

Oversight, Accountability & Transparency (OAT) Workgroup

October 4, 2022



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active

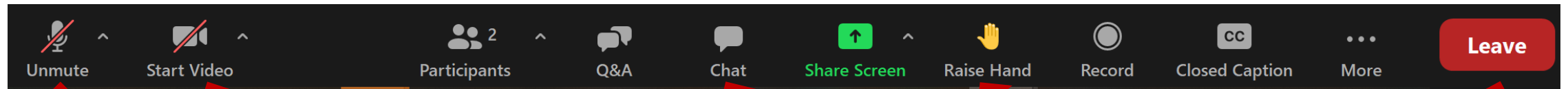


This meeting is being recorded



Materials are available at: <https://www.dds.ca.gov/initiatives/ds-task-force/>

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



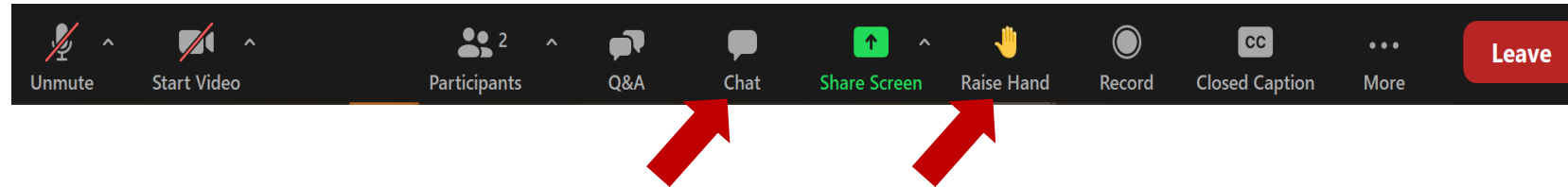
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



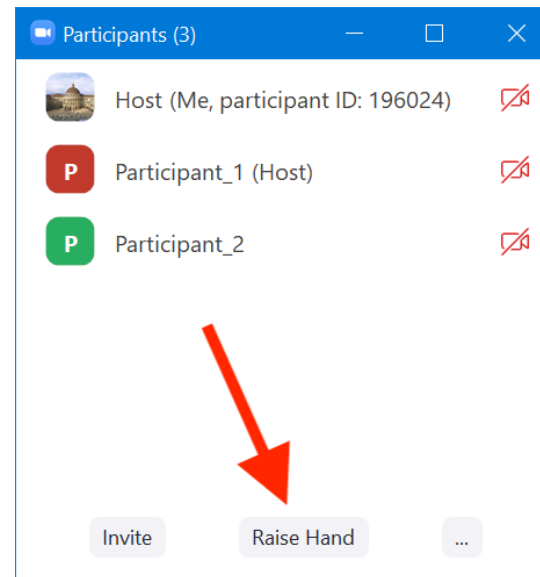
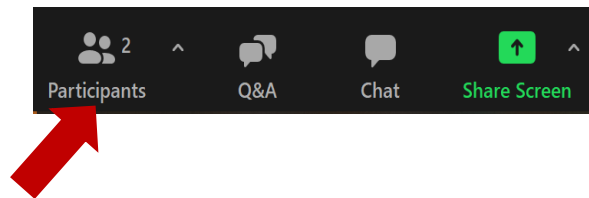
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment

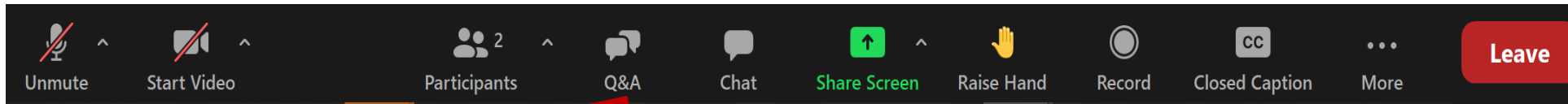


You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Providing Comments – Members of the Public

For all attendees not on the Workgroup: Please use Zoom's Q&A function to comment



Please let DDS staff respond to the Q&A – we are monitoring and will provide comments/answers live or written when we can



Submit written comment via email to dstaskforce@dds.ca.gov

Agenda

- I. Welcome & Housekeeping
- II. Presentation by the CA State Auditor
 - a) Q & A
- III. Review of DDS' Deliverables & Timelines
- IV. Discussion & Recommendations Regarding Key Findings

DDS Deliverables & Timelines: Oversight

ONGOING Previously Initiated	COMPLETED By September 2022	PROCEEDING By October 2022	PROCEEDING By January 2023
<ul style="list-style-type: none">• Continue work with ARCA & other state partners exploring options for RC staff budgeting and/distribution of staffing funds to RCs• Continue development of the consumer electronic record management system to provide greater transparency	<ul style="list-style-type: none">• Guidance to RCs clarifying that state law does not allow extensions for investigations into complaints alleging violation or denial of consumers' rights (W&I Code section 4731)• Review DDS policies & provide additional training to DDS staff specific to W&I Code section 4731 consumers' rights complaints appeal investigations• Guidance specific to timeline for Lanterman Act eligibility determinations• Revise DDS monitoring processes specific to RC compliance with timelines for Lanterman Act eligibility determinations	<ul style="list-style-type: none">• Provide training to RCs regarding statutory requirements for vendor monitoring visits for specialized homes (October 24th)• Issue guidance regarding biennial vendor file reviews• Develop a policy for training RCs on vendor monitoring visits for specialized homes	<ul style="list-style-type: none">• Develop guidelines for RCs to complete quality reviews for specialized homes as frequently as required• Evaluate processes for monitoring RC completion of quality & biennial reviews• RCs to include in their IPP document acknowledgement complaint process was discussed with consumer• Review RC process for providing complaint information to consumers & written information provided• Guidance to RCs on conducting investigations into complaints alleging violation or denial of consumers' rights (W&I Code section 4731)

DDS Deliverables & Timelines: In-Home Respite Service

ONGOING

Previously Initiated

- Since November 2021, RCs hiring Participant Choice Specialists responsible for training service coordinators

PROCEEDING

By October 2022

- Review the policies of all RCs to ensure they do not contain provisions that impose overall limits, and require revisions as necessary

PROCEEDING

By February 2023

- Develop or modify existing materials on respite service options and considerations for consumers and family members, available in multiple languages on DDS/RC websites

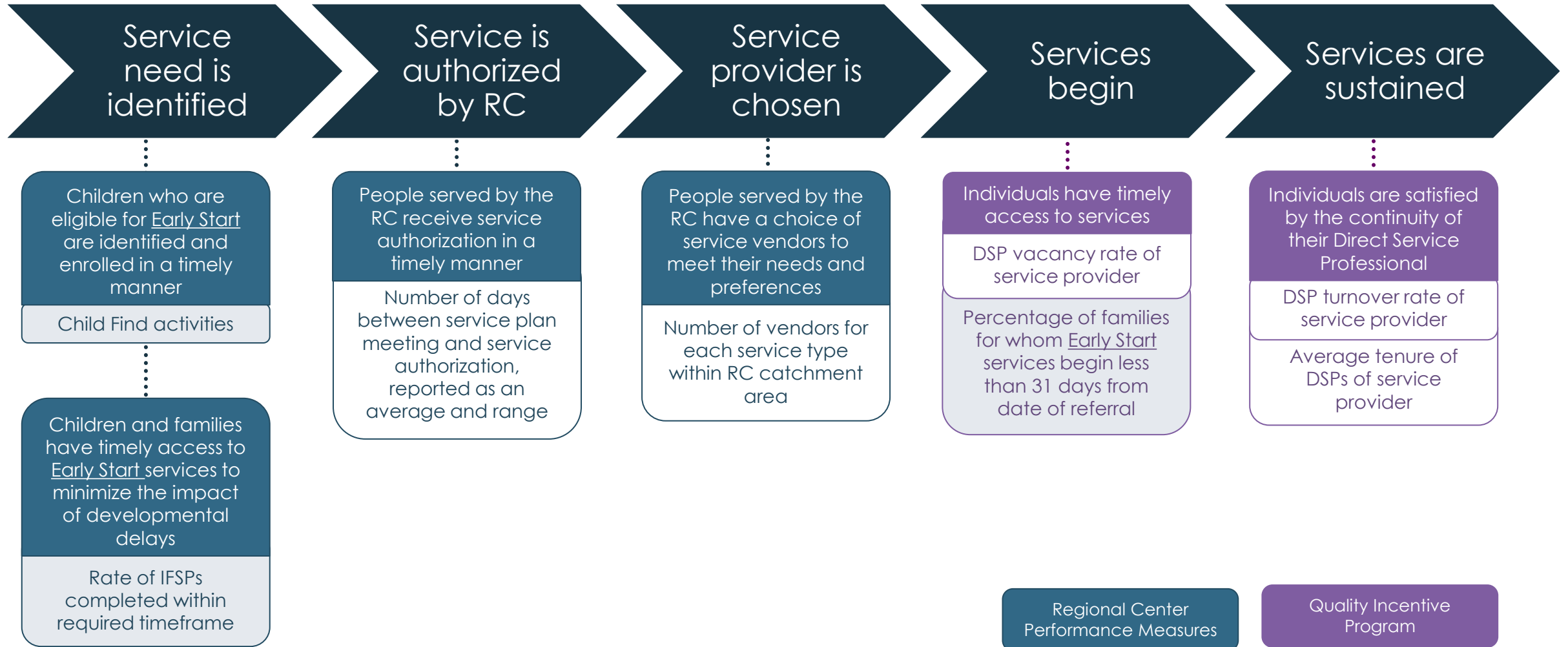
PROCEEDING

For FY 2023-24

- Prioritize development of Financial Management Services providers in Community Resource Development Plans

RC Performance Measures & Quality Incentive Program

Individuals Have Timely Access to Services





Measuring timely access to services



Tracking respite authorizations & use by service delivery option



Information for individuals & families on benefits of each respite service delivery option

THANK YOU!

For information and input, contact:
DSTaskForce@dds.ca.gov

