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GAVIN NEWSOM
GOVERNOR

November 30, 2023

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: TRANSPORTATION SERVICES MONTHLY REIMBURSEMENT RATE

Welfare and Institutions Code section 4639.6 authorizes the Director of the Department of Developmental Services (Department) to issue directives to regional centers as the Director deems necessary to protect consumer rights, health, safety, or welfare. Regional centers must comply with any directive issued by the Director pursuant to this section.

The Department recognizes that to continue to protect consumer health, welfare, safety and the right to access services of their choice, transportation services must be available. With staffing shortages across sectors and certain services being delivered remotely, the Department finds that access to transportation services may be supported by continuing a temporary reimbursement methodology. This Directive authorizes providers of transportation services to use a monthly reimbursement rate as described in the Department's January 6, 2023 [letter](#) through June 30, 2025. Requirements for using the monthly reimbursement rate remain the same, including the use of the certification [form](#).

The Department is continuing to engage with stakeholders regarding options for transportation service delivery in the future. Additional information is forthcoming.

Consumers, family members or providers should contact their local regional center with any questions. Questions from regional centers should be directed to ratesquestions@dds.ca.gov.

Sincerely,

Original Signed by:

NANCY BARGMANN
Director

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies
Brian Winfield, Department of Developmental Services
Carla Castañeda, Department of Developmental Services
Jim Knight, Department of Developmental Services
Ernie Cruz, Department of Developmental Services
Aaron Christian, Department of Developmental Services