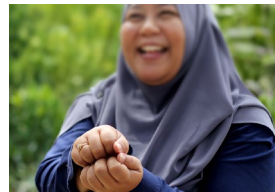


# Quality Incentive Program (QIP) Measure Workgroup

May 4, 2023



# Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active

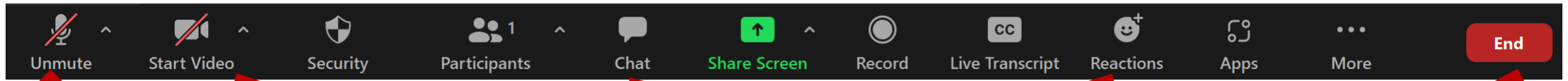


This meeting is being recorded



Materials are available at:  
<https://www.dds.ca.gov/initiatives/stakeholder-events/>

# Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

Type questions and comments into the chat

Use "Reactions" to raise your hand when you want to speak

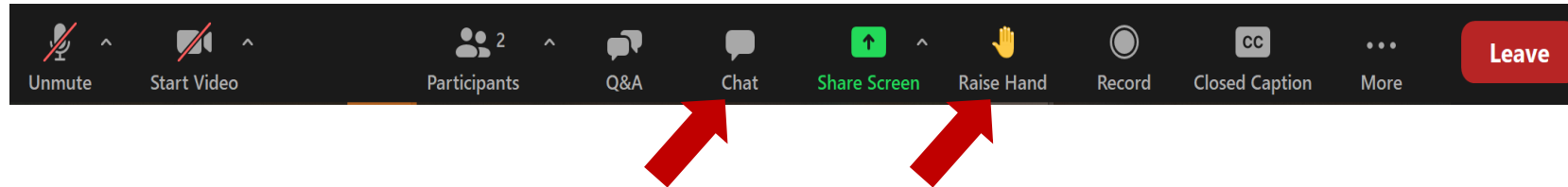
Leave at the end of the meeting



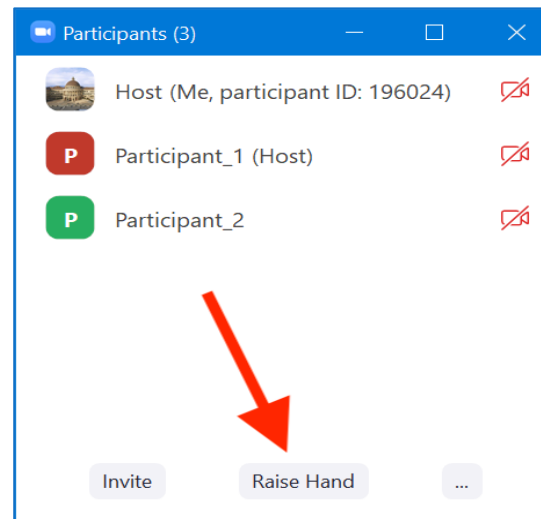
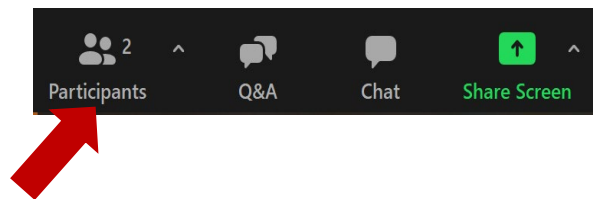
- Features may vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

# Providing Comments – Workgroup Members

**Workgroup Members:** Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



# Agenda

- Fiscal Year (FY) 2023-2024 QIP Measures - Discussion
- Adult Residential Facilities for Persons with Special Health Needs (ARFPSHNs) Participation Data
- DSP Workforce Survey 2022 - Preliminary Data Review
- Next Steps

# Proposed QIP Measures for 2023-2024

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# Development Process for FY 23/24 Measures

## Incentive Approach

- **NEW!** 'Core' measures
- Continue to implement QIP measures in focus areas

### QIP 2023-24 Priorities:

- Develop core measures available to all providers
- Expand Prevention and Wellness measures to other vulnerable populations
- Fully implement Employment measures, including Employment Satisfaction
- Build QIP infrastructure (*in progress*)

# Development Process for FY 23/24 Measures

- ❑ Refined process(es) following implementation of QIP measures in the following focus areas:
  - Service Access and Workforce Development
  - Prevention and Wellness
  
- ❑ Focus group input on measures in the following areas:
  - Prevention and Wellness
  - Employment Access and Capacity
  - Employment Satisfaction
  - Early Intervention
  
- ❑ Engaged with stakeholders about how to modify the QIP program to ensure:
  - ❑ Incentive measures are available for all providers
  - ❑ Providers receive sufficient notice of incentive awards for inclusion in their operational planning
  
- ❑ Developing measures in anticipation of FY 24/25 shift to implementation of rate models



# Proposed QIP Measures for Fiscal Year 2023 – 2024

Focus Area	QIP Measures		
	FY 22/23	FY 23/24	FY 24/25
<b>QIP Core Measures [All providers eligible for incentives]</b>			
<b>Statewide Vendor Directory</b>	N/A	Provide baseline information for vendor directory at site specific level	Use FY 23/24 participation to establish incentives for FY 24/25

Focus Area	QIP Measures		
	FY 22/23	FY 23/24	FY 24/25
<b>Continue to Implement QIP Measures in Focus Areas</b>			
<b>Workforce Capacity: Average Tenure</b>	Launch initial DSP workforce survey with 42% participation	Pay for participation in DSP Workforce Survey for 2023	Evolve the measure
<b>Workforce Capacity: DSP Turnover Rate</b>	Launch initial DSP workforce survey with 42% participation	Pay for participation DSP Workforce Survey for 2023	Evolve the measure
<b>Service Access: DSP Language Fluency</b>	Launch initial DSP workforce survey with 42% participation	Pay for participation DSP Workforce Survey for 2023	Evolve the measure

# Proposed QIP Measures for Fiscal Year 2023 – 2024

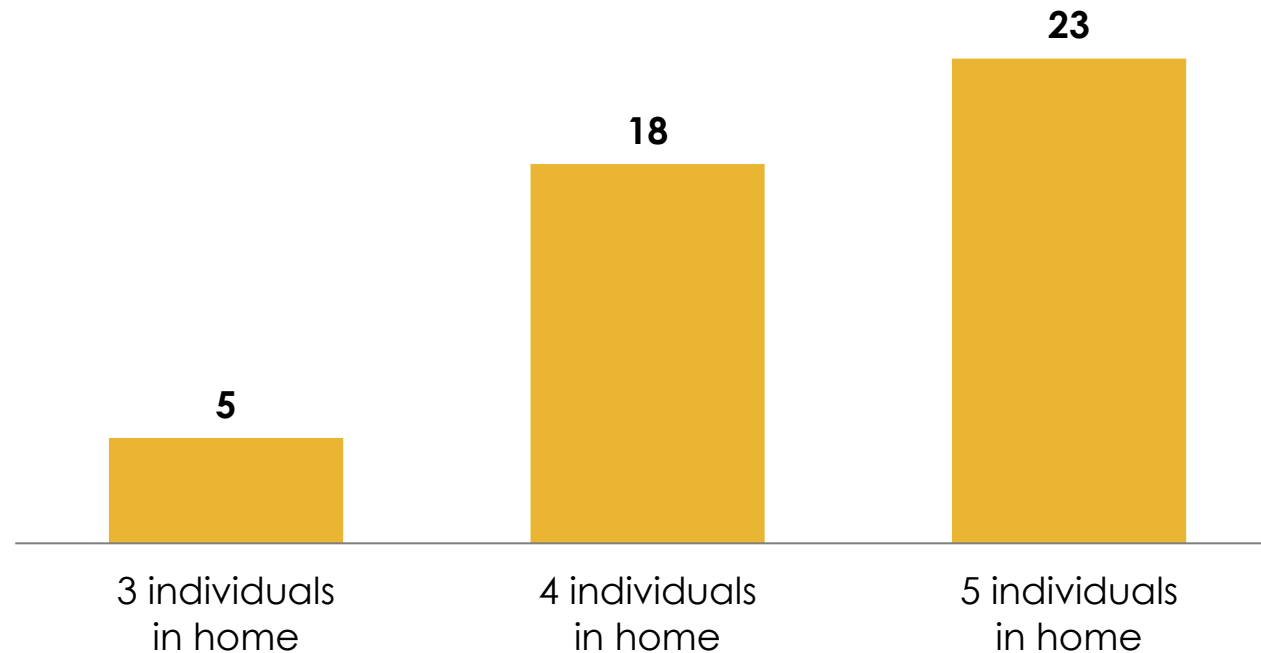
Focus Area	QIP Measures		
	FY 22/23	FY 23/24	FY 24/25
<b>Continue to Implement QIP Measures in Focus Areas</b>			
<b>Prevention &amp; Wellness</b>	<ul style="list-style-type: none"> <li>ARFPSHN participants: Pay for reporting foundational data</li> </ul>	<ul style="list-style-type: none"> <li>ARFPSHNs participation:               <ul style="list-style-type: none"> <li>Second-time participants: Incentive for stable/improved timely access to health screenings as compared to previous year.</li> <li>First-time participants: Incentive for reporting foundational data.</li> </ul> </li> <li>Expand measure to EBSH, RCFEs, and FHAs.</li> </ul>	<ul style="list-style-type: none"> <li>Establish incentive approach based on participation:               <ul style="list-style-type: none"> <li><i>First-time participants</i>: Incentive for reporting foundational data.</li> <li><i>Second-time participants</i>: Incentive for stable/improved timely access to health screenings as compared to previous year.</li> </ul> </li> </ul>
<b>Early Intervention</b>	<ul style="list-style-type: none"> <li>Establish measures and infrastructure</li> </ul>	<ul style="list-style-type: none"> <li>Finalize data collection, validation, and incentive payments.</li> </ul>	<ul style="list-style-type: none"> <li>Implement data collection, validation, and incentive payments.</li> <li>Vendor incentive based on participation during previous fiscal year.</li> </ul>
<b>Employment: Access</b>	<ul style="list-style-type: none"> <li>Establish measures and infrastructure</li> <li>Data collection, validation, and incentive payments</li> </ul>	<ul style="list-style-type: none"> <li>Continue data collection, validation, and incentive payments.</li> </ul>	<ul style="list-style-type: none"> <li>Continue data collection, validation, and incentive payments.</li> </ul>
<b>Employment: Capacity</b>	<ul style="list-style-type: none"> <li>Establish measures and infrastructure</li> <li>Data collection, validation, and incentive payments</li> </ul>	<ul style="list-style-type: none"> <li>Continue data collection, validation, and incentive payments.</li> </ul>	<ul style="list-style-type: none"> <li>TBD</li> </ul>
<b>Employment: Satisfaction</b>	<ul style="list-style-type: none"> <li>Establish measures</li> </ul>	<ul style="list-style-type: none"> <li>Pilot satisfaction survey.</li> </ul>	<ul style="list-style-type: none"> <li>TBD</li> </ul>
<b>Informed Choice and User Satisfaction</b>	<ul style="list-style-type: none"> <li>Contract with CCLN to lead.</li> </ul>	<ul style="list-style-type: none"> <li>Engage stakeholders and develop pilot.</li> </ul>	<ul style="list-style-type: none"> <li>Pilot at 4 regional centers.</li> </ul>

# ARFPSHN Participation Data

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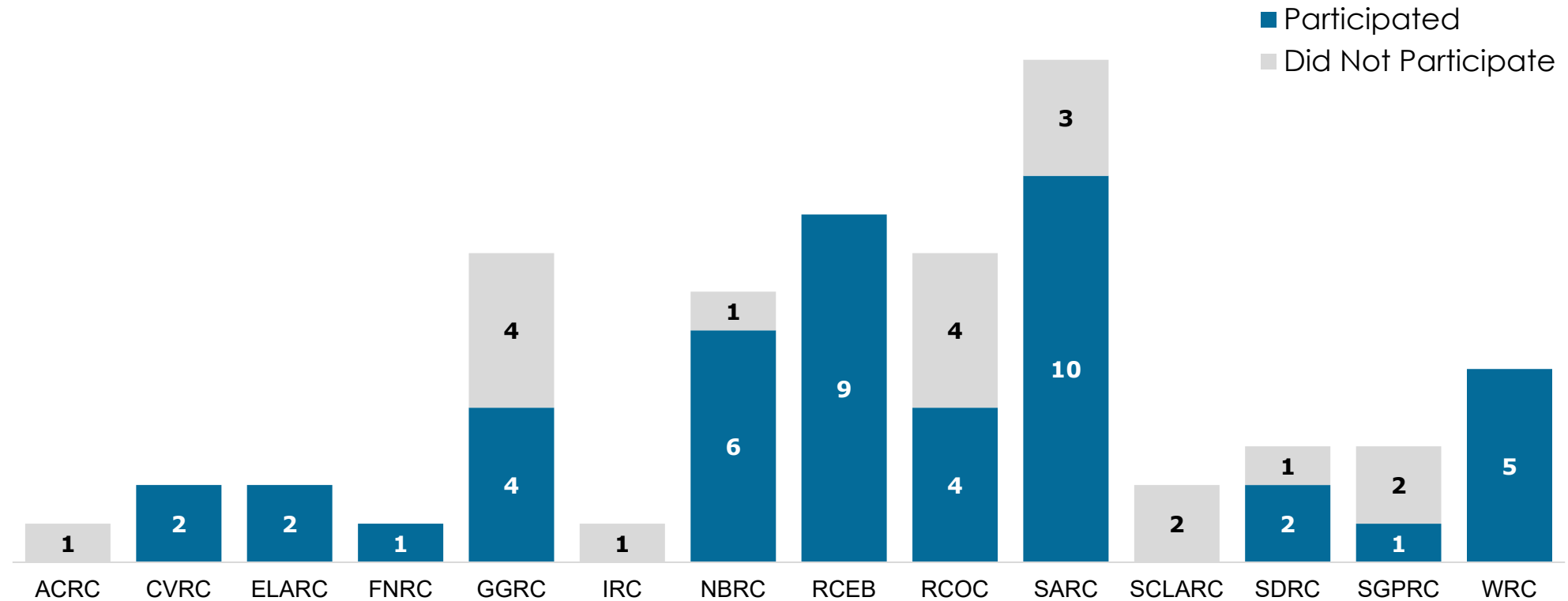
# ARFPSHN Prevention and Wellness: 2022 Participation Data

- 46 of 65 eligible homes (71%) participated in the survey.
- Health screening data on 200 individuals served across 46 homes
  - DDS completing validation
  - On average, homes served 4.3 individuals



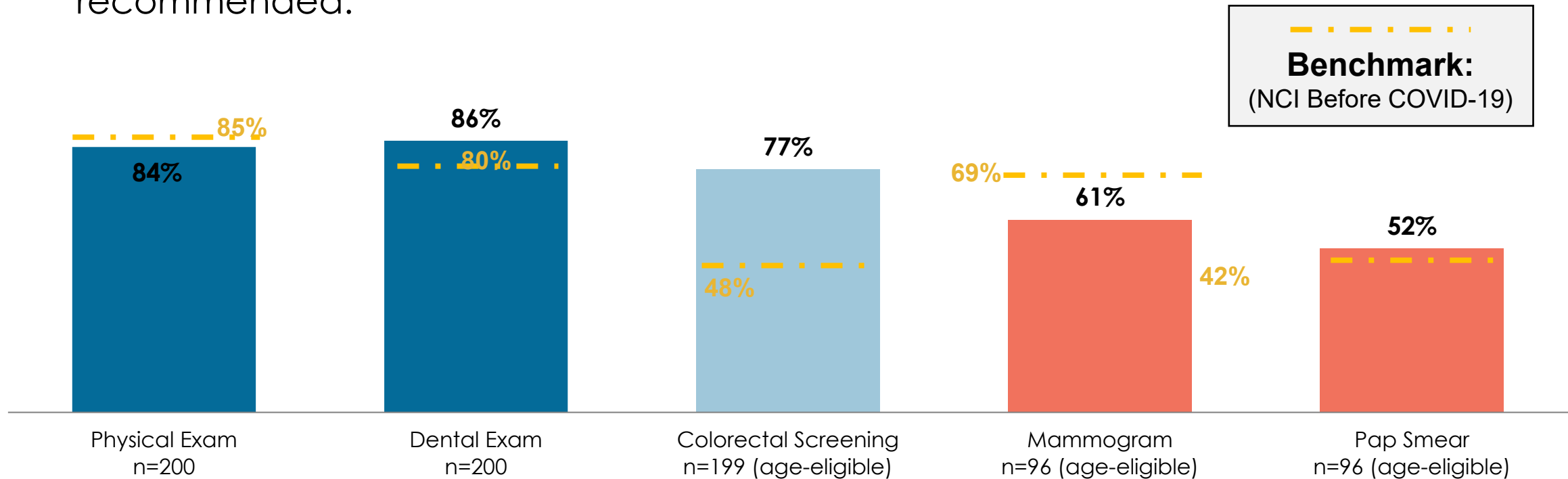
# ARFPSHN Prevention and Wellness: 2022 Participation Data

- 46 of 65 eligible homes (71%) participated in the survey.



# ARFPSHN Prevention and Wellness: 2022 Screening Data

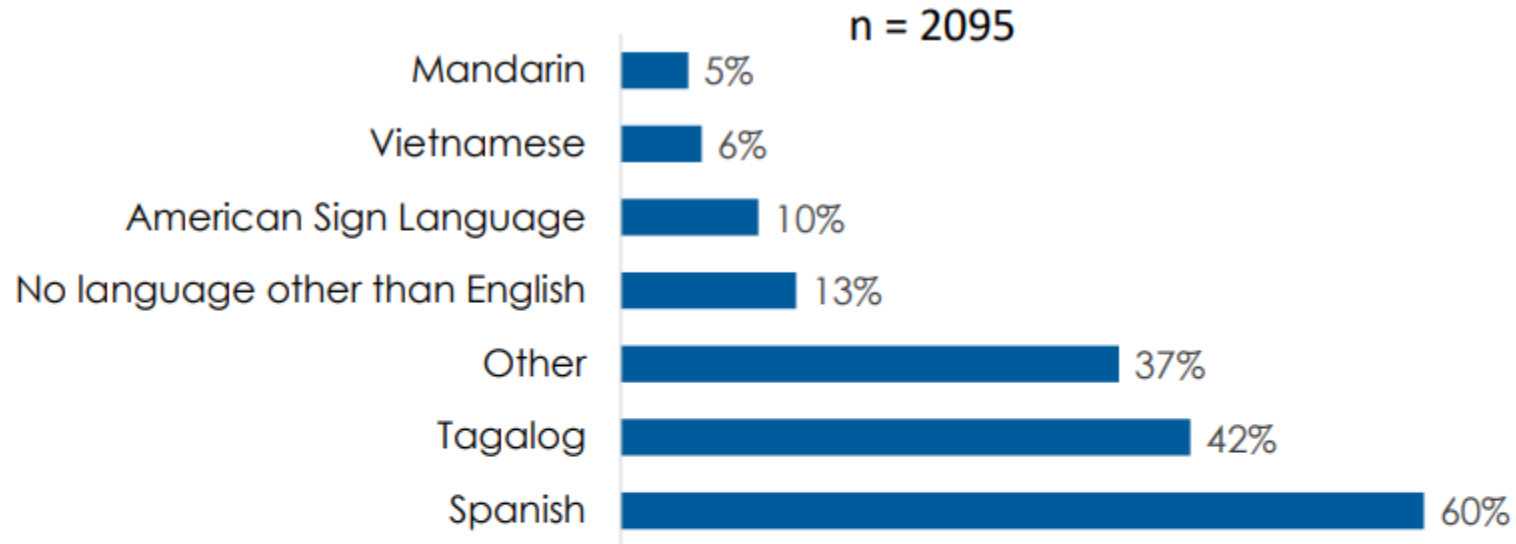
- Majority had physical, dental, and colorectal screenings at recommended intervals.
- Slightly more than half of women had mammogram and pap smear screenings as recommended.



# DSP Workforce Survey: Preliminary 2021 QIP Data

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# DSP Workforce Survey 2021: Preliminary Analysis

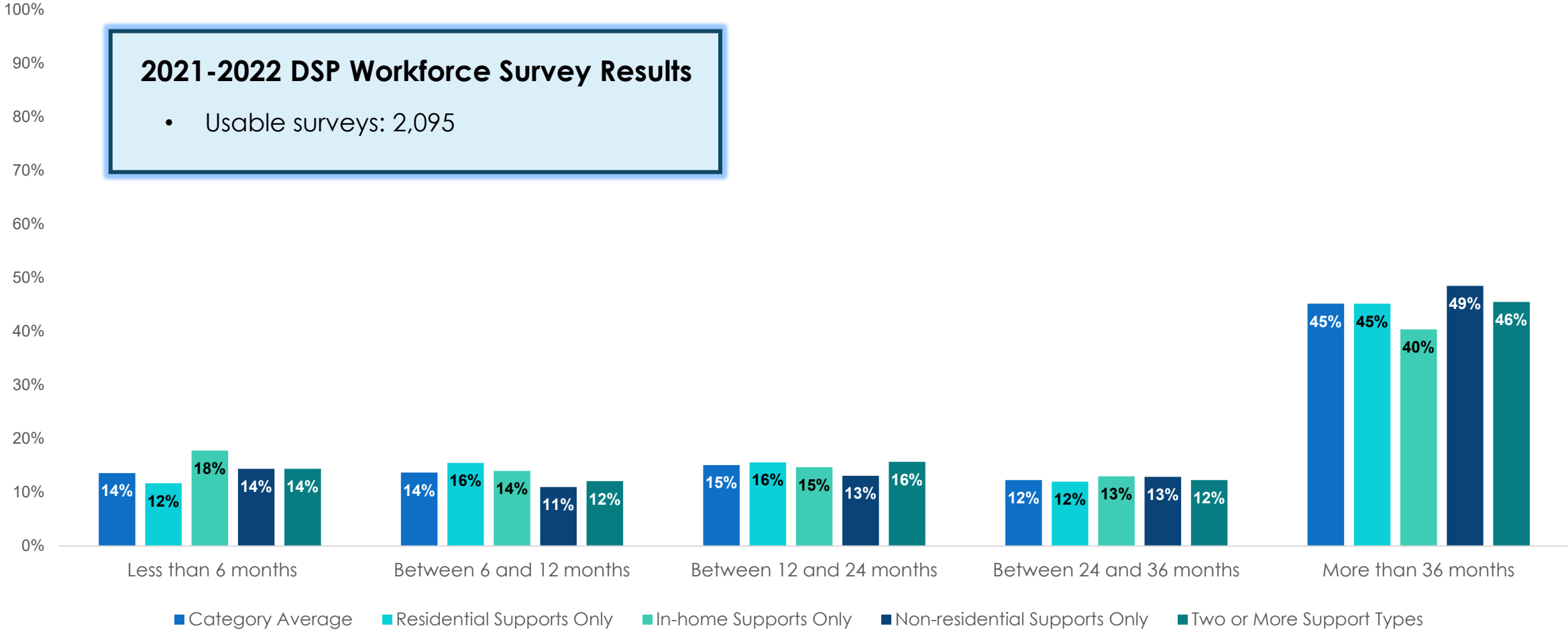


"Other" includes all languages selected by less than 5% of the sample including: Arabic, Farsi, Hindi, Korean, Armenian, Cantonese, Japanese, Russian, Hmong, Khmer, Laotian.

**Languages are not mutually exclusive, and DSPs may be counted in multiple language categories.**

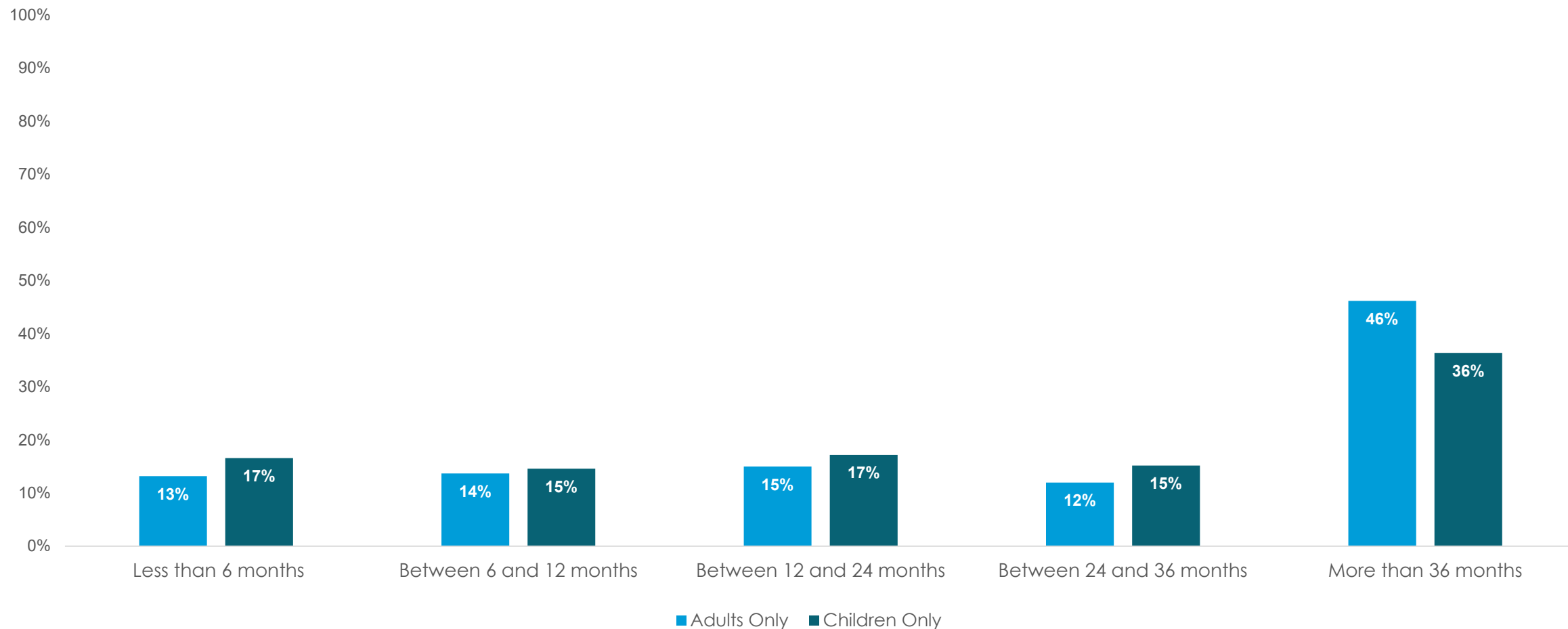


# DSP Workforce Survey: Average Tenure

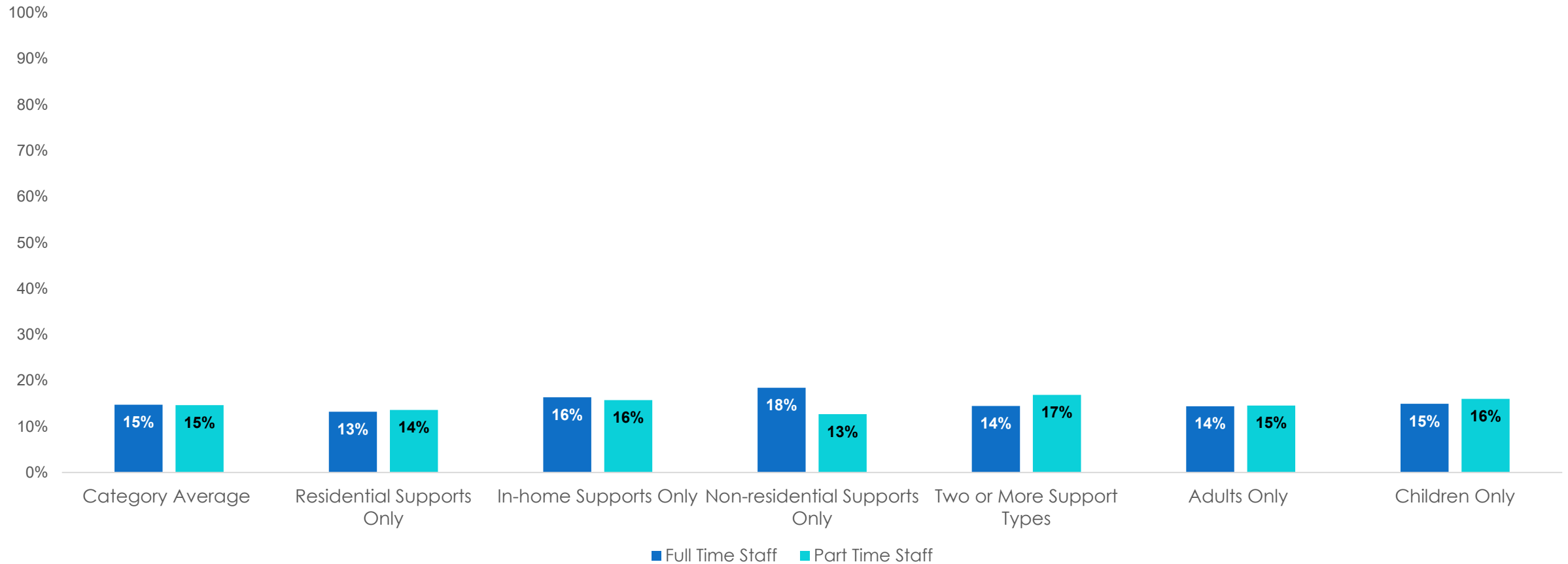


# DSP Workforce Survey: Average Tenure

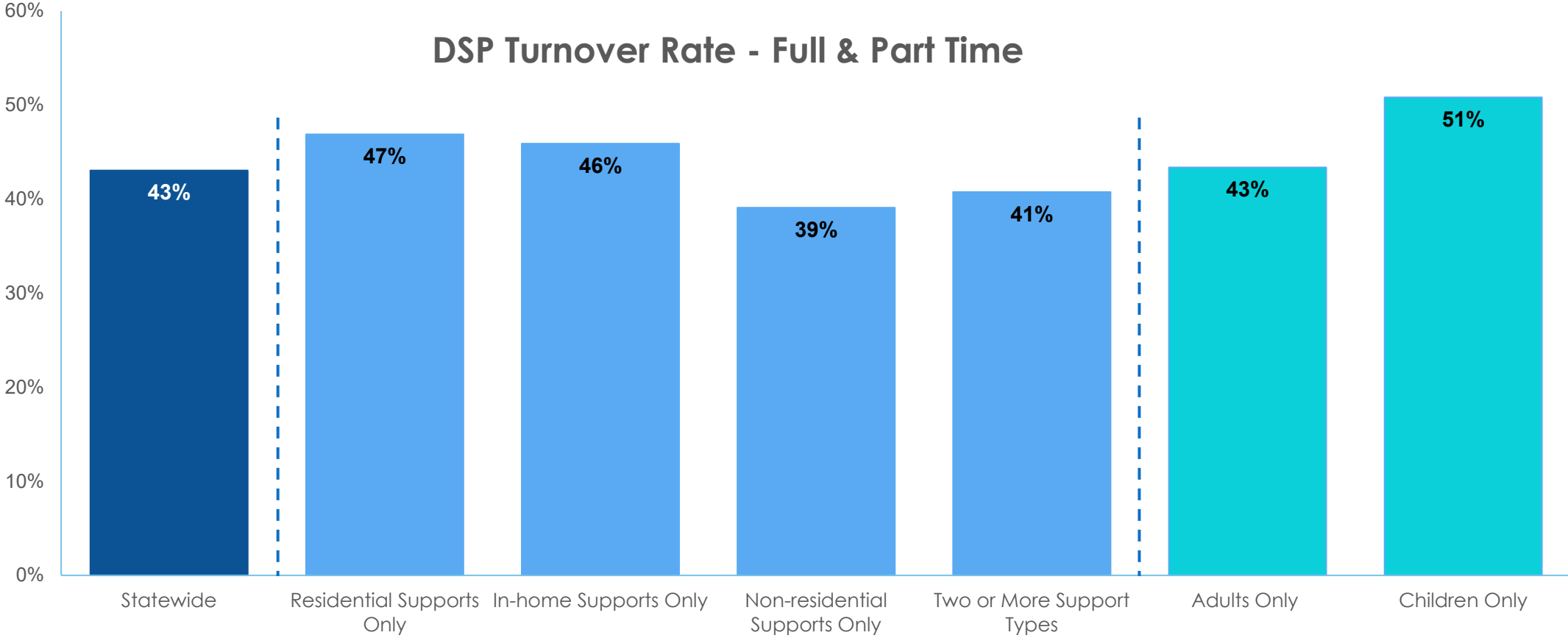
(Facilities serving only adults and only children)



# DSP Workforce Survey: Vacancy Rate of Full and Part-Time Staff



# DSP Workforce Survey: Turnover Rate



# DSP Workforce Survey 2022

## Data collection has begun!

- Survey registration is posted on the DDS Website ([https://caddsprod.servicenowservices.com/wsvp?sys\\_id=cf1b1daddb9221107a51a8b8139619be](https://caddsprod.servicenowservices.com/wsvp?sys_id=cf1b1daddb9221107a51a8b8139619be))

## Data Validation and Incentive Payment

- Only one incentive per agency (\$8000)
- Must be an eligible provider (see FAQ for eligible vendors)
- All questions must be answered
- Incentive payments will be issued by regional centers once survey data has been validated

Contact [DSPWorkForce@dds.ca.gov](mailto:DSPWorkForce@dds.ca.gov) with questions or for more information.

## Data collection ends June 30, 2023

- Vendor agencies will be able to register and submit their survey data through June 30, 2023.

For more information visit the [DSP Workforce Data Collection webpage](#).

# Questions and Discussion

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# Next Steps

## ❑ Incentive measures for QIP Year 2023-24 due for public comment in May 2023.

- Email public comments to: [qualityincentives@dds.ca.gov](mailto:qualityincentives@dds.ca.gov)

## ❑ Upcoming QIP Workgroup meetings include:

- Wednesday, June 28<sup>th</sup> 1:00 – 2:30 pm (tentative)

Email QIP or Incentive Payment questions to:  
[QIPquestions@DDS.CA.gov](mailto:QIPquestions@DDS.CA.gov)

***Thank you for attending!***



# Workgroup Members

**Elizabeth Arreola**, Family Member of Early Start Recipient

**Elizabeth Barrios Gomez**, Family Member & Integrated Community Collaborative

**Sascha Bittner**, Self-Advocate and State Council on Developmental Disabilities (SCDD)

**Boyd Bradshaw**, Family Member & Provider

**Jessica Carter**, ABA Provider, Special Needs Network

**Eric Ciampa**, Provider, UCP Sacramento

**Veronica Contreras**, Family Member

**Pebbles Dumon**, Provider, Community Catalysts of CA

**Jacquie Dillard Foss**, Provider, STEP

**Peter Frangel**, CA Department of Rehabilitation

**Jonathan Fratz**, Self-Advocate

**Lucina Galarza**, San Gabriel Pomona Regional Center

**David Gauthier**, Self-Advocate

**Lisa Gonzales**, Provider, Deaf Plus Adult Community

**Amy Hao**, Self Advocate, Self-Advocate Group Empowerment (SAGE)

**Vivian Haun**, Disability Rights California

**Carlene Holden**, Easter Seals Southern CA

**Barry Jardini**, CA Disability Services Association

**Adrienne Jesso**, Self-Advocate

**Diva Johnson**, Tri-Counties Regional Center

**Mark Klaus**, San Diego Regional Center

# Workgroup Members (cont.)

**Dorrie Koenig**, Provider, Mains'I

**Meuy Lee**, Provider, Level Up NorCal

**Jordan Lindsey**, The Arc California

**Victor Lira**, Aveanna Health Care

**Judy Mark**, Family Member, Disability Voices United

**Karen Mejia**, South Central LA Reg Center

**Mark Melanson**, California Community Living Network

**Kimberly Mills**, Provider, A Better Life Together

**Tania Morawiec**, SCDD

**Matt Omelagah**, Provider, Omelagah, Inc.,

**Mike Pereira**, Provider, Ala Costa Centers

**Michael Pham**, Self-Advocate

**Magdalena Pruitt**, Provider, Mentor California

**Michelle Ramirez**, Provider, On My Own

**Sheri Rosen**, Provider, Sunny Days of CA

**Carolyn Tellalian**, Family Member

**Pablo Velez**, Provider, Amigo Baby

**Tiffany Whiten**, Service Employees International Union (SEIU)

**Alona Yorkshire**, Family Member & Provider, The Adult Skills Center

**Eric Zigman**, Golden Gate Regional Center

# Appendix

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