

Harbor Regional Center

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Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Harbor Regional Center (HRC) we served about 17,930 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children in their family homes, supporting adults who choose to live in home settings, and reducing the number of adults who reside in a larger residential home. While we saw an increase in the number of individuals participating in competitive, integrated employment following their participation in a Paid Internship Program, as well as increases in annual wages for working adults, to increase the number and percentage of adults with earned income, we are strengthening ways to support adults to prepare for, find, and maintain employment.

We hope this report helps you learn more about HRC. If you have any questions or comments, please contact us!

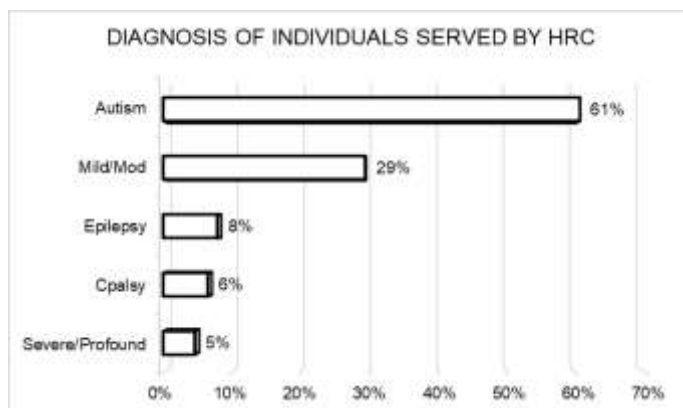
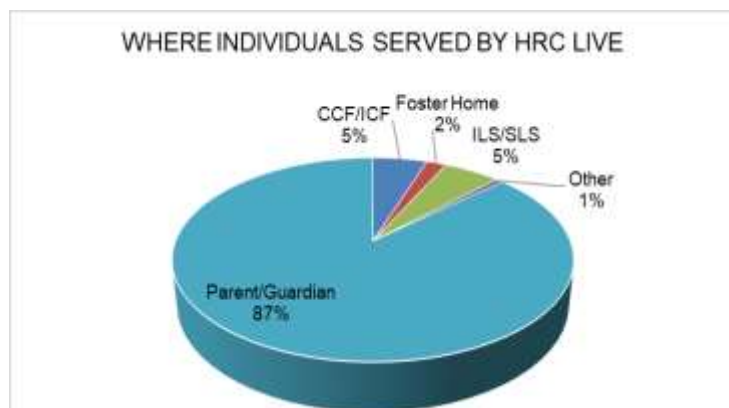
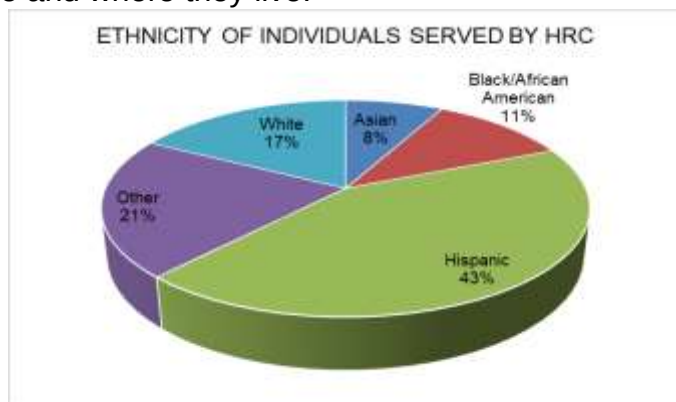
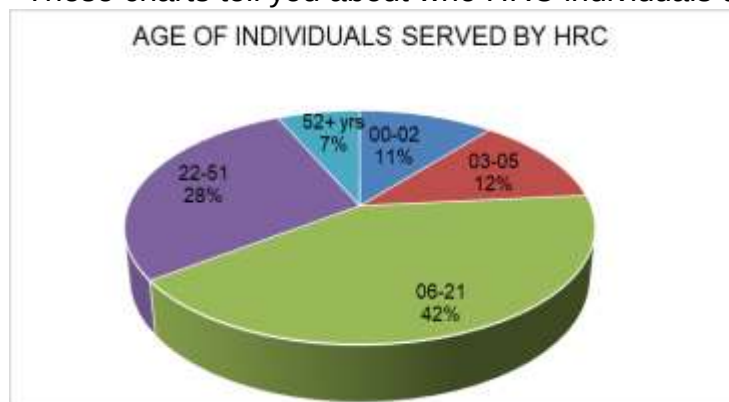
This report is a summary. To see the complete report, go to:
<https://www.harborrc.org/transparency/contracts/performance>

Or contact Thao Mailloux at **(310) 543-0154**.

Executive Director, Harbor Regional Center

Who uses HRC?

These charts tell you about who HRC individuals are and where they live.



How well is HRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing the last reporting period, and the second column shows how HRC was doing at the end of fiscal year 2024.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	HRC	State Average	HRC
Fewer individuals live in developmental centers	0.06%	0.02%	0.05%	0.02%
More children live with families	99.61%	99.80%	99.69%	99.88%
More adults live in home settings	83.01%	85.56%	83.86%	86.36%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	0.75%	1.46%	0.60%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	96.47%	99.91%
Intake/Assessment timelines for individuals age 3 or older met	98.55%	100%
IPP (<i>Individual Program Plan</i>) requirements met	97.83%	99.70%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	89.2%	89.8%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 June 2024 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is HRC doing at getting individuals working?

The chart below shows how well HRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	HRC	CA	HRC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department		Jan through Dec 2022		Jan through Dec 2023	
Quarterly number of individuals with earned income		31,413	1,193	32,132	1,186
Percentage of individuals with earned income		15.40%	14.15%	15.20%	13.77%
Average annual wages		\$13,198	\$16,116	\$14,251	\$18,393
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate		2021		2022	
		\$30,783		\$29,382	
National Core Indicator Adult In-Person Survey*		July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP		29%	29%	35%	N/A
Paid Internship Program Data Source: Paid Internship Program Survey		2021-22		2022-23	
		CA Average	HRC	CA Average	HRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		1,527	55	2,650	71
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12%	42%	10%	31%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.08	\$14.61	\$15.96	\$15.95
Average hours worked per week for adults who participated in a Paid Internship Program		15	17	14	19
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		\$15.63	\$15.79	\$16.51	\$16.44
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		22	24	21	26
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	49	804	77
	\$2,500	42	65	849	86
	\$2,000	55	79	1,031	117

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific		White		Other Ethnicity or Race	
	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Home	🟡 0.64	🟡 0.63	🟡 0.65	🟡 0.60	🟡 0.62	0.56	🟡 0.64	🟡 0.59	🟡 0.73	🟡 0.57	🟡 0.60	0.57	🟡 0.56	🟡 0.52
ILS/SLS	🟢 0.95	🟢 0.92	🟢 0.76	🟢 0.76	🟢 0.83	0.80	🟢 0.81	🟢 0.85	🟢 0.92	🟢 0.82	🟢 0.80	0.77	🟢 0.79	🟢 0.75
Institutions	N/A	N/A	N/A	N/A	🔴 0.02	0.73	🟢 0.86	🟢 0.92	N/A	N/A	🟢 0.99	0.64	🟢 1.00	🔴 0.07
Residential Care	🟡 0.68	🟢 0.80	🟢 0.86	🟢 0.84	🟢 0.85	0.84	🟢 0.88	🟢 0.87	🟢 0.86	🟢 0.83	🟢 0.86	0.84	🟢 0.88	🟢 0.86
Med/Rehab/Psych	N/A	N/A	🟢 0.80	🔴 0.45	🟡 0.60	0.32	🟡 0.59	🟡 0.68	🟢 1.00	🟢 0.89	🟡 0.66	0.62	🟡 0.64	🔴 0.05
Other	🟢 1.00	N/A	🟢 0.80	🔴 0.46	🟢 0.81	0.58	🟡 0.64	🟡 0.67	🟢 1.00	🟡 0.67	🟡 0.74	0.71	🟡 0.58	🔴 0.39

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	9%	6%	9%	8%	44%	46%	0%	0%	11%	14%	27%	25%
	Expenditures	0%	0%	11%	8%	8%	8%	46%	47%	0%	0%	10%	11%	24%	25%
3 to 21	Individuals	0%	0%	12%	12%	10%	10%	47%	48%	0%	0%	13%	12%	18%	18%
	Expenditures	0%	0%	11%	12%	14%	13%	45%	47%	0%	0%	16%	13%	14%	15%
22 and older	Individuals	0%	0%	13%	14%	14%	14%	34%	34%	1%	1%	30%	29%	8%	8%
	Expenditures	0%	0%	13%	13%	13%	14%	25%	25%	1%	1%	42%	42%	6%	6%

Want more information?

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