

DEPARTMENT OF DEVELOPMENTAL SERVICES

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Sacramento, CA 95814
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September 16, 2021

TO: REGIONAL CENTER EXECUTIVE DIRECTORS
REGIONAL CENTER BOARD PRESIDENTS

SUBJECT: ANNUAL PRESENTATION OF NATIONAL CORE INDICATORS (NCI)
DATA

The purpose of this correspondence is to notify regional centers that the NCI Child Family Survey Fiscal Year 2018–19 reports for individual regional centers and California statewide data are available on the Department of Developmental Services' (Department) website <https://www.dds.ca.gov/rc/nci/>.

Welfare and Institutions (W&I) Code Section 4571(h)(1) requires that each regional center annually present data collected from NCI surveys at a public meeting of its governing board in order to assess the comparative performance of the regional center and identify needed improvements in services for consumers, including, but not limited to, case management services. Notice of this meeting must be posted on the regional center's website and sent to consumers, families, and individual stakeholders at least 30 days prior to the meeting. Each regional center must ensure that the presentation and associated materials are language accessible to your community. Additionally, a public comment period must be provided by the governing board.

Within 60 days of the regional center's annual presentation of NCI data, the regional center must submit a report to the Department regarding its implementation of the requirements specified in statute. At a minimum, the report must include the following information [W&I Code section 4571(h)(3)]:

- (A) Copies of the presentation, minutes from the meeting, and attendee comments.
- (B) The regional center's recommendations and plans to use the information obtained from the NCI data to address regional center priorities, strategic directions to improve specific areas of performance, or both.

Please note that if your regional center has already conducted the annual meeting described above, the report must be submitted within 60 days of the presentation. Reports should be sent to the Department primary liaison associated with your regional center, or to oco@dds.ca.gov.

“Building Partnerships, Supporting Choices”

Regional Center Executive Directors
Regional Center Board Presidents
September 16, 2021
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If you have any questions regarding this correspondence, please contact Ernie Cruz, Assistant Deputy Director, at (916) 838-8960, or by email, at ernie.cruz@dds.ca.gov.

Sincerely,

Original signed by:

ERICA REIMER SNELL
Deputy Director
Community Services Division

cc: Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Regional Center Administrators
Amy Westling, Association of Regional Center Agencies
Brian Winfield, Department of Developmental Services
Leslie Morrison, Department of Developmental Services
Ernie Cruz, Department of Developmental Services
Rapone Anderson, Department of Developmental Services
Aaron Christian, Department of Developmental Services