



CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET
Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny (HS) Identification Number	HS06
Setting Type	Work Activity Program
Number of Individuals Served	38
Site Visit Completion Date	February 7, 2023
HS Summary Sheet Completion Date	February 10, 2023
Date of Compliance	June 29, 2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment.
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution.
- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS.
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual’s person-centered service plan



SETTING SUMMARY: COMPLIANCE OVERVIEW

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution.

The following description of the setting and how compliance is achieved was gathered through a combination of observation during on-site review, interviews with individuals served, interviews with direct support staff, and review of provider policies and procedures.

<p>Reason for Heightened Scrutiny</p>	<p>Setting is located on the grounds of, or immediately adjacent to a State Hospital. There is a fence line that separates the property. The service provider leases the property from the hospital, but services are not in any way affiliated with the hospital. The services provided are entirely independent from hospital operations, and are almost entirely delivered in the greater community, not on-site.</p>
<p>Compliance Overview</p>	<p>Individuals receiving services in this setting have opportunities for community engagement and employment within the community. The service provider supports full access to the community through training in utilizing public transportation, and when that’s not an option, through provider vehicles or meeting individuals directly in the community. Staff are trained in person-centered service planning and customized employment, as well as the principles of the HCBS Final Rules. Staff assist individuals served in job exploration, by researching different job opportunities and personal interests, and then discovering jobs that exist in the community in alignment with that person’s interests and working towards applying and obtaining that or a similar job. Depending on the individual and the interest, that may look like interviews with individuals in the community employed in that type of work, job shadowing, assistance with signing up for and taking community classes to obtain necessary certifications for the job, and occasionally volunteering to gain job experience. Some individuals are supported with job coaching to maintain a job in the community; one individual interviewed was being supported at their part-time job at the airport, and another supported at their job at the local animal shelter. Each individual expressing interest in employment has a customized employment plan in place, developed with the individual and the planning team. The service provider works with the Department of Rehabilitation (generic service) to develop an employment plan as well. Individuals served have full control of their personal resources.</p> <p>Individuals have annual person-centered service planning meetings and meet semi-annually with their team as well. Individuals are encouraged to include anyone they would like in these meetings. Interviews with individuals served demonstrated their choice in receiving services through this provider and understand the process if they would like a change in their services, which first includes talking to their direct staff or</p>



	<p>service provider or talking with their service coordinator at the regional center. Individual rights, including a right to privacy, dignity, and respect, and freedom from coercion and restraint are reviewed at these meetings. It was observed during the site visit that individuals served, and staff have a respectful and comfortable rapport. Positive personal profiles are developed with individuals served and updated regularly. Staff document all activities in the community to get a sense of routines and trends and bring that information to discuss in planning team meetings with the individual served. From there, further exploration of interests or shifts in ways services are provided is explored.</p> <p>Individuals are supported in making choices about where they want to go and what they want to do. The service design allows for individual flexibility with how they decide to spend their day, exploring job opportunities, attending classes in the community, or working in the community.</p>
--	--