

FY 2024-25 Language Access and Cultural Competency (LACC) Program			
Regional Center (RC)	Project Summary	Ethnicity and Culture	Languages
Alta California Regional Center (ACRC)	<ul style="list-style-type: none"> • Create partnerships with local Community-Based Organizations that support at-risk diverse communities. • Conduct listening sessions, public meetings, outreach, surveys, and translation/interpretation to the needs of the target communities. • Implement Competency Humility Training for staff to effectively engage with diverse communities. • Increase outreach efforts for diverse communities with bilingual and bicultural staff. • Increase consumer experience and service access with bilingual and bicultural LACC staff. • Partnership with UC Davis MIND Institute to develop a tool kit and short videos improve access to information and services for the African American and Latino community. 	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, Native Hawaiian or Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Farsi, Hmong, Russian, Spanish, Vietnamese
Central Valley Regional Center (CVRC)	<ul style="list-style-type: none"> • Enhance access to information and services by providing linguistically and culturally competent interpretation and translation services. • Host Resource and Cultural Celebration Fair to foster community inclusivity. • Recruit an Outreach Coordinator and allocate funding for a Data Analyst to ensure competent service delivery. • Implement Cultural/Language Competency and Capacity Building training for staff to effectively engage with diverse communities. • Partner with other Regional Centers and Community-Based Organizations to provide information on Regional Center services. 	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Pacific Islander	American Sign Language, Hmong, Spanish
Eastern Los Angeles Regional Center (ELARC)	<ul style="list-style-type: none"> • Improve service access by providing interpretation/translation and an accessible website to honor cultural backgrounds and preferred languages. • Engage in outreach efforts by utilizing a person-centered approach through focus groups and interviews. • Expand educational opportunities for families to increase their capacity to navigate the Regional Center system. • Partner with grassroots Community-Based Organizations to enhance the Regional Center delivery service system. • Build internal capacity with dedicated staff to implement LACC activities and outreach (Learning Management System Specialist-Bilingual, three Community Access Coordinator positions-Bilingual). • Contract with Marketing Media Consultant to conduct needs assessment to better inform Regional Center staff in recognizing differences in cultures. 	Asian, Black/African American, Deaf and Hard of Hearing and Hispanic	American Sign Language, Cantonese Chinese, Mandarin Chinese, Spanish, Vietnamese
Far Northern Regional Center (FNRC)	<ul style="list-style-type: none"> • Enhance engagement with diverse communities by hosting "Parent Cafes" and listening sessions for multicultural groups. • Allocate funding for the Tribal Liaison to engage with the local Native American communities. • Ensure LACC dedicated staff facilitate access to information and resources in a linguistically and culturally competent • Implement Cultural Sensitivity Training for staff and vendors to effectively engage with diverse communities. • Provide translation and interpretation services to better meet the local community needs. 	American Indian or Alaska Native, Asian, Black/African American, Hispanic	American Sign Language, Hmong, Spanish
Frank D. Lanterman Regional Center (FDLRC)	<ul style="list-style-type: none"> • Improve language access and cultural competency by allocating funds for multi-lingual LACC dedicated staff (Outreach Specialists/LACC Supervisor). • Enhance access to the Regional Center's website, social/print media, and materials. • Provide translation and interpretation services to better meet the local community's needs. • Host listening sessions, focus groups, training, surveys, and outreach events. • Partner with Community-Based Organizations to tailor community engagement activities that reflect the diverse needs of the served population. • Contract with Everbridge to provide important notifications in target languages to increase dissemination of information to populations served. 	Armenian, Asian, Black/African American, Deaf and Hard of Hearing, Filipino, Hispanic, LGBTQIA+, indigenous communities, Russian	American Sign Language, Armenian, Cantonese Chinese, Korean, Mandarin Chinese, Russian, Spanish, Tagalog
Golden Gate Regional Center (GGRC)	<ul style="list-style-type: none"> • Conduct listening sessions with diverse communities and partner with local leaders for culturally competent service delivery to reduce disparities. • Provide translation and interpretation services to better meet the needs of the local community. • Outreach and engagement focus on Asian, Black, Deaf+, Latinx, LGBTQIA+, and Native American communities. • Host a joint conference with Regional Center of the East Bay, prioritizing presentations in American Sign Language and in Spanish. • Enhance outreach efforts by hosting the "Congreso Conference" for the Spanish-speaking community and "Coffee & Tea" with GGRC staff. • Improve accessibility by redesigning GGRC's website. 	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or other Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Mandarin Chinese, Russian, Spanish, Tagalog, Vietnamese

Harbor Regional Center (HRC)	<ul style="list-style-type: none">• Strengthen linguistic and cultural collaboration with individuals, families, and Community-Based Organizations through focus groups, cultural celebrations, resource fairs, trainings, and workshops.• Develop informative materials, including service lists/descriptions and multi-lingual videos, to improve access to services and build trust.• Build internal capacity with LACC dedicated staff (Language Accessibility Cultural Specialist-Bilingual, Community Outreach Specialist).• Increase support for diverse communities by retaining five full-time Parent Mentors with lived experience in navigating the service system (three bilingual positions, one African American) to provide one-on-one support to families.• Increase representation and visibility for diverse communities by creating and sharing digital content.	Asian, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or other Pacific Islander	American Sign Language, Cantonese Chinese, Japanese, Khmer, Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese
Inland Regional Center (IRC)	<ul style="list-style-type: none">• Promote language accessibility and cultural competency through targeted outreach and engagement.• Enhance inclusivity for the Deaf+ community by hosting events and implementing American Sign Language classes for parents and clients.• Offer English as a Second Language pilot classes for parents and clients in multiple languages.• Improve accessibility by hosting American Sign Language pilot classes for Regional Center vendors who work directly with IRC clients.• Contract with a BIPOC consultant to provide training to enhance emotional development for youth and family support.• Host the annual Service Access and Equity Conference and Fall Festival.• Implement Cultural Humility Training for staff to effectively engage with diverse communities.	American Indian or Alaska Native, Asian, Black/African American, Hispanic, Middle Eastern, Native Hawaiian or other Pacific Islander, Deaf and Hard of Hearing	American Sign Language, Arabic, Mandarin Chinese, Spanish, Tagalog, Vietnamese
Kern Regional Center (KRC)	<ul style="list-style-type: none">• Build internal capacity with LACC dedicated staff to help reduce barriers for clients and their families by enhancing language access.• Enhance engagement that involves culturally competent methods to better serve the community within Kern, Inyo, and Mono Counties.• Increase outreach to diverse communities by hosting Resource Fair/Vendor Conference and providing advocacy empowerment training.• Partner with local Community-Based Organizations and resource centers to better meet the language and cultural needs of the community.• Provide translation and interpretation services to better meet the local community needs.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+	American Sign Language, Arabic, Hindi Punjabi, Spanish, Tagalog, Vietnamese
North Bay Regional Center (NBRC)	<ul style="list-style-type: none">• Develop specialized orientations for new clients aged 3+ entering the regional center system.• Conduct training sessions on Regional Center services and generic resources for diverse communities.• Build internal capacity with dedicated staff (Generic Resource Specialist) to implement LACC activities.• Increase service access awareness by conducting listening sessions, public meetings, parent technology trainings, Support Group Workshops.• Contract with a Consultant to increase the number multilingual and multicultural service providers in the catchment area.• Promote physical, emotional and mental health for diverse families to foster a sense of belonging.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+	American Sign Language, Spanish, Tagalog
North Los Angeles County Regional Center (NLACRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated staff to implement LACC activities, including multilingual/multicultural and LGBTQ+ specialists.• Enhance outreach efforts for diverse communities by creating accessible materials, a digital library, and producing informational podcasts.• Hold inclusive community meetings and focus groups, and conduct culturally competent surveys to improve data collection.• Provide translation and interpretation services to better meet the local community needs.• Partner with other Regional Centers and Community-Based Organizations to share successful strategies and best practices.• Implement Equity and Cultural Humility Training for Regional Center staff to effectively engage with diverse communities.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic	American Sign Language, Armenian, Farsi (Persian), Russian, Spanish, Tagalog, Vietnamese
Regional Center of the East Bay (RCEB)	<ul style="list-style-type: none">• Expand language access and resources for multicultural communities, including Black/African American, Asian, Deaf+, Maya Mam, and Latinx.• Promote access to information and resources by hosting four conferences led by native speakers with culturally relevant and engaging content.• Increase outreach efforts for diverse communities with bilingual and bicultural staff (Hindi and Mam).• Build internal capacity with dedicated staff to implement LACC activities and outreach (LACC Manager, Cultural Specialist for the Black/African American and Asian communities, Public Relationships and Outreach Specialist).• Implement Cultural Humility Training for vendors to effectively serve diverse communities.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, Native Hawaiian or Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Farsi (Persian), Hindi (Northern India), Korean, Mam (Indigenous language of Guatemala), Mandarin Chinese, Portuguese, Spanish, Tagalog, Vietnamese

Regional Center of Orange County (RCOC)	<ul style="list-style-type: none">• Provide translation and interpretation services to better meet the local community needs.• Implement Cultural Humility Training for RCOC Vendor Staff.• Contract with Family Support Network for in-person developmental screenings for Early Start, Provisional to Lanterman, and Lanterman services.• Host multicultural Community Engagement/Resource Fairs, CAPTAIN Day for Parents and Professionals and Family Symposiums.• Create educational videos in multiple languages for sharing on virtual platforms and with families.• Partner with grassroots Community-Based Organizations to conduct outreach to diverse communities.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, Native Hawaiian or Pacific Islander	American Sign Language, Korean, Mandarin Chinese, Spanish, Vietnamese
Redwood Coast Regional Center (RCRC)	<ul style="list-style-type: none">• Improve accessibility for the focus population by developing, distributing, and analyzing language access surveys.• Hold listening sessions with Native American and Spanish-speaking populations to gather feedback and foster open dialogue.• Provide interpretation and translation services in American Sign Language and Spanish.• Offer training courses to clients and their families on Regional Center services Native American and Hispanic communities.• Allocate funds for a Project Assistants to conduct outreach and engage with diverse communities.• Contract with a Diversity Equity and Inclusion Consultant to implement training for Regional Center staff and board members.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic	American Sign Language, Spanish
San Andreas Regional Center (SARC)	<ul style="list-style-type: none">• Produce informational podcasts and host monthly parent resource and support groups focusing on Spanish and Vietnamese communities.• Host a Filipino Conference and support the PANSEC and Mariposa's parent leaders of Monterey County in their Spanish-speaking conferences.• Conduct outreach by participating in community resource fairs and tabling events, including Disability Awareness Day.• Enhance access to information and services by developing a mobile application for families and redesigning SARC's website.• Allocate funds for Community-Based Organizations to connect with diverse communities.• Build internal capacity with dedicated staff to implement LACC activities (Diversity & Inclusion Manager and Administrator, Grant Coordinator, Parent Education Coordinator & Community Engagement Coordinator) and implement Cultural Competency Training to ensure culturally appropriate services.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Other Pacific Islander	American Sign Language, Cantonese Chinese, Hindi (Northern India), Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese
South Central Los Angeles Regional Center (SCLARC)	<ul style="list-style-type: none">• Enhance language accessibility by providing American Sign Language and Spanish interpretation at all public meetings.• Increase consumer experience and service access with bilingual and bicultural LACC staff.• Build internal capacity with dedicated staff to implement LACC activities and outreach (Cultural Community Coordinator and LACC support staff).• Partner with EveryoneOn for parent technology access training for Spanish-speaking families.• Work with diverse communities on the use of the Family App and increase training and resources for parents, caregivers, and individuals.• Contract with 211 LA County to provide information and resources for Regional Center services for families in their primary language.• Raise awareness of Regional Center services by advertising and promoting on local media channels.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic	American Sign Language, Spanish
San Diego Regional Center (SDRC)	<ul style="list-style-type: none">• Develop culturally sensitive plain language resources and collaborate with translation/interpretation partners to increase accessibility focusing on ASL.• Host informational Family and Vendor Resource Fair with bilingual sessions and in-person interpretation services.• Expand availability of translated materials supported by new user-friendly website and social media posts in multiple languages.• Provide assistive technology like touchscreen kiosks at the main building and tablets/headsets at outreach events to improve client/family experience.• Partner with Community-Based Organizations to conduct outreach/listening sessions and training for diverse communities.• Work with tribal partners to conduct child find activities to reach children needing Early Start/Lanterman eligibility information in rural areas.• Increase consumer experience and service access with bilingual and bicultural LACC staff.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Middle Eastern, Native Hawaiian or Other Pacific Islander	American Sign Language, Arabic, Aramaic/Chaldean, Farsi (Persian), Mandarin Chinese, Spanish, Tagalog, Vietnamese
San Gabriel/Pomona Regional Center (SGPRC)	<ul style="list-style-type: none">• Build internal capacity by retaining staff to implement activities (Trilingual LACC Specialist to support the Asian community, Bilingual LACC Specialist to support the Hispanic, Black/African American, Deaf+, and LGBTQIA+ communities and a Community Outreach Specialist).• Increase consumer experience and service access with bilingual and bicultural staff.• Provide live interpretation in all public meetings and workshops, as well as translate materials into threshold languages.• Conduct Training Modules and Family Workshops to improve access to information and Regional Center services.• Develop culturally sensitive video resources to connect with diverse communities in their native languages.• Implement Language and Cultural Training for Regional Center staff to ensure effective communication and understanding of the focus population.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard Of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Other Pacific Islander	American Sign Language, Cantonese Chinese, Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese

Tri-Counties Regional Center (TCRC)	<ul style="list-style-type: none">• Partner with Amigo Baby, Family Resource Centers and MICOP to host a resource fair in Spanish featuring interpretation in Mixteco.• Enhance accessibility by providing interpretation in public meetings and translating materials.• TCRC will offer on-demand interpretation services in lobby and during intake process to reduce delays in support and address inquiries.• Contract with Kinetic Flow to conduct a Languages & Cultures Family Survey to gather insights from the community and adapt to diverse needs.• Build internal capacity by retraining staff to implement activities (Community Outreach & Training Specialist and Bilingual Training Coordinator)• Conduct ongoing orientations, workshops and outreach activities to increase access to information for diverse communities.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Mixteco, Native Hawaiian or Other Pacific Islander	American Sign Language, Mixteco, Spanish, Other (Indigenous languages)
Valley Mountain Regional Center (VMRC)	<ul style="list-style-type: none">• Build internal capacity by retaining dedicated LACC staff (Diversity, Equity, and Inclusion Manager, Multilingual Access Specialist, and Multicultural Benefits Counselor, Outreach Coordinator) to support families in accessing services.• Implement Cultural Diversity training for Regional Center staff and board members to better serve the focus population.• Provide Education & Listening Sessions for Black/African American, South Asian, Latino and Tribal communities.• Host the annual Cultural Diversity Fair to share resources with the local community.• Enhance accessibility and inclusivity by providing culturally competent translation and interpretation services during public meetings.• Improve accessibility for monolingual families by modernizing the VMRC's website.	American Indian or Alaska Native, Asian, Black/African American, Cambodian, Native Hawaiian, and other Pacific Islander (Filipino), Hispanic, Vietnamese	Cambodian, Spanish, Tagalog, Vietnamese
Westside Regional Center (WRC)	<ul style="list-style-type: none">• Develop multilingual resources and language assistance services to meet the needs of WRC's local community.• Coordinate interpretation/translation services for meetings and written materials.• Conduct an "Unmet Needs Assessment" (SANDIS) to identify gaps due to language barriers.• Enhance accessibility by modernizing WRC's website and updating printed materials to ensure language options for non-English speakers.• Build internal capacity by dedicated LACC staff (Service Access & Training Specialist and LACC Project Specialist) to improve outreach efforts.• Partner with Kinetic Flow to conduct individual/family surveys to better engage with the focus population.	Asian, Black/African American, Deaf and Hard of Hearing, Ethiopian, Hispanic, Persian	American Sign Language, Amharic, Farsi, Spanish, Other (Signing Exact English - SEE)