

State of California – Health and Human Services Agency Department of Developmental Services



CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny (HS) Identification Number	HS05
Setting Type	Specialized Residential Facility
Number of Individuals Served	4
Site Visit Completion Date	February 7, 2023
HS Summary Sheet Completion Date	February 10, 2023
Date of Compliance	November 9, 2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

$\hfill\square$ Setting is located in a building that is also a publicly or privately-operated facility that
provides inpatient institutional treatment.
\square Setting is in a building located on the grounds of, or immediately adjacent to, a public
institution.
☑ Setting has the effect of isolating individuals receiving Medicaid Home and Community Base
Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS.
oxtimes Due to the design or model of service provision in the setting, individuals have
limited, if any, opportunities for interaction in and with the broader community,
including individuals not receiving Medicaid-funded HCBS
$\hfill\square$ Setting restricts individual choice to receive services or to engage in activities outside
of the setting
$\hfill\Box$ Setting is located separate and apart from the broader community without facilitating
individual opportunity to access the broader community and participate in community
services, consistent with an individual's person-centered service plan



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SETTING SUMMARY: COMPLIANCE OVERVIEW

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS.

The following description of the setting and how compliance is achieved was gathered through a combination of observation during on-site review, interviews with individuals served, interviews with direct support staff, and review of provider policies and procedures.

Reason for Heightened Scrutiny

Setting uses delayed egress devices to delay exit from the facility in addition to having a secured perimeter as part of their program design. The delayed egress system is triggered when pressure is applied to the push bar of the entrance/exit of the secured perimeter. The door remains in the secured position for 30 seconds, at which time it opens automatically.

Compliance Overview

This home is located in a residential neighborhood within the greater community. It is down the street from several shopping centers and restaurants. Prior to admission, the individual served, and their planning team discuss if this setting is appropriate for their needs and wants. It is documented in the service plans for each individual residing in this setting that this home is the least restrictive setting located in the community (rather than an institutional setting) as well as the other options explored. The need for this type of supervision is evaluated at least every six months or on an as-needed basis. In accordance with state regulation, there is a procedure in place at this setting to inform individuals that they have the right to leave the facility as they desire, as well as a procedure in place to support the individual in accordance with their person-centered service plan to leave the facility when desired.

Staff support individuals to make decisions regarding what they would like to do based on what is important to them. Staff coordinates transportation to activities based on an individual's input and to promote integration with their community. Individuals in the home are able to visit with families and friends with no restrictions, both inside the home and in the community. Staff encourage individuals to maintain relationships with their families and friends through phone and video calls if in person visits are not feasible. Individuals are supported and staff help facilitate going out to the community for other purposes such as going to the bank, getting a haircut at the barber, attending religious services of their choice, and other everyday tasks. Employment is also supported when individuals express an interest. Some were currently employed and receive their paycheck through a direct deposit to their personal bank account.



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Staff maintain personalized profiles of each individual containing their preferences (activities, food, restaurants) and hobbies, developed with the individuals and their chosen circle of support. The individuals residing in the home get together at least monthly to discuss plans for the month and how staff can be available to support them in going where they want to go and doing what they want to do. Individuals have the choice to stay home at any time, including during the weekday if desired to stay home from their day program.

Each individual has their own private bedroom but not all utilize a lock on the bedroom door due to assessed individual needs. Appropriate staff have a master key in the event of an emergency. Bedrooms are furnished and decorated how the individual decides. Site assessors noted a cozy home-like feel to the home. Their love of cars was on full display. One individual even had a pet rabbit. Individuals have access to food at any time and assist in meal-planning for the home as they would like. Individuals can eat at times of their choosing, and do not need to sit together unless they choose.

Staff are trained regularly on implementing person-centered practices and have been trained on the HCBS Final Rule.