

Focus Area: Informed Choice and Satisfaction
Measure: Individual and Family Satisfaction

Desired Outcomes:

- Individuals make everyday choices, such as how they spend their time, and choices about their life decisions, such as where they live.
- Individuals and families are satisfied with the services and supports received.

	Phase 1	Phase 2	Phase 3
Measure Description	Collaboration with PAVE to establish reliable measures and data	Collaboration with PAVE to establish reliable measures and data	TBD
Target Population			
Incentive Type			
Performance Target and Incentive Methodology			

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.