December 1, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: TAILORED DAY SERVICES

The enacted Developmental Services Budget Trailer Bill, SB 188 (Chapter 49, Statutes of 2022), amended Welfare and Institutions Code section 4688.21(b) to increase consumer access to tailored day services and provide flexibility in the duration and location of services, including by remote electronic communications, to meet consumers’ individualized needs. This correspondence provides guidance regarding changes to tailored day services and implementation of standardized procedures supporting consumer access to services.

Tailored day services may be an option to continue to access services that differ from the traditional service delivery of a day program, look-alike day program, supported employment program, or work activity program as it may involve:

- Fewer days or hours than in the approved program design;
- Flexibility in the duration and intensity of services to meet the consumer’s individualized needs; and
- Flexibility in location of services, including by remote electronic communications.

To assist with implementation, the Department has established a standardized vendorization/program design addendum (Enclosure A) and individualized service design (Enclosure B) for new and updated vendorizations. Regional center vendored day programs, look-alike day programs, supported employment programs, and work activity program providers may begin using these immediately. Vendorizations that have been completed since July 1, 2022, and reflect the changes to tailored day services do not need to be updated using these documents.

Regional centers should inform consumers and day service providers about the changes to tailored day services and work collaboratively to develop individualized services that are responsive to consumer needs. Providers should meet with consumers and provide information regarding tailored day services and, if the consumer chooses this option, work with the consumer’s interdisciplinary team to create an individualized service design through the individual program plan process.

“Building Partnerships, Supporting Choices”
Consumers, family members or providers should contact their local regional center with any questions. Questions from regional centers should be directed to ratesquestions@dds.ca.gov.

Sincerely,

Original Signed by:

BRIAN WINFIELD
Chief Deputy Director

Enclosures

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies
Nancy Bargmann, Department of Developmental Services
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