

ELECTRONIC VISIT VERIFICATION (EVV) Newsletter: MARCH 2023



SDP Participant & Family Edition

EVV is an electronic record of a service being delivered. It is a new requirement in federal law for some services you receive at your home. Those services are respite, community living supports, homemaker services, nursing, home health aid, speech/hearing/language, occupational therapy and physical therapy. If you aren't sure if you are currently receiving these services, you can refer to your Spending Plan or IPP. The federal law was put into place to make sure you are getting the services you need.



EVV does not change how your services are provided, where you receive your services or who provides them to you.

Some staff in your home may already be doing this and this federal law will not change what they're doing.

For some staff who are just starting to record EVV during their visits with you, they will use a cell phone, a landline phone or other way to document the needed information. When they do this, they are electronically reporting the time they arrive, the time they leave, where they are, who they are, who they're working with and what service they are providing. All these points are a part of EVV; the new federal requirement.

Some of your staff do not need to comply with EVV; for example, a live-in staff. A staff person is considered a 'live-in staff' if they regularly remain in your home for more than 24 hours at a time and are available to provide your services.

If you receive the services mentioned above in your home, talk with your Financial Management Service provider about EVV.

Frequently asked questions (FAQs) are at these links:

English: [Frequently Asked Questions \(ca.gov\)](https://www.dds.ca.gov/faq)

Spanish: [Preguntas frecuentes \(ca.gov\)](https://www.dds.ca.gov/faq)

Questions about EVV can also be emailed to: EVV@dds.ca.gov