

**TIH MENGH FIENX MBUOX NJIEC BUOZ ZOUC GONG (NOA)  
DS 1820 (Cei siang. 03/2023)**

\* Oix zuqc dinh nzangc

\*HNOI-NYIEQC:

\*Ninh mbuo yiem deic dauh gorn zangc tengx nzie weih ziux goux haaix nyungc NOA?  
Mbiuv bun zipv fu'loqc mienh mv zorpc doic (UCI), beiv taux maaih

**Zipv fu'loqc mienh fai zoux sou-tov mienh:**

\*MBUOZ:

\*Mienh fingz:

\*Cuotv seiz hnoi-nyieqc:

\*Daauh norm fonh nam mber:

Da'nyeic norm fonh nam mber:

\*Zipv Email dorngx:

\*Deic zepv yiem haaix diuh cie-jauv mbuoz:

Biauv-zaengz nam mber:

\*Mungv:

\*Nzipv:

\*Ninh zipv fu'loqc mienh a'fai zoux sou-tov ziouv mienh duqv bieqc kou-gong laengz guangc mv  
heuc Medicaid nzie weih goux yiem biauv caux gong-gorn ziux goux yiem langx zangc nyei  
(Zaah mangc yietc jiouz)  Zeiz  Maiv

**Borng buoz div gong mienh nyei mbuoz: (Se gorngv ei duqv zuqc)**

Mbuoz:

Fingz:

Caux zoux sou-tov nyei mienh  
hnangv haaix cien:

Daauh norm fonh nam mber:

Da'nyeic norm fonh nam mber:

Zipv email dorngx:

**\*Yiem deic dauh gorn zangc cai heuc njiec buoz zoux gong (Se gorngv cai mbuox heuc zoux jhex  
ndaangc yietc nyungc gong, doqc mangc nzoih yietc zungv dungh ei duqv zuqc nyei buonc):**

- Ngaengc nzuih horpc bouc jauv-louc
- Zoi sou-gorn guangc
- Ngaengc nzuih yiem nzie weih jauv-louc
- Zanv nzie weih jauv-louc zoqc njiec
- Guangc nzie weih jauv-louc

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**Zipv fu'loqc mienh nyei gem-dauh waac-fienx, California wuix nyanc hopv caux zoux gong gorn  
zangc doh leiz gunv njiec yiem naaiv ginc 4514 caux 5328, Doh leiz-maac gunv taux beu weih heng-  
wangc jauv-louc aengx caux paav heuc ziux goux mangc heng-wangc.**

California saengv – ze'weic gorn zangc ziux goux heng-wangc  
aengx caux nzie weih zuangx mienh

Ze'weic domh gorn nzie weih ceiz gong-bou jauv-louc

**\*Cai mbuox heuc njiec buoz zoux gong yiem naaiv norm hnoi-nyieqc:**

**\*Cai heuc njiec buoz zoux nyei gong:**

**\*Wueic laaix haaix diuc cingx cai mbuox heuc njiec buoz zoux naaiv deix gong:**

**\*Zien maaih cing waac aengx caux maaih doh leiz bouc heuc njiec buoz zoux naaiv deix gong:**

**Tov daaix luic doqc mangc yiem jhex mingh wuov pin sou bun sienv jauv-louc, gorngv hhangv haaix lorx weic faan sic mangc dunz nyei waac aengx caux hhangv haaix jiouh mienh tengx nzie**

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**Zipv fu'loqc mienh nyei gem-dauh waac-fienx, California wuix nyanc hopv caux zoux gong gorn zangc doh leiz gunv njiec yiem naaiv ginc 4514 caux 5328, Doh leiz-maac gunv taux beu weih heng-wangc jauv-louc aengx caux paav heuc ziux goux mangc heng-wangc.**

### **MEIH MAAIH CAMV DIUH JAUV-LOUC SIENV**

Se gorngv meih lorqc doih caux ninh mbuo dingc bun-paaiv waac yiem tih mengh fiensex mbuox heuc njiec buoz zoux gong (NOA) wuov nor meih mv zuqc zoux haaix nyungc aqv.

Beiv taux meih mv lorqc doih caux ninh mbuo dingc bun-paaiv waac yiem NOA wuov, meih maaih ze'buonc leiz bouc bun lorx weic faan sic. Lorx weic faan sic se kungx buatc lorx jauv tengx caeqv nzaanz mv doix-dongh waac yiem caux deic dauh gorn zangc hngangv. Zoux sou lorx weic faan sic se zuqc fungx bun taux domh gorn nzie weih ceiz gong-bou jauv-louc (DDS).

### **HNANGV HAAIX ZOUX FAAN SIC SOU**

- Meih dorh lorx weic faan sic zeidaan fiev fungx bieqc benx electronic yiem naaiv DDS website: <https://bit.ly/DDSAppealForm>
- Meih corc haih dorh juangc fungx daaih wuov zeiv daan fiev fungx gan email bun taux [AppealRequest@dds.ca.gov](mailto:AppealRequest@dds.ca.gov)
- Meih corc haih dorh juangc fungx daaih nyei zeidaan fiev nzoih liuz fungx gan zipv fiensex dorngx bun taux 1215 O Street MS 8-20, Sacramento, CA 95814
- Meih corc haih fungx gan faekv bun taux 916-654-3641

Meih horpc zuqc jien sin zoux sou fungx lorx weic faan sic bun hingh ziangh hoc. Ninh gouv benx yi hoc hnoi-nyieqc nzengc ziangh hoc.

- Daauh norm hnoi-nyieqc se funx yiem haaix zanc dugh meih oix nzipc jienv zipv tengx nzie weih ziux goux hngangv lox yiem njiec lorx weic faan sic bouc dauh:
  - Meih nyei sou-gorn oix zuqc mbiuv bun DDS buatc a'fai duqv zipv sou-gorn taux buoz mv zaih jhex 30 hnoi yiem meih duqv zipv siou NOA aengx caux ndaangc ninh mbuo njiec buoz zoux gong wuov funx daaih.
  - Nzipc zipv jienv ih zanc nzie weih ziux goux jauv-louc yiem lorx weic faan sic bouc dauh ziangh hoc se heuc gorngv "tengx nzie weih ziux goux yiem zuov muangx nyei bouc dauh".
- Da'nyeic norm hnoi-nyieqc liouh benx yietc zungv da'nyeic nyungc lorx weic faan sic jauv-louc. Se gorngv meih zoux sou lorx weic faan sic fungx bieqc yiem 31 mingh taux 60 hnoi dugh meih duqv zipv siou NOA, buatc yiem deic dauh gorn zangc dingc cuotv nyei waac a'lamh ziangx dugh meih nzipc jienv lorx weic faan sic bouc dauh. Zoux sou-gorn tov lorx weic faan sic se oix zuqc mbiuv bun DDS buatc a'fai duqv zipv sou-gorn taux buoz mv zaih jhex 60 hnoi yiem meih duqv zipv siou NOA funx daaih.

## **MINGH HAAIX JIOUH LORX MIENH TENGX NZIE**

Nzunc baav meih duqv zipv mienh tengx nzie zoux sou-tov lorx weic faan sic. Naaiv deix mienh se haih tengx nzie duqv:

- Meih nyei nanv gong dengv sic ziouv a'fai yiem deic dauh gong gorn zangc gong-mienh, se gorngv meih maaih waac tov taux ninh mbuo.
- Ninh mbuo bouc sengh zipv fu'loqc mienh (CRA) yiem njiec naaiv:
  - (800) 390-7032 yiem California mbu'hnoi cuotv bung, a'fai
  - (866) 833-6712 yiem California mbu'hnoi ndortv bung, a'fai
  - Lorx mangc ninh mbuo zipv fu'loqc mienh nyei doh leiz bouc sengh bun yiem deic dauh gorn zangc yiem naaiv: <https://www.disabilityrightsca.org/what-we-do/programs/office-of-clients-rights-advocacy-ocra/ocra-staff-links>
- Naaiv [Ombudsperson](#) ze'weic gorn yiem naaiv (877) 658-9731 a'fai [ombudsperson@dds.ca.gov](mailto:ombudsperson@dds.ca.gov). Se gorngv meih maaih mbuoz bieqc yiem ga'ganh gouv bun kou-gong gorn email [sdp.ombudsperson@dds.ca.gov](mailto:sdp.ombudsperson@dds.ca.gov) yaac duqv.
- Meih corc haih duqv zipv mienh tengx nzie yiem njiec ziux goux huov jaa gorn zangc: <https://frcnca.org/get-connected/>.
- Nzunc baav deic dauh gorn zangc corc haih tengx zaah lorx buonh deic nyei diez maac bouc sengh zuangx mienh a'fai zoux gong gorn zangc yiem langx dugh haih tengx nzie duqv meih wuov.
- Se gorngv meih yiem njiec naaiv Porterville ceiz gong-bou jauv-louc gorn zangc, Canyon Springs, a'fai STAR Home, meih corc haih zipv mienh tengx nzie weih yiem njiec saengv zangc kornsil ceiz wuaic fangx mienh gorn zangc:
  - Canyon Springs, Desert STAR, South STAR (760) 770-0651
  - Porterville and Central STAR (559) 782-2431
  - Domh ze'weic gorn zangc (408) 834-2458
  - <https://scdd.ca.gov/clientsrightsadvocates/>.

**Naaiv deix “waac-fienx gorn liouh lorx weic faan sic” se longc gan QR code lorx longc a'fai borqv bieqc yiem ga'ndiev wuov. Naaiv norm gorn se benx gorqv-zeic bun waac-fienx mbuox taux hngangv haaix zoux sou mingh lorx weic faan sic.**

<https://www.dds.ca.gov/wp-content/uploads/2023/04/Information-Packet-Mien.pdf>

