

DEPARTMENT OF DEVELOPMENTAL SERVICES

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January 12, 2023

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: QUALITY INCENTIVE PROGRAM – SERVICE ACCESS AND
WORKFORCE CAPACITY, THIRD PHASE PROVIDER LIST

The Department of Developmental Services' (Department) [September 30, 2022 letter](#) described the Direct Support Professional (DSP) Workforce Data Collection incentive payment that supports the Workforce Capacity and part of the Service Access focus areas within the Quality Incentive Program (QIP). Included with the letter was a list of eligible providers that should receive the incentive payment based on validated survey submissions. On December 15, 2022, the Department issued a [letter](#) that included a second list of eligible providers that should receive the incentive payment. Enclosed is the third and final list of providers authorized to be paid for their participation in the DSP Workforce Data Collection effort.

While the Department has verified and validated the survey data of over 2,000 providers that participated in the DSP Workforce Data Collection effort, there were a number of challenges, listed here, which delayed the validation process completion and incentive payments:

- Surveys submitted were incomplete.
- Vendor information (vendor ID, tax ID, organization name, etc.) was incorrect.
- Surveys were entered into the online survey portal but were not submitted.
- Payment information was incomplete.

The first round of authorized incentives included 1,492 providers, the second round of authorized incentives included 398 providers, and this final round of authorized incentives includes the remaining 211 providers.

Regional centers may reference the [September 30, 2022 letter](#) for instructions regarding incentive payment processing to all vendors on the three lists mentioned above. Regional centers must confirm that all payments have been completely processed by sending an email to dspworkforce@dds.ca.gov.

“Building Partnerships, Supporting Choices”

Regional Center Executive Directors
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For questions specifically related to the DSP Workforce Data Collection (survey) effort, please contact dspworkforce@dds.ca.gov. For questions related to QIP, please contact qipquestions@dds.ca.gov.

Sincerely,

Original Signed by:

BRIAN WINFIELD
Chief Deputy Director

Enclosure

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies
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Carla Castañeda, Department of Developmental Services
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