

NAVIGATING SOCIAL SECURITY & EMPLOYMENT

DDS Employment Grant Presentation

ALI TABATABAI, NEW LEAF SOLUTIONS

About the Presenter



TRAINING

Masters of Public Administration - McGeorge School of Law, valedictorian

B.A. Journalism, SF State University

EXPERIENCE

Current: CEO, **New Leaf Solutions**, serving 4,000+ Californians

North Bay Regional Center - Board Member, Vendor Advisory Chair (2019-2022)

PASSIONS

Disability Employment, NY Pizza, Backpacking, Basketball w/ my 11 yr old daughter

THE PROBLEM - BARRIERS TO CIE

FEAR OF LOSING SOCIAL SECURITY BENEFITS





IT DOESN'T TAKE MUCH TO REACH SGA

and lose your benefits working in California

CA State Min. Wage

\$15.50

Median of California Local Min. Wages

\$16.77

Many Californians will lose SSA benefits working just

22 HOURS/WEEK



ABLE SUBSIDIES TICKET-TO-WORK SOVERPAYMENT **ECESSASTIONSGA** MEDI-CAISSIPASS PROGRAM IRWE MEDICARE DOR TRIAL-WORK-PERIOD



FEAR OF LOSING BENEFITS

BARRIERS TO CIE



Fear of Losing SSA/SSI & Medical Benefits
Reduce Hours

Pass-up promotions

Past experience w/overpayments & disruptions

Fears & influence of family members



Benefits Counseling is a Missing Piece
PIPs & SE placements don't access DOR
DOR counselors at capacity anyhow
Not part of the RC employment pipeline
Overlapping and complex programs at SSA



PURPOSE OF THIS PILOT PROJECT

PROVIDE BENEFITS COUNSELING TO PIPS & DEVELOP A REPLICABLE SERVICE MODEL

Fill the benefits gap in the CIE pipeline

Overcome the fear & help connect to long term benefit supports through one-on-one counseling

Create a model for RCs and service providers



PROJECT TYPE

18-MONTH TIMELINE



Centers Involved Alta, Kern, & North Bay



Employment Preparation Services

Service Models for Individuals with High Support Needs

- 1 Counsel 15 PIPs & prepare benefits summaries
- **2** Employ 4 PIPs in our Sacramento Office
- 3 Survey pre & post feelings towards benefits & work
- 4 Ideate! Build service model, pilot, & get vendored
- **5** Replicate & involve more providers





PROGRESS & ACTIVITY

Outreach & Networking

- Help from Employment Specialists at the RCs
- Joined Employment Taskforce at NBRC
- Planning & Brainstorming with SE vendors
- Featured session speaker at upcoming Supportive Life Conference

Service Model Research

- Conversations with regional DOR representatives
- Service Code & vendorization discussions with RC community service directors

Positive Counseling Outcomes

- Benefits Summaries & Analysis Provided
- Direct connection & warm hand-off process with Nor. Cal WIPA



BARRIERS & RESOLUTIONS

TURNING TALK & ENTHUSIASM INTO ACTUAL COUNSELING APPOINTMENTS

Refocus our expectations and strategies for working with supportive employment providers (SE)

Help make the referral process easier for them

Mindful of their time and responsibilities

Meetings with SE not producing expected level of referrals

Increase our visibility, on-site, and active

"meeting them where they are at" like literally

Thank you,
UCP North Bay
& Southside
Unlimited!

BARRIERS & RESOLUTIONS

ADDRESSING PARENT & FAMILY FEARS

Negative past experiences create distrust in the system

Often the biggest influence in limiting hours/pay

Misunderstandings and benefits, rules, and where to get help

Despite counseling on SSA exceptions, subsidies and workarounds there is still strong hesitation due to past bureaucratic trauma

Past Trauma with Benefit Bureaucracy

Speak to the individual directly, provide family with success stories

One of the main root causes of barriers to employment

Our biggest battle will be defeating a culture of fear

