#### **Eastern Los Angeles Regional Center**

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### Performance Report for Eastern Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 14,020 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in areas including Fewer consumers live in developmental centers, More children live with families, Fewer adults live in large facilities and did exceptionally well in Fewer adults live in large facilities, ELARC has no children residing in large facilities. But, we still need to improve in [meeting the compliance standards particularly with Client Development Evaluation Reports and the Early Start Reports. We continue to work on increasing access to competitive integrated employment and reducing disparities and improving equity for the individuals that we serve.

Our pledge is to institute operational measures that will make our partnership of greater value to you, our community of families, individuals we serve, and service providers. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with developmental disabilities. We encourage you to be involved in the Performance Contract process with us by participating in our annual public meeting or sending us your ideas and comments via mail, email, or telephone. Specific information regarding when these public meetings take place will be made available at our website at www.elarc.org .

We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

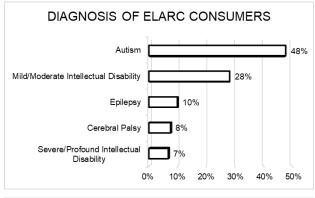
This report is a summary. To see the complete report, go to: www.elarc.org Or contact Roxy Ortiz at (626) 299-4817

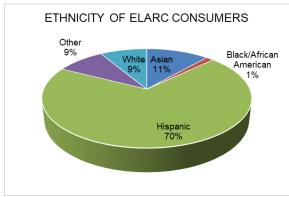
Gloria Wong Executive Director, Eastern Los Angeles Regional Center

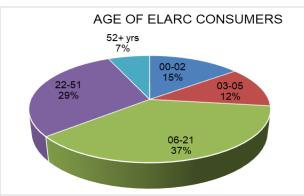
Summary Performance Report for Eastern Los Angeles Regional Center, Spring 2023

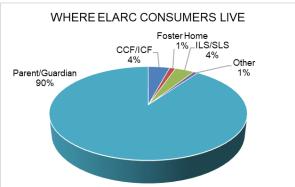
#### Who uses ELARC?

These charts tell you about who ELARC consumers are and where they live.









# How well is ELARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how ELARC was doing at the end of 2021, and the second column shows how ELARC was doing at the end of 2022.

To see how ELARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	er 2021	December 2022		
(based on Lanterman Act)	State Average	ELARC	State Average	ELARC	
Fewer consumers live in developmental centers	0.06%	0.05%	0.06%	0.04%	
More children live with families	99.58%	99.39%	99.61%	99.63%	
More adults live in home settings	82.50%	88.76%	83.01%	88.96%	
Fewer children live in large facilities (more than 6 people)	0.03%	0.03%	0.03%	0.00%	
Fewer adults live in large facilities (more than 6 people)	1.78%	0.50%	1.67%	0.52%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Eastern Los Angeles Regional Center, Spring 2023

#### Did ELARC meet DDS standards?

Read below to see how well ELARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.77%	96.27%
Intake/Assessment timelines for consumers age 3 or older met	99.44%	100%
IPP (Individual Program Plan) requirements met	100%	N/A
IFSP (Individualized Family Service Plan) requirements met	64.7%	74.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

Compliance with state regulations is very important to ELARC. As you can see we strive to make improvements in this areas. For example, the timeline for intakes and assessments for individuals over the age of three is at 100% compliance. We will continue to comply with state regulations.

# How well is ELARC doing at getting consumers working?

The chart below shows how well ELARC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

	A Marana	Time Period							
	Areas Measured	CA	ELARC	CA	ELARC				
Consumer Earned Income ( Age 16 to	64 years):	Jan through D	nec 2020	Jan through Dec 2021					
Data Source: Employment Development	Department	Jan un Jugn L	760 2020		II Dec 2021				
Quarterly number of consumers with ear	ned income	28,989	767	27,180	819				
Percentage of consumers with earned in	come	15.22%	11.50%	13.88%	11.91%				
Average annual wages		\$8,949	\$10,792	\$11,888	\$12,987				
Annual earnings of consumers compa	red to people with all disabilities in California	2020		20	21				
Data Source: American Community Surv	ey, five-year estimate	\$26,79	4	\$30	,783				
National Core Indicator Adult Consum	er Survey	July 2017-Jui	ne 2018	July 2020-June 2021					
Percentage of adults who reported having	g integrated employment as a goal in their IPP	29%	32%	35%	32%				
Paid Internship Program		2020-2	1	2021-22					
Data Source: Paid Internship Program S	urvey	CA Average	ELARC	CA Average	ELARC				
Number of adults who were placed in cor a Paid Internship Program	mpetitive, integrated employment following participation in	6	3	1,527	39				
Percentage of adults who were placed in participation in a Paid Internship Program	competitive, integrated employment following า	14%	6%	12%	10%				
Average hourly or salaried wages for adu	ılts who participated in a Paid Internship Program	\$14.25	\$14.10	\$15.08	\$14.83				
Average hours worked per week for adul	ts who participated in a Paid Internship Program	17	18	15	13.46				
Competitive Integrated Employment									
Data Source: Competitive Integrated Em	ployment Incentive Program Survey								
Average wages for adults engages in cor incentive payments have been made	mpetitive, integrated employment, on behalf of whom	\$14.81	\$14.84	\$15.63	\$15.41				
Average hours worked for adults engage whom incentive payments have been ma	s in competitive, integrated employment, on behalf of de	23	27	22	24				
Total number of Incentive payments	\$1,500/\$3,000	17	11	25	3				
made for the fiscal year for the	\$1,250/\$2,500	19	10	42	10				
following amounts:*	\$1,000/\$2,000	33	18	55	29				

<sup>\*</sup> Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

### How well is ELARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or e Alaska Native		As	sian		'African erican	Hisp	panic	Native Ha Other F Islar	Pacific		hite		thnicity or ace
	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Home	<b>0.77</b>	0.54	0.64	0.62	0.62	0.58	0.68	0.66	0.72	0.55	0.63	0.62	0.62	0.62
ILS/SLS	0.88	<b>0.85</b>	<b>0.81</b>	<b>0.81</b>	<b>0.82</b>	<b>0.87</b>	<b>0.83</b>	<b>0.82</b>	N/A	N/A	<b>0.87</b>	<b>0</b> .86	<b>0.86</b>	0.80
Institutions	N/A	N/A	N/A	N/A	<b>0.93</b>	<b>1.00</b>	<b>1.00</b>	<b>0.87</b>	N/A	N/A	N/A	<b>1.00</b>	N/A	N/A
Residential	N/A	N/A	0.80	0.80	<b>0.81</b>	<b>0.76</b>	0.82	<b>0.78</b>	0.54	<b>0</b> 0.96	<b>0</b> .79	<b>0</b> .79	0.80	<b>0.84</b>
Med/Rehab/Psych	N/A	N/A	<b>0.98</b>	<b>0.89</b>	<b>0</b> .93	0.65	<b>0.79</b>	<b>0.77</b>	N/A	N/A	0.60	<b>②</b> 0.45	0.88	N/A
Other	N/A	N/A	<b>0.76</b>	0.70	<b>0</b> .90	<b>0</b> .97	0.74	0.73	N/A	N/A	0.54	<b>3</b> 0.42	0.80	<b>2</b> 0.50

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

# Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	Amei India Alaska	ın or	As	ian		African erican	Hisp	anic	Hawa Otl Pad	Native Hawaiian or Other Pacific Islander		White		her city or ace
		20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
	Percent of														
Birth to	Consumers	0%	0%	11%	12%	2%	1%	69%	69%	0%	0%	6%	6%	11%	12%
2	Percent of														
	Expenditures	0%	0%	12%	14%	1%	1%	69%	67%	0%	0%	6%	6%	11%	12%
	Percent of														
3 to 21	Consumers	0%	0%	13%	13%	1%	1%	72%	73%	0%	0%	6%	6%	7%	7%
3 10 21	Percent of														
	Expenditures	0%	0%	12%	12%	1%	1%	74%	74%	0%	0%	7%	7%	6%	6%
	Percent of														
22 and	Consumers	0%	0%	14%	13%	2%	2%	66%	67%	0%	0%	15%	15%	3%	3%
older	Percent of														
	Expenditures	0%	0%	11%	11%	3%	3%	56%	56%	0%	0%	26%	26%	3%	4%

### Want more information?

To see the complete report, go to: <a href="www.elarc.org">www.elarc.org</a>

Or contact Roxy Ortiz at (626) 299-4817