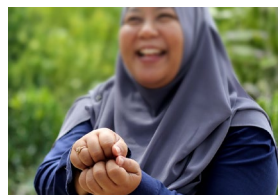


Regional Center Performance Measures: Person-Centered Service Planning Focus Group

June 7, 2023



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



This meeting is being recorded



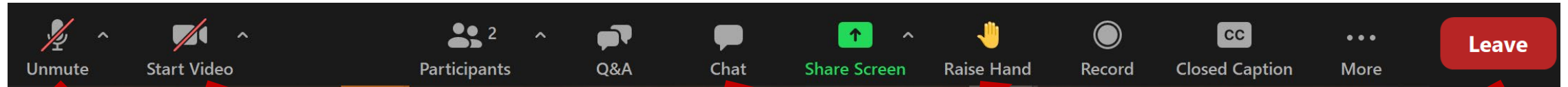
Materials are available at:

<https://www.dds.ca.gov/initiatives/stakeholder-events/>



Submit written comment via email to RCMeasures@dds.ca.gov

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



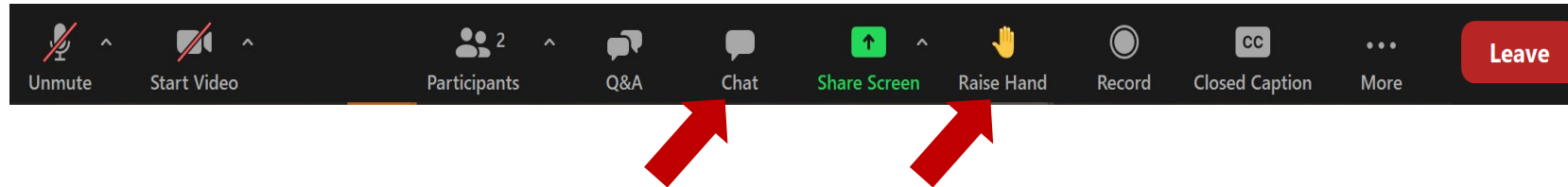
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



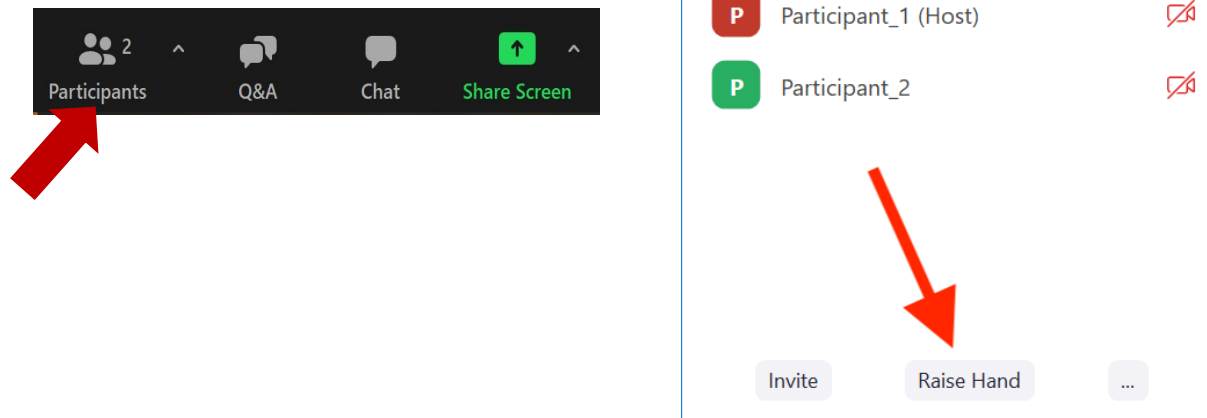
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Today's Discussion

- Recap of *May 25* meeting and feedback received
- Continue feedback on suggestions for Person-Centered Service Plan
- Discussion of person-centered service planning PROCESS
- Next Steps

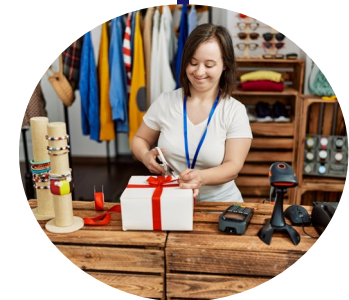
Reminder: Tasks for This Workgroup

Contribute to the development of:

- Components of a person-centered service plan **document**
- A person-centered planning **process**
- Both the **document** and the **process** meeting federal person-centered service plan standards

May 25 Focus Group Meeting Recap

- Provided an overview of the measure and purpose of this focus group
- Defined person-centered
- Discussed possible components of a person-centered plan
- Highlighted how person-centered service planning fits within the Final Rule
- Reviewed HCBS Final Rule checklist for person-centered planning process & document requirements
- Distributed an example of a person-centered service plan



Communication

- Include how the person communicates, and what others need to do to support the communication methods
- Include all types of communication, including need for assistive tech
- Prioritize communication in the planning process

Plain Language

- Use simple and easy to understand language so that families and the person whose plan it is understand the meaning
- Keep professional and system language out of the Person-Centered Plan
- Simple booklet explaining what families can expect from person-centered planning

Feedback from May 25, Cont.

Informed Consent/Decision Making

- Include how the person makes decisions, and the support needed to assure informed decision making occurs
- Clarify the person's choice of services and lifestyle
- Identify decisions the person makes when under conservatorship

Person-Centered Discovery

- Include person-centered questions and discovery in assessments
- What does the person want to learn/ personal growth and need to learn for long term outcomes?
- Ask about preferences and desired outcomes before planning begins

Feedback from May 25, Cont.

Employment

- Include the person's talents and interests in jobs and support needed to get/keep a job
- Identify employment preferences
- Include specific Desired Outcome for jobs

Housing/Home Preferences

- Include information and outcomes related to where and how the person wants to live

Self-Determination

- IPP for Self-Determination needs to be person-centered

Feedback from May 25, Cont.

Life Milestones/Unique Needs

- Address the important milestones in life: end of formal education, moving to a new home, transitions to adult life, end-of-life planning
- Indicate if plan includes supplemental planning sections, or if it is annual plan, mid- plan review, addition of behavior support or supplements needed for final HCBS rules

Include all services

- Include Natural supports- what is provide by friends and family
- Include all services a person receives- even if not through the Regional Center POS
- Include generic services the person needs and receives.

Feedback from May 25, Cont.

Changes to other documents

- All RC's should use the same document
- Will Title 17 and/or the Lanterman Act change it's references to IPP?
- Can DDS change the resource document that is on its website?
- What to call this document? NOT Service or Program Plan

Process Suggestions

- Meeting time/date/location of convenience to family
- Include people invited by the person
- Must provide training so people understand the components of a “good” person-centered service plan
- IPP teams need to be built on trust and compassion; how to form the team is crucial
- Can we measure the level of respect from the SC?

Discussion Question 1

After reviewing the example draft Person-Centered Plan DOCUMENT, please share any new or additional suggestions.

Person-Centered Plan **Process**

- Please review the Checklist Handout provided for the meetings
- There are many expectations for person-centered planning process
- Process refers to the steps, or the methods, **HOW** the plan is created



Discussion Question 2

After reviewing the checklist for a person-centered service plan **PROCESS**, what are your suggestions?

REMINDER: Previous Process Suggestions

- Meeting time/date/location of convenience to family
- Include people invited by the person
- Must provide training so people understand the components of a “good” person-centered service plan
- IPP teams need to be built on trust and compassion; how to form the team is crucial
- Can we measure the level of respect from the SC?

Next Steps

Meet with community-based organizations and the Consumer Advisory Committee

Revise sample person-centered plan based on focus group input

Regroup with this focus group on July 13

Share recommendations with RCPM Workgroup on July 19

Develop written guidance for Regional Center implementation

Public Comments

