#### **Central Valley Regional Center**

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### **Performance Report for Central Valley Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Central Valley Regional Center (CVRC) we served about 25,010 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At CVRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report we:

- have consistently met all audit requirements
- have more children living with families
- have more adults living in home settings
- have decreased the number of consumers receiving case management only

#### But, we still need to:

- increase POS expenditures
- continue to ensure CDERs and ESRs are up to date as required
- continue to ensure Intake/Assessment timelines for consumers age 3 or older are met

We hope this report helps you learn more about CVRC. If you have any questions or comments, please contact us!

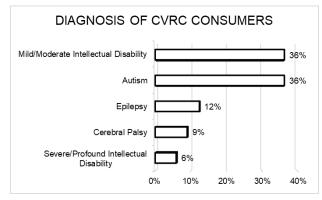
This report is a summary. To see the complete report, go to: www.cvrc.org Or contact Chelsea Harkness at (559) 558-8838

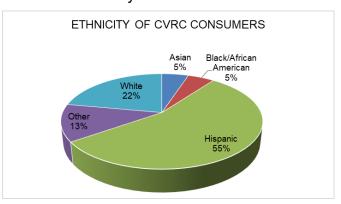
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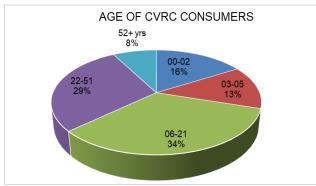
Summary Performance Report for Central Valley Regional Center, Spring 2023

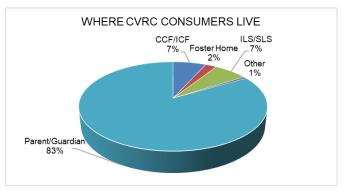
#### Who uses CVRC?

These charts tell you who CVRC consumers are and where they live.









How well is CVRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how CVRC was doing at the end of 2021, and the second column shows how CVRC was doing at the end of 2022.

To see how CVRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	December 2021		December 2022	
(based on Lanterman Act)		CVRC	State Average	CVRC
Fewer consumers live in developmental centers	0.06%	0.13%	0.06%	0.09%
More children live with families	99.58%	99.48%	99.61%	99.59%
More adults live in home settings	82.50%	82.45%	83.01%	83.35%
Fewer children live in large facilities (more than 6 people)	0.03%	0.01%	0.03%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.78%	0.47%	1.67%	0.42%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Central Valley Regional Center, Spring 2023

#### Did CVRC meet DDS standards?

Read below to see how well CVRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.21%	96.21%
Intake/Assessment timelines for consumers age 3 or older met	98.06%	97.14%
IPP (Individual Program Plan) requirements met	N/A	100%
IFSP (Individualized Family Service Plan) requirements met	89.0%	89.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

CVRC has consistently met all audit requirements. We continue to improve meeting IFSP requirements, meeting Intake/Assessment timelines for consumers age 3 or older, and ensuring CDERs and ESRs are updated as required.

## How well is CVRC doing at getting consumers working?

The chart below shows how well CVRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Aveca Macausad	Time Period					
Areas Measured	CA	CVRC	CA	CVRC		
Consumer Earned Income ( Age 16 to 64 years):	Jan through Dec 2020		Jan through Dec 2021			
Data Source: Employment Development Department	oun unough	DCC 2020	oun un ough	DCC 2021		
Quarterly number of consumers with earned income		28,989	1,316	27,180	1,279	
Percentage of consumers with earned income		15.22%	11.81%	13.88%	11.12%	
Average annual wages		\$8,949	\$5,876	\$11,888	\$8,288	
Annual earnings of consumers compared to people		2020		2021		
Data Source: American Community Survey, five-year e	\$26,7	'94	\$30,7	83		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021			
Percentage of adults who reported having integrated er	29%	21%	35%	N/A		
Paid Internship Program		2020-	·21	2021-22		
Data Source: Paid Internship Program Survey		CA Average	CVRC	CA Average	CVRC	
Number of adults who were placed in competitive, integ	rated employment following					
participation in a Paid Internship Program		6	15	1,527	85	
Percentage of adults who were placed in competitive, in	4.407	0.007	100/	0.10/		
participation in a Paid Internship Program		14%	36%	12%	21%	
Average hourly or salaried wages for adults who partici	pated in a Paid Internship Program	\$14.25	\$13.45	\$15.08	\$14.59	
Average hours worked per week for adults who particip	17	22	15	16.20		
Competitive Integrated Employment Competitive Integrated Employment						
Average wages for adults engages in competitive, integ						
whom incentive payments have been made	\$14.81	\$13.84	\$15.63	\$14.91		
Average hours worked for adults engages in competitive, integrated employment, on						
behalf of whom incentive payments have been made	23	26	22	23		
Total number of Incentive payments made for the	\$1,500/\$3,000	17	14	25	16	
fiscal year for the following amounts:**	\$1,250/\$2,500	19	11	42	23	
inseal year for the following amounts.	\$1,000/\$2,000	33	23	55	26	

<sup>\*</sup>Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

\*\* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

# How well is CVRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Consumers with Case Management Only			Percent of Eligible Consumers receiving case management only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or	20-21	1	15	4	8%	38%	9%
Alaska Native	21-22	0	20	4	0%	44%	9%
Asian	20-21	13	340	132	9%	53%	23%
	21-22	9	320	145	5%	47%	24%
Black/African	20-21	12	248	93	11%	52%	14%
American	21-22	11	232	85	8%	48%	12%
Hispanic	20-21	194	3,162	811	8%	48%	19%
	21-22	192	3,293	813	6%	46%	18%
Native Hawaiian or	20-21	0	7	2	0%	58%	25%
Other Pacific Islander	21-22		9	2	0%	50%	29%
White	20-21	44	941	345	8%	48%	11%
	21-22	36	946	371	5%	49%	11%
Other Ethnicity or	20-21	63	575	69	6%	41%	17%
Race	21-22	65	736	68	5%	44%	16%
Total	20-21	327	5,288	1,456	7%	48%	16%
	21-22	313	5,556	1,488	6%	46%	16%

Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only)

Language	Count	of UCI	Per Capita Purchase of Service Expenditures		
	2020-21	2021-22	2020-21	2021-22	
English	19,266	20,929	\$15,471	\$15,328	
Spanish	4,721	5,110	\$8,228	\$8,406	
Hmong	349	348	\$8,977	\$9,274	
Laotian	42	39	\$9,404	\$9,739	
Cambodian	36	33	\$15,240	\$13,718	
Arabic	32	32	\$9,709	\$8,851	

#### Want more information?

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