

San Andreas Regional Center
Javier Zaldivar, Executive Director
6203 San Ignacio Avenue, Suite 200
San Jose, CA 95119
Phone: (408) 374-9960 • Fax: (408) 281-6960
E-mail: PCfeedback@sarc.org
www.sanandreasregional.org



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Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 18,680 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in keeping individuals we serve out of the secure treatment or crisis units at developmental centers, keeping children in homes with their families or foster families, and ensuring adults stayed with their families or were supported in homes of their choosing. But we still need to improve in providing our adults with opportunities for independent living or family home agency options,

SARC exceeded the statewide regional center averages in ensuring our initial intake and eligibility assessment timelines did not exceed the maximum allowed by law. We were better than average in keeping our client master files current, as required by our contract. We were slightly better than average in keeping adults out of large residential facilities, but with room for improvement. No children resided in a large facility under SARC. While we are somewhat better than average in keeping adults in homes with their families, we must improve on the ability of our adults to move into homes of their choice with adequate supports; as with so many people in the communities we serve, cost of living is a great barrier to independence for the people we serve.

SARC continues to partner with community organizations, non-profits, and municipal and state government to increase the amount of affordable housing, transportation, and competitive, integrated employment opportunities in the communities we serve. SARC leads the way in implementing new, person-centered models of service delivery such as the Self-Determination Program and Participant-Directed Services.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to:

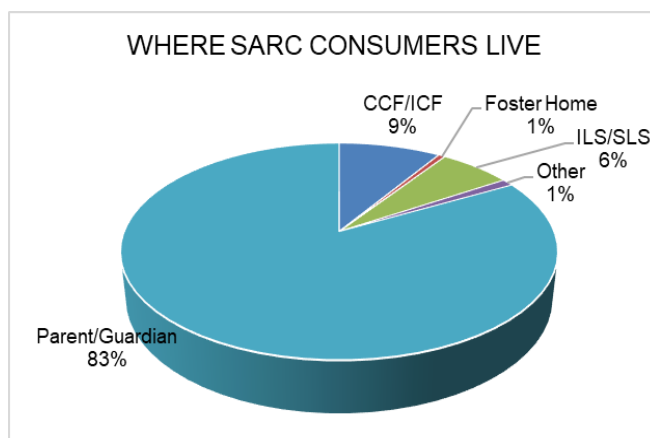
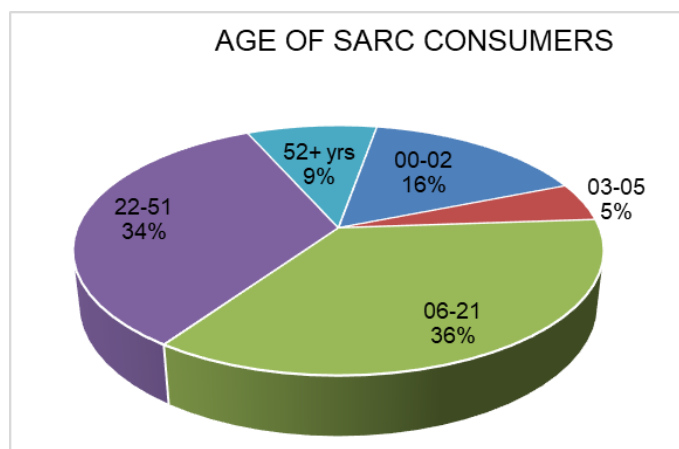
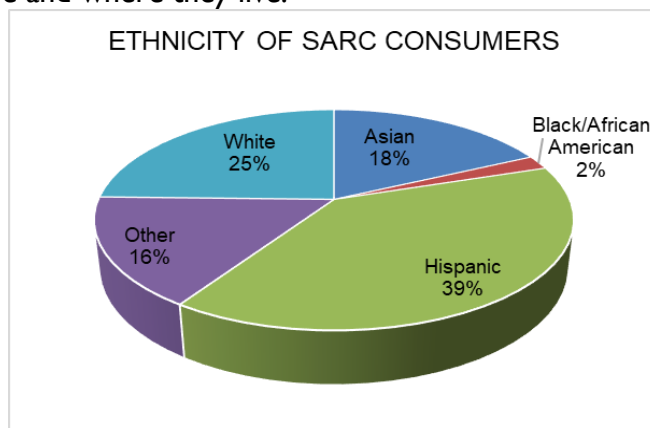
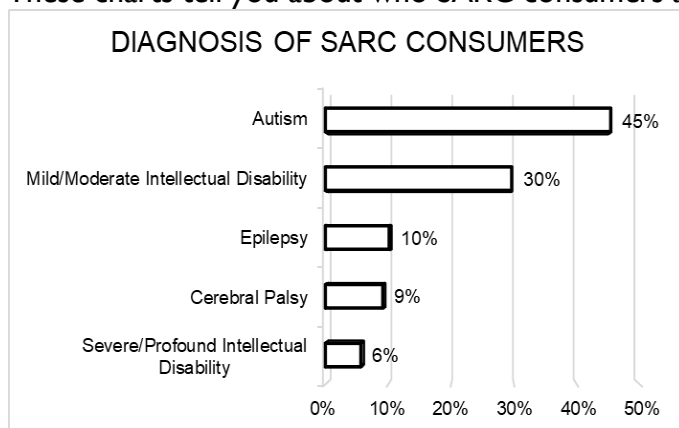
<https://www.sanandreasregional.org/reports-policies/#performance-contract>

Or contact Compliance and Special Projects Manager James Elliott at (408) 341-3828 or jelliott@sarc.org

Executive Director, San Andreas Regional Center

Who uses SARC?

These charts tell you about who SARC consumers are and where they live.



How well is SARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the end of 2021. And, the second column shows how SARC was doing at the end of 2022.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2021 | | December 2022 | |
|--|---------------|--------|---------------|--------|
| | State Average | SARC | State Average | SARC |
| Fewer consumers live in developmental centers | 0.06% | 0.05% | 0.06% | 0.03% |
| More children live with families | 99.58% | 99.29% | 99.61% | 99.30% |
| More adults live in home settings* | 82.50% | 81.12% | 83.01% | 81.53% |
| Fewer children live in large facilities (more than 6 people) | 0.03% | 0.00% | 0.03% | 0.00% |
| Fewer adults live in large facilities (more than 6 people) | 1.78% | 1.57% | 1.67% | 1.58% |

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.) | 98.98% | 96.25% |
| Intake/Assessment timelines for consumers age 3 or older met | 88.36% | 97.79% |
| IPP (<i>Individual Program Plan</i>) requirements met | N/A | 97.67% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 90.0% | 87.5% |

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

The improvement in the Intake/Assessment timelines since 2021 deserves mention; despite having fewer psychologists and intake service coordinators than required, our Intake Department, through a great deal of hard work and reorganization, improved their procedures such that they improved by over 9% year-to-year. SARC's fiscal and community services departments are to be commended for continuing, year-over-year, to meet and exceed performance standards while finding creative and sustainable ways for SARC to maximize its operations budget. The completion rates of CDER/ESRs, IPPs, and IFSPs are the subject of internal review and SARC leadership is hard at work to create and leverage opportunities to bring in more staff and reduce the workload on service coordinators in order to improve the individual time spent with each person we serve as needed.

How well is SARC doing at getting consumers working?

The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

| Areas Measured | | Time Period | | | |
|--|-----------------|-----------------------------|-------------|-----------------------------|-------------|
| | | CA | SARC | CA | SARC |
| Consumer Earned Income (Age 16 to 64 years): | | Jan through Dec 2020 | | Jan through Dec 2021 | |
| Data Source: Employment Development Department | | | | | |
| Quarterly number of consumers with earned income | | 28,989 | 1,287 | 27,180 | 1,184 |
| Percentage of consumers with earned income | | 15.22% | 12.59% | 13.88% | 11.37% |
| Average annual wages | | \$8,949 | \$11,205 | \$11,888 | \$13,671 |
| Annual earnings of consumers compared to people with all disabilities in California | | 2020 | | 2021 | |
| Data Source: American Community Survey, five-year estimate | | \$26,794 | | \$30,783 | |
| National Core Indicator Adult Consumer Survey | | July 2017-June 2018 | | July 2020-June 2021 | |
| Percentage of adults who reported having integrated employment as a goal in their IPP* | | 29% | 26% | 35% | N/A |
| Paid Internship Program | | 2020-21 | | 2021-22 | |
| Data Source: Paid Internship Program Survey | | CA Average | SARC | CA Average | SARC |
| Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program | | 6 | 7 | 1,527 | 19 |
| Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program | | 14% | 27% | 12% | 32% |
| Average hourly or salaried wages for adults who participated in a Paid Internship Program | | \$14.25 | \$15.93 | \$15.08 | \$15.89 |
| Average hours worked per week for adults who participated in a Paid Internship Program | | 17 | 19 | 15 | 18 |
| Incentive Payments | | | | | |
| Data Source: Competitive Integrated Employment Incentive Program Survey | | | | | |
| Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made | | \$14.81 | \$16.60 | \$15.63 | \$16.65 |
| Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made | | 23 | 21.7361111 | 22 | 20 |
| Total number of Incentive payments made for the fiscal year for the following amounts:** | \$1,500/\$3,000 | 17 | 8 | 25 | 15 |
| | \$1,250/\$2,500 | 19 | 7 | 42 | 38 |
| | \$1,000/\$2,000 | 33 | 21 | 55 | 52 |

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

** Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

How well is SARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

| Measure | Year | Number of Eligible Consumers Receiving Case Management Only | | | Percent of Eligible Consumers Receiving Case Management Only | | |
|---|-------|---|---------|--------------|--|---------|--------------|
| | | Birth to 2 | 3 to 21 | 22 and Older | Birth to 2 | 3 to 21 | 22 and Older |
| American Indian or Alaska Native | 20-21 | 0 | 1 | 4 | N/A | 50% | 17% |
| | 21-22 | 1 | 1 | 4 | 100% | 50% | 17% |
| Asian | 20-21 | 51 | 692 | 176 | 9% | 33% | 13% |
| | 21-22 | 55 | 677 | 202 | 9% | 32% | 14% |
| Black/African American | 20-21 | 0 | 59 | 28 | 0% | 44% | 11% |
| | 21-22 | 1 | 54 | 30 | 14% | 43% | 11% |
| Hispanic | 20-21 | 217 | 1,101 | 290 | 11% | 31% | 12% |
| | 21-22 | 274 | 1,102 | 329 | 12% | 31% | 13% |
| Native Hawaiian or Other Pacific Islander | 20-21 | 1 | 4 | 4 | 50% | 36% | 17% |
| | 21-22 | 1 | 5 | 2 | 100% | 45% | 9% |
| White | 20-21 | 65 | 644 | 328 | 11% | 41% | 11% |
| | 21-22 | 65 | 602 | 316 | 11% | 42% | 10% |
| Other Ethnicity or Race/Multi-cultural | 20-21 | 104 | 428 | 86 | 14% | 38% | 14% |
| | 21-22 | 101 | 445 | 98 | 12% | 38% | 16% |
| Total | 20-21 | 438 | 2,929 | 916 | 11% | 34% | 12% |
| | 21-22 | 498 | 2,886 | 981 | 12% | 34% | 12% |

Per capita purchase of service expenditures by individual's primary language
(for languages chosen by 30 or more consumers only)

| Language | Consumer Count | | Per Capita Purchase of Service Expenditures | |
|------------------------|----------------|---------|---|----------|
| | 2020-21 | 2021-22 | 2020-21 | 2021-22 |
| English | 13,385 | 13,721 | \$28,401 | \$28,588 |
| Spanish | 4,730 | 4,836 | \$11,908 | \$11,735 |
| Vietnamese | 972 | 987 | \$18,204 | \$17,818 |
| Mandarin Chinese | 310 | 332 | \$12,756 | \$12,687 |
| Tagalog | 133 | 135 | \$26,980 | \$25,302 |
| Hindi (Northern India) | 117 | 118 | \$11,177 | \$11,733 |
| All other languages | 63 | 108 | \$16,425 | \$10,745 |
| Korean | 84 | 92 | \$8,836 | \$9,699 |
| Cantonese Chinese | 90 | 85 | \$26,451 | \$27,316 |
| Japanese | 43 | 47 | \$20,507 | \$12,720 |
| Farsi (Persian) | 51 | 47 | \$23,193 | \$23,775 |
| Russian | 38 | 45 | \$24,954 | \$21,525 |
| Arabic | 33 | 37 | \$12,984 | \$11,407 |

Want more information?

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<https://www.sanandreasregional.org/reports-policies/#performance-contract>

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