

Focus Area: Service Access
Measure: Direct Service Professional Vacancy Rate

Desired Outcome: Individuals have timely access to services.

| | Phase 1 | Phase 2 | Phase 3 |
|--|---|--|---|
| Measure Description | Percentage DSP vacancy rate of provider agency as calculated using standardized formula across all providers (TBD) | | Measure updates for Phase 3 and beyond will be based on effectiveness and results of Phase 2 incentives |
| Target Population | All consumers determined eligible for services under the Lanterman Act | | |
| Incentive Type | Pay for Reporting | Pay for Performance | |
| Performance Target and Incentive Methodology | One incentive payment for Service Access and Workforce Capacity measures based on provider agency completion of the Provider DSP Workforce Data Collection survey | Incentive payment based on meeting a defined target (TBD) for the percent reduction in the DSP vacancy rate compared to the prior reporting period | |

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.