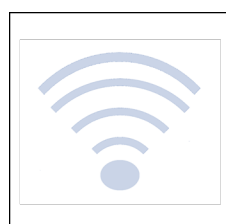


Enhanced Service Coordination Experience Questionnaire Content

1. I understand how my disability/my child's disability affects my development/my child's development.
2. I know that regional center services are based on my needs or my family's needs.
3. I understand the difference between regional center services and "generic" services.
4. I know who to contact if I have questions about my regional center services.
5. I know how to get services through the regional center.
6. I know what I can do if I do not agree with the regional center's decisions about services.
7. I am an equal member at my or my child's Individual Program Plan meetings.
8. I feel comfortable requesting services through the regional center.
9. Enhanced service coordination has had a positive impact on me or my family.
10. I trust that regional center staff will help with getting necessary and appropriate services.
11. Regional center staff treat me with respect.
12. Regional center staff understand my needs and my family's needs.

The following answer options will be provided for knowledge questions 1-6:



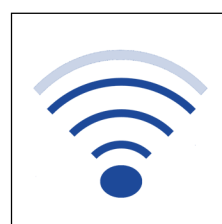
Not at all



A little



Some



Mostly



Completely

The following answer options will be provided for satisfaction questions 7-12:



Not at all



A little



Some



Mostly



Completely

The Enhanced Service Coordination questionnaire is available in English, Spanish and Traditional Chinese. If regional centers require the questionnaire in a language not currently provided, please email ESC@dds.ca.gov.