholder-events/

## Zoom Tips

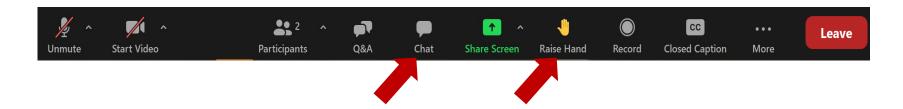




- Features may vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

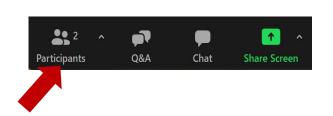
# Providing Comments – Workgroup Members

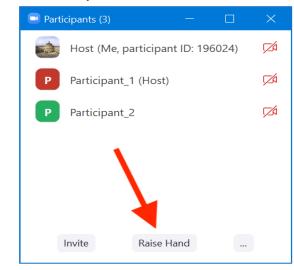
Workgroup Members: Please use the "Chat" or "Raise Hand" to comment



You may need to click on "Participants" and a new window will open where you can

"Raise Hand"





## Agenda

- > Welcome
- > Review Issued Directives
- ➤ Roadmap for 2022-23 Work
- > Questions & Discussion

## Reminder: DDS Vision and Measure Areas of Focus

California Department of Developmental Services Vision

People with intellectual and developmental disabilities experience **respect** for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a **person-centered** service system made up of a network of community agencies that provide **high quality, outcome-based** and **equitable services**.

Supporting <u>Regional Center</u> Performance Measurement Priorities to Advance Vision

Early Intervention

**Employment** 

Equity and Cultural Competency Individual and
Family
Experience and
Satisfaction

Person Centered Services Planning Service
Coordination
and Regional
Center
Operations

Supporting <u>Provider</u> Quality Incentive Program
Measurement Priorities to Advance Vision

Early Intervention

**Employment** 

**Service Access** 

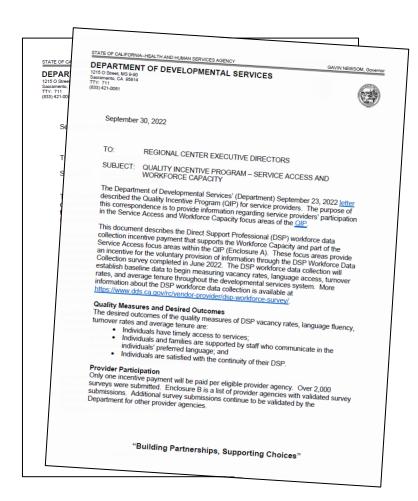
Informed
Choices and
Satisfaction

Prevention and Wellness

Workforce

## Phase I Measure Directives

- In September, DDS issued directives <u>overviewing</u> the QIP, and for the following Phase I focus areas:
  - Service Access and Workforce Capacity
  - Prevention and Wellness
  - Employment <u>Access</u> and <u>Capacity</u>
- Directives provide information for Regional Centers and service providers on how providers may participate in the QIP, including (but not limited to):
  - Target populations
  - o Reporting criteria
  - Measures
  - o Timing
  - Incentive payment methodologies



## QIP Workgroup Roadmap

#### (Current Focus)



#### Initiate rollout of Phase 1 measures. includina:

- Release QIP measure directives and review with QIP Workgroup
- Convene targeted training sessions with RCs and providers



Refine and finalize Phase II QIP measure set for release

Dec '22 Oct '22 Nov '22 Jan '23 Feb '23 Mar '23 Apr '23 May '23 Jun '23



#### Develop recommendations for evolving the QIP measure set for 2023, including:

- Engage QIP focus groups to support further measure development in targeted areas, including development of:
  - Remaining Phase I measures (e.g., employment satisfaction, Early Start)
  - Recommendations for evolving quality measures for Phase II, where applicable (e.g., DSP vacancy rate)
- Collaborate with PAVE and others on Informed Choice and Satisfaction measures



## Next Meetings

### **Dates**

November 28, 10:30 a.m. – noon December 28, 1:30 p.m. – 3 p.m

Tentatively the 4<sup>th</sup> Wednesday of every month through June 2023, 1:30 p.m. – 3 p.m.



# Questions & Support

Email QIP or Incentive Payments questions to: QIPquestions@DDS.CA.gov

Thank you for attending!

## Workgroup Members

Dorrie Koenig, Provider, Mains'l

**Elizabeth Arreola**, Family Member of Early Start Recipient Elizabeth Barrios Gomez, Family Member & Integrated Community Collaborative Sascha Bittner, Self-Advocate and State Council on Developmental Disabilities (SCDD) Boyd Bradshaw, Family Member & Provider **Jessica Carter**, ABA Provider, Special Needs Network **Eric Ciampa**, Provider, UCP Sacramento **Veronica Contreras**, Family Member **Pebbles Dumon**, Provider, Community Catalysts of CA Jacquie Dillard Foss, Provider, STEP **Peter Frangel**, CA Department of Rehabilitation Jonathan Fratz, Self-Advocate Lucina Galarza, San Gabriel Pomona Regional Center **David Gauthier**. Self-Advocate **Lisa Gonzales**, Provider, Deaf Plus Adult Community Amy Hao, Self Advocate, Self-Advocate Group Empowerment (SAGE) Carlene Holden. Easter Seals Southern CA **Barry Jardini**, CA Disability Services Association **Adrienne Jesso**, Self-Advocate **Diva Johnson**, Tri-Counties Regional Center Mark Klaus, San Diego Regional Center

## Workgroup Members (cont.)

**Meuy Lee**, Provider, Level Up NorCal Will Leiner, Disability Rights California Jordan Lindsey, The Arc California Victor Lira, Aveanna Health Care Judy Mark, Family Member, Disability Voices United Karen Mejia, South Central LA Reg Center Mark Melanson, California Community Living Network **Kimberly Mills**, Provider, A Better Life Together Tania Morawiec, SCDD Matt Omelagah, Provider, Omelagah, Inc., Mike Pereira, Provider, Ala Costa Centers **Michael Pham**. Self-Advocate Magdalena Pruitt, Provider, Mentor California Michelle Ramirez, Provider, On My Own **Sheri Rosen**, Provider, Sunny Days of CA Carolyn Tellalian, Family Member **Pablo Velez**, Provider, Amigo Baby **Tiffany Whiten**, Service Employees International Union (SEIU) **Alona Yorkshire**, Family Member & Provider, The Adult Skills Center Eric Zigman, Golden Gate Regional Center