

Frank D. Lanterman Regional Center

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Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Frank D. Lanterman Regional Center (FDLRC) we served about 13,080 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in most areas. We continued to support and coordinate trainings to 15 support groups as well as 44 educational presentations to over 3,900 individuals. The Koch-Young Resource Center responded to over 1,400 Information Referrals requests and presented our Service Coordination and Advocacy Training to 132 people in English, Spanish and Korean.

We grew by more than 923 individuals served since last year and we opened a new regional center office in Glendale, located at 611 N. Brand Blvd.. The Center has 164 Service Coordinators of which 11 (7%) overall are monolingual English, 140 (85%) are bilingual and 21 (8%) are multilingual. Overall, service coordinators speak 10 different languages.

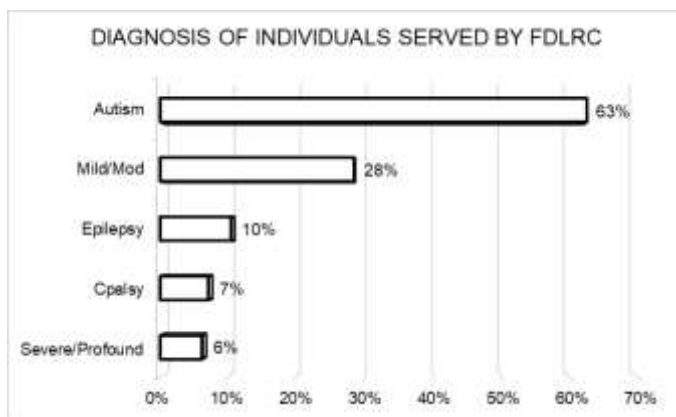
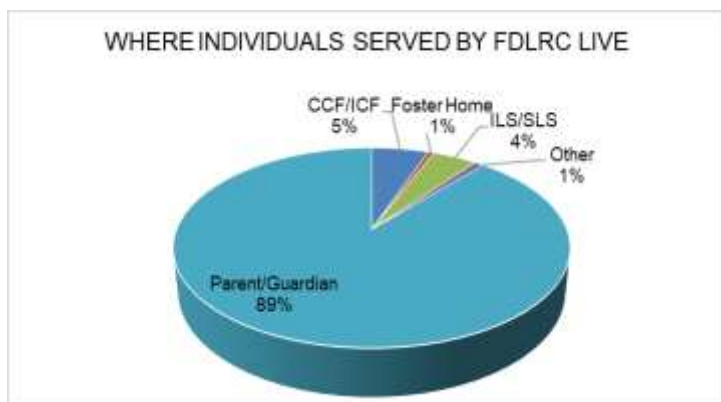
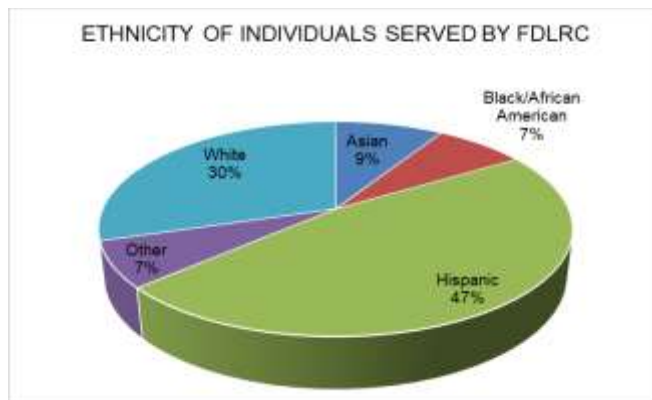
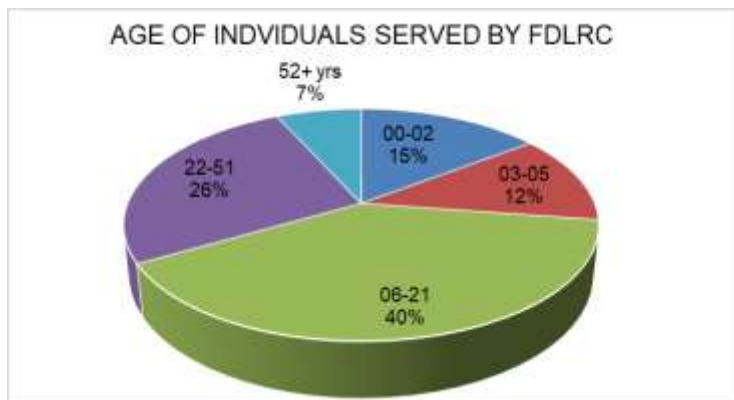
We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us! This report is a summary. To see the complete report, go to: www.lanterman.org Or contact Lanterman Regional Center at (213) 383-1300. I also invite you to sign up for our e-bulletin and follow us on Facebook.

A handwritten signature in black ink that reads "Melinda Sullivan". The signature is fluid and cursive.

Director, Frank D. Lanterman Regional Center

Who uses FDLRC?

These charts tell you about who FDLRC individuals are and where they live.



How well is FDLRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FDLRC was doing the last reporting period, and the second column shows how FDLRC was doing at the end of fiscal year 2024.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	FDLRC	State Average	FDLRC
Fewer individuals live in developmental centers	0.06%	0.01%	0.05%	0.01%
More children live with families	99.61%	99.88%	99.69%	99.84%
More adults live in home settings	83.01%	83.23%	83.86%	84.44%
Fewer children live in large facilities (more than 6 people)	0.03%	0.03%	0.02%	0.03%
Fewer adults live in large facilities (more than 6 people)	1.67%	4.98%	1.46%	4.35%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Partially Met (see note one)
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	91.78%	100%
Intake/Assessment timelines for individuals age 3 or older met	87.17%	97.92%
IPP (<i>Individual Program Plan</i>) requirements met	94.22%	99.24%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	82.1%	89.6%

Notes: 1) Regional center submitted its vendor audit summary on 10/3/23, missing the required deadline of 10/1/23. 2) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is FDLRC doing at getting individuals working?

The chart below shows how well FDLRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	FDLRC	CA	FDLRC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2022		Jan through Dec 2023	
Quarterly number of individuals with earned income	31,413	739	32,132	772
Percentage of individuals with earned income	15.40%	13.19%	15.20%	13.28%
Average annual wages	\$13,198	\$14,126	\$14,251	\$16,054
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2021		2022	
	\$30,783		\$29,382	
National Core Indicator Adult In-Person Survey*	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	30%	35%	39%
Paid Internship Program Data Source: Paid Internship Program Survey	2021-22		2022-23	
	CA Average	FDLRC	CA Average	FDLRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	6	2,650	45
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	50%	10%	2%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$15.20	\$15.96	\$16.04
Average hours worked per week for adults who participated in a Paid Internship Program	15	10	14	17
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.02	\$16.51	\$16.45
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	21	21	25
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	25	8	804
	\$2,500	42	22	849
	\$2,000	55	24	1,031

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is FDLRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	11%	11%	6%	7%	43%	44%	0%	0%	34%	32%	6%	5%
	Expenditures	0%	0%	11%	11%	6%	7%	44%	45%	0%	0%	33%	32%	5%	5%
3 to 21	Individuals	0%	0%	13%	13%	6%	6%	51%	52%	0%	0%	27%	27%	2%	2%
	Expenditures	0%	0%	14%	16%	7%	7%	49%	45%	0%	0%	28%	28%	2%	2%
22 and older	Individuals	0%	0%	13%	14%	9%	9%	38%	39%	0%	0%	36%	36%	3%	3%
	Expenditures	0%	0%	12%	13%	12%	12%	28%	28%	0%	0%	45%	44%	3%	3%

Per capita purchase of service expenditures by individual's primary language
(for primary languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	21-22	22-23	21-22	22-23
English	8,795	10,386	\$20,383	\$19,633
Spanish	3,550	3,438	\$15,460	\$14,031
Armenian	522	521	\$21,083	\$22,713
Korean	352	316	\$22,621	\$30,287
Tagalog	62	52	\$23,064	\$26,492
Cantonese Chinese	34	36	\$17,396	\$21,786
Other Asian	33	30	\$14,444	\$12,498
Russian	32	51	\$14,447	\$12,540

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?
(Response: **Always/Usually, Adult Family Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	339	8,302
Race Unknown	57%	64%
American Indian/Alaska Native	0%	79%
Asian	60%	73%
Black/African-American	83%	76%
Native Hawaiian/Pacific Islander	N/A	66%
White	63%	74%
Other	80%	62%
Hispanic or Latino	72%	76%
Mixed Race	74%	73%
Overall	68%	74%

Do you feel that services and supports have made a positive difference in the life of your family member?

(Response: Yes, **Adult Family Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	339	8,302
Race Unknown	86%	73%
American Indian/Alaska Native	0%	82%
Asian	73%	76%
Black/African-American	83%	77%
Native Hawaiian/Pacific Islander	N/A	69%
White	81%	82%
Other	80%	67%
Hispanic or Latino	81%	80%
Mixed Race	81%	80%
Overall	79%	79%

Overall, are you satisfied with the services and supports your family member currently receives?
(Response: **Always/Usually, Child Family Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	273	5,589
Race Unknown	83%	62%
American Indian/Alaska Native	100%	80%
Asian	61%	64%
Black/African-American	70%	67%
Native Hawaiian/Pacific Islander	100%	87%
White	61%	62%
Other	56%	58%
Hispanic or Latino	60%	65%
Mixed Race	63%	67%
Overall	62%	65%

Does your child have an Individual Program Plan (IPP) or Individual Family Service Plan (IFSP)?

(Response: **Yes, Child Family Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	273	5,589
Race Unknown	33%	45%
American Indian/Alaska Native	100%	65%
Asian	58%	57%
Black/African-American	70%	63%
Native Hawaiian/Pacific Islander	N/A	73%
White	43%	66%
Other	44%	52%
Hispanic or Latino	56%	53%
Mixed Race	67%	66%
Overall	55%	58%

Does the plan (IPP or IFSP) include all the services and supports your child needs?

(Response: **Yes, Child Family Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	150	3,239
Race Unknown	100%	66%
American Indian/Alaska Native	100%	69%
Asian	57%	62%
Black/African-American	57%	58%
Native Hawaiian/Pacific Islander	N/A	91%
White	33%	55%
Other	25%	47%
Hispanic or Latino	62%	68%
Mixed Race	60%	60%
Overall	57%	63%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	96	4,670
Race Unknown	20%	48%
American Indian/Alaska Native	N/A	67%
Asian	78%	81%
Black/African-American	55%	72%
Native Hawaiian/Pacific Islander	N/A	100%
White	86%	82%
Other	0%	79%
Hispanic or Latino	75%	73%
Mixed Race	100%	78%
Overall	77%	78%

Does your family member's plan (IPP or IFSP) include all the services and supports your family member needs?

(Response: **Yes, Family Guardian Survey: 2021-22**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	96	4,670
Race Unknown	20%	33%
American Indian/Alaska Native	N/A	44%
Asian	56%	53%
Black/African-American	45%	42%
Native Hawaiian/Pacific Islander	N/A	0%
White	52%	54%
Other	100%	64%
Hispanic or Latino	33%	41%
Mixed Race	63%	50%
Overall	49%	51%

Notes
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center individuals that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

Want more information?

To see the complete report, go to: www.lanterman.org

Or contact kyrc@lanterman.org or (213) 383-1300