

# In-Person Survey

California Statewide Report Fiscal Year 2020-21



Prepared by Human Services Research Institute for the

**CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES**

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**NATIONAL  
CORE  
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# NASDDDS

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## ***Message from the California Department of Developmental Services***

*Mission: The Department of Developmental Services (DDS) is committed to providing leadership that results in quality services to the people of California and assures the opportunity for individuals with developmental disabilities to exercise their right to make choices.*

All Californians with an intellectual or developmental disability as defined by California law have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. These statutory requirements make California's service system unique and could impact comparisons between its survey results and the results of other states.

The NCI-IDD Adult In-Person Survey<sup>1</sup> report was compiled by the Human Services Research Institute (HSRI) in accordance with Welfare and Institutions Code (WIC), Section 4571. It is an important effort to collect accurate, reliable, and valid consumer and family satisfaction measures, as well as consumer outcome data. More information about the California NCI can be found at <http://www.dds.ca.gov/QA/>.

This is the fifth administration of the Adult In-Person Survey, with data collected from July 2020 through August 2021. During that time, 8,663 surveys were completed with adults with intellectual/developmental disabilities receiving at least one service beyond case management from a regional center. Due to COVID-19-related social distancing precautions, the Adult In-Person Survey was conducted virtually via video conferencing software this year. The data in this report cannot fully assess what impact the pandemic had on data collected at different times throughout the year. However, the data findings in this report contribute to our understanding of how California's system is performing. California uses these reports to monitor changes in the system and to guide strategic planning and quality improvement activities. Regional centers can use the data in a similar fashion at the local level.

This report does not compare California's data to the data of other states, but does include the NCI Average across participating NCI states. This is because California's DDS service system is unique among states. Some of the things that make California's service system unique include:

1. California has longstanding statute that ensures services and supports are provided for eligible persons with intellectual/developmental disabilities.
2. California's laws mandate intake, evaluation and assessment within 120 days.
3. California has a broad eligibility definition for receiving services.
4. California has mandated services, including case management, with statutory limitations on caseload size.
5. California's service obligations to the families needing services are, by law, from pre-conception to death.
6. California's regional centers are, by design, autonomous in that each center has a local board of directors to best address the unique needs of each of the 21 regions.

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<sup>1</sup> Formerly the Adult Consumer Survey

7. Consumers or their families can call a team meeting at any time to request a change in service.

Reports like this offer DDS the opportunity to compare the results of the data across the years. System improvements will take time to identify and achieve, but this report provides valuable data and is one more tool in our continuous effort to improve services and supports to individuals with intellectual/developmental disabilities across California.

***Important note on Impact of COVID-19***

To help better understand the overall impact of COVID-19 on people receiving services, NCI-IDD added a state-optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Regional center data from the COVID-19 Supplement is included in the California Statewide report and at the end of the regional center specific reports.

## ***Acknowledgements***

This report would not be possible if not for the 8,663 individuals who agreed to offer their time and discuss their lives in order to assist in improving the services of all people with intellectual/developmental disabilities in California. Additionally, a special mention goes to the families, friends, and staff members who participated in the survey process.

### ***List of Abbreviations Used in This Report***

AFS - Adult Family Survey

ARCA - Association of Regional Center Agencies

CAC - Consumer Advisory Committee

CA-ODESA - California Online Data Entry Survey Administration

CCF - Community Care Facility

CIP - Core Indicators Project

CFS - Child Family Survey

CMS - Centers for Medicare & Medicaid Services

DDS - Department of Developmental Services

FGS - Family/Guardian Survey

FHA - Family Home Agency

HCBS – Home and Community-Based Services

HSRI - Human Services Research Institute

ICF - Intermediate Care Facility

ILS/SLS - Independent Living Services/Supported Living Services

NASDDDS - National Association of State Directors of Developmental Disabilities Services

NCI - National Core Indicators

QAC - Quality Assessment Coordinator

RC - Regional Center

SCDD - State Council on Developmental Disabilities

### ***List of Regional Center Abbreviations***

ACRC- Alta California Regional Center

CVRC- Central Valley Regional Center

RCEB- Regional Center of the East Bay

ELARC- Eastern Los Angeles Regional Center

FNRC- Far Northern Regional Center

FDLRC- Frank D. Lanterman Regional Center

GGRC- Golden Gate Regional Center

HRC- Harbor Regional Center

IRC- Inland Regional Center

KRC- Kern Regional Center

NBRC- North Bay Regional Center

NLACRC- North Los Angeles County Regional Center

RCOC- Regional Center of Orange County

RCRC- Redwood Coast Regional Center

SARC- San Andreas Regional Center

SDRC- San Diego Regional Center

SG/PRC- San Gabriel/Pomona Regional Center

SCLARC- South Central Los Angeles Regional Center

TCRC- Tri-Counties Regional Center Regional Center

VMRC- Valley Mountain Regional Center

WRC- Westside Regional Center

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# CA Adult In-Person Survey Highlights FY20/21

The National Core Indicators®-Intellectual and Developmental Disabilities (NCI®-IDD) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual/developmental disabilities and their families. Indicators address key areas of concern such as employment, respect/rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The NCI-IDD In-Person Survey<sup>2</sup> is administered to individuals with a developmental disability who receive at least one service in addition to case management. Not all states that participate in NCI-IDD administer the In-Person Survey on an annual basis. Of the 48 states, District of Columbia and 22 sub-state entities who participated in NCI during the 2020-21 data collection cycle, 26 states submitted a valid sample of In-Person Survey data.<sup>3</sup> This Final Report provides a summary of results based on data submitted by June 30, 2020.

In California, the In-Person Survey is administered once every other year and data are collected from all 21 regional centers. The California statewide average is comprised of this data. **Please note: the NCI-IDD and CA averages shown throughout this report are weighted.**<sup>4</sup>

The following are California statewide averages for a selection of survey items. Complete breakouts by regional center, California statewide, and NCI-IDD national averages for each item in the In-Person Survey can be found in the Results section of this report.

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<sup>2</sup> Formerly, the Adult Consumer Survey

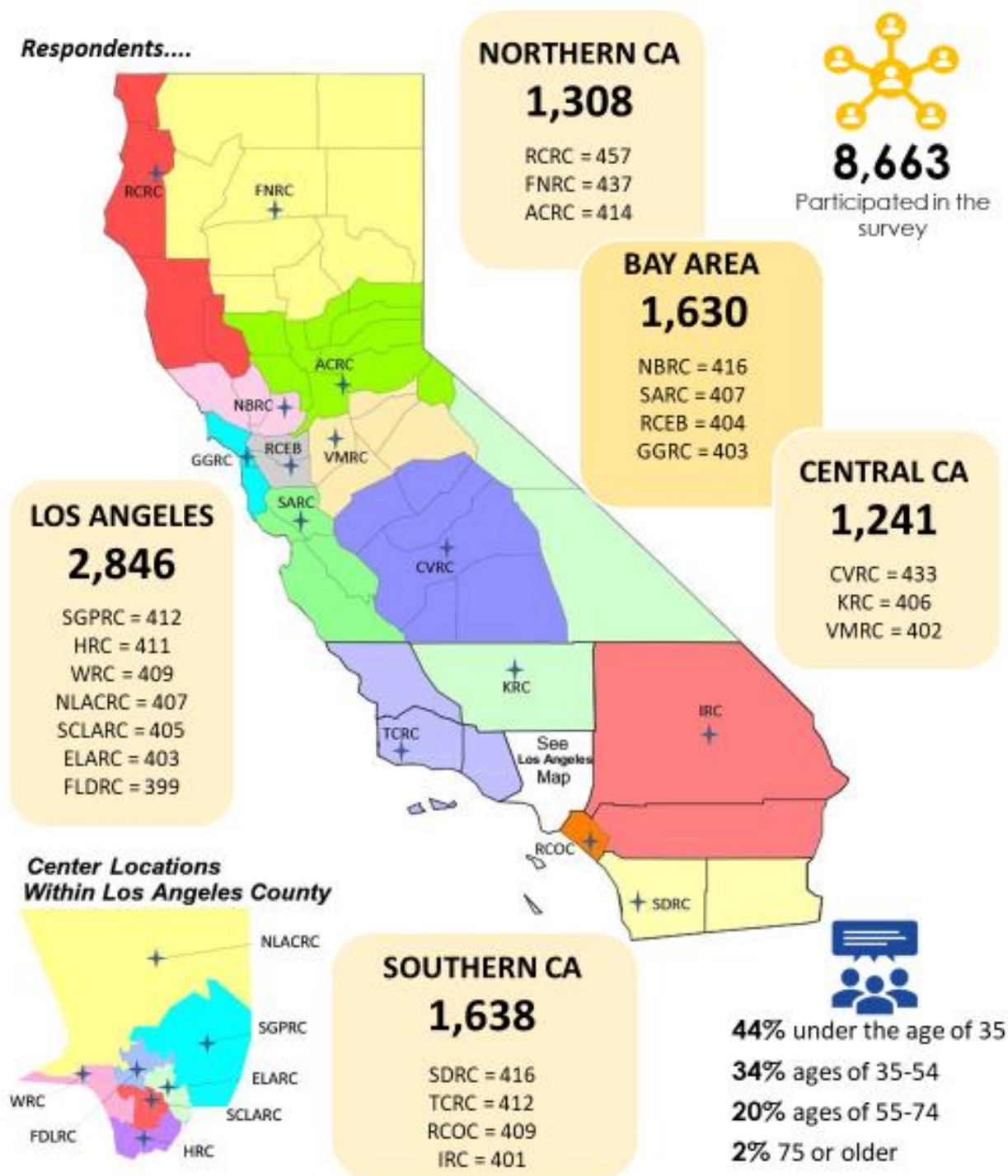
<sup>3</sup> The following states are represented in the NCI Average in this report: Alabama (AL), Arkansas (AR), California (CA), Colorado (CO), Florida (FL), Georgia (GA), Hawaii (HI), Illinois (IL), Indiana (IN), Kansas (KS), Kentucky (KY), Michigan (MI), Minnesota (MN), Missouri (MO), Nebraska (NE), Nevada (NV), New Hampshire (NH), New Jersey (NJ), North Carolina (NC), Ohio (OH), Oregon (OR), Pennsylvania (PA), South Dakota (SD), Tennessee (TN), Virginia (VA), Wisconsin (WI)

<sup>4</sup> For more information see “Weighting” in the Methodology section.



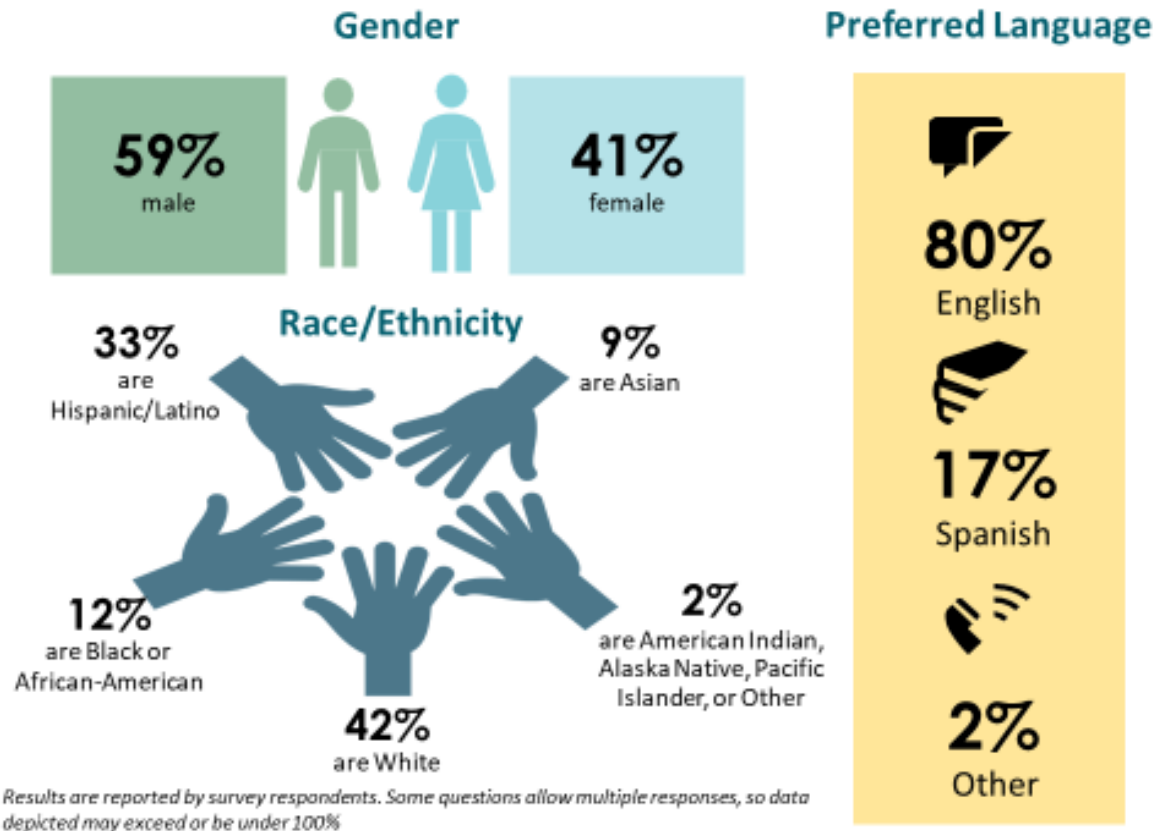
**Respondents** of this survey are adults who have IDD and receive at least one service in addition to case management from the state DD service system. More NCI data findings are available at <https://www.dds.ca.gov/rc/nci/>.

### Respondents....



**Respondents** of this survey are adults who have IDD and receive at least one service in addition to case management from the state DD service system. More NCI data findings are available at <https://www.dds.ca.gov/rc/nci/>.

### Individual with IDD...



# I. Results

*This section briefly describes the structure of the survey instrument and presents the results of the most recent data collection cycle.*

# Survey Administration

Twenty-six (26) states and the District of Columbia administered the In-Person Survey (IPS) in 2020-21 and submitted valid samples for analysis: Alabama (AL), Arkansas (AR), California (CA), Colorado (CO), Florida (FL), Georgia (GA), Hawaii (HI), Illinois (IL), Indiana (IN), Kansas (KS), Kentucky (KY), Michigan (MI), Minnesota (MN), Missouri (MO), Nebraska (NE), Nevada (NV), New Hampshire (NH), New Jersey (NJ), North Carolina (NC), Ohio (OH), Oregon (OR), Pennsylvania (PA), South Dakota (SD), Tennessee (TN), Virginia (VA), Wisconsin (WI). Together, they collected survey responses and information from a total of 19,991 individuals.

Each of the 21 California regional centers collected a valid sample for analysis. Together they contributed 8,663 surveys.

# Survey Development

The IPS was initially developed by a technical advisory subcommittee for the purpose of collecting information directly from individuals with intellectual/developmental disabilities and their families or advocates. Many questions were drawn from survey instruments in use in the field; others were developed specifically for NCI-IDD. NCI-IDD staff routinely test and refine the instrument.

Most participating states use the standard survey tool developed by the project. However, some states opt to incorporate additional survey questions to look more deeply at specific issues. California added state-specific questions to the 2020-21 IPS tool. Results from those questions detailed in this report.

## Organization of the Survey

The In-Person Survey consists of a pre-survey form, three distinct survey sections, and a surveyor feedback form. Each is described below.

### Pre-Survey Information

This form has questions that help the surveyor prepare for the meeting as well as assist the surveyor in administering the survey questions. Pre-Survey information is not included in the analysis by HSRI and thus not included in this report; it is for surveyor use only.

### Background Information

This section consists of questions about demographics, residence, health, employment status, and services and supports. Data is generally collected from state records, case managers, or a combination of both.

### Section I

This section attempts to determine individuals' level of satisfaction and opinions. It may *only* be completed through a direct meeting with the individual.

### Section II

This section contains questions that are answered by a direct meeting with the individual when possible. If the person is unable to respond, a proxy who knows the person well may

be used. Case managers or service coordinators are not allowed to respond to these questions on the individual's behalf.

### **Surveyor Feedback Sheet**

This form is used to record information such as the length of the NCI meeting with the individual and any problematic questions encountered.

## Presentation of Demographics

The following section details the demographic profile of individuals included in the 2020-21 In-Person Survey. Tables display demographic results listed alphabetically by regional center, followed by the weighted CA and NCI-IDD averages.

Regional Centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average. Some items collected from the Background Information section were not available in CA records and could not be collected during the survey interview. Those outcomes are not included in this report.

**Note on CA and NCI-IDD averages:** The NCI-IDD averages contained in this report are “weighted” means. Their calculations reflect the relative population sizes of participating states as well as the states’ sample sizes.

## Demographic Characteristics of Respondents

*This section presents descriptive information on the respondents surveyed.*

For several states included in the NCI-IDD Average, survey items in the Background Information section (including certain items related to Demographics, Health, Medication, and Wellness) had a large amount of missing data or data recorded as “don’t know.” Detailed information by state can be found in the NCI-IDD National In-Person Survey Report:

<https://www.nationalcoreindicators.org/resources/reports/>

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are data missing across the board for those in a specific waiver population in a given state? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses. Please note that the NCI-IDD average reflects the average of data that were reported to NCI-IDD and may not be reflective of the service population across the country.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.



Table 1. Age

Regional Center	Mean	N
ACRC	41.3	414
CVRC	43.1	433
ELARC	36.6	403
FNRC	43.1	437
FDLRC	38.2	399
GGRC	46.9	403
HRC	37.7	411
IRC	40.2	401
KRC	37.6	406
NBRC	42.1	416
NLACRC	39.5	407
RCRC	42.0	457
RCEB	40.8	404
RCOC	41.5	409
SARC	40.8	407
SDRC	44.4	416
SGPRC	40.9	412
SCLARC	36.4	405
TCRC	38.9	412
VMRC	41.3	402
WRC	38.4	409
<b>CA Average</b>	<b>40.7</b>	<b>8,663</b>
<b>Weighted NCI-IDD Average</b>	<b>41.4</b>	<b>19,912</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 2. Age Group

Regional Center	18-22	23-34	35-54	55-74	75 and older	Unknown	N
ACRC	7%	32%	39%	18%	3%	0%	414
CVRC	6%	32%	34%	25%	3%	0%	433
ELARC	17%	39%	29%	15%	1%	0%	403
FNRC	5%	33%	34%	25%	3%	0%	437
FDLRC	15%	39%	28%	17%	2%	0%	399
GGRC	4%	24%	40%	28%	4%	0%	403
HRC	13%	41%	27%	18%	1%	0%	411
IRC	9%	34%	37%	20%	0%	0%	401
KRC	8%	44%	34%	13%	1%	0%	406
NBRC	11%	31%	34%	21%	3%	0%	416
NLACRC	13%	33%	34%	18%	1%	0%	407
RCRC	10%	32%	33%	23%	2%	0%	457
RCEB	4%	40%	35%	19%	2%	0%	404
RCOC	9%	31%	36%	22%	1%	0%	409
SARC	14%	29%	33%	23%	1%	0%	407
SDRC	7%	27%	37%	26%	3%	0%	416
SGPRC	8%	35%	35%	21%	2%	0%	412
SCLARC	18%	36%	32%	13%	1%	0%	405
TCRC	12%	37%	32%	17%	1%	0%	412
VMRC	12%	33%	29%	24%	2%	0%	402
WRC	13%	38%	30%	17%	1%	0%	409
CA Average	10%	34%	34%	20%	2%	0%	8,663
Weighted NCI-IDD Average	8%	33%	34%	22%	2%	1%	19,991

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 3. Gender

Regional Center	Male	Female	Other	N
ACRC	57%	43%	0%	414
CVRC	54%	46%	0%	433
ELARC	65%	35%	0%	403
FNRC	59%	41%	0%	437
FDLRC	62%	38%	0%	398
GGRC	55%	45%	0%	403
HRC	66%	34%	0%	411
IRC	59%	41%	0%	401
KRC	64%	36%	0%	406
NBRC	58%	42%	0%	416
NLACRC	57%	43%	0%	406
RCRC	57%	43%	0%	457
RCEB	60%	40%	0%	404
RCOC	58%	42%	0%	409
SARC	64%	36%	0%	407
SDRC	61%	39%	0%	415
SGPRC	56%	44%	0%	412
SCLARC	62%	38%	0%	405
TCRC	58%	42%	0%	412
VMRC	60%	40%	0%	402
WRC	60%	40%	0%	409
CA Average	59%	41%	0%	8,660
Weighted NCI-IDD Average	59%	41%	0%	19,880

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 4. Marital Status

Regional Center	Single, Never Married	Married	Single, Married in the Past	Don't Know	N
ACRC	96%	2%	2%	0%	412
CVRC	95%	3%	2%	0%	432
ELARC	99%	0%	0%	0%	402
FNRC	89%	5%	5%	0%	437
FDLRC	97%	2%	1%	0%	396
GGRC	98%	1%	1%	0%	403
HRC	98%	1%	0%	0%	411
IRC	96%	3%	1%	0%	399
KRC	96%	3%	1%	0%	406
NBRC	97%	2%	1%	0%	416
NLACRC	96%	2%	2%	0%	406
RCRC	90%	6%	4%	0%	453
RCEB	99%	1%	0%	0%	404
RCOC	99%	1%	0%	0%	409
SARC	99%	1%	1%	0%	406
SDRC	97%	2%	1%	0%	416
SGPRC	98%	1%	1%	0%	395
SCLARC	99%	0%	1%	0%	405
TCRC	96%	3%	1%	0%	412
VMRC	98%	2%	1%	0%	396
WRC	98%	1%	1%	0%	403
CA Average	97%	2%	1%	0%	8,619
Weighted NCI-IDD Average	96%	1%	2%	1%	19,791

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 5. Race

Regional Center	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Two or More	Don't Know	N
ACRC	0%	9%	16%	0%	56%	14%	5%	0%	0%	411
CVRC	1%	7%	8%	0%	39%	44%	1%	0%	0%	431
ELARC	0%	13%	1%	0%	16%	68%	1%	0%	0%	402
FNRC	2%	2%	2%	0%	85%	8%	1%	0%	0%	433
FDLRC	0%	14%	8%	0%	36%	39%	2%	0%	0%	398
GGRC	0%	25%	11%	1%	42%	17%	3%	0%	0%	398
HRC	0%	13%	13%	1%	31%	39%	3%	0%	0%	397
IRC	0%	4%	14%	0%	37%	41%	2%	0%	0%	393
KRC	0%	3%	11%	0%	45%	38%	1%	0%	0%	401
NBRC	0%	6%	12%	0%	62%	18%	2%	0%	0%	409
NLACRC	0%	7%	12%	0%	43%	38%	0%	0%	0%	405
RCRC	3%	1%	2%	0%	83%	10%	1%	0%	0%	452
RCEB	0%	15%	22%	0%	40%	18%	4%	0%	0%	403
RCOC	0%	14%	3%	0%	49%	28%	5%	0%	0%	401
SARC	0%	20%	3%	0%	40%	33%	3%	0%	0%	401
SDRC	1%	7%	8%	0%	47%	36%	1%	0%	0%	408
SGPRC	0%	11%	10%	0%	28%	47%	4%	0%	0%	407
SCLARC	0%	2%	34%	0%	6%	56%	1%	0%	0%	404
TCRC	0%	3%	4%	1%	57%	33%	2%	0%	0%	406
VMRC	1%	9%	11%	0%	49%	28%	2%	0%	0%	399
WRC	0%	5%	29%	0%	30%	30%	6%	0%	0%	408
<b>CA Average</b>	<b>0%</b>	<b>9%</b>	<b>12%</b>	<b>0%</b>	<b>42%</b>	<b>33%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>8,567</b>
<b>Weighted NCI-IDD Average</b>	<b>1%</b>	<b>4%</b>	<b>15%</b>	<b>0%</b>	<b>63%</b>	<b>11%</b>	<b>2%</b>	<b>1%</b>	<b>3%</b>	<b>19,762</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 6. Residential Designation

Information based on residential designation defined by the USDA: <https://www.ers.usda.gov/data-products/rural-urban-commuting-area-codes.aspx>

Regional Center	Metropolitan	Micropolitan	Rural	Small Town	N
ACRC	92%	7%	0%	0%	413
CVRC	90%	7%	1%	3%	430
ELARC	100%	0%	0%	0%	401
FNRC	60%	27%	3%	10%	437
FDLRC	100%	0%	0%	0%	399
GGRC	99%	1%	0%	0%	401
HRC	100%	0%	0%	0%	409
IRC	99%	1%	0%	0%	400
KRC	85%	9%	3%	3%	405
NBRC	95%	5%	0%	0%	415
NLACRC	100%	0%	0%	0%	407
RCRC	3%	87%	4%	6%	457
RCEB	100%	0%	0%	0%	402
RCOC	100%	0%	0%	0%	409
SARC	96%	4%	0%	0%	407
SDRC	99%	1%	0%	0%	416
SGPRC	100%	0%	0%	0%	411
SCLARC	100%	0%	0%	0%	403
TCRC	99%	1%	0%	0%	411
VMRC	93%	3%	2%	1%	401
WRC	100%	0%	0%	0%	407
<b>CA Average</b>	<b>95%</b>	<b>4%</b>	<b>0%</b>	<b>1%</b>	<b>8,641</b>
<b>Weighted NCI-IDD Average</b>	<b>80%</b>	<b>11%</b>	<b>3%</b>	<b>6%</b>	<b>19,844</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 7. Type of Residence – ICFs, skilled nursing facilities or other specialized institutional settings<sup>5</sup>

Regional Center	Institutional Care Facility (ICF), 4-6 Residents With Disabilities	Institutional Care Facility (ICF), 7-15 Residents With Disabilities	Institutional Care Facility (ICF), 16 or More Residents With Disabilities	Skilled Nursing Facility (SNF)	Other Specialized Institutional Facility	N
ACRC	1%	0%	0%	1%	0%	412
CVRC	11%	0%	0%	0%	3%	430
ELARC	3%	0%	0%	0%	0%	403
FNRC	9%	0%	0%	0%	4%	435
FDLRC	2%	0%	2%	1%	4%	398
GGRC	8%	1%	0%	1%	3%	394
HRC	3%	0%	0%	0%	1%	408
IRC	11%	0%	0%	0%	1%	401
KRC	7%	0%	0%	0%	1%	406
NBRC	8%	0%	0%	1%	1%	416
NLACRC	8%	2%	0%	0%	1%	404
RCRC	2%	0%	0%	0%	1%	457
RCEB	6%	0%	0%	1%	1%	404
RCOC	13%	0%	0%	0%	4%	409
SARC	3%	1%	0%	0%	0%	407
SDRC	11%	1%	1%	0%	0%	415
SGPRC	8%	0%	7%	0%	4%	410
SCLARC	2%	0%	0%	0%	1%	404
TCRC	6%	0%	2%	0%	1%	411
VMRC	6%	1%	0%	1%	5%	399
WRC	3%	0%	0%	0%	0%	408
CA Average	7%	1%	1%	0%	2%	8,631
Weighted NCI-IDD Average	2%	0%	1%	0%	1%	19,813

<sup>5</sup> ICF corresponds to NCI ICF/IID categories; SNF corresponds to NCI nursing homes category.

Table 8. Type of Residence – CCF<sup>6</sup>

Regional Center	Community Care Facility (CCF), 2-3 People With Disabilities	Community Care Facility (CCF), 4-6 People With Disabilities	Community Care Facility (CCF), 7-15 People With Disabilities	N
ACRC	0%	28%	2%	412
CVRC	1%	26%	0%	430
ELARC	0%	18%	0%	403
FNRC	2%	25%	1%	435
FDLRC	1%	20%	4%	398
GGRC	1%	29%	3%	394
HRC	3%	24%	0%	408
IRC	1%	27%	1%	401
KRC	0%	17%	0%	406
NBRC	0%	21%	0%	416
NLACRC	0%	17%	0%	404
RCRC	0%	8%	1%	457
RCEB	1%	35%	2%	404
RCOC	1%	25%	0%	409
SARC	1%	33%	0%	407
SDRC	1%	28%	2%	415
SGPRC	0%	23%	1%	410
SCLARC	1%	21%	0%	404
TCRC	0%	17%	0%	411
VMRC	1%	29%	1%	399
WRC	4%	17%	0%	408
<b>CA Average</b>	<b>1%</b>	<b>25%</b>	<b>1%</b>	<b>8,631</b>
<b>Weighted NCI-IDD Average</b>	<b>9%</b>	<b>20%</b>	<b>3%</b>	<b>19,813</b>

<sup>6</sup> CCF corresponds to NCI group home settings.



Table 9. Type of Residence – Other Home Settings<sup>7</sup>

Regional Center	Own Home or Apartment	Parent or Relative's Home	Family Home Agency (FHA), 2 or More People With a Disability	Family Home Agency (FHA), 1 Person With a Disability	Homeless or Crisis Bed Placement	Other	Don't Know	N
ACRC	16%	50%	1%	0%	0%	0%	0%	412
CVRC	10%	45%	3%	0%	0%	0%	0%	430
ELARC	6%	72%	0%	0%	0%	0%	0%	403
FNRC	26%	33%	0%	0%	0%	0%	0%	435
FDLRC	6%	61%	0%	0%	0%	0%	0%	398
GGRC	13%	40%	2%	0%	0%	0%	0%	394
HRC	7%	61%	1%	0%	0%	0%	0%	408
IRC	8%	49%	2%	0%	0%	0%	0%	401
KRC	12%	55%	7%	0%	0%	0%	0%	406
NBRC	19%	48%	1%	0%	0%	0%	0%	416
NLACRC	12%	57%	0%	0%	0%	0%	0%	404
RCRC	39%	43%	5%	0%	0%	0%	0%	457
RCEB	12%	42%	0%	0%	0%	0%	0%	404
RCOC	10%	45%	1%	0%	0%	0%	0%	409
SARC	9%	51%	0%	0%	0%	0%	0%	407
SDRC	15%	40%	0%	0%	0%	0%	0%	415
SGPRC	6%	48%	1%	0%	0%	0%	0%	410
SCLARC	6%	65%	2%	0%	0%	0%	0%	404
TCRC	17%	55%	1%	0%	0%	0%	0%	411
VMRC	9%	47%	0%	0%	0%	0%	0%	399
WRC	16%	58%	1%	0%	0%	0%	0%	408
CA Average	12%	50%	1%	0%	0%	0%	0%	8,631
Weighted NCI-IDD Average	16%	42%	3%	1%	0%	1%	1%	19,813

<sup>7</sup> FHA corresponds to NCI foster care or host home category.

Table 10. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement)

Regional Center	Less Than 1 Year	1-3 Years	3-5 Years	Over 5 Years	Don't Know	N
ACRC	7%	15%	12%	65%	0%	401
CVRC	11%	20%	13%	57%	0%	416
ELARC	8%	10%	8%	74%	1%	400
FNRC	11%	22%	13%	54%	0%	431
FDLRC	9%	10%	11%	69%	0%	395
GGRC	9%	13%	8%	69%	0%	403
HRC	4%	9%	8%	80%	0%	403
IRC	11%	14%	12%	63%	0%	390
KRC	9%	18%	9%	63%	1%	395
NBRC	9%	16%	8%	67%	0%	416
NLACRC	12%	14%	9%	64%	1%	391
RCRC	13%	18%	11%	59%	0%	456
RCEB	8%	12%	10%	70%	0%	399
RCOC	6%	11%	6%	76%	0%	407
SARC	8%	13%	9%	70%	0%	404
SDRC	12%	18%	11%	60%	0%	416
SGPRC	9%	12%	12%	66%	0%	404
SCLARC	14%	16%	14%	56%	1%	403
TCRC	10%	16%	8%	66%	0%	395
VMRC	8%	17%	10%	64%	1%	392
WRC	6%	12%	7%	73%	1%	382
CA Average	9%	15%	10%	66%	0%	8,499
Weighted NCI-IDD Average	8%	18%	9%	60%	3%	19,397

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 11. Person's residence owned or controlled by provider agency

Regional Center	Yes	No	Don't Know	N
ACRC	40%	60%	0%	345
CVRC	48%	52%	0%	375
ELARC	23%	77%	0%	380
FNRC	54%	46%	0%	326
FDLRC	35%	65%	0%	376
GGRC	52%	48%	0%	338
HRC	34%	66%	0%	379
IRC	45%	55%	0%	363
KRC	32%	68%	0%	331
NBRC	41%	59%	0%	335
NLACRC	34%	66%	0%	356
RCRC	23%	77%	0%	260
RCEB	52%	48%	0%	357
RCOC	48%	52%	0%	372
SARC	43%	57%	0%	371
SDRC	53%	47%	0%	354
SGPRC	48%	52%	0%	384
SCLARC	29%	71%	0%	379
TCRC	33%	67%	0%	342
VMRC	48%	52%	0%	361
WRC	29%	70%	1%	343
CA Average	42%	58%	0%	7,427
Weighted NCI-IDD Average*	38%	60%	2%	18,269

\*NCI-IDD includes data from states that had at least 25% “don’t knows” and missing data

Table 12. Has ID Diagnosis

Regional Center	Yes	No	Don't Know	N
ACRC	80%	20%	0%	414
CVRC	83%	17%	0%	433
ELARC	73%	26%	0%	402
FNRC	75%	24%	0%	437
FDLRC	75%	25%	0%	398
GGRC	78%	22%	0%	400
HRC	76%	24%	0%	411
IRC	89%	11%	0%	401
KRC	79%	21%	0%	406
NBRC	79%	20%	0%	415
NLACRC	76%	24%	0%	407
RCRC	74%	25%	1%	457
RCEB	73%	27%	0%	404
RCOC	86%	14%	0%	409
SARC	78%	22%	0%	407
SDRC	83%	17%	1%	416
SGPRC	87%	13%	0%	412
SCLARC	84%	16%	0%	405
TCRC	74%	26%	0%	412
VMRC	86%	14%	0%	402
WRC	76%	23%	0%	409
CA Average	80%	19%	0%	8,657
Weighted NCI-IDD Average	86%	13%	1%	19,875

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 13. Level of ID

Regional Center	Mild	Moderate	Severe	Profound	Unspecified	Unknown	N
ACRC	47%	30%	13%	4%	6%	0%	333
CVRC	42%	23%	17%	12%	6%	0%	361
ELARC	40%	29%	16%	13%	2%	0%	296
FNRC	54%	25%	13%	5%	3%	0%	330
FDLRC	50%	16%	15%	12%	5%	0%	299
GGRC	40%	32%	17%	9%	2%	0%	313
HRC	43%	28%	12%	11%	7%	0%	312
IRC	46%	30%	13%	10%	1%	0%	355
KRC	51%	27%	13%	7%	2%	0%	322
NBRC	46%	24%	11%	8%	12%	0%	330
NLACRC	52%	23%	12%	9%	4%	0%	310
RCRC	57%	22%	10%	4%	6%	1%	342
RCEB	38%	20%	8%	8%	25%	0%	296
RCOC	42%	31%	16%	9%	2%	0%	351
SARC	32%	25%	10%	6%	27%	0%	317
SDRC	41%	32%	16%	9%	2%	1%	346
SGPRC	39%	28%	15%	15%	3%	0%	358
SCLARC	53%	21%	11%	9%	6%	0%	340
TCRC	59%	23%	9%	7%	2%	0%	304
VMRC	46%	26%	13%	8%	7%	0%	347
WRC	49%	26%	11%	10%	4%	0%	313
CA Average	45%	27%	13%	9%	6%	0%	6,875
Weighted NCI-IDD Average	39%	29%	14%	8%	9%	1%	16,768

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 14. Preferred Means of Communication

Regional Center	Spoken	Gestures	Sign Language	Communication Device	Other	Don't Know	N
ACRC	69%	29%	0%	0%	1%	0%	413
CVRC	63%	36%	0%	0%	1%	0%	429
ELARC	67%	33%	0%	0%	0%	0%	403
FNRC	70%	28%	1%	0%	0%	0%	437
FDLRC	61%	37%	0%	1%	1%	0%	399
GGRC	78%	22%	0%	0%	0%	0%	403
HRC	70%	30%	0%	0%	0%	0%	410
IRC	64%	35%	0%	0%	0%	0%	401
KRC	73%	26%	0%	0%	1%	0%	405
NBRC	69%	28%	0%	0%	2%	0%	416
NLACRC	65%	34%	0%	0%	1%	0%	405
RCRC	79%	21%	0%	0%	0%	0%	456
RCEB	64%	33%	2%	0%	0%	0%	403
RCOC	65%	34%	0%	0%	0%	0%	408
SARC	58%	41%	0%	0%	0%	0%	407
SDRC	58%	41%	0%	0%	0%	0%	416
SGPRC	66%	34%	0%	0%	0%	0%	412
SCLARC	66%	33%	0%	0%	1%	0%	405
TCRC	70%	28%	0%	0%	2%	0%	411
VMRC	66%	33%	0%	0%	1%	0%	400
WRC	69%	29%	0%	0%	1%	0%	409
CA Average	66%	33%	0%	0%	1%	0%	8,648
Weighted NCI-IDD Average	75%	20%	1%	1%	2%	0%	19,817

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 15. Preferred Language<sup>8</sup>

Regional Center	English	Spanish	Mandarin	Tagalog	Vietnamese	Korean	Arabic	N
ACRC	93%	4%	0%	0%	0%	0%	0%	413
CVRC	85%	14%	0%	0%	0%	0%	0%	428
ELARC	65%	32%	1%	0%	0%	0%	0%	401
FNRC	96%	4%	0%	0%	0%	0%	0%	435
FDLRC	61%	27%	0%	1%	1%	4%	0%	393
GGRC	82%	10%	1%	3%	0%	1%	1%	375
HRC	77%	19%	0%	1%	0%	1%	0%	410
IRC	79%	20%	0%	1%	0%	0%	0%	399
KRC	78%	21%	0%	0%	0%	0%	0%	405
NBRC	88%	11%	0%	1%	0%	0%	0%	415
NLACRC	75%	21%	0%	1%	1%	0%	0%	405
RCRC	95%	4%	0%	0%	0%	0%	0%	457
RCEB	82%	9%	2%	1%	1%	1%	0%	398
RCOC	79%	15%	0%	0%	3%	1%	0%	409
SARC	76%	15%	0%	2%	7%	0%	0%	400
SDRC	82%	15%	0%	1%	0%	0%	0%	416
SGPRC	71%	26%	1%	0%	1%	0%	0%	407
SCLARC	59%	41%	0%	0%	0%	0%	0%	402
TCRC	80%	19%	0%	0%	0%	0%	0%	411
VMRC	88%	9%	0%	1%	0%	0%	0%	399
WRC	80%	18%	0%	0%	0%	0%	0%	408
CA Average	80%	17%	0%	1%	1%	0%	0%	8,586
Weighted NCI-IDD Average	93%	n/a	n/a	n/a	n/a	n/a	n/a	19,685

<sup>8</sup> The standard NCI-IDD IPS only include response options “English” and “Other”; CA adds several language categories

Table 16. Preferred Language (Continued)<sup>9 10</sup>

Regional Center	Armenian	Farsi	Hmong	Khmer	Laos	Russian	ASL	Other	N
ACRC	0%	0%	0%	0%	0%	0%	0%	0%	413
CVRC	0%	0%	1%	0%	0%	0%	0%	0%	428
ELARC	0%	0%	0%	0%	0%	0%	0%	0%	401
FNRC	0%	0%	0%	0%	0%	0%	0%	0%	435
FDLRC	6%	0%	0%	0%	0%	0%	0%	0%	393
GGRC	0%	0%	0%	0%	0%	0%	1%	2%	375
HRC	0%	1%	0%	0%	0%	0%	0%	0%	410
IRC	0%	0%	0%	0%	0%	0%	0%	0%	399
KRC	0%	0%	0%	0%	0%	0%	0%	0%	405
NBRC	0%	0%	0%	0%	0%	0%	0%	0%	415
NLACRC	1%	0%	0%	0%	0%	0%	1%	0%	405
RCRC	0%	0%	0%	0%	0%	0%	0%	0%	457
RCEB	0%	0%	0%	0%	0%	0%	4%	1%	398
RCOC	0%	0%	0%	0%	0%	0%	0%	0%	409
SARC	0%	1%	0%	0%	0%	0%	0%	0%	400
SDRC	0%	0%	0%	0%	0%	0%	0%	0%	416
SGPRC	0%	0%	0%	0%	0%	0%	0%	0%	407
SCLARC	0%	0%	0%	0%	0%	0%	0%	0%	402
TCRC	0%	0%	0%	0%	0%	0%	0%	0%	411
VMRC	0%	0%	0%	0%	1%	0%	0%	0%	399
WRC	0%	1%	0%	0%	0%	0%	0%	0%	408
CA Average	0%	0%	0%	0%	0%	0%	0%	0%	8,586
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2%	19,685

<sup>9</sup> The standard NCI-IDD IPS only include response options “English” and “Other”; CA adds several language categories<sup>10</sup> NCI Average-IDD Average “Other” category includes all of the other languages (except English) listed for CA



Table 17. Mobility

Regional Center	Moves Self Around Environment Without Aids	Moves Self Around Environment With Aids or Uses Wheelchair Independently	Non-Ambulatory, Always Needs Assistance to Move Around Environment	Don't Know	N
ACRC	74%	12%	11%	3%	398
CVRC	68%	13%	17%	2%	421
ELARC	76%	10%	14%	0%	394
FNRC	71%	18%	11%	0%	433
FDLRC	78%	9%	13%	0%	397
GGRC	73%	14%	12%	0%	403
HRC	77%	12%	11%	0%	410
IRC	69%	12%	19%	0%	397
KRC	77%	13%	11%	0%	391
NBRC	73%	14%	13%	0%	416
NLACRC	76%	11%	14%	0%	403
RCRC	80%	10%	9%	0%	454
RCEB	75%	12%	13%	0%	400
RCOC	75%	12%	13%	0%	408
SARC	73%	14%	12%	0%	403
SDRC	77%	12%	10%	0%	412
SGPRC	72%	16%	12%	0%	404
SCLARC	79%	10%	11%	0%	405
TCRC	76%	13%	11%	0%	397
VMRC	73%	10%	15%	2%	372
WRC	78%	14%	8%	0%	404
CA Average	74%	12%	13%	1%	8,522
Weighted NCI-IDD Average	76%	14%	10%	1%	19,669

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

Table 18. Support Needed to Manage Self-Injurious Behavior

Regional Center	None	Some	Extensive	Don't Know	N
ACRC	77%	21%	2%	0%	413
CVRC	74%	25%	1%	0%	433
ELARC	79%	19%	2%	0%	399
FNRC	79%	20%	1%	0%	437
FDLRC	79%	19%	3%	0%	398
GGRC	75%	22%	2%	1%	395
HRC	78%	19%	2%	0%	411
IRC	76%	20%	3%	0%	387
KRC	75%	21%	3%	0%	406
NBRC	80%	19%	2%	0%	415
NLACRC	83%	14%	2%	0%	406
RCRC	80%	17%	2%	0%	453
RCEB	79%	18%	2%	0%	404
RCOC	75%	23%	2%	0%	409
SARC	79%	20%	1%	0%	407
SDRC	79%	19%	2%	0%	416
SGPRC	75%	23%	2%	0%	411
SCLARC	86%	12%	1%	0%	405
TCRC	78%	20%	1%	0%	412
VMRC	82%	16%	1%	0%	402
WRC	83%	15%	3%	0%	409
CA Average	78%	19%	2%	0%	8,628
Weighted NCI-IDD Average*	76%	18%	5%	1%	19,063

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

Table 19. Support Needed to Manage Disruptive Behavior

Regional Center	None	Some	Extensive	Don't Know	N
ACRC	51%	31%	17%	0%	413
CVRC	34%	33%	33%	0%	433
ELARC	49%	31%	20%	1%	399
FNRC	36%	39%	25%	0%	437
FDLRC	53%	27%	20%	0%	398
GGRC	39%	33%	27%	1%	395
HRC	47%	37%	16%	0%	411
IRC	46%	25%	29%	0%	387
KRC	36%	37%	26%	0%	406
NBRC	53%	32%	14%	0%	415
NLACRC	57%	27%	15%	0%	406
RCRC	56%	31%	13%	0%	453
RCEB	54%	29%	16%	0%	404
RCOC	46%	30%	24%	0%	409
SARC	50%	29%	20%	0%	407
SDRC	48%	32%	20%	0%	416
SGPRC	52%	27%	20%	0%	411
SCLARC	69%	18%	13%	0%	405
TCRC	48%	34%	17%	0%	412
VMRC	52%	28%	19%	1%	402
WRC	50%	29%	21%	0%	409
CA Average	49%	30%	21%	0%	8,628
Weighted NCI-IDD Average*	53%	28%	12%	7%	19,161

\* NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

Table 20. Support Needed to Manage Destructive Behavior

Regional Center	None	Some	Extensive	Don't Know	N
ACRC	71%	21%	8%	1%	413
CVRC	64%	27%	9%	0%	433
ELARC	68%	27%	4%	0%	399
FNRC	68%	26%	6%	0%	437
FDLRC	67%	26%	8%	0%	398
GGRC	67%	27%	6%	1%	395
HRC	67%	26%	6%	0%	411
IRC	70%	25%	6%	0%	387
KRC	63%	25%	12%	0%	406
NBRC	69%	25%	6%	0%	415
NLACRC	74%	19%	6%	0%	406
RCRC	72%	23%	5%	0%	453
RCEB	73%	22%	5%	1%	404
RCOC	61%	34%	5%	0%	409
SARC	67%	28%	6%	0%	407
SDRC	70%	22%	8%	1%	416
SGPRC	69%	26%	5%	0%	411
SCLARC	75%	21%	4%	0%	405
TCRC	68%	26%	5%	1%	412
VMRC	71%	24%	4%	0%	402
WRC	68%	25%	7%	0%	409
<b>CA Average</b>	<b>69%</b>	<b>25%</b>	<b>6%</b>	<b>0%</b>	<b>8,628</b>
<b>Weighted NCI-IDD Average*</b>	<b>66%</b>	<b>20%</b>	<b>6%</b>	<b>7%</b>	<b>19,084</b>

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

Table 21. Level of Guardian/Conservatorship

Regional Center	None	Limited Guardian/Conservatorship	Full Guardian/Conservatorship	Has Guardian/Conservator, but Unable to Distinguish Level	Don't Know	N
ACRC	78%	21%	0%	0%	0%	414
CVRC	86%	14%	0%	0%	0%	433
ELARC	68%	32%	0%	0%	0%	403
FNRC	64%	35%	1%	0%	0%	436
FDLRC	89%	11%	0%	0%	0%	399
GGRC	85%	14%	0%	0%	0%	396
HRC	88%	10%	2%	0%	0%	410
IRC	80%	20%	0%	0%	0%	400
KRC	83%	16%	1%	0%	0%	406
NBRC	76%	23%	0%	0%	1%	415
NLACRC	78%	21%	0%	0%	0%	407
RCRC	84%	15%	1%	0%	0%	457
RCEB	89%	11%	0%	0%	0%	403
RCOC	81%	19%	1%	0%	0%	409
SARC	75%	25%	0%	0%	0%	407
SDRC	75%	25%	0%	0%	0%	416
SGPRC	86%	14%	0%	0%	0%	412
SCLARC	93%	7%	0%	0%	0%	405
TCRC	80%	19%	0%	0%	0%	412
VMRC	92%	8%	0%	0%	0%	402
WRC	88%	11%	1%	0%	0%	407
CA Average	81%	18%	0%	0%	0%	8,649
Weighted NCI-IDD Average	53%	10%	27%	8%	2%	19,826

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

# Core Indicator Outcomes and Comparisons Across Regional Centers

The following section provides outcome data for the In-Person Survey. Outcome results are presented in subsections that correspond with each of the In-Person Survey domains. Outcome results are first shown in a graph with the weighted CA average and then in a table that shows a breakout of each regional center's percentage, the CA and NCI-IDD averages.

Regional centers with 20 or fewer respondents to a question *are not* included in tables; however, their data *are* included in the CA average.

***The CA and NCI-IDD averages are weighted.***

Weights for the NCI-IDD averages take into account the relative numbers of people receiving services through participating states' systems. Calculations reflect the relative population sizes of participating states, as well as the sample sizes.

Weights for the CA average were created because the state intentionally sampled by regional center. The procedure for calculating weights is similar to that for the NCI-IDD average, but uses the number of completed surveys and service population sizes in each stratum (i.e., regional center) separately.

See more about weighting in the Data Analysis section.

**Note: CA did not have employment data available, therefore employment-related outcomes are not displayed**

## Choice and Decision-Making

*People make choices about their lives and are actively engaged in planning their services and supports.*

**Note:** CA statewide and NCI-IDD averages for all but one item (Chose Case Manager) in this chapter is risk adjusted. Risk (or “outcome”) adjustment is a statistical process that helps “level the playing field” by controlling for differences in the individual characteristics of people who completed the IPS. This analysis helps account for the fact that states have different eligibility definitions for services and may have samples with different characteristics.

The indicators are risk-adjusted using the following characteristics: age, level of intellectual disability, level of mobility, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

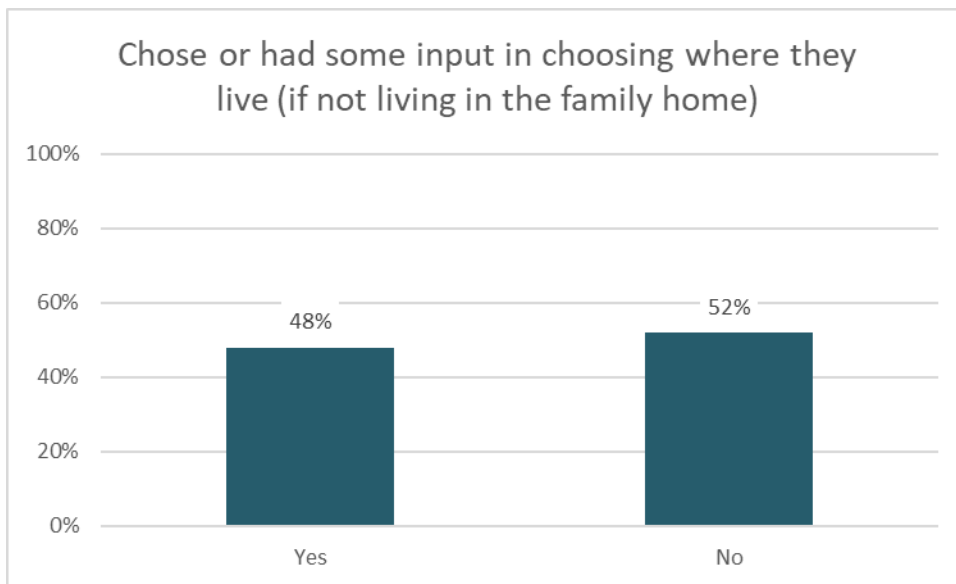


Table 22. Chose or had some input in choosing where they live *if not living in the family home* (CA statewide and NCI-IDD averages are risk adjusted; 'person made the choice' and 'person had some input' responses)

Regional Center	Yes	No	N
ACRC	59%	41%	177
CVRC	50%	50%	214
ELARC	34%	66%	106
FNRC	57%	43%	267
FDLRC	30%	70%	138
GGRC	36%	64%	227
HRC	49%	51%	144
IRC	43%	57%	190
KRC	48%	52%	162
NBRC	53%	47%	193
NLACRC	46%	54%	147
RCRC	64%	36%	228
RCEB	35%	65%	222
RCOC	32%	68%	209
SARC	37%	63%	194
SDRC	50%	50%	228
SGPRC	41%	59%	178
SCLARC	33%	67%	129
TCRC	58%	42%	165
VMRC	52%	48%	188
WRC	42%	58%	151
CA Average	48%	52%	3,856
Weighted NCI-IDD Average	56%	44%	9,356

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



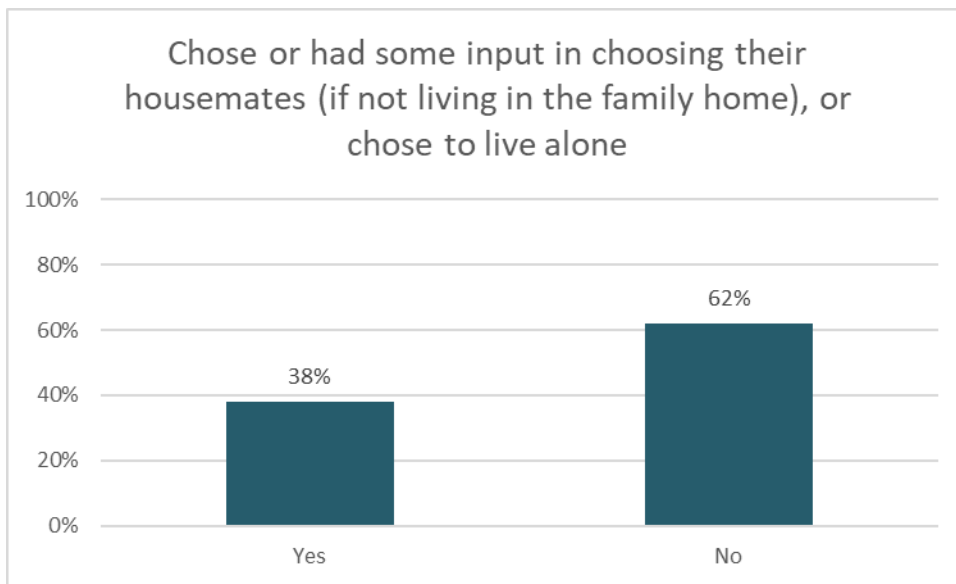


Table 23. Chose or had some input in choosing their housemates *if not living in the family home*, or chose to live alone (CA statewide and NCI-IDD averages are risk adjusted; 'person made the choice' and 'person had some input' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	52%	48%	178
CVRC	46%	54%	213
ELARC	28%	72%	106
FNRC	40%	60%	268
FDLRC	25%	75%	135
GGRC	24%	76%	226
HRC	26%	74%	149
IRC	34%	66%	189
KRC	34%	66%	164
NBRC	43%	57%	200
NLACRC	29%	71%	142
RCRC	66%	34%	229
RCEB	26%	74%	227
RCOC	31%	69%	208
SARC	29%	71%	193
SDRC	45%	55%	231
SGPRC	20%	80%	194
SCLARC	20%	80%	131
TCRC	49%	51%	170
VMRC	42%	58%	194
WRC	33%	68%	160
CA Average	38%	62%	3,906
Weighted NCI-IDD Average	45%	55%	9,453

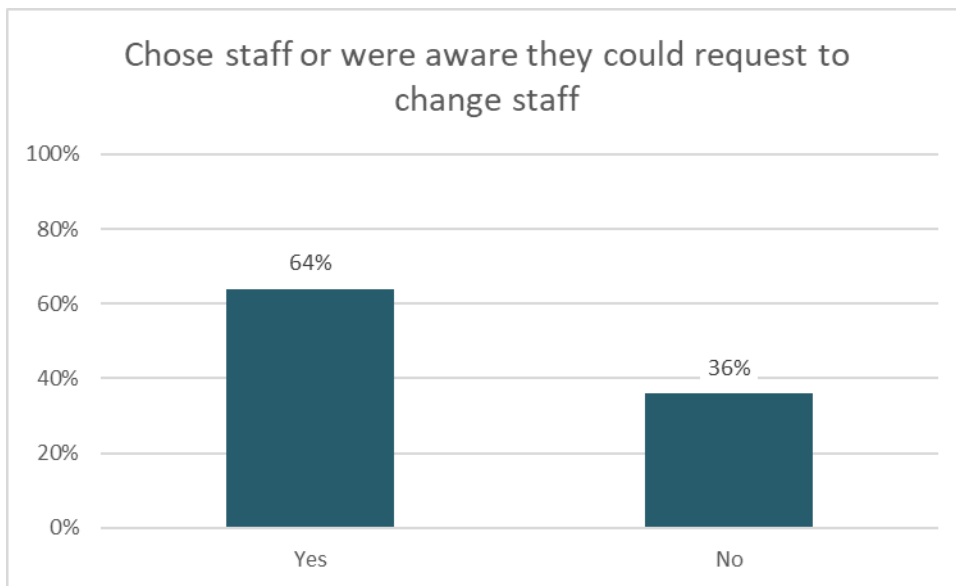


Table 24. Chose staff or were aware they could request to change staff (CA statewide and NCI-IDD averages are risk adjusted; 'chose staff' and 'staff were assigned but can be changed if requested by person' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	88%	12%	298
CVRC	81%	19%	307
ELARC	69%	31%	282
FNRC	70%	30%	310
FDLRC	60%	40%	283
GGRC	62%	38%	331
HRC	39%	61%	266
IRC	68%	32%	279
KRC	66%	34%	258
NBRC	65%	35%	301
NLACRC	57%	43%	295
RCRC	78%	22%	314
RCEB	67%	33%	311
RCOC	56%	44%	333
SARC	64%	36%	305
SDRC	67%	33%	322
SGPRC	43%	57%	327
SCLARC	57%	43%	274
TCRC	64%	36%	306
VMRC	80%	20%	278
WRC	53%	47%	296
<b>CA Average</b>	<b>64%</b>	<b>36%</b>	<b>6,276</b>
<b>Weighted NCI-IDD Average</b>	<b>66%</b>	<b>34%</b>	<b>14,664</b>

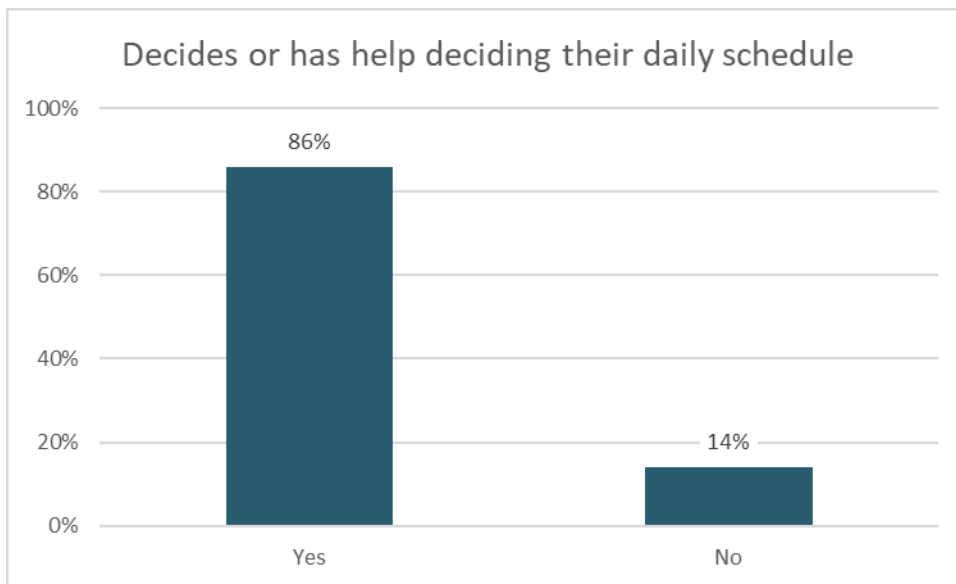


Table 25. Decides or has help deciding their daily schedule (CA statewide and NCI-IDD averages are risk adjusted; ‘person decides’ and ‘person has help deciding’ responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	86%	14%	404
CVRC	80%	20%	428
ELARC	88%	12%	402
FNRC	90%	10%	435
FDLRC	80%	20%	396
GGRC	91%	9%	401
HRC	82%	18%	407
IRC	84%	16%	397
KRC	85%	15%	404
NBRC	90%	10%	412
NLACRC	81%	19%	405
RCRC	94%	6%	454
RCEB	88%	12%	401
RCOC	81%	19%	407
SARC	86%	14%	407
SDRC	93%	7%	414
SGPRC	83%	17%	410
SCLARC	86%	14%	404
TCRC	83%	17%	408
VMRC	87%	13%	398
WRC	83%	17%	408
CA Average	86%	14%	8,602
Weighted NCI-IDD Average	88%	12%	18,123

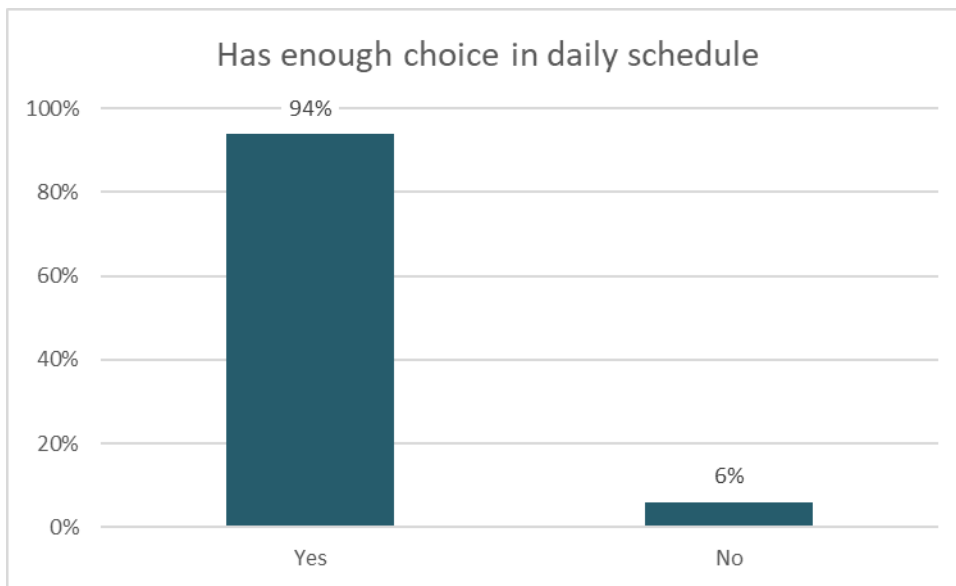


Table 26. Has enough choice in daily schedule (CA statewide and NCI-IDD averages are risk adjusted; 'yes' responses only; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	95%	5%	390
CVRC	97%	3%	420
ELARC	96%	4%	398
FNRC	95%	5%	428
FDLRC	94%	6%	389
GGRC	94%	6%	398
HRC	91%	9%	400
IRC	94%	6%	396
KRC	94%	6%	395
NBRC	96%	4%	410
NLACRC	92%	8%	389
RCRC	94%	6%	446
RCEB	93%	7%	397
RCOC	92%	8%	399
SARC	95%	5%	401
SDRC	94%	6%	415
SGPRC	92%	8%	402
SCLARC	96%	4%	395
TCRC	93%	8%	400
VMRC	95%	5%	384
WRC	89%	11%	398
<b>CA Average</b>	<b>94%</b>	<b>6%</b>	<b>8,450</b>
<b>Weighted NCI-IDD Average</b>	<b>95%</b>	<b>5%</b>	<b>17,694</b>

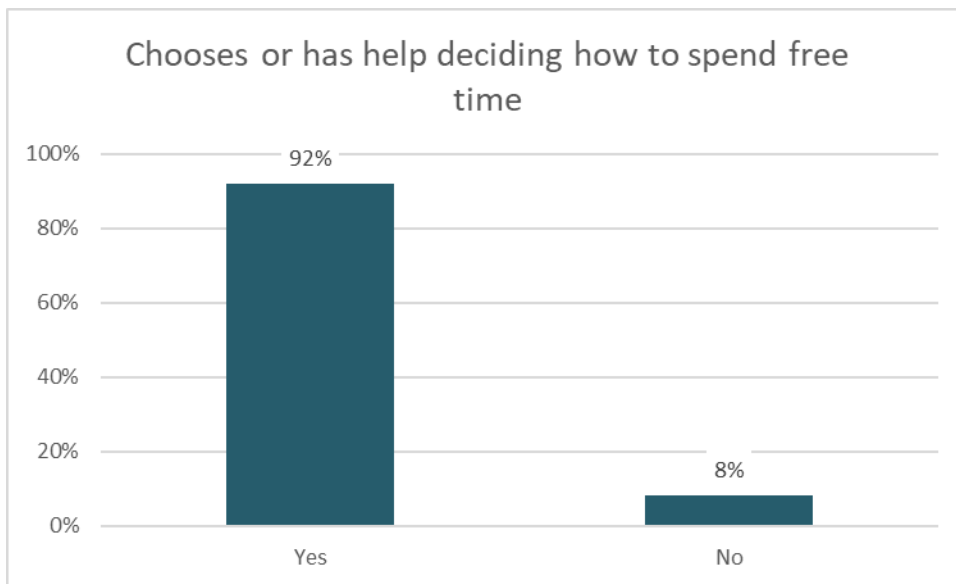


Table 27. Chooses or has help deciding how to spend free time (CA statewide and NCI-IDD averages are risk adjusted; 'person decides' and 'person has help deciding' responses'; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	93%	7%	401
CVRC	93%	7%	423
ELARC	94%	6%	399
FNRC	94%	6%	435
FDLRC	88%	12%	396
GGRC	95%	5%	402
HRC	89%	11%	410
IRC	90%	10%	396
KRC	92%	8%	396
NBRC	96%	4%	412
NLACRC	88%	12%	400
RCRC	96%	4%	453
RCEB	91%	9%	401
RCOC	89%	11%	403
SARC	89%	11%	405
SDRC	96%	4%	411
SGPRC	93%	7%	407
SCLARC	92%	8%	399
TCRC	89%	11%	410
VMRC	95%	5%	392
WRC	87%	13%	408
<b>CA Average</b>	<b>92%</b>	<b>8%</b>	<b>8,559</b>
<b>Weighted NCI-IDD Average</b>	<b>94%</b>	<b>6%</b>	<b>18,049</b>

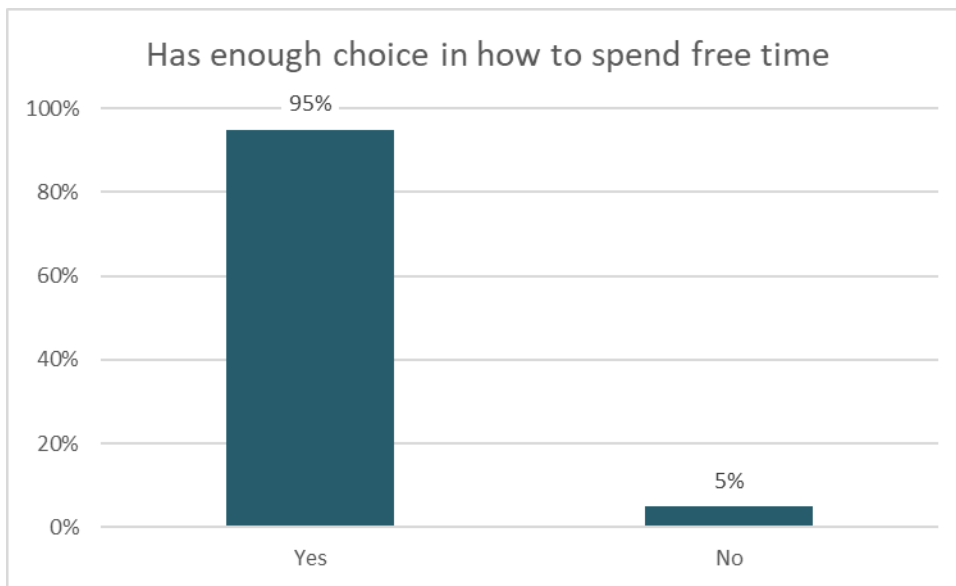


Table 28. Has enough choice in how to spend free time (CA statewide and NCI-IDD averages are risk adjusted; 'yes' responses only; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	95%	6%	400
CVRC	96%	4%	424
ELARC	97%	3%	399
FNRC	96%	4%	432
FDLRC	96%	4%	394
GGRC	97%	3%	400
HRC	93%	7%	401
IRC	96%	4%	396
KRC	95%	5%	402
NBRC	95%	5%	407
NLACRC	93%	7%	399
RCRC	96%	4%	447
RCEB	95%	5%	398
RCOC	94%	7%	400
SARC	96%	4%	402
SDRC	95%	5%	413
SGPRC	93%	7%	405
SCLARC	97%	3%	396
TCRC	94%	6%	408
VMRC	95%	5%	395
WRC	92%	8%	400
<b>CA Average</b>	<b>95%</b>	<b>5%</b>	<b>8,518</b>
<b>Weighted NCI-IDD Average</b>	<b>96%</b>	<b>4%</b>	<b>17,827</b>

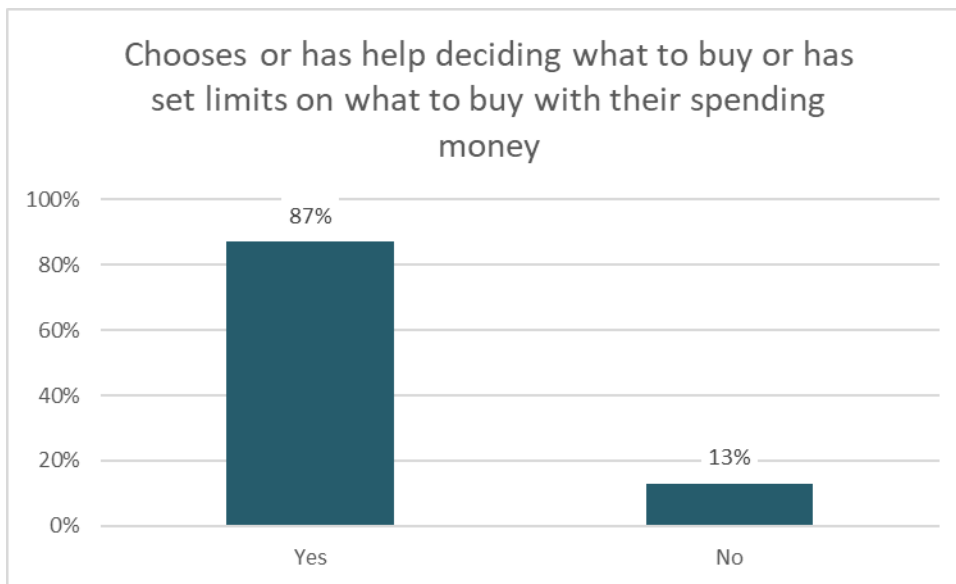


Table 29. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money (CA statewide and NCI-IDD averages are risk adjusted; 'person chooses' or 'person has help choosing what to buy or has set limits—such as can buy small items, but not big items' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	90%	10%	397
CVRC	90%	10%	423
ELARC	86%	14%	395
FNRC	89%	11%	416
FDLRC	78%	22%	364
GGRC	87%	13%	393
HRC	84%	16%	394
IRC	86%	14%	380
KRC	89%	11%	393
NBRC	92%	8%	399
NLACRC	79%	21%	389
RCRC	95%	5%	442
RCEB	86%	14%	386
RCOC	86%	14%	394
SARC	86%	14%	384
SDRC	93%	7%	406
SGPRC	81%	19%	398
SCLARC	85%	15%	379
TCRC	87%	13%	399
VMRC	91%	9%	391
WRC	78%	22%	397
<b>CA Average</b>	<b>87%</b>	<b>13%</b>	<b>8,319</b>
<b>Weighted NCI-IDD Average</b>	<b>90%</b>	<b>10%</b>	<b>17,586</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

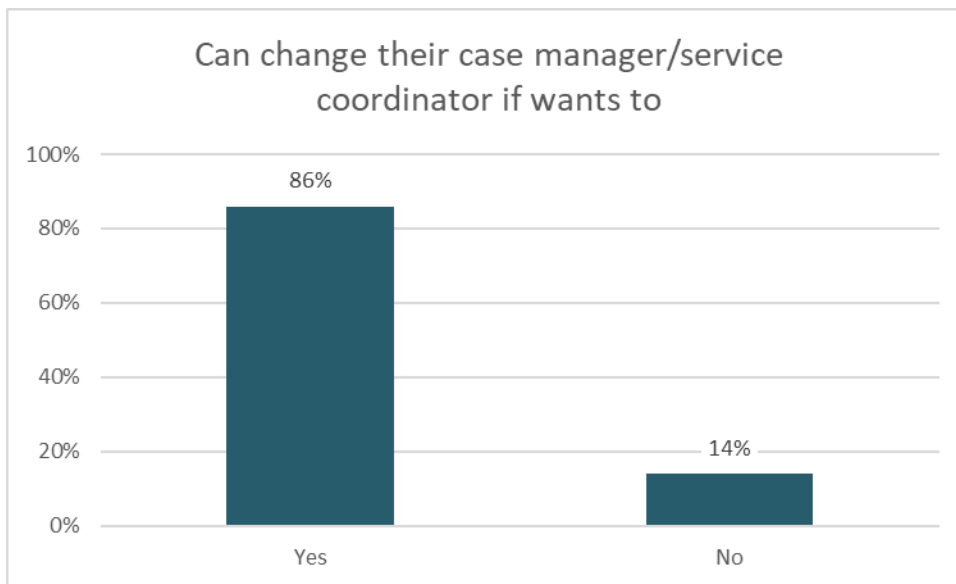


Table 30. Can change their case manager/service coordinator if wants to ('yes' responses only'; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	93%	7%	353
CVRC	90%	10%	377
ELARC	89%	11%	346
FNRC	90%	10%	382
FDLRC	89%	11%	346
GGRC	80%	20%	332
HRC	79%	21%	350
IRC	87%	13%	366
KRC	91%	9%	375
NBRC	90%	10%	362
NLACRC	85%	15%	344
RCRC	91%	9%	414
RCEB	87%	13%	374
RCOC	82%	18%	362
SARC	88%	12%	360
SDRC	85%	15%	363
SGPRC	66%	34%	350
SCLARC	87%	13%	358
TCRC	86%	14%	367
VMRC	89%	11%	361
WRC	87%	13%	353
CA Average	86%	14%	7,595
Weighted NCI-IDD Average	88%	12%	17,025



## Work

*People have support to find and maintain community integrated employment.*

**Note:** CA did not have administrative employment records available, therefore employment outcomes are not shown.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

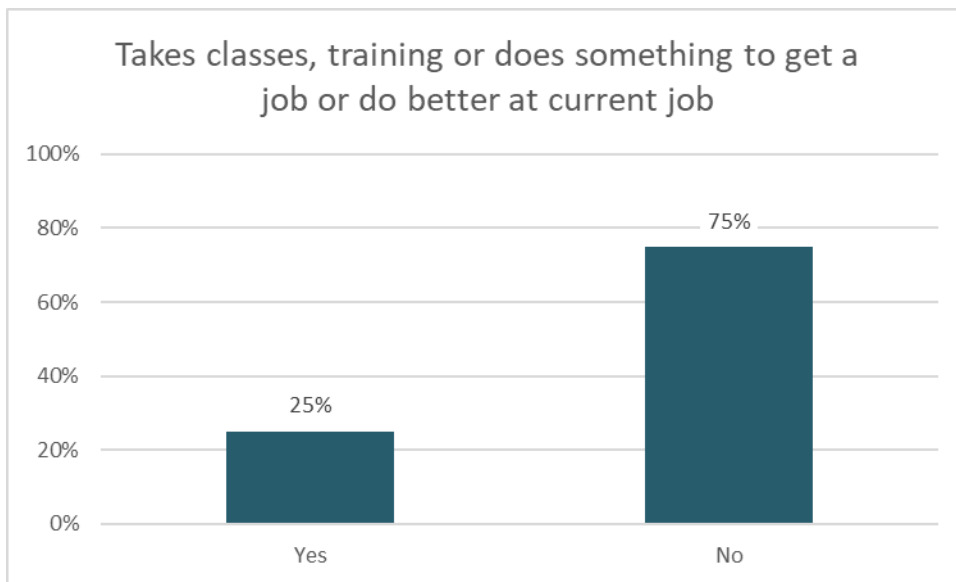


Table 31. Takes classes, training or does something to get a job or do better at current job ('yes' responses only)

Regional Center	Yes	No	N
ACRC	33%	67%	227
CVRC	31%	69%	206
ELARC	23%	77%	224
FNRC	15%	85%	276
FDLRC	27%	73%	220
GGRC	12%	88%	199
HRC	33%	67%	233
IRC	27%	73%	220
KRC	26%	74%	240
NBRC	24%	76%	254
NLACRC	21%	79%	240
RCRC	16%	84%	315
RCEB	23%	77%	213
RCOC	29%	71%	230
SARC	32%	68%	200
SDRC	15%	85%	201
SGPRC	24%	76%	195
SCLARC	19%	81%	229
TCRC	25%	75%	261
VMRC	37%	63%	230
WRC	30%	70%	233
CA	25%	75%	4,846
Weighted NCI-IDD Average	22%	78%	11,525

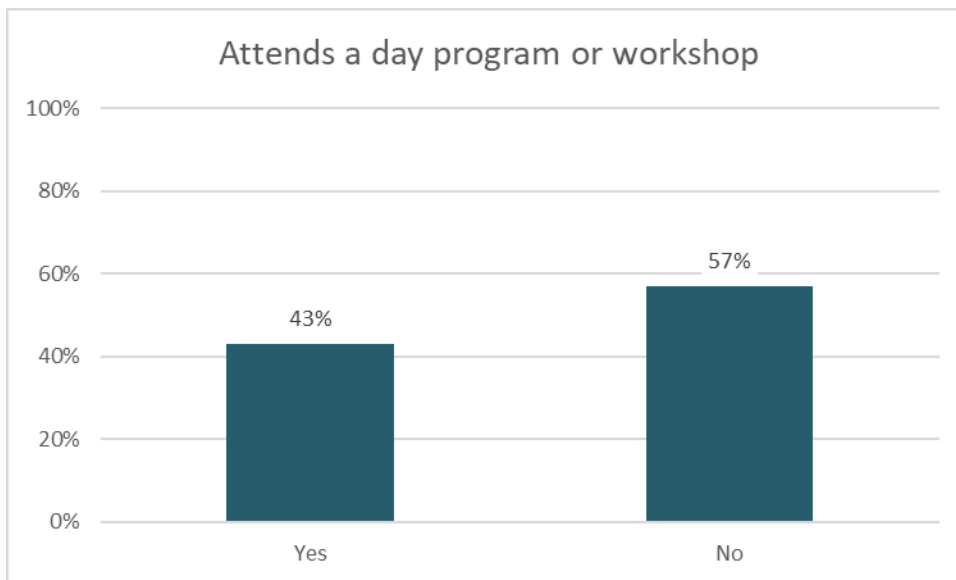


Table 32. Attends a day program or workshop ('yes' responses only)

Regional Center	Yes	No	N
ACRC	49%	51%	252
CVRC	58%	42%	218
ELARC	36%	64%	231
FNRC	36%	64%	282
FDLRC	35%	65%	220
GGRC	25%	75%	227
HRC	47%	53%	237
IRC	46%	54%	229
KRC	42%	58%	254
NBRC	32%	68%	259
NLACRC	40%	60%	245
RCRC	40%	60%	328
RCEB	52%	48%	218
RCOC	56%	44%	255
SARC	52%	48%	213
SDRC	20%	80%	224
SGPRC	43%	57%	201
SCLARC	37%	63%	233
TCRC	37%	63%	271
VMRC	54%	46%	244
WRC	36%	64%	240
<b>CA Average</b>	<b>43%</b>	<b>57%</b>	<b>5,081</b>
<b>Weighted NCI-IDD Average</b>	<b>42%</b>	<b>58%</b>	<b>12,004</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

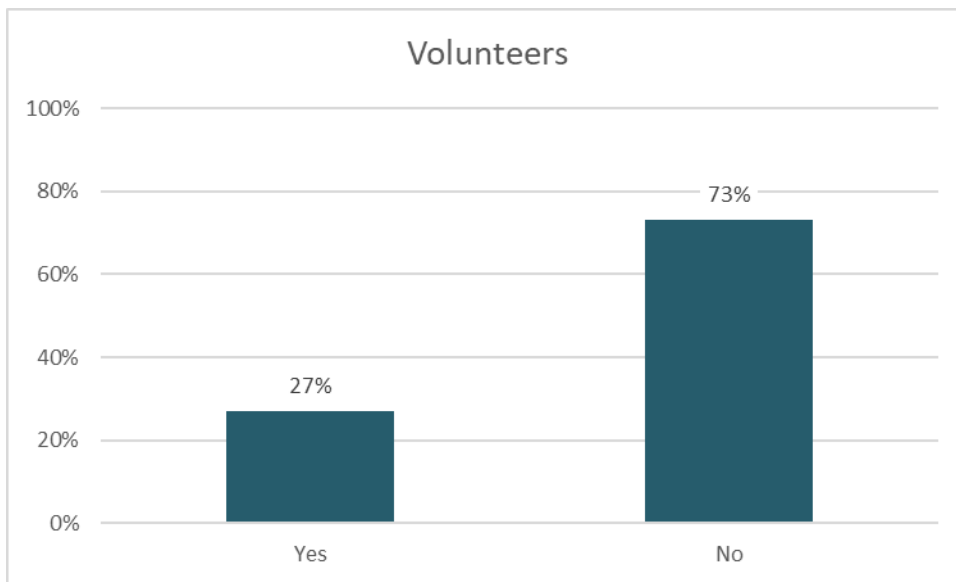


Table 33. Volunteers ('yes' responses only)

Regional Center	Yes	No	N
ACRC	37%	63%	238
CVRC	39%	61%	199
ELARC	19%	81%	223
FNRC	22%	78%	277
FDLRC	27%	73%	217
GGRC	13%	87%	213
HRC	23%	77%	231
IRC	38%	62%	224
KRC	34%	66%	244
NBRC	23%	77%	251
NLACRC	16%	84%	246
RCRC	24%	76%	320
RCEB	22%	78%	215
RCOC	31%	69%	226
SARC	28%	72%	204
SDRC	16%	84%	203
SGPRC	23%	77%	195
SCLARC	18%	82%	231
TCRC	30%	70%	263
VMRC	37%	63%	232
WRC	20%	80%	230
<b>CA Average</b>	<b>27%</b>	<b>73%</b>	<b>4,882</b>
<b>Weighted NCI-IDD Average</b>	<b>28%</b>	<b>82%</b>	<b>11,626</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## Community Inclusion, Participation and Leisure

*People have support to participate in everyday community activities.*

**Note:** These data were collected between July 1, 2020 and June 30, 2021. State and provider-level restrictions around COVID-19 as well as individual preference may significantly impact outcomes reported in this chapter.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

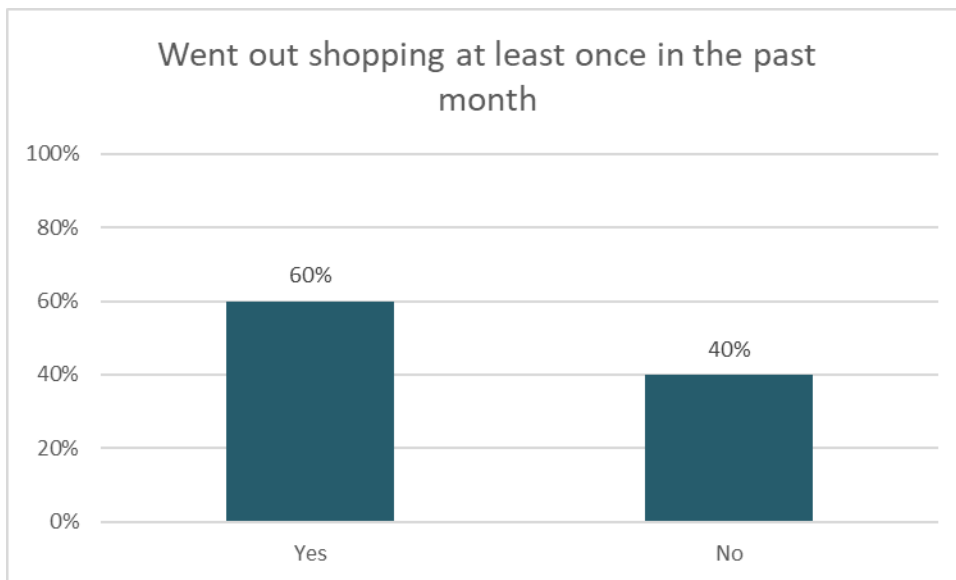


Table 34. Went out shopping at least once in the past month (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	61%	39%	405
CVRC	56%	44%	428
ELARC	65%	35%	400
FNRC	67%	33%	435
FDLRC	59%	41%	395
GGRC	41%	59%	403
HRC	60%	40%	407
IRC	63%	37%	394
KRC	76%	24%	403
NBRC	61%	39%	414
NLACRC	57%	43%	401
RCRC	77%	23%	451
RCEB	58%	42%	402
RCOC	50%	50%	403
SARC	56%	44%	405
SDRC	50%	50%	414
SGPRC	58%	42%	410
SCLARC	68%	32%	402
TCRC	72%	28%	404
VMRC	64%	36%	398
WRC	64%	36%	402
<b>CA Average</b>	<b>60%</b>	<b>40%</b>	<b>8,576</b>
<b>Weighted NCI-IDD Average</b>	<b>68%</b>	<b>32%</b>	<b>19,549</b>

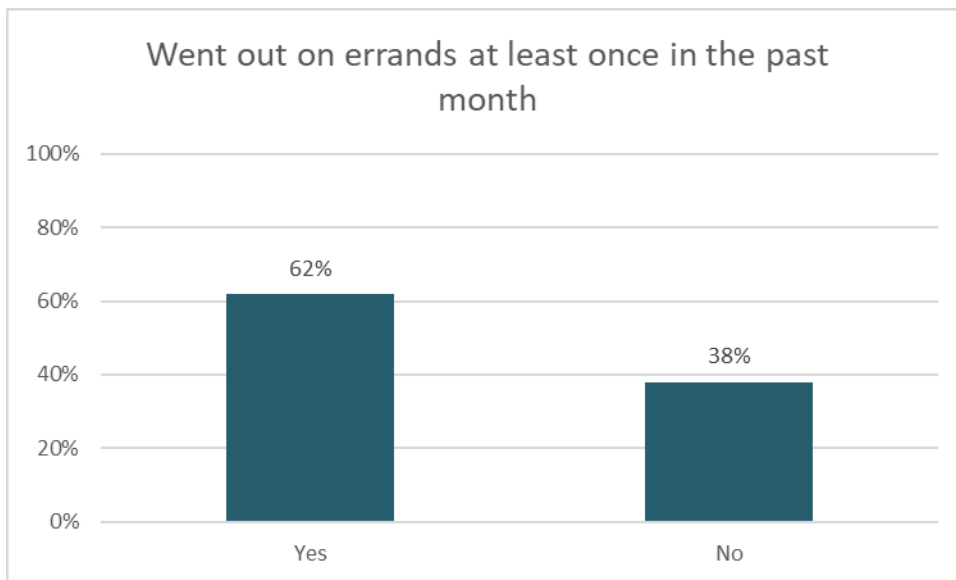


Table 35. Went out on errands at least once in the past month (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	59%	41%	399
CVRC	60%	40%	425
ELARC	62%	38%	400
FNRC	71%	29%	434
FDLRC	55%	45%	394
GGRC	43%	57%	399
HRC	63%	37%	409
IRC	66%	34%	395
KRC	76%	25%	400
NBRC	66%	34%	411
NLACRC	59%	41%	399
RCRC	75%	25%	449
RCEB	60%	40%	399
RCOC	62%	38%	402
SARC	60%	40%	407
SDRC	55%	45%	410
SGPRC	60%	40%	401
SCLARC	60%	40%	397
TCRC	73%	27%	404
VMRC	58%	42%	395
WRC	68%	32%	402
<b>CA Average</b>	<b>62%</b>	<b>38%</b>	<b>8,531</b>
<b>Weighted NCI-IDD Average</b>	<b>72%</b>	<b>28%</b>	<b>19,393</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

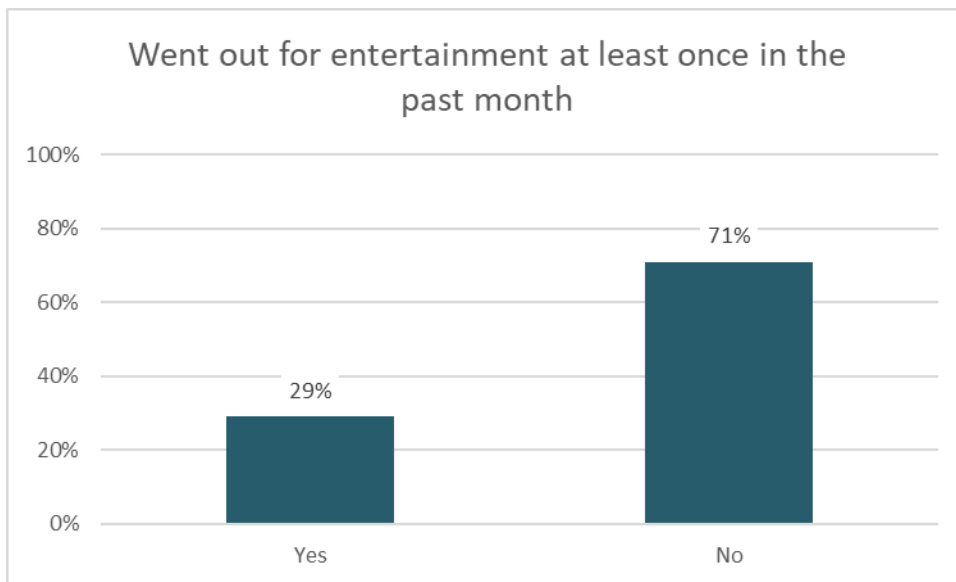


Table 36. Went out for entertainment at least once in the past month (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	29%	71%	404
CVRC	31%	69%	429
ELARC	29%	71%	398
FNRC	34%	66%	436
FDLRC	24%	76%	395
GGRC	16%	84%	402
HRC	30%	70%	406
IRC	33%	67%	394
KRC	38%	62%	401
NBRC	29%	71%	412
NLACRC	24%	76%	402
RCRC	45%	55%	450
RCEB	24%	76%	402
RCOC	30%	70%	399
SARC	21%	79%	406
SDRC	26%	74%	414
SGPRC	32%	68%	402
SCLARC	32%	68%	405
TCRC	39%	61%	410
VMRC	28%	72%	398
WRC	23%	77%	407
<b>CA Average</b>	<b>29%</b>	<b>71%</b>	<b>8,572</b>
<b>Weighted NCI-IDD Average</b>	<b>40%</b>	<b>60%</b>	<b>19,517</b>



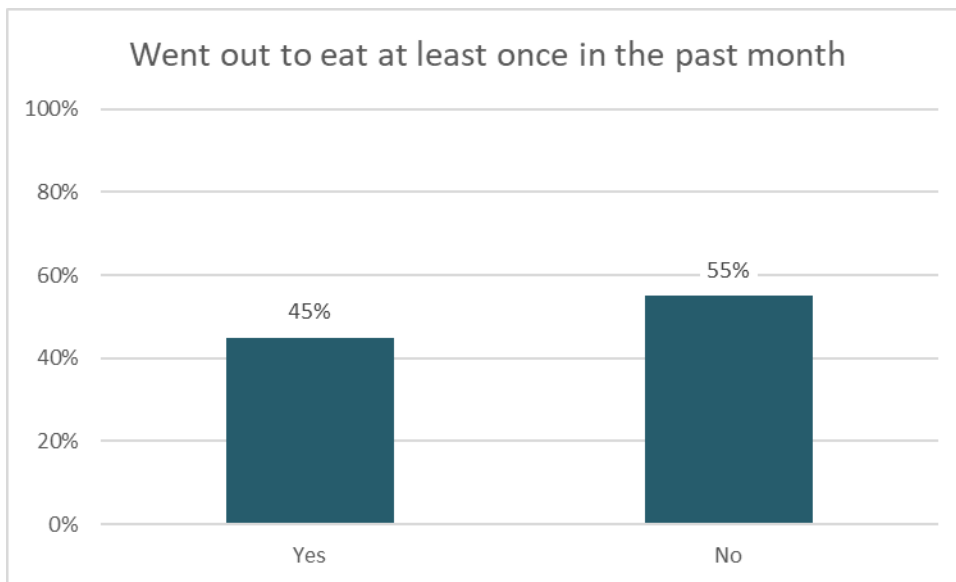


Table 37. Went out to eat at least once in the past month (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	53%	47%	405
CVRC	56%	44%	427
ELARC	50%	50%	399
FNRC	56%	44%	434
FDLRC	44%	56%	395
GGRC	20%	80%	402
HRC	45%	55%	406
IRC	57%	43%	395
KRC	65%	35%	404
NBRC	51%	49%	409
NLACRC	39%	61%	402
RCRC	59%	41%	452
RCEB	38%	62%	402
RCOC	44%	56%	405
SARC	30%	70%	406
SDRC	21%	79%	416
SGPRC	43%	57%	408
SCLARC	50%	50%	402
TCRC	62%	38%	410
VMRC	53%	47%	397
WRC	40%	60%	407
<b>CA Average</b>	<b>45%</b>	<b>55%</b>	<b>8,583</b>
<b>Weighted NCI-IDD Average</b>	<b>58%</b>	<b>42%</b>	<b>19,571</b>

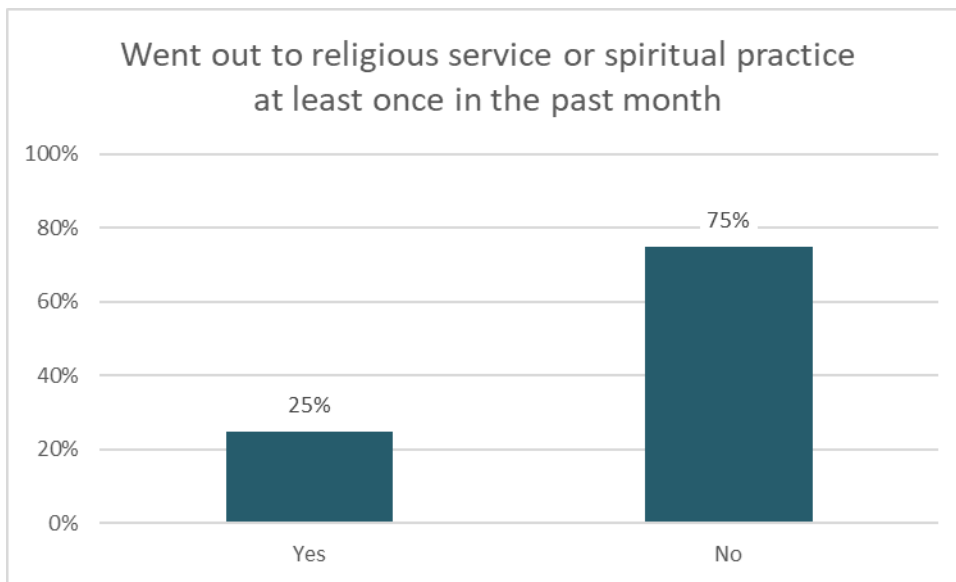


Table 38. Went out to religious service or spiritual practice at least once in the past month (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	26%	74%	405
CVRC	30%	70%	425
ELARC	26%	75%	400
FNRC	19%	81%	431
FDLRC	26%	74%	396
GGRC	17%	83%	399
HRC	25%	75%	401
IRC	38%	62%	395
KRC	31%	69%	400
NBRC	20%	80%	413
NLACRC	20%	80%	403
RCRC	16%	84%	449
RCEB	19%	81%	401
RCOC	31%	69%	401
SARC	21%	79%	406
SDRC	18%	82%	413
SGPRC	26%	74%	409
SCLARC	25%	75%	405
TCRC	28%	72%	411
VMRC	28%	72%	399
WRC	24%	76%	405
<b>CA Average</b>	<b>25%</b>	<b>75%</b>	<b>8,567</b>
<b>Weighted NCI-IDD Average</b>	<b>24%</b>	<b>76%</b>	<b>19,508</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

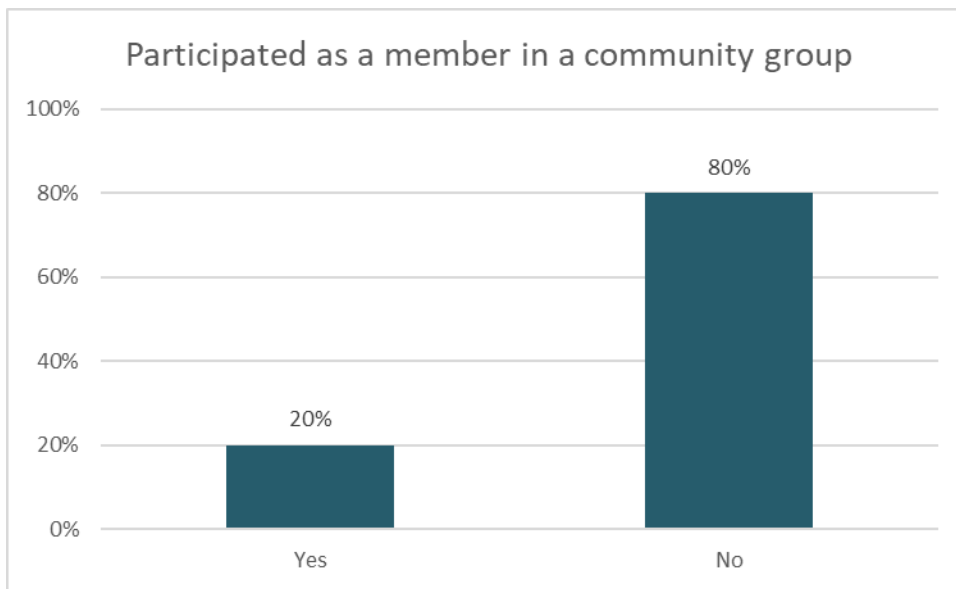


Table 39. Participated as a member in a community group (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	26%	74%	404
CVRC	21%	79%	428
ELARC	18%	82%	402
FNRC	15%	85%	431
FDLRC	23%	77%	396
GGRC	11%	89%	402
HRC	19%	81%	406
IRC	27%	73%	399
KRC	22%	78%	402
NBRC	17%	83%	408
NLACRC	14%	86%	406
RCRC	20%	80%	446
RCEB	18%	82%	400
RCOC	26%	74%	406
SARC	19%	81%	407
SDRC	14%	86%	413
SGPRC	13%	87%	402
SCLARC	14%	86%	403
TCRC	25%	75%	407
VMRC	20%	80%	397
WRC	22%	78%	404
<b>CA Average</b>	<b>20%</b>	<b>80%</b>	<b>8,569</b>
<b>Weighted NCI-IDD Average</b>	<b>26%</b>	<b>74%</b>	<b>19,548</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

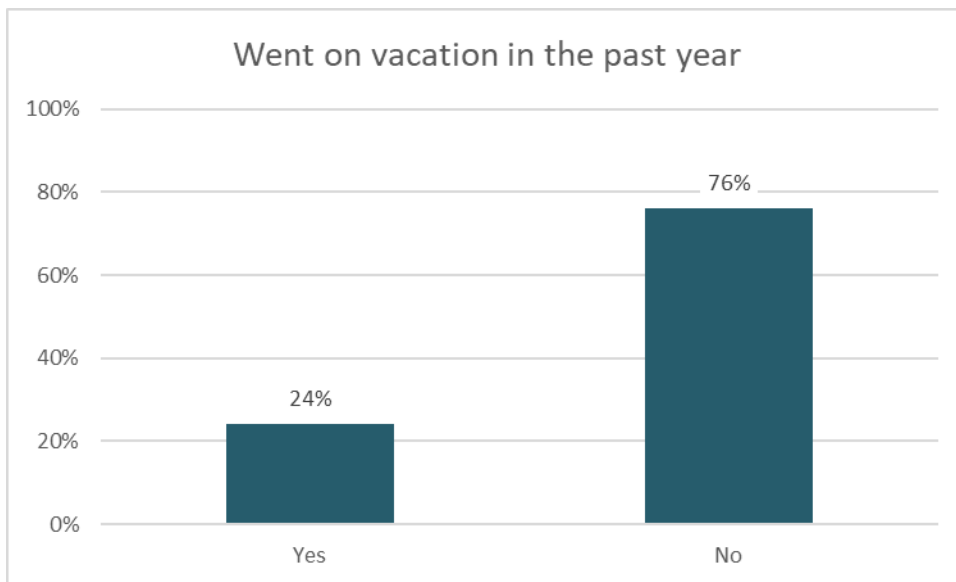


Table 40. Went on vacation in the past year (proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	26%	74%	405
CVRC	28%	72%	430
ELARC	24%	76%	401
FNRC	27%	73%	434
FDLRC	23%	77%	396
GGRC	19%	81%	402
HRC	25%	75%	407
IRC	32%	68%	397
KRC	32%	68%	404
NBRC	23%	77%	411
NLACRC	27%	73%	406
RCRC	29%	71%	454
RCEB	16%	84%	401
RCOC	27%	73%	407
SARC	18%	82%	406
SDRC	14%	86%	414
SGPRC	22%	78%	407
SCLARC	21%	79%	404
TCRC	28%	72%	411
VMRC	25%	75%	394
WRC	22%	78%	406
<b>CA Average</b>	<b>24%</b>	<b>76%</b>	<b>8,597</b>
<b>Weighted NCI-IDD Average</b>	<b>25%</b>	<b>75%</b>	<b>19,565</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

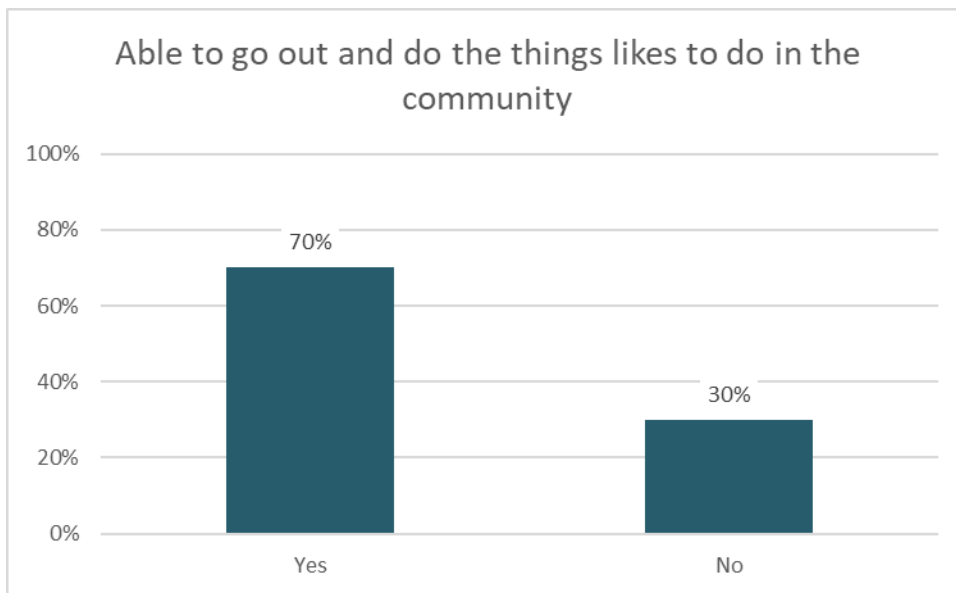


Table 41. Able to go out and do the things likes to do in the community ('yes' responses only)

Regional Center	Yes	No	N
ACRC	67%	33%	242
CVRC	73%	27%	216
ELARC	77%	23%	221
FNRC	63%	37%	276
FDLRC	72%	28%	216
GGRC	71%	29%	215
HRC	70%	30%	230
IRC	69%	31%	223
KRC	77%	23%	247
NBRC	61%	39%	258
NLACRC	68%	32%	241
RCRC	70%	30%	320
RCEB	69%	31%	215
RCOC	78%	22%	235
SARC	71%	29%	199
SDRC	64%	36%	211
SGPRC	71%	29%	201
SCLARC	72%	28%	222
TCRC	77%	23%	266
VMRC	73%	27%	237
WRC	67%	33%	227
<b>CA Average</b>	<b>70%</b>	<b>30%</b>	<b>4,918</b>
<b>Weighted NCI-IDD Average</b>	<b>75%</b>	<b>25%</b>	<b>11,602</b>

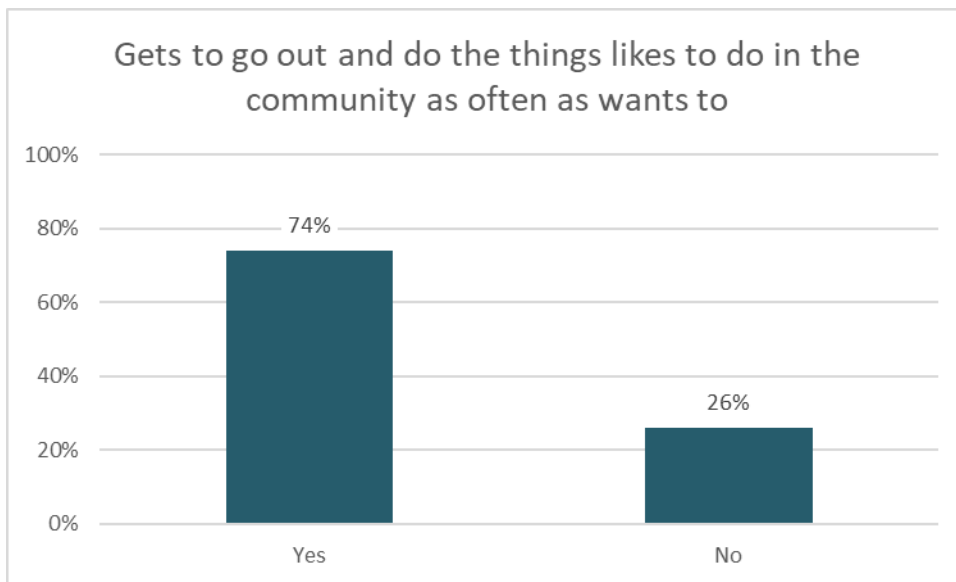


Table 42. Gets to go out and do the things likes to do in the community as often as wants to ('yes' responses only)

Regional Center	Yes	No	N
ACRC	76%	24%	209
CVRC	83%	17%	195
ELARC	72%	28%	195
FNRC	63%	37%	238
FDLRC	76%	24%	184
GGRC	72%	28%	176
HRC	69%	31%	193
IRC	75%	25%	193
KRC	73%	27%	227
NBRC	69%	31%	203
NLACRC	76%	24%	212
RCRC	72%	28%	299
RCEB	67%	33%	193
RCOC	80%	20%	205
SARC	74%	26%	164
SDRC	69%	31%	157
SGPRC	70%	30%	176
SCLARC	77%	23%	198
TCRC	76%	24%	238
VMRC	81%	19%	206
WRC	66%	34%	197
<b>CA Average</b>	<b>74%</b>	<b>26%</b>	<b>4,258</b>
<b>Weighted NCI-IDD Average</b>	<b>72%</b>	<b>28%</b>	<b>10,280</b>

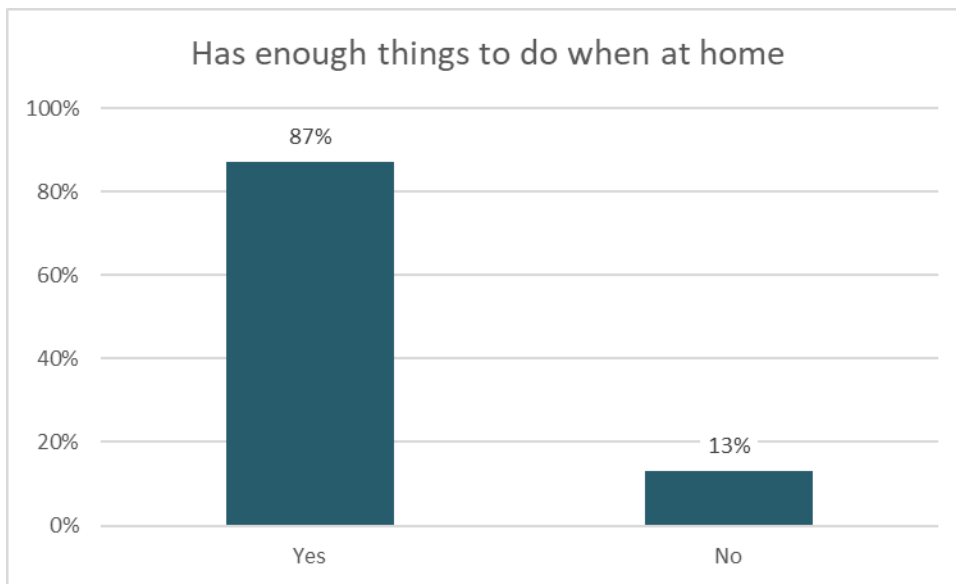


Table 43. Has enough things to do when at home ('yes' responses only)

Regional Center	Yes	No	N
ACRC	88%	12%	246
CVRC	86%	14%	222
ELARC	87%	13%	225
FNRC	89%	11%	279
FDLRC	84%	16%	221
GGRC	95%	5%	218
HRC	85%	15%	239
IRC	90%	10%	226
KRC	87%	13%	253
NBRC	84%	16%	261
NLACRC	86%	14%	245
RCRC	85%	15%	325
RCEB	85%	15%	213
RCOC	85%	15%	241
SARC	84%	16%	210
SDRC	91%	9%	219
SGPRC	84%	16%	203
SCLARC	85%	15%	230
TCRC	89%	11%	271
VMRC	89%	11%	240
WRC	83%	17%	233
<b>CA Average</b>	<b>87%</b>	<b>13%</b>	<b>5,020</b>
<b>Weighted NCI-IDD Average</b>	<b>87%</b>	<b>13%</b>	<b>11,763</b>

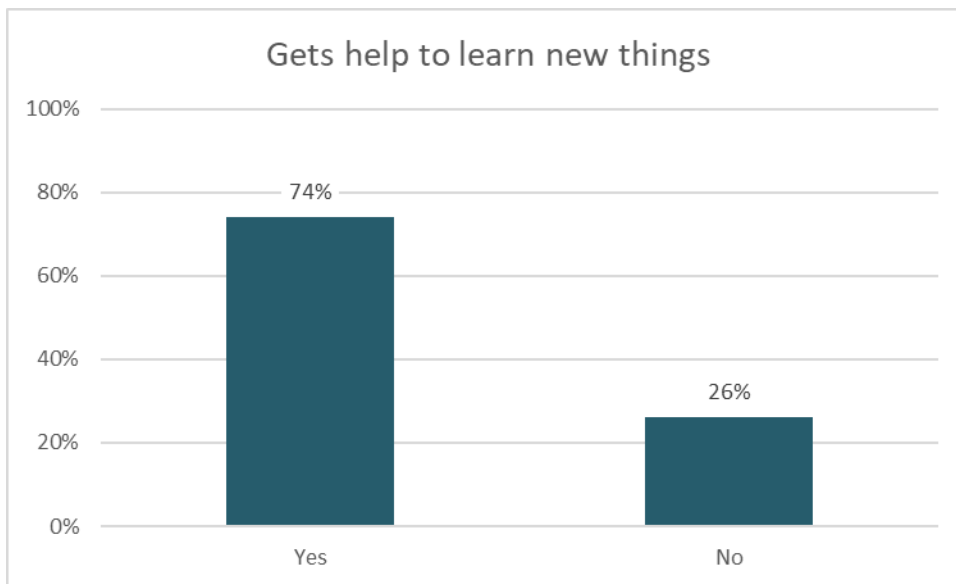


Table 44. Gets help to learn new things ('yes' responses only)

Regional Center	Yes	No	N
ACRC	78%	22%	245
CVRC	81%	19%	215
ELARC	75%	25%	217
FNRC	69%	31%	278
FDLRC	75%	25%	211
GGRC	77%	23%	206
HRC	72%	28%	234
IRC	70%	30%	220
KRC	71%	29%	247
NBRC	72%	28%	258
NLACRC	63%	37%	237
RCRC	68%	32%	317
RCEB	77%	23%	214
RCOC	77%	23%	242
SARC	76%	25%	200
SDRC	82%	18%	202
SGPRC	62%	38%	195
SCLARC	77%	23%	220
TCRC	71%	29%	263
VMRC	79%	21%	236
WRC	80%	20%	229
<b>CA Average</b>	<b>74%</b>	<b>26%</b>	<b>4,886</b>
<b>Weighted NCI-IDD Average</b>	<b>79%</b>	<b>21%</b>	<b>11,553</b>



## Relationships

*People have friends and relationships.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

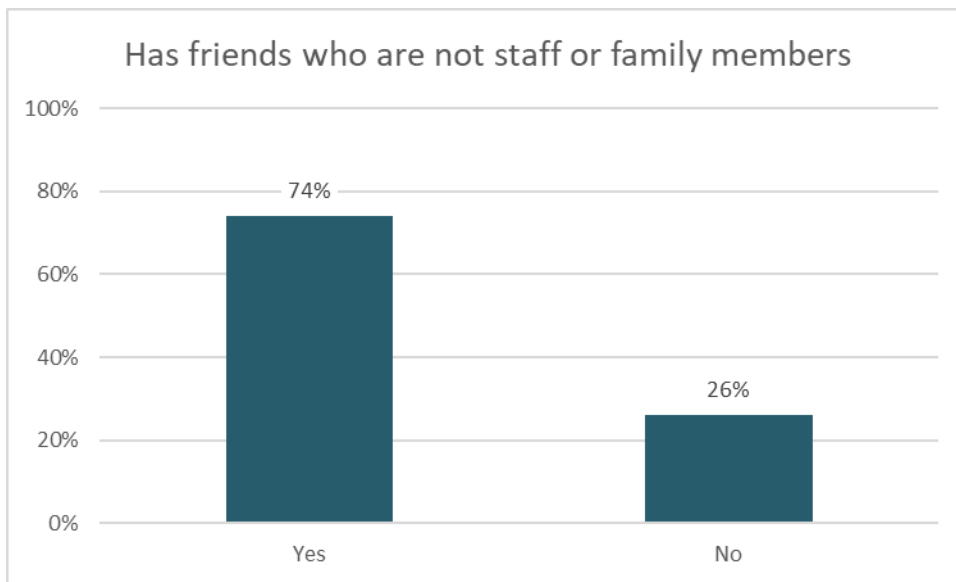


Table 45. Has friends who are not staff or family members ('yes, has friends who are not staff or family' responses only)

Regional Center	Yes	No	N
ACRC	69%	31%	246
CVRC	70%	30%	219
ELARC	80%	20%	228
FNRC	79%	21%	280
FDLRC	73%	27%	223
GGRC	74%	26%	223
HRC	77%	23%	237
IRC	70%	30%	225
KRC	74%	26%	253
NBRC	77%	23%	260
NLACRC	77%	23%	247
RCRC	76%	24%	325
RCEB	75%	25%	216
RCOC	72%	28%	250
SARC	70%	30%	209
SDRC	78%	22%	229
SGPRC	75%	25%	199
SCLARC	71%	29%	232
TCRC	78%	22%	268
VMRC	69%	31%	237
WRC	77%	23%	238
<b>CA Average</b>	<b>74%</b>	<b>26%</b>	<b>5,044</b>
<b>Weighted NCI-IDD Average</b>	<b>77%</b>	<b>23%</b>	<b>11,866</b>

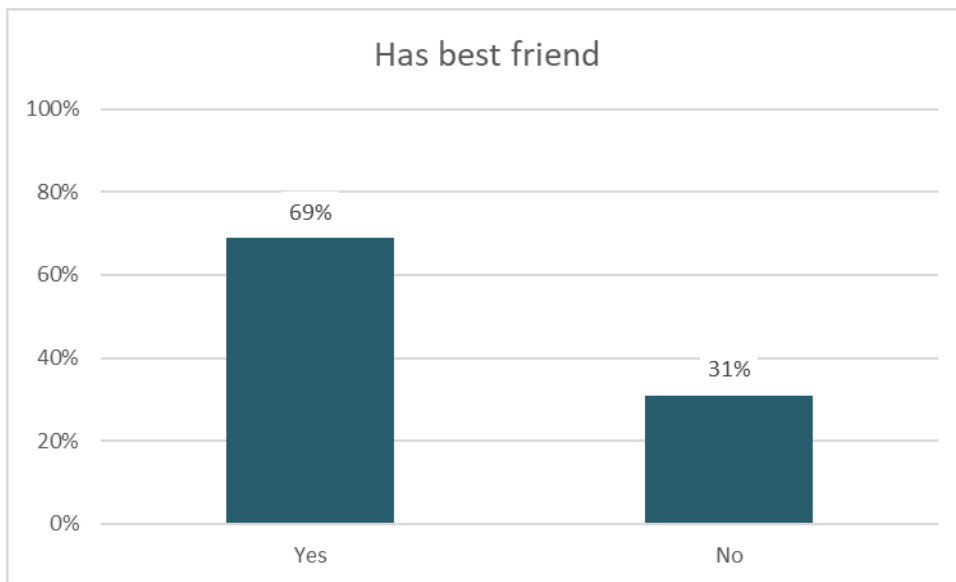


Table 46. Has best friend (may be staff or family); 'yes' responses only

Regional Center	Yes	No	N
ACRC	75%	25%	237
CVRC	73%	27%	208
ELARC	67%	33%	224
FNRC	75%	25%	274
FDLRC	63%	37%	214
GGRC	73%	27%	215
HRC	70%	30%	231
IRC	75%	25%	217
KRC	73%	27%	246
NBRC	70%	30%	250
NLACRC	62%	38%	241
RCRC	69%	31%	311
RCEB	64%	36%	211
RCOC	70%	30%	241
SARC	59%	41%	195
SDRC	69%	31%	216
SGPRC	67%	33%	186
SCLARC	61%	39%	228
TCRC	72%	28%	264
VMRC	67%	33%	227
WRC	69%	31%	226
<b>CA Average</b>	<b>69%</b>	<b>31%</b>	<b>4,862</b>
<b>Weighted NCI-IDD Average</b>	<b>72%</b>	<b>28%</b>	<b>11,391</b>

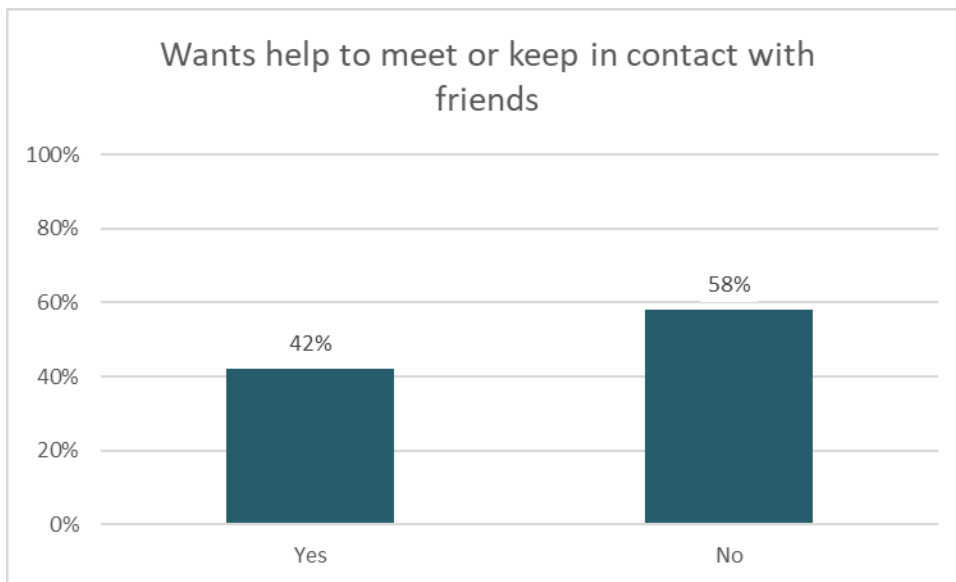


Table 47. Wants help to meet or keep in contact with friends ('yes' and 'maybe' responses)

Regional Center	Yes	No	N
ACRC	40%	60%	238
CVRC	42%	58%	212
ELARC	39%	61%	216
FNRC	31%	69%	270
FDLRC	41%	59%	205
GGRC	35%	65%	203
HRC	48%	52%	224
IRC	58%	42%	216
KRC	42%	58%	241
NBRC	39%	61%	249
NLACRC	40%	60%	232
RCRC	29%	71%	308
RCEB	35%	65%	205
RCOC	53%	47%	232
SARC	43%	57%	199
SDRC	36%	64%	208
SGPRC	42%	58%	191
SCLARC	44%	56%	221
TCRC	38%	62%	254
VMRC	31%	69%	227
WRC	28%	72%	221
<b>CA Average</b>	<b>42%</b>	<b>58%</b>	<b>4,772</b>
<b>Weighted NCI-IDD Average</b>	<b>46%</b>	<b>54%</b>	<b>11,250</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

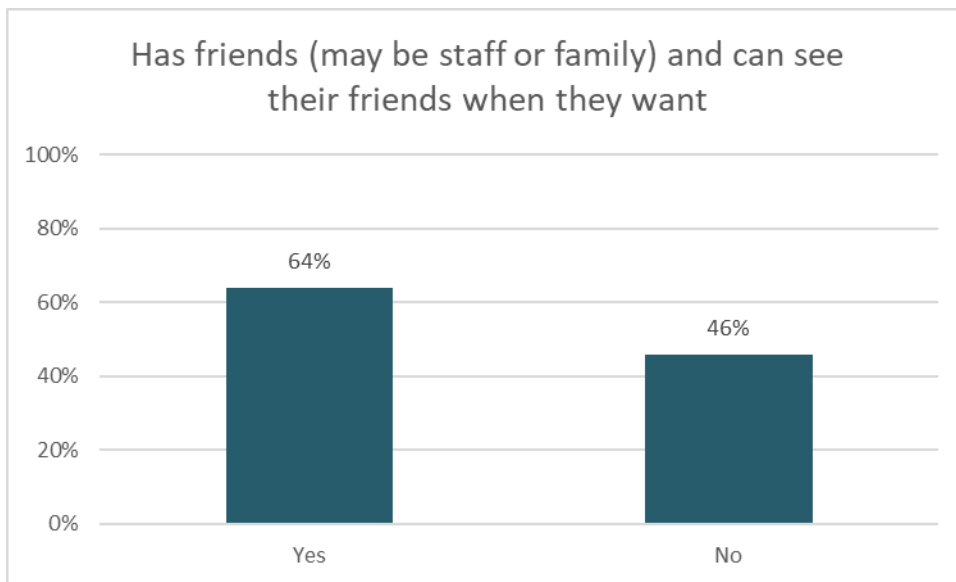


Table 48. Has friends (may be staff or family) and can see their friends when they want ('yes' responses only)

Regional Center	Yes	No	N
ACRC	59%	41%	203
CVRC	70%	30%	184
ELARC	59%	41%	189
FNRC	66%	34%	241
FDLRC	66%	34%	175
GGRC	75%	25%	185
HRC	61%	39%	199
IRC	64%	36%	192
KRC	70%	30%	212
NBRC	65%	35%	225
NLACRC	63%	37%	197
RCRC	68%	32%	277
RCEB	59%	41%	177
RCOC	73%	27%	205
SARC	69%	31%	155
SDRC	60%	40%	182
SGPRC	56%	44%	169
SCLARC	63%	37%	177
TCRC	69%	31%	230
VMRC	61%	39%	197
WRC	53%	47%	205
<b>CA Average</b>	<b>64%</b>	<b>46%</b>	<b>4,176</b>
<b>Weighted NCI-IDD Average</b>	<b>69%</b>	<b>31%</b>	<b>10,171</b>

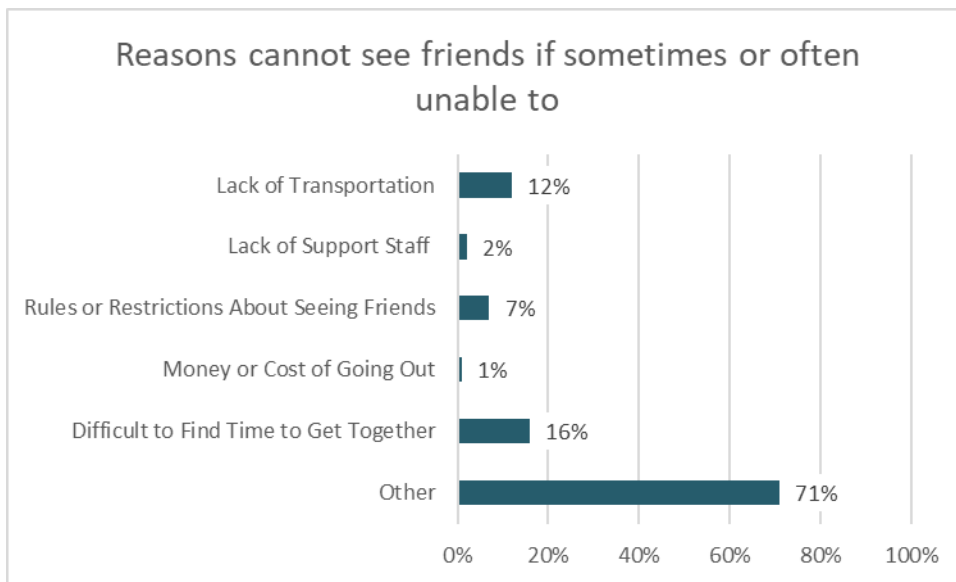


Table 49. Reasons cannot see friends if sometimes or often unable to

Categories are not mutually exclusive

Regional Center	Lack of Transportation	Lack of Support Staff	Rules or Restrictions About Seeing Friends	Money or Cost of Going Out	Difficult to Find Time to Get Together	Other	N
ACRC	8%	1%	6%	4%	13%	80%	83
CVRC	11%	0%	7%	2%	14%	64%	56
ELARC	9%	3%	1%	3%	22%	68%	77
FNRC	13%	0%	10%	4%	22%	73%	82
FDLRC	17%	5%	8%	2%	19%	73%	59
GGRC	11%	2%	11%	0%	9%	70%	47
HRC	12%	0%	5%	0%	17%	69%	77
IRC	17%	3%	9%	3%	23%	70%	70
KRC	18%	3%	6%	0%	31%	55%	62
NBRC	13%		8%	0%	19%	70%	77
NLACRC	14%	4%	10%	0%	13%	74%	72
RCRC	21%	1%	3%	2%	25%	60%	89
RCEB	7%	0%	11%	1%	7%	76%	72
RCOC	16%	0%	9%	2%	5%	78%	55
SARC	10%	2%	6%	0%	10%	63%	48
SDRC	4%	0%	7%	0%	11%	78%	72
SGPRC	11%	3%	1%	0%	19%	68%	75
SCLARC	6%	6%	8%	0%	15%	74%	66
TCRC	21%	3%	9%	1%	31%	51%	70
VMRC	16%	3%	3%	3%	11%	70%	76
WRC	2%	1%	9%	0%	12%	81%	97
CA Average	12%	2%	7%	1%	16%	71%	1,482
Weighted NCI-IDD Average	18%	5%	8%	3%	17%	63%	3,269

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

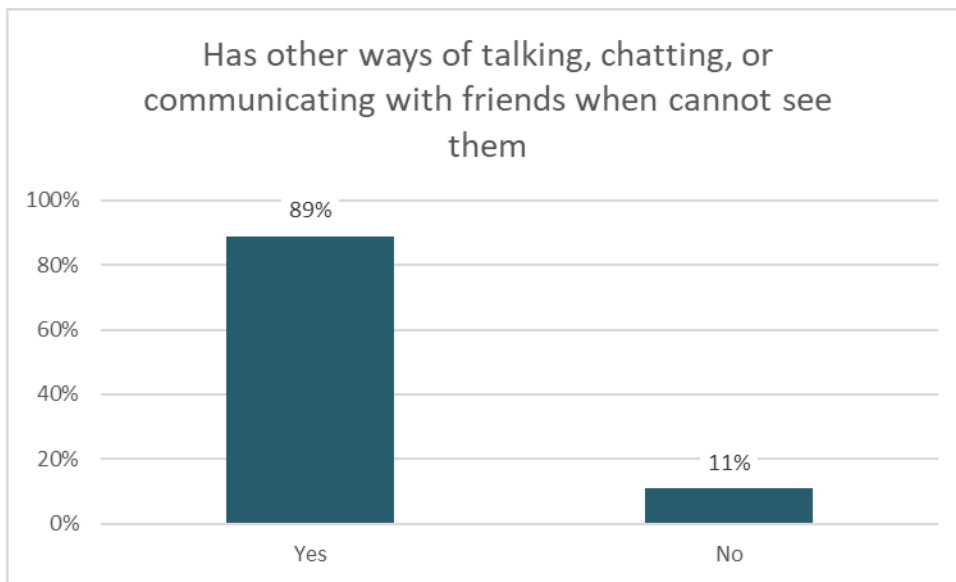


Table 50. Has other ways of talking, chatting, or communicating with friends when cannot see them ('yes' responses only)

Regional Center	Yes	No	N
ACRC	93%	7%	203
CVRC	86%	14%	184
ELARC	90%	10%	186
FNRC	83%	17%	234
FDLRC	91%	9%	169
GGRC	90%	10%	183
HRC	86%	14%	193
IRC	86%	14%	194
KRC	88%	12%	213
NBRC	91%	9%	220
NLACRC	91%	9%	200
RCRC	91%	9%	273
RCEB	91%	9%	172
RCOC	86%	14%	207
SARC	82%	18%	158
SDRC	93%	7%	175
SGPRC	88%	13%	160
SCLARC	90%	10%	177
TCRC	92%	8%	230
VMRC	92%	8%	197
WRC	93%	7%	203
<b>CA Average</b>	<b>89%</b>	<b>11%</b>	<b>4,131</b>
<b>Weighted NCI-IDD Average</b>	<b>87%</b>	<b>13%</b>	<b>10,110</b>

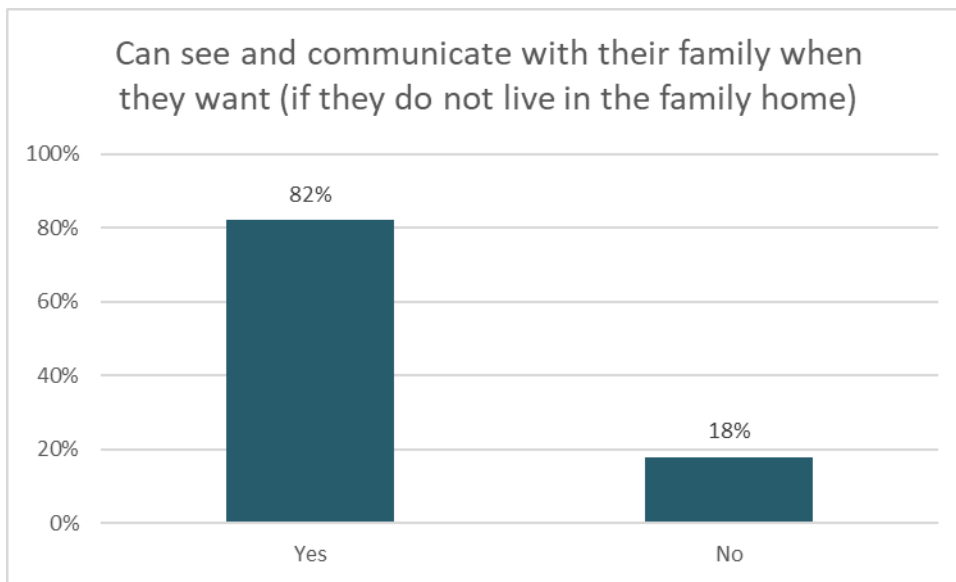


Table 51. Can see and communicate with their family when they want (among those who *do not live in the family home*; 'yes, sees family whenever wants', or 'chooses not to see family' responses only)

Regional Center	Yes	No	N
ACRC	81%	19%	114
CVRC	79%	21%	96
ELARC	83%	17%	47
FNRC	82%	18%	181
FDLRC	82%	18%	67
GGRC	84%	16%	116
HRC	74%	26%	69
IRC	79%	21%	117
KRC	80%	20%	106
NBRC	78%	22%	123
NLACRC	81%	19%	95
RCRC	84%	16%	174
RCEB	84%	16%	121
RCOC	89%	11%	116
SARC	76%	24%	95
SDRC	88%	12%	117
SGPRC	73%	27%	78
SCLARC	79%	21%	67
TCRC	87%	13%	116
VMRC	80%	20%	107
WRC	83%	17%	72
<b>CA Average</b>	<b>82%</b>	<b>18%</b>	<b>2,194</b>
<b>Weighted NCI-IDD Average</b>	<b>82%</b>	<b>18%</b>	<b>6,246</b>



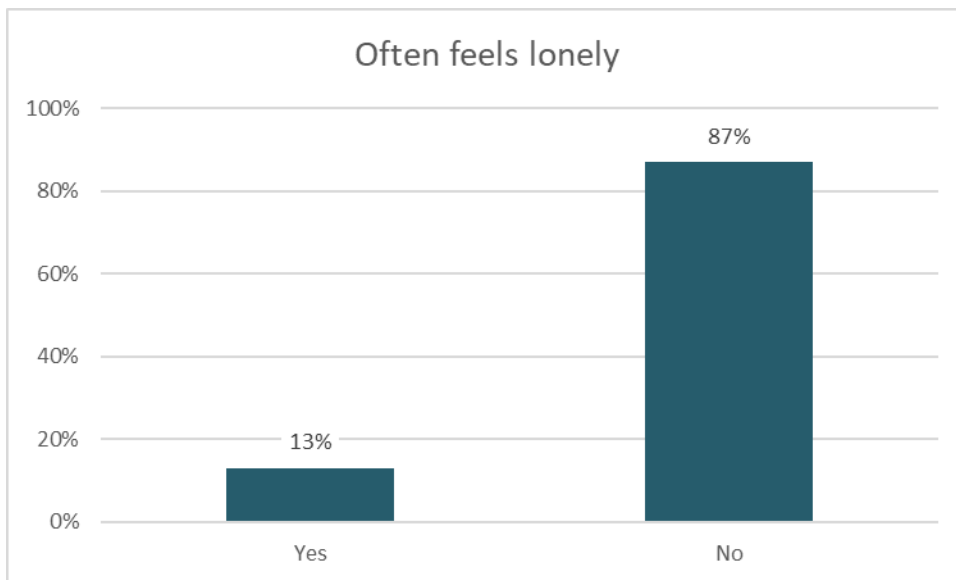


Table 52. Often feels lonely ('yes, often' responses only)

Regional Center	Yes	No	N
ACRC	15%	85%	242
CVRC	17%	83%	209
ELARC	6%	94%	222
FNRC	15%	85%	278
FDLRC	12%	88%	217
GGRC	10%	90%	225
HRC	15%	85%	236
IRC	10%	90%	216
KRC	11%	89%	249
NBRC	12%	88%	258
NLACRC	17%	83%	245
RCRC	11%	89%	322
RCEB	13%	87%	220
RCOC	16%	84%	236
SARC	11%	89%	209
SDRC	15%	85%	213
SGPRC	14%	86%	202
SCLARC	11%	89%	231
TCRC	14%	86%	266
VMRC	15%	85%	237
WRC	15%	85%	233
<b>CA Average</b>	<b>13%</b>	<b>87%</b>	<b>4,966</b>
<b>Weighted NCI-IDD Average</b>	<b>11%</b>	<b>89%</b>	<b>11,574</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

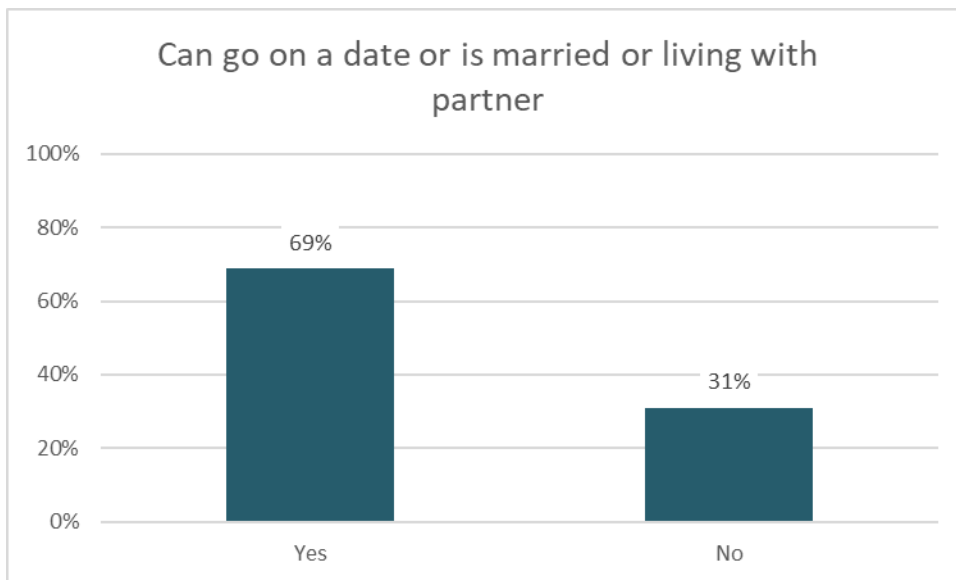


Table 53. Can go on a date or is married or living with partner ('yes, can date' or 'is married or living with partner' responses only)

Regional Center	Yes	No	N
ACRC	62%	38%	219
CVRC	68%	32%	204
ELARC	74%	26%	159
FNRC	74%	26%	228
FDLRC	71%	29%	166
GGRC	79%	21%	145
HRC	65%	35%	190
IRC	55%	45%	195
KRC	65%	35%	198
NBRC	73%	27%	199
NLACRC	73%	27%	206
RCRC	79%	21%	258
RCEB	78%	22%	181
RCOC	66%	34%	189
SARC	75%	25%	166
SDRC	72%	28%	169
SGPRC	73%	27%	154
SCLARC	68%	32%	176
TCRC	78%	22%	212
VMRC	63%	37%	220
WRC	70%	30%	195
<b>CA Average</b>	<b>69%</b>	<b>31%</b>	<b>4,029</b>
<b>Weighted NCI-IDD Average</b>	<b>73%</b>	<b>27%</b>	<b>9,439</b>

## Satisfaction

*People are satisfied with the services and supports they receive.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

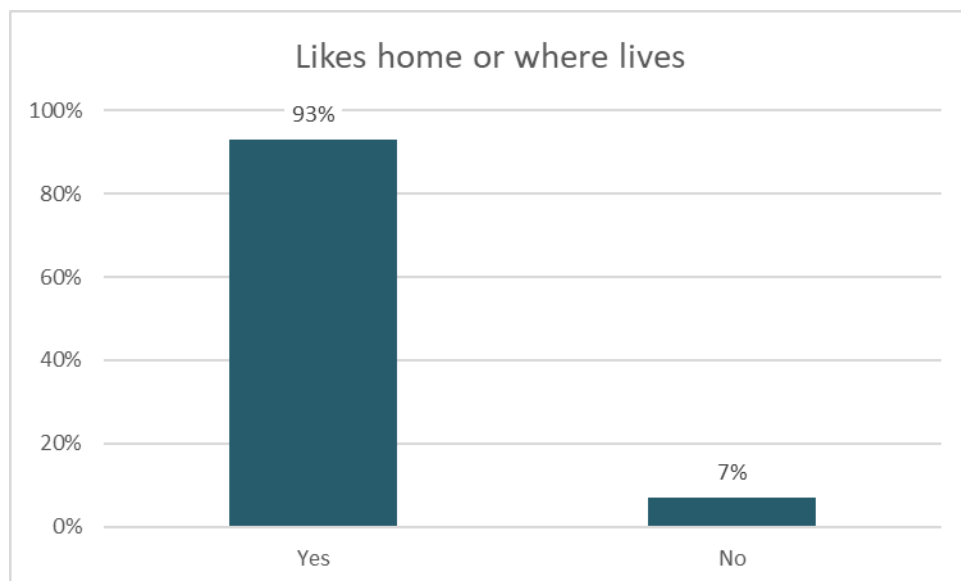


Table 54. Likes home or where lives ('yes' responses only)

Regional Center	Yes	No	N
ACRC	93%	7%	258
CVRC	90%	10%	228
ELARC	94%	6%	236
FNRC	88%	12%	286
FDLRC	91%	9%	226
GGRC	95%	5%	240
HRC	91%	9%	243
IRC	96%	4%	233
KRC	91%	9%	257
NBRC	93%	7%	270
NLACRC	91%	9%	251
RCRC	88%	12%	338
RCEB	94%	6%	224
RCOC	97%	3%	267
SARC	94%	6%	215
SDRC	92%	8%	237
SGPRC	91%	9%	208
SCLARC	92%	8%	234
TCRC	90%	10%	274
VMRC	92%	8%	248
WRC	91%	9%	240
CA Average	93%	7%	5,213
Weighted NCI-IDD Average	91%	9%	12,257

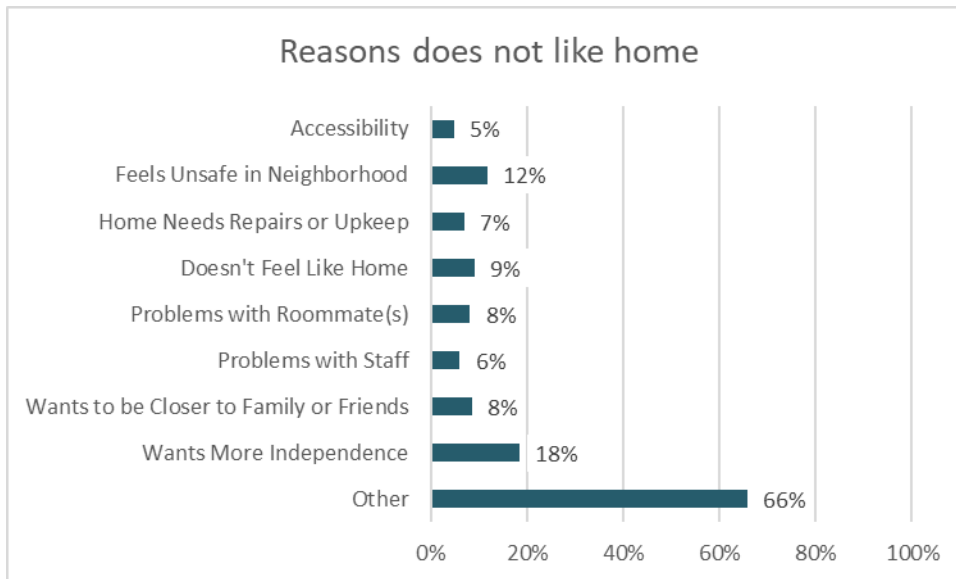


Table 55. Reasons does not like home (among those who do not like their home or where they live)

Categories are not mutually exclusive therefore N is not shown.

Regional Center	Accessibility	Feels Unsafe in Neighborhood	Home Needs Repairs or Upkeep	Doesn't Feel Like Home	Problems with Roommate(s)	Problems with Staff	Wants to be Closer to Family or Friends	Wants More Independence	Other
ACRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CVRC	0%	24%	10%	14%	14%	10%	10%	33%	57%
ELARC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
FNRC	0%	6%	3%	9%	11%	6%	9%	17%	60%
FDLRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
GGRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
HRC	0%	4%	4%	4%	13%	9%	4%	22%	65%
IRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
KRC	0%	22%	26%	9%	0%	4%	9%	22%	48%
NBRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NLACRC	9%	9%	9%	9%	5%	9%	14%	23%	50%
RCRC	5%	11%	8%	14%	0%	5%	3%	8%	59%
RCEB	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
RCOC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SARC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SDRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
TCRC	0%	7%	0%	4%	4%	4%	7%	18%	61%
VMRC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WRC	0%	23%	5%	18%	0%	0%	9%	18%	55%
CA Average	5%	12%	7%	9%	8%	6%	8%	18%	66%
Weighted NCI-IDD Average	3%	7%	6%	7%	15%	8%	13%	23%	52%

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

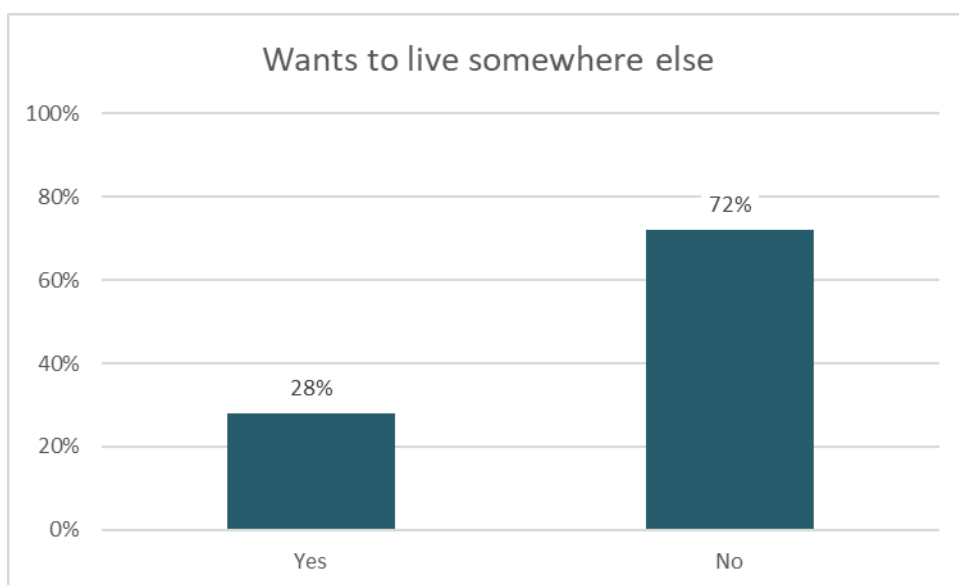


Table 56. Wants to live somewhere else ('yes' responses only)

Regional Center	Yes	No	N
ACRC	33%	67%	244
CVRC	32%	68%	215
ELARC	22%	78%	232
FNRC	25%	75%	279
FDLRC	27%	73%	225
GGRC	24%	76%	229
HRC	31%	69%	241
IRC	26%	74%	226
KRC	31%	69%	252
NBRC	28%	72%	257
NLACRC	27%	73%	248
RCRC	28%	72%	323
RCEB	29%	71%	217
RCOC	19%	81%	240
SARC	30%	70%	209
SDRC	28%	72%	225
SGPRC	22%	78%	199
SCLARC	23%	77%	229
TCRC	29%	71%	267
VMRC	33%	67%	239
WRC	32%	68%	226
<b>CA Average</b>	<b>28%</b>	<b>72%</b>	<b>5,022</b>
<b>Weighted NCI-IDD Average</b>	<b>27%</b>	<b>73%</b>	<b>11,828</b>

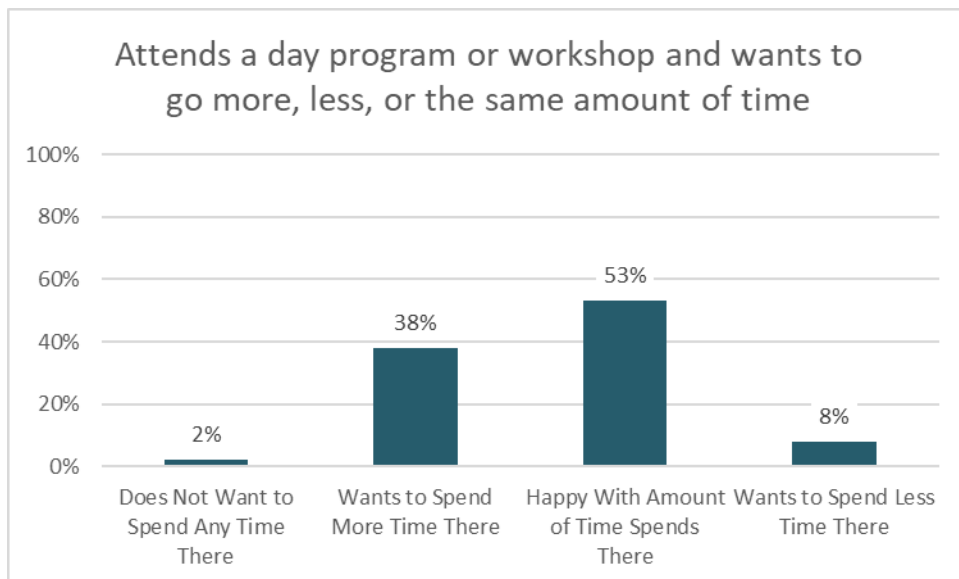


Table 57. Attends a day program or workshop and wants to go more, less, or the same amount of time

Regional Center	Does Not Want to Spend Any Time There	Wants to Spend More Time There	Happy With Amount of Time Spends There	Wants to Spend Less Time There	N
ACRC	1%	39%	48%	13%	109
CVRC	3%	45%	39%	13%	118
ELARC	4%	36%	56%	4%	78
FNRC	1%	45%	48%	6%	96
FDLRC	1%	37%	54%	8%	76
GGRC	4%	22%	56%	18%	45
HRC	2%	29%	59%	10%	97
IRC	2%	42%	51%	5%	100
KRC	2%	38%	58%	2%	98
NBRC	0%	47%	47%	7%	75
NLACRC	2%	37%	55%	6%	95
RCRC	0%	33%	64%	2%	123
RCEB	1%	36%	56%	6%	110
RCOC	0%	41%	52%	7%	125
SARC	0%	34%	58%	8%	105
SDRC	0%	54%	37%	9%	35
SGPRC	0%	19%	75%	6%	83
SCLARC	1%	40%	53%	6%	81
TCRC	2%	35%	58%	5%	95
VMRC	5%	35%	48%	12%	121
WRC	3%	36%	53%	9%	78
CA Average	2%	38%	53%	8%	1,943
Weighted NCI-IDD Average	2%	28%	60%	10%	4,947

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



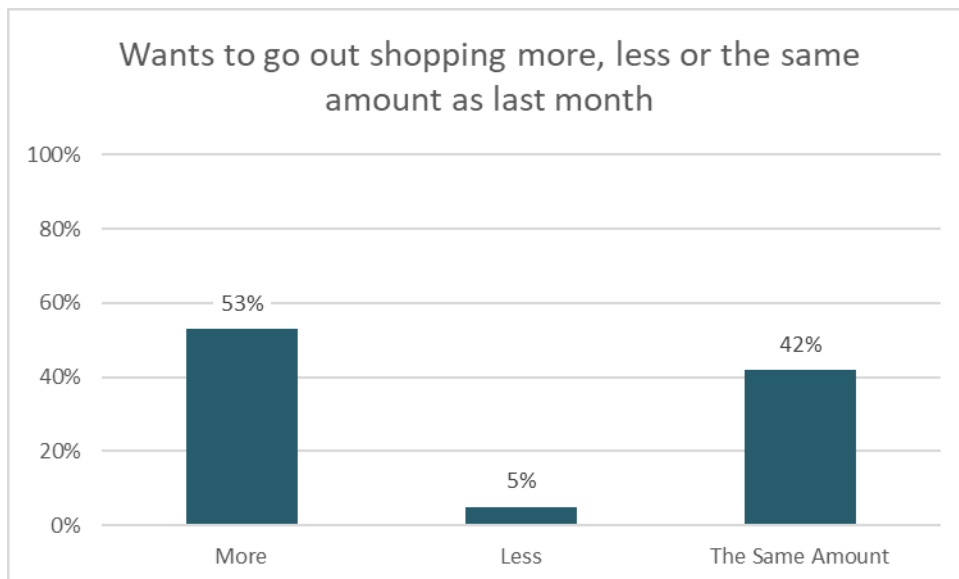


Table 58. Wants to go out shopping more, less or the same amount as last month (proxy respondents allowed)

Regional Center	More	Less	The Same Amount	N
ACRC	53%	3%	43%	395
CVRC	52%	6%	42%	415
ELARC	52%	8%	39%	396
FNRC	41%	4%	55%	429
FDLRC	52%	5%	43%	380
GGRC	46%	1%	53%	402
HRC	52%	8%	41%	400
IRC	57%	5%	38%	388
KRC	48%	8%	43%	398
NBRC	50%	4%	46%	408
NLACRC	54%	4%	42%	397
RCRC	37%	4%	59%	442
RCEB	55%	4%	41%	392
RCOC	64%	5%	31%	399
SARC	55%	4%	41%	404
SDRC	49%	2%	49%	403
SGPRC	56%	5%	39%	400
SCLARC	59%	6%	34%	394
TCRC	49%	7%	44%	407
VMRC	47%	7%	46%	383
WRC	53%	13%	34%	394
<b>CA Average</b>	<b>53%</b>	<b>5%</b>	<b>42%</b>	<b>8,426</b>
<b>Weighted NCI-IDD Average</b>	<b>49%</b>	<b>5%</b>	<b>46%</b>	<b>18,912</b>

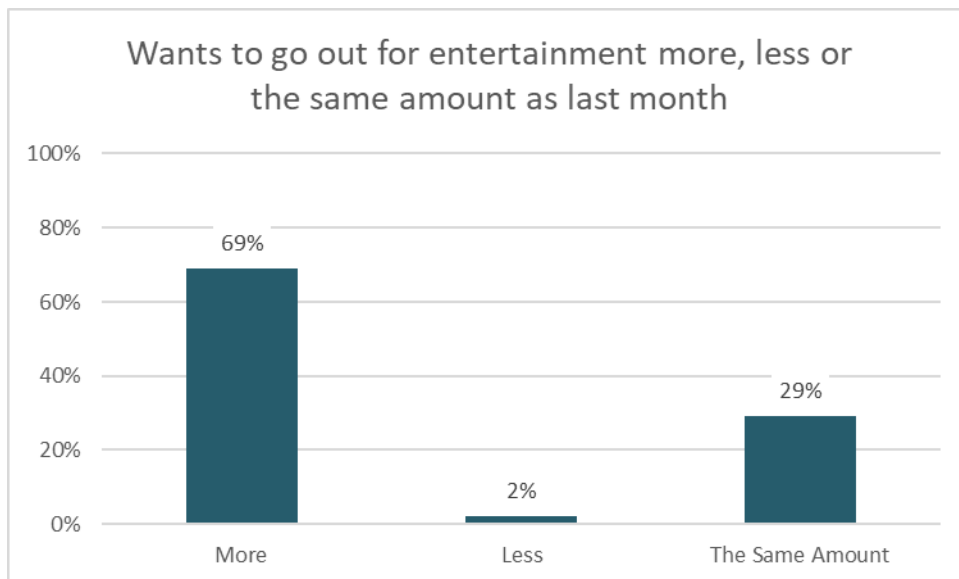


Table 59. Wants to go out for entertainment more, less or the same amount as last month (proxy respondents allowed)

Regional Center	More	Less	The Same Amount	N
ACRC	71%	3%	26%	390
CVRC	63%	2%	35%	411
ELARC	76%	3%	22%	394
FNRC	62%	1%	37%	428
FDLRC	68%	2%	30%	378
GGRC	59%	0%	40%	399
HRC	68%	3%	30%	402
IRC	71%	3%	26%	392
KRC	73%	2%	25%	396
NBRC	67%	3%	31%	395
NLACRC	72%	2%	26%	396
RCRC	64%	1%	35%	443
RCEB	76%	1%	23%	393
RCOC	73%	3%	24%	397
SARC	70%	1%	30%	402
SDRC	65%	0%	34%	407
SGPRC	67%	2%	31%	401
SCLARC	76%	1%	22%	393
TCRC	68%	4%	29%	399
VMRC	61%	3%	35%	376
WRC	70%	10%	21%	398
<b>CA Average</b>	<b>69%</b>	<b>2%</b>	<b>29%</b>	<b>8,390</b>
<b>Weighted NCI-IDD Average</b>	<b>67%</b>	<b>2%</b>	<b>31%</b>	<b>18,812</b>

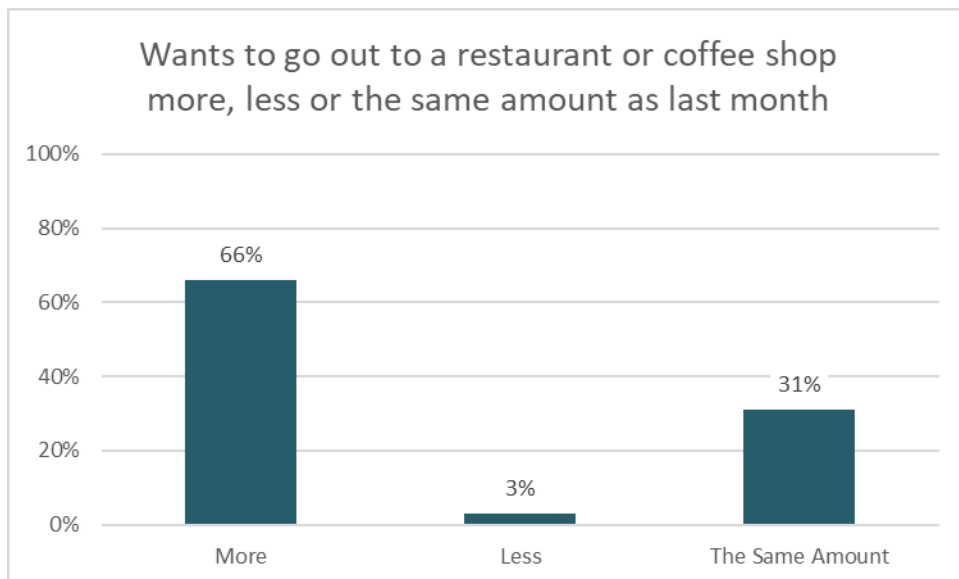


Table 60. Wants to go out to a restaurant or coffee shop more, less or the same amount as last month (proxy respondents allowed)

Regional Center	More	Less	The Same Amount	N
ACRC	67%	3%	30%	395
CVRC	60%	2%	37%	414
ELARC	71%	4%	26%	399
FNRC	54%	2%	44%	429
FDLRC	67%	3%	30%	380
GGRC	64%	1%	35%	400
HRC	63%	4%	33%	403
IRC	67%	4%	29%	394
KRC	63%	4%	33%	401
NBRC	65%	2%	33%	407
NLACRC	73%	3%	24%	390
RCRC	57%	2%	42%	449
RCEB	72%	1%	27%	395
RCOC	66%	3%	30%	402
SARC	70%	1%	29%	402
SDRC	63%	0%	36%	406
SGPRC	66%	2%	31%	402
SCLARC	70%	2%	28%	396
TCRC	61%	4%	35%	407
VMRC	60%	4%	36%	381
WRC	68%	10%	21%	401
<b>CA Average</b>	<b>66%</b>	<b>3%</b>	<b>31%</b>	<b>8,453</b>
<b>Weighted NCI-IDD Average</b>	<b>63%</b>	<b>2%</b>	<b>35%</b>	<b>19,011</b>

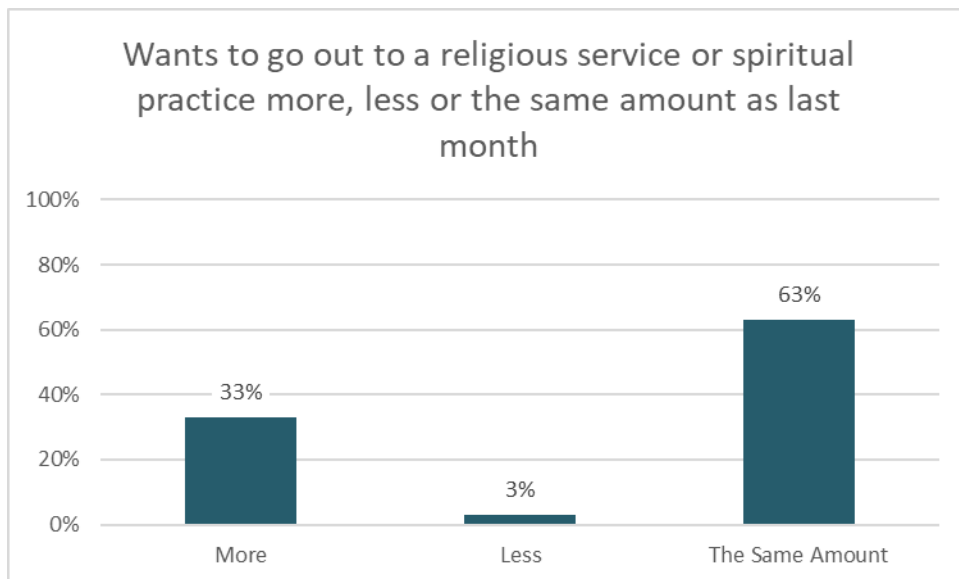


Table 61. Wants to go out to a religious service or spiritual practice more, less or the same amount as last month (proxy respondents allowed)

Regional Center	More	Less	The Same Amount	N
ACRC	32%	4%	64%	380
CVRC	36%	2%	62%	403
ELARC	40%	4%	56%	378
FNRC	24%	1%	75%	402
FDLRC	35%	2%	62%	357
GGRC	21%	0%	78%	392
HRC	32%	2%	65%	380
IRC	36%	7%	57%	374
KRC	41%	7%	52%	376
NBRC	28%	3%	69%	382
NLACRC	30%	2%	68%	368
RCRC	23%	1%	76%	436
RCEB	36%	1%	64%	376
RCOC	41%	5%	54%	380
SARC	35%	0%	65%	387
SDRC	28%	1%	71%	393
SGPRC	27%	4%	69%	388
SCLARC	42%	4%	54%	371
TCRC	35%	6%	59%	390
VMRC	34%	5%	61%	369
WRC	28%	10%	62%	355
CA Average	33%	3%	63%	8,037
Weighted NCI-IDD Average	34%	2%	64%	18,020

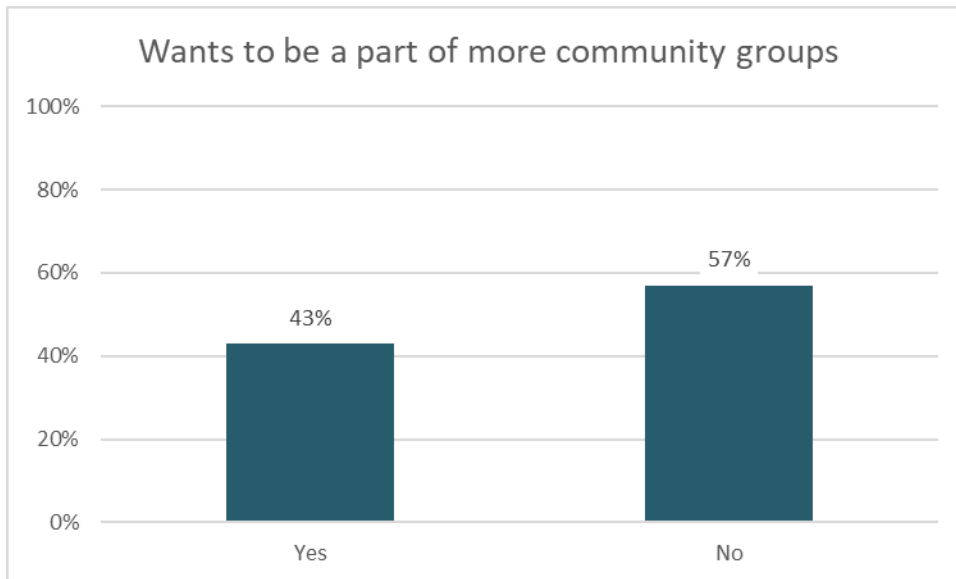


Table 62. Wants to be a part of more community groups (proxy respondents allowed)

Regional Center	Yes	No	N
ACRC	59%	41%	365
CVRC	59%	41%	378
ELARC	54%	46%	367
FNRC	66%	34%	407
FDLRC	58%	42%	341
GGRC	65%	35%	376
HRC	54%	46%	368
IRC	44%	56%	372
KRC	49%	51%	381
NBRC	63%	38%	392
NLACRC	56%	44%	367
RCRC	62%	38%	418
RCEB	60%	40%	360
RCOC	52%	48%	374
SARC	61%	39%	373
SDRC	60%	40%	373
SGPRC	63%	37%	382
SCLARC	56%	44%	381
TCRC	49%	51%	391
VMRC	65%	35%	364
WRC	54%	46%	357
<b>CA Average</b>	<b>43%</b>	<b>57%</b>	<b>7,887</b>
<b>Weighted NCI-IDD Average</b>	<b>44%</b>	<b>56%</b>	<b>17,963</b>

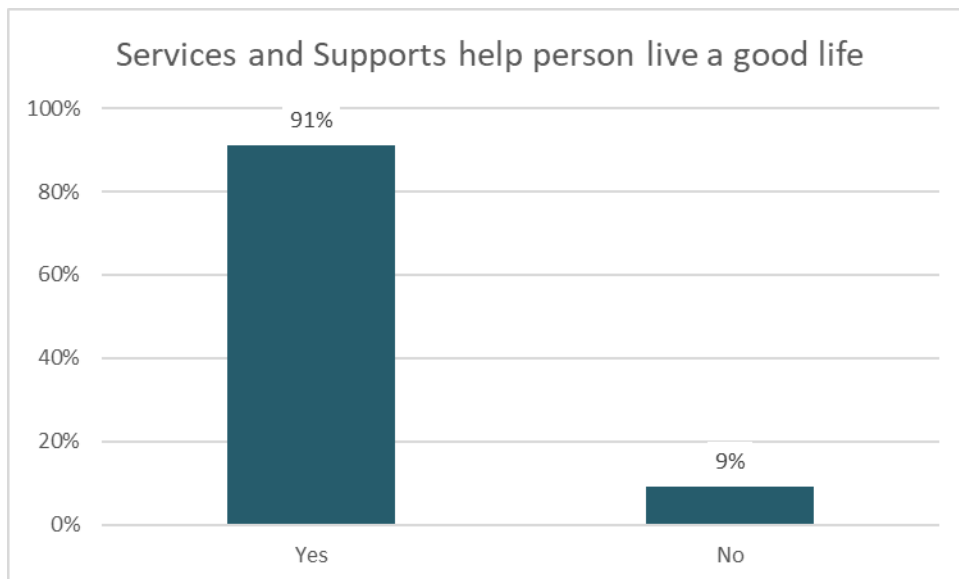


Table 63. Services and supports help person live a good life ('yes' responses only)

Regional Center	Yes	No	N
ACRC	95%	5%	246
CVRC	95%	5%	220
ELARC	92%	8%	223
FNRC	94%	6%	278
FDLRC	88%	12%	204
GGRC	94%	6%	206
HRC	90%	10%	234
IRC	90%	10%	224
KRC	91%	9%	245
NBRC	91%	9%	256
NLACRC	87%	13%	231
RCRC	84%	16%	319
RCEB	92%	8%	214
RCOC	92%	8%	228
SARC	94%	6%	202
SDRC	94%	6%	200
SGPRC	88%	12%	198
SCLARC	88%	12%	226
TCRC	93%	7%	267
VMRC	91%	9%	238
WRC	87%	13%	230
<b>CA Average</b>	<b>91%</b>	<b>9%</b>	<b>4,889</b>
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>7%</b>	<b>11,593</b>

## Service Coordination

*Service coordinators are accessible, responsive, and support the person's participation in service planning.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

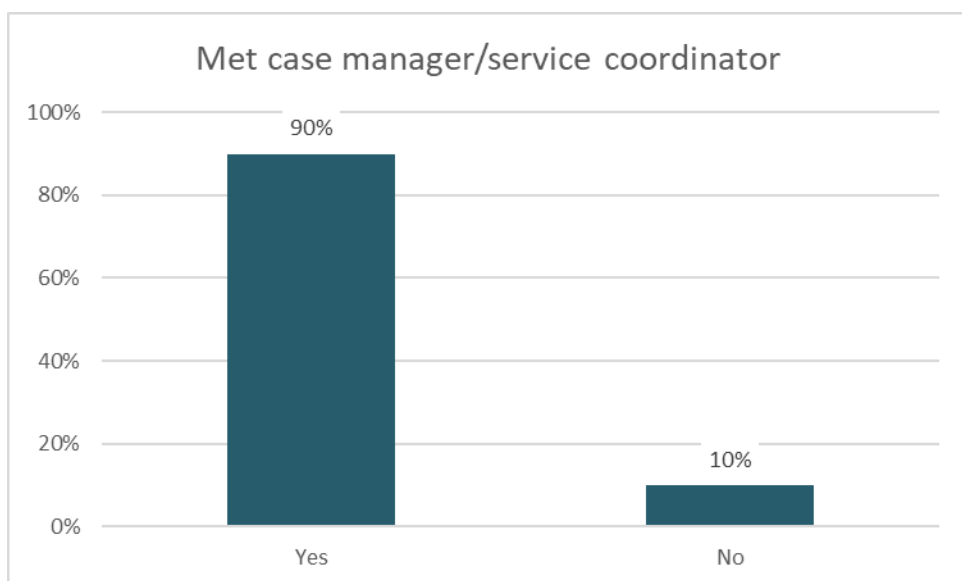


Table 64. Met case manager/service coordinator ('yes' responses only)

Regional Center	Yes	No	N
ACRC	89%	11%	242
CVRC	93%	7%	214
ELARC	92%	8%	222
FNRC	87%	13%	274
FDLRC	88%	12%	205
GGRC	91%	9%	204
HRC	90%	10%	232
IRC	95%	5%	222
KRC	89%	11%	244
NBRC	88%	12%	251
NLACRC	77%	23%	230
RCRC	87%	13%	312
RCEB	96%	4%	213
RCOC	86%	14%	239
SARC	91%	9%	207
SDRC	96%	4%	202
SGPRC	84%	16%	196
SCLARC	86%	14%	224
TCRC	91%	9%	266
VMRC	90%	10%	227
WRC	94%	6%	228
<b>CA Average</b>	<b>90%</b>	<b>10%</b>	<b>4,854</b>
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>7%</b>	<b>11,468</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



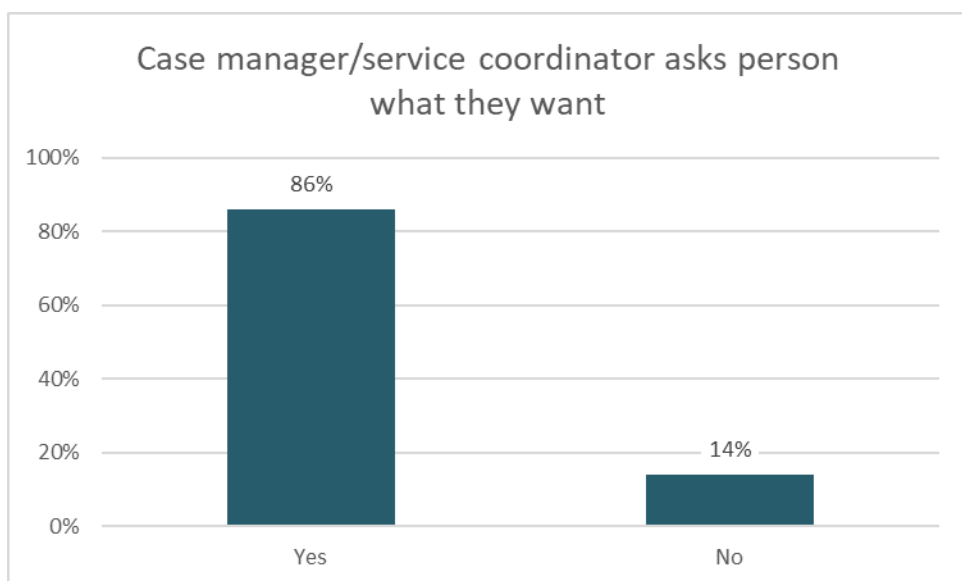


Table 65. Case manager/service coordinator asks person what they want ('yes' responses only)

Regional Center	Yes	No	N
ACRC	88%	12%	202
CVRC	88%	12%	191
ELARC	91%	9%	192
FNRC	87%	13%	235
FDLRC	87%	13%	171
GGRC	86%	14%	169
HRC	85%	15%	195
IRC	82%	18%	206
KRC	80%	20%	212
NBRC	82%	18%	208
NLACRC	86%	14%	170
RCRC	84%	16%	262
RCEB	91%	9%	198
RCOC	85%	15%	193
SARC	86%	14%	176
SDRC	84%	16%	170
SGPRC	79%	21%	155
SCLARC	89%	11%	191
TCRC	90%	10%	235
VMRC	86%	14%	198
WRC	87%	13%	201
<b>CA Average</b>	<b>86%</b>	<b>14%</b>	<b>4,130</b>
<b>Weighted NCI-IDD Average</b>	<b>88%</b>	<b>12%</b>	<b>10,061</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

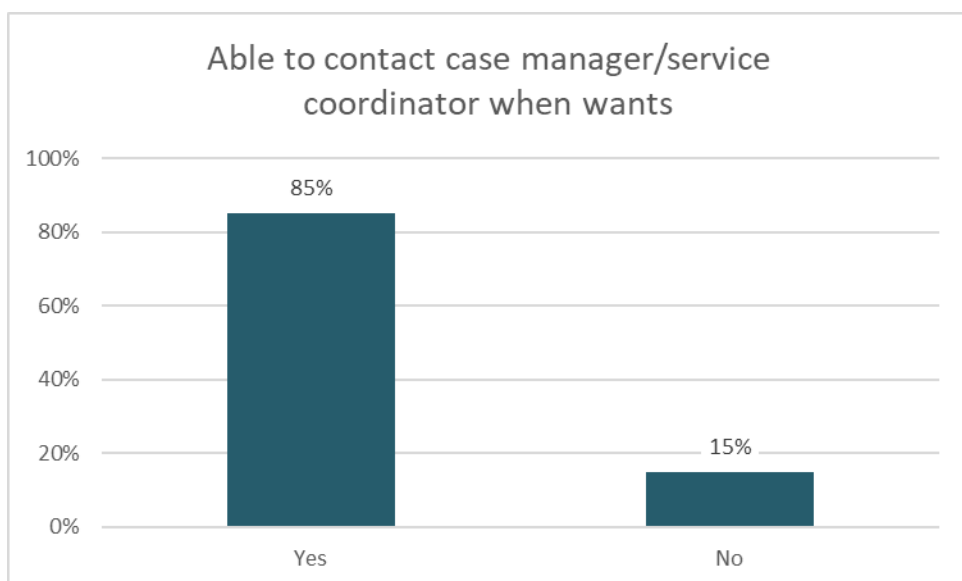


Table 66. Able to contact case manager/service coordinator when wants ('yes' responses only)

Regional Center	Yes	No	N
ACRC	88%	12%	225
CVRC	86%	14%	202
ELARC	85%	15%	204
FNRC	87%	13%	256
FDLRC	86%	14%	187
GGRC	84%	16%	176
HRC	84%	16%	206
IRC	86%	14%	208
KRC	85%	15%	233
NBRC	87%	13%	229
NLACRC	77%	23%	202
RCRC	85%	15%	290
RCEB	85%	15%	201
RCOC	81%	19%	205
SARC	81%	19%	193
SDRC	88%	12%	185
SGPRC	77%	23%	161
SCLARC	80%	20%	208
TCRC	89%	11%	250
VMRC	90%	10%	211
WRC	87%	13%	216
<b>CA Average</b>	<b>85%</b>	<b>15%</b>	<b>4,448</b>
<b>Weighted NCI-IDD Average</b>	<b>88%</b>	<b>12%</b>	<b>10,535</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

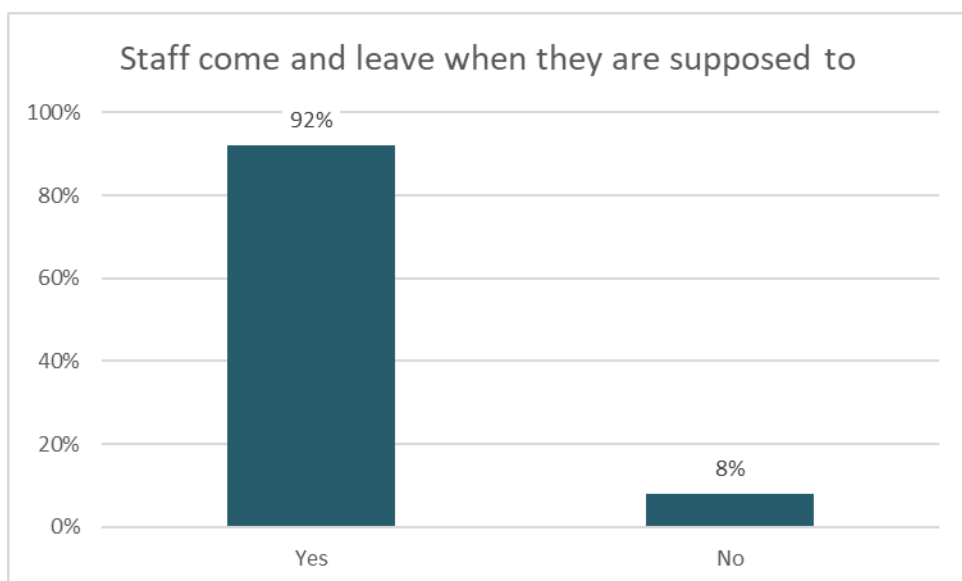


Table 67. Staff come and leave when they are supposed to ('yes' responses only)

Regional Center	Yes	No	N
ACRC	92%	8%	184
CVRC	95%	5%	158
ELARC	97%	3%	144
FNRC	91%	9%	186
FDLRC	94%	6%	135
GGRC	84%	16%	151
HRC	90%	10%	126
IRC	95%	5%	154
KRC	89%	11%	151
NBRC	94%	6%	174
NLACRC	95%	5%	152
RCRC	91%	9%	202
RCEB	95%	5%	145
RCOC	78%	22%	171
SARC	96%	4%	134
SDRC	93%	7%	155
SGPRC	91%	9%	139
SCLARC	98%	3%	160
TCRC	94%	6%	185
VMRC	92%	8%	162
WRC	89%	11%	143
<b>CA Average</b>	<b>92%</b>	<b>8%</b>	<b>3,311</b>
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>13%</b>	<b>8,928</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

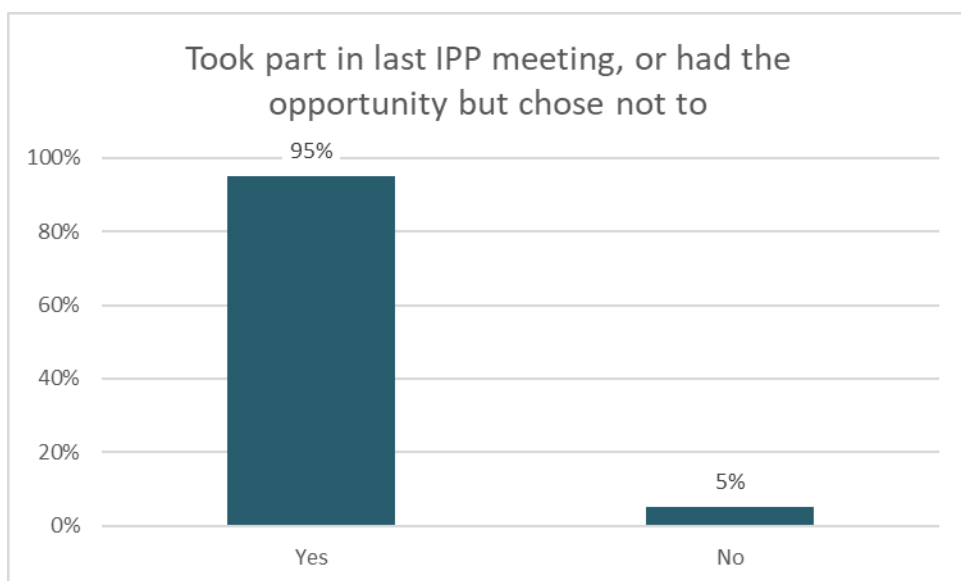


Table 68. Took part in last IPP meeting, or had the opportunity but chose not to ('yes' and 'had opportunity, but chose not to' responses)

Regional Center	Yes	No	N
ACRC	97%	3%	223
CVRC	94%	6%	196
ELARC	94%	6%	199
FNRC	96%	4%	254
FDLRC	90%	10%	171
GGRC	96%	4%	186
HRC	92%	8%	207
IRC	92%	8%	202
KRC	96%	4%	224
NBRC	93%	7%	233
NLACRC	93%	7%	203
RCRC	95%	5%	281
RCEB	95%	5%	191
RCOC	97%	3%	211
SARC	92%	8%	178
SDRC	97%	3%	185
SGPRC	93%	7%	177
SCLARC	94%	6%	181
TCRC	95%	5%	233
VMRC	97%	3%	210
WRC	98%	2%	206
<b>CA Average</b>	<b>95%</b>	<b>5%</b>	<b>4,351</b>
<b>Weighted NCI-IDD Average</b>	<b>96%</b>	<b>4%</b>	<b>10,467</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

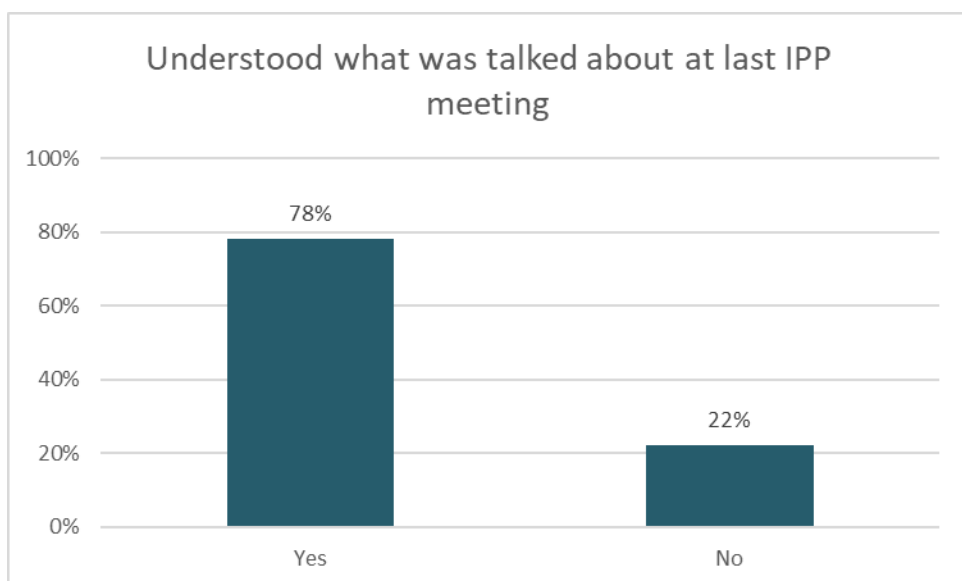


Table 69. Understood what was talked about at last IPP meeting (if attended IPP meeting; 'yes' responses only)

Regional Center	Yes	No	N
ACRC	86%	14%	196
CVRC	85%	15%	167
ELARC	78%	22%	171
FNRC	76%	24%	231
FDLRC	71%	29%	146
GGRC	75%	25%	163
HRC	76%	24%	180
IRC	75%	25%	170
KRC	81%	19%	198
NBRC	81%	19%	204
NLACRC	80%	20%	176
RCRC	72%	28%	245
RCEB	76%	24%	174
RCOC	72%	28%	190
SARC	75%	25%	155
SDRC	77%	23%	164
SGPRC	78%	22%	158
SCLARC	75%	25%	157
TCRC	83%	17%	200
VMRC	75%	25%	183
WRC	81%	19%	195
<b>CA Average</b>	<b>78%</b>	<b>22%</b>	<b>3,823</b>
<b>Weighted NCI-IDD Average</b>	<b>79%</b>	<b>21%</b>	<b>9,270</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

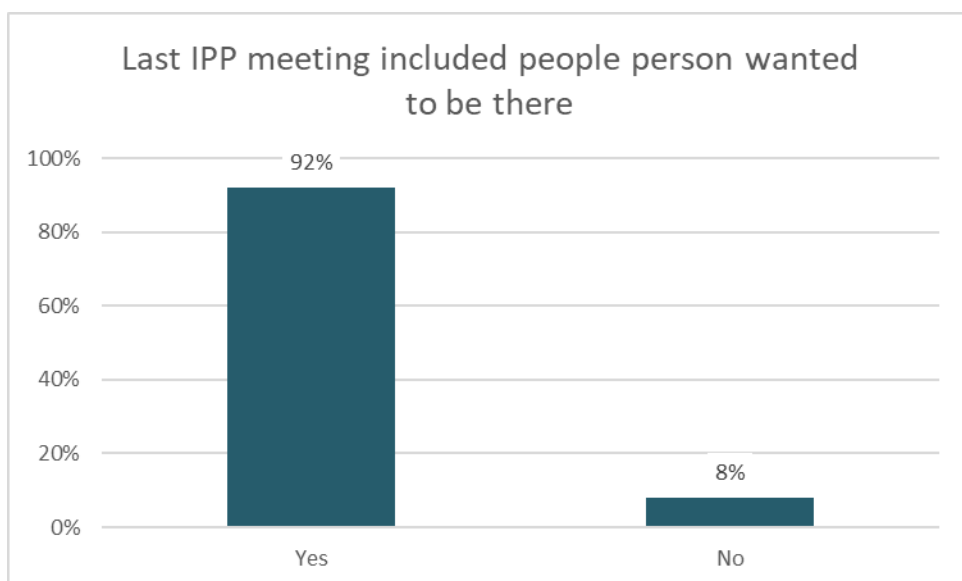


Table 70. Last IPP meeting included people person wanted to be there (if attended last IPP meeting; 'yes' responses only)

Regional Center	Yes	No	N
ACRC	94%	6%	213
CVRC	90%	10%	192
ELARC	97%	3%	193
FNRC	92%	8%	244
FDLRC	96%	4%	154
GGRC	92%	8%	166
HRC	93%	7%	198
IRC	90%	10%	187
KRC	89%	11%	215
NBRC	96%	4%	206
NLACRC	94%	6%	188
RCRC	93%	7%	260
RCEB	91%	9%	186
RCOC	92%	8%	197
SARC	87%	13%	164
SDRC	92%	8%	179
SGPRC	88%	12%	162
SCLARC	95%	5%	175
TCRC	95%	5%	220
VMRC	93%	7%	197
WRC	95%	5%	194
<b>CA Average</b>	<b>92%</b>	<b>8%</b>	<b>4,090</b>
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>7%</b>	<b>9,745</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

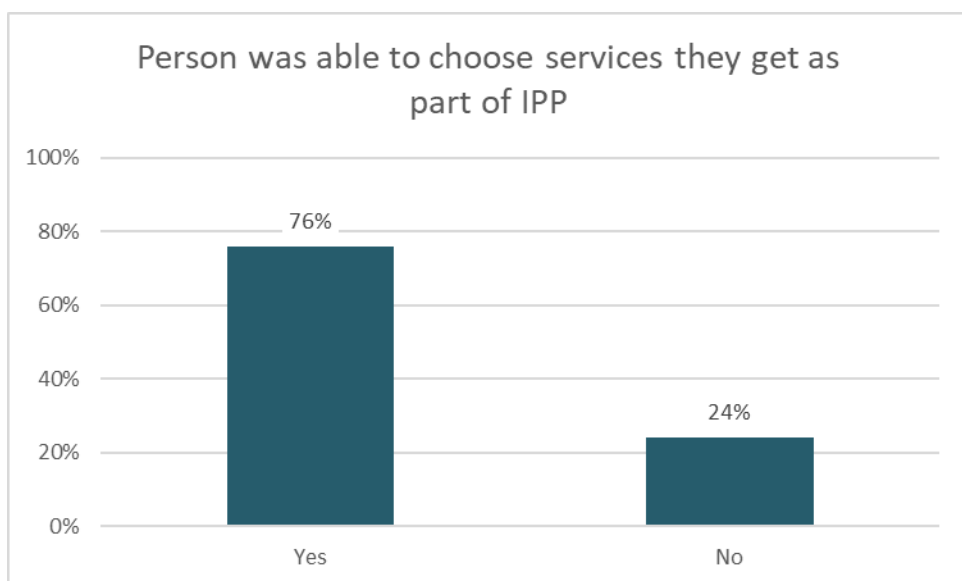


Table 71. Person was able to choose services they get as part of IPP ('yes' responses only)

Regional Center	Yes	No	N
ACRC	91%	9%	165
CVRC	82%	18%	155
ELARC	75%	25%	150
FNRC	78%	22%	211
FDLRC	70%	30%	114
GGRC	77%	23%	116
HRC	77%	23%	128
IRC	65%	35%	159
KRC	80%	20%	171
NBRC	72%	28%	175
NLACRC	78%	22%	137
RCRC	74%	26%	211
RCEB	74%	26%	135
RCOC	71%	29%	139
SARC	73%	27%	129
SDRC	83%	17%	106
SGPRC	65%	35%	97
SCLARC	63%	37%	123
TCRC	81%	19%	176
VMRC	88%	12%	154
WRC	74%	26%	136
<b>CA Average</b>	<b>76%</b>	<b>24%</b>	<b>3,087</b>
<b>Weighted NCI-IDD Average</b>	<b>76%</b>	<b>24%</b>	<b>8,136</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

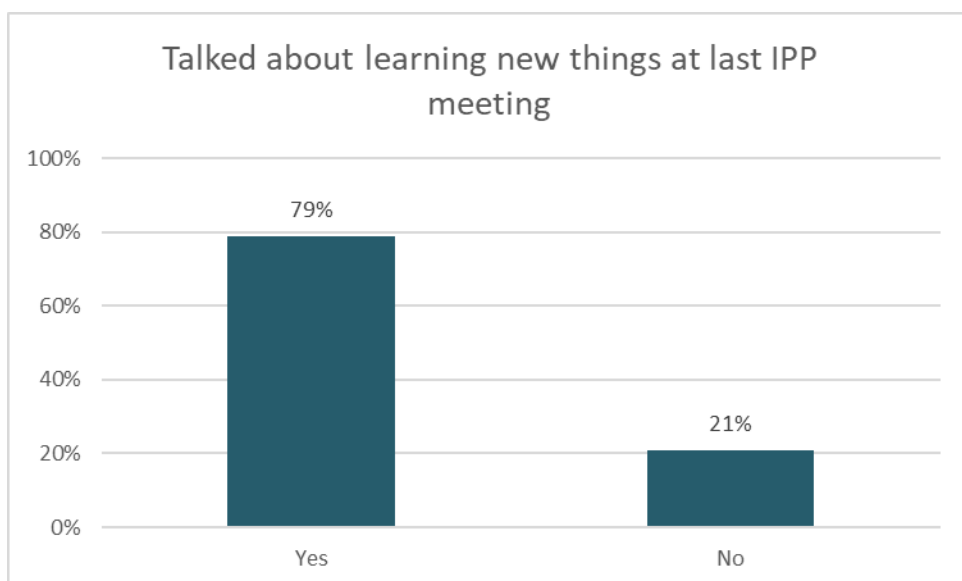


Table 72. Talked about learning new things at last IPP meeting ('yes' responses only)

Regional Center	Yes	No	N
ACRC	85%	15%	188
CVRC	84%	16%	172
ELARC	84%	16%	163
FNRC	75%	25%	222
FDLRC	80%	20%	134
GGRC	83%	17%	146
HRC	83%	17%	177
IRC	68%	32%	166
KRC	75%	25%	195
NBRC	79%	21%	199
NLACRC	80%	20%	169
RCRC	72%	28%	226
RCEB	80%	20%	166
RCOC	77%	23%	188
SARC	80%	20%	149
SDRC	82%	18%	157
SGPRC	69%	31%	143
SCLARC	74%	26%	149
TCRC	76%	24%	203
VMRC	83%	17%	183
WRC	82%	18%	174
<b>CA Average</b>	<b>79%</b>	<b>21%</b>	<b>3,669</b>
<b>Weighted NCI-IDD Average</b>	<b>80%</b>	<b>20%</b>	<b>8,900</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



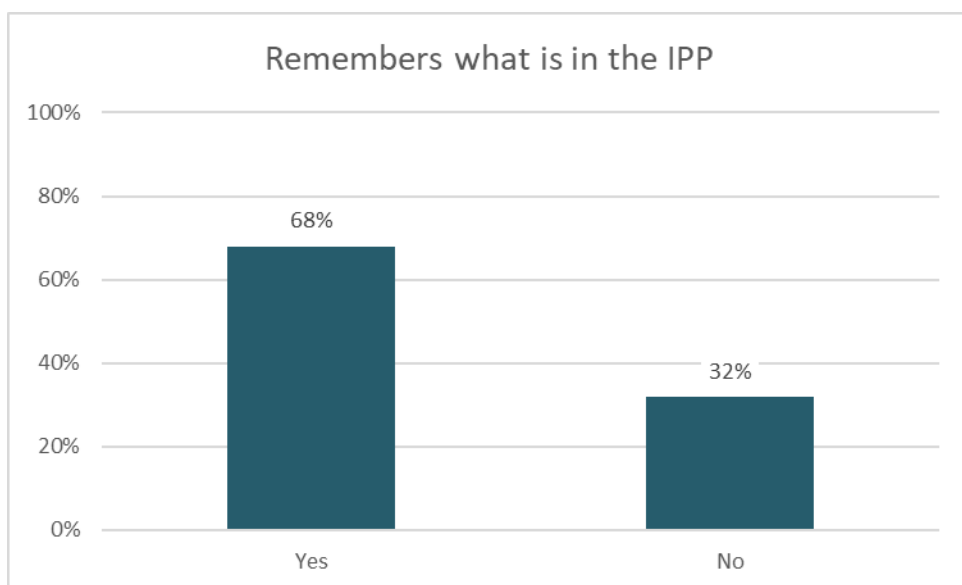


Table 73. Remembers what is in the IPP (of those who report having or maybe having a service plan; 'yes' responses only)

Regional Center	Yes	No	N
ACRC	83%	18%	160
CVRC	74%	26%	155
ELARC	74%	26%	154
FNRC	65%	35%	216
FDLRC	70%	30%	112
GGRC	70%	30%	118
HRC	60%	40%	128
IRC	58%	42%	163
KRC	68%	32%	173
NBRC	64%	36%	181
NLACRC	68%	32%	149
RCRC	76%	24%	216
RCEB	76%	24%	137
RCOC	55%	45%	139
SARC	70%	30%	129
SDRC	64%	36%	108
SGPRC	69%	31%	110
SCLARC	68%	32%	131
TCRC	61%	39%	173
VMRC	76%	24%	152
WRC	74%	26%	148
CA Average	68%	32%	3,152
Weighted NCI-IDD Average	69%	31%	8,353

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

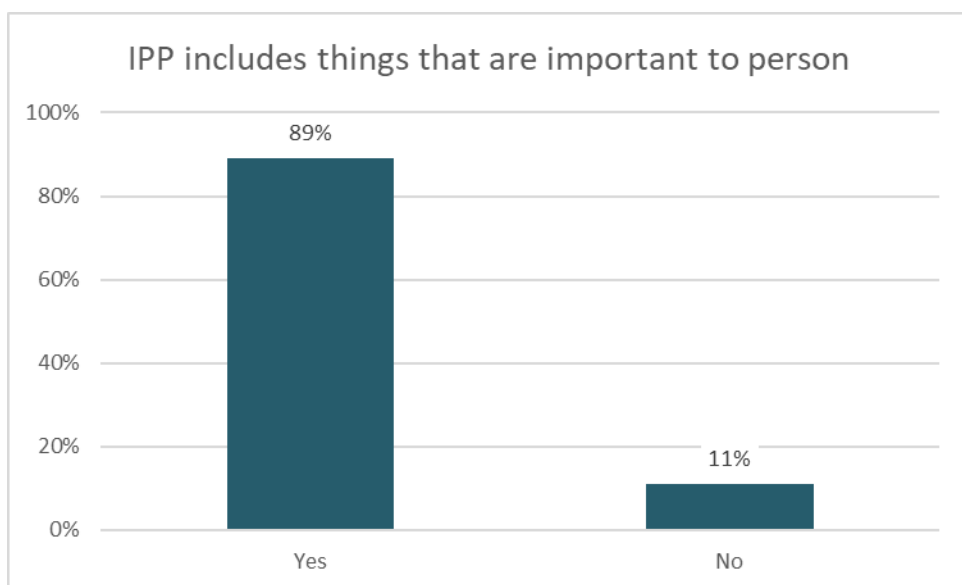


Table 74. IPP includes things that are important to person ('yes' responses only)

Regional Center	Yes	No	N
ACRC	97%	3%	130
CVRC	89%	11%	110
ELARC	83%	17%	113
FNRC	92%	8%	138
FDLRC	86%	14%	77
GGRC	88%	12%	82
HRC	87%	13%	68
IRC	86%	14%	87
KRC	84%	16%	116
NBRC	93%	7%	111
NLACRC	88%	12%	98
RCRC	86%	14%	161
RCEB	96%	4%	101
RCOC	81%	19%	78
SARC	90%	10%	88
SDRC	96%	4%	69
SGPRC	83%	17%	70
SCLARC	84%	16%	87
TCRC	90%	10%	106
VMRC	95%	5%	114
WRC	86%	14%	105
CA Average	89%	11%	2,109
Weighted NCI-IDD Average	91%	9%	5,809

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

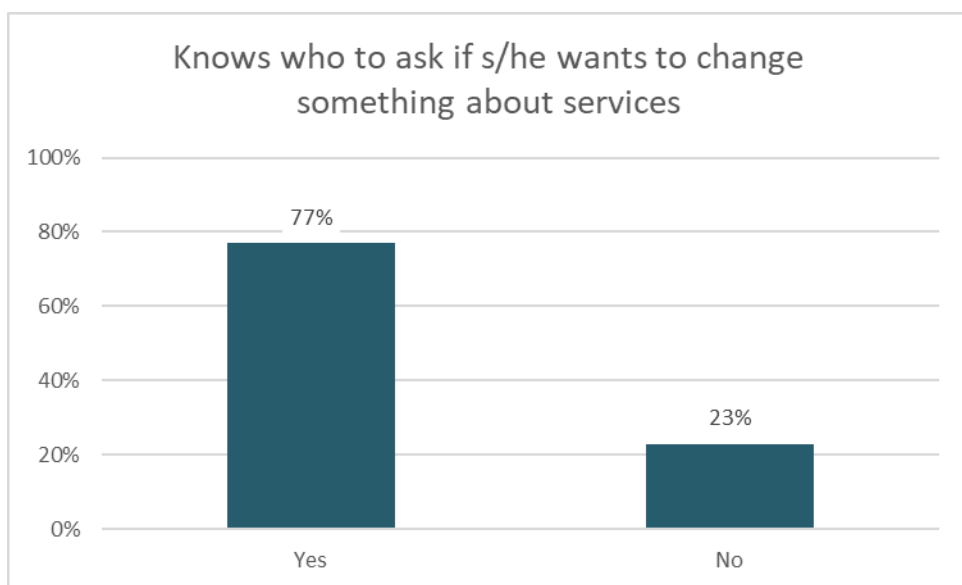


Table 75. Knows who to ask if s/he wants to change something about services ('yes' responses only)

Regional Center	Yes	No	N
ACRC	84%	16%	213
CVRC	87%	13%	193
ELARC	73%	27%	204
FNRC	81%	19%	263
FDLRC	68%	32%	184
GGRC	66%	34%	186
HRC	73%	27%	211
IRC	77%	23%	206
KRC	82%	18%	228
NBRC	77%	23%	230
NLACRC	72%	28%	208
RCRC	81%	19%	293
RCEB	76%	24%	208
RCOC	67%	33%	202
SARC	74%	26%	191
SDRC	84%	16%	185
SGPRC	71%	29%	171
SCLARC	68%	32%	200
TCRC	77%	23%	245
VMRC	86%	14%	203
WRC	83%	17%	209
<b>CA Average</b>	<b>77%</b>	<b>23%</b>	<b>4,433</b>
<b>Weighted NCI-IDD Average</b>	<b>83%</b>	<b>17%</b>	<b>10,404</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## Access

*Publicly funded services are readily available to individuals who need and qualify for them.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

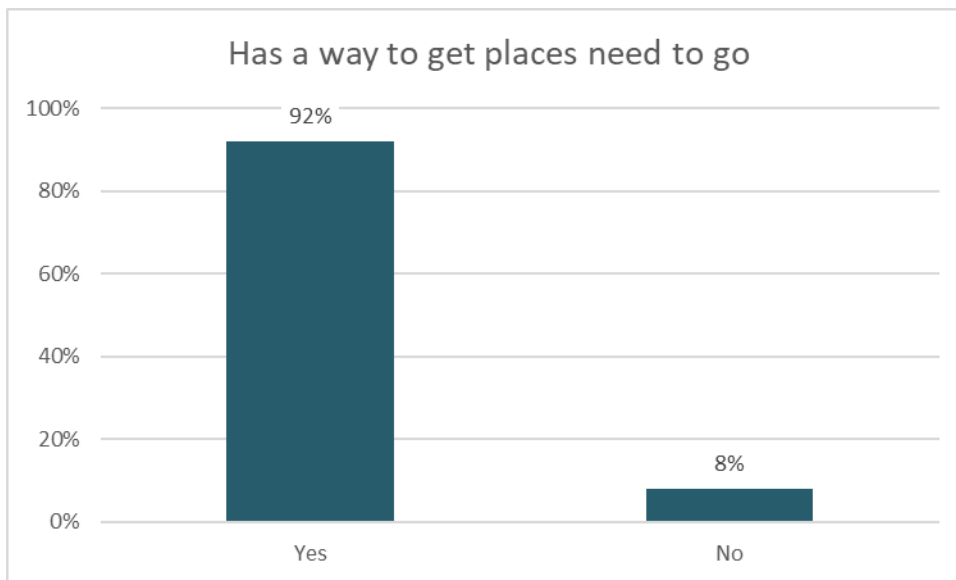


Table 76. Has a way to get places need to go ('yes, almost always' responses only)

Regional Center	Yes	No	N
ACRC	88%	12%	242
CVRC	94%	6%	219
ELARC	95%	5%	226
FNRC	94%	6%	275
FDLRC	94%	6%	215
GGRC	97%	3%	215
HRC	93%	7%	238
IRC	91%	9%	225
KRC	88%	12%	248
NBRC	95%	5%	259
NLACRC	89%	11%	235
RCRC	94%	6%	324
RCEB	94%	6%	218
RCOC	93%	7%	233
SARC	85%	15%	205
SDRC	92%	8%	216
SGPRC	88%	12%	199
SCLARC	94%	6%	231
TCRC	91%	9%	269
VMRC	90%	10%	232
WRC	95%	5%	232
<b>CA Average</b>	<b>92%</b>	<b>8%</b>	<b>4,956</b>
<b>Weighted NCI-IDD Average</b>	<b>93%</b>	<b>7%</b>	<b>11,668</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

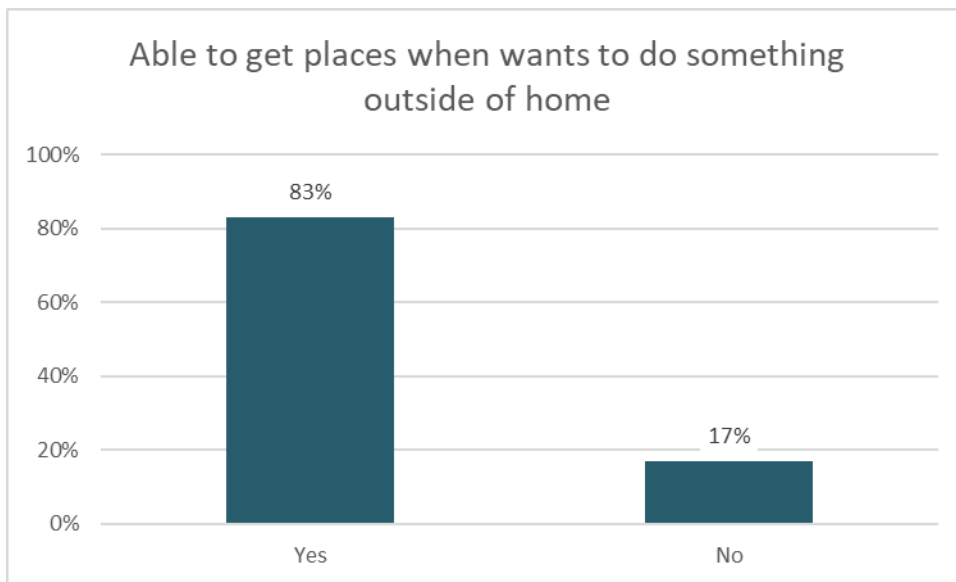


Table 77. Able to get places when wants to do something outside of home ('yes, almost always' responses only)

Regional Center	Yes	No	N
ACRC	82%	18%	245
CVRC	89%	11%	217
ELARC	87%	13%	223
FNRC	83%	17%	272
FDLRC	84%	16%	211
GGRC	89%	11%	209
HRC	85%	15%	232
IRC	79%	21%	225
KRC	80%	20%	246
NBRC	83%	17%	252
NLACRC	83%	17%	234
RCRC	86%	14%	321
RCEB	83%	17%	212
RCOC	82%	18%	231
SARC	72%	28%	205
SDRC	83%	17%	206
SGPRC	82%	18%	195
SCLARC	86%	14%	223
TCRC	83%	17%	262
VMRC	87%	13%	234
WRC	90%	10%	231
<b>CA Average</b>	<b>83%</b>	<b>17%</b>	<b>4,886</b>
<b>Weighted NCI-IDD Average</b>	<b>84%</b>	<b>16%</b>	<b>11,523</b>

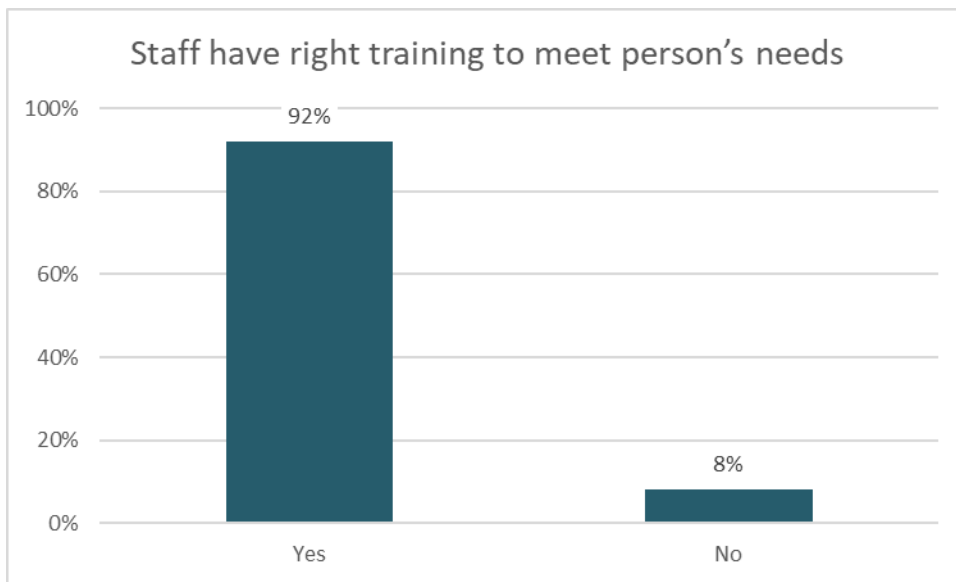


Table 78. Staff have right training to meet person's needs (only proxy respondents who *were not staff* were allowed for this question; 'yes' responses only)

Regional Center	Yes	No	N
ACRC	95%	5%	237
CVRC	94%	6%	196
ELARC	90%	10%	220
FNRC	93%	7%	226
FDLRC	91%	9%	202
GGRC	90%	10%	194
HRC	87%	13%	188
IRC	93%	7%	203
KRC	88%	12%	208
NBRC	88%	12%	219
NLACRC	93%	7%	228
RCRC	90%	10%	257
RCEB	94%	6%	199
RCOC	91%	9%	229
SARC	94%	7%	200
SDRC	94%	6%	182
SGPRC	87%	13%	215
SCLARC	94%	6%	216
TCRC	92%	8%	262
VMRC	96%	4%	183
WRC	88%	13%	216
CA Average	92%	8%	4,480
Weighted NCI-IDD Average	92%	8%	11,484

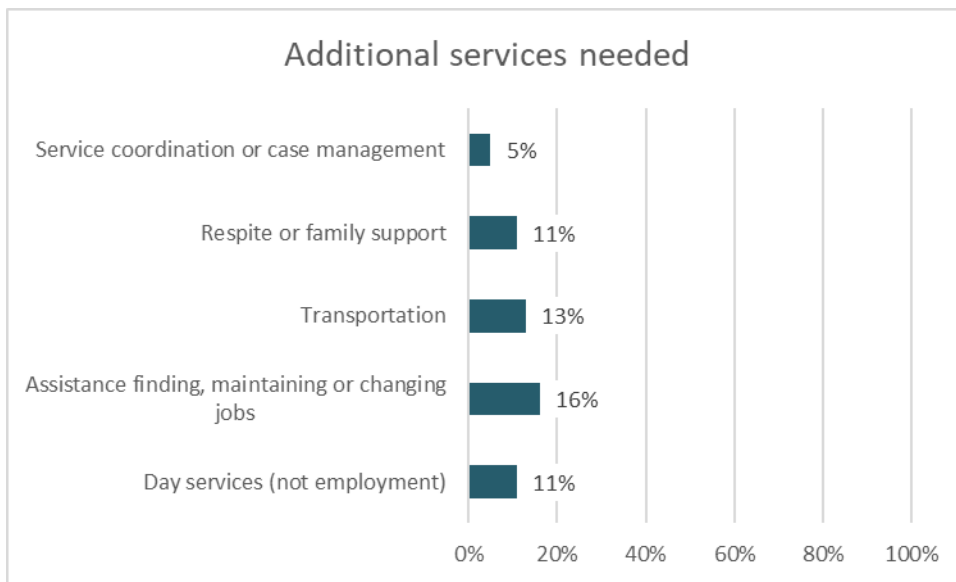


Table 79. Additional services needed (proxy respondents were allowed for this question)

Categories are not mutually exclusive

Regional Center	Service Coordination or Case Management	Respite or Family Support	Transportation	Assistance Finding, Maintaining or Changing Jobs	Day Services (Not Employment)	N
ACRC	5%	11%	13%	16%	9%	390
CVRC	3%	15%	8%	11%	5%	405
ELARC	4%	13%	14%	23%	14%	401
FNRC	5%	8%	14%	10%	8%	429
FDLRC	6%	11%	15%	18%	11%	386
GGRC	2%	4%	6%	8%	6%	403
HRC	5%	14%	16%	21%	15%	409
IRC	6%	11%	11%	17%	16%	380
KRC	6%	13%	13%	16%	13%	395
NBRC	5%	9%	15%	15%	7%	405
NLACRC	6%	11%	14%	21%	13%	403
RCRC	4%	8%	12%	15%	10%	451
RCEB	2%	9%	15%	14%	10%	382
RCOC	6%	13%	12%	14%	11%	407
SARC	3%	14%	16%	17%	8%	389
SDRC	2%	5%	10%	14%	8%	416
SGPRC	7%	14%	19%	18%	14%	412
SCLARC	7%	17%	20%	23%	18%	402
TCRC	3%	8%	14%	15%	9%	400
VMRC	5%	11%	13%	17%	8%	387
WRC	2%	7%	12%	18%	11%	407
CA Average	5%	11%	13%	16%	11%	8,459
Weighted NCI-IDD Average	5%	10%	12%	12%	10%	19,162

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



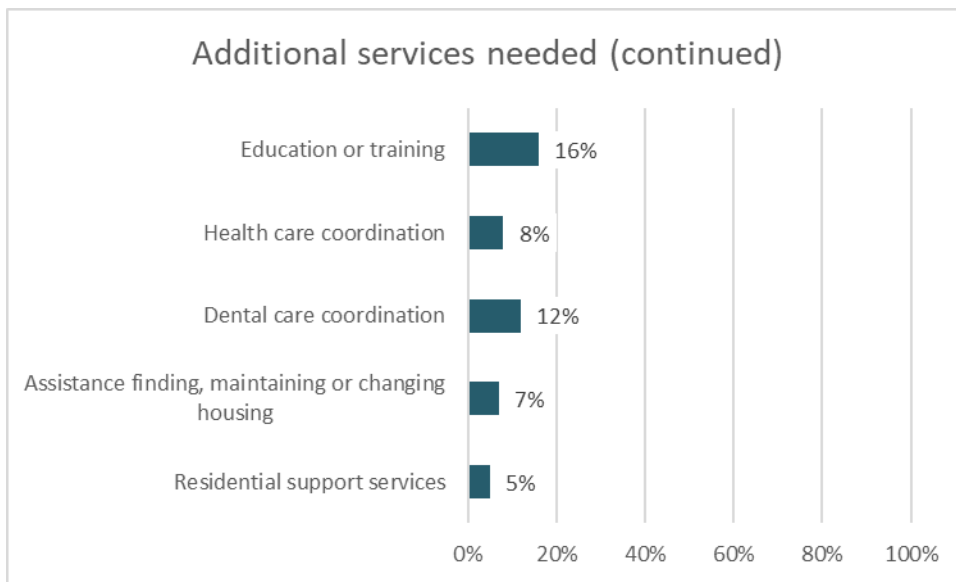


Table 80. Additional services needed (continued; proxy respondents were allowed for this question)

Categories are not mutually exclusive

Regional Center	Education or Training	Health Care Coordination	Dental Care Coordination	Assistance Finding, Maintaining or Changing Housing	Residential Support Services	N
ACRC	13%	7%	13%	8%	5%	390
CVRC	9%	5%	12%	5%	6%	405
ELARC	21%	10%	16%	7%	4%	401
FNRC	12%	6%	10%	7%	4%	429
FDLRC	19%	9%	11%	9%	6%	386
GGRC	9%	3%	5%	4%	4%	403
HRC	22%	11%	14%	10%	5%	409
IRC	20%	10%	12%	5%	5%	380
KRC	17%	9%	13%	5%	7%	395
NBRC	14%	8%	11%	8%	5%	405
NLACRC	19%	8%	10%	8%	3%	403
RCRC	13%	8%	9%	8%	5%	451
RCEB	11%	8%	13%	7%	4%	382
RCOC	17%	9%	10%	6%	7%	407
SARC	17%	11%	13%	8%	8%	389
SDRC	12%	7%	6%	8%	5%	416
SGPRC	18%	12%	14%	8%	3%	412
SCLARC	25%	14%	20%	10%	9%	402
TCRC	13%	7%	9%	8%	4%	400
VMRC	13%	6%	10%	8%	3%	387
WRC	14%	7%	10%	9%	7%	407
CA Average	16%	8%	12%	7%	5%	8,459
Weighted NCI-IDD Average	12%	6%	9%	7%	6%	19,162

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

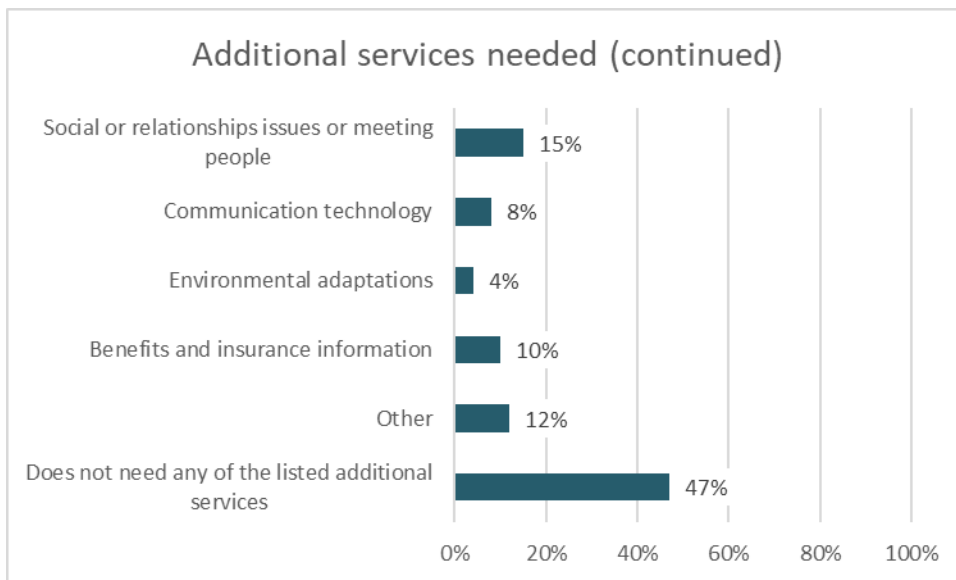


Table 81. Additional services needed (continued; proxy respondents were allowed for this question)

Categories are not mutually exclusive

Regional Center	Social or Relationships Issues or Meeting People	Communication Technology	Environmental Adaptations	Benefits and Insurance Information	Other	Does Not Need Additional Services	N
ACRC	11%	4%	4%	10%	12%	46%	390
CVRC	8%	4%	6%	6%	10%	50%	405
ELARC	19%	11%	3%	15%	14%	41%	401
FNRC	10%	7%	4%	8%	12%	52%	429
FDLRC	18%	11%	5%	12%	15%	40%	386
GGRC	6%	2%	1%	4%	6%	69%	403
HRC	18%	12%	4%	12%	12%	36%	409
IRC	20%	12%	5%	8%	13%	42%	380
KRC	15%	6%	4%	5%	13%	45%	395
NBRC	12%	6%	5%	7%	15%	48%	405
NLACRC	20%	9%	3%	9%	10%	37%	403
RCRC	11%	5%	4%	8%	15%	51%	451
RCEB	13%	4%	4%	10%	15%	45%	382
RCOC	17%	14%	7%	15%	10%	47%	407
SARC	16%	7%	5%	16%	11%	52%	389
SDRC	12%	3%	2%	10%	8%	63%	416
SGPRC	19%	10%	5%	10%	9%	48%	412
SCLARC	22%	11%	6%	20%	18%	36%	402
TCRC	13%	6%	2%	7%	13%	48%	400
VMRC	13%	4%	3%	6%	12%	48%	387
WRC	17%	8%	3%	7%	15%	48%	407
CA Average	15%	8%	4%	10%	12%	47%	8,459
Weighted NCI-IDD Average	13%	6%	5%	8%	9%	55%	19,162

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## Health

*People secure needed health services.*

For several states and regional centers, survey items in the Background Information section (including certain items related to Health) had a large amount of missing data or data recorded as “don’t know.” Regional center review of the data in this section note that the data missing may not be missing randomly, and results **should be viewed with caution**. Items that include Regional Centers’ results for which 25% or more of their sample were missing data (or reported as “don’t know”) are indicated with an asterisk (\*).

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are the data missing across the board for those in a specific waiver population in a given Regional Center? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

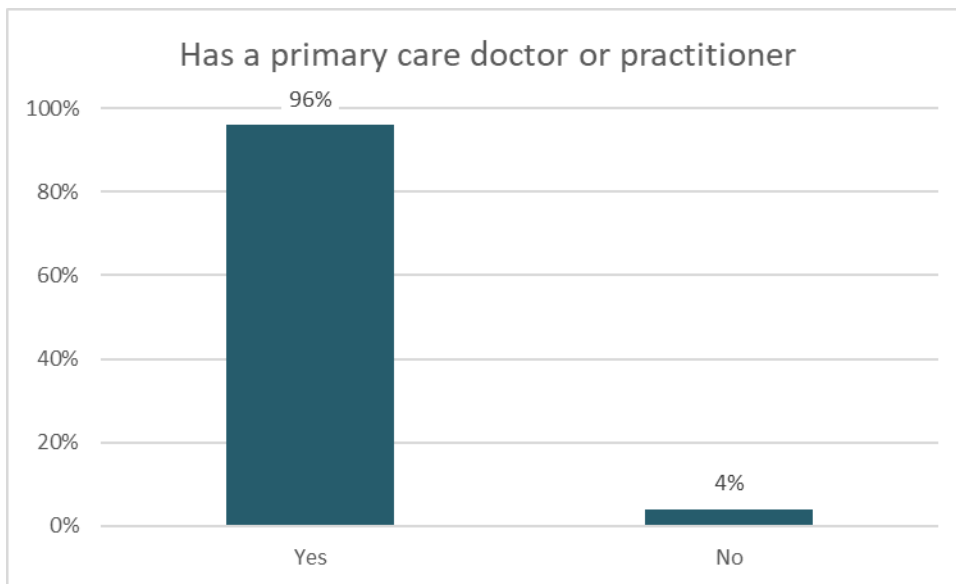


Table 82. Has a primary care doctor or practitioner ('yes' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	97%	3%	407
CVRC	98%	2%	428
ELARC	96%	4%	403
FNRC	95%	5%	432
FDLRC	95%	5%	394
GGRC	97%	3%	403
HRC	97%	3%	408
IRC	95%	5%	398
KRC	95%	5%	404
NBRC	96%	4%	412
NLACRC	95%	5%	403
RCRC	93%	7%	455
RCEB	97%	4%	400
RCOC	95%	5%	406
SARC	97%	3%	405
SDRC	95%	5%	414
SGPRC	99%	1%	410
SCLARC	94%	6%	405
TCRC	92%	8%	408
VMRC	96%	4%	393
WRC	97%	3%	407
<b>CA Average</b>	<b>96%</b>	<b>4%</b>	<b>8,595</b>
<b>Weighted NCI-IDD Average</b>	<b>97%</b>	<b>3%</b>	<b>19,530</b>

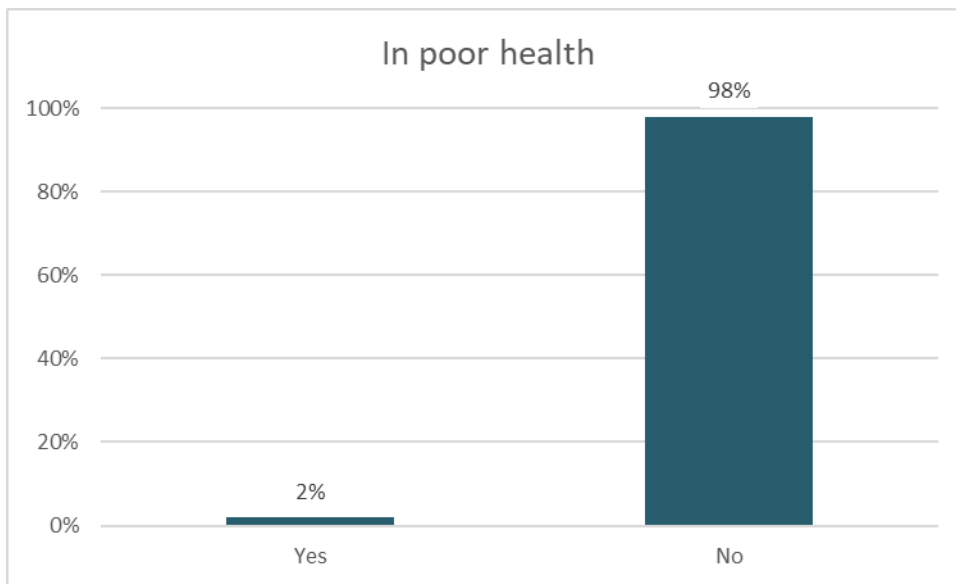


Table 83. In poor health (proxy respondents were allowed for this question; 'poor health' responses only)

Regional Center	Yes	No	N
ACRC	2%	98%	407
CVRC	3%	97%	427
ELARC	2%	98%	401
FNRC	3%	97%	431
FDLRC	3%	97%	397
GGRC	2%	98%	402
HRC	3%	97%	406
IRC	2%	98%	396
KRC	3%	97%	404
NBRC	3%	97%	410
NLACRC	3%	97%	405
RCRC	3%	97%	448
RCEB	2%	98%	399
RCOC	1%	99%	398
SARC	3%	97%	406
SDRC	1%	99%	407
SGPRC	3%	97%	410
SCLARC	3%	97%	404
TCRC	2%	98%	410
VMRC	2%	98%	395
WRC	1%	99%	405
<b>CA Average</b>	<b>2%</b>	<b>98%</b>	<b>8,568</b>
<b>Weighted NCI-IDD Average</b>	<b>3%</b>	<b>97%</b>	<b>19,536</b>

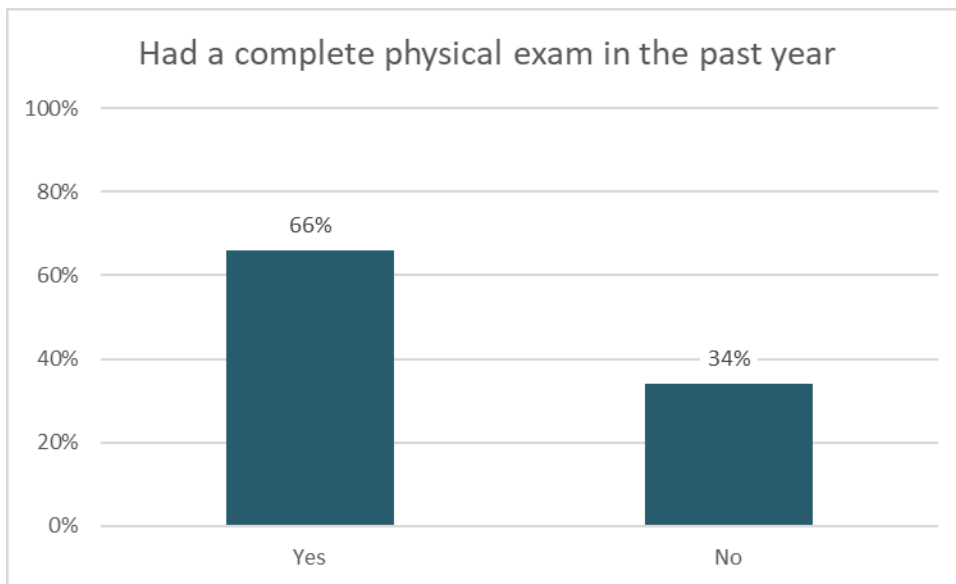


Table 84. Had a complete physical exam in the past year ('in the past year' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	57%	43%	401
CVRC	70%	30%	413
ELARC	65%	36%	400
FNRC	73%	27%	424
FDLRC	62%	38%	379
GGRC	58%	42%	397
HRC	60%	40%	402
IRC	71%	29%	392
KRC	65%	35%	398
NBRC	64%	36%	410
NLACRC	64%	36%	389
RCRC	59%	41%	439
RCEB	63%	37%	397
RCOC	74%	26%	388
SARC	61%	39%	402
SDRC	69%	31%	407
SGPRC	66%	34%	401
SCLARC	69%	31%	398
TCRC	71%	29%	391
VMRC	64%	36%	375
WRC	69%	31%	401
<b>CA Average</b>	<b>66%</b>	<b>34%</b>	<b>8,404</b>
<b>Weighted NCI-IDD Average*</b>	<b>79%</b>	<b>21%</b>	<b>18,853</b>

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data

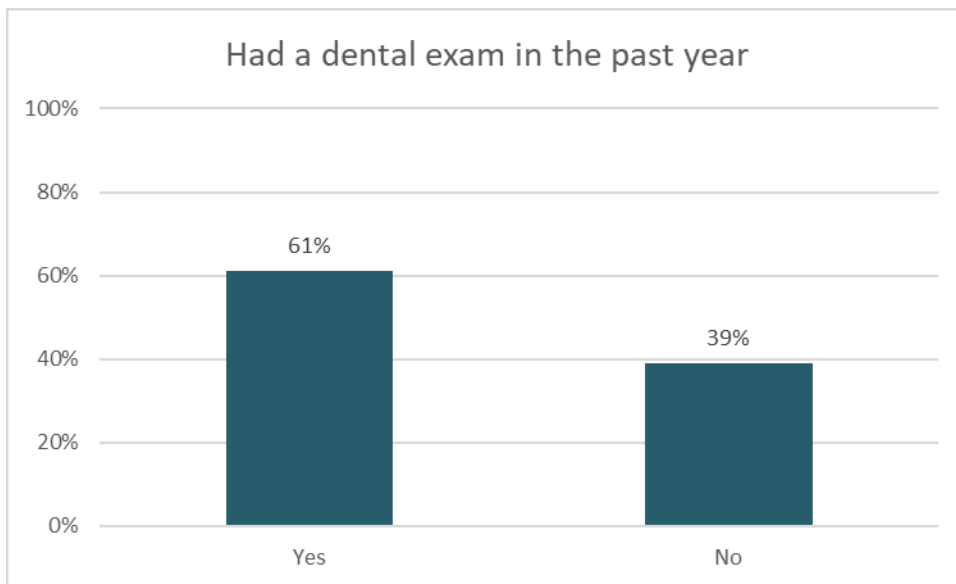


Table 85. Had a dental exam in the past year ('within the past six months' and 'within the past year' responses; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	58%	42%	398
CVRC	55%	45%	414
ELARC	60%	40%	399
FNRC	59%	41%	426
FDLRC	64%	36%	378
GGRC	53%	47%	399
HRC	59%	41%	403
IRC	62%	38%	388
KRC	62%	38%	388
NBRC	63%	37%	402
NLACRC	61%	39%	388
RCRC	68%	32%	438
RCEB	58%	42%	397
RCOC	76%	24%	394
SARC	63%	37%	403
SDRC	59%	41%	404
SGPRC	70%	30%	407
SCLARC	62%	38%	394
TCRC	69%	31%	394
VMRC	50%	50%	382
WRC	61%	39%	398
<b>CA Average</b>	<b>61%</b>	<b>39%</b>	<b>8,394</b>
<b>Weighted NCI-IDD Average*</b>	<b>69%</b>	<b>31%</b>	<b>18,231</b>

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data





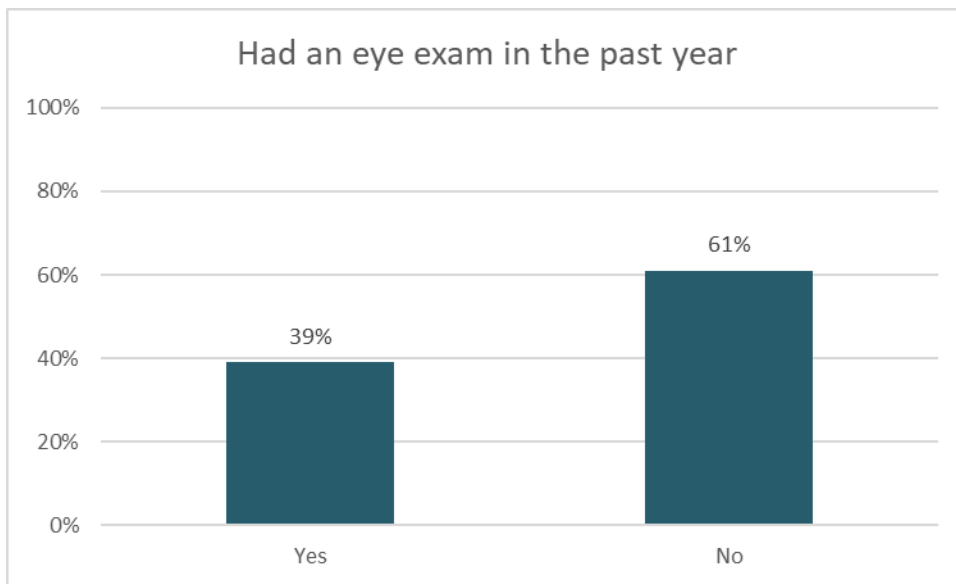


Table 86. Had an eye exam in the past year ('within the past year' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	36%	64%	383
CVRC	36%	64%	402
ELARC	42%	58%	388
FNRC	46%	54%	421
FDLRC	36%	64%	354
GGRC	30%	70%	379
HRC	42%	58%	390
IRC	38%	62%	384
KRC	43%	57%	390
NBRC	36%	64%	384
NLACRC	43%	57%	377
RCRC	34%	66%	412
RCEB	34%	66%	380
RCOC	39%	61%	373
SARC	34%	66%	387
SDRC	42%	58%	377
SGPRC	47%	53%	394
SCLARC	44%	56%	383
TCRC	50%	50%	381
VMRC	35%	65%	361
WRC	40%	60%	384
<b>CA Average</b>	<b>39%</b>	<b>61%</b>	<b>8,084</b>
<b>Weighted NCI-IDD Average*</b>	<b>49%</b>	<b>51%</b>	<b>16,861</b>

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data

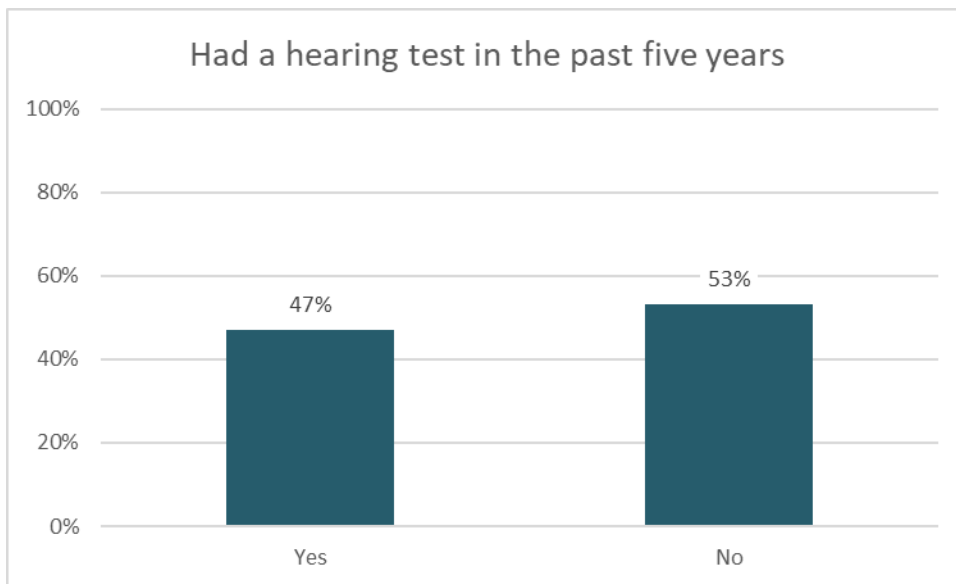


Table 87. Had a hearing test in the past five years ('within the past five years' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	39%	61%	350
CVRC	52%	48%	372
ELARC	47%	53%	369
FNRC	45%	55%	389
FDLRC	51%	49%	300
GGRC	41%	59%	356
HRC	44%	56%	363
IRC	58%	42%	357
KRC	44%	56%	364
NBRC	42%	58%	366
NLACRC	42%	58%	346
RCRC	35%	65%	386
RCEB	42%	58%	363
RCOC	50%	50%	332
SARC	31%	69%	373
SDRC	52%	48%	351
SGPRC	59%	41%	367
SCLARC	55%	45%	351
TCRC	52%	48%	352
VMRC	43%	57%	338
WRC	56%	44%	358
<b>CA Average</b>	<b>47%</b>	<b>53%</b>	<b>7,503</b>
<b>Weighted NCI-IDD Average*</b>	<b>49%</b>	<b>51%</b>	<b>14,072</b>

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data

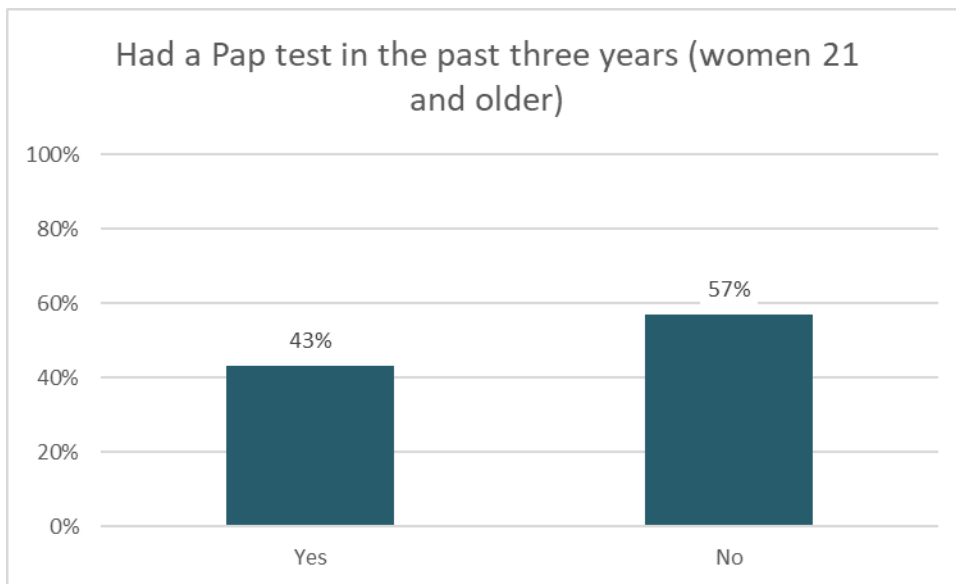


Table 88. Had a Pap test in the past three years (among women 21 and older; ‘within the past year’, ‘within the past two years’ and ‘within the past three years’ responses; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	41%	59%	151
CVRC	45%	55%	155
ELARC	43%	57%	111
FNRC	45%	55%	160
FDLRC	42%	58%	91
GGRC	39%	61%	160
HRC	51%	49%	114
IRC	38%	62%	142
KRC	45%	55%	130
NBRC	51%	49%	146
NLACRC	46%	54%	137
RCRC	39%	61%	161
RCEB	49%	51%	142
RCOC	40%	60%	137
SARC	23%	77%	119
SDRC	43%	57%	134
SGPRC	61%	39%	161
SCLARC	47%	53%	124
TCRC	39%	61%	135
VMRC	35%	65%	126
WRC	46%	54%	134
CA Average**	43%	57%	2,870
Weighted NCI-IDD Average*	52%	48%	5,801

\*\*CA Average had at least 25% “don’t knows” and missing data

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data



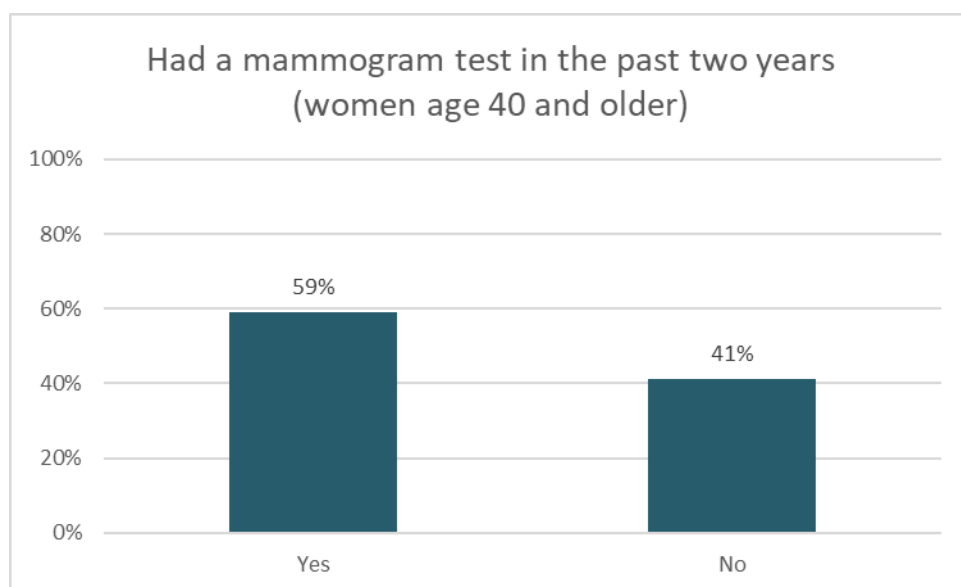


Table 89. Had a mammogram test in the past two years (among women age 40 and older; 'past year' and 'past two years' responses; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	54%	46%	72
CVRC	58%	42%	88
ELARC	49%	51%	45
FNRC	52%	48%	84
FDLRC	58%	42%	38
GGRC	47%	53%	107
HRC	70%	30%	61
IRC	78%	22%	73
KRC	63%	37%	46
NBRC	49%	51%	82
NLACRC	70%	30%	66
RCRC	53%	47%	94
RCEB	53%	47%	59
RCOC	60%	40%	70
SARC	40%	60%	57
SDRC	55%	45%	85
SGPRC	71%	29%	86
SCLARC	56%	44%	48
TCRC	64%	36%	56
VMRC	54%	46%	61
WRC	63%	37%	62
<b>CA Average**</b>	<b>59%</b>	<b>41%</b>	<b>1,440</b>
<b>Weighted NCI-IDD Average*</b>	<b>68%</b>	<b>32%</b>	<b>3,105</b>

\*\*CA Average had at least 25% "don't knows" and missing data

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

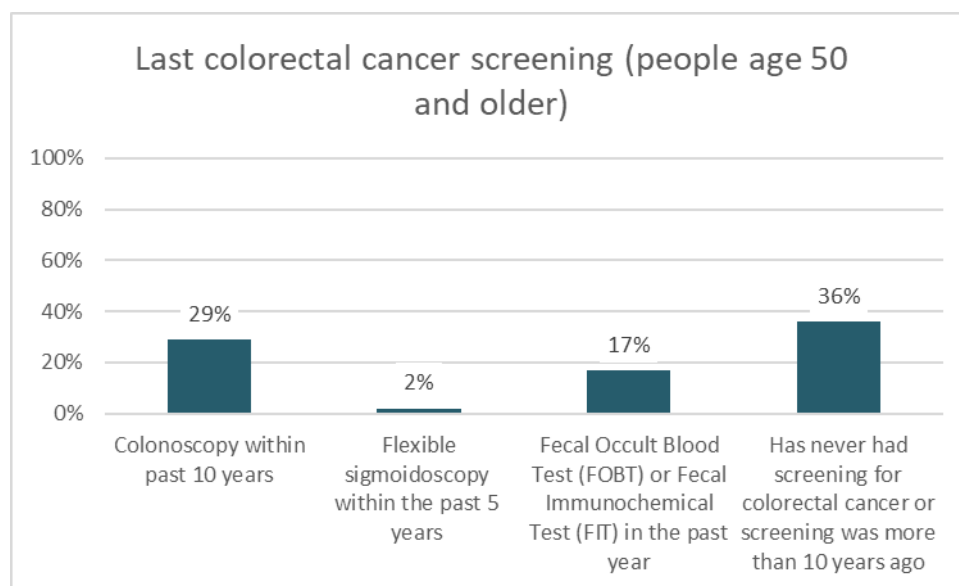


Table 90. Last colorectal cancer screening (among people age 50 and older; information may have been obtained through administrative records)

Categories are not mutually exclusive

Regional Center	Colonoscopy within past 10 years	Flexible sigmoidoscopy within the past 5 years	Fecal Occult Blood Test (FOBT) or Fecal Immunochemical Test (FIT) in the past year	Has never had screening for colorectal cancer or screening was more than 10 years ago	N
ACRC	30%	2%	20%	39%	103
CVRC	20%	2%	16%	40%	133
ELARC	38%	0%	5%	35%	81
FNRC	37%	2%	19%	41%	145
FDLRC	28%	0%	12%	20%	82
GGRC	18%	2%	28%	36%	162
HRC	33%	1%	10%	33%	87
IRC	34%	4%	19%	32%	91
KRC	29%	3%	24%	25%	76
NBRC	17%	1%	41%	30%	124
NLACRC	32%	1%	9%	32%	101
RCRC	27%	1%	31%	31%	146
RCEB	23%	2%	30%	36%	111
RCOC	37%	3%	15%	28%	120
SARC	22%	2%	19%	45%	125
SDRC	31%	3%	14%	36%	140
SGPRC	43%	0%	3%	41%	107
SCLARC	35%	0%	11%	36%	81
TCRC	34%	2%	19%	38%	89
VMRC	23%	2%	14%	38%	125
WRC	38%	1%	8%	40%	106
<b>CA Average**</b>	<b>29%</b>	<b>2%</b>	<b>17%</b>	<b>36%</b>	<b>2,335</b>
<b>Weighted NCI-IDD Average*</b>	<b>36%</b>	<b>1%</b>	<b>9%</b>	<b>22%</b>	<b>5,566</b>

\*\*CA Average had at least 25% “don’t knows” and missing data

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

Regional centers receive an ‘n/a’ designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

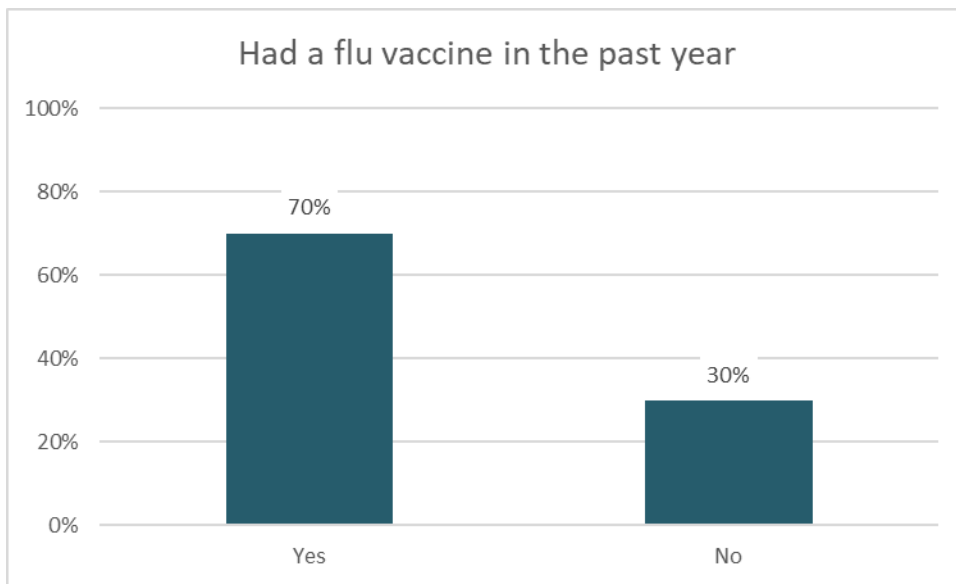


Table 91. Had a flu vaccine in the past year ('yes' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	71%	29%	395
CVRC	70%	30%	421
ELARC	70%	30%	397
FNRC	67%	33%	426
FDLRC	65%	35%	385
GGRC	78%	22%	398
HRC	70%	30%	401
IRC	69%	31%	385
KRC	62%	38%	387
NBRC	70%	30%	404
NLACRC	65%	35%	396
RCRC	61%	39%	444
RCEB	77%	23%	396
RCOC	76%	24%	395
SARC	72%	28%	400
SDRC	78%	22%	403
SGPRC	75%	25%	406
SCLARC	53%	47%	398
TCRC	72%	28%	403
VMRC	73%	27%	387
WRC	65%	35%	393
CA Average**	70%	30%	8,420
Weighted NCI-IDD Average*	72%	28%	17,106

\*\*CA Average had at least 25% "don't knows" and missing data

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data





## Medications

*Medications are managed effectively and appropriately.*

For several states and regional centers, survey items in the Background Information section (including certain items related to Health) had a large amount of missing data or data recorded as “don’t know.” Regional center review of the data in this section note that the data missing may not be missing randomly, and results **should be viewed with caution**. Items that include Regional Centers’ results for which 25% or more of their sample were missing data (or reported as “don’t know”) are indicated with an asterisk (\*).

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are the data missing across the board for those in a specific waiver population in a given Regional Center? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

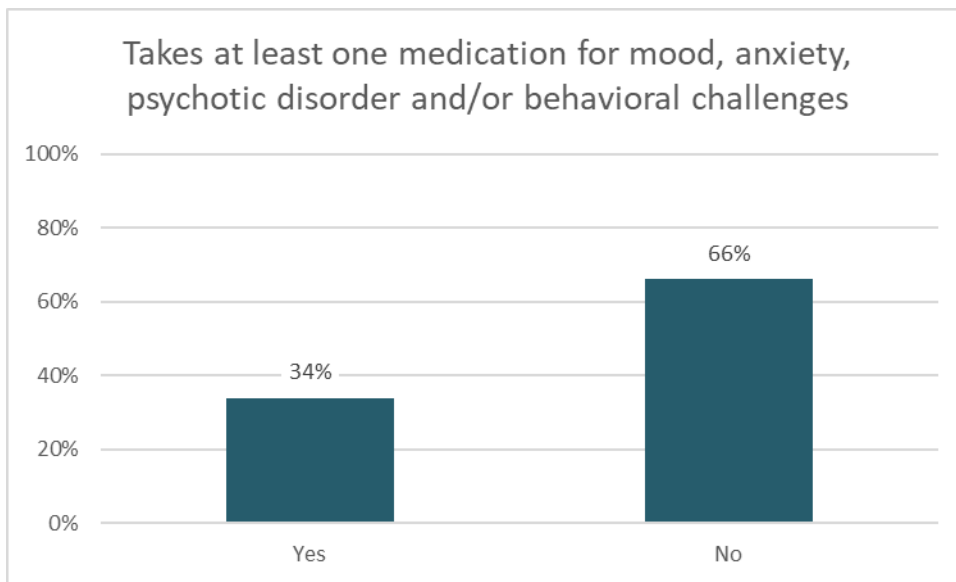


Table 92. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenges (information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	42%	58%	414
CVRC	43%	57%	432
ELARC	18%	82%	401
FNRC	34%	66%	437
FDLRC	28%	72%	398
GGRC	37%	63%	394
HRC	26%	74%	408
IRC	41%	59%	397
KRC	38%	62%	404
NBRC	24%	76%	402
NLACRC	31%	69%	403
RCRC	36%	64%	450
RCEB	29%	71%	398
RCOC	33%	67%	407
SARC	31%	69%	396
SDRC	40%	60%	410
SGPRC	27%	73%	411
SCLARC	25%	75%	404
TCRC	32%	68%	409
VMRC	37%	63%	400
WRC	22%	78%	407
<b>CA Average</b>	<b>34%</b>	<b>66%</b>	<b>8,582</b>
<b>Weighted NCI-IDD Average*</b>	<b>50%</b>	<b>50%</b>	<b>18,408</b>

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

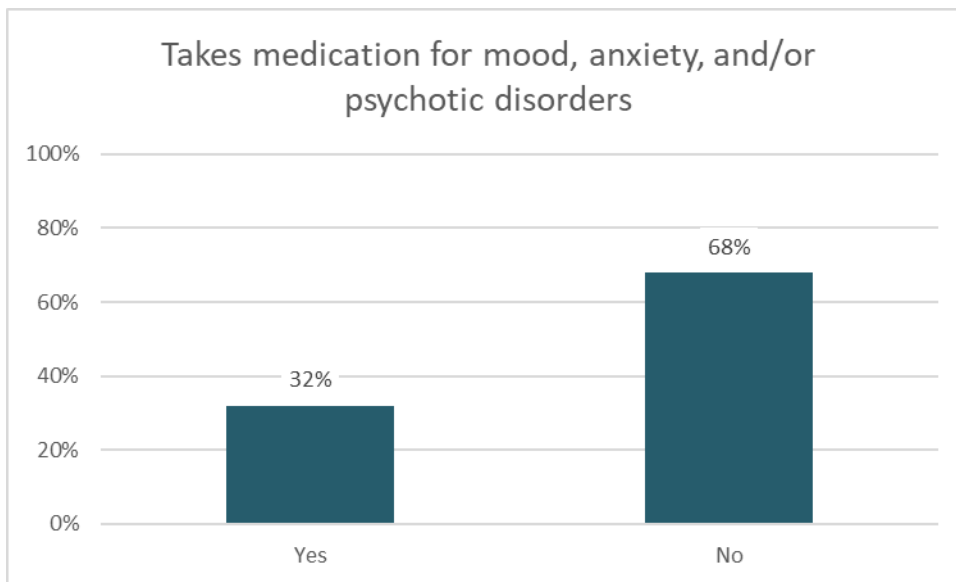


Table 93. Takes at least one medication for mood, anxiety, and/or psychotic disorders (information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	41%	59%	414
CVRC	40%	60%	433
ELARC	16%	84%	400
FNRC	32%	68%	437
FDLRC	27%	73%	398
GGRC	35%	65%	394
HRC	26%	74%	408
IRC	39%	61%	399
KRC	36%	64%	405
NBRC	23%	77%	402
NLACRC	28%	72%	404
RCRC	33%	67%	450
RCEB	26%	74%	398
RCOC	32%	68%	407
SARC	28%	72%	397
SDRC	38%	62%	410
SGPRC	26%	74%	412
SCLARC	25%	75%	404
TCRC	31%	69%	409
VMRC	36%	65%	400
WRC	20%	80%	408
<b>CA Average</b>	<b>32%</b>	<b>68%</b>	<b>8,589</b>
<b>Weighted NCI-IDD Average*</b>	<b>47%</b>	<b>53%</b>	<b>18,445</b>

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

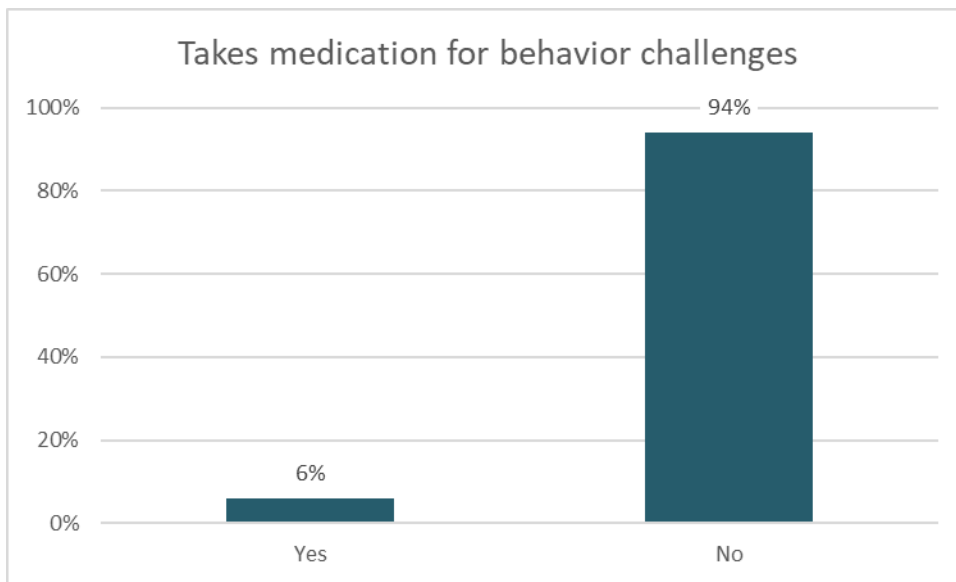


Table 94. Takes at least one medication for behavior challenges (information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	5%	95%	414
CVRC	6%	94%	432
ELARC	3%	97%	401
FNRC	8%	92%	437
FDLRC	6%	94%	398
GGRC	4%	96%	394
HRC	5%	95%	409
IRC	7%	93%	395
KRC	8%	92%	405
NBRC	4%	96%	406
NLACRC	6%	94%	404
RCRC	7%	93%	451
RCEB	7%	93%	400
RCOC	6%	94%	407
SARC	5%	95%	399
SDRC	6%	94%	413
SGPRC	6%	94%	411
SCLARC	4%	96%	404
TCRC	9%	91%	409
VMRC	6%	94%	402
WRC	5%	95%	408
<b>CA Average</b>	<b>6%</b>	<b>94%</b>	<b>8,599</b>
<b>Weighted NCI-IDD Average*</b>	<b>20%</b>	<b>80%</b>	<b>18,313</b>

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data

## Wellness

*People are supported to maintain healthy habits.*

For several states and regional centers, survey items in the Background Information section (including certain items related to Health) had a large amount of missing data or data recorded as “don’t know.” Regional center review of the data in this section note that the data missing may not be missing randomly, and results **should be viewed with caution**. Items that include Regional Centers’ results for which 25% or more of their sample were missing data (or reported as “don’t know”) are indicated with an asterisk (\*).

The quantity of missing data can be a result of several factors. We do not know whether the data are missing systematically or randomly; for example, are the data missing across the board for those in a specific waiver population in a given Regional Center? If so, the resulting data are not representative of the entire sample or population. We advise caution when examining data that are indicated as having high rates of “missing” or “don’t know” responses.

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

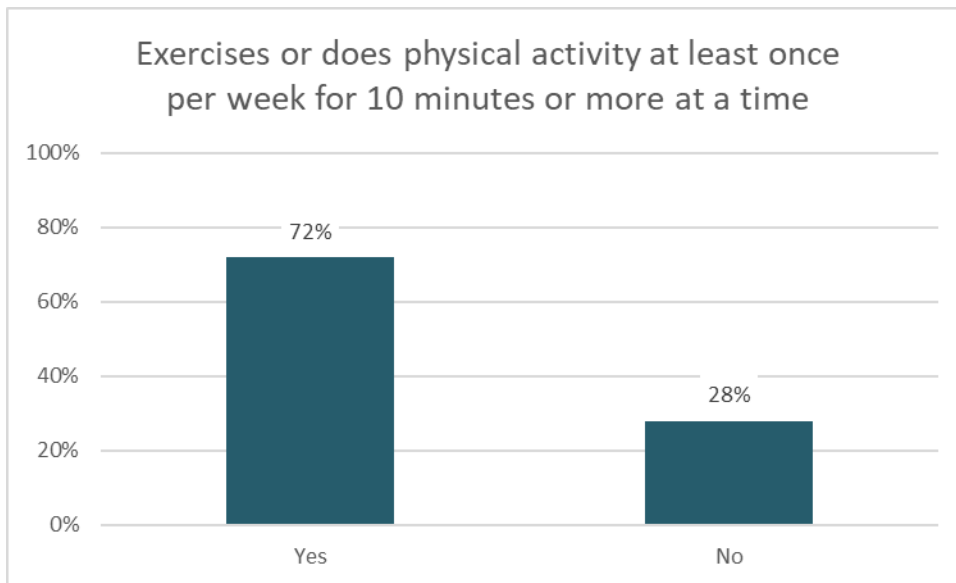


Table 95. Exercises or does physical activity at least once per week for 10 minutes or more at a time ('1 or 2 times', '3 or 4 times' and '5 or more times' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	74%	26%	406
CVRC	71%	29%	427
ELARC	74%	26%	402
FNRC	67%	33%	435
FDLRC	72%	28%	395
GGRC	70%	30%	402
HRC	75%	25%	406
IRC	71%	29%	396
KRC	69%	31%	402
NBRC	70%	30%	404
NLACRC	69%	31%	405
RCRC	67%	33%	448
RCEB	66%	34%	399
RCOC	81%	19%	403
SARC	69%	31%	405
SDRC	69%	31%	411
SGPRC	82%	18%	411
SCLARC	72%	28%	402
TCRC	79%	21%	408
VMRC	70%	30%	396
WRC	74%	26%	406
<b>CA Average</b>	<b>72%</b>	<b>28%</b>	<b>8,569</b>
<b>Weighted NCI-IDD Average</b>	<b>75%</b>	<b>25%</b>	<b>19,482</b>

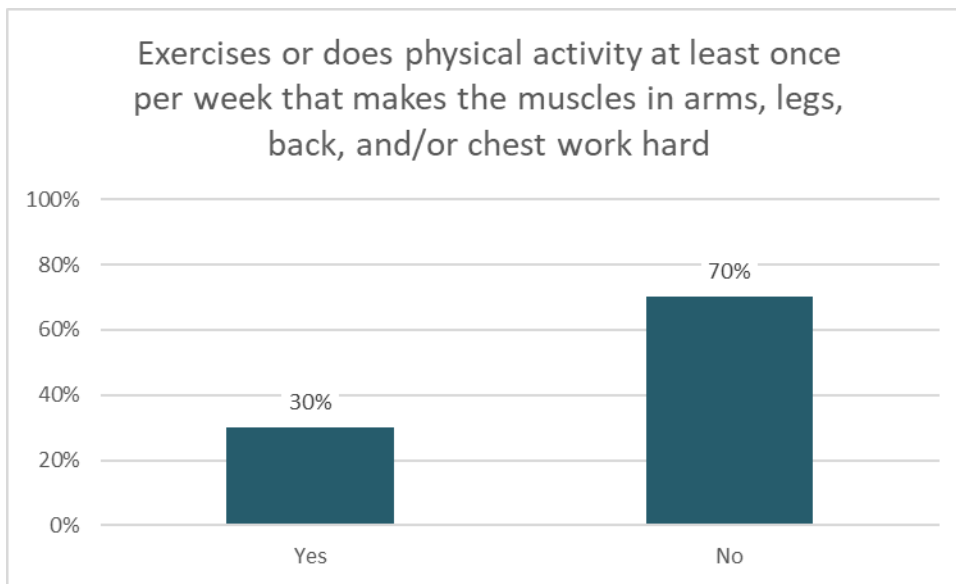


Table 96. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard ('1 or 2 times', '3 or 4 times' and '5 or more times' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	37%	63%	403
CVRC	36%	64%	429
ELARC	25%	75%	400
FNRC	30%	70%	434
FDLRC	25%	75%	395
GGRC	24%	76%	402
HRC	34%	66%	405
IRC	39%	61%	395
KRC	29%	71%	400
NBRC	33%	67%	409
NLACRC	22%	78%	400
RCRC	29%	71%	451
RCEB	19%	81%	400
RCOC	42%	58%	402
SARC	21%	79%	406
SDRC	17%	83%	412
SGPRC	31%	69%	408
SCLARC	28%	72%	403
TCRC	34%	66%	406
VMRC	35%	65%	397
WRC	29%	71%	404
<b>CA Average</b>	<b>30%</b>	<b>70%</b>	<b>8,561</b>
<b>Weighted NCI-IDD Average</b>	<b>33%</b>	<b>67%</b>	<b>19,441</b>

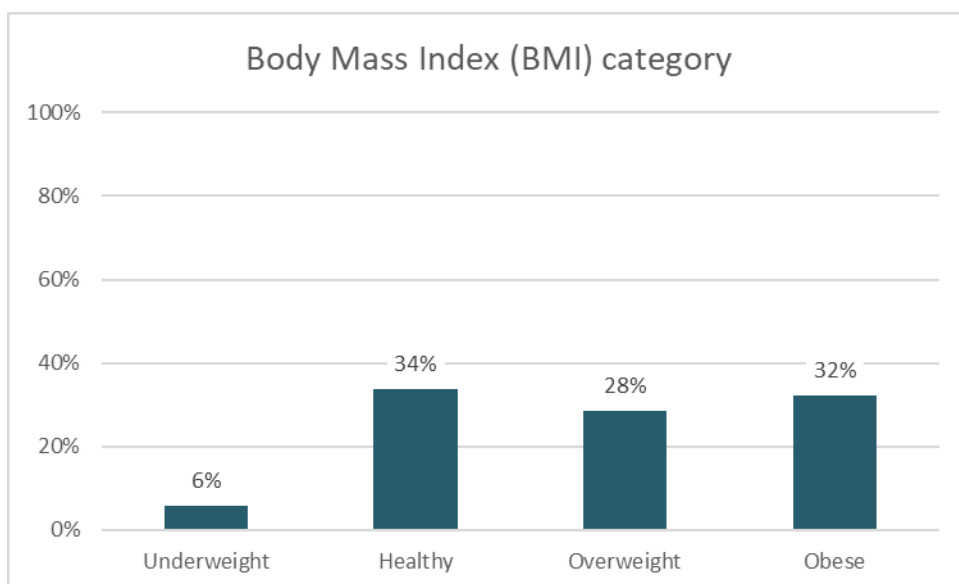


Table 97. Body Mass Index (BMI) category (BMI calculated using data on weight and height; information may have been obtained through administrative records)

Regional Center	Underweight	Healthy	Overweight	Obese	N
ACRC	4%	36%	29%	30%	411
CVRC	7%	32%	29%	32%	425
ELARC	5%	28%	26%	41%	400
FNRC	5%	29%	30%	36%	437
FDLRC	4%	33%	30%	33%	394
GGRC	5%	38%	32%	25%	399
HRC	5%	34%	28%	34%	409
IRC	7%	33%	28%	33%	399
KRC	4%	30%	26%	40%	401
NBRC	4%	36%	28%	31%	415
NLACRC	8%	36%	24%	32%	406
RCRC	6%	27%	26%	41%	452
RCEB	6%	37%	27%	30%	399
RCOC	6%	38%	28%	28%	409
SARC	6%	35%	29%	31%	406
SDRC	5%	34%	32%	29%	410
SGPRC	7%	34%	28%	32%	410
SCLARC	5%	29%	24%	43%	404
TCRC	7%	30%	33%	30%	410
VMRC	6%	31%	27%	36%	397
WRC	6%	37%	30%	27%	406
<b>CA Average</b>	<b>6%</b>	<b>34%</b>	<b>28%</b>	<b>32%</b>	<b>8,599</b>
<b>Weighted NCI-IDD Average*</b>	<b>5%</b>	<b>31%</b>	<b>28%</b>	<b>36%</b>	<b>18,142</b>

\*NCI-IDD Average includes data from states that had at least 25% “don’t knows” and missing data



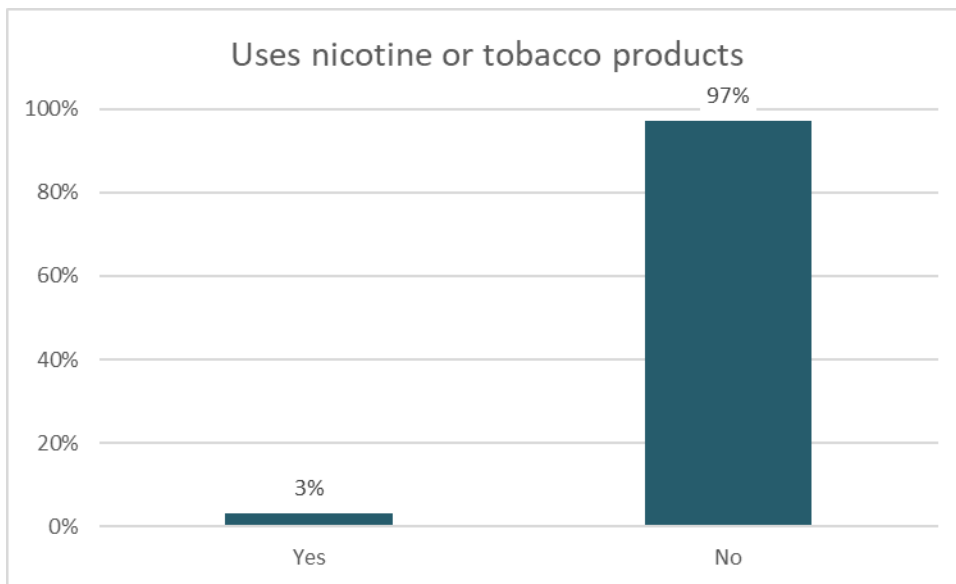


Table 98. Uses nicotine or tobacco products ('yes' responses only; information may have been obtained through administrative records)

Regional Center	Yes	No	N
ACRC	5%	95%	411
CVRC	5%	95%	429
ELARC	2%	98%	402
FNRC	7%	93%	433
FDLRC	3%	97%	393
GGRC	1%	99%	403
HRC	2%	98%	407
IRC	2%	98%	392
KRC	7%	93%	403
NBRC	4%	96%	415
NLACRC	3%	97%	401
RCRC	8%	92%	457
RCEB	3%	97%	401
RCOC	2%	98%	408
SARC	3%	97%	404
SDRC	3%	97%	415
SGPRC	2%	98%	408
SCLARC	4%	96%	405
TCRC	3%	97%	403
VMRC	6%	94%	396
WRC	2%	98%	406
<b>CA Average</b>	<b>3%</b>	<b>97%</b>	<b>8,592</b>
<b>Weighted NCI-IDD Average*</b>	<b>6%</b>	<b>94%</b>	<b>19,373</b>

\*NCI-IDD Average includes data from states that had at least 25% "don't knows" and missing data

## Respect and Rights

*People receive the same respect and protections as others in the community.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

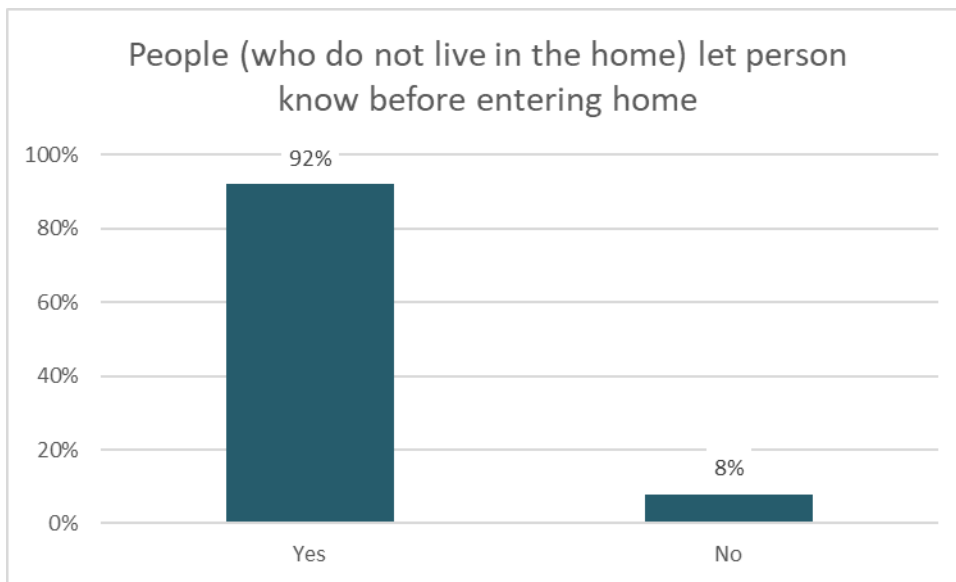


Table 99. People (who do not live in the home) let person know before entering home ('yes' responses only)

Regional Center	Yes	No	N
ACRC	96%	4%	233
CVRC	94%	6%	218
ELARC	94%	6%	222
FNRC	92%	8%	261
FDLRC	95%	5%	216
GGRC	92%	8%	213
HRC	90%	10%	223
IRC	92%	8%	222
KRC	91%	9%	239
NBRC	94%	6%	247
NLACRC	89%	11%	233
RCRC	93%	7%	313
RCEB	94%	6%	220
RCOC	85%	15%	233
SARC	89%	11%	192
SDRC	92%	8%	212
SGPRC	77%	23%	192
SCLARC	96%	4%	225
TCRC	94%	6%	265
VMRC	94%	6%	238
WRC	93%	7%	215
CA Average	92%	8%	4,832
Weighted NCI-IDD Average*	90%	10%	11,529

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

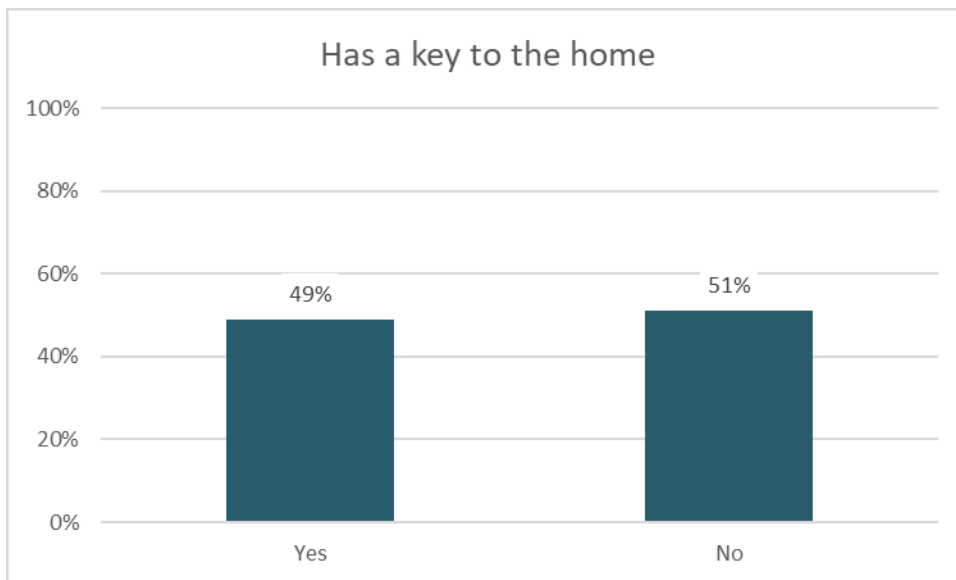


Table 100. Has a key to the home ('yes' responses only; proxy respondents allowed)

Regional Center	Yes	No	N
ACRC	51%	49%	408
CVRC	45%	55%	428
ELARC	51%	49%	403
FNRC	53%	47%	436
FDLRC	48%	52%	396
GGRC	72%	28%	403
HRC	39%	61%	407
IRC	38%	62%	397
KRC	50%	50%	403
NBRC	58%	42%	416
NLACRC	43%	57%	405
RCRC	72%	28%	455
RCEB	53%	47%	402
RCOC	37%	63%	403
SARC	49%	51%	406
SDRC	71%	29%	415
SGPRC	33%	67%	410
SCLARC	40%	60%	404
TCRC	56%	44%	409
VMRC	45%	55%	396
WRC	55%	45%	407
<b>CA Average</b>	<b>49%</b>	<b>51%</b>	<b>8,609</b>
<b>Weighted NCI-IDD Average*</b>	<b>50%</b>	<b>50%</b>	<b>19,571</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

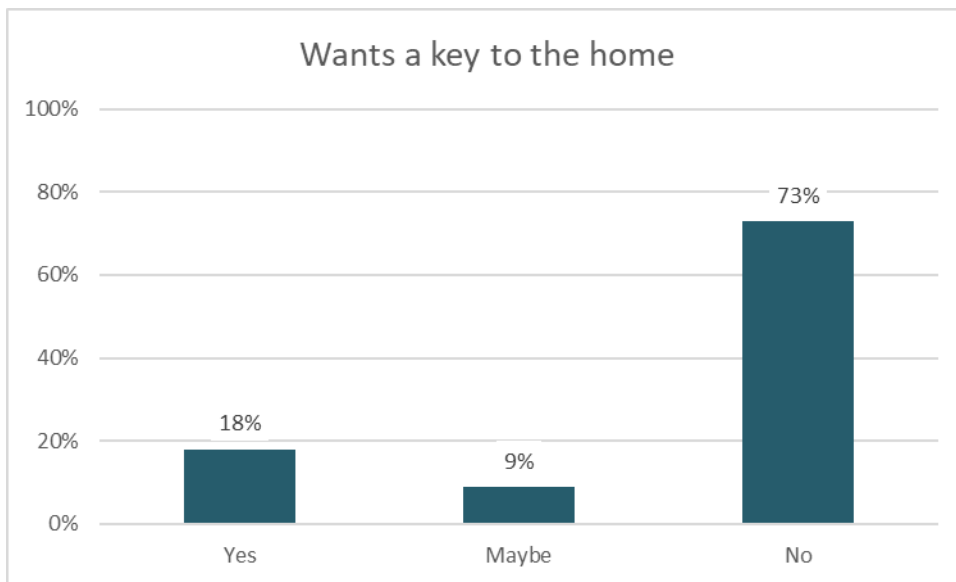


Table 101. Wants a key to the home (if does not have one)

Regional Center	Yes	Maybe	No	N
ACRC	26%	7%	66%	204
CVRC	25%	11%	64%	226
ELARC	12%	12%	76%	180
FNRC	14%	7%	79%	194
FDLRC	19%	9%	72%	183
GGRC	16%	7%	77%	126
HRC	24%	5%	71%	245
IRC	15%	8%	77%	252
KRC	22%	11%	67%	204
NBRC	23%	6%	71%	177
NLACRC	10%	8%	83%	200
RCRC	16%	10%	75%	126
RCEB	10%	14%	76%	187
RCOC	17%	6%	76%	246
SARC	11%	12%	78%	200
SDRC	29%	7%	64%	119
SGPRC	17%	11%	73%	257
SCLARC	15%	12%	73%	226
TCRC	23%	4%	72%	180
VMRC	22%	8%	70%	211
WRC	14%	7%	79%	161
CA Average	18%	9%	73%	4,104
Weighted NCI-IDD Average	16%	9%	75%	8,820

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

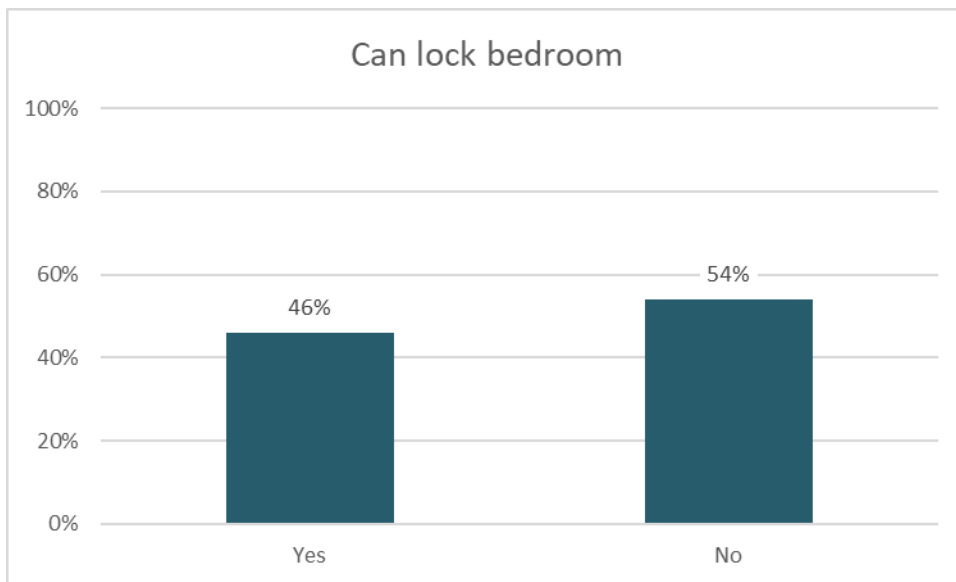


Table 102. Can lock bedroom ('yes' responses only; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	41%	59%	389
CVRC	44%	56%	422
ELARC	57%	43%	393
FNRC	56%	44%	408
FDLRC	49%	51%	384
GGRC	52%	48%	376
HRC	48%	52%	400
IRC	42%	58%	390
KRC	44%	56%	392
NBRC	42%	58%	385
NLACRC	41%	59%	400
RCRC	55%	45%	397
RCEB	46%	54%	388
RCOC	42%	58%	389
SARC	51%	49%	391
SDRC	48%	52%	385
SGPRC	44%	56%	405
SCLARC	54%	46%	396
TCRC	49%	51%	389
VMRC	48%	52%	384
WRC	46%	54%	383
CA Average	46%	54%	8,246
Weighted NCI-IDD Average	56%	44%	18,346

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

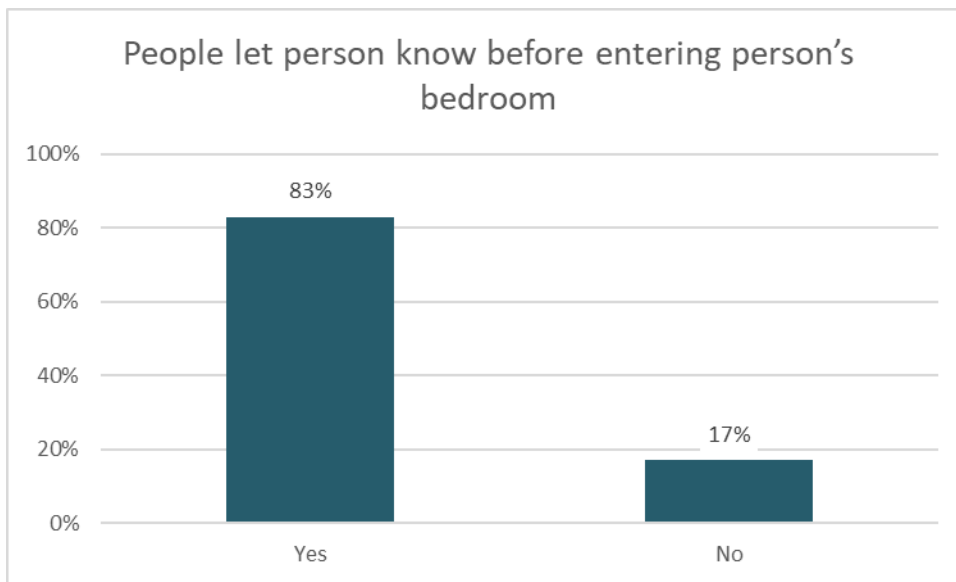


Table 103. People let person know before entering person's bedroom ('yes' responses only)

Regional Center	Yes	No	N
ACRC	81%	19%	236
CVRC	87%	13%	216
ELARC	80%	20%	218
FNRC	86%	14%	253
FDLRC	78%	22%	218
GGRC	87%	13%	204
HRC	75%	25%	215
IRC	84%	16%	221
KRC	83%	17%	236
NBRC	85%	15%	237
NLACRC	81%	19%	235
RCRC	88%	12%	290
RCEB	86%	14%	203
RCOC	83%	17%	237
SARC	85%	15%	204
SDRC	87%	13%	197
SGPRC	73%	27%	187
SCLARC	85%	15%	227
TCRC	80%	20%	250
VMRC	85%	15%	237
WRC	86%	14%	210
CA Average	83%	17%	4,731
Weighted NCI-IDD Average	85%	15%	11,385

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

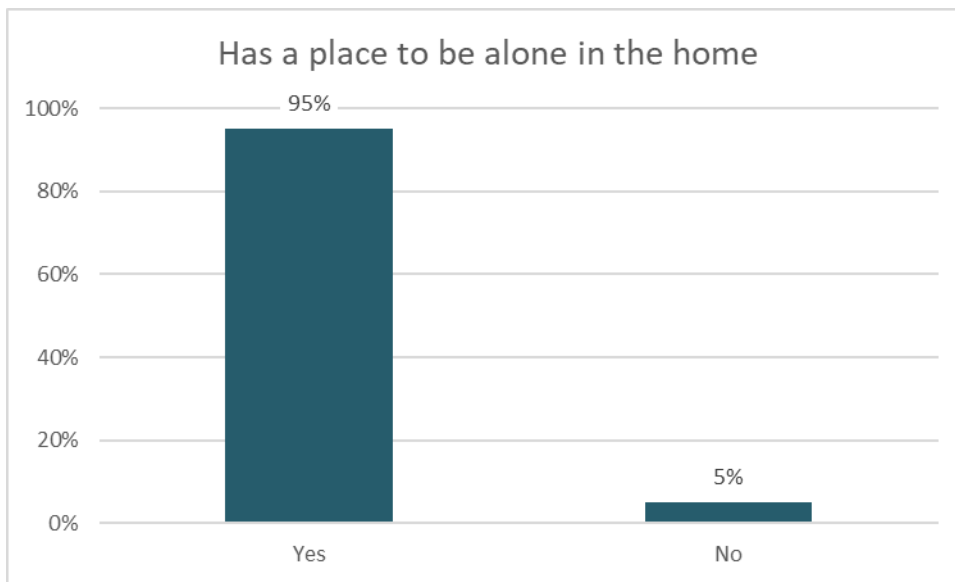


Table 104. Has a place to be alone in the home ('yes' responses only)

Regional Center	Yes	No	N
ACRC	97%	3%	250
CVRC	98%	2%	225
ELARC	97%	3%	230
FNRC	97%	3%	279
FDLRC	93%	7%	220
GGRC	94%	6%	215
HRC	91%	9%	232
IRC	96%	4%	226
KRC	96%	4%	256
NBRC	95%	5%	257
NLACRC	94%	6%	245
RCRC	95%	5%	327
RCEB	97%	3%	221
RCOC	92%	8%	248
SARC	94%	6%	213
SDRC	94%	6%	220
SGPRC	89%	11%	198
SCLARC	95%	5%	230
TCRC	95%	5%	266
VMRC	92%	8%	235
WRC	93%	7%	237
CA Average	95%	5%	5,030
Weighted NCI-IDD Average	97%	3%	11,925

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



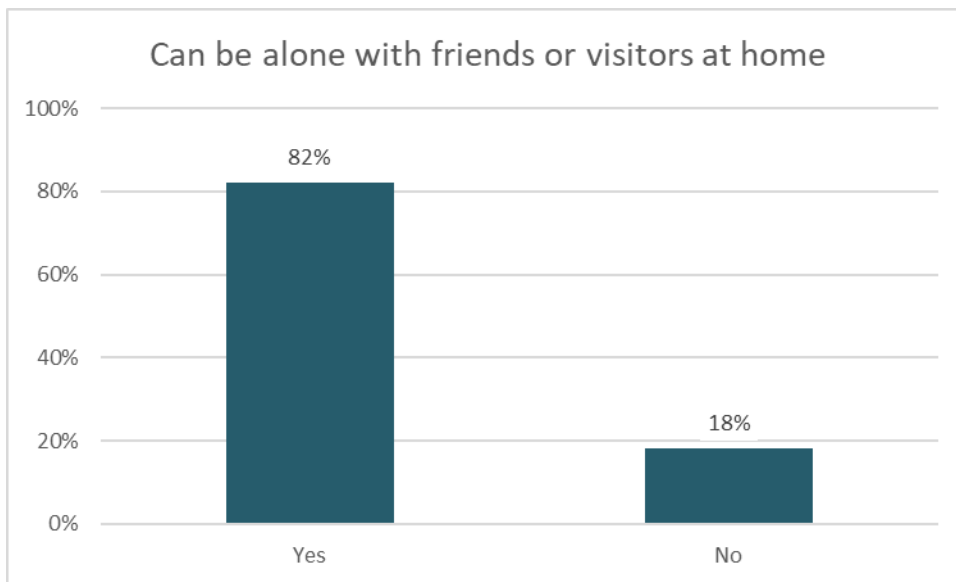


Table 105. Can be alone with friends or visitors at home ('yes, can be alone with friends or visitors' responses only)

Regional Center	Yes	No	N
ACRC	86%	14%	228
CVRC	88%	12%	197
ELARC	81%	19%	195
FNRC	88%	12%	250
FDLRC	82%	18%	186
GGRC	82%	18%	175
HRC	75%	25%	209
IRC	78%	22%	199
KRC	83%	17%	216
NBRC	83%	17%	226
NLACRC	80%	20%	203
RCRC	84%	16%	277
RCEB	81%	19%	203
RCOC	85%	15%	211
SARC	81%	19%	182
SDRC	84%	16%	183
SGPRC	79%	21%	170
SCLARC	79%	21%	190
TCRC	86%	14%	242
VMRC	86%	14%	230
WRC	68%	32%	194
CA Average	82%	18%	4,366
Weighted NCI-IDD Average	85%	15%	10,404

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

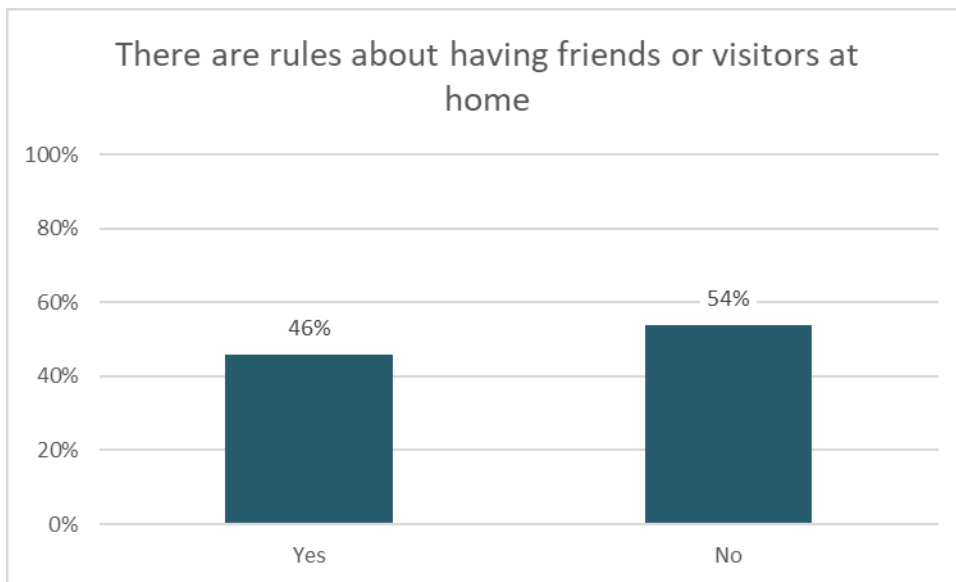


Table 106. There are rules about having friends or visitors at home ('there are rules against having friends or visitors in your home' responses only)

Regional Center	Yes	No	N
ACRC	46%	54%	226
CVRC	48%	52%	187
ELARC	47%	53%	192
FNRC	32%	68%	251
FDLRC	49%	51%	178
GGRC	35%	65%	158
HRC	60%	40%	212
IRC	54%	46%	188
KRC	49%	51%	206
NBRC	34%	66%	217
NLACRC	41%	59%	194
RCRC	33%	68%	280
RCEB	50%	50%	197
RCOC	37%	63%	198
SARC	29%	71%	174
SDRC	46%	54%	169
SGPRC	53%	47%	163
SCLARC	48%	52%	180
TCRC	47%	53%	236
VMRC	51%	49%	220
WRC	54%	46%	190
CA Average	46%	54%	4,216
Weighted NCI-IDD Average	41%	59%	10,076

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



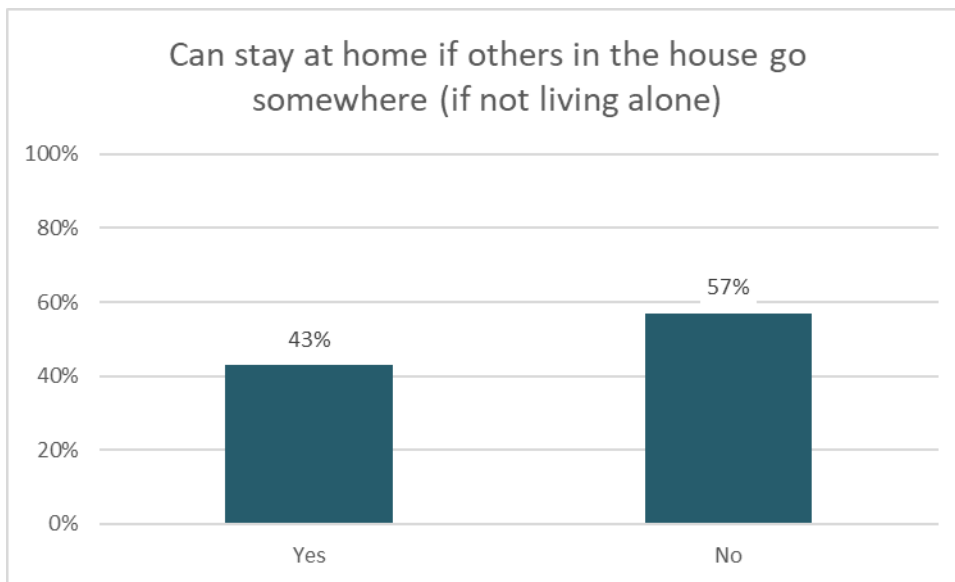


Table 107. Can stay at home if others in the house go somewhere (if not living alone; 'yes' responses only; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	37%	63%	339
CVRC	39%	61%	377
ELARC	46%	54%	376
FNRC	39%	61%	317
FDLRC	50%	50%	371
GGRC	66%	34%	338
HRC	47%	53%	374
IRC	33%	67%	363
KRC	48%	52%	355
NBRC	41%	59%	329
NLACRC	43%	57%	350
RCRC	46%	54%	271
RCEB	43%	57%	351
RCOC	47%	53%	363
SARC	36%	64%	364
SDRC	52%	48%	350
SGPRC	51%	49%	379
SCLARC	41%	59%	374
TCRC	45%	55%	334
VMRC	46%	54%	355
WRC	41%	59%	331
CA Average	43%	57%	7,361
Weighted NCI-IDD Average	42%	58%	16,084

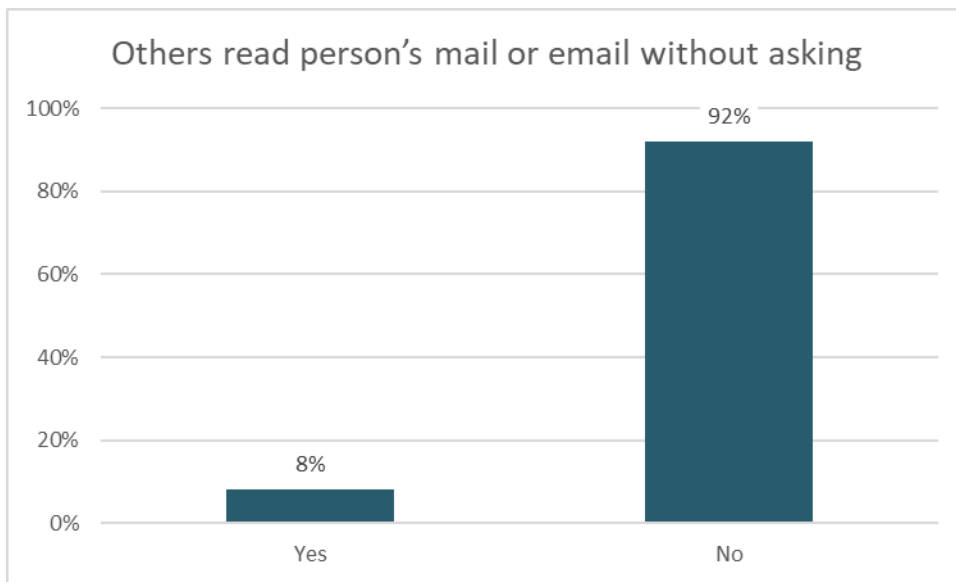


Table 108. Others read person's mail or email without asking ('yes, mail/email is read without permission' responses only)

Regional Center	Yes	No	N
ACRC	12%	88%	226
CVRC	16%	84%	207
ELARC	7%	93%	219
FNRC	4%	96%	267
FDLRC	4%	96%	198
GGRC	0%	100%	207
HRC	7%	93%	219
IRC	10%	90%	208
KRC	12%	88%	230
NBRC	6%	94%	236
NLACRC	10%	90%	210
RCRC	3%	97%	306
RCEB	4%	96%	201
RCOC	4%	96%	201
SARC	7%	93%	186
SDRC	1%	99%	196
SGPRC	9%	91%	184
SCLARC	4%	96%	214
TCRC	10%	90%	251
VMRC	11%	89%	228
WRC	8%	92%	213
<b>CA Average</b>	<b>8%</b>	<b>92%</b>	<b>4,607</b>
<b>Weighted NCI-IDD Average</b>	<b>10%</b>	<b>90%</b>	<b>10,758</b>

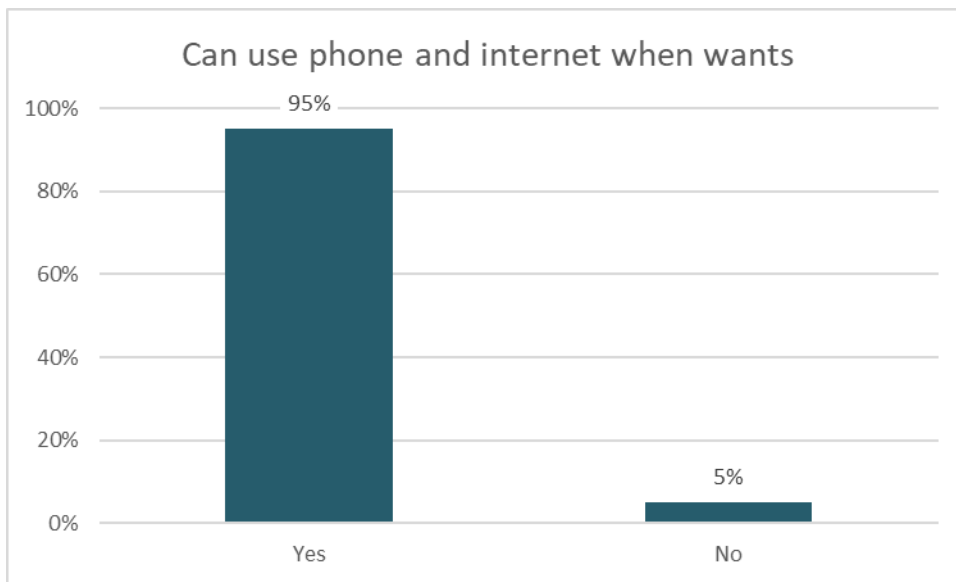


Table 109. Can use phone and internet when wants ('yes, can use anytime, either independently or with assistance' responses only)

Regional Center	Yes	No	N
ACRC	97%	3%	244
CVRC	98%	2%	214
ELARC	98%	2%	223
FNRC	93%	7%	273
FDLRC	95%	5%	216
GGRC	94%	6%	216
HRC	92%	8%	235
IRC	92%	8%	216
KRC	93%	7%	242
NBRC	93%	7%	260
NLACRC	93%	7%	234
RCRC	97%	3%	320
RCEB	92%	8%	204
RCOC	95%	5%	229
SARC	96%	4%	199
SDRC	94%	6%	206
SGPRC	95%	5%	201
SCLARC	96%	4%	230
TCRC	95%	5%	264
VMRC	94%	6%	232
WRC	98%	2%	224
<b>CA Average</b>	<b>95%</b>	<b>5%</b>	<b>4,882</b>
<b>Weighted NCI-IDD Average</b>	<b>92%</b>	<b>8%</b>	<b>11,405</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

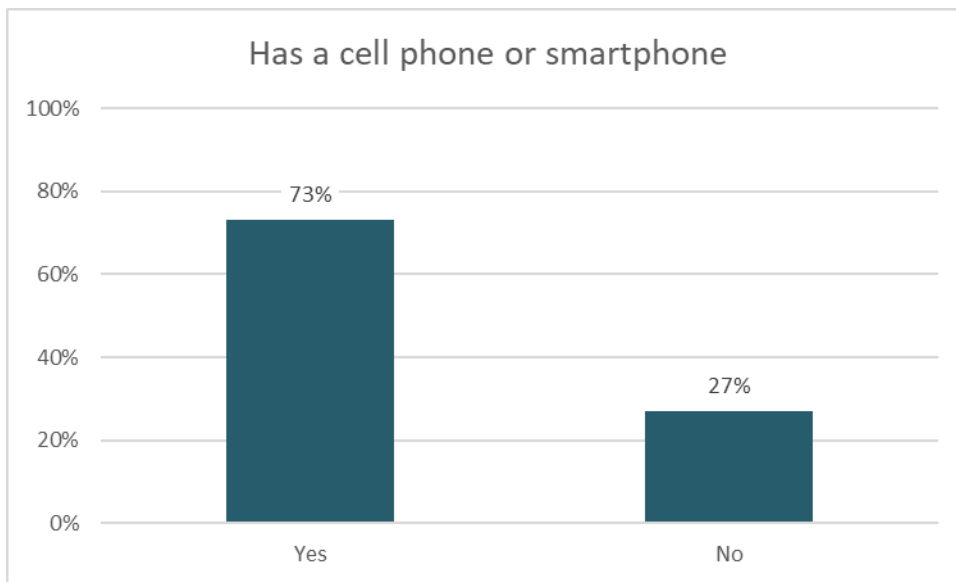


Table 110. Has a cell phone or smartphone ('yes' responses only)

Regional Center	Yes	No	N
ACRC	76%	24%	248
CVRC	67%	33%	218
ELARC	78%	22%	227
FNRC	65%	35%	279
FDLRC	76%	24%	221
GGRC	65%	35%	222
HRC	78%	22%	239
IRC	64%	36%	227
KRC	74%	26%	252
NBRC	73%	27%	263
NLACRC	78%	22%	239
RCRC	73%	27%	327
RCEB	78%	22%	216
RCOC	67%	33%	243
SARC	68%	32%	209
SDRC	72%	28%	223
SGPRC	74%	26%	203
SCLARC	82%	18%	234
TCRC	79%	21%	271
VMRC	68%	32%	240
WRC	83%	17%	229
CA Average	73%	27%	5,030
Weighted NCI-IDD Average	65%	35%	11,836

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

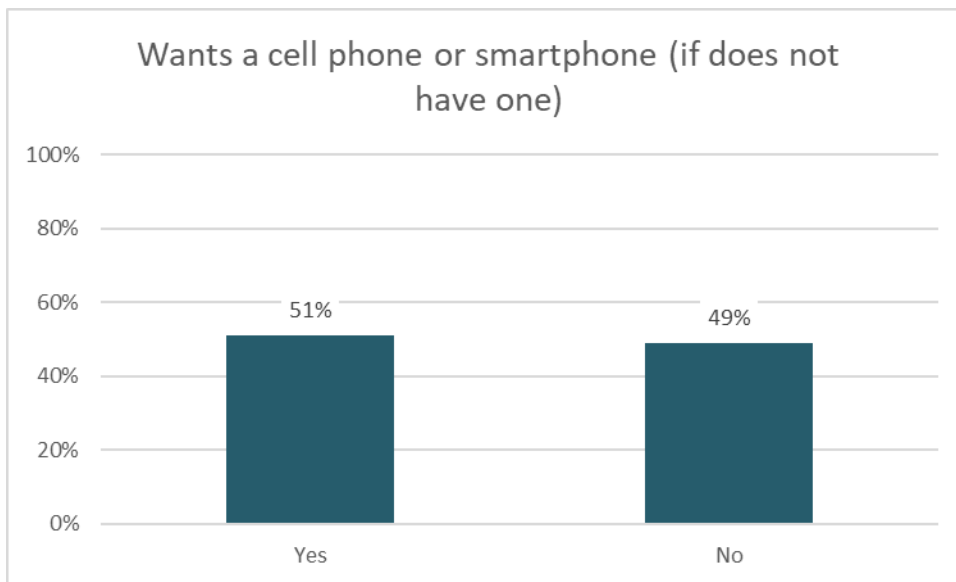


Table 111. Wants a cell phone or smartphone (if does not have one)

Regional Center	Yes	No	N
ACRC	47%	53%	55
CVRC	59%	41%	64
ELARC	58%	42%	43
FNRC	34%	66%	91
FDLRC	56%	44%	48
GGRC	36%	64%	73
HRC	36%	64%	47
IRC	57%	43%	81
KRC	62%	38%	65
NBRC	42%	58%	71
NLACRC	44%	56%	45
RCRC	41%	59%	76
RCEB	44%	56%	48
RCOC	56%	44%	77
SARC	54%	46%	57
SDRC	54%	46%	57
SGPRC	62%	38%	45
SCLARC	51%	49%	39
TCRC	42%	58%	55
VMRC	49%	51%	74
WRC	56%	44%	34
CA Average	51%	49%	1,245
Weighted NCI-IDD Average	47%	53%	3,599

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



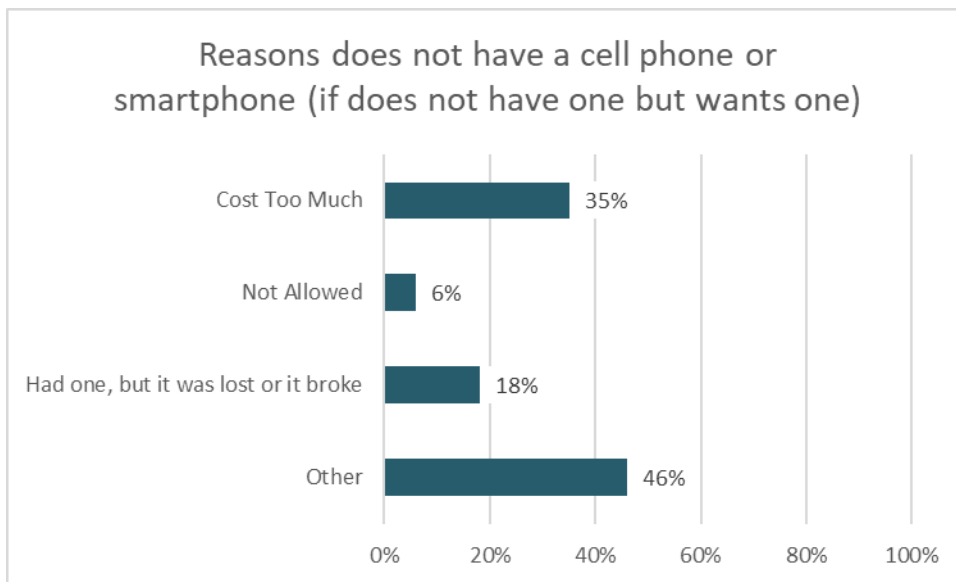


Table 112. Reasons does not have a cell phone or smartphone (if does not have one but wants one)

Categories are not mutually exclusive, therefore N is not shown

Regional Center	Cost Too Much	Not Allowed	Had One, But it Was Lost or it Broke	Other
ACRC	n/a	n/a	n/a	n/a
CVRC	n/a	n/a	n/a	n/a
ELARC	n/a	n/a	n/a	n/a
FNRC	50%	4%	12%	42%
FDLRC	n/a	n/a	n/a	n/a
GGRC	n/a	n/a	n/a	n/a
HRC	n/a	n/a	n/a	n/a
IRC	36%	12%	18%	39%
KRC	45%	13%	10%	35%
NBRC	n/a	n/a	n/a	n/a
NLACRC	n/a	n/a	n/a	n/a
RCRC	46%	0%	17%	42%
RCEB	n/a	n/a	n/a	n/a
RCOC	29%	3%	19%	52%
SARC	34%	7%	17%	45%
SDRC	36%	5%	27%	50%
SGPRC	n/a	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	31%	8%	23%	42%
WRC	n/a	n/a	n/a	n/a
<b>CA Average</b>	<b>35%</b>	<b>6%</b>	<b>18%</b>	<b>46%</b>
<b>Weighted NCI-IDD Average</b>	<b>38%</b>	<b>9%</b>	<b>14%</b>	<b>44%</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

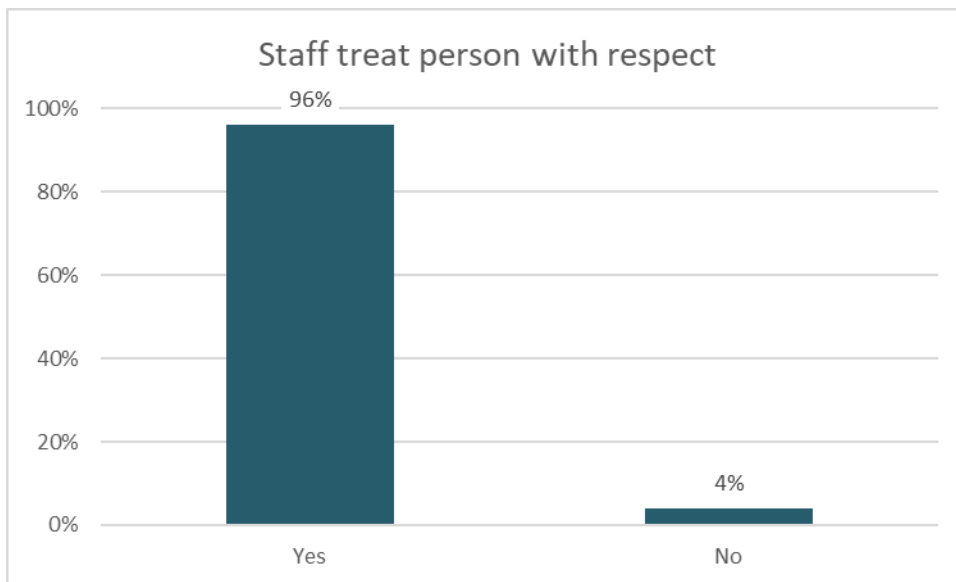


Table 113. Staff treat person with respect ('yes – all staff, always' responses only)

Regional Center	Yes	No	N
ACRC	95%	5%	190
CVRC	95%	5%	168
ELARC	97%	3%	148
FNRC	95%	5%	193
FDLRC	97%	3%	143
GGRC	95%	5%	172
HRC	94%	6%	148
IRC	99%	1%	158
KRC	94%	6%	157
NBRC	96%	4%	180
NLACRC	94%	6%	165
RCRC	96%	4%	214
RCEB	97%	3%	164
RCOC	98%	2%	193
SARC	98%	2%	138
SDRC	99%	1%	164
SGPRC	97%	3%	149
SCLARC	98%	2%	161
TCRC	95%	5%	198
VMRC	97%	3%	174
WRC	92%	8%	151
<b>CA Average</b>	<b>96%</b>	<b>4%</b>	<b>3,528</b>
<b>Weighted NCI-IDD Average</b>	<b>95%</b>	<b>5%</b>	<b>9,505</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

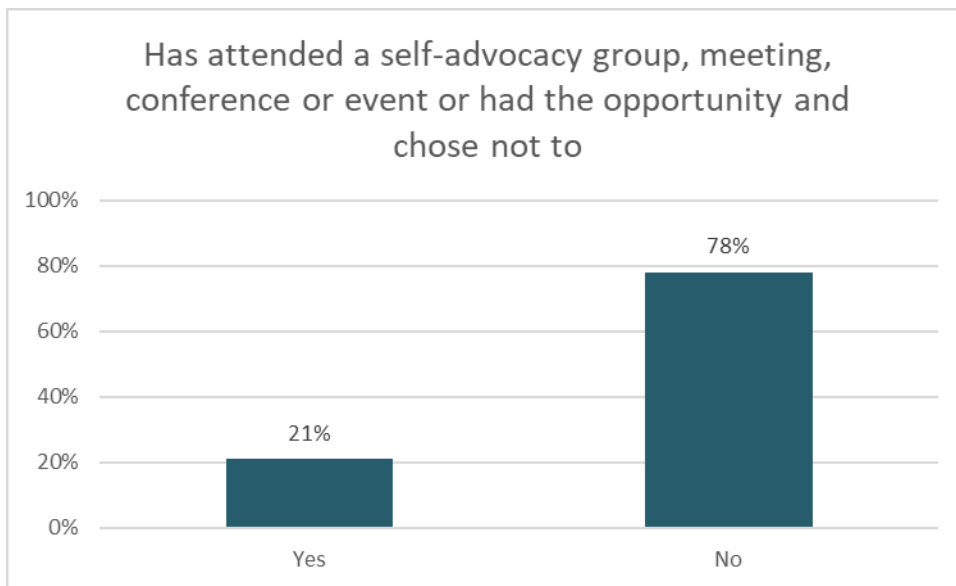


Table 114. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to ('yes' and 'had the opportunity but chose not to participate' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	31%	69%	347
CVRC	18%	82%	357
ELARC	16%	84%	377
FNRC	29%	71%	407
FDLRC	13%	87%	354
GGRC	14%	86%	376
HRC	26%	74%	374
IRC	18%	82%	375
KRC	19%	81%	384
NBRC	20%	80%	377
NLACRC	16%	84%	377
RCRC	24%	76%	424
RCEB	14%	86%	382
RCOC	16%	84%	377
SARC	14%	86%	392
SDRC	25%	75%	370
SGPRC	26%	74%	374
SCLARC	9%	91%	345
TCRC	23%	77%	391
VMRC	38%	62%	338
WRC	31%	69%	369
<b>CA Average</b>	<b>21%</b>	<b>78%</b>	<b>7,867</b>
<b>Weighted NCI-IDD Average</b>	<b>25%</b>	<b>75%</b>	<b>17,264</b>

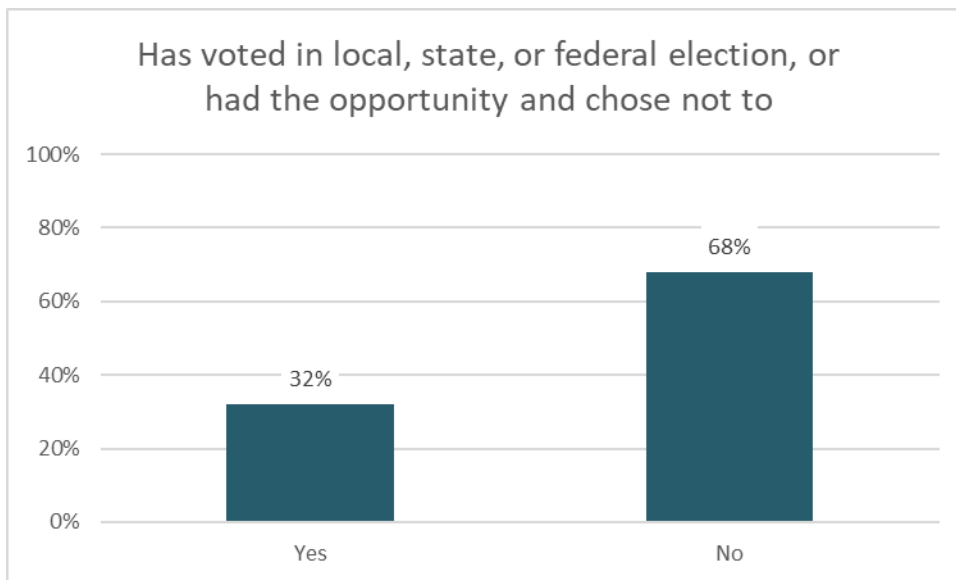


Table 115. Has voted in local, state, or federal election, or had the opportunity and chose not to ('yes' and 'had the opportunity to register or vote but chose not to' responses; proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	44%	56%	394
CVRC	37%	63%	419
ELARC	30%	70%	398
FNRC	40%	60%	423
FDLRC	27%	73%	388
GGRC	33%	67%	396
HRC	28%	72%	399
IRC	25%	75%	391
KRC	32%	68%	401
NBRC	39%	61%	406
NLACRC	33%	67%	395
RCRC	46%	54%	449
RCEB	37%	63%	397
RCOC	26%	74%	401
SARC	26%	74%	403
SDRC	24%	76%	406
SGPRC	24%	76%	406
SCLARC	27%	73%	401
TCRC	42%	58%	405
VMRC	39%	61%	383
WRC	42%	58%	398
<b>CA Average</b>	<b>32%</b>	<b>68%</b>	<b>8,459</b>
<b>Weighted NCI-IDD Average</b>	<b>40%</b>	<b>60%</b>	<b>19,155</b>

## Safety

*People are safe from abuse, neglect, and injury.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

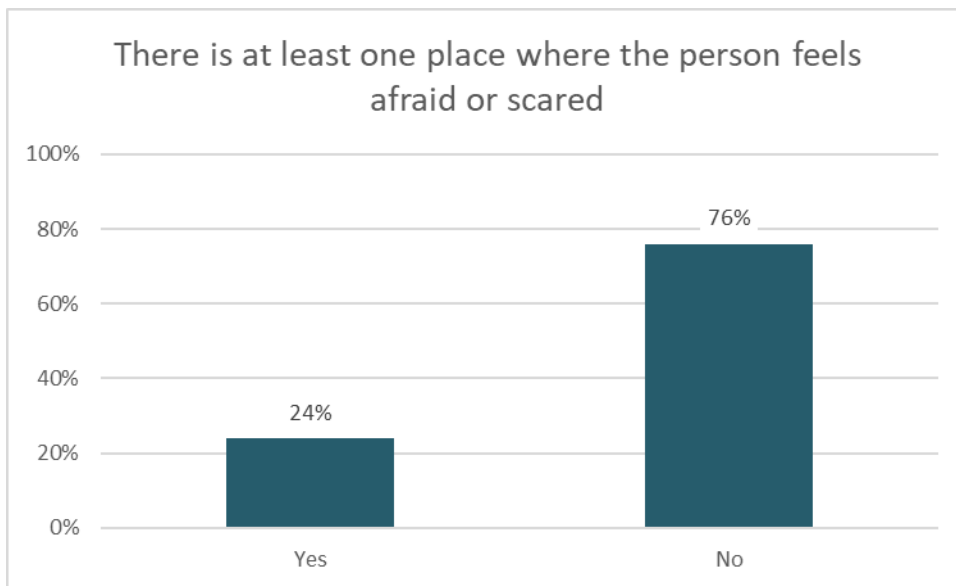


Table 116. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, or other place)

Regional Center	Yes	No	N
ACRC	33%	67%	242
CVRC	31%	69%	208
ELARC	25%	75%	219
FNRC	23%	77%	277
FDLRC	34%	66%	219
GGRC	18%	82%	219
HRC	23%	77%	228
IRC	20%	80%	221
KRC	24%	76%	243
NBRC	20%	80%	256
NLACRC	24%	76%	241
RCRC	26%	74%	327
RCEB	20%	80%	214
RCOC	19%	81%	237
SARC	24%	76%	206
SDRC	23%	77%	213
SGPRC	20%	80%	201
SCLARC	27%	73%	231
TCRC	21%	79%	263
VMRC	28%	73%	240
WRC	23%	77%	224
<b>CA Average</b>	<b>24%</b>	<b>76%</b>	<b>4,929</b>
<b>Weighted NCI-IDD Average</b>	<b>20%</b>	<b>80%</b>	<b>11,448</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

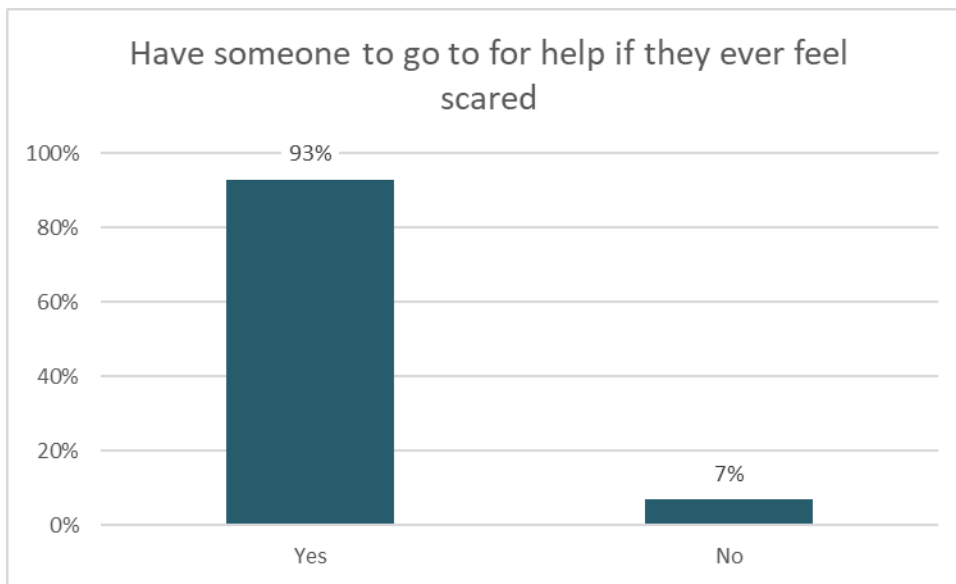


Table 117. Have someone to go to for help if they ever feel scared ('yes' responses only)

Regional Center	Yes	No	N
ACRC	93%	7%	243
CVRC	93%	7%	215
ELARC	92%	8%	223
FNRC	93%	7%	282
FDLRC	90%	10%	215
GGRC	91%	9%	225
HRC	89%	11%	238
IRC	93%	7%	226
KRC	93%	7%	247
NBRC	96%	4%	256
NLACRC	95%	5%	244
RCRC	94%	6%	327
RCEB	92%	8%	220
RCOC	93%	7%	241
SARC	89%	11%	199
SDRC	95%	5%	220
SGPRC	93%	7%	198
SCLARC	92%	8%	221
TCRC	94%	6%	268
VMRC	92%	8%	234
WRC	94%	6%	236
CA Average	93%	7%	4,978
Weighted NCI-IDD Average	95%	5%	11,671

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## CA Specific questions

*All questions were added by CA and not included in the standard IPS, therefore there are no NCI-IDD Average available for these outcomes.*

**Note, CA averages in this section are not weighted.**





Table 118. Are there staff (or a family member) at your home where you live who speak your preferred language?

Regional Center	Yes	Sometimes	No	N
ACRC	88%	2%	10%	241
CVRC	90%	2%	8%	216
ELARC	93%	2%	5%	226
FNRC	92%	2%	6%	267
FDLRC	87%	2%	11%	215
GGRC	95%	0%	4%	217
HRC	95%	2%	3%	233
IRC	94%	1%	5%	218
KRC	92%	1%	7%	237
NBRC	95%	0%	5%	245
NLACRC	83%	1%	16%	235
RCRC	90%	1%	9%	306
RCEB	93%	3%	4%	217
RCOC	95%	2%	2%	244
SARC	94%	2%	4%	205
SDRC	99%	0%	1%	210
SGPRC	93%	1%	6%	195
SCLARC	95%	2%	3%	230
TCRC	91%	1%	9%	269
VMRC	89%	1%	11%	237
WRC	87%	0%	13%	228
CA Average	92%	1%	7%	4,891

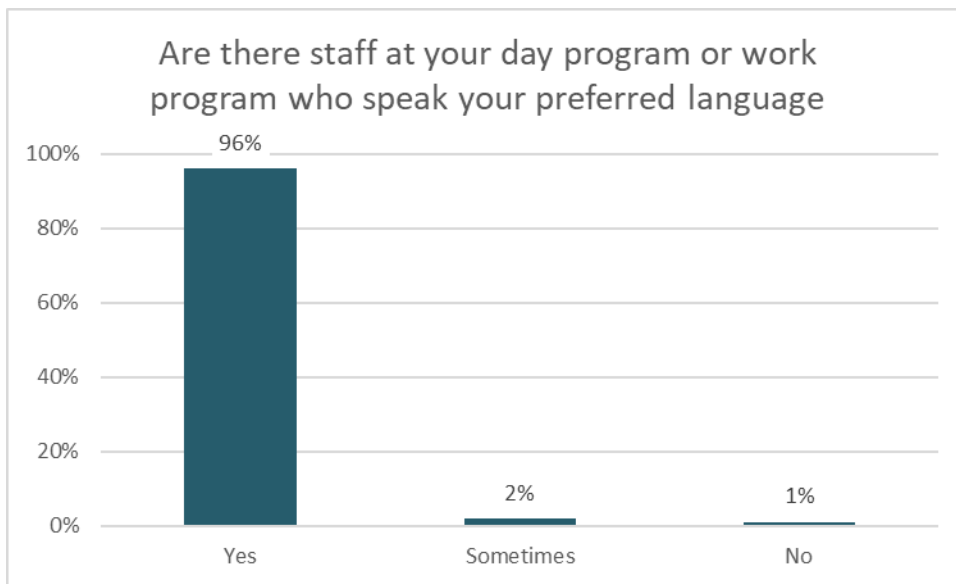


Table 119. Are there staff at your day program or work program who speak your preferred language?

Regional Center	Yes	Sometimes	No	N
ACRC	98%	2%	0%	117
CVRC	97%	2%	2%	121
ELARC	98%	2%	0%	83
FNRC	97%	2%	1%	99
FDLRC	96%	4%	0%	75
GGRC	96%	2%	2%	55
HRC	94%	4%	2%	109
IRC	95%	4%	1%	106
KRC	99%	0%	1%	106
NBRC	98%	3%	0%	80
NLACRC	98%	1%	1%	98
RCRC	98%	2%	1%	126
RCEB	95%	4%	2%	113
RCOC	95%	3%	2%	138
SARC	94%	5%	2%	109
SDRC	95%	2%	2%	43
SGPRC	98%	0%	2%	85
SCLARC	98%	2%	0%	87
TCRC	99%	1%	0%	99
VMRC	91%	5%	3%	129
WRC	99%	1%	0%	85
CA Average	96%	2%	1%	2,063

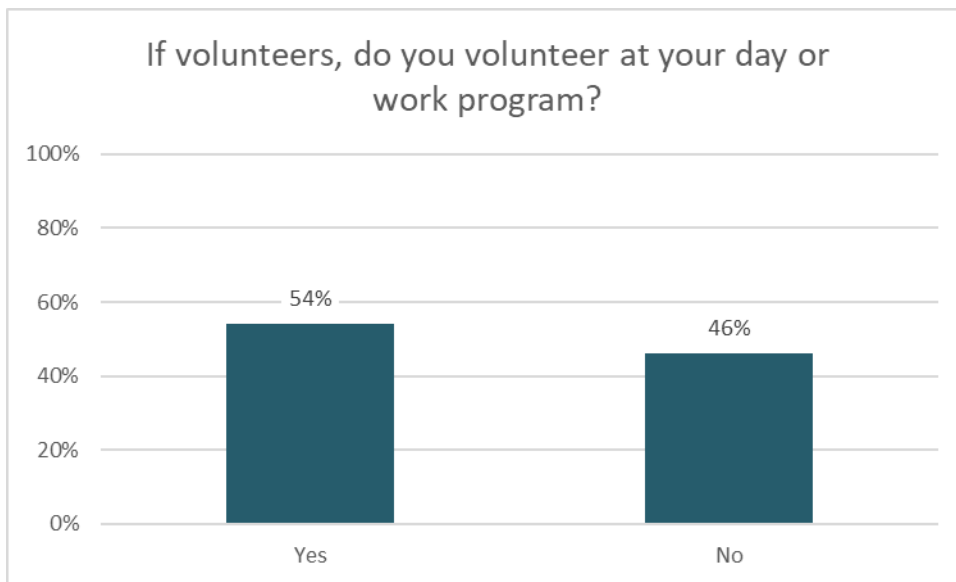


Table 120. If volunteers, do you volunteer at your day or work program?

Regional Center	Yes	No	N
ACRC	58%	42%	78
CVRC	70%	30%	70
ELARC	49%	51%	37
FNRC	46%	54%	57
FDLRC	45%	55%	51
GGRC	33%	67%	24
HRC	58%	43%	40
IRC	64%	36%	78
KRC	53%	47%	70
NBRC	40%	60%	55
NLACRC	49%	51%	37
RCRC	40%	60%	68
RCEB	66%	34%	41
RCOC	71%	29%	65
SARC	72%	28%	46
SDRC	22%	78%	27
SGPRC	50%	50%	34
SCLARC	57%	43%	37
TCRC	39%	61%	74
VMRC	65%	35%	79
WRC	50%	50%	40
<b>CA Average</b>	<b>54%</b>	<b>46%</b>	<b>1,108</b>

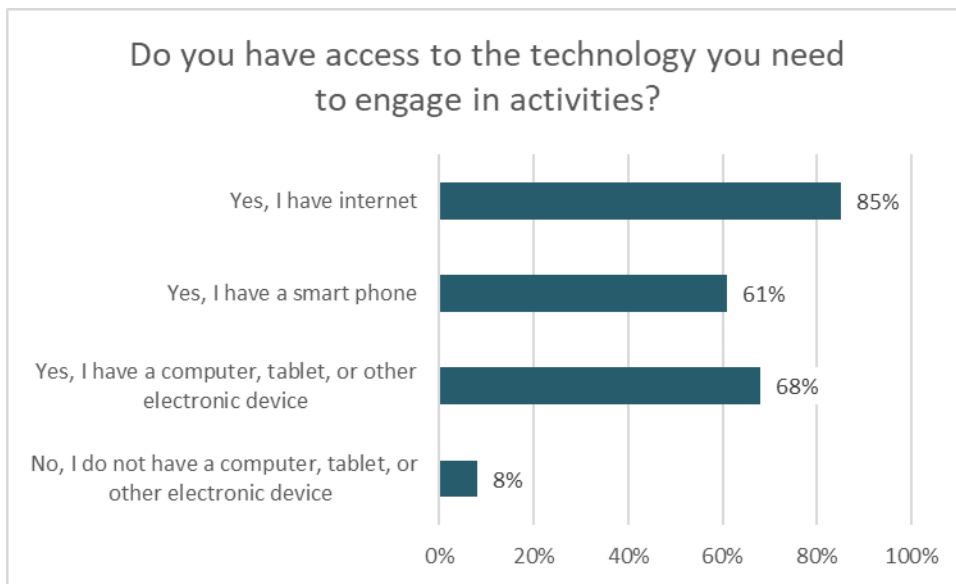


Table 121. Do you have access to the technology you need to engage in activities?

Categories are not mutually exclusive

Regional Center	Yes, I Have Internet	Yes, I Have a Smart Phone	Yes, I Have a Computer, Tablet, or Other Electronic Device	No, I Do Not Have a Computer, Tablet, or Other Electronic Device	N
ACRC	89%	62%	75%	5%	256
CVRC	90%	55%	65%	4%	228
ELARC	85%	71%	70%	10%	231
FNRC	81%	55%	64%	11%	287
FDLRC	89%	68%	74%	11%	223
GGRC	81%	51%	66%	7%	243
HRC	88%	65%	66%	4%	242
IRC	83%	59%	71%	10%	229
KRC	85%	67%	65%	11%	253
NBRC	83%	64%	67%	13%	267
NLACRC	83%	63%	61%	7%	244
RCRC	86%	64%	71%	8%	334
RCEB	87%	63%	78%	5%	227
RCOC	71%	49%	65%	11%	263
SARC	87%	55%	71%	8%	217
SDRC	79%	52%	63%	5%	238
SGPRC	83%	56%	62%	11%	204
SCLARC	89%	67%	61%	8%	235
TCRC	88%	69%	75%	11%	272
VMRC	86%	61%	67%	8%	246
WRC	92%	72%	75%	5%	237
CA Average	85%	61%	68%	8%	5,176

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

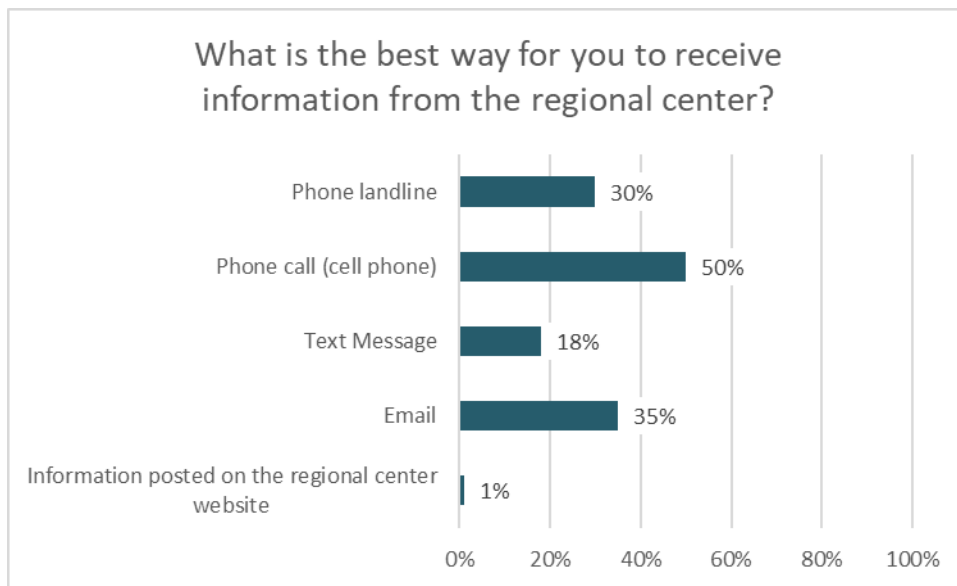


Table 122. What is the best way for you to receive information from the regional center?

Categories are not mutually exclusive

Regional Center	Phone landline	Phone call (cell phone)	Text Message	Email	Information posted on the regional center website	N
ACRC	25%	49%	13%	35%	0%	255
CVRC	34%	55%	11%	18%	1%	224
ELARC	19%	54%	21%	41%	1%	227
FNRC	35%	50%	16%	27%	1%	280
FDLRC	23%	43%	17%	40%	2%	220
GGRC	43%	30%	11%	37%	1%	200
HRC	21%	42%	28%	40%	1%	242
IRC	36%	55%	14%	29%	2%	228
KRC	31%	60%	21%	29%	0%	252
NBRC	26%	58%	17%	42%	0%	256
NLACRC	26%	49%	16%	37%	0%	243
RCRC	33%	55%	22%	36%	1%	325
RCEB	26%	44%	24%	36%	2%	219
RCOC	33%	40%	15%	44%	1%	245
SARC	27%	41%	17%	38%	4%	204
SDRC	28%	48%	6%	29%	1%	206
SGPRC	41%	60%	25%	32%	0%	204
SCLARC	28%	55%	23%	34%	0%	232
TCRC	34%	54%	20%	39%	1%	271
VMRC	29%	52%	11%	24%	1%	244
WRC	30%	58%	24%	52%	1%	235
CA Average	30%	50%	18%	35%	1%	5,012

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

What is the best way for you to receive information from the regional center?  
(Continued)

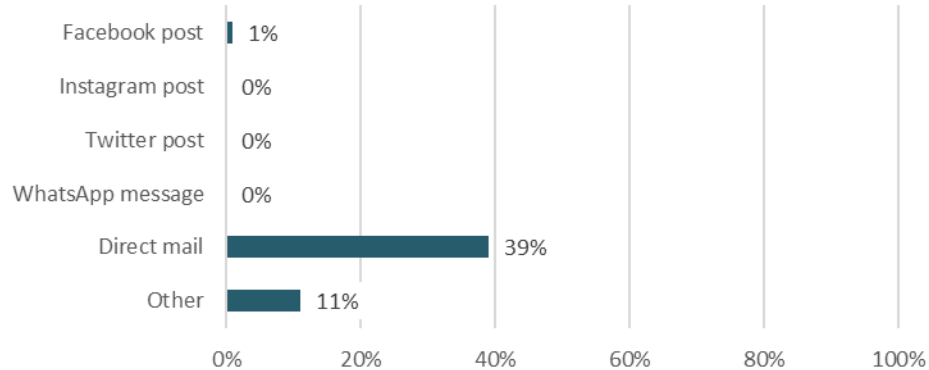


Table 123. What is the best way for you to receive information from the regional center? (continued)

Categories are not mutually exclusive

Regional Center	Facebook post	Instagram post	Twitter post	WhatsApp message	Direct mail	Other	N
ACRC	1%	0%	0%	0%	31%	15%	255
CVRC	0%	0%	0%	0%	35%	15%	224
ELARC	1%	0%	0%	0%	48%	10%	227
FNRC	0%	0%	0%	0%	46%	16%	280
FDLRC	2%	1%	0%	0%	45%	13%	220
GGRC	0%	0%	0%	0%	63%	5%	200
HRC	1%	1%	0%	1%	35%	13%	242
IRC	1%	0%	0%	0%	55%	7%	228
KRC	3%	0%	0%	0%	34%	9%	252
NBRC	1%	0%	0%	0%	38%	10%	256
NLACRC	0%	0%	0%	0%	36%	7%	243
RCRC	0%	0%	0%	0%	39%	14%	325
RCEB	0%	0%	0%	0%	31%	16%	219
RCOC	1%	0%	0%	0%	45%	17%	245
SARC	0%	0%	0%	0%	47%	8%	204
SDRC	0%	0%	0%	0%	34%	8%	206
SGPRC	1%	0%	0%	0%	36%	4%	204
SCLARC	0%	1%	0%	0%	49%	9%	232
TCRC	2%	0%	0%	0%	34%	13%	271
VMRC	2%	0%	0%	1%	29%	11%	244
WRC	2%	0%	0%	0%	20%	16%	235
CA Average	1%	0%	0%	0%	39%	11%	5,012

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

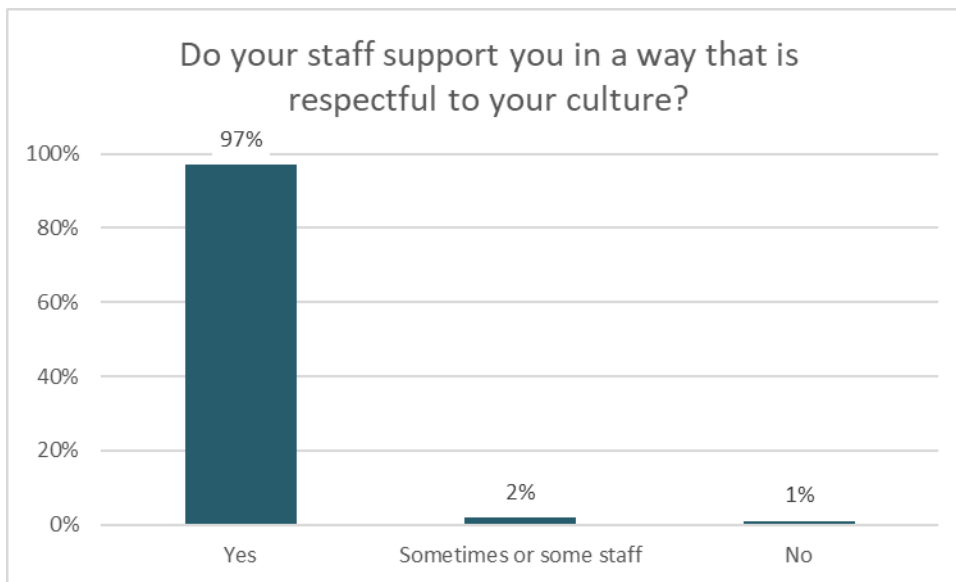


Table 124. Do your staff support you in a way that is respectful to your culture?

Regional Center	Yes	Sometimes or some staff	No	N
ACRC	94%	5%	1%	184
CVRC	97%	2%	1%	164
ELARC	99%	1%	0%	138
FNRC	95%	3%	1%	174
FDLRC	96%	4%	0%	136
GGRC	96%	3%	1%	149
HRC	94%	4%	1%	138
IRC	97%	3%	0%	156
KRC	97%	2%	1%	153
NBRC	98%	1%	1%	160
NLACRC	96%	4%	1%	161
RCRC	96%	4%	1%	199
RCEB	97%	1%	3%	155
RCOC	98%	2%	0%	177
SARC	98%	1%	1%	136
SDRC	95%	1%	4%	154
SGPRC	99%	1%	0%	143
SCLARC	99%	1%	0%	151
TCRC	97%	2%	1%	193
VMRC	97%	3%	0%	166
WRC	98%	1%	1%	140
CA Average	97%	2%	1%	3,327

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

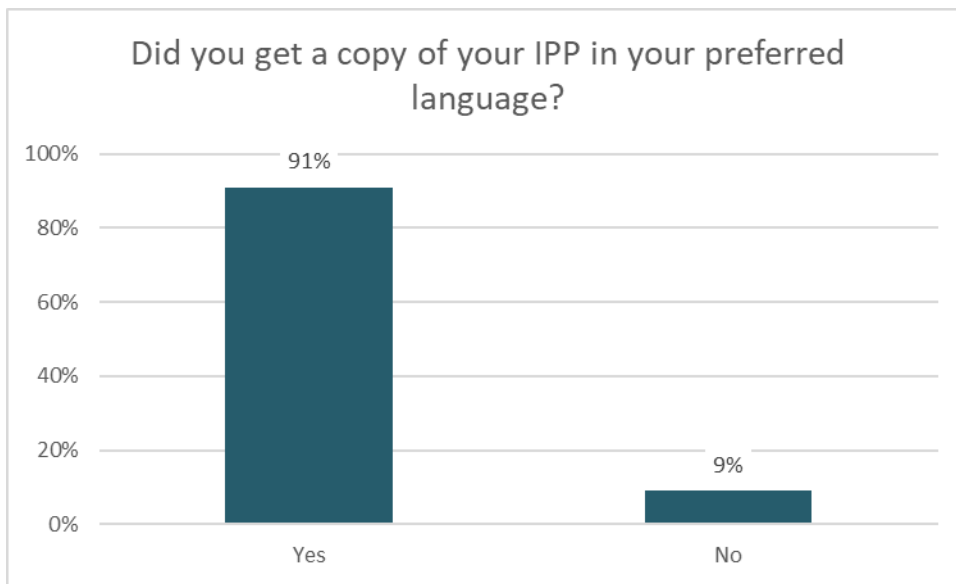


Table 125. Did you get a copy of your IPP in your preferred language?

Regional Center	Yes	No	N
ACRC	97%	3%	165
CVRC	92%	8%	155
ELARC	92%	8%	157
FNRC	95%	5%	212
FDLRC	87%	13%	105
GGRC	92%	8%	103
HRC	95%	5%	134
IRC	93%	7%	163
KRC	96%	4%	173
NBRC	93%	7%	170
NLACRC	87%	13%	135
RCRC	91%	9%	204
RCEB	83%	17%	133
RCOC	78%	22%	138
SARC	88%	12%	129
SDRC	92%	8%	110
SGPRC	91%	9%	100
SCLARC	84%	16%	126
TCRC	98%	2%	185
VMRC	93%	7%	161
WRC	77%	23%	131
CA Average	91%	9%	3,089

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



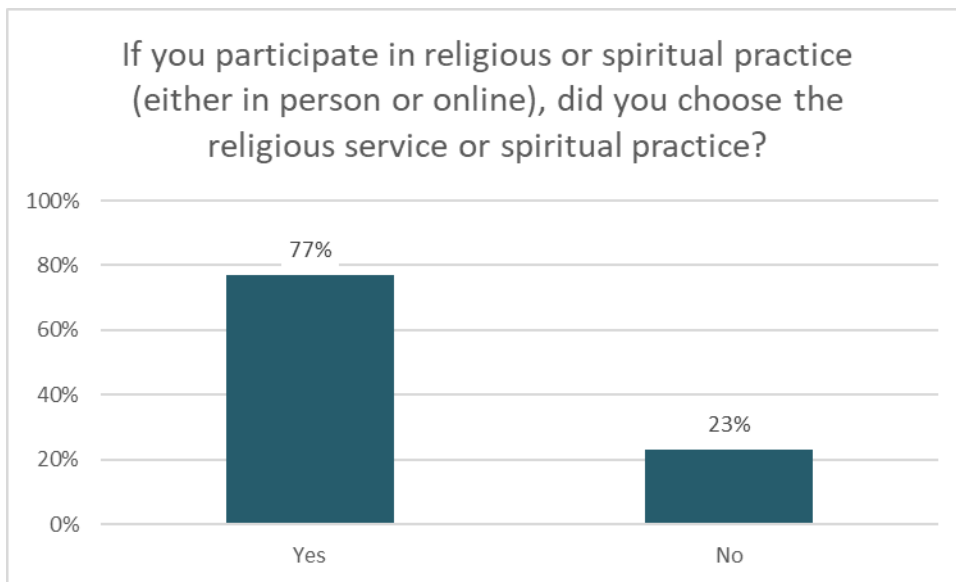


Table 126. If you participate in religious or spiritual practice (either in person or online), did you choose the religious service or spiritual practice?

Regional Center	Yes	No	N
ACRC	83%	17%	101
CVRC	82%	18%	123
ELARC	74%	26%	95
FNRC	82%	18%	76
FDLRC	71%	29%	100
GGRC	71%	29%	63
HRC	73%	27%	98
IRC	74%	26%	144
KRC	79%	21%	122
NBRC	81%	19%	75
NLACRC	75%	25%	76
RCRC	82%	18%	71
RCEB	75%	25%	69
RCOC	74%	26%	121
SARC	85%	15%	78
SDRC	75%	25%	71
SGPRC	72%	28%	101
SCLARC	76%	24%	96
TCRC	77%	23%	110
VMRC	87%	13%	110
WRC	75%	25%	95
CA Average	77%	23%	1,995

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## COVID-19 Supplement

*In response to the COVID-19 pandemic, NCI-IDD added a state-optional COVID-19 Supplement to all NCI Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time.*

**All CA statewide and NCI-IDD averages are weighted.** For more information on weighting see the Data Analysis section of this report.

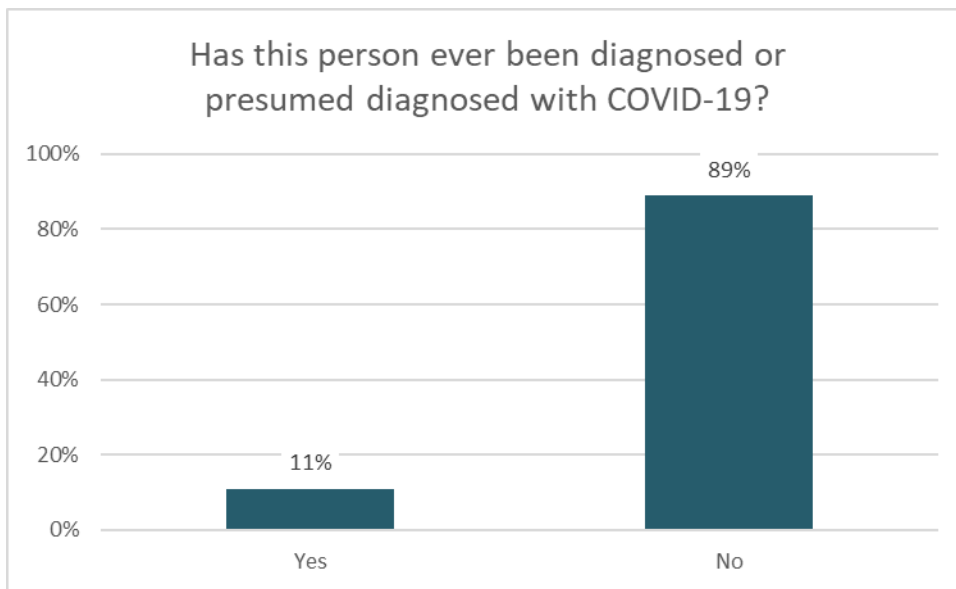


Table 127. Has this person ever been diagnosed or presumed diagnosed with COVID-19? (Information may have been obtained through state records)

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	n/a	n/a	n/a
ELARC	19%	81%	26
FNRC	n/a	n/a	n/a
FDLRC	17%	83%	24
GGRC	n/a	n/a	n/a
HRC	13%	87%	55
IRC	12%	88%	34
KRC	24%	76%	25
NBRC	n/a	n/a	n/a
NLACRC	13%	87%	39
RCRC	n/a	n/a	n/a
RCEB	0%	100%	25
RCOC	8%	92%	37
SARC	n/a	n/a	n/a
SDRC	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a
SCLARC	10%	90%	101
TCRC	12%	88%	41
VMRC	n/a	n/a	n/a
WRC	10%	90%	123
<b>CA Average</b>	<b>11%</b>	<b>89%</b>	<b>626</b>
<b>Weighted NCI-IDD Average</b>	<b>10%</b>	<b>90%</b>	<b>10,093</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

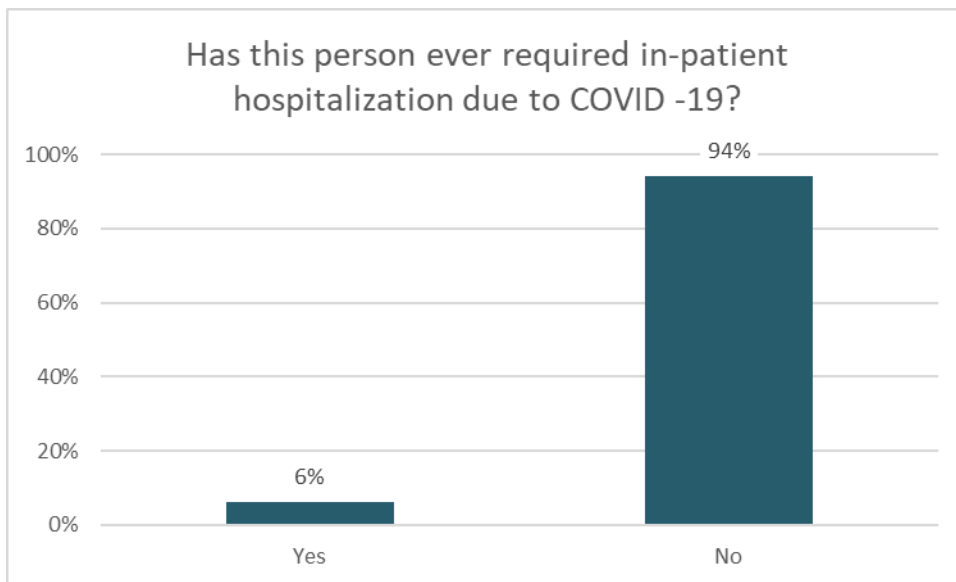


Table 128. Has this person ever required in-patient hospitalization due to COVID -19? (Information may have been obtained through state records)

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	n/a	n/a	n/a
ELARC	n/a	n/a	n/a
FNRC	n/a	n/a	n/a
FDLRC	n/a	n/a	n/a
GGRC	n/a	n/a	n/a
HRC	n/a	n/a	n/a
IRC	n/a	n/a	n/a
KRC	n/a	n/a	n/a
NBRC	n/a	n/a	n/a
NLACRC	n/a	n/a	n/a
RCRC	n/a	n/a	n/a
RCEB	n/a	n/a	n/a
RCOC	n/a	n/a	n/a
SARC	n/a	n/a	n/a
SDRC	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a
TCRC	n/a	n/a	n/a
VMRC	n/a	n/a	n/a
WRC	n/a	n/a	n/a
CA Average	6%	94%	70
Weighted NCI-IDD Average	18%	82%	1,058

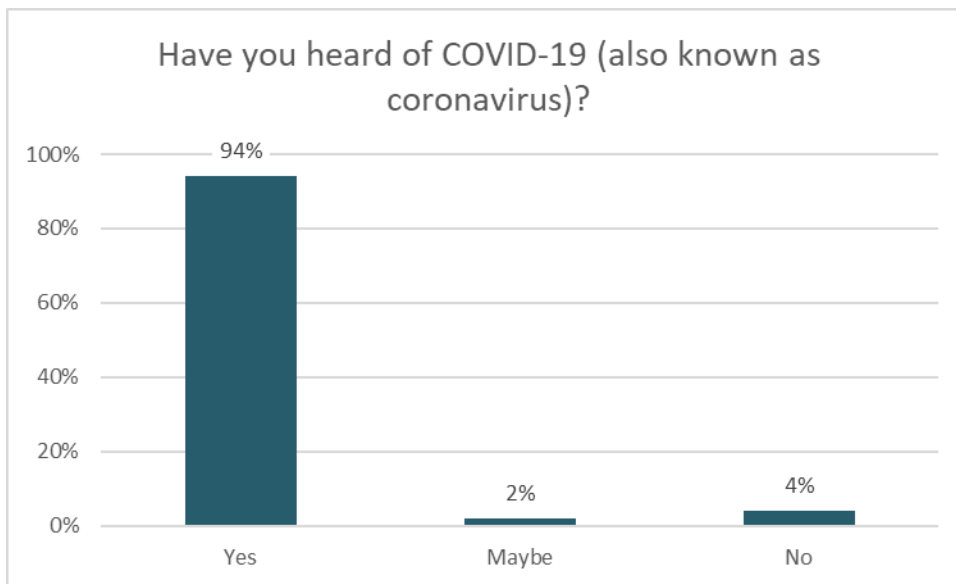


Table 129. Have you heard of COVID-19 (also known as coronavirus)?

Regional Center	Yes	Maybe	No	N
ACRC	95%	2%	3%	288
CVRC	89%	4%	7%	275
ELARC	95%	1%	4%	256
FNRC	95%	1%	4%	296
FDLRC	97%	1%	2%	235
GGRC	90%	4%	6%	226
HRC	93%	1%	6%	267
IRC	93%	1%	6%	242
KRC	92%	1%	7%	281
NBRC	95%	2%	3%	264
NLACRC	94%	2%	5%	247
RCRC	97%	1%	2%	333
RCEB	93%	1%	6%	254
RCOC	97%	0%	2%	254
SARC	95%	0%	4%	239
SDRC	92%	1%	7%	223
SGPRC	95%	2%	3%	210
SCLARC	97%	2%	2%	250
TCRC	93%	1%	6%	287
VMRC	93%	4%	4%	270
WRC	99%	0%	0%	258
<b>CA Average</b>	<b>94%</b>	<b>2%</b>	<b>4%</b>	<b>5,455</b>
<b>Weighted NCI-IDD Average</b>	<b>92%</b>	<b>2%</b>	<b>6%</b>	<b>11,813</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

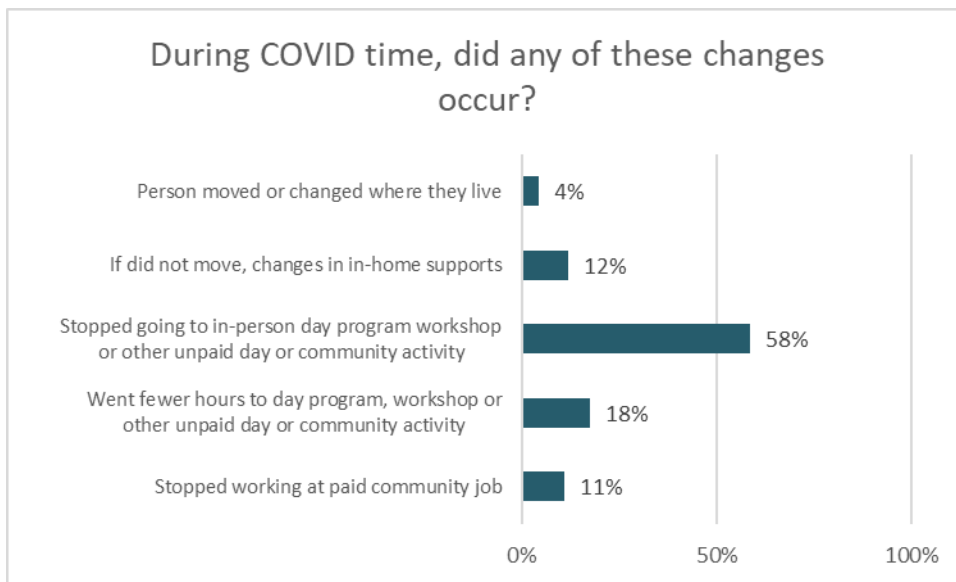


Table 130. During COVID time, did any of these changes occur? (Proxy respondents were allowed for this question)

Regional Center	Moved or changed where they live	Changes in in-home supports (if person did not move)	Stopped going to in-person day program workshop or other unpaid day or community activity	Went fewer hours to day program, workshop or other unpaid day or community activity	Stopped working at paid community job	N
ACRC	3%	14%	57%	26%	14%	410
CVRC	5%	9%	59%	26%	7%	430
ELARC	2%	10%	49%	14%	7%	402
FNRC	8%	16%	49%	18%	14%	436
FDLRC	2%	7%	48%	16%	9%	397
GGRC	4%	11%	70%	8%	11%	403
HRC	4%	15%	65%	22%	12%	409
IRC	4%	9%	62%	22%	14%	399
KRC	4%	12%	57%	17%	13%	406
NBRC	6%	15%	57%	17%	14%	415
NLACRC	6%	9%	50%	15%	10%	405
RCRC	6%	13%	47%	17%	13%	455
RCEB	5%	10%	68%	14%	11%	404
RCOC	3%	17%	71%	22%	16%	407
SARC	4%	9%	64%	11%	9%	407
SDRC	7%	15%	65%	6%	8%	415
SGPRC	6%	11%	68%	25%	9%	412
SCLARC	4%	10%	56%	19%	10%	405
TCRC	4%	11%	54%	19%	13%	411
VMRC	3%	9%	59%	22%	9%	400
WRC	5%	18%	55%	13%	12%	407
CA Average	4%	12%	58%	18%	11%	8,635
Weighted NCI-IDD Average	4%	8%	38%	17%	12%	17,854

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

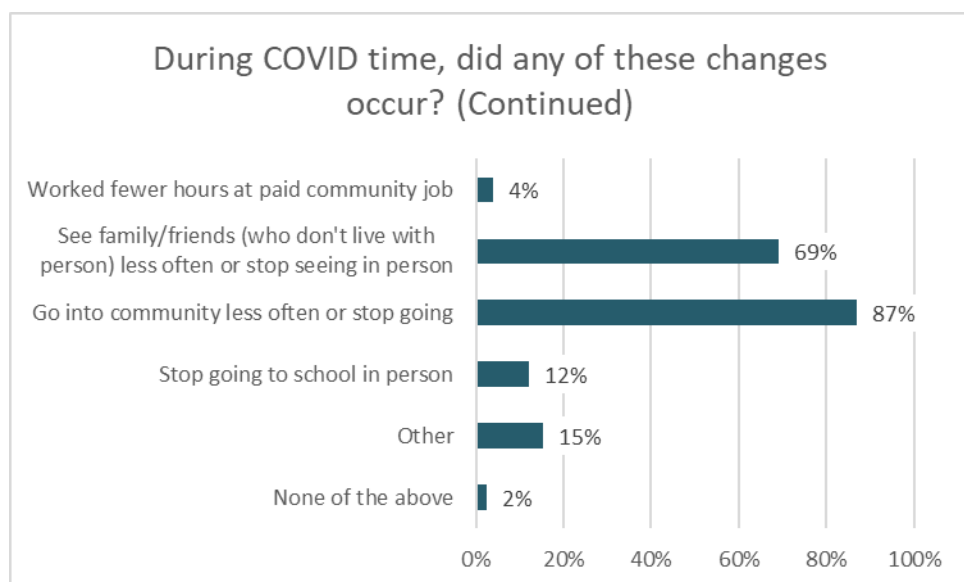


Table 131. During COVID time, did any of these changes occur? (Proxy respondents were allowed for this question)

Regional Center	Worked fewer hours at paid community job	Saw family or friends (who don't live with person) less often or stopped seeing in person	Went into community less often or stopped going	Stopped going to school in person	Other	None of the above	N
ACRC	5%	61%	80%	9%	16%	2%	410
CVRC	3%	63%	86%	9%	13%	3%	430
ELARC	2%	73%	87%	22%	18%	2%	402
FNRC	5%	64%	83%	5%	14%	5%	436
FDLRC	3%	70%	87%	21%	16%	3%	397
GGRC	2%	73%	93%	5%	8%	1%	403
HRC	4%	67%	87%	13%	23%	2%	409
IRC	6%	75%	86%	14%	18%	1%	399
KRC	5%	66%	82%	12%	17%	3%	406
NBRC	5%	73%	91%	8%	11%	1%	415
NLACRC	3%	70%	88%	12%	14%	3%	405
RCRC	6%	66%	85%	8%	17%	5%	455
RCEB	3%	72%	89%	9%	7%	2%	404
RCOC	4%	78%	91%	12%	29%	1%	407
SARC	2%	69%	90%	15%	4%	3%	407
SDRC	2%	61%	88%	10%	7%	2%	415
SGPRC	4%	68%	86%	8%	19%	2%	412
SCLARC	5%	72%	79%	21%	10%	4%	405
TCRC	5%	76%	90%	12%	18%	2%	411
VMRC	3%	63%	85%	10%	17%	2%	400
WRC	3%	69%	93%	24%	27%	1%	407
CA Average	4%	69%	87%	12%	15%	2%	8,635
Weighted NCI-IDD Average	5%	59%	82%	8%	16%	3%	17,854

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

During COVID time, if there were changes in your daily schedule (like if you stopped getting some services or had to stay home more), did you get to choose your new daily schedule?

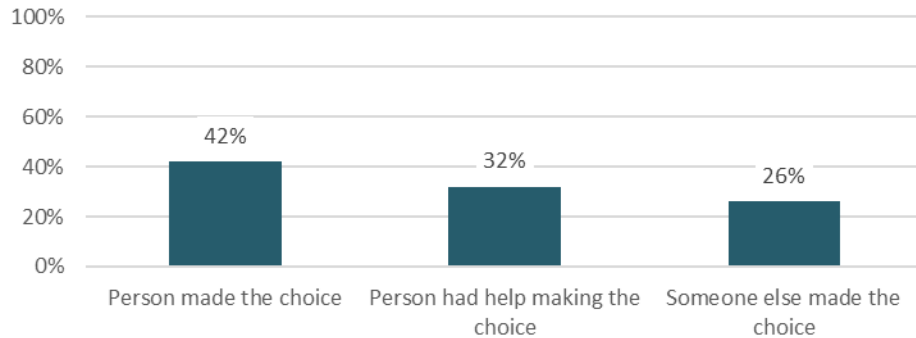


Table 132. During COVID time, if there were changes in your daily schedule (like if you stopped getting some services or had to stay home more), did you get to choose your new daily schedule? (Proxy respondents were allowed for this question)

Regional Center	Person made the choice	Person had help making the choice	Someone else made the choice	N
ACRC	49%	26%	25%	359
CVRC	42%	29%	29%	380
ELARC	41%	40%	18%	347
FNRC	42%	29%	30%	368
FDLRC	42%	30%	28%	343
GGRC	36%	44%	20%	378
HRC	37%	31%	32%	368
IRC	43%	22%	35%	357
KRC	51%	26%	23%	339
NBRC	45%	28%	27%	374
NLACRC	43%	30%	27%	351
RCRC	53%	29%	18%	389
RCEB	38%	32%	30%	352
RCOC	35%	37%	28%	357
SARC	38%	34%	28%	367
SDRC	43%	41%	17%	387
SGPRC	35%	41%	24%	371
SCLARC	40%	35%	25%	318
TCRC	46%	26%	28%	345
VMRC	50%	22%	28%	356
WRC	37%	35%	29%	382
<b>CA Average</b>	<b>42%</b>	<b>32%</b>	<b>26%</b>	<b>7,588</b>
<b>Weighted NCI-IDD Average</b>	<b>44%</b>	<b>33%</b>	<b>23%</b>	<b>8,048</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



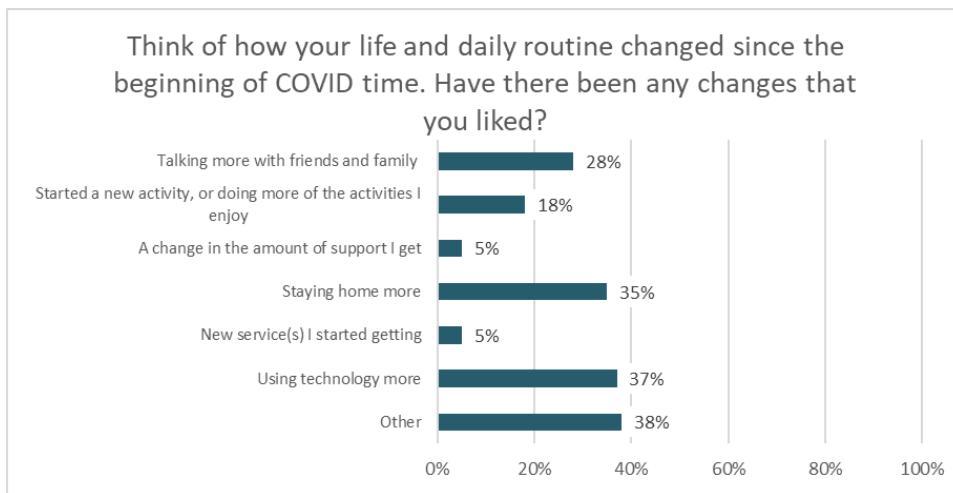


Table 133. Think of how your life and daily routine changed since the beginning of COVID time. Have there been any changes that you liked?

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Talking more with friends and family	Started a new activity, or doing more of the activities I enjoy	A change in the amount of support I get	Staying home more	New service(s) I started getting	Using technology more	Other
ACRC	18%	16%	6%	35%	6%	25%	57%
CVRC	13%	14%	5%	34%	3%	16%	56%
ELARC	23%	18%	3%	34%	3%	34%	44%
FNRC	28%	20%	5%	33%	3%	38%	32%
FDLRC	24%	24%	6%	37%	5%	49%	26%
GGRC	51%	24%	16%	45%	15%	55%	11%
HRC	31%	21%	7%	42%	2%	42%	31%
IRC	34%	22%	5%	34%	7%	37%	36%
KRC	25%	18%	4%	38%	4%	33%	41%
NBRC	35%	19%	3%	35%	6%	46%	31%
NLACRC	23%	11%	3%	30%	2%	39%	40%
RCRC	30%	15%	1%	41%	3%	40%	33%
RCEB	31%	22%	3%	43%	2%	43%	20%
RCOC	26%	12%	2%	22%	5%	29%	57%
SARC	31%	24%	2%	46%	3%	54%	14%
SDRC	46%	22%	14%	46%	9%	59%	16%
SGPRC	46%	26%	3%	38%	4%	54%	25%
SCLARC	26%	17%	4%	42%	3%	44%	26%
TCRC	34%	21%	6%	30%	5%	42%	38%
VMRC	21%	13%	6%	37%	5%	21%	53%
WRC	16%	13%	3%	24%	3%	34%	53%
CA Average	28%	18%	5%	35%	5%	37%	38%
Weighted NCI-IDD Average	22%	16%	4%	33%	3%	28%	41%

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

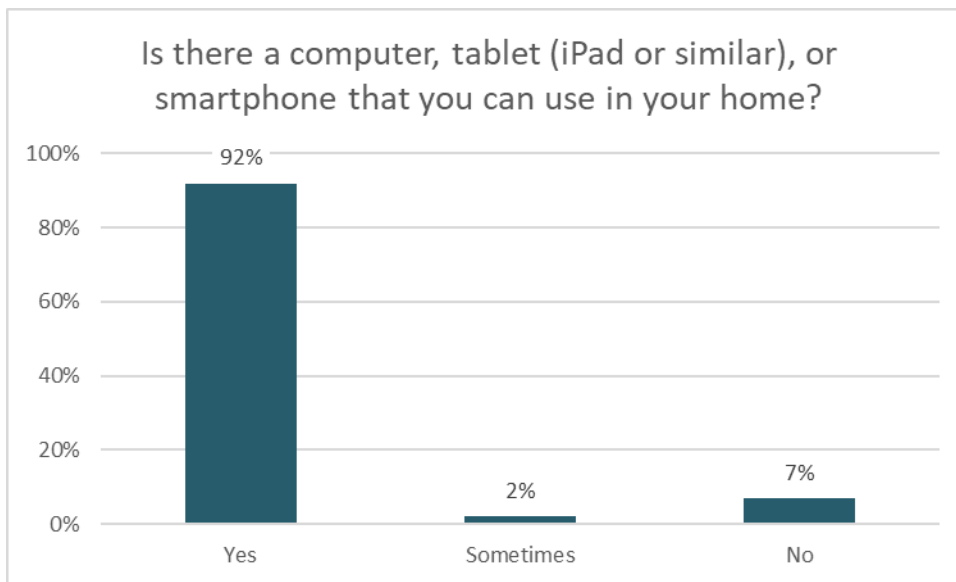


Table 134. Is there a computer, tablet (iPad or similar), or smartphone that you can use in your home? (Proxy respondents were allowed for this question)

Regional Center	Yes	Sometimes	No	N
ACRC	95%	1%	4%	410
CVRC	93%	1%	5%	428
ELARC	90%	2%	7%	403
FNRC	88%	3%	10%	436
FDLRC	90%	1%	9%	395
GGRC	96%	1%	3%	401
HRC	94%	0%	5%	405
IRC	91%	2%	7%	399
KRC	88%	1%	11%	402
NBRC	90%	3%	7%	413
NLACRC	88%	1%	11%	402
RCRC	90%	2%	8%	452
RCEB	91%	3%	6%	403
RCOC	90%	1%	9%	406
SARC	93%	1%	6%	406
SDRC	95%	0%	5%	415
SGPRC	89%	1%	9%	409
SCLARC	90%	2%	8%	403
TCRC	91%	2%	7%	408
VMRC	93%	2%	6%	394
WRC	92%	1%	7%	408
<b>CA Average</b>	<b>92%</b>	<b>2%</b>	<b>7%</b>	<b>8,598</b>
<b>Weighted NCI-IDD Average</b>	<b>88%</b>	<b>2%</b>	<b>10%</b>	<b>17,642</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

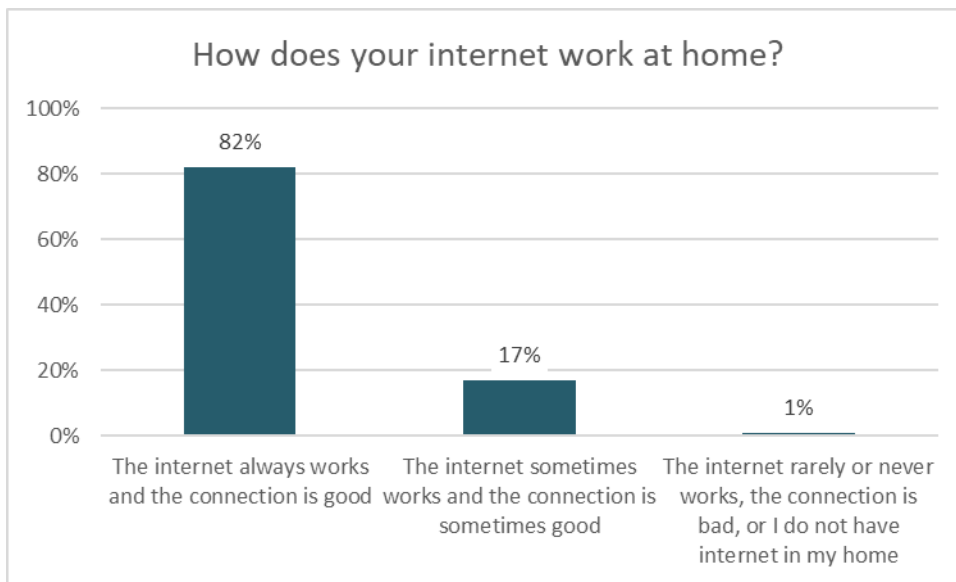


Table 135. How does your internet work at home? (Proxy respondents were allowed for this question)

Regional Center	The internet always works and the connection is good	The internet sometimes works and the connection is sometimes good	The internet rarely or never works, the connection is bad, or I do not have internet in my home	N
ACRC	88%	12%	0%	402
CVRC	85%	12%	2%	418
ELARC	79%	18%	3%	384
FNRC	79%	18%	3%	414
FDLRC	78%	20%	1%	367
GGRC	85%	14%	2%	391
HRC	85%	13%	2%	395
IRC	84%	15%	1%	388
KRC	77%	22%	1%	385
NBRC	81%	18%	1%	400
NLACRC	83%	16%	1%	380
RCRC	75%	23%	2%	432
RCEB	77%	22%	2%	395
RCOC	81%	19%	0%	388
SARC	77%	22%	0%	401
SDRC	86%	13%	1%	400
SGPRC	85%	14%	1%	391
SCLARC	75%	22%	3%	389
TCRC	81%	18%	1%	391
VMRC	87%	12%	1%	387
WRC	80%	19%	1%	386
CA Average	82%	17%	1%	8,284
Weighted NCI-IDD Average	83%	15%	1%	16,475

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

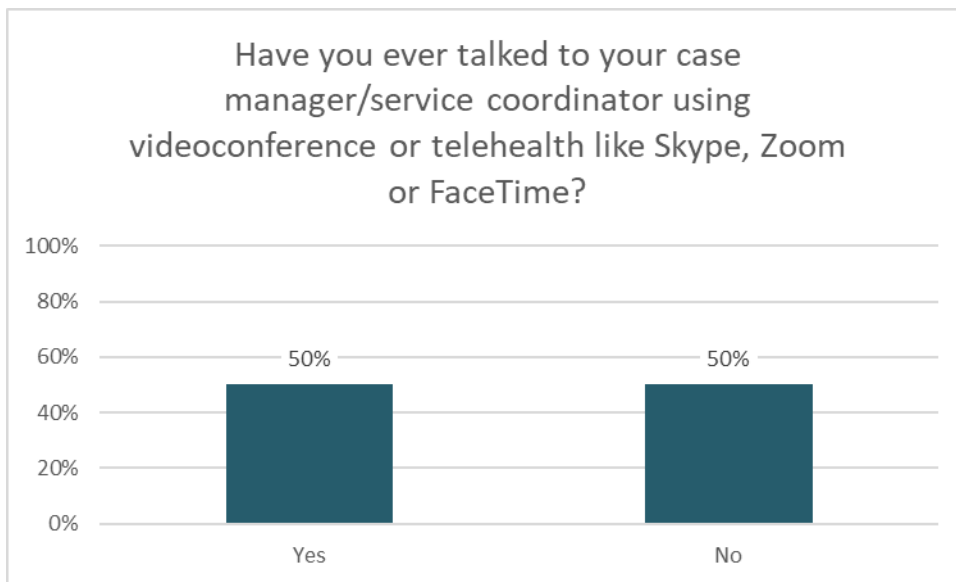


Table 136. Have you ever talked to your case manager/service coordinator using videoconference or telehealth like Skype, Zoom or FaceTime? (Proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	54%	46%	399
CVRC	58%	42%	421
ELARC	35%	65%	396
FNRC	43%	57%	426
FDLRC	37%	63%	378
GGRC	61%	39%	389
HRC	54%	46%	402
IRC	40%	60%	394
KRC	32%	68%	401
NBRC	53%	47%	409
NLACRC	25%	75%	391
RCRC	40%	60%	441
RCEB	61%	39%	398
RCOC	60%	40%	397
SARC	64%	36%	403
SDRC	64%	36%	410
SGPRC	58%	42%	403
SCLARC	28%	72%	398
TCRC	54%	46%	401
VMRC	62%	38%	388
WRC	43%	57%	401
<b>CA Average</b>	<b>50%</b>	<b>50%</b>	<b>8,446</b>
<b>Weighted NCI-IDD Average</b>	<b>57%</b>	<b>43%</b>	<b>17,362</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

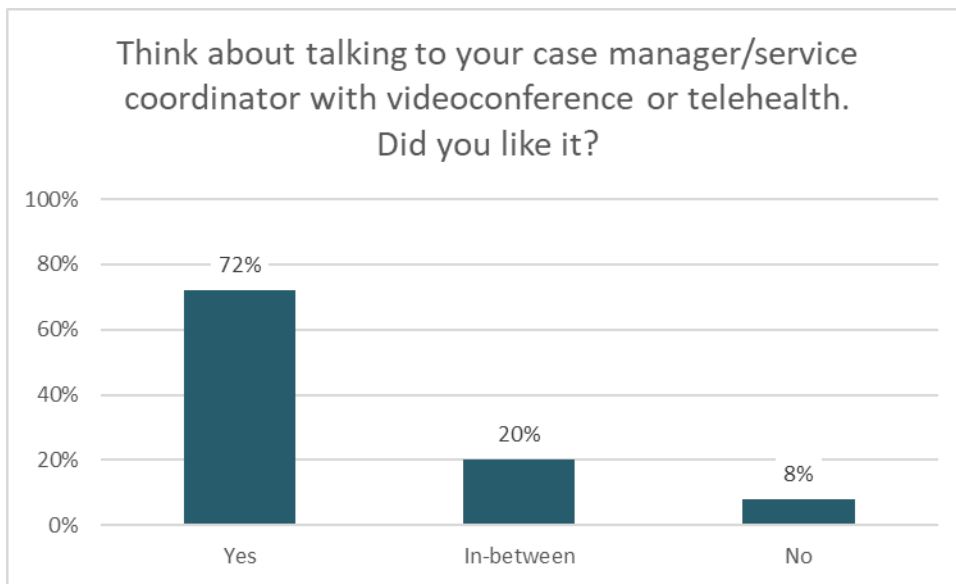


Table 137. Think about talking to your case manager/service coordinator with videoconference or telehealth. Did you like it? (Proxy respondents were allowed for this question)

Regional Center	Yes	In-between	No	N
ACRC	71%	22%	6%	201
CVRC	73%	19%	7%	226
ELARC	73%	21%	6%	135
FNRC	65%	26%	9%	181
FDLRC	77%	14%	9%	133
GGRC	70%	21%	9%	227
HRC	76%	14%	10%	200
IRC	75%	16%	9%	151
KRC	70%	19%	11%	125
NBRC	66%	21%	13%	213
NLACRC	66%	29%	4%	92
RCRC	65%	19%	15%	176
RCEB	74%	20%	6%	232
RCOC	76%	21%	3%	232
SARC	74%	20%	7%	251
SDRC	78%	16%	6%	253
SGPRC	58%	31%	11%	221
SCLARC	55%	31%	14%	107
TCRC	73%	17%	10%	211
VMRC	72%	19%	9%	226
WRC	72%	20%	9%	163
CA Average	72%	20%	8%	3,956
Weighted NCI-IDD Average	68%	21%	11%	9,165

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



Table 138. Have you ever talked to any health professionals using videoconference/telehealth like Skype, Zoom or FaceTime? A “health professional” could be a doctor, nurse, therapist, or specialist who provides health-related services. (Proxy respondents were allowed for this question)

Regional Center	Yes	No	N
ACRC	52%	48%	405
CVRC	44%	56%	424
ELARC	38%	62%	402
FNRC	45%	55%	433
FDLRC	45%	55%	390
GGRC	57%	43%	397
HRC	43%	57%	406
IRC	56%	44%	396
KRC	48%	52%	403
NBRC	48%	52%	411
NLACRC	41%	59%	399
RCRC	47%	53%	452
RCEB	51%	49%	398
RCOC	54%	46%	404
SARC	54%	46%	405
SDRC	50%	50%	410
SGPRC	47%	53%	404
SCLARC	32%	68%	404
TCRC	52%	48%	407
VMRC	41%	59%	396
WRC	37%	63%	403
<b>CA Average</b>	<b>48%</b>	<b>52%</b>	<b>8,549</b>
<b>Weighted NCI-IDD Average</b>	<b>51%</b>	<b>49%</b>	<b>17,472</b>

Regional centers receive an ‘n/a’ designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

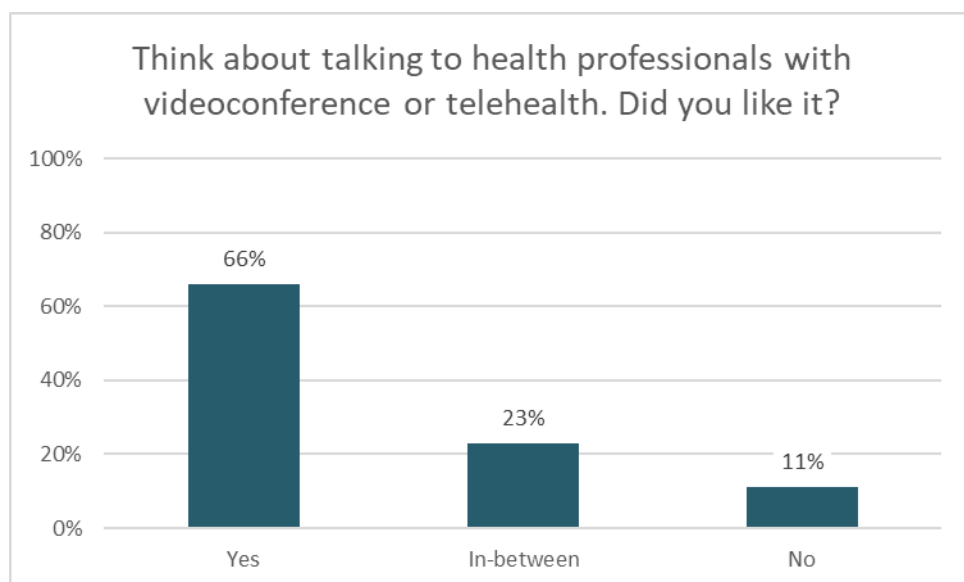


Table 139. Think about talking to health professionals with videoconference or telehealth. Did you like it? (Proxy respondents were allowed for this question)

Regional Center	Yes	In-between	No	N
ACRC	73%	19%	7%	192
CVRC	69%	23%	8%	175
ELARC	66%	24%	10%	147
FNRC	59%	30%	10%	181
FDLRC	71%	18%	12%	170
GGRC	61%	24%	14%	217
HRC	63%	23%	14%	160
IRC	70%	17%	13%	216
KRC	70%	18%	12%	191
NBRC	60%	26%	13%	193
NLACRC	52%	33%	15%	150
RCRC	53%	31%	16%	208
RCEB	67%	26%	7%	195
RCOC	71%	19%	10%	213
SARC	68%	24%	9%	204
SDRC	72%	20%	8%	202
SGPRC	51%	35%	14%	184
SCLARC	52%	37%	12%	120
TCRC	63%	19%	18%	206
VMRC	66%	20%	14%	153
WRC	73%	15%	12%	134
<b>CA Average</b>	<b>66%</b>	<b>23%</b>	<b>11%</b>	<b>3,811</b>
<b>Weighted NCI-IDD Average</b>	<b>64%</b>	<b>23%</b>	<b>13%</b>	<b>8,216</b>

Since the start of COVID time, did you do any of the following services using videoconference technology like Skype, Zoom or FaceTime?

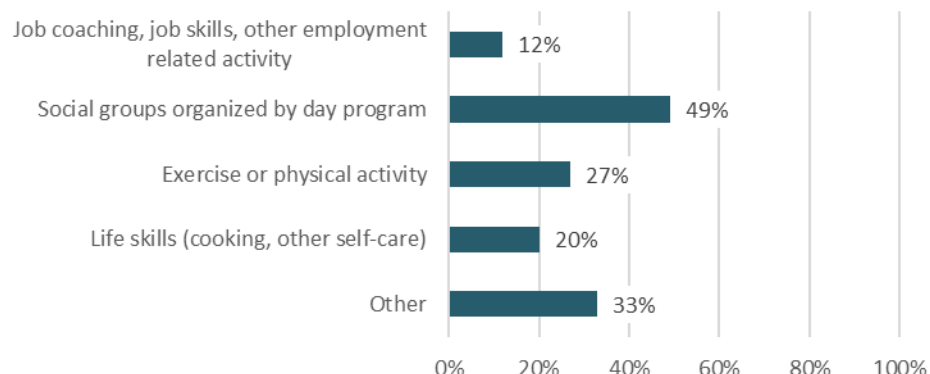


Table 140. Since the start of COVID time, did you do any of the following services using videoconference technology like Skype, Zoom or FaceTime? (Proxy respondents were allowed for this question)

Categories are not mutually exclusive.

Regional Center	Job coaching, job skills, other employment related activity	Social groups organized by day program	Exercise or physical activity	Life skills (cooking, other self-care)	Other	N
ACRC	10%	51%	27%	21%	45%	339
CVRC	8%	51%	21%	19%	44%	350
ELARC	15%	34%	21%	10%	37%	216
FNRC	7%	30%	15%	18%	49%	250
FDLRC	12%	53%	31%	12%	26%	226
GGRC	9%	79%	45%	18%	15%	255
HRC	15%	58%	31%	21%	23%	324
IRC	12%	38%	24%	18%	30%	319
KRC	5%	28%	14%	11%	36%	282
NBRC	12%	50%	32%	26%	46%	288
NLACRC	9%	39%	21%	9%	32%	253
RCRC	8%	36%	20%	17%	31%	229
RCEB	13%	71%	36%	39%	18%	276
RCOC	27%	56%	42%	28%	31%	330
SARC	13%	59%	39%	21%	20%	297
SDRC	19%	78%	47%	33%	16%	185
SGPRC	9%	49%	23%	17%	36%	299
SCLARC	12%	32%	22%	10%	31%	215
TCRC	10%	47%	20%	17%	28%	310
VMRC	6%	51%	20%	21%	47%	307
WRC	13%	36%	20%	18%	33%	332
<b>CA Average</b>	<b>12%</b>	<b>49%</b>	<b>27%</b>	<b>20%</b>	<b>33%</b>	<b>5,882</b>
<b>Weighted NCI-IDD Average</b>	<b>4%</b>	<b>18%</b>	<b>16%</b>	<b>12%</b>	<b>20%</b>	<b>13,615</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



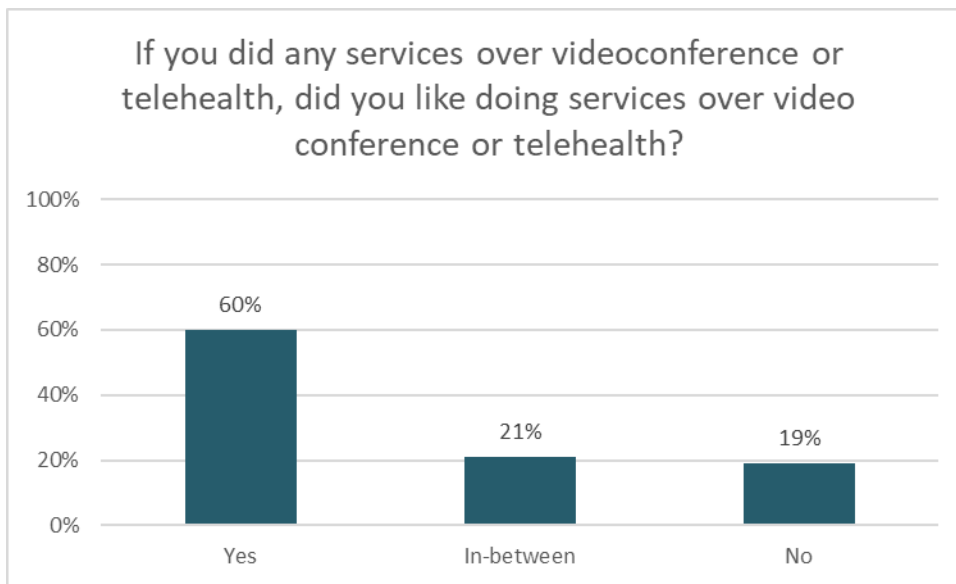


Table 141. If you did any services over videoconference or telehealth, did you like doing services over video conference or telehealth? (Proxy respondents were allowed for this question)

Regional Center	Yes	In-between	No	N
ACRC	55%	23%	22%	310
CVRC	57%	19%	24%	304
ELARC	62%	20%	18%	195
FNRC	45%	28%	27%	228
FDLRC	64%	18%	18%	199
GGRC	66%	26%	7%	235
HRC	60%	18%	22%	289
IRC	54%	22%	23%	250
KRC	56%	18%	26%	201
NBRC	60%	23%	18%	262
NLACRC	53%	22%	25%	218
RCRC	52%	25%	23%	188
RCEB	67%	20%	13%	241
RCOC	68%	18%	14%	303
SARC	64%	23%	13%	261
SDRC	79%	13%	8%	175
SGPRC	51%	29%	20%	282
SCLARC	55%	28%	17%	185
TCRC	60%	17%	23%	253
VMRC	52%	22%	25%	281
WRC	71%	16%	13%	253
<b>CA Average</b>	<b>60%</b>	<b>21%</b>	<b>19%</b>	<b>5,113</b>
<b>Weighted NCI-IDD Average</b>	<b>57%</b>	<b>21%</b>	<b>22%</b>	<b>9,137</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

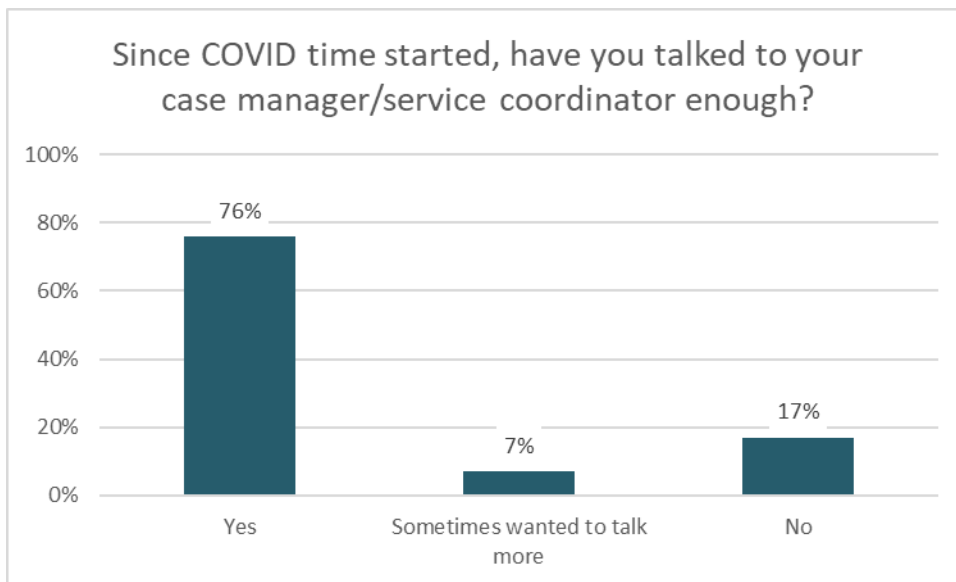


Table 142. Since COVID time started, have you talked to your case manager/service coordinator enough? (Proxy respondents were allowed for this question)

Regional Center	Yes	Sometimes wanted to talk more	No	N
ACRC	72%	11%	17%	395
CVRC	80%	9%	11%	411
ELARC	80%	5%	15%	394
FNRC	77%	6%	17%	417
FDLRC	78%	5%	17%	374
GGRC	75%	7%	18%	384
HRC	73%	6%	22%	400
IRC	79%	7%	14%	389
KRC	77%	6%	17%	391
NBRC	72%	7%	21%	395
NLACRC	72%	4%	24%	373
RCRC	69%	9%	22%	433
RCEB	77%	8%	15%	393
RCOC	80%	5%	15%	392
SARC	73%	8%	19%	397
SDRC	80%	5%	15%	404
SGPRC	79%	4%	17%	391
SCLARC	76%	4%	20%	393
TCRC	76%	7%	18%	398
VMRC	74%	9%	17%	384
WRC	75%	6%	18%	387
CA Average	76%	7%	17%	8,295
Weighted NCI-IDD Average	83%	6%	11%	17,085

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

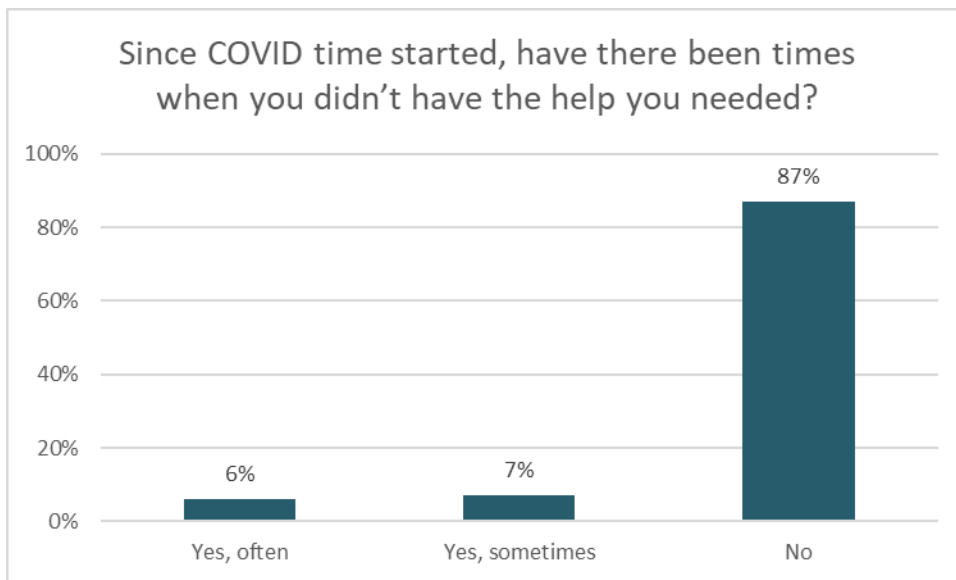


Table 143. Since COVID time started, have there been times when you didn't have the help you needed? (Proxy respondents were allowed for this question)

Regional Center	Yes, often	Yes, sometimes	No	N
ACRC	6%	9%	85%	395
CVRC	8%	6%	87%	425
ELARC	4%	7%	90%	397
FNRC	7%	7%	87%	427
FDLRC	4%	5%	91%	383
GGRC	2%	4%	94%	398
HRC	8%	8%	85%	397
IRC	7%	7%	86%	393
KRC	6%	7%	88%	397
NBRC	7%	8%	85%	410
NLACRC	6%	4%	89%	399
RCRC	7%	10%	83%	448
RCEB	4%	8%	88%	398
RCOC	8%	5%	87%	399
SARC	5%	12%	83%	402
SDRC	6%	5%	89%	409
SGPRC	7%	4%	89%	404
SCLARC	4%	8%	87%	396
TCRC	6%	7%	86%	402
VMRC	7%	6%	87%	391
WRC	5%	9%	86%	405
<b>CA Average</b>	<b>6%</b>	<b>7%</b>	<b>87%</b>	<b>8,475</b>
<b>Weighted NCI-IDD Average</b>	<b>8%</b>	<b>9%</b>	<b>83%</b>	<b>17,397</b>

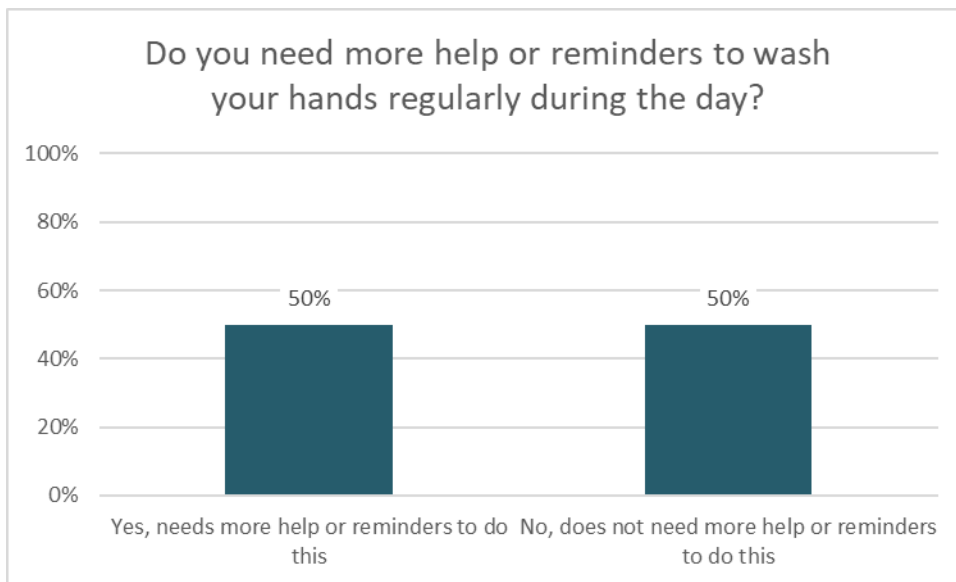


Table 144. Do you need more help or reminders to wash your hands regularly during the day? (Proxy respondents were allowed for this question)

Regional Center	Yes, needs more help or reminders to do this	No, does not need more help or reminders to do this	N
ACRC	52%	48%	403
CVRC	58%	42%	427
ELARC	50%	50%	401
FNRC	49%	51%	436
FDLRC	46%	54%	391
GGRC	55%	45%	402
HRC	49%	51%	407
IRC	53%	47%	396
KRC	45%	55%	403
NBRC	47%	53%	415
NLACRC	43%	57%	400
RCRC	35%	65%	456
RCEB	50%	50%	402
RCOC	50%	50%	405
SARC	54%	46%	404
SDRC	55%	45%	413
SGPRC	46%	54%	411
SCLARC	49%	51%	404
TCRC	41%	59%	406
VMRC	52%	48%	394
WRC	44%	56%	406
<b>CA Average</b>	<b>50%</b>	<b>50%</b>	<b>8,582</b>
<b>Weighted NCI-IDD Average</b>	<b>47%</b>	<b>53%</b>	<b>17,612</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

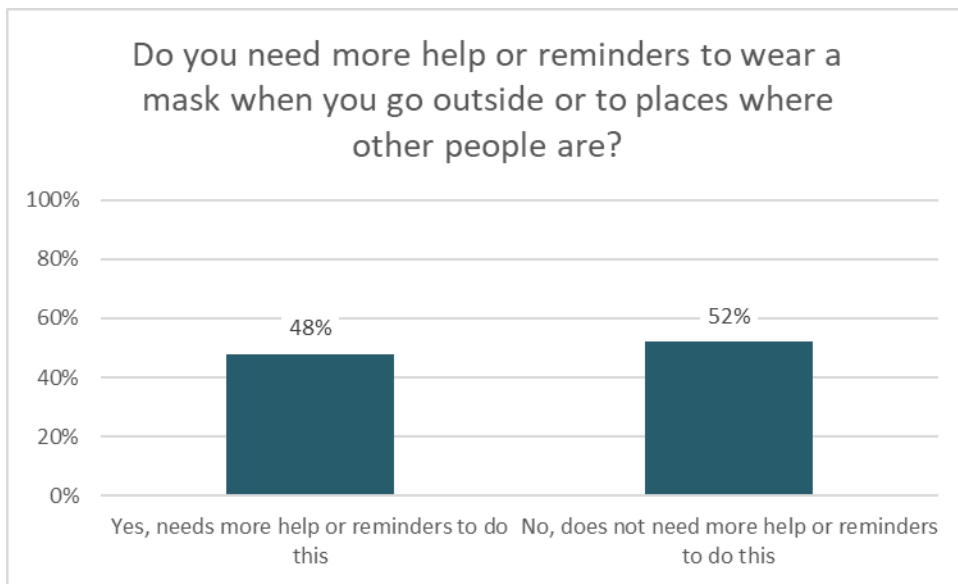


Table 145. Do you need more help or reminders to wear a mask when you go outside or to places where other people are? (Proxy respondents were allowed for this question)

Regional Center	Yes, needs more help or reminders to do this	No, does not need more help or reminders to do this	N
ACRC	46%	54%	404
CVRC	52%	48%	424
ELARC	46%	54%	401
FNRC	44%	56%	434
FDLRC	46%	54%	386
GGRC	55%	45%	402
HRC	45%	55%	406
IRC	54%	46%	395
KRC	43%	57%	399
NBRC	45%	55%	414
NLACRC	37%	63%	400
RCRC	35%	65%	455
RCEB	52%	48%	402
RCOC	52%	48%	404
SARC	54%	46%	406
SDRC	51%	49%	415
SGPRC	47%	53%	409
SCLARC	46%	54%	404
TCRC	37%	63%	400
VMRC	46%	54%	393
WRC	43%	57%	403
<b>CA Average</b>	<b>48%</b>	<b>52%</b>	<b>8,556</b>
<b>Weighted NCI-IDD Average</b>	<b>45%</b>	<b>55%</b>	<b>17,551</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

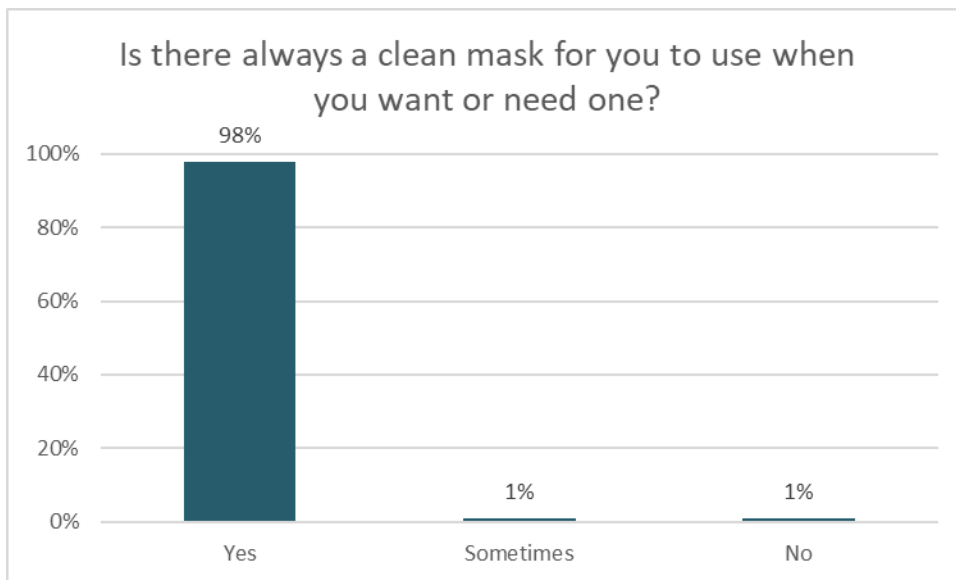


Table 146. Is there always a clean mask for you to use when you want or need one? (Proxy respondents were allowed for this question)

Regional Center	Yes	Sometimes	No	N
ACRC	98%	1%	1%	406
CVRC	98%	0%	1%	432
ELARC	98%	1%	1%	400
FNRC	97%	1%	2%	434
FDLRC	98%	1%	1%	394
GGRC	98%	1%	1%	401
HRC	97%	2%	1%	407
IRC	100%	0%	0%	397
KRC	98%	1%	1%	405
NBRC	99%	1%	0%	414
NLACRC	98%	1%	1%	399
RCRC	97%	2%	1%	455
RCEB	99%	1%	0%	402
RCOC	99%	1%	0%	404
SARC	98%	1%	0%	407
SDRC	99%	1%	0%	415
SGPRC	99%	0%	1%	408
SCLARC	96%	1%	2%	405
TCRC	98%	1%	1%	406
VMRC	97%	1%	2%	396
WRC	98%	1%	1%	406
<b>CA Average</b>	<b>98%</b>	<b>1%</b>	<b>1%</b>	<b>8,593</b>
<b>Weighted NCI-IDD Average</b>	<b>98%</b>	<b>1%</b>	<b>1%</b>	<b>17,599</b>

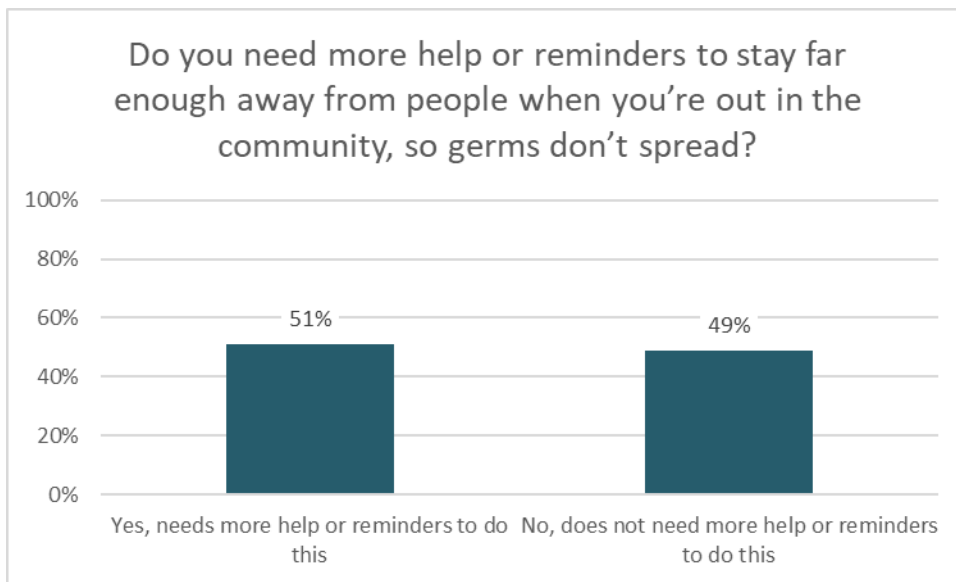


Table 147. Do you need more help or reminders to stay far enough away from people when you're out in the community, so germs don't spread? (Proxy respondents were allowed for this question)

Regional Center	Yes, needs more help or reminders to do this	No, does not need more help or reminders to do this	N
ACRC	49%	51%	407
CVRC	52%	48%	427
ELARC	51%	49%	402
FNRC	46%	54%	434
FDLRC	48%	52%	388
GGRC	56%	44%	401
HRC	48%	52%	404
IRC	58%	42%	394
KRC	41%	59%	405
NBRC	45%	55%	412
NLACRC	44%	56%	398
RCRC	35%	65%	450
RCEB	55%	45%	400
RCOC	57%	43%	400
SARC	56%	44%	402
SDRC	55%	45%	413
SGPRC	50%	50%	405
SCLARC	53%	47%	405
TCRC	46%	54%	404
VMRC	53%	47%	394
WRC	46%	54%	405
<b>CA Average</b>	<b>51%</b>	<b>49%</b>	<b>8,550</b>
<b>Weighted NCI-IDD Average</b>	<b>48%</b>	<b>52%</b>	<b>17,521</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

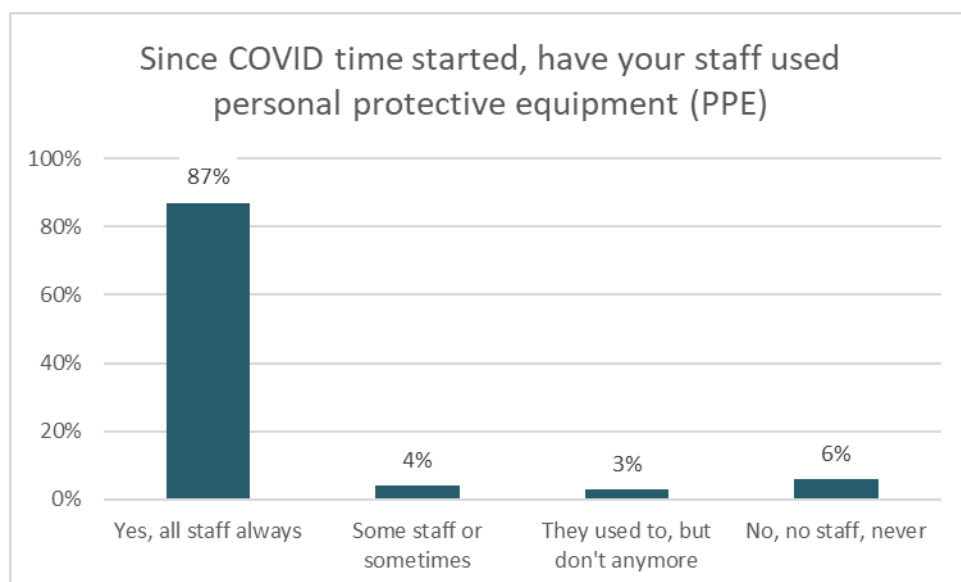


Table 148. Since COVID time started, have your staff used personal protective equipment (PPE)? (Proxy respondents were allowed for this question)

Regional Center	Yes, all staff always	Some staff or sometimes	They used to, but don't anymore	No, no staff, never	N
ACRC	82%	6%	5%	8%	276
CVRC	88%	4%	3%	5%	310
ELARC	92%	2%	2%	4%	265
FNRC	85%	6%	5%	4%	327
FDLRC	92%	3%	3%	2%	272
GGRC	94%	2%	3%	1%	280
HRC	81%	5%	2%	13%	264
IRC	84%	6%	0%	9%	288
KRC	83%	6%	3%	8%	251
NBRC	83%	8%	1%	8%	306
NLACRC	92%	1%	1%	6%	280
RCRC	82%	9%	4%	5%	314
RCEB	89%	4%	4%	3%	273
RCOC	77%	5%	9%	9%	295
SARC	89%	2%	4%	5%	276
SDRC	94%	3%	0%	2%	290
SGPRC	93%	2%	1%	5%	315
SCLARC	92%	3%	1%	4%	273
TCRC	85%	6%	1%	8%	307
VMRC	86%	3%	2%	10%	269
WRC	84%	7%	4%	5%	279
CA Average	87%	4%	3%	6%	6,010
Weighted NCI-IDD Average	85%	6%	5%	4%	13,695

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.



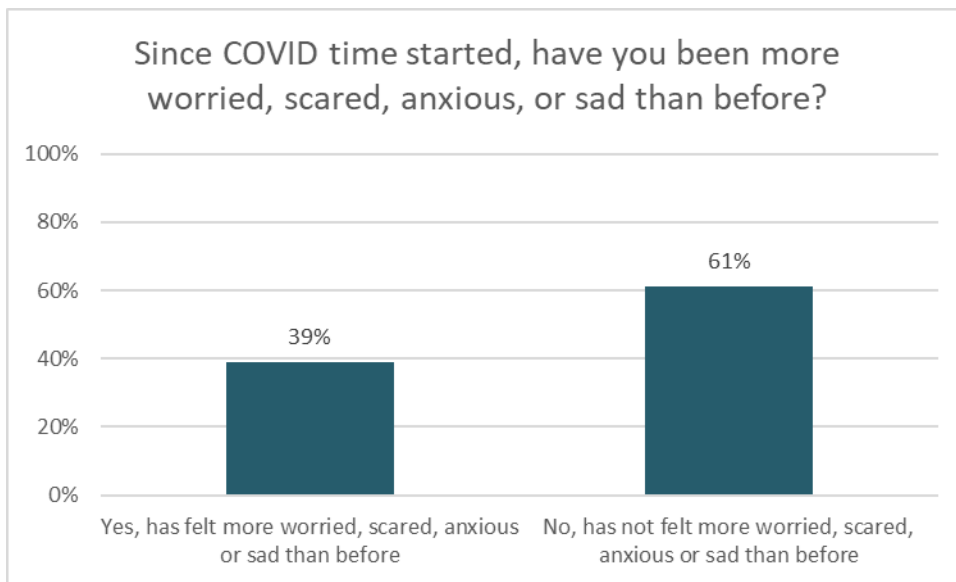


Table 149. Since COVID time started, have you been more worried, scared, anxious, or sad than before? (Proxy respondents were allowed for this question)

Regional Center	Yes, has felt more worried, scared, anxious or sad than before	No, has not felt more worried, scared, anxious or sad than before	N
ACRC	43%	57%	390
CVRC	38%	62%	412
ELARC	43%	57%	402
FNRC	42%	58%	431
FDLRC	35%	65%	377
GGRC	34%	66%	399
HRC	41%	59%	397
IRC	39%	61%	384
KRC	41%	59%	397
NBRC	44%	56%	405
NLACRC	42%	58%	394
RCRC	42%	58%	452
RCEB	38%	62%	391
RCOC	38%	63%	400
SARC	38%	62%	392
SDRC	33%	67%	405
SGPRC	32%	68%	405
SCLARC	44%	56%	395
TCRC	46%	54%	401
VMRC	36%	64%	384
WRC	49%	51%	403
<b>CA Average</b>	<b>39%</b>	<b>61%</b>	<b>8,416</b>
<b>Weighted NCI-IDD Average</b>	<b>37%</b>	<b>63%</b>	<b>17,165</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

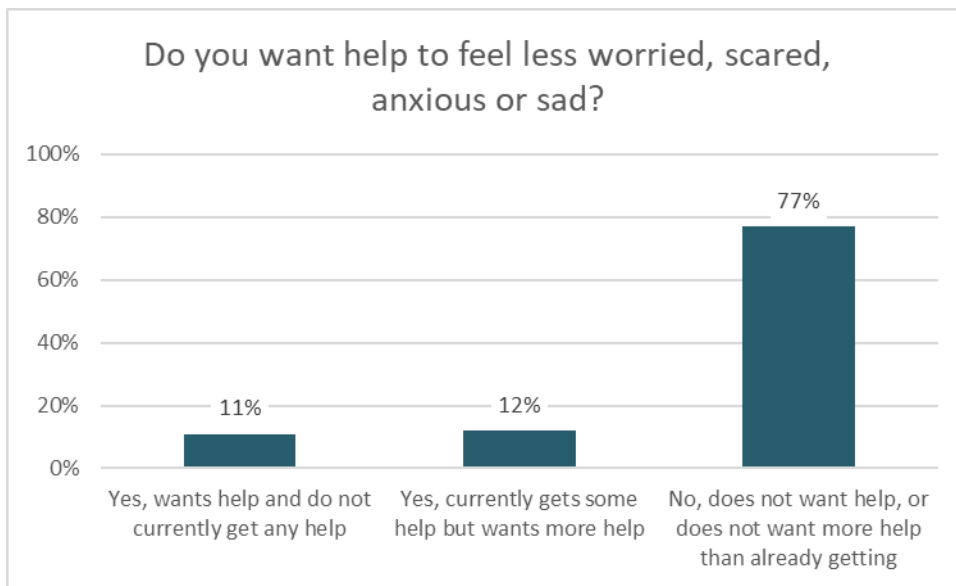


Table 150. Do you want help to feel less worried, scared, anxious or sad? (Proxy respondents were allowed for this question)

Regional Center	Yes, wants help and do not currently get any help	Yes, currently gets some help but wants more help	No, does not want help, or does not want more help than already getting	N
ACRC	10%	14%	76%	252
CVRC	8%	20%	72%	240
ELARC	14%	8%	78%	236
FNRC	11%	10%	79%	267
FDLRC	11%	12%	77%	188
GGRC	13%	12%	75%	185
HRC	14%	5%	81%	238
IRC	11%	12%	77%	238
KRC	8%	9%	84%	247
NBRC	9%	12%	79%	261
NLACRC	11%	10%	79%	235
RCRC	15%	9%	76%	252
RCEB	7%	22%	71%	181
RCOC	11%	13%	77%	230
SARC	15%	15%	70%	209
SDRC	9%	7%	83%	163
SGPRC	13%	4%	82%	267
SCLARC	18%	13%	69%	228
TCRC	11%	14%	75%	242
VMRC	11%	13%	76%	230
WRC	13%	6%	81%	271
<b>CA Average</b>	<b>11%</b>	<b>12%</b>	<b>77%</b>	<b>4,860</b>
<b>Weighted NCI-IDD Average</b>	<b>10%</b>	<b>13%</b>	<b>77%</b>	<b>9,527</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

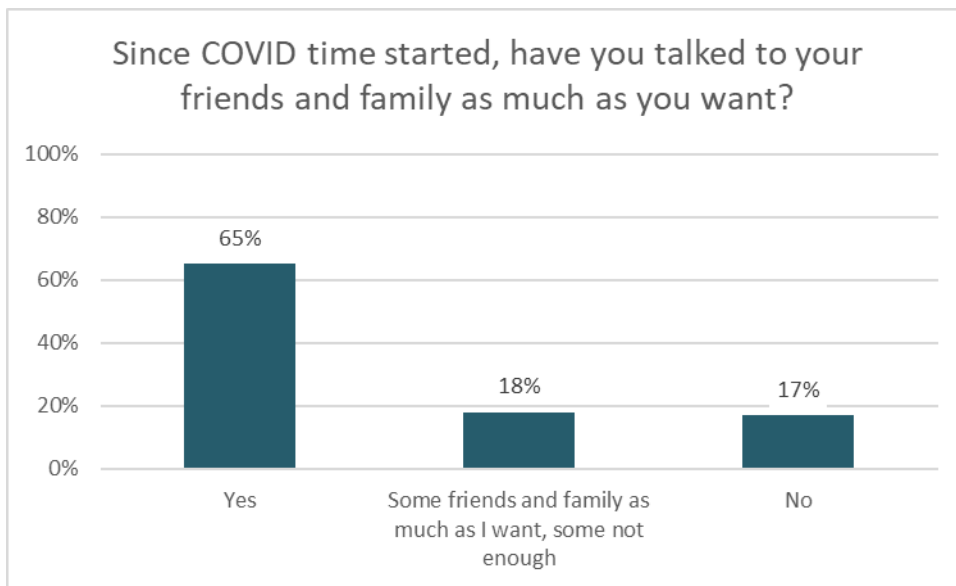


Table 151. Since COVID time started, have you talked to your friends and family as much as you want? (Proxy respondents were allowed for this question)

Regional Center	Yes	Some friends and family as much as I want, some not enough	No	N
ACRC	60%	24%	16%	381
CVRC	63%	20%	17%	383
ELARC	71%	13%	16%	380
FNRC	66%	15%	19%	409
FDLRC	71%	15%	14%	360
GGRC	71%	18%	11%	351
HRC	59%	13%	27%	375
IRC	57%	22%	21%	373
KRC	69%	11%	19%	360
NBRC	62%	16%	21%	397
NLACRC	68%	20%	13%	365
RCRC	69%	22%	9%	432
RCEB	64%	20%	16%	377
RCOC	71%	13%	16%	392
SARC	60%	24%	16%	380
SDRC	77%	9%	14%	362
SGPRC	62%	22%	16%	359
SCLARC	59%	23%	18%	367
TCRC	67%	16%	17%	393
VMRC	63%	20%	16%	370
WRC	65%	20%	15%	378
<b>CA Average</b>	<b>65%</b>	<b>18%</b>	<b>17%</b>	<b>7,944</b>
<b>Weighted NCI-IDD Average</b>	<b>66%</b>	<b>19%</b>	<b>16%</b>	<b>16,574</b>

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

# NCI History and Activities

## Overview of National Core Indicators

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with the Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities operating agencies in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators—Intellectual and Developmental Disabilities (NCI-IDD), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS’ active sponsorship of NCI-IDD facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

1. Measurable
2. Related to issues the states had some ability to influence
3. Important to all individuals they served, regardless of level of disability or residential setting.

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face In-person Survey<sup>11</sup> (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

Since the initial field test, NCI-IDD has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI-IDD continues to develop and refine the indicators and expand state participation. For more information about NCI-IDD states, technical reports, and other resources, please visit <https://www.nationalcoreindicators.org>.

<sup>11</sup> Formerly named ‘Adult Consumer Survey’



The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI-IDD program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field.

## Domains and Sub-Domains

The following table lists the domains and sub-domains covered by the NCI-IDD In-person Survey indicators.

Figure B. In-person Survey Indicators: Domains and Sub-Domains

### *Individual Outcomes Domain*

Sub-domain	Concern Statement
<b>Work</b>	People have paid jobs in community-based settings or have otherwise meaningful day activities.
<b>Community Inclusion, Participation and Leisure</b>	People participate in activities in their community and have opportunities to do things that they enjoy in the community.
<b>Choice and Decision-Making</b>	People make choices about their lives and are actively engaged in planning their services and supports.
<b>Self-Direction</b>	People participate in directing their own supports and services.
<b>Relationships</b>	People have friends and relationships and are able to maintain their friendships and relationships.
<b>Satisfaction</b>	People are satisfied with their everyday lives – where they live, work, and what they do during the day.

### *System Coordination*

Sub-domain	Concern Statement
<b>Service Coordination</b>	Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.
<b>Access</b>	Services and supports of quality are readily available.

## Health, Welfare, and Rights

Sub-domain	Concern Statement
Safety	People feel safe.
Health	People secure recommended health services.
Medications	Medications are used effectively and appropriately.
Wellness	People maintain healthy habits.
Respect/Rights	People receive the same respect and protections as others in the community.

## How NCI Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use NCI as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

For more information on how to use these data for quality improvement, please see this handbook: [Using National Core Indicators for Quality Improvement Initiatives](#).<sup>12</sup>

<sup>12</sup> Located on the National Core Indicators website: [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org) → Resources → Technical Reports

# Methodology

## Administration

A key principle of NCI is the importance of gathering information directly from service recipients. The indicators are meant to apply to all individuals receiving services from the state developmental disabilities service system, regardless of disability type, and NCI administration protocols dictate that every person selected into the sample is given an opportunity to respond and no one is prescreened or predetermined to be unable to respond. Moreover, survey questions should not be marked “not applicable” on the basis of a person’s level of ability.

Information for the In-person Survey is collected via a direct conversation with the person receiving services. Additionally, background information is primarily collected from the individual’s record. Section I questions, which pertain to personal experiences and require subjective responses, may only be answered by the individual receiving services. Section II of the survey—which consists of objective questions on the individual’s involvement in the community, their choices, respect and rights, and their access to services—allows for the use of “proxy” or other respondents who know the individual well (such as a family member or friend).

## Proxy Respondents

Studies have found that the greatest discrepancies between individual and proxy responses occur when the information being collected is subjective (i.e., related to how a person feels; proxies would be aware of the correct answers only if the individual had previously expressed his or her feelings).<sup>13</sup> Questions relating to observable behaviors tend to have higher levels of agreement between the proxy and the individual. By excluding proxies, a large percentage of individuals (most of whom are unable to respond) would be unrepresented in the data. Thus, the NCI project determined at the outset that proxy respondents would be used, though only for specific questions and only in situations where the individual surveyed either could not effectively communicate with the surveyor or chose to have a proxy respondent.

As mentioned, the use of proxy respondents for the NCI tool is limited to questions in Section II, which relates to observable and/or measurable items: Community Inclusion, Choices, Respect/Rights, and Access to Needed Services. These questions deal with everyday occurrences on which others may reliably report. State records are also used to report objective data on an individual’s health status and exam

<sup>13</sup> Magaziner, Jay, Sheryl Zimmerman, Ann L. Gruber-Baldini, J. Richard Hebel, and Kathleen M. Fox. "Proxy Reporting in Five Areas of Functional Status Comparison with Self-Reports and Observations of Performance." *American Journal of Epidemiology* 146.5 (1997): 418-28.



history as well as employment status; this information is collected in the Background Section of the survey.

NCI has taken steps to ensure that the responses gathered are as accurate as possible. First, it is important to make the questions as accessible as possible to increase participation by all individuals. NCI attempts to make the language in the In-person Survey as easy to understand as possible and includes suggested rephrasing for questions that may be nuanced or more difficult to understand. The NCI surveys are also routinely revised based on feedback from states, self-advocates, families, and surveyors who are administering the tool. Secondly, it is important to establish a set of standards for proxy respondents. NCI aims to increase the reliability of proxy responses by allowing only those people who know the individual well (family, friends, staff, etc.) to serve as proxy respondents.

To avoid conflict, service coordinators are not allowed to respond as proxies. Further, if both the individual and a proxy respondent answer a question, the individual's answer is recorded so long as his/her answer is deemed reliable by the surveyor. Surveyors also keep track of who responds to each question—the individual or the proxy—and the proxy's relationship to the individual.

## Surveyor Training

States employ a variety of individuals to conduct the face-to-face meetings for the NCI-IDD In-person Survey. To avoid conflict, surveys cannot be administered by the individual's service provider, relative, personal case manager, staff member, or other close contact. Given this constraint, states often use university students, state staff, private contractors, advocacy organizations, and individuals with disabilities and their families to conduct the surveys.

NCI-IDD National staff implements a required, standardized training for NCI-IDD surveyors each year. Training includes asynchronous and synchronous trainings that includes an in-depth review of: the NCI-IDD program, survey administration protocol and procedures, and the survey tool. The goal of trainings is to provide a standardized training to ensure uniform application of the survey.

An additional session reviews the process for entering survey data in the Online Data Entry Survey Application (ODESA).

# Data Analysis

## Criteria for Exclusion of Responses

All individuals selected in the survey sample are given an opportunity to participate in a face-to-face meeting. There are no prescreening procedures. Exclusion of responses occurs at the time of data analysis by HSRI, based on the criteria described below. There is no threshold of number of answers to be given in order to consider a survey complete.

Surveys are excluded from analysis of questions occurring in Section I if:

1. The surveyor indicated that the individual receiving supports did not respond validly to questions in Section I.
2. All questions in Section I were missing or marked n/a or Don't Know.

Surveys are excluded from analysis of questions occurring in Section II if:

1. The individual receiving supports was marked as the respondent to all questions in Section II but Section I was deemed invalid (for one of the reasons above).
2. No questions were answered in Section II.

The total number of valid In-person Surveys administered across NCI-IDD states in 2020-21 was 19,991; California conducted 8,663 surveys.

## Responses for Section I

Only individuals receiving services may answer questions in Section I. As shown in Figure C, 60.9% of individuals in the total 2020-21 sample were able to respond to Section I of the direct meeting; valid responses by regional centers ranged from 50.5% to 75.3%.

## Responses for Section II

Section II allows for multiple respondents who know the individual well (e.g., family, friend, support worker) to provide answers. If an individual's responses were excluded from Section I in the final analysis, responses from Section II were also excluded if the individual was the only respondent to Section II. For 2020-21, the valid response rate (proxies included) to Section II was 99.9%.

## Sampling

Each state is instructed to attempt to complete a minimum of 400 surveys with a random sample of individuals over the age of 18 who are receiving at least one publicly funded service besides case management. A sample size of 400 guarantees valid comparisons to be made across states with a 95% confidence level and a margin of error of  $\pm 5\%$ , no matter how large the service population size. A 95% confidence level and a margin of error of  $\pm 5\%$  is mandatory for each state's sample to be included in this report. Most states sample more than 400 individuals to account for refusals and surveys that may be deemed invalid.

In California, the overall approach was to draw a “core sample” based on the minimum numbers needed to yield valid samples from each regional center. Each regional center is represented by at least 400 surveys. Sampling by regional center included stratification to ensure that the racial/ethnic makeup of the final sample was proportional to the racial/ethnic population served by each regional center.

### Why do we ask states to collect 400 surveys?

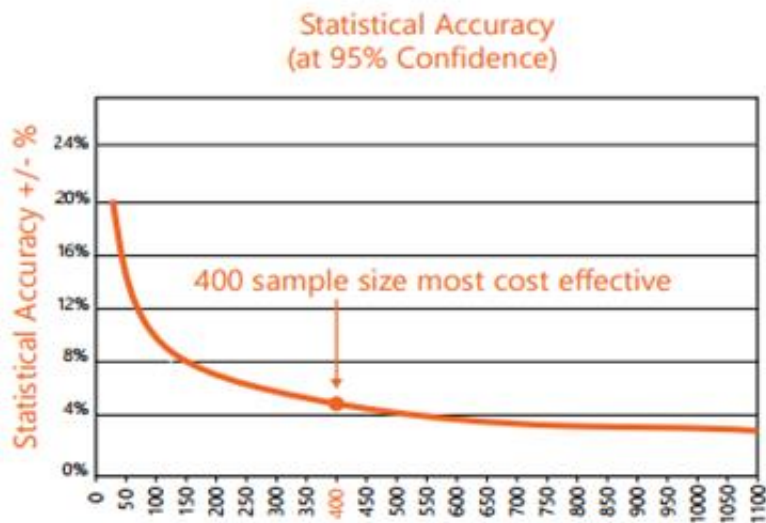
When NCI asks states to pull a representative sample of 400 surveys, the aim is to compile a dataset that can provide a high level of statistical accuracy. This means that the goal is to create a dataset that can be used to make accurate inferences about the entire population of people using public services in each state. In order to do this, we ask each participating state to pull a sample that reaches the 95% confidence level/5% margin of error threshold; for most states, this sample size is 400.

A sample size that reaches the 95% confidence level/5% margin of error threshold means that if you sampled that number of people from the same population several times, 95% of your responses would fall within 5% above or below the actual percentages. Using this sample size we can assume relative accuracy. The larger the sample size, the smaller the margin of error and the greater the accuracy.

Statistical accuracy is largely a function of sample size. The larger the sample size, the greater the statistical accuracy of results (lower margin of error). However, gains in statistical accuracy are not proportional to increases in sample size. There are diminishing returns. For example, for a large total population, if the sample size increases by 100, and then by another 100, and then by another 100, the statistical accuracy might increase by 5%, then by 3%, then by 1%.

As a result, the 400 sample size gives a statistical accuracy of  $\pm 5\%$  and is considered the most “cost effective” sample size for large-scale surveys. Meaning, you could sample more people, but the increase in statistical accuracy those “extra” people would provide is minimal, and not worth the money.

To play around with this, take a look at [www.raosoft.com/samplesize.html](http://www.raosoft.com/samplesize.html) NCI requires a margin of error at most 5% and a 95% confidence level. As you increase the population size (in our case, this represents the service population), you'll see that the recommended sample size does not increase proportionally.



<https://answersresearch.com/wp-content/uploads/2015/06/Answers-Research-Magic-400-062315.pdf>

Figure C. Valid Surveys and Response Rates by State 2020-21

Regional Center	% Valid Answers to Section I	% Valid Answers to Section II	Number of Valid Surveys Completed
ACRC	62.6%	99.5%	414
CVRC	53.3%	99.8%	433
ELARC	59.6%	100.0%	403
FNRC	66.4%	100.0%	437
FDLRC	58.9%	99.7%	399
GGRC	60.3%	100.0%	403
HRC	59.4%	100.0%	411
IRC	58.6%	99.8%	401
KRC	63.8%	99.8%	406
NBRC	65.1%	100.0%	416
NLACRC	64.1%	100.0%	407
RCRC	75.3%	99.8%	457
RCEB	56.4%	99.8%	404
RCOC	66.3%	100.0%	409
SARC	53.6%	100.0%	407
SDRC	57.5%	100.0%	416
SGPRC	50.5%	100.0%	412
SCLARC	58.0%	100.0%	405
TCRC	67.2%	100.0%	412
VMRC	61.7%	100.0%	402
WRC	59.2%	99.8%	409
CA Unweighted Total	60.9%	99.9%	8,663
NCI-IDD Unweighted Total	62.3%	99.3%	19,991

Regional centers receive an 'n/a' designation within the table if 20 or fewer people responded to the survey item; however, their data are included in the CA Average.

## Data Management and Analysis

HSRI coordinates the NCI data management and analysis. All states enter data into the Online Data Entry Survey Application (ODESA) system; HSRI staff subsequently download the data into an SPSS data file. This data file is then “cleaned” (reviewed for completeness and compliance with standard NCI formats) and invalid responses are eliminated. Files from individual states are then merged into a single SPSS file. The merged file from 2020-21 was used for all analyses in this report.

Below is a summary of the statistical procedures used to analyze the In-person Survey data.

## Weighting

Statistically, the term “average” refers to a calculated central or middle value of a set of numbers. In NCI reports, we use “NCI average” to demonstrate the typical performance of all the states that conducted the survey. Prior to the 2016-17 survey cycle, the NCI average was calculated as the simple arithmetic mean of all state means (an approach known as “average of averages”).

The NCI averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is *proportional to its service population*).

When a state’s sampling strategy is to identify and interview survey participants using simple random sampling or proportional stratified random sampling, each completed survey in the state gets assigned the same weight. In some cases, when a state’s sampling strategy departs markedly from simple random or proportional, it may be necessary for completed surveys in the state to be assigned different weights based on which sampling strata they correspond to.

This survey year, CA intentionally oversampled by geographical regions to get more focused insights, so their weights are calculated slightly differently (using the number of completed surveys and service population sizes in each subpopulation or region).

The number of respondents (N) for each question is not weighted.

## Collapsing Data

For many of the indicators in this report, only “yes” responses are analyzed and reported comparisons. However, there are several indicators for which the “yes” response was collapsed with the middle response (for example, a “sometimes” response, or a “some input” response) to form the “yes” indicator category which was then analyzed and subsequently reported. For example, for choice indicators,

responses “person chose” and “person had some input” were collapsed into one “yes, person chose” category. For those indicators, the two responses were considered to be equally indicative of a positive outcome.

## II. Appendix A

Un-collapsed and unweighted averages\*

\*Does not include California specific questions or COVID Supplement items as these data are presented un-collapsed in the main body of this report.



## Choice and Decision-Making

Table 152. Chose or had some input in choosing where they live *if not living in the family home*

Regional Center	Someone else chose	Person made the choice	Person had some input	N
ACRC	41%	31%	28%	177
CVRC	50%	23%	27%	214
ELARC	66%	13%	21%	106
FNRC	43%	31%	26%	267
FDLRC	70%	13%	17%	138
GGRC	64%	17%	19%	227
HRC	51%	17%	32%	144
IRC	57%	20%	23%	190
KRC	52%	28%	20%	162
NBRC	47%	23%	31%	193
NLACRC	54%	19%	27%	147
RCRC	36%	37%	27%	227
RCEB	65%	12%	23%	222
RCOC	68%	13%	19%	209
SARC	63%	17%	20%	194
SDRC	50%	26%	25%	228
SGPRC	59%	11%	30%	178
SCLARC	67%	17%	16%	129
TCRC	42%	25%	33%	165
VMRC	48%	26%	26%	188
WRC	58%	17%	25%	151
CA Unweighted Average	54%	21%	25%	3,857

Table 153. Chose or had some input in choosing their housemates *if not living in the family home*, or chose to live alone

Regional Center	Someone else chose	Person made the choice	Person had some input	N
ACRC	48%	29%	22%	178
CVRC	54%	23%	23%	213
ELARC	72%	14%	14%	106
FNRC	60%	30%	10%	268
FDLRC	75%	16%	10%	135
GGRC	76%	14%	10%	226
HRC	74%	13%	12%	149
IRC	66%	23%	11%	189
KRC	66%	26%	9%	164
NBRC	57%	24%	19%	200
NLACRC	71%	18%	11%	142
RCRC	34%	46%	19%	228
RCEB	74%	14%	12%	227
RCOC	69%	20%	12%	208
SARC	71%	17%	12%	193
SDRC	55%	23%	22%	231
SGPRC	80%	8%	11%	194
SCLARC	80%	12%	8%	131
TCRC	51%	36%	13%	170
VMRC	58%	25%	18%	194
WRC	68%	21%	11%	160
CA Unweighted Average	64%	22%	14%	3,907

Table 154. Chose staff or were aware they could request to change staff

Regional Center	Someone else chose	Person chose staff	Staff are assigned but can be changed if requested by person	N
ACRC	12%	11%	77%	298
CVRC	19%	13%	68%	307
ELARC	31%	14%	55%	282
FNRC	30%	15%	56%	310
FDLRC	40%	10%	50%	283
GGRC	38%	16%	46%	331
HRC	61%	12%	28%	266
IRC	32%	24%	44%	279
KRC	34%	20%	46%	258
NBRC	35%	14%	51%	301
NLACRC	43%	12%	45%	295
RCRC	22%	23%	55%	314
RCEB	33%	8%	59%	311
RCOC	44%	13%	42%	333
SARC	36%	11%	52%	305
SDRC	33%	15%	52%	322
SGPRC	57%	11%	32%	327
SCLARC	43%	11%	46%	274
TCRC	36%	18%	46%	306
VMRC	20%	12%	68%	278
WRC	47%	14%	40%	296
CA Unweighted Average	35%	14%	51%	6,276

Table 155. Decides or has help deciding their daily schedule

Regional Center	Someone else chose	Person made the choice	Person had some input	N
ACRC	14%	59%	27%	404
CVRC	20%	42%	39%	428
ELARC	12%	48%	40%	402
FNRC	10%	59%	31%	435
FDLRC	20%	53%	27%	396
GGRC	9%	47%	44%	401
HRC	18%	50%	32%	407
IRC	16%	56%	28%	397
KRC	15%	59%	26%	404
NBRC	10%	58%	32%	412
NLACRC	19%	51%	30%	405
RCRC	6%	69%	25%	454
RCEB	12%	50%	38%	401
RCOC	19%	43%	38%	407
SARC	14%	49%	36%	407
SDRC	7%	56%	37%	414
SGPRC	17%	46%	37%	410
SCLARC	14%	49%	37%	404
TCRC	17%	57%	27%	408
VMRC	13%	57%	30%	398
WRC	17%	49%	35%	408
CA Unweighted Average	14%	53%	33%	8,602

Table 156. Has enough choice in daily schedule ('yes' responses only; proxy respondents were allowed for this question)

Regional Center	No	Yes	N
ACRC	5%	95%	390
CVRC	3%	97%	420
ELARC	4%	96%	398
FNRC	5%	95%	428
FDLRC	6%	94%	389
GGRC	6%	94%	398
HRC	9%	91%	400
IRC	6%	94%	396
KRC	6%	94%	395
NBRC	4%	96%	410
NLACRC	8%	92%	389
RCRC	6%	94%	446
RCEB	7%	93%	397
RCOC	8%	92%	399
SARC	5%	95%	401
SDRC	6%	94%	415
SGPRC	8%	92%	402
SCLARC	4%	96%	395
TCRC	8%	93%	400
VMRC	5%	95%	384
WRC	11%	89%	398
CA Unweighted Average	6%	94%	8,450

Table 157. Chooses or has help deciding how to spend free time

Regional Center	Someone else chose	Person made the choice	Person had some input	N
ACRC	7%	72%	21%	401
CVRC	7%	64%	29%	423
ELARC	6%	69%	25%	399
FNRC	6%	74%	20%	435
FDLRC	12%	69%	18%	396
GGRC	5%	59%	36%	402
HRC	11%	64%	25%	410
IRC	10%	72%	18%	396
KRC	8%	77%	15%	396
NBRC	4%	75%	21%	412
NLACRC	12%	64%	24%	400
RCRC	4%	78%	18%	453
RCEB	9%	64%	27%	401
RCOC	11%	62%	27%	403
SARC	11%	59%	30%	405
SDRC	4%	70%	26%	411
SGPRC	7%	62%	30%	407
SCLARC	8%	67%	25%	399
TCRC	11%	71%	18%	410
VMRC	5%	73%	22%	392
WRC	13%	60%	27%	408
CA Unweighted Average	8%	68%	24%	8,559

Table 158. Has enough choice in how to spend free time

Regional Center	No	Yes	N
ACRC	6%	95%	400
CVRC	4%	96%	424
ELARC	3%	97%	399
FNRC	4%	96%	432
FDLRC	4%	96%	394
GGRC	3%	97%	400
HRC	7%	93%	401
IRC	4%	96%	396
KRC	5%	95%	402
NBRC	5%	95%	407
NLACRC	7%	93%	399
RCRC	4%	96%	447
RCEB	5%	95%	398
RCOC	7%	94%	400
SARC	4%	96%	402
SDRC	5%	95%	413
SGPRC	7%	93%	405
SCLARC	3%	97%	396
TCRC	6%	94%	408
VMRC	5%	95%	395
WRC	8%	92%	400
CA Unweighted Average	5%	95%	8,518

Table 159. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money

Regional Center	Someone else chose	Person made the choice	Person has help choosing what to buy or has set limits	N
ACRC	10%	43%	48%	397
CVRC	10%	39%	51%	423
ELARC	14%	42%	45%	395
FNRC	11%	52%	37%	416
FDLRC	22%	38%	40%	364
GGRC	14%	42%	45%	393
HRC	16%	42%	42%	394
IRC	14%	57%	30%	380
KRC	11%	60%	29%	393
NBRC	8%	59%	33%	399
NLACRC	21%	44%	35%	389
RCRC	5%	59%	36%	442
RCEB	14%	46%	39%	386
RCOC	14%	51%	35%	394
SARC	14%	46%	40%	384
SDRC	7%	59%	35%	406
SGPRC	19%	41%	41%	398
SCLARC	15%	43%	42%	379
TCRC	13%	55%	32%	399
VMRC	9%	44%	47%	391
WRC	22%	40%	38%	397
CA Unweighted Average	13%	48%	39%	8,319



Table 160. Can change their case manager/service coordinator if wants to

Regional Center	No	Yes	N
ACRC	7%	93%	353
CVRC	10%	90%	377
ELARC	11%	89%	346
FNRC	10%	90%	382
FDLRC	11%	89%	346
GGRC	20%	80%	332
HRC	21%	79%	350
IRC	13%	87%	366
KRC	9%	91%	375
NBRC	10%	90%	362
NLACRC	15%	85%	344
RCRC	9%	91%	414
RCEB	13%	87%	374
RCOC	18%	82%	362
SARC	12%	88%	360
SDRC	15%	85%	363
SGPRC	34%	66%	350
SCLARC	13%	87%	358
TCRC	14%	86%	367
VMRC	11%	89%	361
WRC	13%	87%	353
CA Unweighted Average	14%	86%	7,595

## Work

Table 161. Takes classes, training or does something to get a job or do better at current job

Regional Center	No	Yes	N
ACRC	67%	33%	227
CVRC	69%	31%	206
ELARC	77%	23%	224
FNRC	85%	15%	276
FDLRC	73%	27%	220
GGRC	88%	12%	199
HRC	67%	33%	233
IRC	73%	27%	220
KRC	74%	26%	240
NBRC	76%	24%	254
NLACRC	79%	21%	240
RCRC	84%	16%	315
RCEB	77%	23%	213
RCOC	71%	29%	230
SARC	68%	32%	200
SDRC	85%	15%	201
SGPRC	76%	24%	195
SCLARC	81%	19%	229
TCRC	75%	25%	261
VMRC	63%	37%	230
WRC	70%	30%	233
CA Unweighted Average	75%	25%	4,846

Table 162. Attends a day program or workshop

Regional Center	No	Yes	N
ACRC	51%	49%	252
CVRC	42%	58%	218
ELARC	64%	36%	231
FNRC	64%	36%	282
FDLRC	65%	35%	220
GGRC	75%	25%	227
HRC	53%	47%	237
IRC	54%	46%	229
KRC	58%	42%	254
NBRC	68%	32%	259
NLACRC	60%	40%	245
RCRC	60%	40%	328
RCEB	48%	52%	218
RCOC	44%	56%	255
SARC	48%	52%	213
SDRC	80%	20%	224
SGPRC	57%	43%	201
SCLARC	63%	37%	233
TCRC	63%	37%	271
VMRC	46%	54%	244
WRC	64%	36%	240
CA Unweighted Average	58%	42%	5,081

Table 163. Volunteers

Regional Center	No	Yes	N
ACRC	63%	37%	238
CVRC	61%	39%	199
ELARC	81%	19%	223
FNRC	78%	22%	277
FDLRC	73%	27%	217
GGRC	87%	13%	213
HRC	77%	23%	231
IRC	62%	38%	224
KRC	66%	34%	244
NBRC	77%	23%	251
NLACRC	84%	16%	246
RCRC	76%	24%	320
RCEB	78%	22%	215
RCOC	69%	31%	226
SARC	72%	28%	204
SDRC	84%	16%	203
SGPRC	77%	23%	195
SCLARC	82%	18%	231
TCRC	70%	30%	263
VMRC	63%	37%	232
WRC	80%	20%	230
CA Unweighted Average	74%	26%	4,882

## Community Inclusion, Participation and Leisure

Table 164. Went out shopping in the past month

Regional Center	0 times	1-2 times	3-4 times	5 or more times	N
ACRC	39%	19%	21%	22%	405
CVRC	44%	16%	17%	23%	428
ELARC	35%	18%	24%	23%	400
FNRC	33%	18%	22%	26%	435
FDLRC	41%	22%	17%	19%	395
GGRC	59%	16%	14%	12%	403
HRC	40%	22%	21%	17%	407
IRC	37%	20%	18%	25%	394
KRC	24%	23%	24%	30%	403
NBRC	39%	19%	16%	25%	414
NLACRC	43%	15%	22%	20%	401
RCRC	23%	20%	24%	32%	451
RCEB	42%	20%	20%	18%	402
RCOC	50%	17%	19%	15%	403
SARC	44%	21%	20%	15%	405
SDRC	50%	19%	17%	14%	414
SGPRC	42%	23%	17%	18%	410
SCLARC	32%	27%	20%	21%	402
TCRC	28%	21%	22%	29%	404
VMRC	36%	22%	20%	22%	398
WRC	36%	19%	21%	23%	402
CA Unweighted Average	39%	20%	20%	22%	8,576

Table 165. Went out on errands in the past month

Regional Center	0 times	1-2 times	3-4 times	5 or more times	N
ACRC	41%	36%	12%	12%	399
CVRC	40%	36%	12%	12%	425
ELARC	38%	37%	15%	10%	400
FNRC	29%	37%	18%	17%	434
FDLRC	45%	36%	11%	8%	394
GGRC	57%	32%	7%	4%	399
HRC	37%	37%	15%	11%	409
IRC	34%	35%	16%	14%	395
KRC	25%	37%	21%	18%	400
NBRC	34%	38%	15%	12%	411
NLACRC	41%	39%	13%	7%	399
RCRC	25%	35%	23%	16%	449
RCEB	40%	37%	14%	9%	399
RCOC	38%	33%	16%	14%	402
SARC	40%	40%	14%	6%	407
SDRC	45%	40%	11%	4%	410
SGPRC	40%	36%	15%	8%	401
SCLARC	40%	41%	11%	8%	397
TCRC	27%	38%	19%	16%	404
VMRC	42%	37%	12%	9%	395
WRC	32%	39%	18%	11%	402
CA Unweighted Average	37%	37%	15%	11%	8,531

Table 166. Went out for entertainment in the past month

Regional Center	0 times	1-2 times	3-4 times	5 or more times	N
ACRC	71%	19%	5%	5%	404
CVRC	69%	16%	8%	6%	429
ELARC	71%	18%	7%	4%	398
FNRC	66%	17%	11%	7%	436
FDLRC	76%	14%	5%	5%	395
GGRC	84%	8%	3%	6%	402
HRC	70%	16%	8%	6%	406
IRC	67%	16%	9%	8%	394
KRC	62%	21%	9%	8%	401
NBRC	71%	16%	7%	6%	412
NLACRC	76%	15%	6%	3%	402
RCRC	55%	21%	8%	16%	450
RCEB	76%	9%	6%	9%	402
RCOC	70%	12%	11%	6%	399
SARC	79%	12%	5%	4%	406
SDRC	74%	16%	7%	4%	414
SGPRC	68%	18%	9%	5%	402
SCLARC	68%	18%	8%	6%	405
TCRC	61%	20%	9%	10%	410
VMRC	72%	17%	8%	4%	398
WRC	77%	13%	6%	4%	407
CA Unweighted Average	70%	16%	8%	6%	8,572

Table 167. Went out to eat in the past month

Regional Center	0 times	1-2 times	3-4 times	5 or more times	N
ACRC	47%	24%	15%	14%	405
CVRC	44%	21%	15%	21%	427
ELARC	50%	22%	17%	11%	399
FNRC	44%	24%	15%	16%	434
FDLRC	56%	19%	14%	11%	395
GGRC	80%	12%	5%	3%	402
HRC	55%	21%	15%	10%	406
IRC	43%	22%	18%	17%	395
KRC	35%	25%	19%	22%	404
NBRC	49%	22%	14%	15%	409
NLACRC	61%	22%	10%	7%	402
RCRC	41%	24%	17%	19%	452
RCEB	62%	17%	11%	10%	402
RCOC	56%	17%	18%	9%	405
SARC	70%	16%	10%	5%	406
SDRC	79%	12%	6%	4%	416
SGPRC	57%	24%	12%	8%	408
SCLARC	50%	26%	15%	10%	402
TCRC	38%	23%	20%	19%	410
VMRC	47%	23%	17%	13%	397
WRC	60%	18%	14%	8%	407
CA Unweighted Average	53%	21%	14%	12%	8,583



Table 168. Went out to religious service or spiritual practice in the past month

Regional Center	0 times	1-2 times	3-4 times	5 or more times	N
ACRC	74%	9%	10%	8%	405
CVRC	70%	6%	13%	12%	425
ELARC	75%	7%	13%	6%	400
FNRC	81%	6%	8%	5%	431
FDLRC	74%	6%	11%	10%	396
GGRC	83%	6%	7%	4%	399
HRC	75%	7%	12%	5%	401
IRC	62%	11%	18%	10%	395
KRC	69%	8%	12%	11%	400
NBRC	80%	8%	6%	7%	413
NLACRC	80%	6%	9%	5%	403
RCRC	84%	5%	6%	5%	449
RCEB	81%	5%	7%	6%	401
RCOC	69%	11%	17%	3%	401
SARC	79%	7%	10%	4%	406
SDRC	82%	4%	10%	4%	413
SGPRC	74%	9%	12%	6%	409
SCLARC	75%	8%	11%	5%	405
TCRC	72%	7%	14%	7%	411
VMRC	72%	8%	11%	9%	399
WRC	76%	8%	11%	6%	405
CA Unweighted Average	76%	7%	11%	6%	8,567

Table 169. Participated as a member in community group

Regional Center	No	Yes	N
ACRC	74%	26%	404
CVRC	79%	21%	428
ELARC	82%	18%	402
FNRC	85%	15%	431
FDLRC	77%	23%	396
GGRC	89%	11%	402
HRC	81%	19%	406
IRC	73%	27%	399
KRC	78%	22%	402
NBRC	83%	17%	408
NLACRC	86%	14%	406
RCRC	80%	20%	446
RCEB	82%	18%	400
RCOC	74%	26%	406
SARC	81%	19%	407
SDRC	86%	14%	413
SGPRC	87%	13%	402
SCLARC	86%	14%	403
TCRC	75%	25%	407
VMRC	80%	20%	397
WRC	78%	22%	404
CA Unweighted Average	81%	19%	8,569

Table 170. Went on vacation in the past year

Regional Center	No	Yes	N
ACRC	74%	26%	405
CVRC	72%	28%	430
ELARC	76%	24%	401
FNRC	73%	27%	434
FDLRC	77%	23%	396
GGRC	81%	19%	402
HRC	75%	25%	407
IRC	68%	32%	397
KRC	68%	32%	404
NBRC	77%	23%	411
NLACRC	73%	27%	406
RCRC	71%	29%	454
RCEB	84%	16%	401
RCOC	73%	27%	407
SARC	82%	18%	406
SDRC	86%	14%	414
SGPRC	78%	22%	407
SCLARC	79%	21%	404
TCRC	72%	28%	411
VMRC	75%	25%	394
WRC	78%	22%	406
CA Unweighted Average	76%	24%	8,597

Table 171. Able to go out and do the things likes to do in the community

Regional Center	No	Yes	In-between	N
ACRC	12%	67%	21%	242
CVRC	7%	73%	19%	216
ELARC	8%	77%	15%	221
FNRC	11%	63%	26%	276
FDLRC	11%	72%	18%	216
GGRC	12%	71%	17%	215
HRC	13%	70%	17%	230
IRC	12%	69%	19%	223
KRC	7%	77%	16%	247
NBRC	20%	61%	19%	258
NLACRC	11%	68%	21%	241
RCRC	6%	70%	24%	320
RCEB	9%	69%	22%	215
RCOC	10%	78%	11%	235
SARC	15%	71%	14%	199
SDRC	21%	64%	15%	211
SGPRC	9%	71%	20%	201
SCLARC	9%	72%	19%	222
TCRC	8%	77%	15%	266
VMRC	9%	73%	17%	237
WRC	9%	67%	24%	227
CA Unweighted Average	11%	70%	19%	4,918

Table 172. Gets to go out and do the things likes to do in the community as often as wants to

Regional Center	No	Yes	N
ACRC	24%	76%	209
CVRC	17%	83%	195
ELARC	28%	72%	195
FNRC	37%	63%	238
FDLRC	24%	76%	184
GGRC	28%	72%	176
HRC	31%	69%	193
IRC	25%	75%	193
KRC	27%	73%	227
NBRC	31%	69%	203
NLACRC	24%	76%	212
RCRC	28%	72%	299
RCEB	33%	67%	193
RCOC	20%	80%	205
SARC	26%	74%	164
SDRC	31%	69%	157
SGPRC	30%	70%	176
SCLARC	23%	77%	198
TCRC	24%	76%	238
VMRC	19%	81%	206
WRC	34%	66%	197
CA Unweighted Average	27%	73%	4,258

Table 173. Has enough things to do when at home

Regional Center	Not enough	Yes	In the middle	N
ACRC	3%	88%	9%	246
CVRC	3%	86%	12%	222
ELARC	5%	87%	8%	225
FNRC	2%	89%	9%	279
FDLRC	6%	84%	10%	221
GGRC	2%	95%	3%	218
HRC	6%	85%	10%	239
IRC	3%	90%	7%	226
KRC	3%	87%	10%	253
NBRC	5%	84%	10%	261
NLACRC	5%	86%	9%	245
RCRC	4%	85%	11%	325
RCEB	5%	85%	10%	213
RCOC	3%	85%	11%	241
SARC	5%	84%	11%	210
SDRC	3%	91%	6%	219
SGPRC	6%	84%	10%	203
SCLARC	3%	85%	11%	230
TCRC	3%	89%	8%	271
VMRC	3%	89%	8%	240
WRC	8%	83%	9%	233
CA Unweighted Average	4%	87%	9%	5,020

Table 174. Gets help to learn new things

Regional Center	No	Yes	Maybe	N
ACRC	16%	78%	7%	245
CVRC	13%	81%	6%	215
ELARC	20%	75%	6%	217
FNRC	21%	69%	10%	278
FDLRC	20%	75%	5%	211
GGRC	15%	77%	8%	206
HRC	22%	72%	6%	234
IRC	23%	70%	7%	220
KRC	24%	71%	5%	247
NBRC	18%	72%	10%	258
NLACRC	27%	63%	10%	237
RCRC	22%	68%	10%	317
RCEB	19%	77%	4%	214
RCOC	14%	77%	8%	242
SARC	21%	76%	4%	200
SDRC	17%	82%	1%	202
SGPRC	31%	62%	7%	195
SCLARC	18%	77%	5%	220
TCRC	24%	71%	5%	263
VMRC	16%	79%	5%	236
WRC	16%	80%	4%	229
CA Unweighted Average	20%	74%	6%	4,886

## Relationships

Table 175. Has friends who are not staff or family members

Regional Center	No, does not have friends	Yes, has friends who are not staff or family	Yes, all friends are staff or family or cannot determine	N
ACRC	15%	69%	17%	246
CVRC	13%	70%	16%	219
ELARC	15%	80%	5%	228
FNRC	13%	79%	8%	280
FDLRC	19%	73%	9%	223
GGRC	10%	74%	16%	223
HRC	15%	77%	8%	237
IRC	12%	70%	18%	225
KRC	14%	74%	11%	253
NBRC	12%	77%	10%	260
NLACRC	17%	77%	6%	247
RCRC	13%	76%	11%	325
RCEB	17%	75%	8%	216
RCOC	12%	72%	16%	250
SARC	21%	70%	9%	209
SDRC	16%	78%	6%	229
SGPRC	14%	75%	11%	199
SCLARC	20%	71%	9%	232
TCRC	12%	78%	10%	268
VMRC	13%	69%	19%	237
WRC	13%	77%	11%	238
CA Unweighted Average	14%	74%	11%	5,044



Table 176. Has best friend (may be staff or family)

Regional Center	No, does not have a best friend	Yes, has a best friend	N
ACRC	25%	75%	237
CVRC	27%	73%	208
ELARC	33%	67%	224
FNRC	25%	75%	274
FDLRC	37%	63%	214
GGRC	27%	73%	215
HRC	30%	70%	231
IRC	25%	75%	217
KRC	27%	73%	246
NBRC	30%	70%	250
NLACRC	38%	62%	241
RCRC	31%	69%	311
RCEB	36%	64%	211
RCOC	30%	70%	241
SARC	41%	59%	195
SDRC	31%	69%	216
SGPRC	33%	67%	186
SCLARC	39%	61%	228
TCRC	28%	72%	264
VMRC	33%	67%	227
WRC	31%	69%	226
CA Unweighted Average	31%	69%	4,862

Table 177. Wants help to meet or keep in contact with friends

Regional Center	No	Yes	Maybe	N
ACRC	60%	32%	8%	238
CVRC	58%	36%	6%	212
ELARC	61%	32%	6%	216
FNRC	69%	23%	9%	270
FDLRC	59%	30%	11%	205
GGRC	65%	29%	6%	203
HRC	52%	41%	7%	224
IRC	42%	52%	6%	216
KRC	58%	37%	5%	241
NBRC	61%	31%	7%	249
NLACRC	60%	34%	6%	232
RCRC	71%	21%	8%	308
RCEB	65%	31%	4%	205
RCOC	47%	44%	9%	232
SARC	57%	37%	6%	199
SDRC	64%	32%	4%	208
SGPRC	58%	34%	9%	191
SCLARC	56%	36%	8%	221
TCRC	62%	32%	6%	254
VMRC	69%	28%	3%	227
WRC	72%	24%	4%	221
CA Unweighted Average	61%	33%	7%	4,772

Table 178. Has friends (may be staff or family) and can see their friends when they want

Regional Center	No, often unable to see friends	Yes	Sometimes can't see friends	N
ACRC	13%	59%	28%	203
CVRC	7%	70%	24%	184
ELARC	18%	59%	23%	189
FNRC	12%	66%	22%	241
FDLRC	18%	66%	15%	175
GGRC	16%	75%	9%	185
HRC	24%	61%	15%	199
IRC	23%	64%	14%	192
KRC	17%	70%	13%	212
NBRC	19%	65%	16%	225
NLACRC	17%	63%	20%	197
RCRC	11%	68%	21%	277
RCEB	20%	59%	21%	177
RCOC	11%	73%	16%	205
SARC	17%	69%	14%	155
SDRC	25%	60%	14%	182
SGPRC	14%	56%	30%	169
SCLARC	17%	63%	20%	177
TCRC	13%	69%	19%	230
VMRC	16%	61%	23%	197
WRC	20%	53%	27%	205
CA Unweighted Average	16%	64%	19%	4,176

Table 179. Has other ways of talking, chatting, or communicating with friends when cannot see them

Regional Center	No	Yes	Sometimes	N
ACRC	4%	93%	3%	203
CVRC	10%	86%	4%	184
ELARC	8%	90%	3%	186
FNRC	10%	83%	6%	234
FDLRC	8%	91%	2%	169
GGRC	4%	90%	5%	183
HRC	11%	86%	3%	193
IRC	9%	86%	6%	194
KRC	9%	88%	2%	213
NBRC	6%	91%	3%	220
NLACRC	6%	91%	3%	200
RCRC	5%	91%	3%	273
RCEB	6%	91%	3%	172
RCOC	8%	86%	6%	207
SARC	14%	82%	4%	158
SDRC	6%	93%	1%	175
SGPRC	9%	88%	3%	160
SCLARC	7%	90%	3%	177
TCRC	5%	92%	3%	230
VMRC	3%	92%	5%	197
WRC	5%	93%	2%	203
CA Unweighted Average	7%	89%	4%	4,131

Table 180. Can see and communicate with their family when they want

Regional Center	No	Yes, sees family whenever wants, or chooses not to see family	Sometimes	N
ACRC	6%	81%	13%	114
CVRC	9%	79%	11%	96
ELARC	6%	83%	11%	47
FNRC	7%	82%	11%	181
FDLRC	9%	82%	9%	67
GGRC	9%	84%	6%	116
HRC	14%	74%	12%	69
IRC	9%	79%	11%	117
KRC	13%	80%	7%	106
NBRC	5%	78%	17%	123
NLACRC	5%	81%	14%	95
RCRC	5%	84%	10%	174
RCEB	7%	84%	9%	121
RCOC	1%	89%	10%	116
SARC	2%	76%	22%	95
SDRC	4%	88%	8%	117
SGPRC	8%	73%	19%	78
SCLARC	9%	79%	12%	67
TCRC	6%	87%	7%	116
VMRC	10%	80%	9%	107
WRC	4%	83%	13%	72
CA Unweighted Average	7%	82%	11%	2,194

Table 181. Often feels lonely

Regional Center	No, not often	Yes, often	Sometimes	N
ACRC	46%	15%	39%	242
CVRC	50%	17%	33%	209
ELARC	55%	6%	39%	222
FNRC	48%	15%	37%	278
FDLRC	56%	12%	33%	217
GGRC	59%	10%	31%	225
HRC	56%	15%	29%	236
IRC	59%	10%	31%	216
KRC	56%	11%	33%	249
NBRC	56%	12%	32%	258
NLACRC	55%	17%	28%	245
RCRC	50%	11%	39%	322
RCEB	50%	13%	37%	220
RCOC	53%	16%	31%	236
SARC	50%	11%	39%	209
SDRC	62%	15%	23%	213
SGPRC	63%	14%	23%	202
SCLARC	61%	11%	27%	231
TCRC	55%	14%	31%	266
VMRC	56%	15%	29%	237
WRC	54%	15%	32%	233
CA Unweighted Average	55%	13%	32%	4,966

Table 182. Can go on a date or is married or living with partner

Regional Center	No	Yes, can date or is married or living with partner	Yes, but there are some restrictions or rules about dating	N
ACRC	20%	62%	18%	219
CVRC	23%	68%	10%	204
ELARC	18%	74%	8%	159
FNRC	12%	74%	14%	228
FDLRC	19%	71%	10%	166
GGRC	13%	79%	8%	145
HRC	24%	65%	12%	190
IRC	28%	55%	17%	195
KRC	20%	65%	15%	198
NBRC	17%	73%	10%	199
NLACRC	19%	73%	8%	206
RCRC	11%	79%	10%	258
RCEB	12%	78%	10%	181
RCOC	26%	66%	8%	189
SARC	17%	75%	8%	166
SDRC	21%	72%	8%	169
SGPRC	21%	73%	6%	154
SCLARC	18%	68%	14%	176
TCRC	11%	78%	11%	212
VMRC	23%	63%	14%	220
WRC	19%	70%	11%	195
CA Unweighted Average	19%	70%	11%	4,029

## Satisfaction

Table 183. Likes home or where lives

Regional Center	No	Yes	In-between	N
ACRC	2%	93%	5%	258
CVRC	4%	90%	5%	228
ELARC	3%	94%	4%	236
FNRC	3%	88%	9%	286
FDLRC	2%	91%	7%	226
GGRC	3%	95%	2%	240
HRC	3%	91%	7%	243
IRC	2%	96%	2%	233
KRC	6%	91%	3%	257
NBRC	3%	93%	4%	270
NLACRC	3%	91%	6%	251
RCRC	4%	88%	7%	338
RCEB	1%	94%	4%	224
RCOC	1%	97%	2%	267
SARC	2%	94%	4%	215
SDRC	4%	92%	3%	237
SGPRC	4%	91%	5%	208
SCLARC	3%	92%	5%	234
TCRC	7%	90%	4%	274
VMRC	2%	92%	6%	248
WRC	5%	91%	4%	240
CA Unweighted Average	3%	92%	5%	5,213



Table 184. Wants to live somewhere else

Regional Center	No	Yes	In-between	N
ACRC	53%	33%	14%	244
CVRC	57%	32%	11%	215
ELARC	70%	22%	8%	232
FNRC	62%	25%	13%	279
FDLRC	64%	27%	8%	225
GGRC	70%	24%	6%	229
HRC	60%	31%	10%	241
IRC	68%	26%	6%	226
KRC	60%	31%	10%	252
NBRC	58%	28%	14%	257
NLACRC	63%	27%	10%	248
RCRC	57%	28%	15%	323
RCEB	57%	29%	14%	217
RCOC	71%	19%	10%	240
SARC	61%	30%	9%	209
SDRC	62%	28%	10%	225
SGPRC	69%	22%	9%	199
SCLARC	68%	23%	9%	229
TCRC	59%	29%	12%	267
VMRC	54%	33%	13%	239
WRC	58%	32%	11%	226
CA Unweighted Average	62%	28%	11%	5,022

Table 185. Attends a day program or workshop and wants to go more, less, or the same amount of time

Regional Center	I do not want to spend any time there	I would like to spend more time there	I am happy with the amount of time I spend there	I would like to spend less time there	N
ACRC	1%	39%	48%	13%	109
CVRC	3%	45%	39%	13%	118
ELARC	4%	36%	56%	4%	78
FNRC	1%	45%	48%	6%	96
FDLRC	1%	37%	54%	8%	76
GGRC	4%	22%	56%	18%	45
HRC	2%	29%	59%	10%	97
IRC	2%	42%	51%	5%	100
KRC	2%	38%	58%	2%	98
NBRC	0%	47%	47%	7%	75
NLACRC	2%	37%	55%	6%	95
RCRC	0%	33%	64%	2%	123
RCEB	1%	36%	56%	6%	110
RCOC	0%	41%	52%	7%	125
SARC	0%	34%	58%	8%	105
SDRC	0%	54%	37%	9%	35
SGPRC	0%	19%	75%	6%	83
SCLARC	1%	40%	53%	6%	81
TCRC	2%	35%	58%	5%	95
VMRC	5%	35%	48%	12%	121
WRC	3%	36%	53%	9%	78
CA Unweighted Average	2%	37%	54%	8%	1,943

Table 186. Wants to go out shopping more, less or the same amount as last month

Regional Center	More	Less	The same amount as now	N
ACRC	53%	3%	43%	395
CVRC	52%	6%	42%	415
ELARC	52%	8%	39%	396
FNRC	41%	4%	55%	429
FDLRC	52%	5%	43%	380
GGRC	46%	1%	53%	402
HRC	52%	8%	41%	400
IRC	57%	5%	38%	388
KRC	48%	8%	43%	398
NBRC	50%	4%	46%	408
NLACRC	54%	4%	42%	397
RCRC	37%	4%	59%	442
RCEB	55%	4%	41%	392
RCOC	64%	5%	31%	399
SARC	55%	4%	41%	404
SDRC	49%	2%	49%	403
SGPRC	56%	5%	39%	400
SCLARC	59%	6%	34%	394
TCRC	49%	7%	44%	407
VMRC	47%	7%	46%	383
WRC	53%	13%	34%	394
CA Unweighted Average	51%	5%	43%	8,426

Table 187. Wants to go out for entertainment more, less or the same amount as last month

Regional Center	More	Less	The same amount as now	N
ACRC	71%	3%	26%	390
CVRC	63%	2%	35%	411
ELARC	76%	3%	22%	394
FNRC	62%	1%	37%	428
FDLRC	68%	2%	30%	378
GGRC	59%	0%	40%	399
HRC	68%	3%	30%	402
IRC	71%	3%	26%	392
KRC	73%	2%	25%	396
NBRC	67%	3%	31%	395
NLACRC	72%	2%	26%	396
RCRC	64%	1%	35%	443
RCEB	76%	1%	23%	393
RCOC	73%	3%	24%	397
SARC	70%	1%	30%	402
SDRC	65%	0%	34%	407
SGPRC	67%	2%	31%	401
SCLARC	76%	1%	22%	393
TCRC	68%	4%	29%	399
VMRC	61%	3%	35%	376
WRC	70%	10%	21%	398
CA Unweighted Average	68%	2%	29%	8,390

Table 188. Wants to go out to a restaurant or coffee shop more, less or the same amount as last month

Regional Center	More	Less	The same amount as now	N
ACRC	67%	3%	30%	395
CVRC	60%	2%	37%	414
ELARC	71%	4%	26%	399
FNRC	54%	2%	44%	429
FDLRC	67%	3%	30%	380
GGRC	64%	1%	35%	400
HRC	63%	4%	33%	403
IRC	67%	4%	29%	394
KRC	63%	4%	33%	401
NBRC	65%	2%	33%	407
NLACRC	73%	3%	24%	390
RCRC	57%	2%	42%	449
RCEB	72%	1%	27%	395
RCOC	66%	3%	30%	402
SARC	70%	1%	29%	402
SDRC	63%	0%	36%	406
SGPRC	66%	2%	31%	402
SCLARC	70%	2%	28%	396
TCRC	61%	4%	35%	407
VMRC	60%	4%	36%	381
WRC	68%	10%	21%	401
CA Unweighted Average	65%	3%	32%	8,453

Table 189. Wants to go out to a religious service or spiritual practice more, less or the same amount as last month

Regional Center	More	Less	The same amount as now	N
ACRC	32%	4%	64%	380
CVRC	36%	2%	62%	403
ELARC	40%	4%	56%	378
FNRC	24%	1%	75%	402
FDLRC	35%	2%	62%	357
GGRC	21%	0%	78%	392
HRC	32%	2%	65%	380
IRC	36%	7%	57%	374
KRC	41%	7%	52%	376
NBRC	28%	3%	69%	382
NLACRC	30%	2%	68%	368
RCRC	23%	1%	76%	436
RCEB	36%	1%	64%	376
RCOC	41%	5%	54%	380
SARC	35%	0%	65%	387
SDRC	28%	1%	71%	393
SGPRC	27%	4%	69%	388
SCLARC	42%	4%	54%	371
TCRC	35%	6%	59%	390
VMRC	34%	5%	61%	369
WRC	28%	10%	62%	355
CA Unweighted Average	32%	3%	64%	8,037

Table 190. Wants to be a part of more community groups

Regional Center	No	Yes	N
ACRC	59%	41%	365
CVRC	59%	41%	378
ELARC	54%	46%	367
FNRC	66%	34%	407
FDLRC	58%	42%	341
GGRC	65%	35%	376
HRC	54%	46%	368
IRC	44%	56%	372
KRC	49%	51%	381
NBRC	63%	38%	392
NLACRC	56%	44%	367
RCRC	62%	38%	418
RCEB	60%	40%	360
RCOC	52%	48%	374
SARC	61%	39%	373
SDRC	60%	40%	373
SGPRC	63%	37%	382
SCLARC	56%	44%	381
TCRC	49%	51%	391
VMRC	65%	35%	364
WRC	54%	46%	357
CA Unweighted Average	58%	42%	7,887

Table 191. Services and Supports help person live a good life

Regional Center	No	Yes	In-between	N
ACRC	0%	95%	4%	246
CVRC	0%	95%	5%	220
ELARC	1%	92%	7%	223
FNRC	2%	94%	4%	278
FDLRC	3%	88%	9%	204
GGRC	1%	94%	5%	206
HRC	3%	90%	6%	234
IRC	3%	90%	7%	224
KRC	3%	91%	6%	245
NBRC	1%	91%	8%	256
NLACRC	2%	87%	11%	231
RCRC	1%	84%	15%	319
RCEB	2%	92%	7%	214
RCOC	3%	92%	5%	228
SARC	2%	94%	4%	202
SDRC	3%	94%	4%	200
SGPRC	3%	88%	9%	198
SCLARC	2%	88%	10%	226
TCRC	2%	93%	4%	267
VMRC	1%	91%	8%	238
WRC	3%	87%	10%	230
CA Unweighted Average	2%	91%	7%	4,889



## Service Coordination

Table 192. Met case manager/service coordinator

Regional Center	No	Yes	Maybe	N
ACRC	9%	89%	2%	242
CVRC	6%	93%	1%	214
ELARC	6%	92%	2%	222
FNRC	9%	87%	3%	274
FDLRC	9%	88%	3%	205
GGRC	5%	91%	4%	204
HRC	9%	90%	2%	232
IRC	4%	95%	1%	222
KRC	9%	89%	2%	244
NBRC	9%	88%	3%	251
NLACRC	17%	77%	6%	230
RCRC	7%	87%	6%	312
RCEB	3%	96%	1%	213
RCOC	7%	86%	7%	239
SARC	6%	91%	3%	207
SDRC	2%	96%	2%	202
SGPRC	10%	84%	6%	196
SCLARC	8%	86%	7%	224
TCRC	6%	91%	3%	266
VMRC	7%	90%	2%	227
WRC	5%	94%	1%	228
CA Unweighted Average	7%	89%	3%	4,854

Table 193. Case manager/service coordinator asks person what they want

Regional Center	No	Yes	Sometimes	N
ACRC	3%	88%	9%	202
CVRC	6%	88%	6%	191
ELARC	6%	91%	4%	192
FNRC	6%	87%	8%	235
FDLRC	6%	87%	7%	171
GGRC	8%	86%	7%	169
HRC	8%	85%	7%	195
IRC	8%	82%	11%	206
KRC	8%	80%	12%	212
NBRC	8%	82%	10%	208
NLACRC	5%	86%	9%	170
RCRC	4%	84%	12%	262
RCEB	3%	91%	6%	198
RCOC	6%	85%	9%	193
SARC	7%	86%	7%	176
SDRC	8%	84%	8%	170
SGPRC	5%	79%	16%	155
SCLARC	8%	89%	3%	191
TCRC	6%	90%	5%	235
VMRC	6%	86%	8%	198
WRC	7%	87%	5%	201
CA Unweighted Average	6%	86%	8%	4,130

Table 194. Able to contact case manager/service coordinator when wants

Regional Center	No	Yes	Sometimes	N
ACRC	6%	88%	7%	225
CVRC	5%	86%	9%	202
ELARC	6%	85%	9%	204
FNRC	5%	87%	8%	256
FDLRC	7%	86%	7%	187
GGRC	9%	84%	7%	176
HRC	8%	84%	8%	206
IRC	6%	86%	8%	208
KRC	9%	85%	6%	233
NBRC	8%	87%	5%	229
NLACRC	13%	77%	10%	202
RCRC	7%	85%	8%	290
RCEB	6%	85%	8%	201
RCOC	12%	81%	7%	205
SARC	11%	81%	7%	193
SDRC	7%	88%	5%	185
SGPRC	12%	77%	11%	161
SCLARC	13%	80%	6%	208
TCRC	9%	89%	2%	250
VMRC	6%	90%	4%	211
WRC	6%	87%	8%	216
CA Unweighted Average	8%	85%	7%	4,448

Table 195. Staff come and leave when they are supposed to

Regional Center	No	Yes	Maybe, not sure	N
ACRC	1%	92%	7%	184
CVRC	0%	95%	5%	158
ELARC	2%	97%	1%	144
FNRC	2%	91%	8%	186
FDLRC	1%	94%	5%	135
GGRC	3%	84%	13%	151
HRC	3%	90%	7%	126
IRC	2%	95%	3%	154
KRC	5%	89%	6%	151
NBRC	1%	94%	5%	174
NLACRC	2%	95%	3%	152
RCRC	2%	91%	7%	202
RCEB	1%	95%	4%	145
RCOC	1%	78%	21%	171
SARC	2%	96%	2%	134
SDRC	3%	93%	4%	155
SGPRC	1%	91%	7%	139
SCLARC	1%	98%	2%	160
TCRC	4%	94%	3%	185
VMRC	3%	92%	5%	162
WRC	3%	89%	8%	143
CA Unweighted Average	2%	92%	6%	3,311

Table 196. Took part in last service planning meeting, or had the opportunity but chose not to

Regional Center	No	Yes	Had option but chose not to	N
ACRC	3%	97%	0%	223
CVRC	6%	93%	1%	196
ELARC	6%	93%	1%	199
FNRC	4%	96%	0%	254
FDLRC	10%	89%	1%	171
GGRC	4%	96%	0%	186
HRC	8%	92%	0%	207
IRC	8%	91%	1%	202
KRC	4%	94%	1%	224
NBRC	7%	93%	0%	233
NLACRC	7%	93%	0%	203
RCRC	5%	94%	1%	281
RCEB	5%	95%	0%	191
RCOC	3%	97%	0%	211
SARC	8%	92%	0%	178
SDRC	3%	97%	0%	185
SGPRC	7%	93%	0%	177
SCLARC	6%	94%	1%	181
TCRC	5%	94%	1%	233
VMRC	3%	97%	0%	210
WRC	2%	98%	0%	206
CA Unweighted Average	5%	94%	0%	4,351

Table 197. Understood what was talked about at last service planning meeting

Regional Center	No	Yes	In-between	N
ACRC	6%	86%	9%	196
CVRC	6%	85%	9%	167
ELARC	6%	78%	16%	171
FNRC	7%	76%	17%	231
FDLRC	10%	71%	19%	146
GGRC	10%	75%	15%	163
HRC	12%	76%	12%	180
IRC	11%	75%	14%	170
KRC	8%	81%	11%	198
NBRC	5%	81%	14%	204
NLACRC	5%	80%	15%	176
RCRC	6%	72%	22%	245
RCEB	16%	76%	8%	174
RCOC	11%	72%	17%	190
SARC	11%	75%	14%	155
SDRC	16%	77%	7%	164
SGPRC	8%	78%	15%	158
SCLARC	9%	75%	16%	157
TCRC	8%	83%	10%	200
VMRC	8%	75%	17%	183
WRC	4%	81%	15%	195
CA Unweighted Average	8%	78%	14%	3,823

Table 198. Last service planning meeting included people person wanted to be there

Regional Center	No	Yes	In between	N
ACRC	4%	94%	2%	213
CVRC	4%	90%	6%	192
ELARC	2%	97%	1%	193
FNRC	4%	92%	4%	244
FDLRC	2%	96%	2%	154
GGRC	5%	92%	2%	166
HRC	4%	93%	4%	198
IRC	8%	90%	2%	187
KRC	8%	89%	2%	215
NBRC	1%	96%	3%	206
NLACRC	4%	94%	2%	188
RCRC	4%	93%	3%	260
RCEB	4%	91%	5%	186
RCOC	6%	92%	3%	197
SARC	7%	87%	7%	164
SDRC	7%	92%	1%	179
SGPRC	7%	88%	4%	162
SCLARC	2%	95%	3%	175
TCRC	3%	95%	2%	220
VMRC	4%	93%	3%	197
WRC	2%	95%	3%	194
CA Unweighted Average	4%	93%	3%	4,090

Table 199. Person was able to choose services they get as part of service plan

Regional Center	No	Yes	Had some input	N
ACRC	4%	91%	5%	165
CVRC	5%	82%	14%	155
ELARC	7%	75%	17%	150
FNRC	5%	78%	17%	211
FDLRC	6%	70%	24%	114
GGRC	5%	77%	18%	116
HRC	5%	77%	18%	128
IRC	14%	65%	21%	159
KRC	5%	80%	15%	171
NBRC	7%	72%	21%	175
NLACRC	6%	78%	16%	137
RCRC	2%	74%	23%	211
RCEB	4%	74%	21%	135
RCOC	12%	71%	17%	139
SARC	9%	73%	18%	129
SDRC	8%	83%	8%	106
SGPRC	11%	65%	24%	97
SCLARC	4%	63%	33%	123
TCRC	7%	81%	12%	176
VMRC	4%	88%	8%	154
WRC	11%	74%	15%	136
CA Unweighted Average	7%	76%	17%	3,087



Table 200. Talked about learning new things at last service planning meeting

Regional Center	No	Yes	In-between	N
ACRC	9%	85%	6%	188
CVRC	10%	84%	6%	172
ELARC	9%	84%	7%	163
FNRC	16%	75%	9%	222
FDLRC	11%	80%	9%	134
GGRC	12%	83%	5%	146
HRC	10%	83%	7%	177
IRC	21%	68%	11%	166
KRC	15%	75%	10%	195
NBRC	11%	79%	10%	199
NLACRC	13%	80%	7%	169
RCRC	12%	72%	16%	226
RCEB	12%	80%	8%	166
RCOC	9%	77%	15%	188
SARC	10%	80%	10%	149
SDRC	14%	82%	4%	157
SGPRC	20%	69%	12%	143
SCLARC	12%	74%	13%	149
TCRC	15%	76%	9%	203
VMRC	10%	83%	7%	183
WRC	11%	82%	6%	174
CA Unweighted Average	12%	78%	9%	3,669

Table 201. Remembers what is in the service plan of those who report having or maybe having a service plan

Regional Center	No	Yes	Maybe	N
ACRC	18%	68%	14%	160
CVRC	26%	58%	15%	155
ELARC	26%	47%	27%	154
FNRC	35%	39%	25%	216
FDLRC	30%	42%	28%	112
GGRC	30%	49%	21%	118
HRC	40%	39%	21%	128
IRC	42%	35%	23%	163
KRC	32%	46%	22%	173
NBRC	36%	43%	21%	181
NLACRC	32%	43%	26%	149
RCRC	24%	44%	33%	216
RCEB	24%	48%	28%	137
RCOC	45%	36%	19%	139
SARC	30%	51%	19%	129
SDRC	36%	49%	15%	108
SGPRC	31%	41%	28%	110
SCLARC	32%	38%	30%	131
TCRC	39%	42%	19%	173
VMRC	24%	61%	16%	152
WRC	26%	53%	21%	148
CA Unweighted Average	31%	46%	23%	3,152

Table 202. Service plan includes things that are important to person

Regional Center	No	Yes	Maybe	N
ACRC	0%	97%	3%	130
CVRC	2%	89%	9%	110
ELARC	3%	83%	14%	113
FNRC	1%	92%	7%	138
FDLRC	0%	86%	14%	77
GGRC	1%	88%	11%	82
HRC	1%	87%	12%	68
IRC	1%	86%	13%	87
KRC	2%	84%	14%	116
NBRC	0%	93%	7%	111
NLACRC	0%	88%	12%	98
RCRC	1%	86%	14%	161
RCEB	1%	96%	3%	101
RCOC	1%	81%	18%	78
SARC	2%	90%	8%	88
SDRC	0%	96%	4%	69
SGPRC	3%	83%	14%	70
SCLARC	0%	84%	16%	87
TCRC	3%	90%	8%	106
VMRC	1%	95%	4%	114
WRC	1%	86%	13%	105
CA Unweighted Average	1%	89%	10%	2,109

Table 203. Knows who to ask if s/he wants to change something about services

Regional Center	No	Yes	Had some input	N
ACRC	10%	84%	6%	213
CVRC	7%	87%	6%	193
ELARC	16%	73%	11%	204
FNRC	10%	81%	9%	263
FDLRC	20%	68%	12%	184
GGRC	18%	66%	16%	186
HRC	20%	73%	7%	211
IRC	15%	77%	8%	206
KRC	12%	82%	7%	228
NBRC	12%	77%	11%	230
NLACRC	16%	72%	12%	208
RCRC	10%	81%	9%	293
RCEB	11%	76%	13%	208
RCOC	15%	67%	17%	202
SARC	18%	74%	8%	191
SDRC	10%	84%	6%	185
SGPRC	16%	71%	13%	171
SCLARC	18%	68%	14%	200
TCRC	19%	77%	4%	245
VMRC	6%	86%	8%	203
WRC	11%	83%	6%	209
CA Unweighted Average	14%	77%	9%	4,433

## Access

Table 204. Has a way to get places need to go

Regional Center	No, almost never	Yes, almost always	Sometimes	N
ACRC	2%	88%	10%	242
CVRC	0%	94%	6%	219
ELARC	2%	95%	4%	226
FNRC	1%	94%	5%	275
FDLRC	1%	94%	5%	215
GGRC	0%	97%	3%	215
HRC	4%	93%	3%	238
IRC	0%	91%	8%	225
KRC	1%	88%	11%	248
NBRC	1%	95%	4%	259
NLACRC	2%	89%	9%	235
RCRC	1%	94%	6%	324
RCEB	1%	94%	5%	218
RCOC	2%	93%	5%	233
SARC	3%	85%	12%	205
SDRC	2%	92%	6%	216
SGPRC	4%	88%	8%	199
SCLARC	1%	94%	5%	231
TCRC	3%	91%	6%	269
VMRC	1%	90%	9%	232
WRC	2%	95%	3%	232
CA Unweighted Average	2%	92%	6%	4,956

Table 205. Able to get places when wants to do something outside of home

Regional Center	No, almost never	Yes, almost always	Sometimes	N
ACRC	4%	82%	13%	245
CVRC	2%	89%	9%	217
ELARC	2%	87%	10%	223
FNRC	3%	83%	14%	272
FDLRC	6%	84%	10%	211
GGRC	3%	89%	8%	209
HRC	6%	85%	9%	232
IRC	4%	79%	18%	225
KRC	5%	80%	15%	246
NBRC	6%	83%	11%	252
NLACRC	3%	83%	14%	234
RCRC	3%	86%	11%	321
RCEB	2%	83%	15%	212
RCOC	6%	82%	13%	231
SARC	7%	72%	21%	205
SDRC	3%	83%	15%	206
SGPRC	4%	82%	15%	195
SCLARC	3%	86%	11%	223
TCRC	5%	83%	12%	262
VMRC	2%	87%	11%	234
WRC	2%	90%	7%	231
CA Unweighted Average	4%	84%	12%	4,886

Table 206. Staff have right training to meet person's needs

Regional Center	No	Yes	Maybe, not sure	N
ACRC	1%	95%	5%	237
CVRC	2%	94%	5%	196
ELARC	3%	90%	7%	220
FNRC	3%	93%	4%	226
FDLRC	1%	91%	8%	202
GGRC	2%	90%	8%	194
HRC	3%	87%	10%	188
IRC	4%	93%	3%	203
KRC	4%	88%	8%	208
NBRC	4%	88%	8%	219
NLACRC	3%	93%	4%	228
RCRC	2%	90%	8%	257
RCEB	2%	94%	4%	199
RCOC	4%	91%	5%	229
SARC	1%	94%	6%	200
SDRC	3%	94%	3%	182
SGPRC	3%	87%	10%	215
SCLARC	2%	94%	5%	216
TCRC	4%	92%	4%	262
VMRC	1%	96%	3%	183
WRC	3%	88%	9%	216
CA Unweighted Average	3%	91%	6%	4,480

## Health

Table 207. Has a primary care doctor or practitioner

Regional Center	No	Yes	N
ACRC	3%	97%	407
CVRC	2%	98%	428
ELARC	4%	96%	403
FNRC	5%	95%	432
FDLRC	5%	95%	394
GGRC	3%	97%	403
HRC	3%	97%	408
IRC	5%	95%	398
KRC	5%	95%	404
NBRC	4%	96%	412
NLACRC	5%	95%	403
RCRC	7%	93%	455
RCEB	4%	97%	400
RCOC	5%	95%	406
SARC	3%	97%	405
SDRC	5%	95%	414
SGPRC	1%	99%	410
SCLARC	6%	94%	405
TCRC	8%	92%	408
VMRC	4%	96%	393
WRC	3%	97%	407
CA Unweighted Average	4%	96%	8,595



Table 208. Overall health

Regional Center	Excellent	Very Good	Fairly Good	Poor	N
ACRC	23%	50%	25%	2%	407
CVRC	17%	59%	21%	3%	427
ELARC	21%	52%	25%	2%	401
FNRC	23%	48%	26%	3%	431
FDLRC	23%	45%	30%	3%	397
GGRC	19%	52%	27%	2%	402
HRC	24%	43%	30%	3%	406
IRC	21%	55%	22%	2%	396
KRC	23%	52%	23%	3%	404
NBRC	30%	46%	21%	3%	410
NLACRC	21%	47%	29%	3%	405
RCRC	17%	46%	34%	3%	448
RCEB	21%	50%	26%	2%	399
RCOC	22%	52%	25%	1%	398
SARC	23%	48%	26%	3%	406
SDRC	27%	51%	21%	1%	407
SGPRC	19%	54%	24%	3%	410
SCLARC	18%	49%	30%	3%	404
TCRC	23%	49%	26%	2%	410
VMRC	19%	55%	25%	2%	395
WRC	21%	55%	22%	1%	405
CA Unweighted Average	22%	50%	26%	2%	8,568

Table 209. Last complete physical exam

Regional Center	In the past year	One year ago or more	N
ACRC	57%	43%	401
CVRC	70%	30%	413
ELARC	65%	36%	400
FNRC	73%	27%	424
FDLRC	62%	38%	379
GGRC	58%	42%	397
HRC	60%	40%	402
IRC	71%	29%	392
KRC	65%	35%	398
NBRC	64%	36%	410
NLACRC	64%	36%	389
RCRC	59%	41%	439
RCEB	63%	37%	397
RCOC	74%	26%	388
SARC	61%	39%	402
SDRC	69%	31%	407
SGPRC	66%	34%	401
SCLARC	69%	31%	398
TCRC	71%	29%	391
VMRC	64%	36%	375
WRC	69%	31%	401
CA Unweighted Average	65%	35%	8,404

Table 210. Last dental exam

Regional Center	Within the last six months	Within the past year	One year ago or more	N
ACRC	38%	20%	42%	398
CVRC	33%	22%	45%	414
ELARC	41%	19%	40%	399
FNRC	37%	22%	41%	426
FDLRC	42%	22%	36%	378
GGRC	35%	18%	47%	399
HRC	35%	24%	41%	403
IRC	40%	22%	38%	388
KRC	34%	27%	38%	388
NBRC	43%	20%	37%	402
NLACRC	39%	21%	39%	388
RCRC	47%	21%	32%	438
RCEB	43%	16%	42%	397
RCOC	48%	28%	24%	394
SARC	42%	21%	37%	403
SDRC	38%	21%	41%	404
SGPRC	41%	28%	30%	407
SCLARC	37%	25%	38%	394
TCRC	46%	23%	31%	394
VMRC	28%	21%	50%	382
WRC	38%	23%	39%	398
CA Unweighted Average	39%	22%	39%	8,394

Table 211. Last eye exam

Regional Center	Within past year	Within past 2 years	Within past 3 years	Within past 5 years	5 or more years ago	Has never had a vision screening	N
ACRC	36%	34%	8%	6%	8%	8%	383
CVRC	36%	38%	11%	3%	8%	4%	402
ELARC	42%	29%	9%	4%	10%	7%	388
FNRC	46%	28%	9%	4%	8%	5%	421
FDLRC	36%	32%	14%	2%	7%	8%	354
GGRC	30%	32%	10%	5%	13%	11%	379
HRC	42%	26%	11%	3%	10%	9%	390
IRC	38%	32%	8%	4%	10%	8%	384
KRC	43%	25%	9%	4%	12%	6%	390
NBRC	36%	26%	12%	7%	11%	8%	384
NLACRC	43%	25%	8%	2%	10%	12%	377
RCRC	34%	28%	15%	6%	13%	4%	412
RCEB	34%	31%	11%	4%	10%	10%	380
RCOC	39%	29%	9%	4%	9%	11%	373
SARC	34%	28%	8%	3%	15%	13%	387
SDRC	42%	30%	9%	2%	10%	6%	377
SGPRC	47%	33%	6%	3%	4%	6%	394
SCLARC	44%	31%	10%	2%	7%	6%	383
TCRC	50%	25%	7%	3%	7%	7%	381
VMRC	35%	38%	8%	4%	8%	7%	361
WRC	40%	29%	9%	5%	7%	11%	384
CA Unweighted Average	39%	30%	10%	4%	9%	8%	8,084

Table 212. Last hearing test

Regional Center	Within past 5 years	5 years ago or more	Has never had a hearing test	N
ACRC	39%	32%	29%	350
CVRC	52%	27%	21%	372
ELARC	47%	31%	22%	369
FNRC	45%	35%	20%	389
FDLRC	51%	28%	21%	300
GGRC	41%	28%	31%	356
HRC	44%	30%	26%	363
IRC	58%	26%	16%	357
KRC	44%	36%	20%	364
NBRC	42%	41%	17%	366
NLACRC	42%	32%	26%	346
RCRC	35%	40%	24%	386
RCEB	42%	31%	28%	363
RCOC	50%	25%	26%	332
SARC	31%	30%	39%	373
SDRC	52%	25%	23%	351
SGPRC	59%	27%	14%	367
SCLARC	55%	25%	20%	351
TCRC	52%	28%	20%	352
VMRC	43%	30%	27%	338
WRC	56%	24%	20%	358
CA Unweighted Average	47%	30%	23%	7,503

Table 213. Last Pap test (among women 21 and older)

Regional Center	Within the past year (anytime less than 12 months ago)	Within the past 2 years (more than 1 year ago but less than 2 years ago)	Within the past 3 years (more than 2 years ago but less than 3 years ago)	Within the past 5 years (more than 3 years ago but less than 5 years ago)	5 or more years ago	Has never had a Pap test	N
ACRC	17%	16%	8%	5%	11%	43%	151
CVRC	18%	15%	12%	3%	6%	46%	155
ELARC	14%	20%	10%	3%	4%	50%	111
FNRC	22%	16%	7%	5%	14%	36%	160
FDLRC	14%	18%	10%	1%	9%	48%	91
GGRC	12%	20%	7%	4%	15%	42%	160
HRC	25%	18%	9%	1%	6%	42%	114
IRC	18%	18%	1%	2%	8%	51%	142
KRC	21%	18%	6%	2%	8%	45%	130
NBRC	27%	16%	8%	5%	10%	34%	146
NLACRC	19%	23%	4%	3%	5%	46%	137
RCRC	17%	14%	9%	7%	17%	37%	161
RCEB	22%	20%	6%	8%	4%	39%	142
RCOC	16%	17%	7%	4%	11%	45%	137
SARC	8%	8%	7%	7%	6%	65%	119
SDRC	22%	13%	8%	6%	7%	44%	134
SGPRC	20%	31%	11%	2%	1%	35%	161
SCLARC	21%	19%	6%	2%	6%	45%	124
TCRC	15%	19%	5%	4%	7%	50%	135
VMRC	14%	16%	5%	6%	9%	50%	126
WRC	22%	18%	6%	4%	4%	46%	134
CA Unweighted Average	18%	18%	7%	4%	8%	44%	2,870

Table 214. Last mammogram test (among women age 40 and over)

Regional Center	Within past year	Within past 2 years	Within past 3 years	Within past 5 years	5 or more years ago	Has never had a mammogram	N
ACRC	29%	25%	1%	3%	3%	39%	72
CVRC	30%	28%	6%	2%	2%	32%	88
ELARC	24%	24%	7%	0%	9%	36%	45
FNRC	42%	11%	8%	8%	6%	25%	84
FDLRC	26%	32%	13%	0%	5%	24%	38
GGRC	27%	20%	7%	7%	6%	34%	107
HRC	48%	23%	5%	0%	3%	21%	61
IRC	51%	27%	4%	3%	1%	14%	73
KRC	52%	11%	2%	0%	4%	30%	46
NBRC	35%	13%	10%	4%	7%	30%	82
NLACRC	41%	29%	6%	3%	8%	14%	66
RCRC	32%	21%	10%	6%	6%	24%	94
RCEB	32%	20%	5%	5%	3%	34%	59
RCOC	37%	23%	6%	6%	10%	19%	70
SARC	30%	11%	14%	7%	5%	33%	57
SDRC	38%	18%	8%	2%	5%	29%	85
SGPRC	35%	36%	7%	3%	1%	17%	86
SCLARC	25%	31%	6%	4%	8%	25%	48
TCRC	45%	20%	11%	4%	2%	20%	56
VMRC	33%	21%	7%	2%	8%	30%	61
WRC	31%	32%	15%	6%	0%	16%	62
CA Unweighted Average	35%	23%	7%	4%	5%	26%	1,440

Table 215. Last colorectal cancer screening (among people age 50 and over; categories are not mutually exclusive)

Regional Center	Colonoscopy within the past 10 years	Flexible sigmoidoscopy within the past 5 years	Fecal Occult Blood Test (FOBT)	Has never had screening for colorectal cancer or screening was more than 10 years ago	N
ACRC	30%	2%	20%	39%	103
CVRC	20%	2%	16%	40%	133
ELARC	38%	0%	5%	35%	81
FNRC	37%	2%	19%	41%	145
FDLRC	28%	0%	12%	20%	82
GGRC	18%	2%	28%	36%	162
HRC	33%	1%	10%	33%	87
IRC	34%	4%	19%	32%	91
KRC	29%	3%	24%	25%	76
NBRC	17%	1%	41%	30%	124
NLACRC	32%	1%	9%	32%	101
RCRC	27%	1%	31%	31%	146
RCEB	23%	2%	30%	36%	111
RCOC	37%	3%	15%	28%	120
SARC	22%	2%	19%	45%	125
SDRC	31%	3%	14%	36%	140
SGPRC	43%	0%	3%	41%	107
SCLARC	35%	0%	11%	36%	81
TCRC	34%	2%	19%	38%	89
VMRC	23%	2%	14%	38%	125
WRC	38%	1%	8%	40%	106
CA Unweighted Average	29%	2%	18%	35%	2,335



Table 216. Had a flu vaccine in the past year

Regional Center	No	Yes	N
ACRC	29%	71%	395
CVRC	30%	70%	421
ELARC	30%	70%	397
FNRC	33%	67%	426
FDLRC	35%	65%	385
GGRC	22%	78%	398
HRC	30%	70%	401
IRC	31%	69%	385
KRC	38%	62%	387
NBRC	30%	70%	404
NLACRC	35%	65%	396
RCRC	39%	61%	444
RCEB	23%	77%	396
RCOC	24%	76%	395
SARC	28%	72%	400
SDRC	22%	78%	403
SGPRC	25%	75%	406
SCLARC	47%	53%	398
TCRC	28%	72%	403
VMRC	27%	73%	387
WRC	35%	65%	393
CA Unweighted Average	31%	69%	8,420

## Medications

Table 217. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge

Regional Center	No meds	At least one kind	N
ACRC	58%	42%	414
CVRC	57%	43%	432
ELARC	82%	18%	401
FNRC	66%	34%	437
FDLRC	72%	28%	398
GGRC	63%	37%	394
HRC	74%	26%	408
IRC	59%	41%	397
KRC	62%	38%	404
NBRC	76%	24%	402
NLACRC	69%	31%	403
RCRC	64%	36%	450
RCEB	71%	29%	398
RCOC	67%	33%	407
SARC	69%	31%	396
SDRC	60%	40%	410
SGPRC	73%	27%	411
SCLARC	75%	25%	404
TCRC	68%	32%	409
VMRC	63%	37%	400
WRC	78%	22%	407
CA Unweighted Average	68%	32%	8,582

Table 218. Takes medication for mood, anxiety, and/or psychotic disorders

Regional Center	No meds for mood, anxiety, psychotic	Takes meds for mood, anxiety, psychotic	N
ACRC	59%	41%	414
CVRC	60%	40%	433
ELARC	84%	16%	400
FNRC	68%	32%	437
FDLRC	73%	27%	398
GGRC	65%	35%	394
HRC	74%	26%	408
IRC	61%	39%	399
KRC	64%	36%	405
NBRC	77%	23%	402
NLACRC	72%	28%	404
RCRC	67%	33%	450
RCEB	74%	26%	398
RCOC	68%	32%	407
SARC	72%	28%	397
SDRC	62%	38%	410
SGPRC	74%	26%	412
SCLARC	75%	25%	404
TCRC	69%	31%	409
VMRC	65%	36%	400
WRC	80%	20%	408
CA Unweighted Average	70%	30%	8589

Table 219. Takes medication for behavior challenges

Regional Center	No meds for behavior challenges	Takes meds for behavior challenges	N
ACRC	95%	5%	414
CVRC	94%	6%	432
ELARC	97%	3%	401
FNRC	92%	8%	437
FDLRC	94%	6%	398
GGRC	96%	4%	394
HRC	95%	5%	409
IRC	93%	7%	395
KRC	92%	8%	405
NBRC	96%	4%	406
NLACRC	94%	6%	404
RCRC	93%	7%	451
RCEB	93%	7%	400
RCOC	94%	6%	407
SARC	95%	5%	399
SDRC	94%	6%	413
SGPRC	94%	6%	411
SCLARC	96%	4%	404
TCRC	91%	9%	409
VMRC	94%	6%	402
WRC	95%	5%	408
CA Unweighted Average	94%	6%	8,599

## Wellness

Table 220. How often does exercises or does physical activity per week

Regional Center	None	One or two times	Three or four times	Five or more times	N
ACRC	26%	17%	17%	41%	406
CVRC	29%	19%	14%	37%	427
ELARC	26%	18%	21%	35%	402
FNRC	33%	14%	18%	36%	435
FDLRC	28%	14%	21%	37%	395
GGRC	30%	13%	19%	38%	402
HRC	25%	14%	20%	41%	406
IRC	29%	17%	18%	36%	396
KRC	31%	20%	19%	30%	402
NBRC	30%	16%	16%	38%	404
NLACRC	31%	12%	18%	39%	405
RCRC	33%	19%	16%	31%	448
RCEB	34%	16%	19%	31%	399
RCOC	19%	17%	20%	44%	403
SARC	31%	17%	15%	37%	405
SDRC	31%	12%	17%	40%	411
SGPRC	18%	22%	23%	37%	411
SCLARC	28%	24%	20%	28%	402
TCRC	21%	18%	23%	38%	408
VMRC	30%	17%	19%	34%	396
WRC	26%	14%	20%	40%	406
CA Unweighted Average	28%	17%	19%	37%	8,569

Table 221. How often does exercises or does physical activity that makes the muscles in arms, legs, back, and/or chest work hard per week

Regional Center	None	One or two times	Three or four times	Five or more times	N
ACRC	63%	11%	7%	19%	403
CVRC	64%	11%	8%	18%	429
ELARC	75%	11%	6%	8%	400
FNRC	70%	9%	8%	14%	434
FDLRC	75%	9%	9%	8%	395
GGRC	76%	7%	8%	8%	402
HRC	66%	11%	8%	15%	405
IRC	61%	16%	6%	18%	395
KRC	71%	10%	7%	11%	400
NBRC	67%	9%	7%	17%	409
NLACRC	78%	9%	6%	8%	400
RCRC	71%	9%	9%	11%	451
RCEB	81%	8%	4%	7%	400
RCOC	58%	12%	10%	20%	402
SARC	79%	7%	5%	9%	406
SDRC	83%	6%	3%	7%	412
SGPRC	69%	14%	9%	8%	408
SCLARC	72%	13%	7%	8%	403
TCRC	66%	13%	9%	12%	406
VMRC	65%	11%	7%	17%	397
WRC	71%	9%	10%	10%	404
CA Unweighted Average	70%	10%	7%	12%	8,561

Table 222. Body Mass Index (BMI) category

Regional Center	Underweight	Healthy	Overweight	Obese	N
ACRC	4%	36%	29%	30%	411
CVRC	7%	32%	29%	32%	425
ELARC	5%	28%	26%	41%	400
FNRC	5%	29%	30%	36%	437
FDLRC	4%	33%	30%	33%	394
GGRC	5%	38%	32%	25%	399
HRC	5%	34%	28%	34%	409
IRC	7%	33%	28%	33%	399
KRC	4%	30%	26%	40%	401
NBRC	4%	36%	28%	31%	415
NLACRC	8%	36%	24%	32%	406
RCRC	6%	27%	26%	41%	452
RCEB	6%	37%	27%	30%	399
RCOC	6%	38%	28%	28%	409
SARC	6%	35%	29%	31%	406
SDRC	5%	34%	32%	29%	410
SGPRC	7%	34%	28%	32%	410
SCLARC	5%	29%	24%	43%	404
TCRC	7%	30%	33%	30%	410
VMRC	6%	31%	27%	36%	397
WRC	6%	37%	30%	27%	406
CA Unweighted Average	6%	34%	28%	32%	8,599

Table 223. Uses nicotine or tobacco products

Regional Center	No	Yes	N
ACRC	95%	5%	411
CVRC	95%	5%	429
ELARC	98%	2%	402
FNRC	93%	7%	433
FDLRC	97%	3%	393
GGRC	99%	1%	403
HRC	98%	2%	407
IRC	98%	2%	392
KRC	93%	7%	403
NBRC	96%	4%	415
NLACRC	97%	3%	401
RCRC	92%	8%	457
RCEB	97%	3%	401
RCOC	98%	2%	408
SARC	97%	3%	404
SDRC	97%	3%	415
SGPRC	98%	2%	408
SCLARC	96%	4%	405
TCRC	97%	3%	403
VMRC	94%	6%	396
WRC	98%	2%	406
CA Unweighted Average	96%	4%	8,592



## Respect and Rights

Table 224. People (who do not live in the home) let person know before entering home

Regional Center	No	Yes	Sometimes	N
ACRC	1%	96%	3%	233
CVRC	2%	94%	4%	218
ELARC	1%	94%	5%	222
FNRC	2%	92%	6%	261
FDLRC	2%	95%	3%	216
GGRC	4%	92%	4%	213
HRC	3%	90%	7%	223
IRC	3%	92%	5%	222
KRC	3%	91%	6%	239
NBRC	2%	94%	3%	247
NLACRC	3%	89%	7%	233
RCRC	3%	93%	5%	313
RCEB	3%	94%	3%	220
RCOC	4%	85%	11%	233
SARC	6%	89%	5%	192
SDRC	5%	92%	3%	212
SGPRC	7%	77%	17%	192
SCLARC	2%	96%	2%	225
TCRC	4%	94%	2%	265
VMRC	3%	94%	3%	238
WRC	3%	93%	4%	215
CA Unweighted Average	3%	92%	5%	4,832

Table 225. Has a key to the home

Regional Center	No	Yes	Maybe, not sure	N
ACRC	48%	51%	1%	408
CVRC	54%	45%	1%	428
ELARC	49%	51%	0%	403
FNRC	47%	53%	0%	436
FDLRC	52%	48%	0%	396
GGRC	28%	72%	0%	403
HRC	61%	39%	0%	407
IRC	62%	38%	0%	397
KRC	50%	50%	0%	403
NBRC	42%	58%	0%	416
NLACRC	56%	43%	0%	405
RCRC	27%	72%	0%	455
RCEB	46%	53%	0%	402
RCOC	63%	37%	0%	403
SARC	51%	49%	0%	406
SDRC	29%	71%	0%	415
SGPRC	67%	33%	0%	410
SCLARC	60%	40%	0%	404
TCRC	44%	56%	0%	409
VMRC	54%	45%	1%	396
WRC	45%	55%	0%	407
CA Unweighted Average	49%	51%	0%	8,609

Table 226. Wants a key to the home (if does not have one)

Regional Center	No	Yes	Maybe, not sure	N
ACRC	66%	26%	7%	204
CVRC	64%	25%	11%	226
ELARC	76%	12%	12%	180
FNRC	79%	14%	7%	194
FDLRC	72%	19%	9%	183
GGRC	77%	16%	7%	126
HRC	71%	24%	5%	245
IRC	77%	15%	8%	252
KRC	67%	22%	11%	204
NBRC	71%	23%	6%	177
NLACRC	83%	10%	8%	200
RCRC	75%	16%	10%	126
RCEB	76%	10%	14%	187
RCOC	76%	17%	6%	246
SARC	78%	11%	12%	200
SDRC	64%	29%	7%	119
SGPRC	73%	17%	11%	257
SCLARC	73%	15%	12%	226
TCRC	72%	23%	4%	180
VMRC	70%	22%	8%	211
WRC	79%	14%	7%	161
CA Unweighted Average	73%	18%	9%	4,104

Table 227. Can lock bedroom

Regional Center	No	Yes	Maybe, not sure	N
ACRC	54%	41%	5%	389
CVRC	52%	44%	3%	422
ELARC	42%	57%	1%	393
FNRC	42%	56%	2%	408
FDLRC	50%	49%	1%	384
GGRC	48%	52%	1%	376
HRC	50%	48%	2%	400
IRC	56%	42%	2%	390
KRC	55%	44%	1%	392
NBRC	56%	42%	1%	385
NLACRC	57%	41%	2%	400
RCRC	42%	55%	3%	397
RCEB	51%	46%	3%	388
RCOC	58%	42%	1%	389
SARC	48%	51%	2%	391
SDRC	49%	48%	2%	385
SGPRC	54%	44%	2%	405
SCLARC	43%	54%	2%	396
TCRC	50%	49%	2%	389
VMRC	49%	48%	2%	384
WRC	54%	46%	1%	383
CA Unweighted Average	50%	48%	2%	8,246

Table 228. People let person know before entering person's bedroom

Regional Center	No	Yes	Sometimes	N
ACRC	9%	81%	10%	236
CVRC	6%	87%	7%	216
ELARC	8%	80%	12%	218
FNRC	5%	86%	9%	253
FDLRC	11%	78%	11%	218
GGRC	4%	87%	9%	204
HRC	12%	75%	13%	215
IRC	7%	84%	9%	221
KRC	10%	83%	7%	236
NBRC	7%	85%	8%	237
NLACRC	10%	81%	9%	235
RCRC	4%	88%	8%	290
RCEB	6%	86%	8%	203
RCOC	9%	83%	8%	237
SARC	7%	85%	8%	204
SDRC	9%	87%	5%	197
SGPRC	7%	73%	19%	187
SCLARC	8%	85%	7%	227
TCRC	12%	80%	8%	250
VMRC	8%	85%	7%	237
WRC	6%	86%	8%	210
CA Unweighted Average	8%	83%	9%	4,731

Table 229. Has a place to be alone in the home

Regional Center	No	Yes	N
ACRC	3%	97%	250
CVRC	2%	98%	225
ELARC	3%	97%	230
FNRC	3%	97%	279
FDLRC	7%	93%	220
GGRC	6%	94%	215
HRC	9%	91%	232
IRC	4%	96%	226
KRC	4%	96%	256
NBRC	5%	95%	257
NLACRC	6%	94%	245
RCRC	5%	95%	327
RCEB	3%	97%	221
RCOC	8%	92%	248
SARC	6%	94%	213
SDRC	6%	94%	220
SGPRC	11%	89%	198
SCLARC	5%	95%	230
TCRC	5%	95%	266
VMRC	8%	92%	235
WRC	7%	93%	237
CA Unweighted Average	5%	95%	5,030

Table 230. Can be alone with friends or visitors at home

Regional Center	No	Yes	N
ACRC	14%	86%	228
CVRC	12%	88%	197
ELARC	19%	81%	195
FNRC	12%	88%	250
FDLRC	18%	82%	186
GGRC	18%	82%	175
HRC	25%	75%	209
IRC	22%	78%	199
KRC	17%	83%	216
NBRC	17%	83%	226
NLACRC	20%	80%	203
RCRC	16%	84%	277
RCEB	19%	81%	203
RCOC	15%	85%	211
SARC	19%	81%	182
SDRC	16%	84%	183
SGPRC	21%	79%	170
SCLARC	21%	79%	190
TCRC	14%	86%	242
VMRC	14%	86%	230
WRC	32%	68%	194
CA Unweighted Average	18%	82%	4,366

Table 231. There are rules about having friends or visitors at home

Regional Center	No	Yes, There are rules against having friends or visitors in your home	N
ACRC	54%	46%	226
CVRC	52%	48%	187
ELARC	53%	47%	192
FNRC	68%	32%	251
FDLRC	51%	49%	178
GGRC	65%	35%	158
HRC	40%	60%	212
IRC	46%	54%	188
KRC	51%	49%	206
NBRC	66%	34%	217
NLACRC	59%	41%	194
RCRC	68%	33%	280
RCEB	50%	50%	197
RCOC	63%	37%	198
SARC	71%	29%	174
SDRC	54%	46%	169
SGPRC	47%	53%	163
SCLARC	52%	48%	180
TCRC	53%	47%	236
VMRC	49%	51%	220
WRC	46%	54%	190
CA Unweighted Average	55%	45%	4,216



Table 232. Can stay at home if others in the house go somewhere (if not living alone)

Regional Center	No, always has to go	Yes, can stay at home	Sometimes can stay at home; sometimes has to go	N
ACRC	50%	37%	14%	339
CVRC	42%	39%	19%	377
ELARC	43%	46%	11%	376
FNRC	46%	39%	15%	317
FDLRC	38%	50%	12%	371
GGRC	19%	66%	15%	338
HRC	42%	47%	11%	374
IRC	54%	33%	13%	363
KRC	40%	48%	12%	355
NBRC	47%	41%	12%	329
NLACRC	43%	43%	14%	350
RCRC	36%	46%	18%	271
RCEB	42%	43%	15%	351
RCOC	45%	47%	8%	363
SARC	45%	36%	20%	364
SDRC	20%	52%	28%	350
SGPRC	32%	51%	17%	379
SCLARC	38%	41%	21%	374
TCRC	43%	45%	12%	334
VMRC	39%	46%	15%	355
WRC	49%	41%	10%	331
CA Unweighted Average	41%	45%	15%	7,361

Table 233. Others read person's mail or email without asking

Regional Center	No	Yes	N
ACRC	88%	12%	226
CVRC	84%	16%	207
ELARC	93%	7%	219
FNRC	96%	4%	267
FDLRC	96%	4%	198
GGRC	100%	0%	207
HRC	93%	7%	219
IRC	90%	10%	208
KRC	88%	12%	230
NBRC	94%	6%	236
NLACRC	90%	10%	210
RCRC	97%	3%	306
RCEB	96%	4%	201
RCOC	96%	4%	201
SARC	93%	7%	186
SDRC	99%	1%	196
SGPRC	91%	9%	184
SCLARC	96%	4%	214
TCRC	90%	10%	251
VMRC	89%	11%	228
WRC	92%	8%	213
CA Unweighted Average	93%	7%	4,607

Table 234. Can use phone and internet when wants

Regional Center	No	Yes	N
ACRC	3%	97%	244
CVRC	2%	98%	214
ELARC	2%	98%	223
FNRC	7%	93%	273
FDLRC	5%	95%	216
GGRC	6%	94%	216
HRC	8%	92%	235
IRC	8%	92%	216
KRC	7%	93%	242
NBRC	7%	93%	260
NLACRC	7%	93%	234
RCRC	3%	97%	320
RCEB	8%	92%	204
RCOC	5%	95%	229
SARC	4%	96%	199
SDRC	6%	94%	206
SGPRC	5%	95%	201
SCLARC	4%	96%	230
TCRC	5%	95%	264
VMRC	6%	94%	232
WRC	2%	98%	224
CA Unweighted Average	5%	95%	4,882

Table 235. Has a cell phone or smartphone

Regional Center	No	Yes	N
ACRC	24%	76%	248
CVRC	33%	67%	218
ELARC	22%	78%	227
FNRC	35%	65%	279
FDLRC	24%	76%	221
GGRC	35%	65%	222
HRC	22%	78%	239
IRC	36%	64%	227
KRC	26%	74%	252
NBRC	27%	73%	263
NLACRC	22%	78%	239
RCRC	27%	73%	327
RCEB	22%	78%	216
RCOC	33%	67%	243
SARC	32%	68%	209
SDRC	28%	72%	223
SGPRC	26%	74%	203
SCLARC	18%	82%	234
TCRC	21%	79%	271
VMRC	32%	68%	240
WRC	17%	83%	229
CA Unweighted Average	27%	73%	5030

Table 236. Wants a cell phone or smartphone (if does not have one)

Regional Center	No	Yes	N
ACRC	53%	47%	55
CVRC	41%	59%	64
ELARC	42%	58%	43
FNRC	66%	34%	91
FDLRC	44%	56%	48
GGRC	64%	36%	73
HRC	64%	36%	47
IRC	43%	57%	81
KRC	38%	62%	65
NBRC	58%	42%	71
NLACRC	56%	44%	45
RCRC	59%	41%	76
RCEB	56%	44%	48
RCOC	44%	56%	77
SARC	46%	54%	57
SDRC	46%	54%	57
SGPRC	38%	62%	45
SCLARC	49%	51%	39
TCRC	58%	42%	55
VMRC	51%	49%	74
WRC	44%	56%	34
CA Unweighted Average	51%	49%	1,245

Table 237. Staff treat person with respect

Regional Center	No	Yes	Sometimes or some staff	N
ACRC	1%	95%	4%	190
CVRC	1%	95%	4%	168
ELARC	0%	97%	3%	148
FNRC	0%	95%	5%	193
FDLRC	0%	97%	3%	143
GGRC	0%	95%	5%	172
HRC	1%	94%	5%	148
IRC	0%	99%	1%	158
KRC	1%	94%	5%	157
NBRC	0%	96%	4%	180
NLACRC	1%	94%	5%	165
RCRC	0%	96%	4%	214
RCEB	1%	97%	2%	164
RCOC	0%	98%	2%	193
SARC	0%	98%	2%	138
SDRC	0%	99%	1%	164
SGPRC	1%	97%	3%	149
SCLARC	0%	98%	2%	161
TCRC	2%	95%	4%	198
VMRC	1%	97%	3%	174
WRC	0%	92%	8%	151
CA Unweighted Average	0%	96%	4%	3,528

Table 238. Has attended a self-advocacy group, meeting, conference or event

Regional Center	No	Yes	Had the opportunity but chose not to participate	N
ACRC	69%	25%	6%	347
CVRC	82%	15%	3%	357
ELARC	84%	14%	1%	377
FNRC	71%	25%	3%	407
FDLRC	87%	13%	0%	354
GGRC	86%	13%	1%	376
HRC	74%	25%	1%	374
IRC	82%	17%	1%	375
KRC	81%	18%	2%	384
NBRC	80%	18%	2%	377
NLACRC	84%	15%	1%	377
RCRC	76%	21%	3%	424
RCEB	86%	14%	1%	382
RCOC	84%	16%	0%	377
SARC	86%	14%	1%	392
SDRC	75%	25%	0%	370
SGPRC	74%	26%	1%	374
SCLARC	91%	9%	0%	345
TCRC	77%	20%	2%	391
VMRC	62%	31%	8%	338
WRC	69%	30%	1%	369
CA Unweighted Average	79%	19%	2%	7,867

Table 239. Has voted in local, state, or federal election

Regional Center	No	Yes	Had the opportunity to register to vote, but chose not to	N
ACRC	56%	37%	7%	394
CVRC	63%	26%	11%	419
ELARC	70%	29%	0%	398
FNRC	60%	38%	2%	423
FDLRC	73%	27%	1%	388
GGRC	67%	33%	1%	396
HRC	72%	26%	1%	399
IRC	75%	22%	3%	391
KRC	68%	29%	3%	401
NBRC	61%	38%	1%	406
NLACRC	67%	33%	1%	395
RCRC	54%	44%	3%	449
RCEB	63%	34%	2%	397
RCOC	74%	26%	0%	401
SARC	74%	26%	0%	403
SDRC	76%	24%	0%	406
SGPRC	76%	23%	1%	406
SCLARC	73%	27%	0%	401
TCRC	58%	40%	2%	405
VMRC	61%	30%	10%	383
WRC	58%	41%	0%	398
CA Unweighted Average	67%	31%	2%	8,459



## Safety

Table 240. Places where the person feels afraid or scared

Regional Center	Home	Day program	Work	Walking in your neighborhood	In transport	Other	N
ACRC	3%	2%	2%	11%	6%	20%	256
CVRC	4%	2%	1%	7%	4%	22%	228
ELARC	2%	0%	0%	6%	3%	16%	233
FNRC	2%	1%	0%	7%	2%	14%	287
FDLRC	2%	0%	1%	11%	8%	16%	225
GGRC	4%	0%	0%	5%	5%	7%	243
HRC	3%	0%	1%	5%	3%	13%	242
IRC	5%	2%	1%	9%	3%	8%	231
KRC	2%	0%	1%	8%	5%	11%	256
NBRC	3%	1%	0%	6%	2%	12%	269
NLACRC	2%	2%	0%	8%	1%	14%	248
RCRC	2%	0%	0%	6%	1%	18%	336
RCEB	1%	1%	0%	3%	4%	12%	228
RCOC	2%	1%	0%	6%	5%	9%	265
SARC	3%	3%	0%	8%	6%	11%	217
SDRC	1%	0%	0%	5%	2%	13%	238
SGPRC	2%	1%	0%	9%	5%	5%	205
SCLARC	0%	0%	0%	9%	5%	17%	235
TCRC	3%	0%	1%	5%	1%	11%	273
VMRC	2%	2%	0%	8%	4%	17%	246
WRC	3%	1%	2%	9%	3%	10%	240
CA Unweighted Average	2%	1%	1%	7%	3%	13%	5,201

Table 241. Have someone to go to for help if they ever feel scared

Regional Center	No	Yes	Maybe, not sure	N
ACRC	4%	93%	4%	243
CVRC	2%	93%	5%	215
ELARC	2%	92%	5%	223
FNRC	4%	93%	3%	282
FDLRC	6%	90%	4%	215
GGRC	5%	91%	4%	225
HRC	9%	89%	3%	238
IRC	4%	93%	2%	226
KRC	5%	93%	2%	247
NBRC	1%	96%	2%	256
NLACRC	4%	95%	2%	244
RCRC	4%	94%	2%	327
RCEB	5%	92%	3%	220
RCOC	5%	93%	2%	241
SARC	8%	89%	3%	199
SDRC	4%	95%	0%	220
SGPRC	6%	93%	2%	198
SCLARC	5%	92%	3%	221
TCRC	5%	94%	0%	268
VMRC	4%	92%	3%	234
WRC	4%	94%	2%	236
CA Unweighted Average	4%	93%	3%	4,978

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