

Quality Incentive Program (QIP) Measure Workgroup

December 14, 2023



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



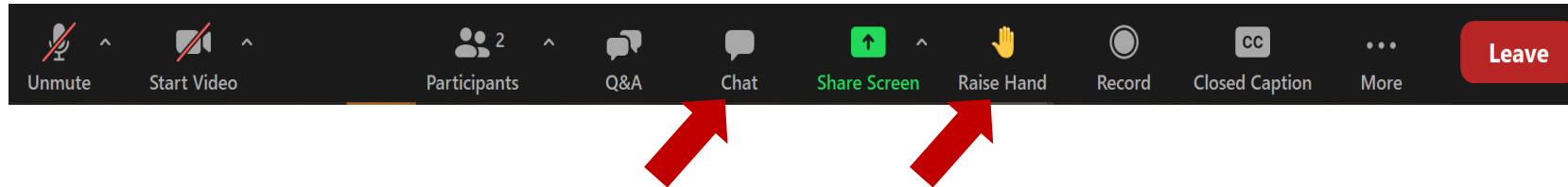
This meeting is being recorded



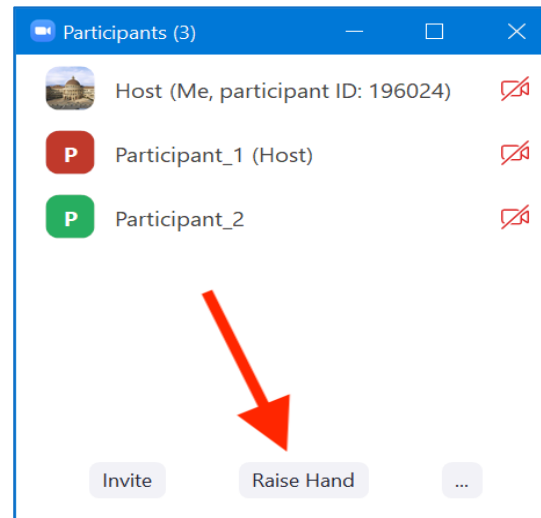
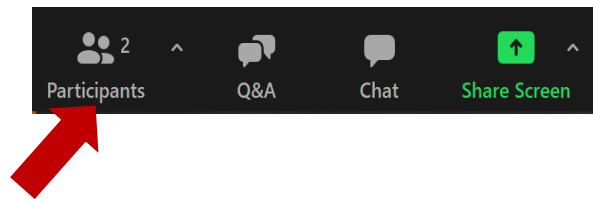
Materials are available at:
<https://www.dds.ca.gov/initiatives/stakeholder-events/>

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Agenda

- QIP Measures Update
- Service Provider Directory Update
- PAVE Update - QIP Informed Choice and User Satisfaction

QIP Measure Update

DSP Workforce Survey – CY 2022 Data (2023 Data Collection)

- **Survey Addresses Two QIP Measures:**

- Workforce Capacity: Average Tenure and DSP Turnover Rate
- Service Access: DSP Vacancy Rate and Language Fluency

- **2023 Data Collection (CY 2022 Data)**

- Initial round of incentive payments authorized by DDS on 11/22/2023
 - 1,479 provider agencies participated
 - Initial round - incentive payment total: \$11,832,000
- Final round of incentive payments to be authorized in December 2023
 - Final round includes roughly 300 provider agencies whose survey submissions were incomplete and are being reviewed

- **Data Publication (CY 2021 & CY 2022 Data)**

- Data dashboard by UC Davis is in final development

Employment Access and Capacity

- **Summary of the Measures:**

- Employment Access: Incentivizes providers who assist individuals in achieving CIE
- Employment Capacity: Incentivizes providers who assist employees completing employment specialist training through ACRE or CESP
- Both measures are in effect from July 1, 2022 – June 30, 2024 (FY 22/23 and 23/24)

- **Data Collection (FY 22/23 and Q1 of FY 23/24):**

- Employment Access
 - Submitted claims: 13 providers, 365 claims
 - 185 individuals achieved CIE, including 27 individuals after Paid Internship Program (PIP)
- Employment Capacity
 - Submitted claims: 22 providers
 - ACRE training: 113 provider staff
 - CESP training: 5 provider staff

Prevention and Wellness

- **CY 2022 Data Collection**

- Data collected for Adult Residential Facilities for Persons with Special Health Care Needs (ARFPSHN) only
- \$86,000 in incentive payments authorized in September 2023

- **CY 2023 Data Collection**

- Data collection to begin in early CY 2024
- Measure expansion to three additional residence types:
 - ARFPSHN
 - Family Home Agency (FHA)
 - Residential Care Facility for the Elderly (RCFE)
 - Enhanced Behavioral Supports Home (EBSH)

Early Intervention – Measure 2023/24

- **Measure Summary**

- Incentive for first date of service occurring within 31 days of regional center service authorization

- **Status Update**

- Data for calculating timeliness of services is being tested
- As designed, providers serving individuals and families in Early Start would be eligible to receive an incentive for each timely first instance of service in FY 23/24

Service Provider Directory Update

Objectives

- Develop and implement a comprehensive service provider management solution
- Implement a web accessible vendor portal for service provider record creation and record edits/changes
- Capture the parent/child relationship between service provider organizations and vendor records
- Improve communication between service providers, RC staff and DDS

Service Provider Directory - Benefits

- **Accountability** – greater insight into provider networks and corporate structure
- **Access and Equity** – more closely monitor the availability of a variety of service providers across the state
- **Increased Transparency** – plans to publish a statewide provider look-up tool for individuals & families
- **Streamline Quality Incentive Payment Process** – access to current & complete provider data
- **Standardize Vendorization** – create a consistent starting point for new providers statewide
- **Contact** – support messages and notifications

Service Provider Directory - Status

- **Current Activities:**
 - Engaging with regional centers and service provider focus groups
 - Development
 - Contractor to support rollout, training
- **Next Steps:**
 - Testing/piloting
 - Establish launch date
 - Rollout training and workshops

PAVE Update - QIP Informed Choice and User Satisfaction



CCLN Person-centered Advocacy, Vision and Education (PAVE) Service Outcomes Project

Quality Incentives Program (QIP) Workgroup Meeting

December 14th, 2023

Project funded by State
of California through



An operational definition is a detailed description that defines a measure to such a degree that everyone collects data the same way



Operational Definitions of 4 Service Types

Supported
Living
(896)

Independent
Living
(520)

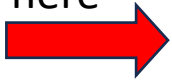
In Home
Respite
(862)

Employment
(950; 952)

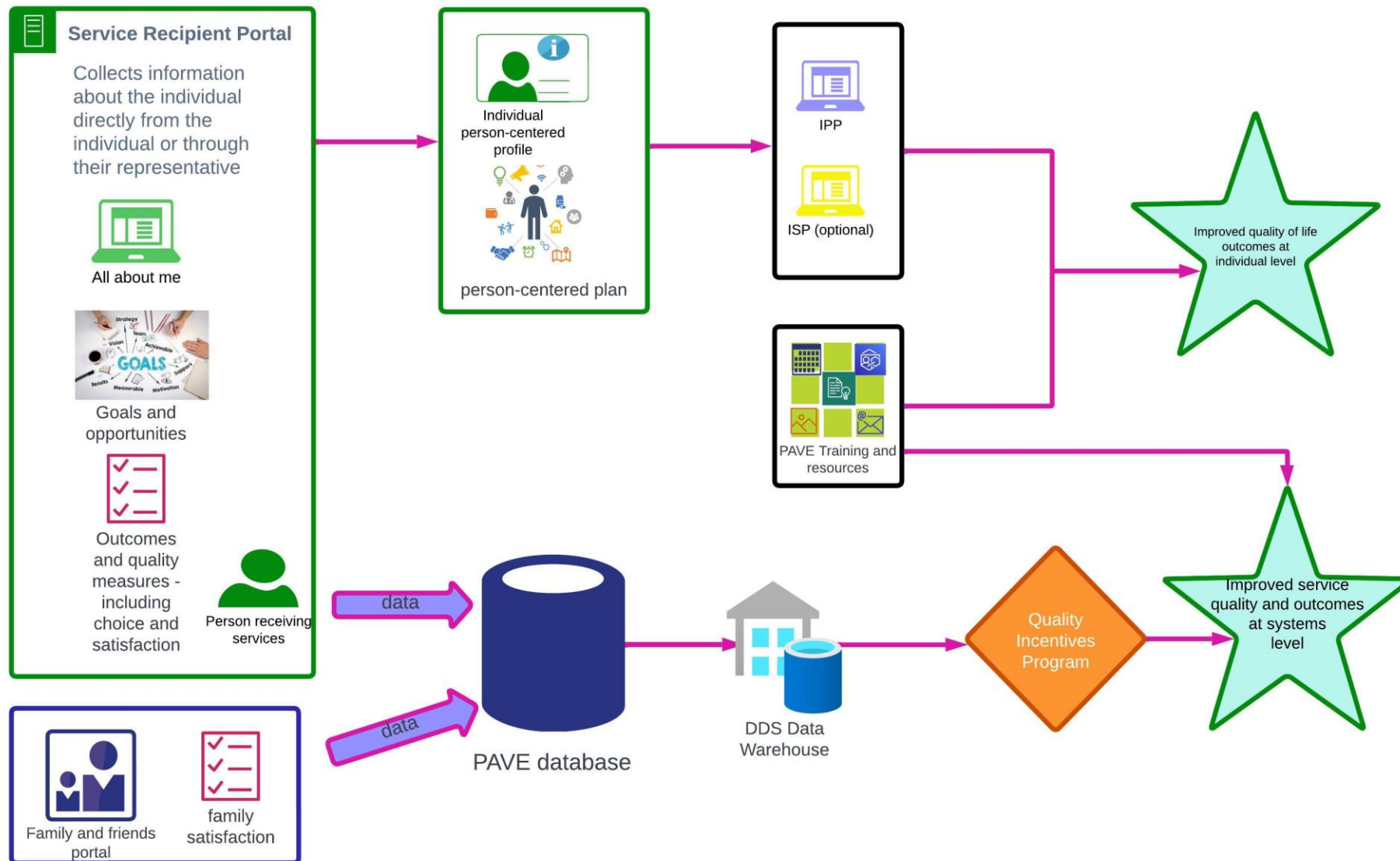
CCLN *DRAFT* Operational Definitions Status/Process

1. CCLN Drafts Operational Definitions with Subject Matter Experts and a robust environmental scan of what is already out there
2. CCLN Board of Directors reviews and provides input/feedback
3. Sent to DDS PAVE Team for review and to provide input/feedback
4. Present to Operational Definitions to the PAVE Stakeholder Advisory Group for review and to provide input/feedback
5. Incorporate all input/feedback
6. Present to wider community of people served, families, Providers, Regional Centers for provide input/feedback
7. Finalize Operational Definitions

We
are
here



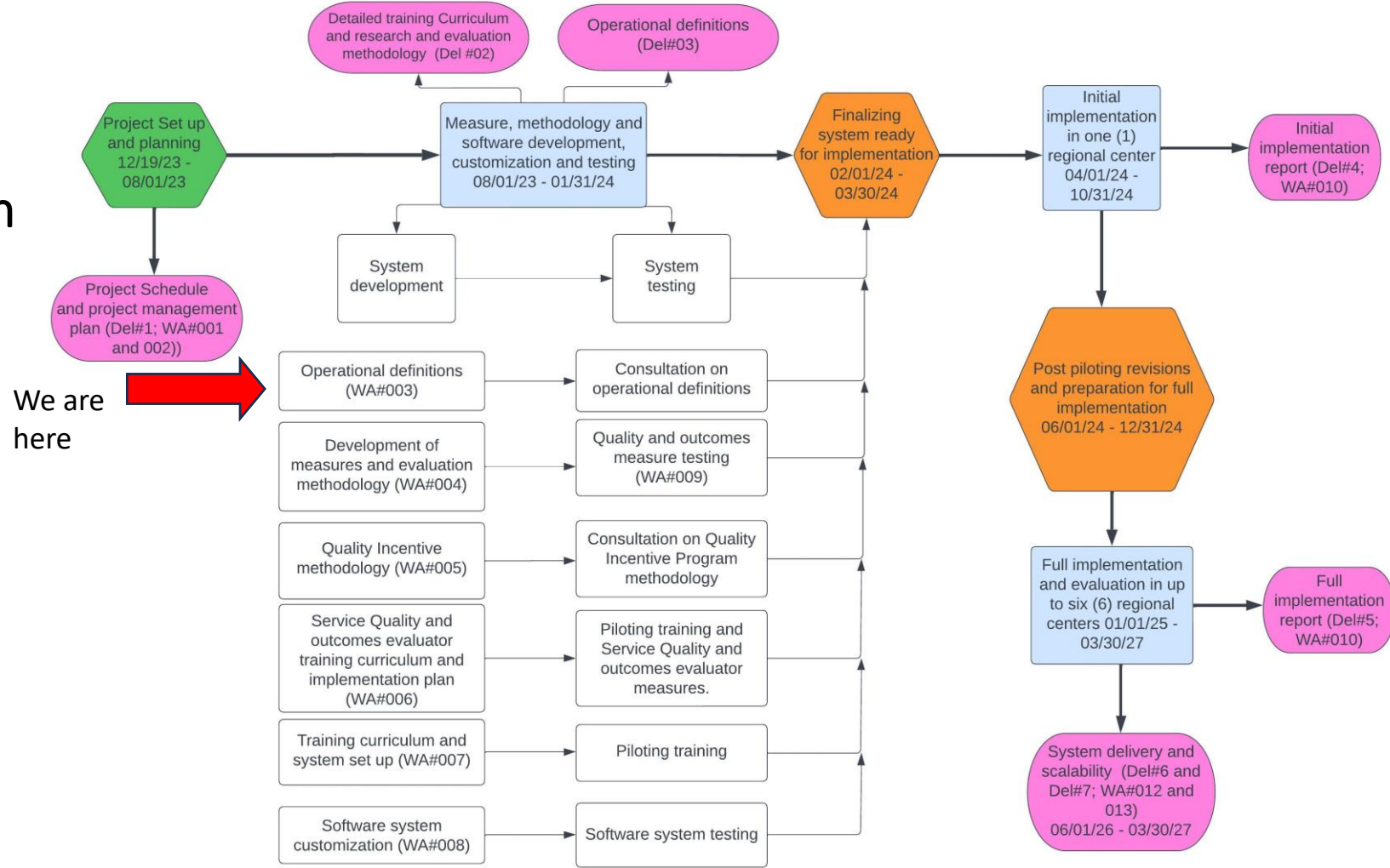
PAVE system overview - individual and systems level outcomes and the Quality Incentives Program



Therap[®]
SERVICES

Overall Project implementation phases and timelines

PAVE Service Outcomes Project Overall Work Flow



Other Updates:



- San Diego State University AASPIRE Outcomes Toolkit presentation
Mary Baker-Ericzen, PhD,
Reilly MacDonald, MS



- National Quality Forum First Expert Panel Feedback Session

Questions





THANK YOU!

For more information about the PAVE Service Outcomes project please contact:
pave@ccln.org

Next Steps

Upcoming FY 23/24 QIP Workgroup meetings *(Tentative)*:

- March 28, 2024 (2:30 – 4 pm)
- June 27, 2024 (2:30 – 4 pm)

Email QIP or Incentive Payment questions to:
QIPquestions@DDS.CA.gov

Thank you for attending!

Workgroup Members

Elizabeth Arreola, Family Member of Early Start Recipient

Elizabeth Barrios Gomez, Family Member & Integrated Community Collaborative

Sascha Bittner, Self-Advocate and State Council on Developmental Disabilities (SCDD)

Boyd Bradshaw, Family Member & Provider

Jessica Carter, ABA Provider, Special Needs Network

Eric Ciampa, Provider, UCP Sacramento

Veronica Contreras, Family Member

Pebbles Dumon, Provider, Community Catalysts of CA

Jacquie Dillard Foss, Provider, STEP

Peter Frangel, CA Department of Rehabilitation

Jonathan Fratz, Self-Advocate

Lucina Galarza, San Gabriel Pomona Regional Center

David Gauthier, Self-Advocate

Amy Hao, Self Advocate, Self-Advocate Group Empowerment (SAGE)

Vivian Haun, Disability Rights California

Carlene Holden, Easter Seals Southern CA

Barry Jardini, CA Disability Services Association

Adrienne Jesso, Self-Advocate

Diva Johnson, Tri-Counties Regional Center

Mark Klaus, San Diego Regional Center

Workgroup Members (cont.)

Dorrie Koenig, Provider, Mains'l

Meuy Lee, Provider, Level Up NorCal

Jordan Lindsey, The Arc California

Victor Lira, Aveanna Health Care

Judy Mark, Family Member, Disability Voices United

Karen Mejia, South Central LA Reg Center

Mark Melanson, California Community Living Network

Kimberly Mills, Provider, A Better Life Together

Tania Morawiec, SCDD

Matt Omelagah, Provider, Omelagah, Inc.

Mike Pereira, Provider, Ala Costa Centers

Michael Pham, Self-Advocate

Magdalena Pruitt, Provider, Mentor California

Michelle Ramirez, Provider, On My Own

Sheri Rosen, Provider, Sunny Days of CA

Carolyn Tellalian, Family Member

Pablo Velez, Provider, Amigo Baby

Tiffany Whiten, Service Employees International Union (SEIU)

Alona Yorkshire, Family Member & Provider, The Adult Skills Center

Eric Zigman, Golden Gate Regional Center