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## **Performance Report for East Los Angeles Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 15,110 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the areas of more children living with families, more adults living in home settings, fewer children living in large facilities, and fewer adults living in large facilities. We also met DDS standards in areas of passing independent audits and passing DDS audits. Our IPP requirements were met and our IFSP requirements improved from last reporting period. In regards to employment, the average annual wages for individuals has increased since the last reporting period. Hours worked for those in the Paid Internship Program has increased, as well as for those engaged in Competitive Integrated Employment. An area of focus is in the Intake/Assessment timelines for individuals over the age of 3, and in our percentages when it comes to individuals with earned income.

Our pledge is to institute operational measures that will make our partnership of greater value to you, our community of families, individuals we serve, and service providers. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with developmental disabilities. We encourage you to be involved in the Performance Contract process with us by participating in our annual public meeting or sending us your ideas and comments via mail, email, or telephone. Specific information regarding when these public meetings take place will be made available at our website at [www.elarc.org](http://www.elarc.org).

We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

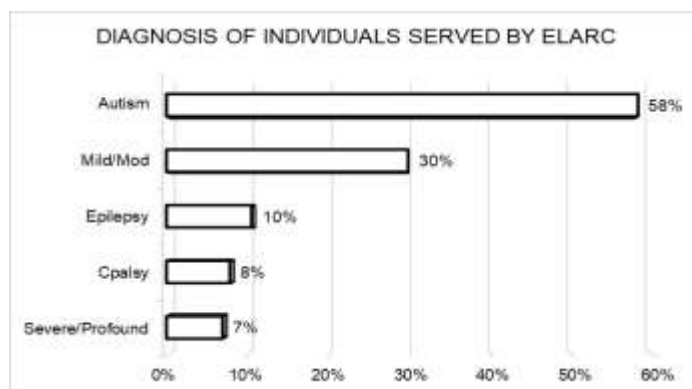
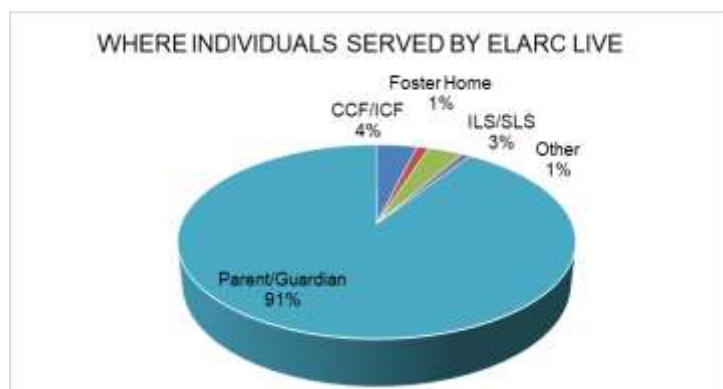
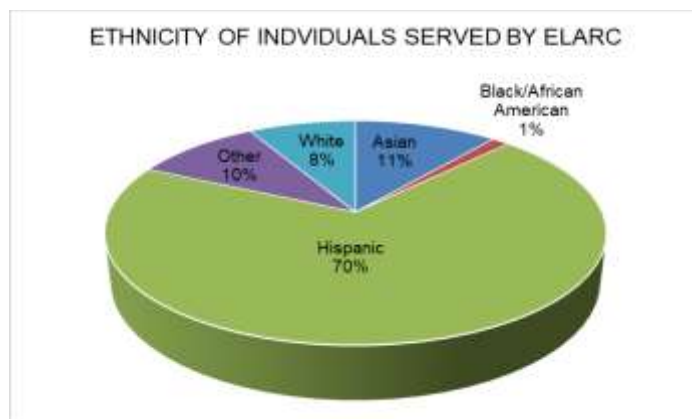
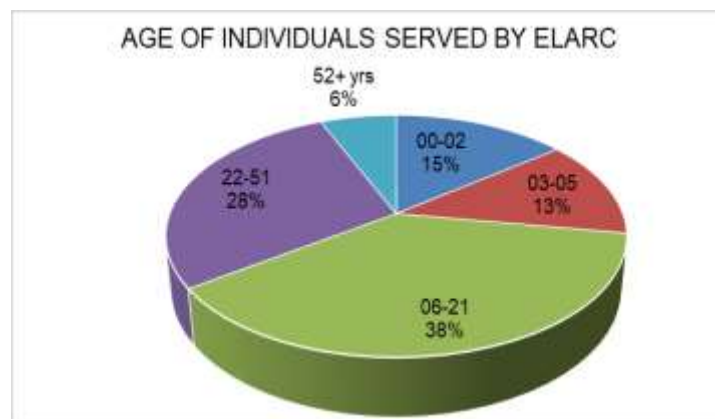
This report is a summary. To see the complete report, go to: [www.elarc.org](http://www.elarc.org)

Or contact Brendali Maldonado at (626) 248-4963

Gloria Wong  
Director, East Los Angeles Regional Center

## Who uses ELARC?

These charts tell you about who ELARC individuals are and where they live.



## How well is ELARC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ELARC was doing the last reporting period, and the second column shows how ELARC was doing at the end of fiscal year 2024.

To see how ELARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	ELARC	State Average	ELARC
Fewer individuals live in developmental centers	0.06%	0.04%	0.05%	0.05%
More children live with families	99.61%	99.63%	99.69%	99.74%
More adults live in home settings	83.01%	88.96%	83.86%	89.26%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	0.52%	1.46%	0.49%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did ELARC meet DDS standards?

Read below to see how well ELARC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	96.27%	99.51%
Intake/Assessment timelines for individuals age 3 or older met	100%	98.96%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.92%	100%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	74.9%	88.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 June 2024 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

Compliance with state regulations is very important to ELARC. As you can see we strive to make improvements in this areas. For example, our IPP requirements are met. We will continue to comply with state regulations.

## How well is ELARC doing at getting individuals working?

The chart below shows how well ELARC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	ELARC	CA	ELARC
<b>Individual Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department	<b>Jan through Dec 2022</b>		<b>Jan through Dec 2023</b>	
Quarterly number of individuals with earned income	31,413	931	32,132	975
Percentage of individuals with earned income	15.40%	13.19%	15.20%	13.40%
Average annual wages	\$13,198	\$14,774	\$14,251	\$16,075
<b>Annual earnings of individuals compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	<b>2021</b>		<b>2022</b>	
	\$30,783		\$29,382	
<b>National Core Indicator Adult In-Person Survey*</b>	<b>July 2017-June 2018</b>		<b>July 2020-June 2021</b>	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	32%	35%	N/A
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	<b>2021-22</b>		<b>2022-23</b>	
	<b>CA Average</b>	<b>ELARC</b>	<b>CA Average</b>	<b>ELARC</b>
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	39	2,650	51
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	10%	10%	6%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$14.83	\$15.96	\$15.78
Average hours worked per week for adults who participated in a Paid Internship Program	15	13	14	16
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.41	\$16.51	\$16.53
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	24	21	26
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	3	804
	\$2,500	42	10	849
	\$2,000	55	29	1,031

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

## How well is ELARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Home	⚠ 0.54	⚠ 0.70	⚠ 0.62	⚠ 0.62	⚠ 0.58	⚠ 0.61	⚠ 0.66	⚠ 0.68	⚠ 0.55	🟢 0.84	⚠ 0.62	⚠ 0.63	⚠ 0.62	⚠ 0.61
ILS/SLS	🟢 0.85	🟢 0.90	🟢 0.81	🟢 0.79	🟢 0.87	🟢 0.82	🟢 0.82	🟢 0.83	N/A	🟢 0.85	🟢 0.86	🟢 0.88	🟢 0.80	🟢 0.76
Institutions	N/A	N/A	N/A	N/A	🟢 1.00	N/A	🟢 0.87	🟢 0.86	N/A	N/A	🟢 1.00	🟢 0.83	N/A	🟢 1.00
Residential	N/A	🟢 0.84	🟢 0.80	🟢 0.83	🟢 0.76	🟢 0.82	🟢 0.78	🟢 0.85	🟢 0.96	🟢 0.85	🟢 0.79	🟢 0.83	🟢 0.84	🟢 0.84
Med/Rehab/Psych	N/A	N/A	🟢 0.89	⚠ 0.55	⚠ 0.65	🟢 0.85	🟢 0.77	🟢 0.75	N/A	N/A	✖ 0.45	⚠ 0.71	N/A	N/A
Other	N/A	N/A	⚠ 0.70	⚠ 0.66	🟢 0.97	🟢 0.89	⚠ 0.73	⚠ 0.70	N/A	N/A	✖ 0.42	⚠ 0.73	✖ 0.50	🟢 0.97

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes individuals who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Percent of Individuals	0%	0%	12%	11%	1%	1%	69%	69%	0%	0%	6%	4%	12%	14%
	Percent of Expenditures	0%	0%	14%	13%	1%	1%	67%	69%	0%	0%	6%	5%	12%	13%
3 to 21	Percent of Individuals	0%	0%	13%	13%	1%	1%	73%	72%	0%	0%	6%	6%	7%	8%
	Percent of Expenditures	0%	0%	12%	12%	1%	1%	74%	74%	0%	0%	7%	7%	6%	6%
22 and older	Percent of Individuals	0%	0%	13%	14%	2%	2%	67%	67%	0%	0%	15%	14%	3%	3%
	Percent of Expenditures	0%	0%	11%	11%	3%	3%	56%	56%	0%	0%	26%	26%	4%	3%

**Want more information?**

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