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DIRECTOR

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GOVERNOR

June 17, 2024

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: REGIONAL CENTER PERFORMANCE MEASURES (RCPM) FOR FISCAL YEAR 2023-24 AND 2024-25

Welfare and Institutions (W&I) Code section 4620.5 required the Department of Developmental Services (Department) to establish and work with the Regional Center Performance Measures (RCPM) Workgroup consisting of representatives from all aspects of the developmental disabilities services system. The purpose of the workgroup is to develop performance improvement indicators and benchmarks to incentivize high quality regional center operations. The Workgroup identified six focus areas, including: Early Start, Employment, Equity and Cultural Competency, Individual and Family Experience and Satisfaction, Person-Centered Services Planning, and Service Coordination and Regional Center Operations. Each focus area has one or more performance measures tied to specific desired outcomes, with corresponding performance targets and incentives. Full descriptions of the current focus areas, measures and incentives can be found [here](#).

The purpose of this correspondence is to provide an update on the RCPM specific to each of the focus areas, the measures and associated incentives for fiscal year (FY) 2023-24 and FY 2024-25 (Enclosure).

Self-Determination Program (SDP)

New in FY 2024-25, in the focus area of Service Coordinator and Regional Center Operations, the Department is adding a measure related to SDP.

An incentive payment will require regional centers to enter SDP SANDIS reporting elements detailed in [Updated SANDIS Reporting Requirements](#) directive sent on June 14, 2024. To be eligible for the incentive payment, regional centers must enter the identified data elements for 100 percent of individuals enrolled in the SDP by August 31, 2024. Additional information regarding incentive amounts will be provided in future correspondence.

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The Department encourages regional centers to attend the RCPM Workgroup public meetings and access the [RCPM webpage](#) routinely for updates. Meeting materials can be accessed [here](#). The next meeting is tentatively scheduled for July 30, 2024. If you have any questions regarding RCPM or this correspondence, please email [rcmeasures@dds.ca.gov](mailto:rcmeasures@dds.ca.gov).

Sincerely,

*Original Signed by:*

BRIAN WINFIELD  
Chief Deputy Director

Enclosure

cc: Regional Center Administrators  
Regional Center Directors of Consumer Services  
Regional Center Community Services Directors  
Amy Westling, Association of Regional Center Agencies  
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