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Spring 2023

# Performance Report for Valley Mountain Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center. Last year, at Valley Mountain Regional Center (VMRC) we served about 17,900 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At VMRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the goals of (1) More children live with families, (2) More adults live in home settings\*, (3) Fewer children live in large facilities (more than 6 people), and (4) Fewer adults live in large facilities (more than 6 people), and (4) Fewer adults live in large facilities (more than 6 people). Although we met our goals each of these areas we were below the state average in the following areas (1) More adults live in home settings\*, and (2) Fewer adults live in large facilities (more than 6 people).

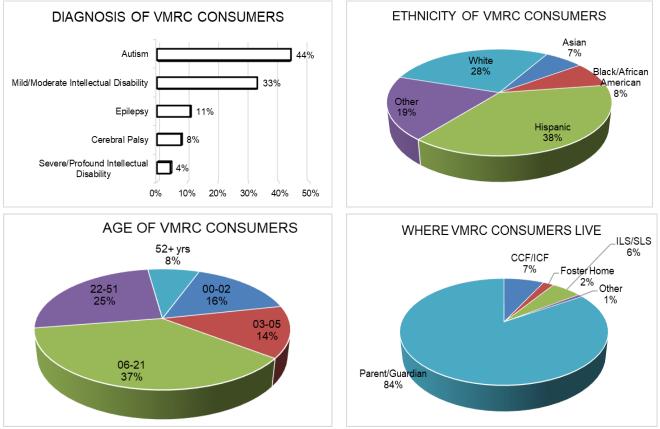
One barrier to the community has been the workforce shortage as our providers struggle to attract and hire direct support professionals. While we make progress every month in the area of transportation, we continue to have many people on an unmet needs list for commercial and supplemental transportation. And finally, there remains a small percentage, about 10% of the consumers, who are either not ready to return to day programs or no longer desire these services but have not replaced the service with another option yet.

We hope this report helps you learn more about VMRC. If you have any questions or comments, please contact us! This report is a summary. For more information about the regional center, please go to: <u>https://www.vmrc.net/performance-contract-2/</u> or contact Valley Mountain Regional Center at (209) 955-3241.

Tony Anderson Executive Director Valley Mountain Regional Center Summary Performance Report for Valley Mountain Regional Center, Spring 2023

## Who uses VMRC?

These charts tell you about who VMRC consumers are and where they live.



### How well is VMRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how VMRC was doing at the end of 2021, and the second column shows how VMRC was doing at the end of 2022.

To see how VMRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	oer 2021	December 2022		
(based on Lanterman Act)	State Average	VMRC	State Average VMR		
Fewer consumers live in developmental centers	0.06%	0.08%	0.06%	0.05%	
More children live with families	99.58%	99.52%	99.61%	99.54%	
More adults live in home settings*	82.50%	79.62%	83.01%	79.72%	
Fewer children live in large facilities (more than 6 people)	0.03%	0.02%	0.03%	0.02%	
Fewer adults live in large facilities (more than 6 people)	1.78%	2.99%	1.67%	2.94%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Valley Mountain Regional Center, Spring 2023

#### Did VMRC meet DDS standards?

Read below to see how well VMRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Not Met	Not Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	98.68%	96.76%
Intake/Assessment timelines for consumers age 3 or older met	88.99%	77.63%
IPP (Individual Program Plan) requirements met	98.86%	N/A
IFSP (Individualized Family Service Plan) requirements met	97.3%	97.5%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Department Directive 01-041520 waived the requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract.

#### VMRC Comments:

During the last period reporting we did not pass the independent auditors requirement, not because we did not a have an independent audit. The reason for this previous finding was that the California Public Employees' Retirement System (CalPERS), does not conform to accounting principles generally accepted in the United States of America (GAAP) under the Financial Accounting Standards Board (FASB) standards. Our current and new auditor's process does meet this requirement.

Our reduced scores in the Intake/Assessment measure is the result of two significant factors. First our grow rate is just over 11%, representing the 5<sup>th</sup> largest growth rate in the state. In addition, our assessment capacity is significantly impacted because our provider rates are lower than our nearest regional center that received a 637 authority to increase their rates and we still have the same low rates.

## How well is VMRC doing at getting consumers working?

The chart below shows how well VMRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Arres Massing d	Time Period						
Areas Measured	CA	VMRC	CA	VMRC			
Consumer Earned Income ( Age 16 to 64 years):	Jan throug	h Doc 2020	Jan through Dec 2021				
Data Source: Employment Development Department	Jan unoug	II Dec 2020	Jan through Dec 2021				
Quarterly number of consumers with earned income	28,989	893	27,180	764			
Percentage of consumers with earned income		15.22%	12.09%	13.88%	9.91%		
Average annual wages		\$8,949 \$7,054		\$11,888 \$10,80			
Annual earnings of consumers compared to people with all disabilitie	es in California	20	20	202	2021		
Data Source: American Community Survey, five-year estimate	\$26,	794	\$30,783				
National Core Indicator Adult Consumer Survey	July 2017-	June 2018	July 2020-June 2021				
Percentage of adults who reported having integrated employment as a go	al in their IPP*	29% 33%		35%	N/A		
Paid Internship Program		2020-21		2021-22			
Data Source: Paid Internship Program Survey		CA Average	VMRC	CA Average	VMRC		
Number of adults who were placed in competitive, integrated employment Paid Internship Program	6	1	1,527	8			
Percentage of adults who were placed in competitive, integrated employm Paid Internship Program	14%	50%	12%	0%			
Average hourly or salaried wages for adults who participated in a Paid Inte	\$14.25	\$14.50	\$15.08	\$14.20			
Average hours worked per week for adults who participated in a Paid Inter	rnship Program	17	9	15	15.90		
Incentive Payments							
Data Source: Competitive Integrated Employment Incentive Program Sur	vey						
Average wages for adults engages in competitive, integrated employment payments have been made	\$14.81	\$14.01	\$15.63	\$14.69			
Average hours worked for adults engages in competitive, integrated emplo							
incentive payments have been made		23	23	22	17		
Tatal number of Incentive navments made for the field user for the	\$1,500/\$3,000	17	13	25	14		
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$1,250/\$2,500	19	14	42	30		
	\$1,000/\$2,000	33	18	55	50		

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

\*\* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

# How well is VMRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Age Group	Measure	India Alaska	rican an or Native	Asi		Ame	African rican	Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Birth to	Consumers	0%	0%	7%	8%	5%	4%	42%	42%	0%	0%	19%	18%	25%	28%
2	Expenditures	0%	0%	8%	9%	4%	4%	44%	43%	0%	0%	21%	18%	22%	24%
$2 \pm 0.21$	Consumers	0%	0%	10%	10%	8%	7%	44%	44%	0%	0%	25%	23%	14%	15%
3 to 21	Expenditures	0%	0%	10%	11%	10%	9%	39%	39%	0%	0%	28%	26%	13%	15%
22 and	Consumers	0%	0%	8%	8%	10%	10%	26%	27%	0%	0%	49%	47%	6%	7%
older	Expenditures	1%	1%	7%	7%	11%	11%	21%	20%	0%	0%	55%	54%	6%	7%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Measure	Year		Eligible Con se Manager	sumers Receiving nent Only	Percent of Eligible Consumers Receiving Case Management Only			
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older	
American Indian or Alaska	20-21	1	6	1	9%	32%	4%	
Native	21-22	0	5	1	0%	22%	4%	
Asian	20-21	15	285	67	5%	34%	14%	
Asian	21-22	16	295	78	5%	31%	16%	
Plack/African American	20-21	10	200	74	5%	31%	12%	
Black/African American	21-22	10	208	82	5%	30%	13%	
	20-21	89	906	195	5%	24%	12%	
Hispanic	21-22	90	940	228	5%	23%	14%	
Native Hawaiian or Other	20-21	1	6	3	7%	27%	27%	
Pacific Islander	21-22	0	6	5	0%	24%	36%	
White	20-21	22	790	323	3%	37%	11%	
	21-22	30	785	352	4%	36%	12%	
Other Ethnicity or Race	20-21	56	364	51	6%	31%	13%	
	21-22	64	410	70	5%	29%	17%	
Total	20-21	194	2,557	714	5%	30%	12%	
	21-22	210	2,649	816	5%	28%	13%	

#### Number and percent of individuals receiving only case management services by age and ethnicity

### Want more information?

To see the complete report, go to: https://www.vmrc.net/performance-contract-2/

Or contact Tony Anderson, Executive Director, (209) 955-3241