

Tri-Counties Regional Center

Omar Noorzad, Ph.D., Executive Director
520 East Montecito Street
Santa Barbara, CA 93103
Phone: 805-884-7215 • Fax: (805) 884-7229
E-mail: onoorzad@tri-counties.org
www.tri-counties.org



Summer 2024

Performance Report for Tri-Counties Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Tri-Counties Regional Center (TCRC) we served about 19,420 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At TCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in areas including:

- Fewer people living in developmental centers
- More children live with families than the state average
- More adults live in home settings
- CDERs and ESRs are updated as required

But, we still need to improve in:

- Reducing the number of adults living in large facilities
- IPP (Individualized Family Service Plan) requirements are met

We hope this report helps you learn more about TCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.tri-counties.org

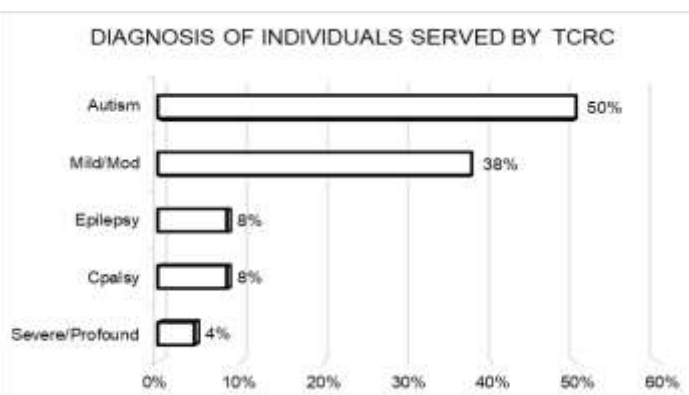
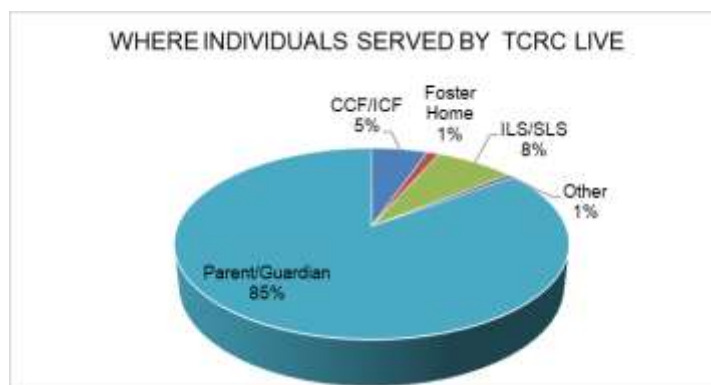
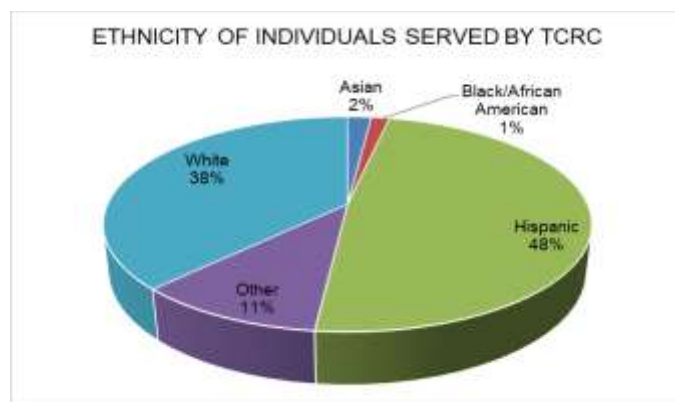
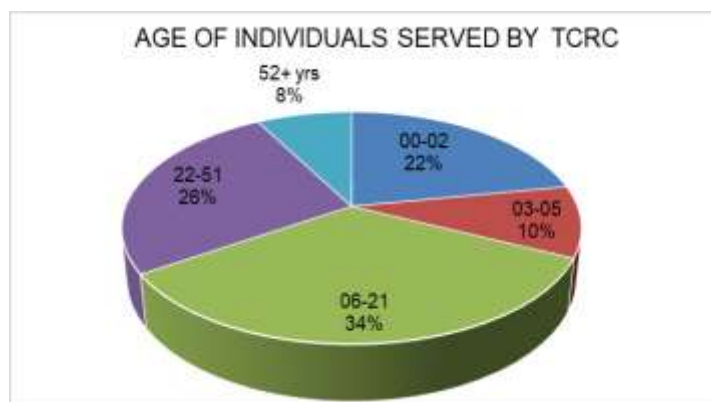
Or contact Silvia Bordin, Assistant Director Training and Organizational Development at (805) 884-7220.

A handwritten signature in black ink, appearing to read "Omar Noorzad", followed by a horizontal line.

Director, Tri-Counties Regional Center

Who uses TCRC?

These charts tell you about who TCRC individuals are and where they live.



How well is TCRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how TCRC was doing last reporting period, and the second column shows how TCRC was doing at the end of fiscal year 2024.

To see how TCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	TCRC	State Average	TCRC
Fewer people live in developmental centers	0.06%	0.04%	0.05%	0.03%
More children live with families	99.61%	99.77%	99.69%	99.78%
More adults live in home settings	83.01%	84.27%	83.86%	85.35%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	2.47%	1.46%	2.12%

Notes: 1) People can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did TCRC meet DDS standards?

Read below to see how well TCRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	96.19%	99.76%
Intake/Assessment timelines for individuals age 3 or older met	100%	99.67%
IPP (<i>Individual Program Plan</i>) requirements met	99.55%	97.89%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	92.7%	92.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is TCRC doing at getting people with developmental disabilities working?

The chart below shows how well TCRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	TCRC	CA	TCRC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department		Jan through Dec 2022		Jan through Dec 2023	
Quarterly number of individuals with earned income		31,413	1,582	32,132	1,601
Percentage of individuals with earned income		15.40%	18.95%	15.20%	18.51%
Average annual wages		\$13,198	\$12,301	\$14,251	\$12,903
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, 2022 five-year estimate		2021		2022	
		\$30,783		\$29,382	
National Core Indicator Adult In-Person Survey*		July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP		29%	35%	35%	N/A
Paid Internship Program Data Source: Paid Internship Program Survey		2021-22		2022-23	
		CA Average	TCRC	CA Average	TCRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		1,527	182	2,650	249
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12%	18%	10%	14%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.08	\$15.05	\$15.96	\$16.04
Average hours worked per week for adults who participated in a Paid Internship Program		15	15	14	15
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		\$15.63	\$15.36	\$16.51	\$16.13
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		22	20	21	19
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	32	804	47
	\$2,500	42	52	849	54
	\$2,000	55	73	1,031	65

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is TCRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	1%	1%	0%	0%	62%	63%	0%	0%	23%	25%	14%	11%
	Expenditures	0%	0%	1%	1%	0%	0%	66%	67%	0%	0%	20%	20%	13%	12%
3 to 21	Individuals	0%	0%	3%	3%	1%	1%	52%	53%	0%	0%	34%	33%	9%	10%
	Expenditures	0%	0%	3%	3%	2%	2%	52%	53%	0%	0%	35%	35%	8%	7%
22 and older	Individuals	0%	0%	4%	4%	3%	3%	32%	33%	0%	0%	54%	54%	7%	7%
	Expenditures	0%	0%	3%	3%	4%	4%	25%	24%	0%	0%	62%	61%	6%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	0	5	0	N/A	38%	0%
	22-23	0	3	2	0%	30%	11%
Asian	21-22	3	83	40	5%	31%	17%
	22-23	4	89	39	6%	31%	16%
Black/African American	21-22	1	31	23	6%	31%	12%
	22-23	0	29	23	0%	30%	12%
Hispanic	21-22	136	1,031	283	4%	24%	13%
	22-23	134	1,137	301	4%	23%	14%
Native Hawaiian or Other Pacific Islander	21-22	0	0	0	0%	0%	0%
	22-23	0	1	1	0%	33%	8%
White	21-22	86	873	412	7%	31%	12%
	22-23	96	866	425	7%	29%	12%
Other Ethnicity or Race	21-22	38	224	60	5%	29%	13%
	22-23	31	268	61	5%	29%	13%
Total	21-22	264	2,247	818	5%	27%	12%
	22-23	265	2,393	852	4%	26%	13%

What about other performance areas?

- Communities of Practice was held in 2024 on a quarterly basis across all seven TCRC offices, focusing on skills related to Person Centered Planning: Planning Team Meeting Facilitation, Supported Decision Making, Community Mapping and Risk Planning
- The California Gathering was held in April, with over 220 people in attendance to share learning about person centered planning.
- TCRC brochure "Other Resources in the Community" was updated, to be distributed to all offices.
- TCRC developed training for all staff in response to areas of improvement identified in the Individual and Family Satisfaction Survey.
- Enhanced Service Coordination Team is fully staffed and serves 118 families.
- Developed Self Determination Program flier and shared with families at annual planning team meeting.

- Provided Implicit Bias training to TCRC all staff.
- Provided Cultural Humility in-person training to all staff, online training sessions continue.
- Certified three PCT Trainers and have enrolled three additional candidates.
- Utilized HCBS funding per stakeholder input to support seven individuals from six different providers in obtaining ACRE Certification with an emphasis in Customized Employment.
- Utilized HCBS funding to offer trainings on Person-Centered employment to 150 individuals.
- Utilized HCBS funding to create an HCBS Final Rule animation series to support the regional center system, providers, families and individuals we serve.

Want more information?

To see the complete report, go to: www.tri-counties.org

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