

North Bay Regional Center

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Performance Report for North Bay Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at North Bay Regional Center (NBRC) we served about 9,780 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At NBRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

- No children live in large facilities (more than 6 people)
- Less adults live in large facilities (more than 6 people)
- The percent of individuals with earned income
- The average wages for adults

We still need to improve in:

- Per capita purchase of service expenditures by individual's primary language
- Number of adults entering competitive integrated employment following participation in the paid internship program
- Intake/Assessments completed in a timely manner (240 days or less)

We hope this report helps you learn more about NBRC. If you have any questions or comments, please contact us!

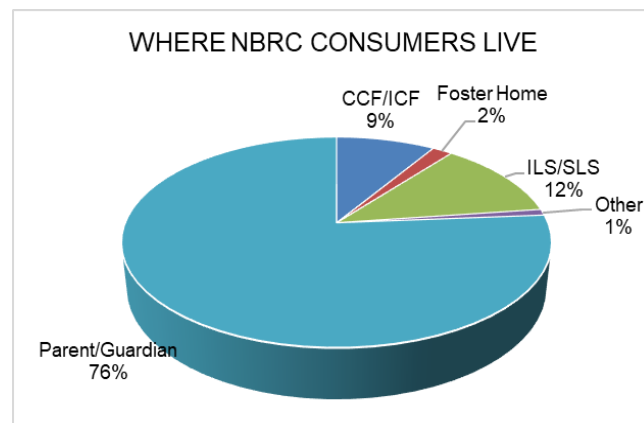
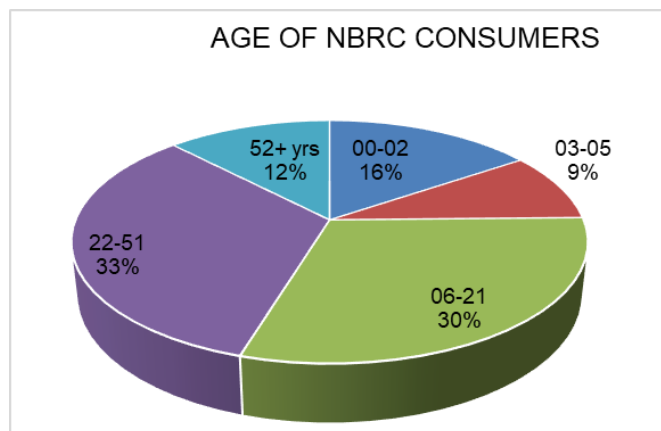
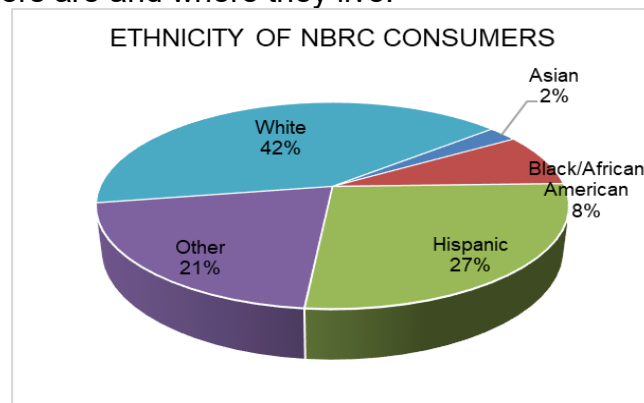
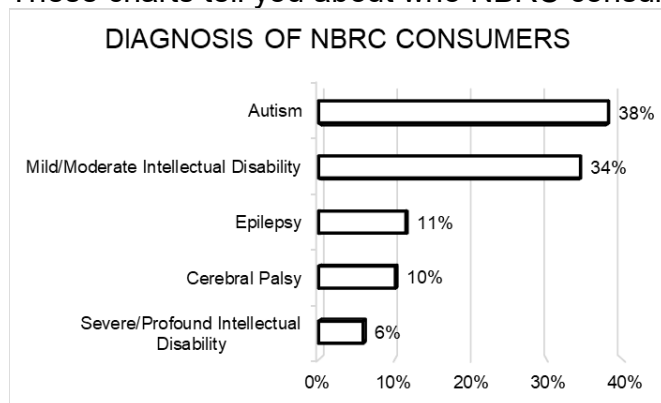
This report is a summary. To see the complete report, go to: www.nbrc.net

Or contact Courtney Singleton at 707-256-1227.

Gabriel Rogin
Executive Director
North Bay Regional Center

Who uses NBRC?

These charts tell you about who NBRC consumers are and where they live.



How well is NBRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how NBRC was doing at the end of 2021, and the second column shows how NBRC was doing at the end of 2022.

To see how NBRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	NBRC	State Average	NBRC
Fewer consumers live in developmental centers	0.06%	0.11%	0.06%	0.08%
More children live with families	99.58%	99.60%	99.61%	99.60%
More adults live in home settings	82.50%	81.06%	83.01%	81.60%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.78%	0.74%	1.67%	0.40%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did NBRC meet DDS standards?

Read below to see how well NBRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Not Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.76%	96.65%
Intake/Assessment timelines for consumers age 3 or older met	95.74%	75.45%
IPP (<i>Individual Program Plan</i>) requirements met	97.24%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.9%	86.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

Intake and Assessment Timeline Comments from NBRC:

NBRC is constantly threatened by the announcement of licensed vendors discontinuing and/or reducing their services with NBRC, due to the more competitive rates from insurance and private pay sectors/contracts. This has drastically impeded our ability to meet our required timelines for the client intake process, delaying eligibility determinations and subsequently access to needed services and supports for which they would otherwise be entitled.

NBRC is currently in the process of requesting a 637 Waiver from the Department of Developmental Services to increase the rates for vendored psychologists that provide the assessments for NBRC's Intake Department. The increase in rate will assist NBRC to meet intake timelines.

How well is NBRC doing at getting consumers working?

The chart below shows how well NBRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured		Time Period			
		CA	NBRC	CA	NBRC
Consumer Earned Income (Age 16 to 64 years):		Jan through Dec 2020		Jan through Dec 2021	
Data Source: Employment Development Department					
Quarterly number of consumers with earned income		28,989	1,388	27,180	1,208
Percentage of consumers with earned income		15.22%	24.77%	13.88%	21.56%
Average annual wages		\$8,949	\$8,808	\$11,888	\$11,456
Annual earnings of consumers compared to people with all disabilities in California		2020		2021	
Data Source: American Community Survey, five-year estimate		\$26,794		\$30,783	
National Core Indicator Adult Consumer Survey		July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP*		29%	36%	35%	N/A
Paid Internship Program		2020-21		2021-22	
Data Source: Paid Internship Program Survey		CA Average	NBRC	CA Average	NBRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		6	1	1,527	34
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		14%	14%	12%	3%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$14.25	\$14.03	\$15.08	\$15.10
Average hours worked per week for adults who participated in a Paid Internship Program		17	10	15	13
Incentive Payments					
Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		\$14.81	\$15.27	\$15.63	\$15.61
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		23	19.0344828	22	18
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$1,500/\$3,000	17	13	25	12
	\$1,250/\$2,500	19	18	42	28
	\$1,000/\$2,000	33	27	55	42

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

** Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

How well is NBRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	20-21	1	6	3	6%	30%	14%
	21-22	0	8	3	0%	36%	13%
Asian	20-21	4	105	49	6%	41%	17%
	21-22	1	89	55	1%	34%	18%
Black/African American	20-21	4	112	51	5%	37%	9%
	21-22	12	113	51	13%	38%	10%
Hispanic	20-21	45	379	85	5%	28%	12%
	21-22	58	388	91	6%	27%	12%
Native Hawaiian or Other Pacific Islander	20-21	0	5	2	0%	63%	17%
	21-22	2	6	2	29%	50%	18%
White	20-21	34	511	295	5%	39%	10%
	21-22	43	494	294	5%	39%	11%
Other Ethnicity or Race	20-21	14	372	84	5%	40%	21%
	21-22	32	393	80	8%	42%	19%
Total	20-21	102	1,490	569	5%	36%	12%
	21-22	148	1,491	576	6%	35%	12%

Per capita purchase of service expenditures by individual's primary language
(languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2020-21	2021-22	2020-21	2021-22
English	9,016	9,419	\$32,616	\$32,142
Spanish	1,832	1,878	\$11,468	\$10,851
Tagalog	56	54	\$22,916	\$23,579

Want more information?

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Or contact Courtney Singleton at 707-256-1227