

Employment Workgroup

October 5, 2023



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



This meeting is being recorded

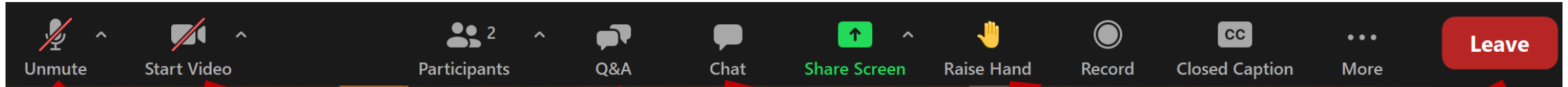


Materials are available at <https://www.dds.ca.gov/initiatives/stakeholder-events/>



Submit written comment via email to workservices@dds.ca.gov

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

All attendees can type questions/comments in the Q&A

Chat is available for Workgroup members only

Workgroup members can raise your hand when you want to speak

Leave the webinar at the end of the meeting



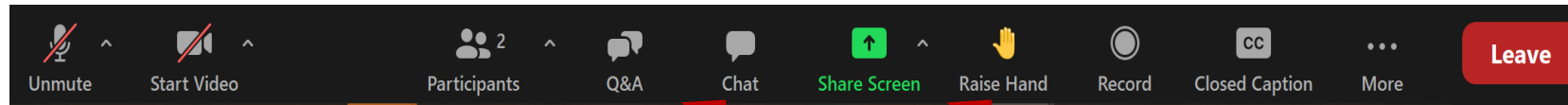
- For attendees, your video and microphone will not be available
- You will only see/hear workgroup members, DDS staff and presenters on screen



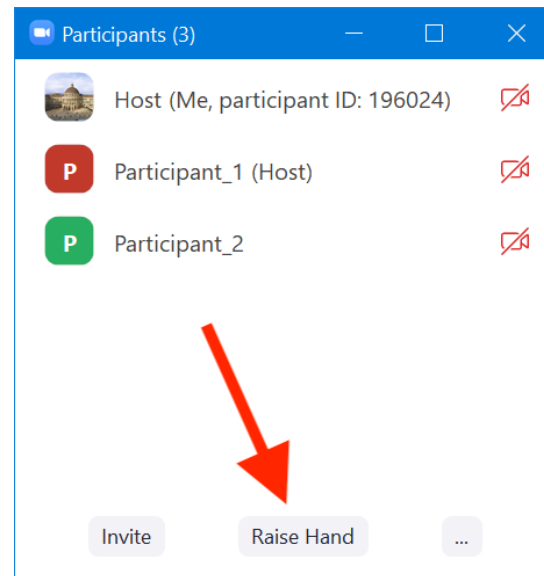
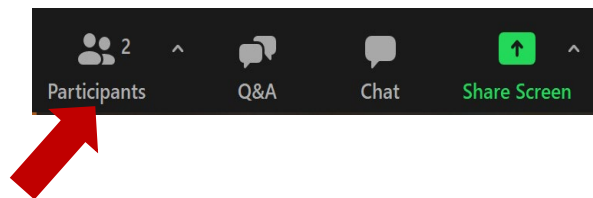
- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Agenda

Welcome

Customized Employment Presentation by Sara Murphy, Trancen

Department Updates

- Career Pathways to Competitive Integrated Employment
- Paid Internship Program and Incentive Payments for Competitive Integrated Employment Purchase of Service Data
- Quality Incentive Program Employment Capacity Measure

Discussion/Questions

Customized Employment

Sara Murphy, Transcend



Career Pathways to Competitive Integrated Employment

Focus Group Meetings

- Community Based Organizations – August 18
- Hispanic/Latino Group – September 1
- African American Group – September 29
- Family Focus Group – October 6
- Consumer Advisory Committee – October 16



Paid Internship Program and Competitive Integrated Employment Quarter 2 Report (Through December 2022)

Paid Internship Program (PIP)

- 1,720 individuals participating in PIP
- 4,952 unique individuals participating in PIPs since implementation

Paid Internship Program-Incentive Payments (PIP-IP)

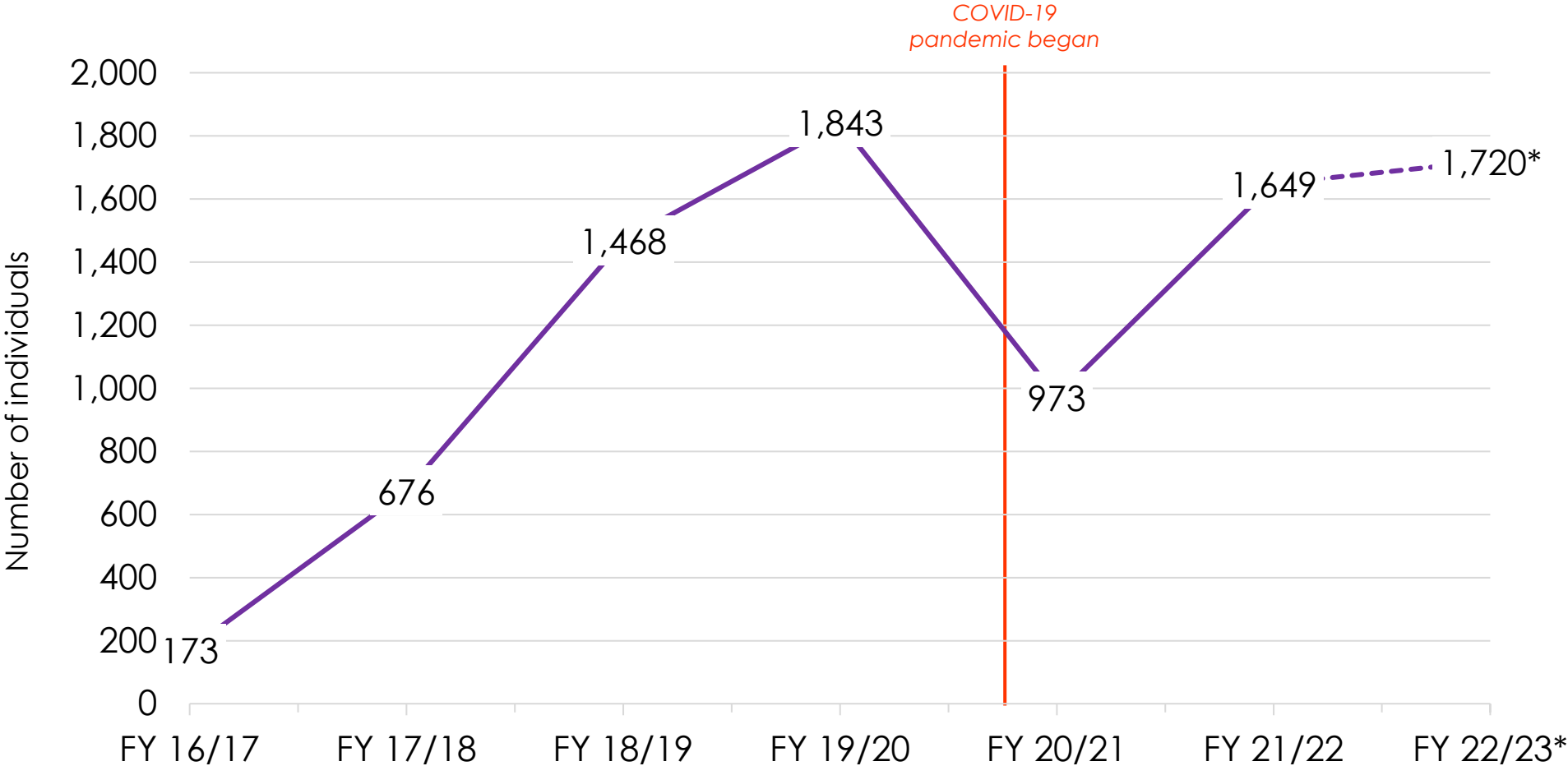
- 552 individuals served by 120 providers

Competitive Integrated Employment-Incentive Payments (CIE-IP)

- 1,248 individuals achieved a CIE milestone
- 5,747 unique individuals achieving CIE milestones since CIE-IP implementation

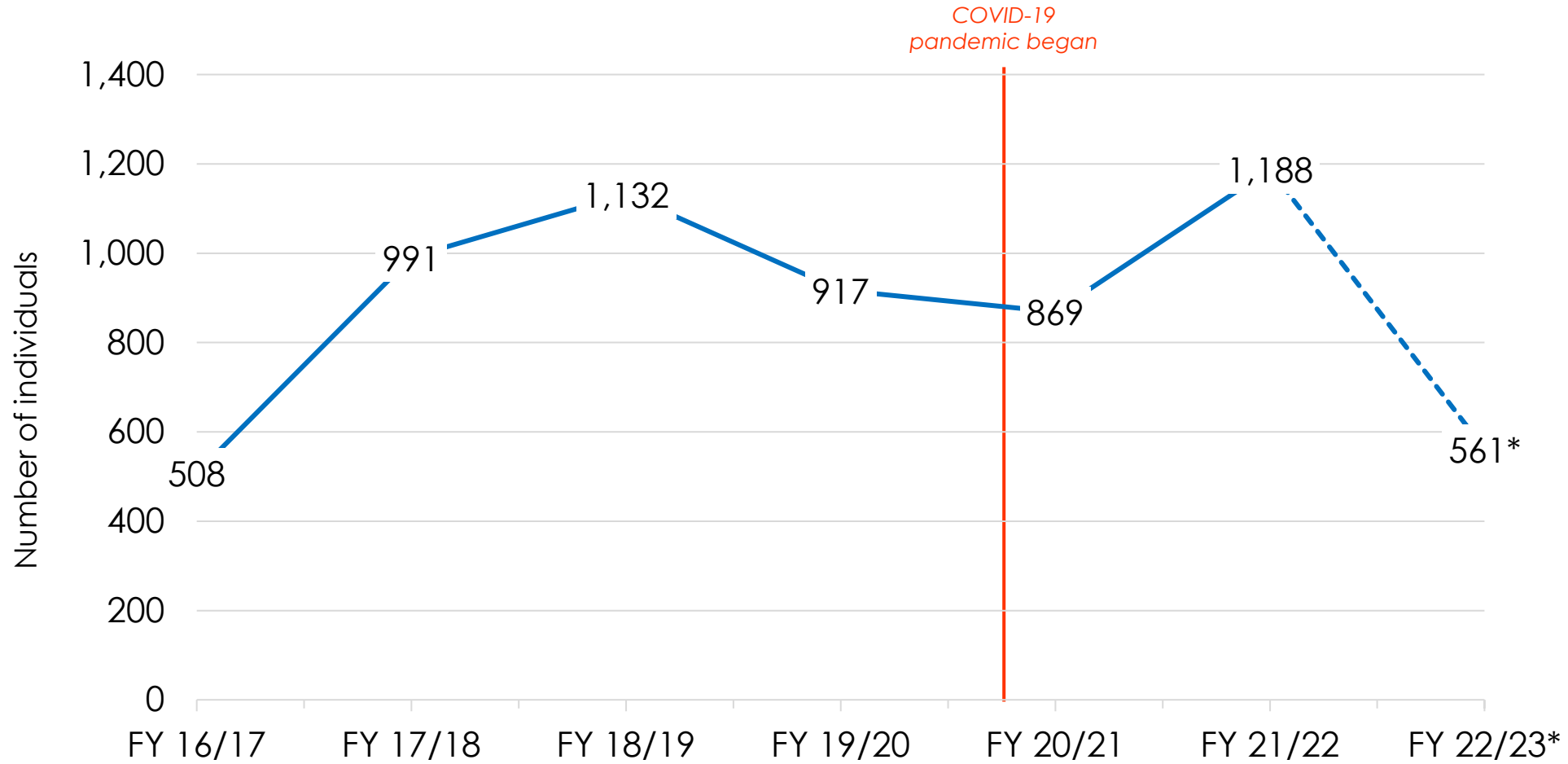


Paid Internship Program



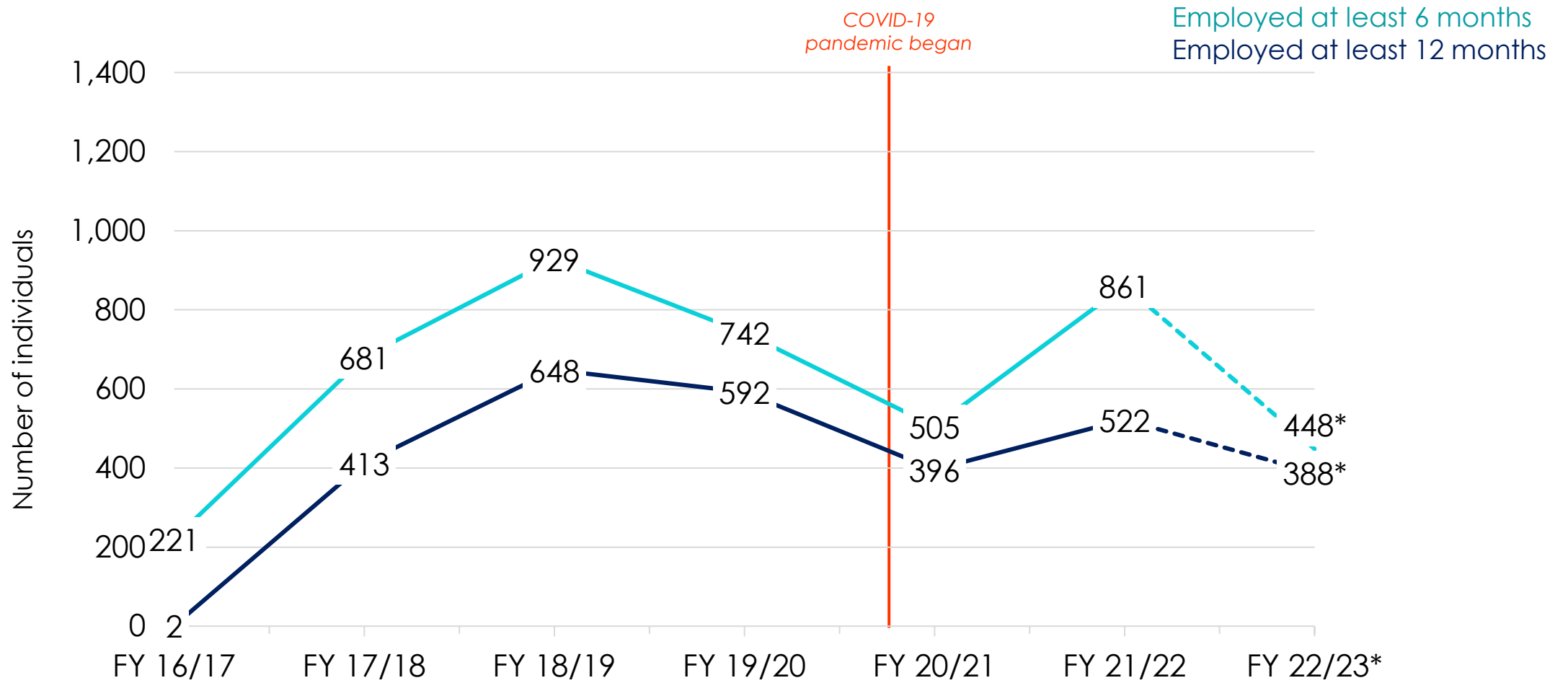
* FY 22/23 data through December 2022

New Competitive Integrated Employment



* FY 22/23 data through December 2022

Ongoing Competitive Integrated Employment



* FY 22/23 data through December 2022

Quality Incentive Program Employment Capacity Measure



Focus Area: Employment

Measure: Competitive Integrated Employment (CIE) Placement Capacity (all adults)

Desired Outcome: Individuals receive CIE placement support that is in accordance with their preferences and needs.

	Phase 1	Phase 2	Phase 3
Measure Description	<p>1) Number of service provider employees who become certified or re-certified as trained employment specialists through the ACRE Basic Employment Services or ACRE Basic Customized Employment Services training during the reporting period.</p> <p>2) Number of service provider employees who become certified or re-certified in Certified Employment Support Professional (CESP) training during the reporting period.</p>	<p>Measure updates for Phase 2 and beyond will be based on effectiveness and results of Phase 1 incentives.</p> <p>Future measures may consider incentivizing:</p> <ul style="list-style-type: none">• Attaining certification to train other staff in the Customized Employment Specialist curriculum;• Ensuring that a majority of staff have been certified (e.g., incentive for each group of five staff who are certified);• Attaining advanced levels of certification beyond the Basic level; and,• Retaining trained service providers employees.	
Target Population	All consumers determined eligible for services under the Lanterman Act who want CIE (e.g., consumer identified employment as a goal).		
Incentive Type	Pay for Performance		
Performance Target and Incentive Methodology	<p>1) Incentive payment of \$1,900 to the provider agency for each employee who becomes certified or re-certified in ACRE Basic Employment Services or ACRE Basic Customized Employment Services.</p> <p>2) Incentive payment of \$550 to the provider agency for each employee who becomes certified in CESP and \$300 for each employee who becomes re-certified in CESP.</p>		

Quality Incentive Program (QIP) Provider Incentives

Question:

Are vendors aware of the QIP measure related to ACRE/CESP certification and accessing these incentives?

Discussion/Questions



Future Meeting Dates

Tentative Schedule

- December 4, 2023, 10:30 am – 12:00 pm



Closing Comments

Email input and/or questions to
WorkServices@dds.ca.gov

