

Far Northern Regional Center

Melissa Gruhler, Executive Director
1900 Chum Creek Road, #114
Redding, CA 96002
Phone: 530-221-9502 • Fax: (530) 222-8908
E-mail: mgruhler@farnorthernrc.org



Summer 2024

Performance Report for Far Northern Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Far Northern Regional Center (FNRC) we served about 9,880 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FNRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in fewer individuals living in developmental centers, more adults living in home settings, no children living in large facilities and fewer adults living in large facilities. But, we still need to improve in area of less children requiring support outside of their family home.

In addition, we will continue to promote John O'Brien's and Beth Mount's Five Valued Experiences:

1. Each person has the daily experience of belonging in a variety of relationships and memberships.
2. Each person is respected as an interesting person, whose talents and gifts are worthy of our attention and their gifts are not wasted but harvested.
3. Each Person shares the ordinary places of life with other ordinary people in ordinary neighborhoods.
4. Each person contributes. We support contribution in its many forms that of earning pay but also free exchange of talents and time. What is important is the giving, it is the belonging, it is the value of connection.
5. People choose what they want in their life. They voice their opinion, and are given the supports so that their voice and their choices are heard fully and with total heart.

We hope this report helps you learn more about FNRC. If you have any questions or comments, please contact us!

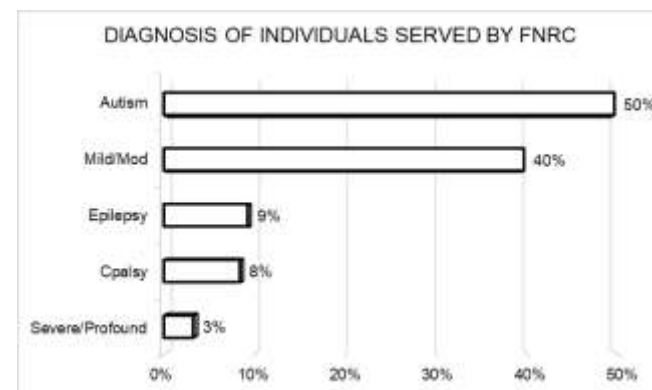
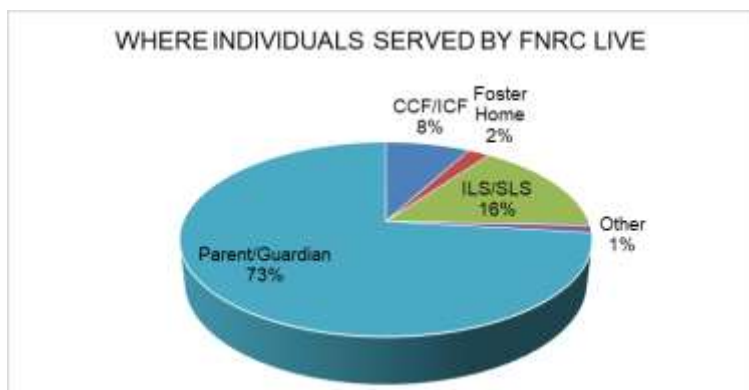
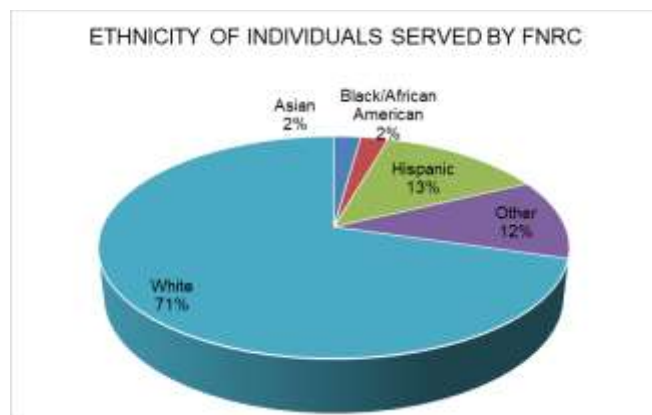
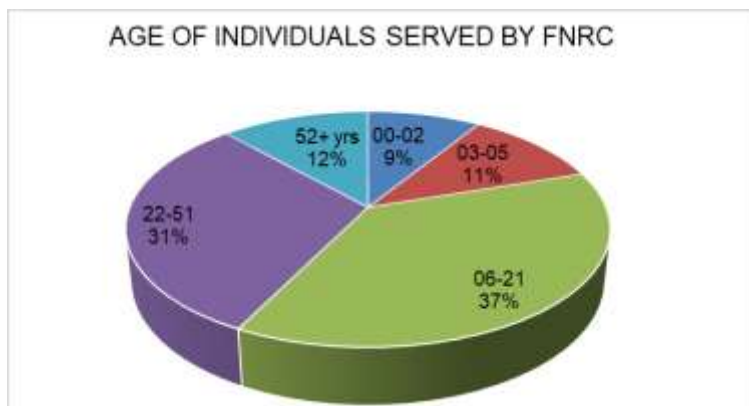
This report is a summary. To see the complete report, go to: Farnorthernrc.org
Or contact Melissa Gruhler, mgruhler@farnorthernrc.org at **530-222-4791, ext. 1502.**

A handwritten signature in blue ink that reads "Melissa Gruhler". The signature is written in a cursive, flowing style.

Executive Director, Far Northern Regional Center

Who uses FNRC?

These charts tell you about who FNRC individuals are and where they live.



How well is FNRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FNRC was doing last reporting period, and the second column shows how FNRC was doing at the end of fiscal year 2024.

To see how FNRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	FNRC	State Average	FNRC
Fewer individuals live in developmental centers	0.06%	0.12%	0.05%	0.09%
More children live with families	99.61%	99.49%	99.69%	99.41%
More adults live in home settings	83.01%	81.31%	83.86%	82.00%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	0.79%	1.46%	0.57%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did FNRC meet DDS standards?

Read below to see how well FNRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	98.46%	99.91%
Intake/Assessment timelines for individuals age 3 or older met	87.50%	92.24%
IPP (<i>Individual Program Plan</i>) requirements met	99.46%	98.99%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	96.6%	96.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

FNRC continues to strive to meet DDS Standards. FNRC met or scored over 92% in the following areas; CDERs and ESRs are updated as required, Intake/Assessment timelines for individuals age 3 or older, IPP requirements and IFSP requirements. In the areas measured including passing independent audit, DDS Audit, Audits vendors as required, participates in the federal Waiver and didn't overspend the budget. An area that declined over this reporting period included meeting the IPP requirement. The previous reporting period we were at 99.46% and we dropped to 98.99%.

How well is FNRC doing at getting individuals working?

The chart below shows how well FNRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	FNRC	CA	FNRC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2022		Jan through Dec 2023	
Quarterly number of individuals with earned income	31,413	1,170	32,132	1,192
Percentage of individuals with earned income	15.40%	23.68%	15.20%	23.53%
Average annual wages	\$13,198	\$9,374	\$14,251	\$10,362
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2021		2022	
	\$30,783		\$29,382	
National Core Indicator Adult In-Person Survey*	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	30%	35%	N/A
Paid Internship Program Data Source: Paid Internship Program Survey	2021-22		2022-23	
	CA Average	FNRC	CA Average	FNRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	84	2,650	117
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	7%	10%	9%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$14.89	\$15.96	\$15.44
Average hours worked per week for adults who participated in a Paid Internship Program	15	12	14	12
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$17.17	\$16.51	\$15.75
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	25	21	24
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	7	804
	\$2,500	42	9	849
	\$2,000	55	13	1,031

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is FNRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Home	✖ 0.41	✖ 0.41	✖ 0.49	✖ 0.38	✖ 0.42	✖ 0.41	✖ 0.43	✖ 0.44	⚠ 0.60	✖ 0.46	✖ 0.44	✖ 0.43	✖ 0.41	✖ 0.40
ILS/SLS	⚠ 0.64	⚠ 0.72	⚠ 0.63	⚠ 0.64	⚠ 0.54	⚠ 0.67	✖ 0.49	⚠ 0.67	✔ 1.00	✖ 0.16	⚠ 0.59	⚠ 0.69	⚠ 0.55	⚠ 0.65
Institutions	✖ 0.34	N/A	N/A	✖ 0.26	⚠ 0.53	N/A	N/A	⚠ 0.53	N/A	N/A	⚠ 0.55	⚠ 0.60	✖ 0.25	⚠ 0.59
Residential	✔ 0.82	✔ 0.82	⚠ 0.74	⚠ 0.72	✔ 0.81	⚠ 0.70	✔ 0.85	✔ 0.83	N/A	N/A	✔ 0.79	✔ 0.79	✔ 0.80	✔ 0.80
Med/Rehab/Psych	N/A	N/A	N/A	N/A	✔ 0.95	N/A	⚠ 0.73	✖ 0.39	N/A	N/A	⚠ 0.56	⚠ 0.65	N/A	N/A
Other	✖ 0.00	✖ 0.00	✔ 0.75	N/A	✔ 0.76	✔ 0.98	✖ 0.44	✖ 0.48	N/A	N/A	⚠ 0.65	⚠ 0.67	✔ 0.82	✖ 0.10

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes individuals who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 4) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	3%	3%	2%	3%	1%	2%	15%	16%	0%	0%	66%	59%	13%	16%
	Expenditures	2%	3%	3%	3%	1%	1%	13%	15%	0%	0%	70%	61%	11%	16%
3 to 21	Individuals	2%	2%	2%	2%	2%	2%	17%	16%	0%	0%	68%	67%	8%	10%
	Expenditures	2%	2%	2%	2%	2%	3%	18%	20%	0%	0%	67%	65%	8%	8%
22 and older	Individuals	2%	3%	2%	2%	3%	2%	8%	8%	0%	0%	81%	80%	4%	5%
	Expenditures	2%	3%	1%	1%	2%	2%	6%	5%	0%	0%	84%	84%	4%	4%

Want more information?

To see the complete report, go to: Far Northern Regional Center – farnorthernrc.org

Or contact Melissa Gruhler, mgruhler@farnorthernrc.org at **530-222-4791, 1502**