



Quality Incentive Program FAQs

Any questions or concerns, email ratesquestions@dds.ca.gov.

Q1. What is the Quality Incentive Program?

A1. In conjunction with rate reform, this will be a payment for providers meeting quality measures and/or benchmarks related to consumer outcomes, service provider performance, and the quality of services. The program is still in development and more information will be shared as it becomes available.

Q2. How will quality payments be determined and what will they be based on?

A2. The methodology for Quality Incentive payments has not yet been determined. A Quality Incentive Program stakeholder workgroup will be putting recommendations forward. A recording of the workgroup November 9, 2021, meeting is located [here](#).

Q3. Will Quality Incentive payments apply to those services that were not part of the Rate Study?

A3. Services included in the Quality Incentive payments have not yet been determined.

