

QIP Workgroup

September 26, 2024



Housekeeping



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active

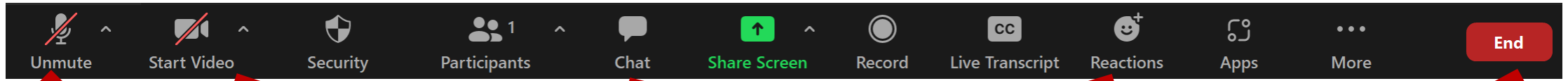


This meeting is being recorded



Materials are available at:
<https://www.dds.ca.gov/initiatives/stakeholder-events/>

Zoom Tips



Unmute mic only when it's your turn to speak



Turn your webcam on/off

Type questions and comments into the chat

Use "Reactions" to raise your hand when you want to speak

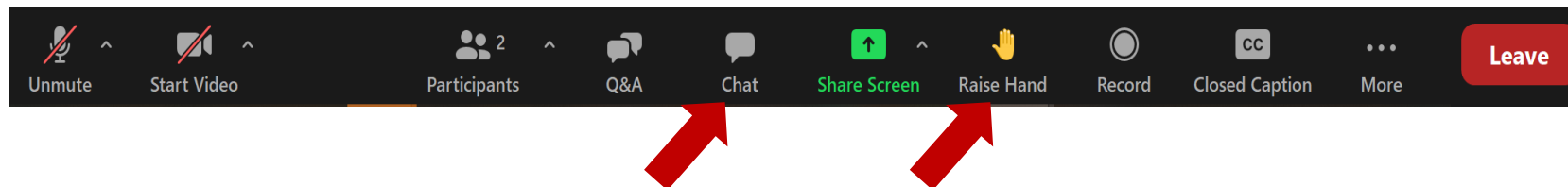
Leave at the end of the meeting



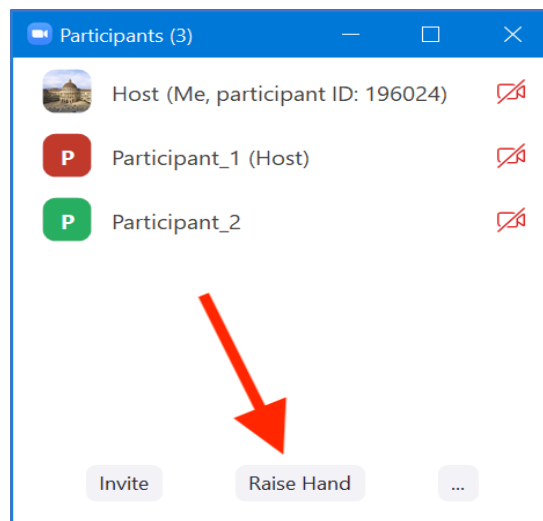
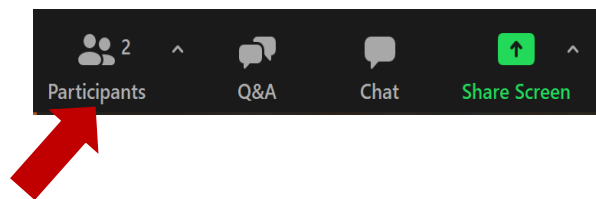
- Features may vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

Providing Comments – Workgroup Members

Workgroup Members: Please use the “Chat” or “Raise Hand” to comment



You may need to click on “Participants” and a new window will open where you can “Raise Hand”



Agenda

Welcome and Introductions

QIP Measure Updates

QIP Vision and Goals

QIP Measure Timeline

Questions and Feedback



QIP Measure Updates

Focus Area	Measure	Duration	Monetary Incentive	Participation
Provider Directory (PD)	Participation in PD	FY 24/25 – FY 25/26	Quality incentive rate component and one-time incentives	TBD
Prevention and Wellness	Health checks in ARFPSHN, EBSH, RCFE, and FHA	FY 23/24 (extend to FY 25/26)	Up to: \$1000 (EBSH, RCFE, FHA) \$1600 (ARFPSHN)	CY 2023: TBD (ETA: October 2024)
Workforce Capacity (DSP): Average Tenure and DSP Turnover Rate	DSP Survey Participation		\$8000 per provider organization	CY 2023 Survey Participation: (ETA: December 2024)
Service Access (DSP): Language Fluency and Vacancy Rate				
Employment: Access	Number of individuals in CIE		Up to: \$1500 (CIE Placement) \$1000 (PIP) \$2000 (14c)	FY 23/24: \$800,000 (+/-)
Employment: Capacity	Reimburse Providers for Employment Specialist Training		ACRE: \$3000 CESP: \$625 or \$425	
Early Intervention	Service delivery within 20 days of POS authorization	CY 2024 (revisit measure after CY 2023)	\$100 (16 – 20 days) \$200 (11 – 15 days)	Q1 CY 2024: \$7.2 m (+/-)

Status and Development of Current Measures

QIP Measure: Provider Directory (PD)

FY 24/25 Summary

- Complete provider directory data submission
- Data validation – Full rate achieved

FY 25/26 Summary

- Full rate achieved for FY 25/26.

Next Steps:

- Continue planning for enhancements to provider directory
- Determine other foundational improvements
- Explore survey administration through the Provider Directory.
- Identify strategy for improving survey and data management logistics

PD data submission
[11/2024]

Data validation
[11/2024]

Finalize Incentive payments and provider rates for FY 24/25 and 25/26.
[12/2024]

Status and Development of Current Measures

QIP Measure: Prevention and Wellness

FY 24/25 Summary

- Continue measure with same incentive approach through FY 25/26.

FY 25/26 Summary

- Analyze data results and evaluate effectiveness of measure.
- Analyze options to inform quality incentive rate component.

Next Steps:

- Continue measure as one time incentive.
- Consider evolving measure and broadening to more residence types.
- Future: Determine whether to use measure to inform quality incentive rate component.

Finalize Incentive list for 2024 data collection.
[10/2024]

Report on participation to QIP WG
[12/2024]

Begin data collection
[3/2025]

Present to full QIP WG
Post for public comment
[12/2025]

Extend measure through FY 25/26.

Status and Development of Current Measures

QIP Measure: Early Intervention

FY 24/25 Summary

- Incentivize service delivery within 20 days of POS authorization.
- Implemented for CY 2024 (revisit after CY 2024).

FY 25/26 Summary

- Revisit measure for CY 2025.

Next Steps:

- Evaluate consistency of administrative data (eBilling and POS) utilized for measure in early 2025.

- Revisit measure after CY 2024.

****Regional centers will share accounting records with providers upon request.***

Analyze data results and issue incentive payments.
[9/2024]

Review participation in and extension of measure with QIP WG.
[12/2024]

Present to full QIP WG Post for public comment
[12/2024]

Finalize approach for CY 2025.

Status and Development of Current Measures

QIP Measure: Employment Access

FY 24/25 Summary

- Continue measure and incentives for FY 24/25.
- Increase incentive for those exiting sub-minimum wage (14c).

FY 25/26 Summary

- Consider evolving measure.
- Consider extending measure through FY 25/26.

Next Steps:

- Continue measure for FY 24/25.
- Consider extending through FY 25/26.
- Analyze effectiveness of all Employment measures.

Review 23/24
data results
[10/2024]

Review participation in and extension of measure
with QIP WG.
[12/2024]

Finalize measure approach for FY 25/26.
[3/2025]

Status and Development of Current Measures

Employment Capacity – Current Status

FY 24/25 Summary

- Continue measure and incentives for FY 24/25.

FY 25/26 Summary

- Consider evolving measure.
- Consider extending measure through FY 25/26.

Next Steps:

- Continue measure for FY 24/25.
- Evaluate impact of measure on increased CIE placements by participating providers.
- Consider extending through FY 25/26.

Review data results
[10/2024]

Review data results and FY 25/26 approach
(QIP focus group)
[12/2024]

Finalize measure approach for FY 25/26.
[3/2025]

Status and Development of Current Measures

QIP Measure: DSP Workforce Survey

FY 24/25 Summary

- Continue measure for FY 24/25 and FY 25/26.
- Notify providers in fall 2024 of FY 24/25 enhancements.
- Employ service provider directory in logistical planning.

FY 25/26 Summary

- Explore evolving to collect data at vendor number level.
- Analyze survey logistical processes for improved efficiency
- Consider collecting data through provider directory.

Next Steps:

- Continue measures for FY 24/25
 - Organizational level data
- Align DSP definition with DDS programs (DSP University, DSP Stipend)
- Refine language fluency questions and implement measure.
- Identify strategy for improving survey management logistics

Test new survey platform
[10/2024]

Finalize Incentive payment list for CY 2023 survey.
[12/2024]

Begin 2024 survey data collection
[4/2025]

End 2024 survey data collection
[6/2025]

Finalize Incentive payments for CY 2024 survey data collection.
[12/2025]

QIP Vision and Goals

Why Revisit Vision and Goals

1. Clear direction for the QIP
2. Goals aligned with vision
3. Incentive measures aligned with goals
4. Compliance with and guided by statute
5. Clear incentive methodology
6. Eligible providers can achieve quality incentive rate component.

Considerations

1. Community input and partnership
2. Utilizing lessons learned from current incentive measures
3. Data Infrastructure
4. Resources
5. Effect of practices on data quality



For discussion:

- What are your reactions to the vision statement of the QIP?
- What else should be reflected?
- Do you have any other feedback?



QIP Vision: *People with intellectual and developmental disabilities have access to high-quality services that meet their needs and goals.*

QIP Goals

What are we trying to achieve?

Equity

People experience equity in service access, delivery, and individual outcomes.

Outcomes

People live full, meaningful lives in their communities, are healthy and safe, and are achieving their personal goals.

Oversight and Transparency

People are supported by service providers that meet federal, state, and regional center requirements.

Satisfaction and Experience

People are empowered to make choices about and are satisfied with their services and supports and have positive experiences with service providers.

Timely Access

People have timely access to services and supports.

Service Delivery and Capacity

High quality service delivery capabilities and capacity are aligned with the needs of the community.



For discussion:

- What are your reactions to the QIP goals?
- Are these goals clear and easy to understand?
- What else should be reflected?
- Have we missed any critical areas related to quality?
- Do you have any other feedback?

Phased Development Approach

QIP Needs



Fully developed IT infrastructure to support QIP implementation and tracking

- Service provider directory
- CERMS/UFSM



Community and provider engagement



Data

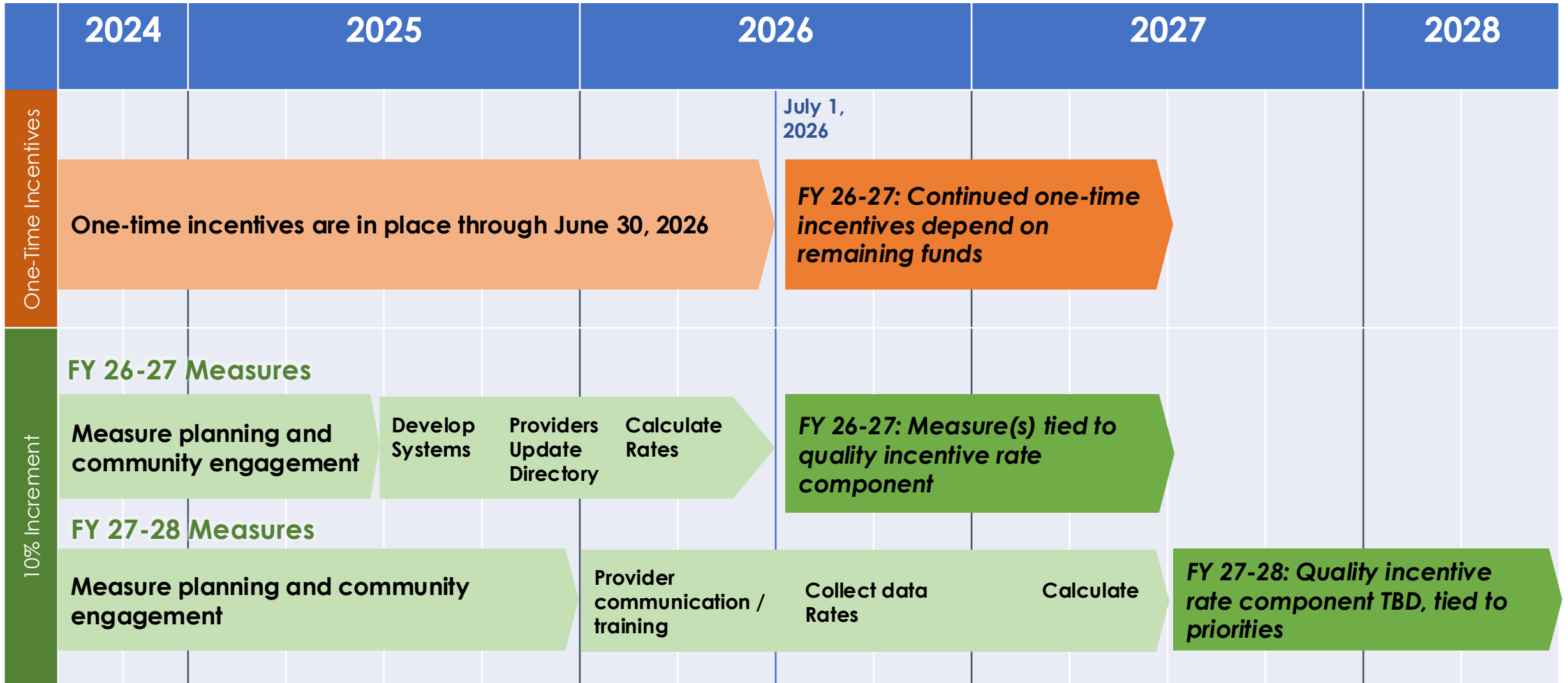
- Administrative data
- IPP data



Explore Incentive structure beyond rate

- Recognition of high performing providers
- Quality incentives for all service codes within rate reform

Proposed QIP Timeline Overview





Proposed QIP Upcoming Planning

DDS will **plan** from now through December 2024 to inform this measure, including:

October-November 2024	December 2024
 <p>Convening focus groups to provide input for provider, and regional center priorities.</p>	<p>Bringing focus group findings to a QIP Workgroup meeting for additional feedback.</p> 




Proposed QIP Upcoming Planning *(continued)*

DDS seeks QIP Workgroup feedback on the timeline below for the QIP/rate reform planning and implementation.

	Jan 1, 2025 – Jun 30, 2026	July 1, 2026 – Jun 30, 2027
Quality Incentive Rate Component	<p>Early/Mid 2025:</p> <p>Announce final FY 26-27 measure(s) in early/mid 2025 to allow for systems updates, provider planning and training, etc.</p> <p>Mid/Late 2025:</p> <p>Providers complete provider directory activities to qualify for quality incentive rate component in FY 26-27.</p>	<p>Consider which measure(s) should form the quality incentive rate component for 26-27.</p>
	<p>One-Time Incentives:</p> <p>One-time incentives are confirmed through FY 25-26</p>	<p>Remaining cash incentive funds may be used for select measures in FY 26-27 <i>(amounts TBD)</i></p>

Proposed QIP Upcoming Planning *(continued)*

DDS seeks QIP Workgroup feedback on the timeline below for the QIP/rate reform planning and implementation.

 FY 26-27	Jan 1, 2027 – Jun 30, 2028	
<p>Informed by the learning from the FY 26-27 measures focus groups, DDS will engage in a robust planning process with multiple opportunities for community input to determine the FY 27-28 measures.</p> 	10% Increment	 <p>FY 27-28 Quality incentive rate component will be tied to a set of measures that align with QIP priorities and statutory requirements (i.e., including individual outcomes).</p>

Discussion:



1. Reactions to community engagement process?
2. How else would people like to be engaged in the process of developing individual measures?
3. What info do community partners need to participate in the conversations?
4. Opportunities for improvement to this approach?

Questions and Discussion

Upcoming QIP Workgroup Meetings:



- December 13, 2024
- March 17, 2025
- June 16, 2025
- September 15, 2025
- December 15, 2025

Email QIP or Incentive Payment questions to:
QIPquestions@DDS.CA.gov

Thank you for attending!

Workgroup Members

Elizabeth Arreola, Family Member of Early Start Recipient

Elizabeth Barrios Gomez, Family Member & Integrated Community Collaborative

Sascha Bittner, Self-Advocate and State Council on Developmental Disabilities (SCDD)

Boyd Bradshaw, Family Member & Provider

Jessica Carter, ABA Provider, Special Needs Network

Eric Ciampa, Provider, UCP Sacramento

Veronica Contreras, Family Member

Pebbles Dumon, Provider, Community Catalysts of CA

Jacquie Dillard Foss, Provider, STEP

Peter Frangel, CA Department of Rehabilitation

Jonathan Fratz, Self-Advocate

Lucina Galarza, San Gabriel Pomona Regional Center

David Gauthier, Self-Advocate

Lisa Gonzales, Provider, Deaf Plus Adult Community

Amy Hao, Self Advocate, Self-Advocate Group Empowerment (SAGE)

Vivian Haun, Disability Rights California

Carlene Holden, Easter Seals Southern CA

Barry Jardini, CA Disability Services Association

Adrienne Jesso, Self-Advocate

Diva Johnson, Tri-Counties Regional Center

Mark Klaus, San Diego Regional Center

Workgroup Members (cont.)

Dorrie Koenig, Provider, Mains'l

Meuy Lee, Provider, Level Up NorCal

Jordan Lindsey, The Arc California

Victor Lira, Aveanna Health Care

Judy Mark, Family Member, Disability Voices United

Karen Mejia, South Central LA Reg Center

Mark Melanson, California Community Living Network

Kimberly Mills, Provider, A Better Life Together

Tania Morawiec, SCDD

Matt Omelagah, Provider, Omelagah, Inc.,

Mike Pereira, Provider, Ala Costa Centers

Michael Pham, Self-Advocate

Magdalena Pruitt, Provider, Mentor California

Michelle Ramirez, Provider, On My Own

Sheri Rosen, Provider, Sunny Days of CA

Carolyn Tellalian, Family Member

Pablo Velez, Provider, Amigo Baby

Tiffany Whiten, Service Employees International Union (SEIU)

Alona Yorkshire, Family Member & Provider, The Adult Skills Center

Eric Zigman, Golden Gate Regional Center