

**Focus Area:** Employment  
**Measure:** Competitive Integrated Employment (CIE) Placement Capacity (all adults)

**Desired Outcome:** Individuals receive CIE placement support that is in accordance with their preferences and needs.

|  | Phase 1   | Phase 2  | Phase 3 |
|--|---|--|---------|
| Measure Description                          | <div>1) Number of service provider employees who become certified or re-certified as trained employment specialists through the ACRE Basic Employment Services or ACRE Basic Customized Employment Services training during the reporting period.</div> <div>2) Number of service provider employees who become certified or re-certified in Certified Employment Support Professional (CESP) training during the reporting period.</div> | <div>Measure updates for Phase 2 and beyond will be based on effectiveness and results of Phase 1 incentives.</div> <div>Future measures may consider incentivizing:</div> <ul style="list-style-type: none"><li>• Attaining certification to train other staff in the Customized Employment Specialist curriculum;</li><li>• Ensuring that a majority of staff have been certified (e.g., incentive for each group of five staff who are certified);</li><li>• Attaining advanced levels of certification beyond the Basic level; and,</li><li>• Retaining trained service providers employees.</li></ul> |         |
| Target Population                            |   |  |         |
| Incentive Type                               |   |  |         |
| Performance Target and Incentive Methodology |   |  |         |

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.