

COORDINATED FAMILY SUPPORT (CFS) FACT SHEET FOR POTENTIAL PROVIDERS

About CFS:

Coordinated Family Support (CFS) is a new service designed for adults with developmental disabilities who choose to live with their families. CFS was created in response to input from families about the lack of available services for adult individuals who choose to live in the family home.

CFS services will be tailored, individualized, and flexible to meet the changing needs and preferences of the individual being served along with their family. CFS is designed to help adults receiving regional center services and their families with coordinating and scheduling services and supports. It will also help them learn how to access additional “generic” services they may qualify for. CFS can help with planning for the future so that everyone knows what the individual wants to happen if their living situation changes. CFS can coordinate training for the people who support the individual and their family, so they are better prepared to work with them. It can help identify transportation and back-up providers. CFS providers can help connect individuals to self-advocacy groups in the area. Supports provided through CFS will be provided in a manner that is respectful of the culture, ethnicity, and linguistic preferences of the individual and their family.

The Department has set the rate for the assessment and provision of the CFS service. More information may be found at: <https://www.dds.ca.gov/services/coordinated-family-support-service/>

Potential Providers of CFS:

This is a unique opportunity to use knowledge, skills and abilities to meet the growing needs with diverse communities across California. Current service providers are encouraged to consider expanding their service portfolio to include CFS. Others with an interest in serving individuals with developmental disabilities and their families, especially those with diverse backgrounds, are also encouraged to consider becoming a CFS provider. CFS providers will be required to become “vendorized” by the regional center and meet the following requirements:

- CFS staff working with the family must communicate in the individual’s preferred language and must be respectful of the individual and family’s culture.
- CFS staff working directly with the family must have an Associates degree in a human services field of study OR 3-years’ experience in coordinating/navigating services.
- Supervisory staff must have a Bachelors degree in a human services field of study OR a Associates degree in a human services field of study and 3 years of experience in coordinating/navigating services.

To learn more about CFS and the vendorizing process, contact

