

**DEPARTMENT OF DEVELOPMENTAL SERVICES'**  
**AUDIT OF**  
**CAMBRIAN HOME CARE**

**Service:**

In-Home Respite Services Agency – HH1872

Audit Period: January 1, 2023, through December 31, 2023

**Audit Section**

**Auditors:** Alimou Diallo, Chief of Vendor Audit Unit  
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# CAMBRIAN HOMECARE

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## **EXECUTIVE SUMMARY**

The Department of Developmental Services (DDS) has audited Cambrian Homecare (CH). The audit was performed upon the In-Home Respite Services Agency (IHRSA) for the period of January 1, 2023, through December 31, 2023.

The result of the audit disclosed no issues of non-compliance.

## **BACKGROUND**

DDS is responsible, under the Lanterman Developmental Disabilities Services Act, for ensuring that persons with developmental disabilities receive the services and supports they need to lead more independent, productive and normal lives. DDS contracts with 21 private, nonprofit regional centers that provide fixed points of contact in the community for serving eligible individuals with developmental disabilities and their families in California. In order for regional centers to fulfill their objectives, they secure services and supports from qualified service providers and/or contractors. Pursuant to the Welfare and Institutions (W&I) Code, Section 4648.1, DDS has the authority to audit those service providers and/or contractors that provide services and supports to persons with developmental disabilities.

## **OBJECTIVE, SCOPE AND METHODOLOGY**

### **Objective**

The audit was conducted to determine whether CH's program was compliant with the W&I Code, California Code of Regulations (CCR), Title 17, State laws and regulations and the regional centers' contracts with CH for the period of January 1, 2023, through December 31, 2023.

### **Scope**

The audit was conducted in accordance with the Generally Accepted Government Auditing Standards (GAGAS) issued by the Comptroller General of the United States. The auditors did not review the financial statements of CH, nor was this audit intended to express an opinion on the financial statements. The auditors limited the review of CH's internal controls to gain an understanding of the transaction flow and invoice preparation process, as necessary, to develop appropriate auditing procedures. The audit scope was limited to planning and performing audit procedures necessary to obtain reasonable assurance that CH complied with W&I Code and CCR, Title 17. Also, any complaints that DDS' Audit Section was aware of regarding non-compliance with laws and regulations were reviewed and addressed during the course of the audit.

The audit scope was determined by reviewing the programs and services provided to 12 regional centers that utilized CH's services during the audit period. DDS audited services provided to Harbor Regional Center (HRC). This regional center was chosen due to the large volume of services utilized by the center as measured by Purchase of Service (POS) expenditures.

CH provided eight different types of services, of which DDS audited one. Services chosen were based on the amount of POS expenditures invoiced by CH. By analyzing the information received from the vendor, an internal control questionnaire and a risk analysis, it was determined that a three-month sample period would be sufficient to fulfill the audit objectives.

## **IN-HOME RESPITE SERVICES AGENCY**

During the audit period, CH operated twelve IHRSA programs. The audit included the review of one of CH's IHRSA programs, Vendor Number HH1872, Service Code (SC) 862 and testing was done for the sampled months of August, November and December 2023.

### **Methodology**

The following methodology was used by DDS to ensure the audit objectives were met. The methodology was designed to obtain a reasonable assurance that the evidence provided was sufficient and appropriate to support the findings and conclusions in relation to the audit objectives. The procedures performed included, but were not limited to, the following:

- Reviewed vendor files for contracts, rate letters, program designs, POS authorizations and correspondence pertinent to the review.
- Interviewed regional center staff for vendor background information and to obtain insight into the vendor's operations.
- Interviewed vendor staff and management to gain an understanding of the vendor's accounting procedures and processes for regional center billing.
- Obtained and reviewed the vendor's internal control questionnaire.
- Reviewed vendor service/attendance records to determine if the vendor had sufficient and appropriate evidence to support the direct care services billed to the regional center(s).
- Analyzed the vendor's payroll and attendance/service records to determine if the appropriate level of staffing was provided.
- Reviewed the vendor's general ledger, payroll records and trial balance to determine the vendor's costs.
- Interviewed the vendor's Executive Director, Director of Operations and Caregiver Review Committee Manager, for vendor background information and to gain understanding of accounting procedures and financial reporting process.

## **CONCLUSION**

The audit of CH revealed that this vendor maintained its records in accordance with the requirements of CCR, Title 17. For the sampled months tested, DDS was able to obtain the evidence necessary to achieve the audit objectives. The billing for the services audited were found to have sufficient, competent, and relevant evidence to support the direct-care hours billed.

## **VIEWS OF RESPONSIBLE OFFICIALS**

DDS issued a draft audit report on May 16, 2024. On May 24, 2024, CH responded via email agreeing with the conclusion of the audit report.

## **RESTRICTED USE**

This report is solely for the information and use of DDS, Department of Health Care Services, Alta California Regional Center (ACRC), East Los Angeles Regional Center (ELARC), Frank D. Lanterman Regional Center (FDLRC), HRC, Inland Regional Center (IRC), North Los Angeles County Regional Center (NLACRC), Regional Center of Orange County (RCOC), San Andreas Regional Center (SARC), South Central Los Angeles Regional Center (SCLARC), San Diego Regional Center (SDRC), San Gabriel/Pomona Regional Center (SGPRC), Westside (WRC) and CH. This restriction is not intended to limit distribution of this report, which is a matter of public record.

## **ATTACHMENT A – VENDOR’S RESPONSE**

### **CAMBRIAN HOMECARE**

**The vendor agrees with the contents of the audit report. There were no audit findings. To request a copy of this document, please contact the DDS Audit Section at (916) 654-3695.**

## **ATTACHMENT B – DDS’ EVALUATION OF CH’s RESPONSE**

Cambrian Homecare’s response dated May 24, 2024, acknowledged and accepted DDS’ conclusion in the audit report. DDS accepts Cambrian Homecare’s response.